

# Network Speed Dome PTZ Camera Web 5.0

**User's Manual** 



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# Foreword

#### General

This manual introduces the functions and operations of the Network Speed Dome PTZ Camera (hereinafter referred to as "the Camera").

#### Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
© <u>∽∿</u> TIPS	Provides methods to help you solve a problem or save time.
	Provides additional information as a supplement to the text.

#### **Revision History**

Revision Content	Release Time	Revision Content
V1.0.0	First release.	September 2021

#### **Privacy Protection Notice**

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and car plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

#### Interface Declaration

This manual mainly introduces the relevant functions of the device. The interfaces used in its manufacture, the procedures for returning the device to the factory for inspection and for locating its faults are not described in this manual. Please contact technical support if you need information on these interfaces.

#### About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in



compliance with the manual.

- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.



# Important Safeguards and Warnings

This section introduces content covering the proper handling of the Camera, hazard prevention, and prevention of property damage. Read carefully before using the Device, comply with the guidelines when using it, and keep the manual safe for future reference.

#### **Operation Requirements**



- Make sure that the power supply of the device works properly before use.
- Do not pull out the power cable of the device while it is powered on.
- Only use the device within the rated power range.
- Transport, use and store the device under allowed humidity and temperature conditions.
- Prevent liquids from splashing or dripping on the device. Make sure that there are no objects filled with liquid on top of the device to avoid liquids flowing into it.
- Do not disassemble the device.

#### Installation Requirements

#### 

- Connect the device to the adapter before power on.
- Strictly abide by local electrical safety standards, and make sure that the voltage in the area is steady and conforms to the power requirements of the device.
- Do not connect the device to more than one power supply. Otherwise, the device might become damaged.



- Observe all safety procedures and wear required protective equipment provided for your use while working at heights.
- Do not expose the device to direct sunlight or heat sources.
- Do not install the device in humid, dusty or smoky places.
- Install the device in a well-ventilated place, and do not block the ventilator of the device.
- Use the power adapter or case power supply provided by the device manufacturer.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Note that the power supply requirements are subject to the device label.
- Connect class I electrical appliances to a power socket with protective earthing.



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# 1 Overview

### **1.1 Introduction**

Network Speed Dome PTZ Camera is a combination of traditional camera and network technology. Users can remotely connect to the Camera through the network for configuration and management. Get the camera IP address before visiting PTZ Camera through network, which can be searched by ConfigTool.

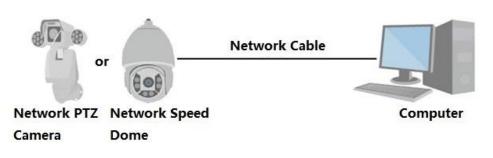
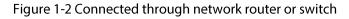
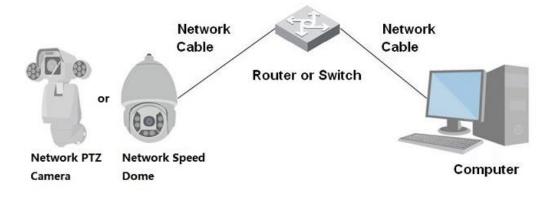


Figure 1-1 Connected through network cable





# **1.2 Functions**

Functions might be different depending on the model.

### **1.2.1 Basic Functions**

Real-time Monitoring

- Live view.
- Displays human face, human body, non-motor vehicle, motor-vehicle and other metadata during live view.
- When watching the live view, you can enable audio, and talk to people in the monitoring area to quickly process exceptions.

1



- Adjust the image to the proper position by PTZ.
- Take a snapshot or three snapshots of the abnormal monitoring image for subsequent viewing and processing.
- Record the abnormal monitoring image for subsequent viewing and processing.
- Configure encoding parameters, and adjust live view.

#### Recording

- Auto recording as scheduled.
- Play back recorded videos and images.
- Download recorded videos and images.
- Record videos when an alarm is triggered.

#### Account Management

- Add, edit and delete user groups, and manage user authorities by user group.
- Add, edit and delete users, and configure user authorities.
- Change user password.

### **1.2.2 Al Functions**

#### Alarm

- Set alarm prompt mode and tone by alarm type.
- View alarm messages.

#### Video Detection

- Supports motion detection, video tampering detection, defocus detection and scene changing detection.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending, PTZ operation and snapshot taking.

#### Smart Motion Detection

- Supports smart motion detection and the movement range of people, non-motor vehicle and motor vehicle in the image.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending and snapshot taking.

#### Audio Detection

- Detects audio input exception and audio intensity change.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending, PTZ operation and snapshot taking.

IVS

- Supports crossing fence detection, tripwire, intrusion, abandoned object, moving object, fast moving, parking detection, people gathering, loitering detection, and more.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output,



email sending and snapshot taking.

#### Face detection

- Supports human face detection and display the related attributes on the Live page.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending and snapshot taking.

#### Face Recognition

- Detects human faces, compares them with face images in the database, and links alarm output.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending and snapshot taking.

#### People Counting

- Support counting of people number (including the people flow enter/exit the detection area and people stay in the area) and queuing data, and generate report.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending and snapshot taking.

#### Video Metadata

- Supports the detection of people, non-motor vehicles, and motor vehicles in the captured video, and displays the related attributes and characteristics on the **Live** page.
- When an alarm is triggered, the system performs linkages such as alarm output.

#### Alarm Setting

- Alarms are triggered when an external alarm input device outputs alarms.
- When an alarm is triggered, the system performs linkages such as video recording, alarm output, email sending, PTZ operation and snapshot taking.

#### **Exception Processing**

- Supports SD card error detection, network abnormality detection, illegal access detection, security exception detection, PTZ exception detection and battery detection.
- When SD card error, illegal access and security exception alarm is triggered, the system performs linkages such as alarm output and email delivery.
- When network abnormality alarm is triggered, the system performs linkages such as video recording and alarm output.
- When PTZ abnormality alarm is triggered, the system performs linkages such as alarm output.
- When the battery is over-temperature, the system performs linkages such as alarm output, email sending and playing audio.



# **2 Configuration Flow**

Configure the device as needed.

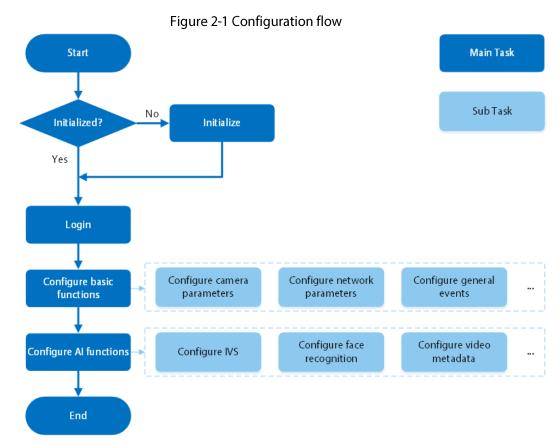


Table 2-1 Flow description

Configuration Description		Reference
Initialization	Initialize the camera when you use it for the first time.	"3 Device Initialization"
Login	Open the browser and enter the IP address to log in to the web page. The camera IP address is 192.168.1.108 by default.	"4.1 Device Login"
Configure basic functions	Configure camera parameters, network parameters, general events and more.	"4 Setting"
Configure Al functions	Configure detection rules for Al events.	"8 AI"



# **3 Device Initialization**

Device initialization is required for first-time use. This manual is focused on the operation on the web page. You can also initialize the device through ConfigTool, NVR (Network Video Recorder), or platforms such as DSS Pro.

 $\square$ 

- To ensure device safety, protect your password after initialization and regularly change it.
- When initializing the device, keep the PC IP and Camera IP on the same segment.
- We recommend using Internet Explorer or Google Chrome.
- <u>Step 1</u> Open the browser, enter the IP address of the Camera in the address bar, and then press the Enter key.



The IP is 192.168.1.108 by default.

<u>Step 2</u> Select the area, language, and video standard according to the actual situation, and then click **Next**.

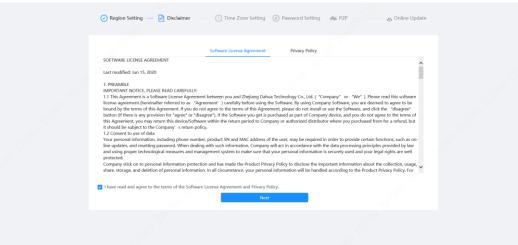
Figure 3-1 Region setting

Area V Language English V Video Standard PAL V	Language English V	🔗 Region Setting — 📄 Disclaim	er —— 🕜 Time Zone Setting 🕜 Password Setting 🛛 🚓 P2P 👝 Online Update
Language English V	Language English Video Standard PAL V		
		Langu	age English v
	Next	THE JUIN	

<u>Step 3</u> Select the I have read and agree to the terms of the Software License Agreement and Privacy Policy check box, and then click Next.



#### Figure 3-2 Disclaimer





#### Figure 3-3 Time zone setting

	🔗 Region Setting — 🔗 Disclaimer –	Time Zone Setting      Password S	etting 🗥 P2P	🔊 Online Update	
	Date Format	YYYY-MM-DD			
	Time Zone	(UTC-11:00) Coordinated Universal Time-11			
	System Time	2021-07-14 🖹 17:20:07 🕓	Sync with PC		
	Will be modified as	2021-07-13 22:20:07			
		Next			

<u>Step 5</u> Set the password for admin account.

#### Figure 3-4 Password setting

⊘ Region Setting — ⊘ Disclaimer	🧭 Time Zone Setting 🕜 Password Setting	g 🐠 P2P 🚕 Online U	pdate
Username	admin		
New Password Confirm Password			
✓Email Address	For password reset. Recommended or improved in time.		
	res passive a recommended of suproved in time.		
	8 <sup>99</sup>		
	Next		



Parameter	Description	
Username	The default username is admin.	
New Password	The password must consist of 8 to 32 non-blank characters and	
Confirm Password	contain at least two types of characters among upper case, lower case, number, and special character (excluding ' " ; : &). Set a high security level password according to the password security notice.	
Email Address	Enter an email address for password reset. It is selected by default. When you need to reset the password of the admin account, a security code for password reset will be sent to the reserved email address.	

Table 3-1 Description of password configuration

Step 6 Click Next, and the P2P page is displayed.

#### Figure 3-5 P2P

⊘ Region Setting — ⊘ Disclaimer — ⊘ Time Zone	e Setting 🕜 Password Setting 🦱 P2P	റ്റ Online Update	
✓ P2P			
The Imou will be enabled to assist you in remotely managing your device. We connecting to the Internet. All collected info is used only for the purpose of re			
n i i i i i i i i i i i i i i i i i i i	1955-2010 · · · · · · · · · · · · · · · · · ·		
co	ease scan the QR ide on the actual terface.		
	<del>5</del> 936673		
	Next		

<u>Step 7</u> Click **Next**, and then click **End** to complete initialization.

#### Figure 3-6 Online update

⊘ Region Setting — ⊘ Disclaimer –	🧭 Time Zone Setting 📀 Passw	word Setting 🕜 P2P	🍙 Online Update	
Auto Check for Updates				
Notify me when updates are available. The system ch as IP address, device name, language preference, firm update notifications. You can withdraw your consent	nware version, device SN, etc. All collected info is	used only for the purposes of verifying d		
	End			



# **4 Setting**

This chapter introduces the basic settings of the Camera, including the configuration of local parameters, camera, network, PTZ, event, storage, system information, log, and more. You can configure the camera, event and system through two methods. This section uses method 1 as an example.

- Method 1: Click O, and then select the corresponding item.
- Method 2: Click the corresponding icon on the main page.

### 4.1 Device Login

Log in to the device web page through a browser.

#### Prerequisites

- You need to initialize the Camera before logging in to the web page. For details, see"3 Device Initialization".
- When logging in to the web page, keep the PC IP and device IP on the same network.

#### Procedure

- <u>Step 1</u> Open the browser, enter the device IP address (192.168.1.108 by default) in the address box, and then press Enter key.
- <u>Step 2</u> Enter the username and password. The username is admin by default.

#### <u>0-vr</u>

Click **Forgot password?** to reset the password through the email address that is set during the initialization. For details, see "4.8.2.2 Resetting Password".

a	<b>Shua</b>
e	TECHNOLOGY
(A admin	
A	Forgot password?
	Login

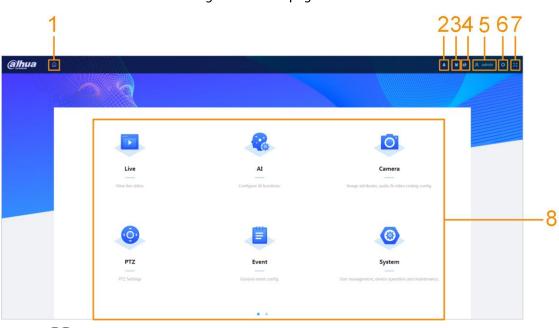
Figure 4-1 Login





The Live page is displayed. For details, see"5.1 Live Page".

Click 🙆 on the left-upper corner of the page to display the main page.



#### $\square$

For first-time login, you need to install the plug-in. Follow the on-screen instructions to complete download and installation.

Table 4-1	Description	of main	page
-----------	-------------	---------	------

No.	Button	Description	
1	<b>a</b>	Display the main page.	
2	*	Subscribe to alarm messages. For details, see "4.6.1.4.2 Subscribing Alarm Information".	
3	1	Set the skin.	
4	0	Set the language.	
5	A admin	<ul> <li>Click and select <b>Restart</b>, and the camera restarts.</li> <li>Click and select <b>Logout</b> to go back to the login page.</li> </ul>	
6	0	Configure the basic parameters. For details, see "4 Setting".	
7	×	<ul> <li>Click the button to enter full screen mode.</li> <li>Click X to exit full screen mode.</li> </ul>	



No.	Button	Description	
8	Main page	<ul> <li>The main page includes the following modules. Click • on the bottom of the page to switch between multiple pages.</li> <li>Live: View the real-time monitoring image. The Live view page supports multi-channel display.</li> <li>Al: Configure Al functions of the camera.</li> <li>Camera: Configure camera parameters, including image parameters, encoder parameters, and audio parameters.</li> <li>PTZ: Configure PTZ functions.</li> <li>Event: Configure basic system parameters of general events.</li> <li>System: Configure basic system parameters, manage users and peripherals, maintain and upgrade the system.</li> <li>Security: Check the device security status and set security functions.</li> <li>Record: Configure record functions, play back or download recorded videos. When playing back multi-channel recordings, you can choose channel No. to play back.</li> <li>Picture: Configure image functions, play back or download image files. When playing back multi-channel images, you can choose channel No. to play back.</li> <li>Report: Search the Al event report and system report.</li> </ul>	

# 4.2 Local

You can select protocol and configure the storage path for live snapshot, live record, playback snapshot, playback download, and video clips.

#### Procedure





Figure 4-3 Local

Protocol	TCP Port O UDP Port O RTP Multicast	
Record Path		
Live Record	CN. International Control of Cont	Browse
Playback Download	Colder-Office White contractly high a later and	Browse
Video Clip	C/Ultramid/004221Web/low-reced/s/demOlps	Browse
Snapshot Path		
Live Snapshot	C/Unitri / 2004/27/2016/200001000 / 2007/0102/2004	Browse
Playback Snapshot	C*Unant 2004 LT Part Coverical Proyles Kinepited	Browse

<u>Step 2</u> Configure play parameters.

Protocol: Network transport protocol type, supporting TCP (Transmission Control Protocol) port, UDP (User Datagram Protocol) port and multicast.

Before selecting **Multicast**, you need to configure multicast parameters in advance. For details, see "4.4.9 Multicast".

<u>Step 3</u> Click **Browse** to select the storage path for live snapshot, live record, playback snapshot, playback download, and video clips.

Parameter	Description
	You can select the network transmission protocol from <b>TCP</b> , <b>UDP</b> and <b>Multicast</b> .
Protocol	
	Before selecting <b>Multicast</b> , make sure that you have set the <b>Multicast</b> parameters.



Parameter	Description	
Live Record	The recorded video of <b>Live</b> page. The default path is C:\Users\admin\WebDownload\LiveRecord.	
Playback Download	The downloaded video of playback page. The default path is C:\Users\admin\WebDownload\PlaybackRecord.	
Video Clips	The clipped video of playback page. C:\Users\admin\WebDownload\VideoClips.	Admin in the path refers to the account being
Live Snapshot	The snapshot of <b>Live</b> page. The default path is C:\Users\admin\WebDownload\LiveSnapshot.	used.
Playback Snapshot	The snapshot of playback page. The default path is C:\Users\admin\WebDownload\PlaybackSnapshot.	

Step 4 Click **Apply**.

#### **Related Operations**

- Click **Refresh** to refresh the parameters of the current page.
- Click **Default** to restore the default parameter values.

### 4.3 Camera

This section introduces camera configuration, including configuring image parameters, encoder parameters, and audio parameters.

 $\square$ 

Camera parameters might differ depending on the device.

### 4.3.1 Setting Image Parameters

Configure image parameters according to the actual situation, including image, exposure, backlight, white balance, Day/Night, and more.

#### 4.3.1.1 Page Layout

Configure camera parameters to improve the image clarity, and ensure that surveillance goes well. Camera supports two working modes: **Self-adaptive** and **Customized scene**. You can select 9 configuration file types, including day, night, general and front light, to set and view the configuration parameters and effects under the corresponding type, including image, exposure and backlight.



#### Figure 4-4 Camera conditions (common camera)

Working Mode Self-adaptive   Customized Sce	Profile	Day	×
	Image Exposure Backlight WB Day/Night Focus & Zoom Illuminator Defog	Style       Brightness       Contrast       Saturation       Chroma Gain Suppression       Sharpness       Sharpness       Sharpness       Flip       Image Freeze	Standard     >       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     +     50       -     -     +     50       -     -     +     50       -     -     +     50
Time Plan Settings			~
Apply Refresh Default			

#### 4.3.1.2 Configuring Operating Mode

Select working mode as needed, including self-adaptive and customized scene.

- <u>Step 1</u> Click  $\bigcirc$  on the upper-right corner of the page, and then select **Camera** > **Image**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then select working mode on the top of the page.
  - Self-adaptive: Camera automatically matches the appropriate configuration file type according to different environments.
    - If you select Self-adaptive, go straight to Step5.
  - Customized scene: Camera monitors according to the settings of the profile type at different times.

If you select **Customized scene**, go straight to <u>Step3</u>.

<u>Step 3</u> Select configuration file type.

You can select 9 configuration file types, including **general**, **day**, **night**, **front light** and **backlight** to set and view the configuration parameters and effects under the corresponding type, including image, exposure and backlight.

<u>Step 4</u> Set time plans. You can set daily schedule by month.



Figure 4-5 Time plan settings

Day	•	Nigl	ht	• Ge	enera	•	Fro	nt Lig	ght	• B	acklig	ht	• S <sup>1</sup>	trong	Back	dight	•	Low	Illum	ninano	ce	• Cı	istom	n1	• C	ustom2
																				Del	ete		Cle	ar		Default
	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	
Jan																										Cop
Feb																										Cop
Mar																										Cop
Apr																										Cop
May																										Cop
Jun																										Cop
Jul																										Cop
Aug																										Cop
Sep																										Cop
Oct																										Cop
Nov																										Сор
Dec																										Сор

- 1) Click **Time Plan Settings** or 🐱 to open time plan.
- 2) Click to configure file type, for example **general**, left-drag on the timeline to set the time period using **general** type.

In the same way, you can set up separate time periods when applying other file types, including **Day**, **Night** and **Front Light**.

#### 

Time period is set as **Day** and **Night** by default. Click **Delete** or **Clear** before you start setting time period.

- 3) (Optional) Click Copy; select a month, then click Apply.Time plan for the current month can be quickly copied to other months.
- Step 5 Click Apply.

#### 4.3.1.3 Adjusting Image

You can configure image parameters. The actual parameters of the camera can be adjusted here.

- <u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera > Image** > **Image**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure parameters.



#### Figure 4-6 Image

Working Mode	<ul> <li>Self-adaptive          <ul> <li>Customized Scene</li> </ul> </li> </ul>	9			
		Profile	Day V		
PPIZQuncu		Profile Image Exposure Backlight WB Day/Night Focus & Zoom Illuminator Defog	Style Brightness Contrast Saturation Chroma Gain Suppression Sharpness Sharpness Suppression Gamma	Standard	+ 50 + 50 + 50
			Flip EIS	0°	~
			Image Freeze		

#### Table 4-3 Description of image parameters

Parameter	Description
Style	<ul> <li>Select the image style from soft, standard and vivid.</li> <li>Standard: Default image style, which displays the actual color of the image.</li> <li>Soft: The hue of the image is weaker than the actual one, and contrast is smaller.</li> <li>Vivid: The image is more vivid than the actual one.</li> </ul>
Brightness	Change the overall brightness of the image. The higher the value, the brighter the image. The image might be hazy if the value is configured too high.
Contrast	Change the contrast of the image. The higher the value, the greater the contrast between bright and dark areas. If the value is too big, the dark area will be too dark and the bright area will more vulnerable to overexposure. The image might be hazy if the value is set too small.
Saturation	Set the intensity of colors. The higher the value, the deeper the color. Saturation value does not change image brightness.
Chroma Gain Suppression	Reduce the image color and prevents it from being too strong. The higher the value, the stronger the effect. This parameter takes effect only when the Camera is in an environment with low luminance.
Sharpness	Change the sharpness of image edges. The higher the value, the clearer the image edges. If the value is too high, image noise is more likely to appear.
Sharpness Suppression	Change the sharpness NCT level of the Camera. The higher the value, the stronger the sharpness CNT.
Gamma	Change the image brightness and contrast in a non-linear way. The higher the value, the brighter the image.



Parameter	Description
Flip	<ul><li>Change the display direction of the image.</li><li>Normal: The normal display of the image.</li><li>Reflection: The image flips up and down.</li></ul>
OIS	<ul> <li>Optical Image Stabilization (OLS) is used to effectively solve the problem of image shaking during use through ISP algorithm and optical technology, thus presenting clearer images. It is <b>On</b> by default.</li> <li>This function is available on select models.</li> <li>Optical image stabilization and electronic image stabilization cannot be enabled at the same time.</li> </ul>
ELS	<ul> <li>Electronic image stabilization (EIS) is used to effectively solve the problem of image shaking during use, thus presenting clearer images. It is <b>Off</b> by default.</li> <li>This parameter takes effect only when the Device is in an environment with low luminance.</li> <li>This function is available on select models.</li> <li>Optical image stabilization and electronic image stabilization cannot be enabled at the same time.</li> </ul>
Image Freeze	After enabling this function, the image at the called preset is displayed directly if you call a preset or tour, and no images during the rotation of the camera are displayed.

Step 3 Click Apply.

#### 4.3.1.4 Exposure

Configure iris and shutter to improve image clarity.

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Cameras with WDR do not support long exposure when WDR is enabled in Backlight.

- <u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera** > **Image** > **Exposure**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure parameters.



Figure 4-7 Exposure

Profile	Day	✓	
Image	Anti-flicker	Outdoor	~
Exposure	Mode	Auto	
Backlight	Mode	Auto	
WB	Exposure Compensation		+ 50
Day/Night	AE Recovery	15min	~
Focus & Zoom	2D NR		
Illuminator	20 101		
Defog	Level		+ 50
	3D NR		
	Level		+ 50
	Advanced NR		

Table 4-4 Description of exposure parameters

Parameter	Description
Anti-flicker	<ul> <li>You can select 50Hz, 60Hz, or Outdoor from the list.</li> <li>50Hz: The system adjusts the exposure according to ambient light automatically to ensure that stripes do not appear.</li> <li>60Hz: The system adjusts the exposure according to ambient light automatically to ensure that stripes do not appear.</li> <li>Outdoor: If you select Outdoor, the exposure mode can be set to Gain Priority, Shutter Priority and Iris Priority. Different devices support</li> </ul>
Mode	<ul> <li>different exposure modes.</li> <li>Set the exposure modes. You can select Auto, Manual, Iris Priority, Shutter</li> <li>Priority and Gain Priority. The Auto mode is selected by default.</li> <li>Auto: Exposure is automatically adjusted according to scene brightness if the overall brightness of images is in the normal exposure range.</li> <li>Manual: You can adjust the Gain, Shutter, and Iris value manually.</li> <li>Iris Priority: You can set the iris to a fixed value, and the Camera will adjust the shutter value. If the image brightness is not high enough and the shutter value has reached its upper or lower limit, the system adjusts gain value automatically to ensure the image is at an ideal brightness.</li> <li>Shutter Priority: You can customize the shutter range. The Camera automatically adjusts the aperture and gain according to the scene brightness.</li> <li>Gain Priority: Gain value and exposure compensation value can be adjusted manually.</li> </ul>
Gain	If you select <b>Gain Priority</b> or <b>Manual</b> , you can set gain range to automatically increase the gain of the device when the illumination is low, thus obtaining a clear image.
Shutter	Set the effective exposure time. The smaller the value, the shorter the exposure time.



Parameter	Description		
Shutter range	If you select <b>Shutter Priority</b> or <b>Manual</b> , and se can set the shutter range in ms unit.	lect <b>Shutter</b> as <b>Custom</b> , you	
Iris	You can set the camera luminous flux. The large image.	r the Iris value, the brighter the	
Exposure Compensation	You can set the exposure compensation value. T The higher the value is, the brighter the image w		
Exposure adjustment speed	You can set the exposure adjustment speed. The	e value ranges from 0 to 100.	
Upper gain threshold	You can set the upper gain threshold of exposur 100.	e. The value ranges from 0 to	
Low-speed shutter	In a low luminance environment, snapping images exposure time effectively reduces image noise, be may be blurred.		
Lower threshold of low-speed shutter	You can set the lower threshold of the camera lo value, the faster the shutter.	ow-speed shutter. The lower the	
AE Recovery	Automatic exposure is an automated digital cam aperture and/or shutter speed, based on the ext images and videos. If you have selected an <b>AE R</b> mode will be restored to the previous mode afte There are five options: Off, 5 min, 15 min, 1 hour	ernal lighting conditions for <b>ecovery</b> time, the exposure er you adjust the Iris value.	
2D NR	Average the pixel of a single frame image with o noise. The higher the level is, the lower the noise be blurrier.		
3D NR	Reduce the noise of multiple-frame (at least two inter-frame information between two adjacent f the level is, the lower the noise will be, and the la	rames in a video. The higher	
Level	Noise reduction grade. The value ranges from 0 the less the noise will be.	to 100. The larger the value is,	
Advanced NR	You can suppress noise in the time-domain and space-domain based on the video filter method.	Some models do not	
Time domain grade	You can set the time domain grade. The value ranges from 0 to 100.	support advanced noise reduction, time domain	
Space domain grade	You can set the space domain grade. The value ranges from 0 to 100.	grade, or space domain grade.	

Step 3 Click Apply.

### 4.3.1.5 Backlight

You can select backlight mode from BLC, WDR and HLS.

<u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera** > **Image** > **Backlight**.



# <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then select a backlight mode from the list.

Profile		Day	$\vee$	
Image	Mode		Off	^
Exposure			Off	
Backlight			BLC	
WB			HLC	
Day/Night				
Focus & Zoom			WDR	
Illuminator				
Defog				

#### Figure 4-8 Backlight mode

	Table + 5 Description of backlight parameters
Parameter	Description
BLC	<ul> <li>Enable BLC, the camera can get a clearer image of the dark areas on the target when shooting against light. You can select default mode or customized mode.</li> <li>When in default mode, the system automatically adjusts exposure according to ambient lighting conditions to ensure the clarity of the darkest area.</li> <li>When in customized mode, the system auto adjusts exposure only to the set area according to ambient lighting conditions to ensure the image of the set area is at its ideal brightness.</li> </ul>
WDR	The system dims bright areas and compensates for dark areas to ensure the clarity of all areas. The higher the value is, the stronger the darkness will be, but the more intense the noise will be. There might be a few seconds of video loss when the device is switching to WDR mode from other modes.
HLC	Enable HLC when extremely strong light is in the environment (such as a toll station or parking lot). The Camera dims strong lights, and reduce the size of Halo zone to lower the brightness of the whole image, so that the camera can capture human faces or car plate details clearly. The larger the value is, the more obvious the HLS effect will be.
Step 3 Click Apply.	

Table 4-5 Description of backlight parameters

Step 3 Click **Apply**.

#### 4.3.1.6 White Balance

The white balance function can correct the color deviation to ensure color precision. When in WB mode, white objects are displayed in a white color depending on the environment.

- <u>Step 1</u> Click O on the upper-right corner of the page, and then select **Camera** > **Image** > **WB**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure **White Balance Mode**.



#### Figure 4-9 White balance

Profile		Day	~	
Image	Mode		Auto	^
Exposure			Auto	^
Backlight			Indoor	
WB			Outdoor	
Day/Night				
Focus & Zoom			ATW	
Illuminator			Manual	
Defog			Sodium Lamp	
			Natural	
			Street Lamp	~

Table 4-6 Description of white balance parameters

Parameter	Description
Auto	The system compensates WB according to color temperature to ensure color precision.
Indoor	The system compensates WB for the general situation of indoor lighting to ensure color precision.
Outdoor	The system auto compensates WB to most outdoor environments with natural or artificial light to ensure color precision.
ATW	When the device is tracked, the system auto compensates WB to ensure color precision.
Manual	Configure red gain and blue gain manually. The system auto compensates WB according to color temperature.
Sodium Lamp	The system compensates WB to sodium lamp to ensure color precision.
Natural Light	The system auto compensates WB to environments without artificial light to ensure color precision.
Street Lamp	The system compensates WB to ensure color precision in outdoor scenes at night.

Step 3 Click Apply.

#### 4.3.1.7 Day/Night

Configure the display mode of the image. The system switches between color and black-and-white mode according to the actual condition.

- <u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera** > **Image** > **Day/Night**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure parameters.



#### Figure 4-10 Day/Night mode

Profile	Day		
Image	Mode	Auto	~
Exposure Backlight	Sensitivity	Medium	$\sim$
WB	Delay	10 sec	$\sim$
Day/Night			
Focus & Zoom			
Illuminator			
Defog			

#### Table 4-7 Description of Day/Night mode parameters

Parameter	Description
	You can select device display mode from <b>Color</b> , <b>Auto</b> , and <b>B/W</b> . <b>Day/Night</b> configuration is independent from <b>Profile</b> management
Mode	configuration.
	Color: The system displays the image in color.
	<ul> <li>Auto: The system switches between color and black-and-white according to actual conditions.</li> </ul>
	• <b>B/W</b> : The system displays black-and-white image.
Sensitivity	This configuration is available only when you set <b>Auto</b> in <b>Mode</b> . You can configure camera sensitivity when switching between color and black-and-white mode. The higher the sensitivity, the easier it is for the switch to be triggered.
Delay	This configuration is available only when you set <b>Auto</b> in <b>Mode</b> . You can configure the delay when camera switching between color and black-and-white mode. The lower the value is, the faster the camera switches between color and black-and-white mode.

Step 3 Click Apply.

#### 4.3.1.8 Focus & Zoom

Focus & Zoom (digital zoom) refers to capturing a part of the image to magnify it. The higher the magnification is, the blurrier the images will become.

- <u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera** > **Image** > **Focus & Zoom**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure focus & zoom parameters.



#### Figure 4-11 Focus & Zoom

Profile	Day	\[         \]     \[	
Image	Digital Zoom		
Exposure Backlight	Zoom Speed	_	+ 100
WB	Focus Mode	Semi Auto	$\sim$
Day/Night	Near Focus Limit	Auto	$\sim$
Focus & Zoom Illuminator	Sensitivity	Default	$\vee$
Defog	PFA		
	Expert Mode		
	Lens Initialization		

#### Table 4-8 Description of focus & zoom parameters

Parameter	Description
Digital Zoom	Click <b>O</b> to enable Digital Zoom function. You can use the digital zoom to continue zooming operation even if the optical zoom is at its maximum value.
Zoom Speed	Adjust the zoom speed of the camera. The larger the value, the faster the zoom speed.
Focus Mode	<ul> <li>Set focus mode.</li> <li>Auto: Once there is any movement or change of an object on the video image and the image turns blurry, the camera will focus again automatically.</li> <li>Semi-Auto: The camera will focus automatically when you click Focus or Zoom or when a preset change or PTZ switch is detected.</li> <li>Manual: The Device cannot focus automatically. You need to adjust the focus manually.</li> </ul>
Near Focus Limit	Set the near focus limit of the camera. If the focus limit is too small, the camera might get the camera focus on its dome. By changing the focus limit, the focus speed can be changed.
Sensitivity	Trigger the focusing sensitivity of the camera. The higher the sensitivity, the easier to trigger focus.
PFA	Enable <b>PFA</b> . When moving the image, the camera automatically focuses for a clear image.
Expert Mode	Enable <b>Expert mode</b> . Train the camera to rotate and focus on the specified route.
Lens Initialization	Click this button, and the lens will be initialized automatically. The lens will be extended to calibrate the zoom and focus.

Step 3 (Optional) Configure expert mode.

1) Enable **Expert mode**, click **Add** to add a new scene.



Figure 4-12 Expert mode

			Magnification	Name	No.
6	[5	Ľ	40	Scene1	1

2) Click I to adjust the video screen and draw the training region on the screen.

Only supports closed model area (triangle and polygons above).

- 3) Double-click Lens Magnification to set focus magnification.
- 4) Click **Apply** to save settings.
- 5) Click Start Scene Focusing Training.

The scene rotates and automatically focuses to the specified position. After the training is complete, the scene status is displayed as **Complete**.

Step 4 Click **Apply**.

#### 4.3.1.9 Illuminator

This configuration is available only when the device is equipped with illuminator. Common illuminators are classified into IR lights, white light, laser lights, and full-spectrum lights. Different device models support different types of illuminators. This manual is for reference only, and might differ from the actual page.

- <u>Step 1</u> Click on the upper-right corner of the page, and then select **Camera** > **Image** > **Illuminator**.
- <u>Step 2</u> Select the camera that needs to be configured from the **Channel** drop-down list and then configure illuminator mode.

Profile	Day	~	
Image	Fill Light	Soft Light Mode	$\sim$
Exposure	Mode	Zoom Priority	~
Backlight	Wode	Zoom monty	
WB	Compensation	-	+ 50
Day/Night			
Focus & Zoom			
Illuminator			
Defog			

Figure 4-13 Illuminator





	Table 4-9 Desch	ption of illuminator parameters
Parameter		Description
		<ul> <li>When the camera is equipped with illuminator, it supports setting illumination mode for illuminator, including IR Mode, White Light Mode and Soft Light Mode.</li> <li>IR Mode: Enable the IR illuminator, and the white light is disabled. You can only conture black and</li> </ul>
		light is disabled. You can only capture black and white images after enabling this function.
Fill Light		<ul> <li>White Light Mode: Enable the white light, and the IR</li> </ul>
		illuminator is disabled. You can capture clear scene image after enabling this function.
		Soft Light Mode: Enable both IR illuminator and
		white light at the same time, and adjust the
	1	brightness of the two illuminators to get clear images.
	Manual	Adjust the brightness of illuminator manually, and then the system will illuminate the image accordingly.
		The system adjusts the illuminator intensity according to the ambient lighting condition. Some devices support setting the brightness upper limit and sensitivity of the illuminator.
		<ul> <li>Sensitivity: The higher the sensitivity setting, the</li> </ul>
	Auto	higher the brightness can turn on the illuminator
		when the actual scene darkens. When the actual
Mode	Auto	scene becomes bright, a higher brightness is required to turn off the illuminator.
mode		<ul> <li>Brightness upper limit: If the filling light is too bright,</li> </ul>
		the center of the image may be overexposed. We
		recommend adjusting to adjust the brightness upper
		limit according to the actual scene. The value range is
		0-100, and the default is 100.
	Concertel D	The system adjusts the illumination intensity according to the ambient lighting condition.
	SmartIR	
		Only IR illuminator supports the smart IR mode.

#### Table 4-9 Description of illuminator parameters



Parameter	Description
Zoom Priority	<ul> <li>The system adjusts the illuminator intensity automatically according to the change of the ambient light. You can configure light <b>Compensation</b> manually to fine-tune the brightness of the illuminator.</li> <li>When the ambient light turns darker, the system turns on the low beam lights first, if the brightness is still not enough, it turns on the high beam lights.</li> <li>When the ambient light turns brighter, the system dims high beam lights until they are off, and then the low beam lights.</li> <li>When the focus reaches certain wide angle, the system will not turn on high beam light in order to avoid over-exposure in short distance.</li> <li>Some devices support setting the sensitivity of the illuminator.</li> </ul>
Off	Illuminator is off.

Step 3 Click Apply.

#### 4.3.1.10 Defog

The image quality is compromised in foggy or hazy environment, and defog can be used to improve image clarity.

```
<u>Step 1</u> Select O > Camera > Image > Defog.
```

#### Figure 4-14 Defog

Image	Mode	Off	
Exposure		Off	
Backlight		Manual	
WB		Auto	
Day/Night		Auto	
Focus & Zoom			
Illuminator			
Defog			

<u>Step 2</u> Configure defog parameters.

Table 4-10 Descri	ion of defoc	parameters
Tuble I To Desen	1011 01 01010	parameters

Defog	Description
Manual	Configure function intensity and atmospheric light mode manually, and then the system adjusts image clarity accordingly. Atmospheric light mode can be adjusted automatically or manually.



Defog	Description
Auto	The system adjusts image clarity according to the actual condition.
Off	Defog function is disabled.

Step 3 Click Apply.

### 4.3.2 Setting Encode Parameters

This section introduces video parameters, such as video, snapshot, overlay, ROI (region of interest) and path.

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Click **Default**, and the device is restored to default configuration. Click **Refresh** to view the latest configuration.

#### 4.3.2.1 Encode

Configure video stream parameters, such as compression, resolution, frame rate, bit rate type, bit rate, I frame interval, SVC (Scalable Video Coding) and watermark.

Figure 4-15 Encode

<u>Step 1</u> Select **O** > Camera > Encode > Encode.

fain Stream			Sub Stream		
Compression	H.264H	~	Sub Stream	Sub Stream 1	~ <b>(</b> )
Smart Codec			Compression	H.264H	
Resolution	2560*1440 (2560x1440)		Resolution	704*480 (D1)	
Frame Rate (FPS)	30		Frame Rate (FPS)	30	
Bit Rate Type	CBR		Bit Rate Type	CBR	
Reference Bit Rate	3072-15104 (Kb/s)		Reference Bit Rate	512-2048 (Kb/s)	
Bit Rate	6144	∨ (Kb/s)	Bit Rate	1024	∨ (Kb/s)
I Frame Interval	60	(30-150)	I Frame Interval	60	(30-150)
SVC	1 (off)		SVC	1 (off)	
Watermark					
Watermark String	DigitalCCTV				

<u>Step 2</u> Configure encode parameters.

Table 4-11 Description of encode parameters

Parameter	Description
Sub Stream	Click 💿 to enable sub stream, it is enabled by default. 🛄 You can enable multiple sub streams simultaneously.



Parameter	Description
Compression	<ul> <li>Select encode mode.</li> <li>H.264: It includes H.264B (baseline profile encode mode), H.264 (main profile encode mode) and H.264H (high profile encode mode). Under the same image quality, the bandwidth of the three decreases in turn.</li> <li>H.265: Main profile encode mode. Compared with H.264, it requires smaller bandwidth.</li> <li>MJPEG: Under this mode, the image requires high bit rate to ensure clarity, you are recommended to set the Bit Rate to the biggest value in the Reference Bit Rate.</li> </ul>
Smart Codec	Click  to enable smart codec to improve video compressibility and save storage space. After smart codec is enabled, the device would stop supporting the third bit stream, ROI, and smart event detection.
Resolution	The resolution of the video. The higher the value is, the clearer the image will be, but the bigger the required bandwidth will be.
Frame Rate (FPS)	The number of frame in one second of video. The higher the value is, the clearer and smoother the video will be.
Bit Rate Type	<ul> <li>The bit rate control type during video data transmission. You can select bit rate type from:</li> <li>CBR (Constant Bit Rate): The bit rate changes a little and keeps close to the defined bit rate value.</li> <li>VBR (Variable Bit Rate): The bit rate changes as monitoring scene changes.</li> <li>The Bit Rate Type can only be set as CBR when Encode Mode is set as MJPEG.</li> </ul>
Quality	This parameter can be configured only when the <b>Bit Rate Type</b> is set as <b>VBR</b> . The better the quality is, but the bigger the required bandwidth will be.
Reference Bit Rate	The most suitable bit rate value range recommended to user according to the defined resolution and frame rate.
Max Bit Rate	This parameter can be configured only when the <b>Bit Rate Type</b> is set as <b>VBR</b> . You can select the value of the <b>Max Bit Rate</b> according to the <b>Reference Bit Rate</b> value. The bit rate then changes as monitoring scene changes, but the max bit rate keeps close to the defined value.
Bit Rate	This parameter can be configured only when the <b>Bit Rate Type</b> is set as <b>CBR</b> . Select bit rate value in the list according to actual condition.



Parameter	Description
l Frame Interval	The number of P frames between two I frames, and the I Frame Interval range changes as FPS changes. It is recommended to set I Frame Interval twice as big as FPS.
SVC	<ul> <li>Scaled video coding, is able to encode a high quality video bit stream that contains one or more subset bit streams. When sending stream, to improve fluency, the system will quit some data of related lays according to the network status.</li> <li>1: The default value, which means that there is no layered coding.</li> <li>2, 3 and 4: The lay number that the video stream is packed.</li> </ul>
Watermark	You can verify the watermark to check if the video has been
Watermark String	<ul> <li>tampered.</li> <li>Click  to enable watermark function.</li> <li>Enter watermark string. The string is DigitalCCTV by default.</li> </ul>

Step 3 Click **Apply**.

# 4.3.2.2 Overlay

Configure overlay information, and it will be displayed on the Live page.

### 4.3.2.2.1 Privacy Masking

You can enable this function when you need to protect the privacy of some area on the video image.

<u>Step 1</u> Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select Se

- Step 2 Select Enable.
- Step 3 Click Add, select Color Block or Mosaic, and then draw the blocks on the screen.

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- You can draw 8 blocks at most. The same screen can add up to 4 mosaic blocks.
- Click **Clear** to delete all blocks; select the block you want to delete, click in to delete the corresponding block.

Figure 4-16 Privacy masking

Privacy Masking	Enable					
Channel Title	Add	Clear				
Time Title						
OSD Info	No.	Name	Туре	Color	Draw	Delete
Font Properties						
Picture Overlay						
Custom Title			No D	ata		
Exception Overlay						
Latitude and Longi						
Target Statistics						
Face Statistics						



<u>Step 4</u> Adjust block size to protect the privacy.

Step 5 Click Apply.

## 4.3.2.2.2 Channel Title

You can enable this function when you need to display channel title in the video image.

- <u>Step 1</u> Select **O** > Camera > Encode > Overlay > Channel Title.
- Step 2 Select Enable.
- <u>Step 3</u> Configure channel title, and then select the text alignment.

 $\square$ 

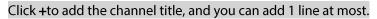
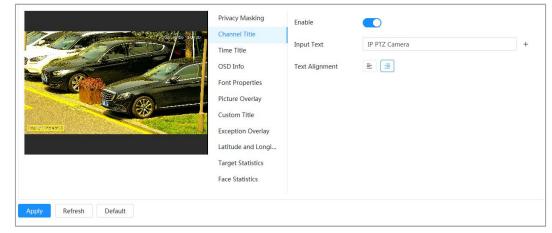


Figure 4-17 Channel title



<u>Step 4</u> Move the title box to the position that you want in the image.

Step 5 Click **Apply**.

### 4.3.2.2.3 Time Title

You can enable this function when you need to display time title in the video image.

- <u>Step 1</u> Select **O > Camera > Encode > Overlay > Time Title**.
- Step 2 Select Enable.
- <u>Step 3</u> (Optional) Select **Week Display** to display the day of week on the video image.
- <u>Step 4</u> Move the time box to the position that you want on the image.



#### Figure 4-18 Time title

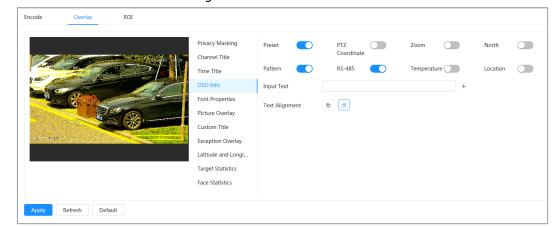
Step 5 Click Apply.

### 4.3.2.2.4 OSD Info

If you want to represent such information in video images as preset dots, PTZ/geography location, zoom and touring pattern, you can enable this function.

### <u>Step 1</u> Select **◎** > Camera > Encode > Overlay > OSD Info.

Figure 4-19 OSD info



<u>Step 2</u> Configure OSD information.

Parameter	Description					
Presets	Select <b>Enable</b> , and the preset name is displayed on the image when the camera turns to the preset, and it will disappear 3 s later.					
PTZ Coordinates	Select <b>Enable</b> , and the PTZ coordinates information is displayed on the image.					
Zoom	Select <b>Enable</b> and the zoom information is displayed on the image.					

Table 4-12 Description of OSD information parameter



Parameter	Description
North	Select <b>Enable</b> , and the north direction is displayed on the image. When you enable the due north orientation function, the system will prompt you to restart the PTZ.
Pattern	Select <b>Enable</b> , and the pattern information is displayed on the image.
RS485	Select <b>Enable</b> , and the RS485 information is displayed on the image.
Location	Select <b>Enable</b> , and the geographical location is displayed in the text.
Text Alignment	Set the alignment mode of the displayed information on the image.

<u>Step 3</u> Move the OSD box to the position that you want on the image.

Step 4 Click **Apply**.

### 4.3.2.2.5 Font Properties

You can enable this function if you need to adjust the font size in the video image.

### <u>Step 1</u> Select **O** > Camera > Encode > Overlay > Font Properties.

<u>Step 2</u> Select the font color and size.

You can set the RGB value to customize the font color.

Overlay	ROI				
		Privacy Masking Channel Title	Font Size Color	Self-adaptive	~
		OSD Info	Line Spacing	1.0	~
		Font Properties Picture Overlay			
		Custom Title Exception Overlay			
		Latitude and Longi			
		Face Statistics			
	Overlay	Overlay ROI	Privacy Masking         Channel Title         Channel Title         CDD Info         SDD Info         Font Properties         Picture Overlay         Custom Title         Exception Overlay         Latitude and Longi         Target Statistics	Privacy Masking       Font Size         Channel Title       Color         Time Title       DSD Info         OSD Info       Line Spacing         Font Properties       Picture Overlay         Distor Title       Exception Overlay         Latitude and Longi       Target Statistics	Privacy Masking       Font Size       Self-adaptive         Channel Title       Color       Ime Title         OSD Info       Line Spacing       1.0         Font Properties       Picture Overlay       Lusom Title         Exception Overlay       Latitude and Longi       Target Statistics

<u>Step 3</u> Click **Apply** to complete the settings.

After saving the settings, the color and size of the font in the video image change accordingly.

### 4.3.2.2.6 Picture Overlay

You can enable this function if you need to display image information on the video image.

 $\square$ 

Text overlay and picture overlay cannot work at the same time.



- <u>Step 1</u> Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select Se
- <u>Step 2</u> Select channel and then select **Enable**.
- <u>Step 3</u> Click **Upload**, and then select the overlaid image.

The image shows in the **Picture Preview**.

#### Figure 4-21 Picture overlay

			Privacy Masking	Enable	
1 Pres			Channel Title		
- Andrews	2 10-1-1		Time Title		1. Max size 16k.
			OSD Info		<ol> <li>Max resolution 128*128 pixels</li> <li>3. 256-color bitmap format.</li> </ol>
		4	Font Properties	Upload	
			Picture Overlay	Opidad	
			Custom Title	24	
10 DTE Comment	Sector Contractor		Exception Overlay		
			Latitude and Longi		
			Target Statistics		
			Face Statistics		

<u>Step 4</u> You can move the overlaid image to the position you want in the image.

Step 5 Click Apply.

### 4.3.2.2.7 Custom Title

You can enable this function if you need to display custom information on the video image.

- <u>Step 1</u> Select **O** > Camera > Encode > Overlay > Custom Title.
- Step 2 Select Enable.
- <u>Step 3</u> Configure custom overlay, and then select the text alignment.

 $\square$ 

Click + to add the custom overlay, and you can add 1 line at most.

Figure 4-22 Custom title	
--------------------------	--

Ety (may		Privacy Masking Channel Title Time Title OSD Info Font Properties Picture Overlay Custom Title Exception Overlay Latitude and Longi Target Statistics	Enable Input Text Text Alignment	
		Face Statistics		

<u>Step 4</u> Move the custom box to the position that you want in the image.



Step 5 Click Apply.

## 4.3.2.2.8 Exception Overlay

You can enable this function to display the overlaid abnormal information of the cameras on the screen.

<u>Step 1</u> Select **O** > Camera > Encode > Overlay > Exception Overlay.

Figure 4-23 Exception overlay

Encode	Overlay	ROI			
			<ul> <li>Privacy Masking</li> <li>Channel Title</li> <li>Time Title</li> <li>OSD Info</li> <li>Font Properties</li> <li>Picture Overlay</li> <li>Custom Title</li> <li>Exception Overlay</li> <li>Latitude and Longi</li> <li>Target Statistics</li> <li>Face Statistics</li> </ul>	Enable	
Apply	Refresh Det	fault			

<u>Step 2</u> Select **Enable**, and then click **Apply**.

## 4.3.2.2.9 Longitude & Latitude

You can enable this function to display the latitude and longitude information of the cameras on the screen.

<u>Step 1</u> Select **O** > Camera > Encode > Longitude & Latitude.



Figure 4-24 Longitude & latitude

<u>Step 2</u> Enable Longitude & Latitude, and then click Apply.

## 4.3.2.2.10 Target Statistics

After configuring the target statistics, the number of target statistics will be displayed in the image.

- <u>Step 1</u> Select **O** > **Camera** > **Encode** > **Target Statistics**.
- Step 2 Select Enable.
- <u>Step 3</u> Select the statistics type, and then select the text alignment.
  - $\square$

Click Reset to clear the statistics data.

### Figure 4-25 Target statistics

Privacy Masking	Enable				
Channel Title	Statistics Type	Motor Vehicle	Non-Motor Vehicle	People	
Time Title	Text Alignment				
OSD Info	Text Alighment				
Font Properties	Preset List				
Picture Overlay	N	D.	Name		Operation
Custom Title					
Exception Overlay					
Latitude and Longi				lo Data	
Target Statistics					
Face Statistics					

<u>Step 4</u> Move the target statistics box to the position that you want in the image.

### Step 5 Click **Apply**.

The overlaid information will be displayed after enabling video metadata function.



## 4.3.2.2.11 Face Statistics

## Procedure

Select **O** > Camera > Encode > Face Statistics. <u>Step 1</u>

Figure 4-26 Face statistics				
Privacy Masking	Enable		Reset	
Channel Title	Statistics Type	✓ Face Detection	Face Recognition	
Time Title	Text Alignment			
OSD Info	Text Alighment			
Font Properties				
Picture Overlay				
Custom Title				
Exception Overlay				
Latitude and Longi				
Target Statistics				
Face Statistics				

Select Enable, and then select Statistics Type. <u>Step 2</u>

- Face detection: The screen displays the quantity information of face detection.
- Face recognition: The screen displays the quantity information of face recognition.
- Select the text alignment, and then move the face statistics box to the position that you <u>Step 3</u> want in the image.
- <u>Step 4</u> Click Apply.

### **Related Operations**

Click **Reset** to clear the statistics data and start counting again.

# 4.3.2.3 ROI

Select ROI (region of interest) on the image and configure the image quality of ROI, and then the selected image is display at defined quality.

- Select **O** > Camera > Encode > ROI. Step 1
- Select channel, and then select Enable. Step 2
- Click Add, draw an area on the image, and then configure the image quality of ROI. <u>Step 3</u>

 $\square$ 

- You can draw 4 area boxes at most.
- The higher the image quality value is, the better the quality will be.
- Click **Clear** to delete all the area boxes; select one box, and then click 💼 to delete it.



#### Figure 4-27 ROI

		Quality1	2 3 4 5	6
15				
		Add Clear No.	Name	Delete
		1	ROI1	belete ₫
		2	ROI2	۵.
IP BT2 Come	5			

Step 4 Click **Apply**.

# 4.3.3 Audio

Configure the noise filter and sampling frequency of the Camera. When enabling audio encoding, the network stream contains both audio and video, otherwise, it is only video stream.

Ш

You need to click on the upper-right corner of the page, and then select **Camera** > **Encode** > **Encode** to enable the video stream of Sub Stream before enabling the audio.

<u>Step 1</u> Click O on the upper-right corner of the page, and then select **Camera** > **Audio**.

<u>Step 2</u> Select Main Stream or Sub Stream to enable audio encoding.

For the cameras with multiple channels, select the channel number.

 $\wedge$ 

Please carefully activate the audio acquisition function according to the actual requirements of the application scenario.

Figure 4-28 Audio

Audio Input Type	LineIn	~			
Main Stream			Sub Stream		
Enable			Enable		
Compression	G.711A	\[         \]     \[	Sub Stream	Sub Stream 1	$\sim$
Sampling Frequency	8000	~	Compression	G.711A	$\sim$
			Sampling Frequency	8000	$\sim$
Noise Filter					
Microphone Volume	-	+ 50			
Speaker Volume	-	+ 50			
Apply Refresh De	fault				

<u>Step 3</u> Configure audio parameters.



-	· · ·
Parameter	Description
Compression	Configure audio compression. The configured audio encode mode applies to both audio and intercom. The default value is recommended.
Sampling Frequency	Sampling number per second. The higher the sampling frequency is, the more the sample in a second will be, and the more accuracy the restored signal will be.
Noise Filter	Enable this function, and the system automatically filters ambient noise.
Microphone Volume	Adjusts microphone volume.
Speaker Volume	Adjusts speaker volume.

Table 4-13 Description of audio parameters

Step 4 Click Apply.

# 4.4 Network

This section introduces network configuration.

# 4.4.1 TCP/IP

You can configure IP address and DNS (Domain Name System) server and other information according to network planning to ensure the device is properly connected to other devices in the network.

# Prerequisites

The camera has connected to the network.

# Procedure

Step 1 Select Se

<u>Step 2</u> Configure TCP/IP parameters.





Figure 4-29 TCP/IP

Host Name	IPDome
ARP/Ping	
NIC	Wired(Default)
Mode	● Static ○ DHCP
MAC Address	00 1 12 1 14 1 56 1 14 1 K
P Version	IPv4 V
P Address	117 . 15 . 38 . 39
Subnet Mask	255 . 295 . 0 . 0
Default Gateway	373 . 34 . 0 . 1
Preferred DNS	221 . 1 . 1 . 1
Alternate DNS	223 . 6 . 6 . 6
UTN	1500 (600-1500)

# Table 4-14 Description of TCP/IP parameters

Parameter	Description
Host Name	Enter the host name. The maximum length is 32 characters.
ARP/Ping	Click to enable ARP/Ping to set IP address service. Get the camera MAC address, and then you can change and configure the device IP address with ARP (Address Resolution Protocol) /ping command. This is enabled by default. During restart, you will have no more than 2 minutes to configure the device IP address by a ping packet with certain length, the server will be turned off in 2 minutes, or it will be turned off immediately after the IP address is successfully configured. If this is not enabled, the IP address cannot be configured with ping packet.
NIC	Select the Ethernet card that need to be configured, and the default one is <b>Wire</b> .



Parameter	Description	
	The mode that the camera gets IP: • Static	
Mode	<ul> <li>Configure IP Address, Subnet Mask, and Default Gateway manually, and then click Save, the login page with the configured IP address is displayed.</li> <li>DHCP (Dynamic Host Configuration Protocol) When there is DHCP server in the network, select DHCP, and the camera acquires IP address automatically.</li> </ul>	
MAC Address	Displays host MAC (Media Access Control) address.	
IP Version	Select IPv4 or IPv6.	
IP Address	When you select <b>Static</b> as <b>Mode</b> , enter the IP address and subnet	
Subnet Mask	mask according to the network plan.	
Default Gateway	<ul> <li>IPv6 does not have a subnet mask.</li> <li>The default gateway must be on the same network segment with the IP address.</li> </ul>	
Preferred DNS	IP address of the preferred DNS.	
Alternate DNS	IP address of the alternate DNS.	

Step 3 Click Apply.

# **Related Operations**

Configuring IP address with ARP/Ping.

- 1. Keep the camera that needs to be configured and the PC within the same local network, and then get a usable IP address.
- 2. Get the MAC address of the camera from device label.
- 3. Open command editor on the PC and enter the following command.



#### Figure 4-30 Edit command

Windows syntax+
arp –s <ip address=""> <mac> +/ ping –I 480 –t <ip address=""> +/</ip></mac></ip>
Windows example₽
arp -s 192.168.0.125 11-40-8c-18-10-114 ping -l 480 -t 192.168.0.1254
UNIX/Linux/Mac syntax
arp –s <ip address=""> <mac> +/ ping –s 480 <ip address=""> +/</ip></mac></ip>
arp –s <ip address=""> <mac> +/</mac></ip>

- 4. Restart the Camera.
- 5. Check the PC command line, if information such as **Reply from 192.168.0.125...** is displayed, the configuration succeeds.
- 6. Enter *http://(IP address)* in the browser address bar to log in.

# 4.4.2 Port

Configure the port numbers and the maximum number of users (includes web, platform client and mobile phone client) that can connect to the device simultaneously.

- <u>Step 1</u> Select **Select Select Sele**
- <u>Step 2</u> Configure port parameters.

## $\square$

- The configuration of **Max Connection**, **RTSP Port**, **RTMP Port**, **HTTPS Port** take effect immediately, and others will take effect after reboot.
- 0-1024, 1900, 3800, 5000, 5050, 9999, 37776, 37780-37880, 39999, 42323 are occupied for specific uses, do not use them.
- Do not use the same value of any other port during port configuration.



Figure 4-31 Port

Max Connection	10	(1-20)
TCP Port	37777	(1025-65534)
UDP Port	37778	(1025-65534)
HTTP Port	80	
RTSP Port	554	
RTMP Port	1935	(1025-65534)
HTTPS Port	443	
5000 Port		
	Apply Refresh Default	

Table 4-15 Description of port parameters

Parameter	Description
Max Connection	The max number of users (web client, platform client or mobile phone client) that can connect to the device simultaneously. The value is 10 by default.
TCP Port	Transmission Control Protocol port. The value is 37777 by default.
UDP Port	User Datagram Protocol Port. The value is 37778 by default.
HTTP Port	Hyper Text Transfer Protocol Port. The value is 80 by default.If it is configured to another value, you need to add the new port number to the IP address when logging in to the system using a browser.



Parameter	Description
	<ul> <li>Real Time Streaming Protocol Port, and the value is 554 by default. If you play live view with QuickTime, VLC (Video LAN Client) or Blackberry smart phone, the following URL (Uniform Resource Locator) format is available.</li> <li>When the URL format requires RTSP, you need to specify channel number and bit stream type in the URL, and also username and password if needed.</li> <li>When playing live view with Blackberry smart phone, you need to turn off the audio, and then set the codec mode to H.264B and resolution to CIF.</li> </ul>
	URL format example: rtsp://username:password@ip:port/cam/realmonitor?channel=1&subtyp e=0
RTSP Port	<ul> <li>Among that:</li> <li>Username: The username, such as admin.</li> <li>Password: The password, such as admin.</li> <li>IP: The device IP, such as 192.168.1.112.</li> <li>Port: Leave it as default (554).</li> <li>Channel: The channel number, which starts from 1. For example, if you are using channel 2, then the channel=2.</li> <li>Subtype: The bit stream type; 0 means main stream (Subtype=0) and 1 means sub stream (Subtype=1).</li> <li>Example: If you require the sub stream of channel 2 from a certain device, then the URL should be:</li> <li>rtsp://admin:admin@10.12.4.84:554/cam/realmonitor?channel=21&amp;=1</li> <li>If username and password are not needed, then the URL can be:</li> <li>rtsp://ip:port/cam/realmonitor?channel=11&amp;=0</li> </ul>
RTMP Port	Real Time Messaging Protocol Port. This is the port that RTMP provides service. It is 1935 by default.
HTTPS Port	Hyper Text Transfer Protocol over Secure Socket Layer Port. It is 443 by default.

Step 3 Click Apply.

# **4.4.3 PPPoE**

Point-to-Point Protocol over Ethernet, is one of the protocols that device uses to connect to the internet. Get the PPPoE username and password from the internet service provider, and then set up network connection through PPPoE, the camera will acquire a WAN dynamic IP address.

# Prerequisites

- The camera has connected to the network.
- You have gotten the account and password from ISP (Internet Service Provider).



## Procedure

<u>Step 1</u> Step 2	Select <b>i</b> > <b>Netwo</b> r Click <b>,</b> and ther	r <b>k</b> > <b>PPPoE</b> . h enter username and password.
		Figure 4-32 PPPoE
	Enable	
	Username	none
	Password	•••••
		Apply Refresh Default

## $\square$

- Disable UPnP while using PPPoE.
- After making PPPoE connection, the device IP address cannot be modified through web page.

## Step 3 Click Apply.

The success prompt box is displayed, and then the real-time WAN IP address is displayed. You can visit camera through the IP address.

# 4.4.4 DDNS

Properly configure DDNS (Dynamic Domain Name System), and then the domain name on the DNS server matches your IP address and the matching relation refreshes in real time. You can always access the camera with the same domain name no matter how the IP address changes.

## Prerequisites

Check the type of DNS server supported by the camera.

# Procedure

<u>Step 1</u> Select **O** > **Network** > **DDNS**.

 $\square$ 

- Third-party server might collect your device information after DDNS is enabled.
- Register and log in to the DDNS website, and then you can view the information of all the connected devices in your account.
- Step 2 Click O to enable the function.
- <u>Step 3</u> Configure DDNS parameters.



#### Figure 4-33 DDNS

Туре	NO-IP DDNS V	
Server Address	dynupdate.no-ip.com	
Domain Name	none	Test
Username	none	
Password	•••••	
Interval	1440	min (1440-2880)
	Apply Refresh Default	

### Table 4-16 Description of DDNS parameters

Parameter	Description	
Туре	The name and web address of the DDNS service provider, see the matching relationship below:	
	<ul> <li>CN99 DDNS web address: www.3322.org</li> </ul>	
Server Address	<ul> <li>NO-IP DDNS web address: dynupdate.no-ip.com</li> </ul>	
	<ul> <li>Dyndns DDNS web address: members.dyndns.org</li> </ul>	
Domain Name	The domain name you registered on the DDNS website.	
Test	Only when selecting <b>NO-IP DDNS</b> type, you can click <b>Test</b> to check whether the domain name registration is successful.	
Username	Enter the username and password that you got from the DDNS server provider. You need to register an account (includes username and password) on the DDNS server provider's website.	
Password		
Interval	The update cycle of the connection between the device and the server, and the time is 10 minutes by default.	

### Step 4 Click Apply.

### Result

Open the browser on PC, enter the domain name at the address bar, and then press **Enter**, the login page is displayed.

# 4.4.5 Email

Configure email parameter and enable email linkage. The system sends email to the defined address when the corresponding alarm is triggered.

- <u>Step 1</u> Select **()** > Network > Email.
- <u>Step 2</u> Click **O** to enable the function.
- <u>Step 3</u> Configure email parameters.





Figure 4-34 Email

Enable		
SMTP Server	none	]
Port	25	]
Anonymous		
Username	anonymity	
Password	•••••	]
Sender	none	
Encryption Type	TLS(Recommended) V	
Subject	Message	+ 🗹 Attachment
Receiver		Add
Health Mail		
Sending Interval	60	sec (1-3600)
	Apply Refresh Default	

## Table 4-17 Description of email parameters

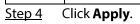
Parameter	Description		
SMTP Server	SMTP (Simple Mail Transfer Protocol) server address.	For details, see Table 4-18.	
Port	The port number of the SMTP server.		
Username	The account of SMTP server.		
Password	The password of SMTP server.		
Anonymous	Click (), and the sender's informa	Click (), and the sender's information is not displayed in the email.	
Sender	Sender's email address.		
Encryption Type	Select from <b>None</b> , <b>SSL (Secure Sockets Layer)</b> and <b>TLS (Transport Layer Security)</b> .		
Subject	Enter maximum 63 characters in Chinese, English, and Arabic numbers. Click + to select title type, including <b>Device Name</b> , <b>Device ID</b> , and <b>Event Type</b> , and you can set maximum 2 titles.		
Attachment	Select the checkbox to support attac	Select the checkbox to support attachment in the email.	
Receiver	<ul> <li>Receiver's email address. Supports 3 addresses at most.</li> <li>After entering the receiver's email address, click <b>Test</b> to test whether the emails can be sent and received successfully.</li> </ul>		



Parameter	Description
Health Mail	The system sends test mail to check if the connection is successfully
Sending Interval	configured. Click <b>()</b> and configure the <b>Sending Interval</b> , and then the system sends test mail as the set interval.
Sending interval	Sending interval of health mail ranges from 1 second to 3 600 seconds
Sending Interval	Sending interval of health mail ranges from 1 second to 3,600 second

Mailb ox	SMTP server	Authenticat ion	Port	Description	
gmail	smtp.gmail.com	SSL	465		
gman	sintp.gmail.com	TLS	587		
Sina	smtp.sina.com	SSL	465	You need to enable SMTP service in your mailbox.	
5110	sintp.sina.com	None	25		
126	smtp.126.com	None	25		
		SSL	465/994	• You need to enable SMTP service	
		TLS	25	in your mailbox.	
163	smtp.163.com	None	25	<ul> <li>The password should be "Authentication Password". Password for email login is invalid.</li> <li>Authentication Password: Authentication Password is obtained when the SMTP service is enabled.</li> </ul>	
		SSL	465	• <b>None</b> cannot be selected for	
QQ	smtp.qq.com	TLS	587	<ul> <li>authentication.</li> <li>You need to enable SMTP service in your mailbox.</li> <li>The password should be "Authentication Password". Password for email login is invalid.</li> <li>Authentication Password: Authentication Password is obtained when the SMTP service is enabled.</li> </ul>	

## Table 4-18 Description of major mailbox configuration





# 4.4.6 UPnP

UPnP (Universal Plug and Play) is a protocol that establishes mapping relation between local area and wide area networks. This function enables you to visit local area device through wide area IP address.

# Prerequisites

- Make sure the UPnP service is installed in the system.
- Log in to the router, and then configure WAN IP address to set up internet connection.
- Enable UPnP in the router.
- Connect your device to the LAN port of the router.
- Select **O** > **Network** > **TCP/IP**, in **IP Address**, enter the local area IP address of the router or select **DHCP** and then the system acquires IP address automatically.

# Procedure

<u>Step 1</u> Select **O** > Network > UPnP.

<u>Step 2</u> Click O next to **Enable**, and there are two mapping modes: **Custom** and **Default**.

### Figure 4-35 UPnP

Enable							
Enable Device Dis	i <b>(</b> )						
Router Status	Mapping Failed						
Mode	Custom						
No.	Service Name	Protocol	Internal Port	External Port	Status	Enable	Modify
1	HTTP	WebService:TCP	80	8080	Mapping Failed		R
2	ТСР	PrivService:TCP	37777	37777	Mapping Failed		ĸ
3	UDP	PrivService:UDP	37778	37778	Mapping Failed		ĸ
		RTSPService:TCP	554	554	Mapping Failed		12

- Select **Custom**, click 🗷 and then you can change external port.
- Select **Default**, and then the system finishes mapping with unoccupied port automatically, and you cannot edit mapping relation.
- Select **Enable Device Discovery** to search for the device through the PC's online neighbors. The device name is the serial number.

### Step 3 Click Apply.

Open web browser on PC, enter *http:// wide area IP address: external port number*, and then you can visit the local area device with corresponding port.

# 4.4.7 SNMP

SNMP (Simple Network Management Protocol) can be used to enable software such as MIB Builder and MG-SOFT MIB Browser to connect to the camera, and then manage and monitor the camera.

## Prerequisites

- Install SNMP monitoring and managing tools such as MIB Builder and MG-SOFT MIB Browser.
- Get the MIB file of the matched version from technical support.



# Procedure

# <u>Step 1</u>

# <u>o1</u> Select **◎** > Network > SNMP.

<u>Step 2</u> Select SNMP version to enable SNMP.

- Select **V1**, and the system can only process information of V1 version.
- Select **V2**, and the system can only process information of V2 version.
- Select **V3 (Recommended)**, and then **V1** and **V2** become unavailable. You can configure username, password and authentication type. It requires corresponding username, password and authentication type to visit your device from the server.

# $\square$

### Using **V1** and **V2** might cause data leakage, and **V3** is recommended.

<u>Step 3</u> In **Trap Address**, enter the IP address of the PC that has MIB Builder and MG-SOFT MIB Browser installed, and leave other parameters as default.

	<b>.</b>	
Version	✓ V1 V2 V3(Recommended)	
SNMP Port	161	(1-65535)
Read Community		
	Required	
Write Community	Required	
Trap Address		
Trap Port	162	
Send Keep-alive Pa	acket	
	Apply Refresh Default	

### Figure 4-36 SNMP (1)



Figure 4-37 SNMP (2)

Version	V1 V2 V3(Recommended)	
SNMP Port	161	(1-65535)
Read Community		
Write Community		
Trap Address		
Trap Port	162	
Send Keep-alive P	acket	
Read-Only Usern	public	
Authentication Type	e • MD5 SHA	
Authentication P	•••••	
Encryption Type	• CBC-DES CFB-AES	
Encryption Passw	•••••	
Read/Write User	private	
Authentication Type	e ● MD5 ○ SHA	
Authentication P	•••••	
Encryption Type	• CBC-DES CFB-AES	
Encryption Passw	•••••	
	Apply Refresh Default	

# Table 4-19 Description of SNMP parameters

Parameter	Description	
SNMP Port	The listening port of the software agent in the device.	
Read Community         The read and write community string that the software ag supports.		
Write Community	You can enter number, letter, underline and dash to form the name.	
Trap Address	The target address of the Trap information sent by the software agent in the device.	
Trap Port	The target port of the Trap information sent by the software agent in the device.	



Parameter	Description
Read-only Username	Set the read-only username accessing device, and it is <b>public</b> by default.
Read/Write Username	Set the read/write username access device, and it is <b>private</b> by default.
Authentication Type	You can select from <b>MD5</b> and <b>SHA</b> . The default type is <b>MD5</b> .
Authentication Password	It should be no less than 8 digits.
Encryption Type	The default is CBC-DES.
Encryption Password	It should be no less than 8 digits.
Step 4 Click Apply.	·

Result

View device configuration through MIB Builder or MG-SOFT MIB Browser.

- 1. Run MIB Builder and MG-SOFT MIB Browser.
- 2. Compile the two MIB files with MIB Builder.
- 3. Load the generated modules with MG-SOFT MIB Browser.
- 4. Enter the IP address of the device you need to manage in the MG-SOFT MIB Browser, and then select version to search.
- 5. Unfold all the tree lists displayed in the MG-SOFT MIB Browser, and then you can view the configuration information, video channel amount, audio channel amount, and software version.

### $\square$

Use PC with Windows and disable SNMP Trap service. The MG-SOFT MIB Browser will display prompt when alarm is triggered.

# 4.4.8 Bonjour

Enable this function, and the OS and clients that support Bonjour would find the camera automatically. You can have quick visit to the camera with Safari browser. When the device is automatically detected by Bonjour, the name is displayed as the defined server name.

 $\square$ 

Bonjour is enabled by default.

## Procedure

Step 1Select Image: > Network > Bonjour.Step 2Click Image: > nand then configure server name.



Figure 4-38 Bonjour

Enable	
Server Name	02-12-14-58-28-90
	Apply Refresh Default

Step 3 Click Apply.

## Result

In the OS and clients that support Bonjour, follow the steps below to visit the network camera with Safari browser.

- 1. Click Show All Bookmarks in Safari.
- 2. Enable **Bonjour**. The OS or client automatically detects the network cameras with Bonjour enabled in the LAN.
- 3. Click the camera to visit the corresponding web page.

# 4.4.9 Multicast

When multiple users are viewing the device video image simultaneously through network, it might fail due to the limited bandwidth. You can solve this problem by setting up a multicast IP (224.0.0.– 239.255.255.255.255) for the camera and adopt the multicast protocol.

### <u>Step 1</u> Select **O** > Network > Multicast.

<u>Step 2</u> Click O, and then enter IP address and port number.

#### Figure 4-39 Multicast

Aulticast					
Main Stream			Sub Stream		
Enable			Enable		
IP Address	28 . 1 . 2 . 4	(224.0.0.0-239.255.255.255)	Sub Stream	Sub Stream 1 $$\vee$$	
Port	40000	(1025-65500)	IP Address	19 . 1 . 2 . 4	(224.0.0.0-239.255.255.255)
			Port	4202.6	(1025-65500)
Apply Refresh Default					

Table 4-20 Descri	ption of	multicast	parameters
		mannease	parameters

Parameter	Description
Multicast Address	The multicast IP address of <b>Main Stream/Sub Stream</b> is 224.1.2.4 by default, and the range is 224.0.00–239.255.255.255.



Parameter	Description		
Port	<ul> <li>The range of multicast port is 1025–65500.</li> <li>Single-channel device: The multicast port of corresponding stream: Main Stream: 40000; Sub Stream1: 40016; Sub Stream2: 40032.</li> <li>Multi-channel device: <ol> <li>Channel 1: The multicast port of corresponding stream: Main Stream: 40000; Sub Stream1: 40016; Sub Stream2: 40032.</li> <li>Channel 2: The multicast port of corresponding stream: Main Stream: 40048; Sub Stream1: 40064; Sub Stream2: 40080.</li> <li>Channel 3: The multicast port of corresponding stream: Main Stream: 40096; Sub Stream1: 40112; Sub Stream2: 40128.</li> <li>Channel 4: The multicast port of corresponding stream: Main Stream: 40144; Sub Stream1: 40160; Sub Stream2: 40176.</li> </ol> </li> </ul>		

Step 3 Click Apply.

Result

- On the web page, click on then select local. In the Play Parameter area, select Protocol as Multicast.
- Click **Live** on the main page of the web page, and then monitor the video image of corresponding stream in a multicast form on the **Live** page.

# 4.4.10 Register

After you enable this function, when the camera is connected into Internet, it will report the current location to the specified server which acts as the transit to make it easier for the client software to access the camera.

<u>Step 1</u> Select **O** > **Network** > **Register**.

<u>Step 2</u> Click O, and then configure Server Address, Port and Sub-Device ID.

Figure 4-40 Register				
Enable				
Server Address	0.0.0.0			
Port	7000	(1025-65535)		
Sub-Device ID	none	]		
Apply	Default			



Parameter	Description		
Server Address	The IP address or domain name of the server to be registered.		
Port	The port number of the server to be registered.		
Sub-Device ID     The custom ID for the camera.			

Table 4-21 Description of register parameters

Step 3 Click Apply.

# 4.4.11 QoS

You can solve problems such as network delay and congestion with QoS (Quality of Service) function. It helps to assure bandwidth, reduce transmission delay, packet loss rate, and delay jitter to improve experience.

<u>Step 1</u> Select **()** > Network > QoS.

<u>Step 2</u> Configure QoS parameters.

Figure 4-41 QoS

Real-time Monitoring	0	(0-63)
		(0.52)
Operation Command	0	(0-63)
	Apply Refresh Default	

Table 4-22 Description of QoS parameters

Parameter	Description		
Real-time Monitoring	Configure the priority of the data packets that used for network surveillance. 0 for the lowest and 63 the highest.		
Operation Command	Configure the priority of the data packets that are used for configure or checking. 0 for the lowest and 63 the highest.		

Step 3 Click Apply.

# 4.4.12 Platform Access

# 4.4.12.1 P2P

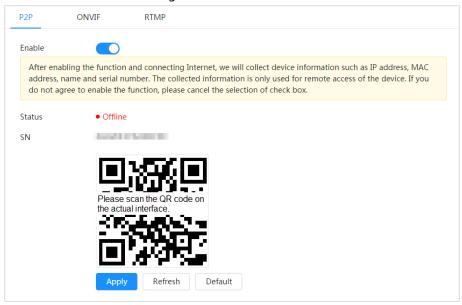
P2P (peer-to-peer) technology enables users to manage devices easily without requiring DDNS, port mapping or transit server.

Scan the QR code with your smartphone, and then you can add and manage more devices on the mobile phone client.

<u>Step 1</u> Select **O** > **Network** > **Platform Access** > **P2P**.



#### Figure 4-42 P2P



- When P2P is enabled, remote management on device is supported.
- When P2P is enabled and the device accesses to the network, the status shows online. The information of the IP address, MAC address, device name, and device SN will be collected. The collected information is for remote access only. You can cancel **Enable** selection to reject the collection.
- <u>Step 2</u> Log in to mobile phone client and tap **Device management**.
- <u>Step 3</u> Tap + at the upper-right corner.
- <u>Step 4</u> Scan the QR code on the **P2P** page.
- <u>Step 5</u> Follow the instructions to finish the settings.

## 4.4.12.2 ONVIF

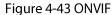
The ONVIF verification is enabled by default, which allows the network video products (including video recording device and other recording devices) from other manufacturers to connect to your device.



ONVIF is enabled by default.

<u>Step 1</u> Select **Select** Se

<u>Step 2</u> Click O next to Login Verification.



P2P	ONVI	F	RTMP		
Login Verific	ation (				
		Apply	Refresh	Default	

Step 3 Click Apply.



# 4.4.12.3 RTMP

Through RTMP, you can access a third-party platform (such as Ali and YouTube) to realize video live view.

 $\square$ 

- RTMP can be configured by admin only.
- RTMP supports the H.264, H.264 B and H.264H video formats, and the AAC (Advanced Audio Coding) audio format only.
- <u>Step 1</u> Select **O** > **Network** > **Platform Access** > **RTMP**.

Step 2 Click O.



Make sure that the IP address is trustable when enabling RTMP.

<u>Step 3</u> Configure RTMP parameters.

Figure	4-44	RTMP
rigure		111111

P2P	ONVIF	RTMP	
Enable			
Stream Type	<ul> <li>Mair</li> </ul>	n Stream 🔿 Sub Stream 1 📿	Sub Stream 2
Address Type	Non-	-custom 🔘 Custom	
Encryption			
IP Address	0.0.0.0		
Port	1935		(0-65535)
Custom Addres	SS		
	Apply	Refresh Default	

#### Table 4-23 Description of RTMP parameters

Parameter	Description
Stream Type	The stream for live view. Make sure that the video format is H.264, H.264 B or H.264H, and the audio format is AAC.
Address Type	<ul> <li>Non-custom: Enter the server IP and domain name.</li> <li>Custom: Enter the path allocated by the server.</li> </ul>
Encryption	Click O to enable encryption function.
IP Address	When selecting <b>Non-custom</b> , you need to enter server IP address
Port	<ul> <li>and port.</li> <li>IP address: Support IPv4 or domain name.</li> <li>Port: Keep the default value.</li> </ul>
Custom Address	When selecting <b>Custom</b> , you need to enter the path allocated by the server.



Step 4 Click Apply.

# 4.4.13 Basic Service

Configure the IP hosts (devices with IP address) that are allowed to visit the device. Only the hosts in the trusted sites list can log in to the web page. This is to enhance network and data security.

### <u>Step 1</u> Select **O** > **Network** > **Basic Service**.

<u>Step 2</u> Enable the basic service according to the actual needs.

	Figure 4-45 Basic service
SSH	
Multicast/Broadc	
CGI	
ONVIF	
Genetec	
Mobile Push Noti	
Private Protocol	Security Mode (Recommended) $\lor$
RTSP Login Mode	Digest $\lor$
	Apply Refresh Default

#### Table 4-24 Description of basic service parameters

Parameter	Description			
SSH	You can enable SSH (Secure Shell) authentication to perform safety management. This function is disabled by default.			
Multicast/Broadcast Search	Enable this function, and then when multiple users are viewing the device video image simultaneously through network, they can find your device with multicast/broadcast protocol.			
CGI	Enable this function, and then other devices can access through this service. The function is enabled by default. CGI: Common			
ONVIF				
Genetec	Gateway Interface.			
Mobile Push Notification	Enable this function, and then alarm capture picture triggered by the Camera is sent to your mobile phone. This is enabled by default.			



Parameter	Description
Private Protocol Authentication Mode	Select the authentication mode from <b>Security Mode</b> and <b>Compatible Mode</b> . Security mode is recommended.
RTSP Login Mode	Compatible with the old platform login mode. The default is digest mode.

Step 3 Click Apply.

# 4.5 PTZ

This section introduces the configuration of PTZ parameters, such as preset, tour, and PTZ speed.



- The panorama camera channel and the detail camera channel support different functions, and might differ from the actual page.
- Some models of panorama camera channels do not support focus, zoom and iris adjustment functions, and might differ from the actual page.

You can enter the page of **PTZ** through two methods. The following content of the chapter uses the button entry from the upper right corner of the page as an example.

- Click **PTZ** on the main web page.
- Click on the upper right corner of the page, and then click **PTZ**.

# **4.5.1 Configuring Presets**

The camera saves parameters (such as current status of PTZ pan/tilt, focus) to the memory, so that you can quickly call these parameters and adjust the PTZ to the correct position.

# Procedure

- Step 1 Click i and then select **PTZ** > **Preset**.

### Step 3 Click Add Preset.

Add the current position to be a preset, and the preset is displayed in preset list.

Add Preset	Clear		Refresh	
No.	Name	Apply	Delete	
1	Preset1	6	â	
2	Preset2	6	â	
3	Preset3	Ð	亩	

### Figure 4-46 Add preset



<u>Step 4</u> Double-click **Preset Title** to change the name of the corresponding preset in the screen.

<u>Step 5</u> Click **b** to save the preset.

# **Related Operations**

- Delete preset: Click 💼 to delete corresponding preset.
- Clear all presets: Click **Clear** to delete all added presets.

# 4.5.2 Configuring Tour

Configure Tour and the PTZ camera repeats performing tours among the configured presets after configuration.

# Prerequisites

You need to setup several preset points in advance.

## Procedure

- <u>Step 1</u> Click **O** and then select **PTZ** > **Tour**.
- <u>Step 2</u> Click **Add Tour Group**, and then double click **Name** to change the name of tour.
- <u>Step 3</u> Select tour group and then select the presets from the **Preset Point** drop-down list on the left.

Repeat this step to add several presets for the tour group.

<u>Step 4</u> Configure **Stay Time(S)** and **Speed** to set the stay time of the Camera at the preset point and its rotating speed.

Stay time is measured in seconds. The value ranges from 15 seconds to 3600 seconds.

our Mode Select	Original Pa	th 🗸		
Add Tour Grou	p Clear			Refresh
No.	Name	R	tun	Delete
+ 1	Tour1	C		ά.
- 2	Tour2	C		ά (
Add Pres	set Clear			Apply
No.	Preset	Stay Time(S)	Speed	Delete
1	Preset1 V	15	7 ~	â
2	Preset1 V	15	7 ~	â

### Figure 4-47 Tour group

<u>Step 5</u> Select Tour mode.

- Original Path: The camera rotates in the order of selected preset points.
- Shortest path: The camera rearranges the preset points according to distance, and then



rotates them according to the shortest path.

 $\square$ 

This function is available on select models.

<u>Step 6</u> Click **Apply** to complete settings.

Step 7 Click Constant tour.

- The ongoing tour stops if any operation is made to the PTZ.
- Click 🔘 to stop tour.

## **Related Operations**

- Delete tour group: Click 💼 to delete corresponding tour group.
- Clear all tour groups: Click **Clear** to delete all added tour groups.

# 4.5.3 Configuring Scan

Scan means the Camera moves horizontally at a certain speed between the defined left and right boundaries.

## Procedure

- <u>Step 1</u> Click **O** and then select **PTZ** > **Scan**.
- <u>Step 2</u> Click **Add Scan**, and then double click **Name** to change the name of scan.
- <u>Step 3</u> Configure the left and right boundaries of the scan.
  - Adjust the direction of the camera to the left edge of the scan and click in on the Left Limit to set the current position to the Left Limit of the camera.
  - 2) Adjust the direction of the camera to the right edge of the scan and click 🗈 on the **Right Limit** to set the current position to the **Right Limit** of the camera.

Add Sca	n Clear					Refresh
No.	Name	Left Limit	Right Limit	Speed	Run	Delete
1	Scan1	6	6	5 ~		â /
2	Scan2	6	6	5 ~		Ê

Step 4 Click C to start scanning.

Click Omega to stop scanning.

## **Related Operations**

- Delete scan: Click 💼 to delete the corresponding scan.
- Clear all scans: Click **Clear** to delete all added scans.



# 4.5.4 Configuring Pattern

Pattern records a series of operations that makes to the Camera. The operations include horizontal and vertical movements, zoom and preset calling. After recording and saving the operations, you can call the pattern path directly.

# Procedure

- Step 1 Click of and then select **PTZ** > **Pattern**.
- <u>Step 2</u> Click **Add Pattern**, and then double click **Name** to change the name of pattern.
- <u>Step 3</u> Click ► to adjust the direction, focus, zoom and other parameters according to actual needs.
- <u>Step 4</u> Click II to complete records.

Add Pattern	Clear			Refresh
No.	Name	Setting	Run	Delete
1	Pattern1	•		â
2	Pattern2	•		<b>İ</b>

<u>Step 5</u> Click 🤍 to start pattern.

Click Ometo to stop pattern.

## **Related Operations**

- Delete pattern: Click 🝵 to delete the corresponding pattern.
- Clear all patterns: Click **Clear** to delete all added patterns.

# 4.5.5 Configuring Pan

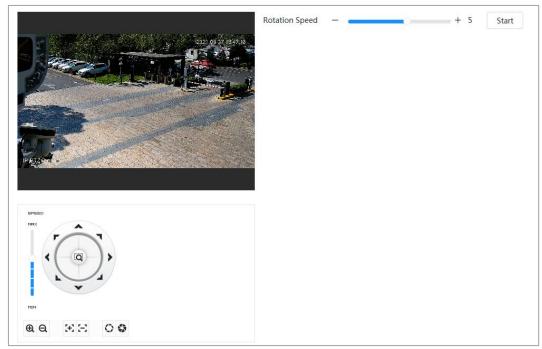
Pan refers to the continuous 360° rotation of the Camera in a horizontal way at a certain speed.

<u>Step 1</u> Click [O], and then select **PTZ** > **Pan**.

- <u>Step 2</u> Configure the rotation speed.
  - Click **Start** and PTZ starts horizontal rotation.
  - Click **Stop** to stop the pan.



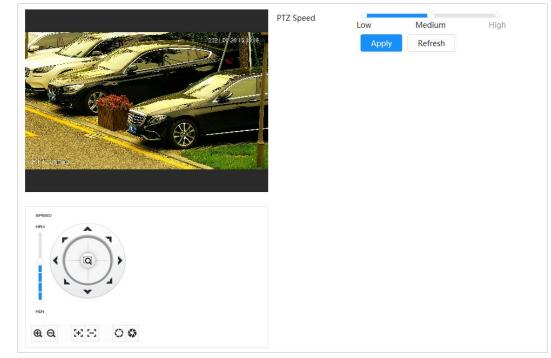
Figure 4-50 Pan



# 4.5.6 Configuring PTZ Speed

Configure the rotation speed when manually controlling the PTZ. <u>Step 1</u> Click O and then select **PTZ** > **PTZ Speed**.

Figure 4-51 PTZ Speed



<u>Step 2</u> Select PTZ speed, and then click **Apply**.



# 4.5.7 Configuring Idle Motion

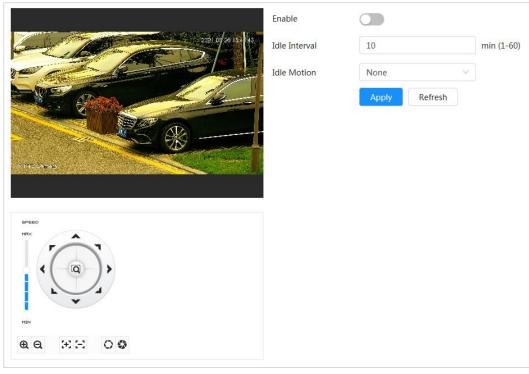
Idle motion refers to a preset motion when the PTZ does not receive any valid command within a certain period.

# Prerequisites

You have set PTZ motions such as preset, tour, scan and pattern in advance.

# Procedure

- <u>Step 1</u> Click of and then select **PTZ** > **PTZ Speed**.
- <u>Step 2</u> Click O to enable idle motion.
- <u>Step 3</u> Configure idle interval time, and then select idle motion type.



### Figure 4-52 Idle motion

Step 4 Click Apply.

# 4.5.8 Configuring Power up

After configuring PowerUp, the camera will automatically perform the set motion after being powered up.

## Prerequisites

You have set PTZ motions such as preset, tour, scan and pattern in advance.

## Procedure

- <u>Step 1</u> Click of and then select **PTZ** > **PowerUp**.
- <u>Step 2</u> Click **()** to enable power up function.
- <u>Step 3</u> Select power up type.



# $\square$

Select **Auto** and the system will implement the last action performed for more than 20 seconds before the Camera is shut down.

	Enable		
1 219/08/2015-226	PowerUp	Auto	~
		Apply	Refresh
APP BALLE			
SPEED			
HHX			
< (			
v			
€ € Ξ Ξ Ο <b>\$</b>			

Figure 4-53 Power up

Step 4 Click Apply.

# 4.5.9 Configuring PTZ Rotation Limit

Configure PTZ rotation limit to enable the Camera to move only within the defined PTZ area, and to rotate only within the limit range when calling functions such as tour and pan.

- <u>Step 1</u> Click on then select **PTZ** > **PTZ Rotation Limit**.
- <u>Step 2</u> Adjust the device direction to the **Up Limit**, and then click up limit **Setting** to set the current position to the up limit.
- <u>Step 3</u> Adjust the device direction to the **Down Limit**, and then click down limit **Setting** to set the current position to the down limit.
- <u>Step 4</u> Click **Go to** to preview the defined up/down limit.



#### Figure 4-54 PTZ rotation limit

	Elevation Angle	-15°	V
2021.0/2013-226 Ena	ble		
Up	Limit	Setting	Go to
Down Limit	Setting	Go to	
12 Dames			
RED			
VEED DX			



Select the elevation value from the drop-down list of Max Elevation Angle.

# $\square$

This function is available on select models.

Click Enable to enable PTZ Rotation Limit. <u>Step 6</u>

# 4.5.10 Configuring Scheduled Task

After setting scheduled task, the Camera performs the relevant motions during the set period.

# Prerequisites

You have set PTZ motions such as preset, tour, scan and pattern in advance.

#### Procedure

- Click of and then select **PTZ** > **Scheduled Task**. <u>Step 1</u>
- Click Add Scheduled Task. Step 2
- <u>Step 3</u> Select Task Action.

Some task actions need to select corresponding action number.

Select Time Plan or click Add Schedule. Configure the name and time of the scheduled Step 4 task in the pop-up page, and then click **Apply**.

To configure arming/disarming period, see"4.6.1.2.1 Adding Schedule".



Figure 4-55 Scheduled task

2021 09 20 15 5 1	25	No.		Task A	tion	Delete
	+	1		Preset	$\sim$	â
VE ADA.		2	(	Tour	~	â
	Schedu	uled Task Se	ttings			Apply
	Time	Plan	Custom	ı	~	Add Schedule
izones	No.		1:Tour1	16	~	
	Auto	Home	30			sec (5-3600)

<u>Step 5</u> Set the time for **Auto Home**.

**Auto Home**: When the scheduled task is interrupted by an artificial call to the PTZ, the device will automatically resume the scheduled task after the auto home time.

Step 6 Click Apply.

# 4.5.11 Configuring PTZ Maintenance

PTZ Maintenance includes **PTZ Restart** and **Default**.

- <u>Step 1</u> Click on and then select **PTZ** > **PTZ Maintenance**.
- <u>Step 2</u> Click **PTZ Restart** to restart PTZ or click **Default** to restore PTZ to defaults.

# $\wedge$

Default PTZ will restore the Camera to defaults. Think twice before clicking Default.

# 4.5.12 Configuring Protocol

Configure parameters for RS-485.

<u>Step 1</u> Click of and then select **PTZ** > **Protocol**.





Figure 4-56 Configure protocol

Address	1	
Baud Rate	9600	$\vee$
Data Bit	8	$\vee$
Stop Bit	1	$\vee$
Parity	None	$\sim$

Step 2 Click **Apply**.

# 4.6 Event

Click **Event** to configure general events, including alarm linkage, exception, video detection, and audio detection.

You can go to the **Event** page through two methods. This following section uses method 1 as an example.

- Method 1: Click 🧕 on the right-upper corner of the main page, and then click **Event**.
- Method 2: Click **Event** on the page.

# 4.6.1 Setting Alarm Linkage

# 4.6.1.1 Setting Alarm-in

When an alarm is triggered by the device connected to the alarm-in port, the system performs the defined alarm linkage.

<u>Step 1</u> Select **O** > Event > Alarm.

<u>Step 2</u> Click next to **Enable** to enable alarm linkage.



Figure 4-57 Alarm linkage

Enable		
Alarm-in Port	Alarm1 V	
Schedule	Full Time V	Add Schedule
Anti-dither	0	sec (0-100)
Sensor Type	NO	
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Post-Record	10	sec (10-300)
PTZ Linkage		
Send Email		
Snapshot		
Apply Refre	sh Default	

<u>Step 3</u> Select an alarm-in port and a sensor type.

- Anti-Dither: Only record one alarm event during the anti-dither period.
- Sensor Type: NO or NC.
- Step 4Select the schedule and arming periods and alarm linkage action. For details, see "4.6.1.2Alarm Linkage".If the exiting schedules cannot meet the scene requirement, you can click Add Scheduleto add new schedule. For details, see "4.6.1.2.1 Adding Schedule".
- Step 5 Click **Apply**.

# 4.6.1.2 Alarm Linkage

When configuring alarm events, select alarm linkages (such as record, snapshot). When the corresponding alarm is triggered in the defined arming period, the system will trigger alarm linkage.

Select 🔯	> Event > Alarm, and then click	l
----------	---------------------------------	---

next to **Enable** to enable alarm linkage.



Figure 4-58 Alarm linkage

	5 5	
Enable		
Alarm-in Port	Alarm1 v	
Schedule	Full Time V	Add Schedule
Anti-dither	0	sec (0-100)
Sensor Type	NO	
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Post-Record	10	sec (10-300)
PTZ Linkage		
Send Email		
Snapshot		
Apply	sh Default	

#### 4.6.1.2.1 Adding Schedule

Configure arming schedule. The system only performs corresponding linkage action in the defined period.

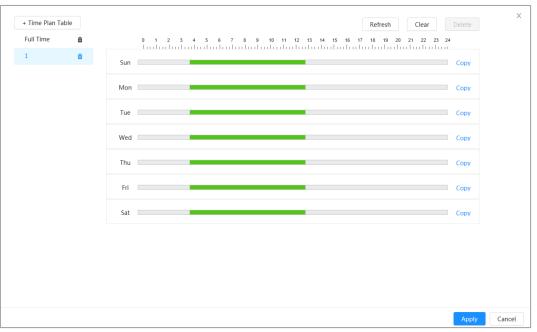
- <u>Step 1</u> Click **Add Schedule** next to **Schedule**.
- Step 2 Click **Time Plan Table**.

You can set up multiple time plan tables for selection.

- <u>Step 3</u> Configure the name of the **Time Plan Table**.
- <u>Step 4</u> Configure arming periods.
  - 1) Press and drag the left mouse button on the timeline to set arming periods. The green area on the timeline means that this time period has been armed.



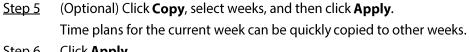
Figure 4-59 Configure arming period



2) Click the selected time period, and then enter the specific time in the text box to configure exact arming period.

Figure 4-60 Configure exact arming period

Full Time	亩	0 1 2 1	: 0 : 00 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	1 22 23 24
1	â	Sun		Сору
		Mon		Сору
		Tue		Сору
		Wed		Сору
		Thu		Сору
		Fri		Сору
		Sat		Сору



Step 6 Click Apply.

#### 4.6.1.2.2 Record Linkage

After enabling **Record Linkage**, the system can link record channel when an alarm event occurs. After the alarm, the system stops recording after an extended time period according to the **Post-Record** setting.



# Prerequisites

- Enable the corresponding alarm type (**Normal**, **Motion**, or **Alarm**) before the record channel links recording. For details, see "6.3 Setting Record Plan".
- Enable auto record mode before the record linkage takes effect. For details, see "6.2 Setting Record Control".

# Setting Record Linkage

On the **Alarm** page, click **(C)** to enable record linkage, select the channel, and then set **Post-Record** to set alarm linkage and record delay.

After **Post-Record** is configured, alarm recording continues for an extended period after the alarm ends.

	Figure 4-61 Record linkage	
Record		
Post-Record	10	sec (10-300)

### 4.6.1.2.3 Snapshot Linkage

After snapshot linkage is configured, the system can automatically alarm and take snapshots when an alarm is triggered.

# Prerequisites

Enable the corresponding alarm type (**Normal**, **Motion**, or **Alarm**) before the snapshot channel links capturing. For details, see "6.3 Setting Record Plan".

# Setting record linkage

On the **Alarm** page, click **(**) to enable snapshot linkage, and select the channel.

Figure 4-62 Snapshot linkage



#### 4.6.1.2.4 Alarm-out Linkage

When an alarm is triggered, the system can automatically link with alarm-out device.

On the **Alarm** page, click **()** to enable alarm-out linkage, select the channel and then configure **Post alarm**.

When alarm delay is configured, alarm continues for an extended period after the alarm ends.



 $\square$ 

If the Camera has multiple alarm-out channels, you need to select the linkage alarm-out channel.

#### Figure 4-63 Alarm-out linkage

Alarm-out Port		
Post-alarm	10	sec (10-300)

#### 4.6.1.2.5 Email Linkage

When an alarm is triggered, the system will automatically send an email to defined users.

### Prerequisites

Email linkage takes effect only when SMTP is configured. For details, see "4.4.5 Email".

#### Setting Email Linkage

On the <b>Alarm</b> page	ge, click 🔵	to enable email linkage.
		Figure 4-64 Email linkage
	Send Email	

# 4.6.1.3 Alarm Linkage

When configuring alarm events, select alarm linkages (such as record, snapshot). When the corresponding alarm is triggered in the defined arming period, the system will trigger alarm linkage.

- <u>Step 1</u> Select - Step 2 Click Apply.



Figure 4-65 Alarm linkage

nable		
Alarm-in Port	Alarm1 v	
Schedule	Full Time V	Add Schedule
Anti-dither	0	sec (0-100)
Sensor Type	NO	
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Post-Record	10	sec (10-300)
PTZ Linkage		
Send Email		
Snapshot		

# 4.6.1.4 Subscribing to Alarm

# 4.6.1.4.1 Alarm Types

Following are the alarm types and preparations of alarm events.

Table 4-25 Description of alarm types
---------------------------------------

Alarm Type	Description	Preparation
Motion Detection	The alarm is triggered when a moving object is detected.	Motion detection is enabled. For details, see "4.6.3.1 Setting Motion Detection".
Disk Full	The alarm is triggered when the free space of SD card is less than the configured value.	Insufficient SD card space detection is enabled. For details, see "4.6.2.1 Setting SD Card Exception".
Disk Error	The alarm is triggered when there is a failure or malfunction in the SD card.	SD card failure detection is enabled. For details, see "4.6.2.1 Setting SD Card Exception".



Alarm Type	Description	Preparation
Video Tampering	The alarm is triggered when the camera lens is covered or there is a defocus in video images.	Video tampering is enabled. For details, see "4.6.3.2 Setting Video Tampering".
External Alarm	The alarm is triggered when there is an external alarm input.	The device has alarm input port and external alarm function is enabled. For details, see "4.6.1.1 Setting Alarm-in".
Security Warning	The alarm is triggered when there is a security warning.	Security warning is enabled. For details, see "9.6 Security Warning"
Audio Detection	The alarm is triggered when there is an audio connection problem.	Abnormal audio detection is enabled. For details, see "4.6.4 Setting Audio Detection".
IVS	The alarm is triggered when an intelligent rule is triggered.	IVS, face detection, people counting, or other intelligent functions is enabled.
Scene Changing	The alarm is triggered when the device monitoring scene changes.	Scene changing detection is enabled. For details, see "4.6.3.3 Setting Scene Changing".
Voltage Detection	The alarm is triggered when the device detects abnormal voltage input.	Voltage detection is enabled. For details, see "4.6.2.3 Setting Tampering Detection".
Security Exception	The alarm is triggered when the device detects malicious attack.	Voltage detection is enabled. For details, see "9.1 Security Status".

#### 4.6.1.4.2 Subscribing to Alarm Information

You can subscribe alarm event. When a subscribed alarm event is triggered, the system records detailed alarm information on the bottom of the page.

 $\square$ 

Functions of different devices might vary.

- <u>Step 1</u> Click **I** on the right-upper corner of the main page.
- <u>Step 2</u> Click Onext to **Alarm** to enable alarm subscription, and then the system prompts and records alarm information according to actual conditions.
  - When the subscribed alarm event is triggered and the alarm subscription page is not displayed, a number is displayed on 
     and the alarm information is recorded automatically. Click 
     to view the details in the alarm list. You can click Clear to clear the record.
  - When the subscribed alarm event is triggered and the system is in the alarm page, the corresponding alarm information will be displayed in the alarm list below.



Figure 4-66 Alarm (subscription)

Alarm	$\bigcirc$		Alarm Subs
All Types			
Motion	Disk Full	Disk Error	Video T
External	Security	Audio D	AI Event
Scene C	net.Arou		
		Browse	
	Alarm	Source IP	Alarm
No. Time		Source IP Address	Alarm Channel
No. Time	Туре	Address	
No. Time	Туре		
No. Time	Туре	Address	

<u>Step 3</u> Click O next to **Play Alarm Tone**, and then select the tone path. The system will play the selected audio file when the subscribed alarm is triggered.

# 4.6.2 Setting Exception

Abnormality includes SD card exception, network exception and tampering detection.

 $\square$ 

Only the device with SD card function has exception setting functions, including **No SD Card**, **SD** Card Error, and Low SD card space.

# 4.6.2.1 Setting SD Card Exception

In case of SD card exception, the system performs alarm linkage. The event types include **No SD** Card, Low SD Card Space, and SD Card Error. Functions might vary with different models.

<u>Step 1</u> Select **◎** > Event > Exception > SD Card Exception.

Select event type, and then enable SD card exception detection.
 When the event type is Low SD card space, you can configure Free Space. When the remaining free space is less than this value, an alarm is triggered.



Figure 4-67 SD card exception

10	%(0-99)
1 2	
10	sec (10-300)
efault	

<u>Step 3</u> Click **()** to enable the SD card detection functions.

When **Low SD Card Space** is enabled, set **Capacity Limit**. When the remaining space of SD card is less than this value, the alarm is triggered.

- <u>Step 4</u> Set alarm linkage actions. For details, see "4.6.1.2 Alarm Linkage".
- Step 5 Click Apply.

# 4.6.2.2 Setting Network Exception

In case of network exception, the system performs alarm linkage. The event types include **Offline** and **IP Conflict**.

<u>Step 1</u> Select **(a)** > Event > Exception > Network Exception.



O Card Exception	Network Exception	Tampering Detection
Offline		
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Record	1 2	
Post-Record	10	sec (10-300)
IP Conflict		
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Record	1 2	
	10	sec (10-300)
Post-Record	10	Sec (10-500)

Figure 4-68 Network exception

- <u>Step 2</u> Click () to enable the network exception detection.
- <u>Step 3</u> Set alarm linkage actions. For details, see "4.6.1.2 Alarm Linkage".
- Step 4 Click Apply.

# 4.6.2.3 Setting Tampering Detection

- <u>Step 1</u> Select **O** > Event > Exception > Tampering Detection.
- <u>Step 2</u> Click (ID) to enable the tampering detection function.
- <u>Step 3</u> Configure alarm parameters.



Enable			
Sensitivity:		0	+ 5
Alarm-out Port			
Alarm Channel	1 2		
Post-alarm	10	sec (10-300)	
Record			
Channel	1 2		
Post-Record	10	sec (10-300)	
Send Email			
Apply Refresh	Default		

Figure 4-69 Setting tampering detection



# 4.6.3 Setting Video Detection

Check whether there are considerable changes on the video by analyzing video images. In case of any considerable change on the video (such as moving object, fuzzy image), the system performs an alarm linkage.

# 4.6.3.1 Setting Motion Detection

The system performs an alarm linkage when a moving object appears in the image and its moving speed reaches the defined sensitivity.

 $\square$ 

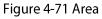
- If you enable motion detection and smart motion detection simultaneously, and configure the linked activities, the linked activities take effect as follows:
  - When motion detection is triggered, the camera will record videos and take snapshots, but other configured linkages such as sending emails, PTZ operation will not take effect.
  - ◇ When smart motion detection is triggered, all the configured linkages take effect.
- If you only enable motion detection, all the configured linkages take effect when motion detection is triggered.
- <u>Step 1</u> Select **Select** Selec



Figure	4-70	Motion	detection
rigure	4-70	MOLION	aetection

otion Detection	Video Tampering	Scene Changing	
nannel	Panoramic Camera	~	
nable			
hedule	Full Time	V Add Sch	edule
nti-dither	5	sec (0-100)	
rea	Setting		
IZ movement trig			
arm-out Port			
arm Channel	1 2		
ost-alarm	10	sec (10-300	)
ecord			
ecord	1		
ost-Record	10	sec (10-300	)
rZ Linkage			
end Email			
napshot			
napshot	1		
	Apply Refresh [	Default	

- <u>Step 2</u> Click () to enable the motion detection function.
- <u>Step 3</u> Set the area for motion detection.
  - 1) Click **Setting** next to **Area**.



	Area		
	Name	Region1	
	Sensitivity	-	- + 7
	Threshold		+ 5
	<b>#</b>		

2) Select a color and set the region name. Select an effective area for motion detection in the image and set **Sensitivity** and **Threshold**.



- Select a color on **E E** to set different detection parameters for each region.
- Sensitivity: Sensitive degree of outside changes. The higher sensitivity is, the easier to trigger the alarm.
- Threshold: Effective area threshold for Motion Detection. The smaller the threshold is, the easier the alarm is triggered.
- The whole video image is the effective area for Motion Detection by default. Select color blocks to configure different detection parameters for different regions.
- The red line in the waveform indicates that the Motion Detection is triggered, and the green line indicates that there is no motion is detected. Adjust sensitivity and threshold according to the waveform.
- 3) Click **OK**.
- Set arming periods and alarm linkage action. For details, see "4.6.1.2 Alarm Linkage".
   If the exiting schedules cannot meet the scene requirement, you can click Add Schedule to add a new schedule. For details, see "4.6.1.2.1 Adding Schedule".
   Anti-dither: After the Anti-dither time is set, the system only records one motion detection event in the period.
- Step 5 Click Apply.

# 4.6.3.2 Setting Video Tampering

The system performs alarm linkage when the lens is covered or video output is mono-color caused by light and other reasons.

#### <u>Step 1</u> Select **Select** Select 
<u>Step 2</u> Select **Channel** and then click **()** to enable the video tampering detection.

#### Figure 4-72 Video tampering

Motion Detection	Video Tampering Scene Cl	hanging
Enable		
Schedule	Full Time	V Add Schedu
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Post-Record	10	sec (10-300)
PTZ Linkage		
Send Email		
Snapshot		
	Apply Refresh Default	



- <u>Step 3</u> Set arming periods and alarm linkage action. For details, see "4.6.1.2 Alarm Linkage".
   If the exiting schedules cannot meet the scene requirement, you can click **Add Schedule** to add a new schedule. For details, see "4.6.1.2.1 Adding Schedule".
   Anti-dither: After the **Anti-dither** time is set, the system only records one motion detection event in the period.
- Step 4 Click Apply.

# 4.6.3.3 Setting Scene Changing

The system performs alarm linkage when the image switches from the current scene to another one.

- <u>Step 1</u> Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select **Select** Select Se
- <u>Step 2</u> Select **Channel** and then click **O** to enable the scene changing detection.

Motion Detection	Video Tampering	Scene Changing	
Enable			
Schedule	Full Time		Add Schedule
Alarm-out Port			
Alarm Channel	1 2		
Post-alarm	10		sec (10-300)
Record			
Post-Record	10		sec (10-300)
PTZ Linkage			
Send Email			
Snapshot			
	Apply Refresh	Default	

Figure 4-73 Scene changing

- Step 3Set arming periods and alarm linkage action. For details, see "4.6.1.2 Alarm Linkage".If the exiting schedules cannot meet the scene requirement, you can click Add Scheduleto add a new schedule. For details, see "4.6.1.2.1 Adding Schedule".Anti-dither: After the Anti-dither time is set, the system only records one motion detectionevent in the period.
- Step 4 Click **Apply**.

# 4.6.4 Setting Audio Detection

The system performs alarm linkage when vague voice, tone change, or rapid change of sound intensity is detected.

#### <u>Step 1</u> Select **Select Select Sele**

<u>Step 2</u> (Optional) Select audio channels.

When the camera supports multiple audio channels, you can select different audio



channels.

- <u>Step 3</u> Configure parameters of audio detection.
  - Input abnormal: Click ( to enable **Audio Exception**, and the alarm is triggered when the system detects abnormal sound input.
  - Intensity change: Click ( ) to enable Intensity Change and then configure

**Sensitivity** and **Threshold**. The alarm is triggered when the system detects that the sound intensity exceeds the configured threshold.

- The alarm is easier to be triggered with higher sensitivity or smaller threshold. Set a high threshold for noisy environment.
- The red line in the waveform indicates audio detection is triggered, and the green one indicates no audio is detected. Adjust sensitivity and threshold according to the waveform.

Audio Exception		
Intensity Change		
Sensitivity		+ 50
Threshold		+ 50
Schedule	Full Time V	Add Schedule
Anti-dither	5	sec (0-100)
Alarm-out Port		
Alarm Channel	1 2	
Post-alarm	10	sec (10-300)
Record		
Post-Record	10	sec (10-300)
PTZ Linkage		
Send Email		
Snapshot		
	Apply Refresh Default	

Figure 4-74 Audio detection

Set arming periods and alarm linkage action. For details, see "4.6.1.2 Alarm Linkage".
 If the exiting schedules cannot meet the scene requirement, you can click Add Schedule to add a new schedule. For details, see "4.6.1.2.1 Adding Schedule".
 Anti-dither: After the Anti-dither time is set, the system only records one motion detection event in the period.

Step 5 Click Apply.



# 4.7 Storage

Display the information of the local SD card. You can set it as read only or read & write; you can also hot swap and format SD card.

# Background Information

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- If you enter an incorrect password for five consecutive times during authentication, password change or password clearing, the account will be locked for five minutes.
- Before using the recording and playback function, ensure that the SD card has been authenticated.
- The health status of the SD card is classified as follows.
  - ◇ Green: The SD card status is optimal.
  - ◇ Blue: The SD card status is good.
  - ◇ Orange: The SD card status is moderate.
  - ◇ Red: The SD card status is bad. Change the SD card in time.
- If the capacity of the SD card is obviously smaller than the nominal capacity when it is read by the computer, it means the SD card has been formatted to a private file system. You need to download DiskManager from Dahua Tool Manager to read the SD card. For details, contact Dahua technical personnel.
- Functions might vary with different models.

### Procedure

- <u>Step 1</u> Select **O** > **Storage**.
- <u>Step 2</u> Select the SD card to be configured, and then perform the following operations as needed.
  - Click **Read-Only**, and then the SD card is set to read only.
  - Click Read & Write, and then the SD card is set to read & write.
  - Click Hot Swap, and then you can pull out the SD card.
  - Click **Format**, and you can format the SD card.

Click **OK** in the pop-up dialog box to format the SD card.

Figure 4-75 Storage

Format	Read-Only Read/Write	Hot Swap Refresh				
🔽 Na	ame	Status	Properties	Used Space/Total Space		
🗹 Lo	cal Disk1	Normal	Read/Write	25.88GB / 118.92GB	General Config	-

# 4.8 System

This section introduces system configurations, including general, date & time, account, peripheral management, manager and upgrade.

You can go to the **System** page through two methods. This following section uses method 1 as an example.

- Method 1: Click on the right-upper corner of the main page, and then click **System**.
- Method 2: Click **System** on the main page.



# 4.8.1 General

# 4.8.1.1 Basic

You can configure device name and video standard.

<u>Step 1</u> Select **◎** > System > General > Basic.

Figure 4-76 Basic

Basic Da	ite & Time	
Device Name	00.11.H.N.N	
Video Standard	PAL	$\sim$
	Apply Refresh Default	

<u>Step 2</u> Configure general parameters.

lable	4-26 Description of general parameters
Parameter	Description
Name	Enter the device name. When a device is added by another device, the device name is displayed as the defined device name. Different devices have different names.
Video Standard	Select video standard from <b>PAL</b> and <b>NTSC</b> .
	<ul> <li>This function is available only for devices that support analog output.</li> <li>Some devices automatically turn off AI function when enabling</li> </ul>
Analog Output	<ul> <li>Some devices automatically turn on An unction when enabling analog output, and automatically turn off analog output when enabling AI function.</li> <li>Some devices support SDI (Serial Digital Interface) and HDCVI</li> </ul>

Table 4-26 Description of general parameters

Step 3 Click **Apply**.

# 4.8.1.2 Date & Time

You can configure date and time format, time zone, current time, DST (Daylight Saving Time) or NTP (Network Time Protocol) server.

(High Definition Composite Video Interface) function.

<u>Step 1</u> Select **System** > **General** > **Date & Time**.



#### Figure 4-77 Date and time

ne and Time Zone			
$\bigcirc$	Date 2021-07-26 Monday Time 15:46:00		
Time	Manual Settings      NTP		
System Time	2021-07-26 15:46:00	Ë	Sync with PC
Time Format	YYYY-MM-DD	$\vee$	24-Hour V
Time Zone	(UTC+08:00) Beijing, Chongq	ing, Ho 🗸	
т			
Enable			
Туре	Oate Oweek		
Start Time	01-01 00:00:00	Ë	
End Time	01-02 00:00:00	Ë	

<u>Step 2</u> Configure date and time parameters.

Parameter	Description
Time	<ul> <li>Manually Setting: Configure the parameters manually.</li> <li>NTP: When selecting NTP, the system then syncs time with the internet server in real time.</li> <li>You can also enter the IP address, time zone, port, and interval of a PC running NTP server to use NTP.</li> </ul>
System Time	Configure system time. Click <b>Sync with PC</b> , and the system time changes to the PC time.
Time Format	Configure the time format.
Time Zone	Configure the time zone that the camera is at.
DST	Enable DST as needed. Click , and then configure start time and end time of DST with <b>Date</b> or <b>Week</b> .

Step 3 Click Apply.

# 4.8.2 Account

You can manage users, such as add, delete, or edit them. Users include admin, added users and ONVIF users.

Only administrator users can manage users and groups. The operations include adding or deleting



users and user groups, modifying user information.

- The max. length of the user or group name is 31 characters which consist of number, letter, underline, dash, dot and @.
- The password must consist of 8–32 non-blank characters and contain at least two types of the following characters: Uppercase, lowercase, numbers, and special characters (excluding ' ";: &).
- You can have up to 18 users (excluding the admin user) and 1 anonymous user, and you can have six user groups (excluding the admin and user groups).
- You can manage users through a single user or group, and duplicate usernames or group names are not allowed. A user can only be in one group at a time, and the group users can only own authorities within the group authority range.
- Online users cannot edit their own authority.
- The default user name of the system is admin, which has the highest authority.
- Select **Anonymous Login**, and then log in with only IP address instead of username and password. Anonymous users only have preview authorities. During anonymous login, click **Logout** to log in with other username.

# 4.8.2.1 Adding User

You are admin user by default. You can add users and configure different authorities.

#### Procedure

<u>Step 1</u> Select **O** > System > Account > User.

#### Figure 4-78 User

ser	Group	ONVIF User					
Add	Delete					Anor	ymous Login
	No.	Username	Group	Password Strength	Remarks	Restricted Login	Operation
	1	admin	admin	Medium	admin's account	/	区亩
	Reset Enable						
Password	Reset Enable						
	orgot the passwo	rd, you can receive secur	ity codes through the en	hall address left in advance to reset			
If you fo	orgot the passwo sword.	rd, you can receive secur	ity codes through the en	hall address left in advance to reset			

Step 2 Click Add.



Figure 4-79 Add user (system)

Add								Х
Usernar	me							
Passwo	ord							
Confirm	n Password							
Group		admin				~		
Remark	ĸs							
Syste	em	Live	Search	Restricted Login				
🗸 All								
🔽 Acc	count		🗸 System		🔽 Sy	/stem Info		
🔽 Mar	nual Control		🔽 File Bac	kup	🔽 St	orage		
🔽 Eve	nt		Networ	k	🔽 Pe	eripheral		
🔽 Can	nera		V PTZ		🔽 Se	ecurity		
🔽 Mai	intenance							
							Apply	Cancel

#### Figure 4-80 Add user (live)

Add							×
	Username						
	Password						
	Confirm Password						
	Group	admin			~ ~		
	Remarks						
	System	Live	Search	Restricted Login			
	✓ Live						
						Apply	Cancel

#### Figure 4-81 Add user (search)

Username					
Password					
Confirm Password					
Group	admin			~	
Remarks					
System	Live	Search	Restricted Login		
Search					



Figure 4-82 Add user (restricted log)

Username			
Password			
Confirm Password			
Group	admin	$\vee$	
Remarks			
System	Live Search Restricted Login		
IP Address			
IPv4 V	IP Address $\ \lor$ 1 . 0 . 0 . 1		
Validity Period (			
validity Period (	0:00		
2021-07-26 08:0			
2021-07-26 08:0			

#### <u>Step 3</u> Configure user parameters.

Parameter	Description
Username	User's unique identification. You cannot use existing user name. The max. length of the user or group name is 31 characters which consist of number, letter, underline, dash, dot and @.
Password	Enter password and confirm it again.
Confirm Password	The password must consist of 8–32 non-blank characters and contain at least two types of the following characters: Uppercase, lowercase, numbers, and special characters (excluding ' " ; : &). Set a high-security password based on the password strength prompt.
Group	The group that users belong to. Each group has different authorities.
Remarks	Describe the user.
System	Select system authorities as needed. We recommend giving fewer authorities to normal users than premium users.
Live	Select the live view authority for the user to be added.
Search	Select the search authority for the user to be added.



Parameter	Description
	<ul> <li>Set the PC address that allows the defined user to log in to the camera and the validity period and time range. You can log in to the web page with the defined IP in the defined time range of validity period. Set as follows:</li> <li>Enable IP address, select IP type and then configure IP address.</li> </ul>
Restricted Login	<ul> <li>IP address: Enter the IP address of the host to be added.</li> <li>IP segment: Enter the start address and end address of the host to be added.</li> <li>Enable Validity Period, and then configure start and end</li> </ul>
	time.
	• Enable <b>Period</b> , and then click <b>Time Plan</b> to set the login
Step 4 Click <b>Apply</b>	period.

Step 4 Click **Apply**.

The newly added user is displayed in the user list.

### **Related Operations**

Modify user group information.
 Click 
 discrete to edit password, group, remarks or authorities.

	-
Υ	- D
	- 11
	- 11

For admin account, you can only edit the password.

• Delete user group.

Click 💼 to delete the added user group.

-	-	-	
п.	- 1	- I	n
ш			ш
ш			ш
Let	-	-	5

The admin account and user group cannot be deleted.

#### 4.8.2.2 Resetting Password

When you need to reset the password for the admin account, there will be a security code sent to the linked email address which can be used to reset the password.

<u>Step 1</u> Select **System** > **Account** > **User**.

Figure 4-83 Resetting password

If you forgot the the password.	password, you can receive security codes through the email address left in advance to reset
Email Address	

Step 2 Click

Step 3

Click O to enable **Password Reset**.

If the function is not enabled, you can only reset the password by resetting the camera. Enter the reserved email address.

After configuring the reserved email address, you can set a new password by clicking



Forgot password? on the login page.

Step 4 Click Apply.

# 4.8.2.3 Adding User Group

You have two groups named admin and user by default, and you can add new group, delete added group or edit group authority and remarks.

<u>Step 1</u> Select **System** > **Account** > **Group**.

Figure 4-84 Group name

User	Group	ONVIF User		
Add	Delete			
	No.	Group	Remarks	Operation
	1	admin	administrator group	区亩
	2	user	user group	区商

#### Step 2 Click Add.

<u>Step 3</u> Enter the user group name and remarks, and then select the system, preview and playback authorities for the user group.

The max length of the user or group name is 31 characters which consist of number, letter, underline, dash, dot and @.

Add				×
Group Remarks				
System	Live	Search		
🗸 All				
🔽 System		System Info	🗸 Manual Control	
🔽 File Backup	)	Storage	✓ Event	
🔽 Network		🗸 Peripheral	✓ Camera	
V PTZ		Security	✓ Maintenance	
			ОК	Cancel

#### Figure 4-85 Add group

#### Table 4-29 Description of user group parameters

Group Authority	Admin	User	Functions
System	YES	NA	System time setting and more.
System Info	YES	NA	Version information, system logs and more.
Manual Control	YES	NA	PTZ settings.



Group Authority	Admin	User	Functions
File Backup	YES	NA	File backup.
Storage	YES	NA	Storage point configuration, snapshot recording time configuration, SFTP configuration and more.
Event	YES	NA	Video detection settings, audio detection settings, alarm settings and more.
Network	YES	NA	IP settings, SMTP settings, SNMP settings, AP Hotspot settings and more.
Peripheral	YES	NA	External light, wiper and serial port settings.
Camera	YES	NA	Camera property settings, audio and video settings and more.
PTZ	YES	NA	Preset settings, tour settings and more.
Security	YES	NA	HTTPS settings, RTSP over TLS settings and more.
Maintenance	YES	NA	Automatic maintenance settings and more.

### 

- Any user in the **Admin** group has **User** authorities to modify group authorities. The **User** group does not have this authority.
- The functions of the device correspond to the authority control respectively. Only user with specified authority can use corresponding function; the **Admin** group has all the authorities.
- <u>Step 4</u> Enter the group name and remarks, and then select group authorities.
- <u>Step 5</u> Click **OK** to finish configuration.

The newly added group displays in the group name list.

#### **Related Operations**

Modify user group information.
 Click to edit password, group, remarks or authorities.

Ш

For admin account, you can only edit the password.

• Delete user group.

Click 💼 to delete the added users.

 $\square$ 

The admin account and user group cannot be deleted.

#### 4.8.2.4 ONVIF User

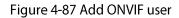
You can add, delete ONVIF user, and change their passwords. The default ONVIF user is admin. <u>Step 1</u> Select System > Account > ONVIF User.



#### Figure 4-86 ONVIF user

Add     Delete       No.     Username     Group     Passw	
No. Username Group Passw	
	l Strength Edit
1 admin admin Mediu	- 区 首

#### Step 2 Click Add.



dd		
Username	admin1	
Password	••••••	
Confirm Password	••••••	⊘

#### <u>Step 3</u> Configure user parameters.

#### Table 4-30 Description of ONVIF user parameters

Parameter	Description
Username	User's unique identification. You cannot use existed username. The max length of the user or group name is 31 characters which consist of number, letter, underline, dash, dot and @.
Password	Enter password and confirm it again.
Confirm Password	The password must consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' " ; : &).
Group Name	The group that users belong to. Each group has different authorities.

Step 4 Click **OK**.

The newly added user displays in the username list.

# **Related Operations**

• Modify user group information.

Click 🖬 to edit password, group, remarks or authorities.

Ш

For admin account, you can only edit the password.

Delete user group.
 Click in to delete the added users.



 $\square$ 

The admin account cannot be deleted.

# 4.8.3 Peripheral Management

- <u>Step 1</u> Select **System** > **Peripheral** > **Wiper**.
- <u>Step 2</u> Configure working mode of wipers.

Figure 4-88 Wiper

Wiper		
Mode	Manual	/
Interval Time	10	sec (0-255)
Duration Limit		
Max Running Time	10	min (10-1440)
	Apply Refresh Default	

#### Table 4-31 Configure parameters of wiper

Parameter	Description
Mode	Select the start mode of wiper. Only manual mode is supported at present.
Interval Time	The interval time between stop mode and start mode. For example, set the time to 10 s, and the wiper will work every 10 s.
Duration Limit	Enable Duration Limit and configure Max Running Time, and
Max Running Time	then the wiper will automatically turn off when it runs up to this time.

Step 3 Click Apply.

# 4.8.4 Manager

# 4.8.4.1 Requirements

To make sure the system runs normally, maintain it as the following requirements:

- Check surveillance images regularly.
- Clear regularly user and user group information that is not frequently used.
- Change the password every three months. For details, see "4.8.2 Account".
- View system logs and analyze them, and process the abnormity in time.
- Back up the system configuration regularly.
- Restart the device and delete the old files regularly.
- Update firmware in time.



#### 4.8.4.2 Maintenance

You can restart the system manually, and then set the time of auto reboot and auto deleting old files. This function is disabled by default.

Figure 4-89 Maintenance			
Maintenance	Import/Export	Default	
Restart System			
Auto Restart			
Restart Time	Thu		<ul> <li>✓ 02:59 </li> </ul>
Delete Old Files			
Auto Delete			
Delete File			day(s) ago
Emergency Mainte	enance		
Enable			
Apply Refre	sh Default		

<u>Step 1</u> Select 🔯 > System > Manager > Maintenance.

<u>Step 2</u> Configure auto maintain parameters.

- Click next to **Auto Reboot** in **Restart System**, and set the reboot time, the system automatically restarts at the set time every week.

#### $\square$

When you enable and confirm the **Auto Delete** function, the deleted files cannot be restored. Operate it carefully.

Step 3 Click Apply.

# 4.8.4.3 Import/Export

- Export the system configuration file to back up the system configuration.
- Import system configuration file to make quick configuration or recover system configuration.

<u>Step 1</u> Select **O** > System > Manager > Import/Export.



#### Figure 4-90 Import/export

	Import/Export		
Export Configura	tion File		
File			Select File Import File
Imported cont	figuration will overwrite pr	evious configuration.	

#### <u>Step 2</u> Import and export.

- Import: Select local configuration file, and click **Import File** to import the local system configuration file to the system.
- Export: Click **Export Configuration file** to export the system configuration file to local storage.

#### 4.8.4.4 Default

Restore the device to default configuration or factory settings.

Ш

```
This function will restore the device to default configuration or factory settings. Operate it carefully. Select 2 > System > Manager > Default.
```

- Click **Default**, and then all the configurations except IP address and account are recovered to default.
- Click Factory Default, and all the configurations are restored to factory settings.

Figure	4-91	Default
--------	------	---------

Maintenance	Import/Export	Default	
Default			
Other configue management	and so on.	default except network,	user
Factory Defaults			
<ol> <li>All the param</li> </ol>	eters will be restored to fac	tory default settings.	

# 4.8.5 Upgrade

Upgrading to the latest system can refine camera functions and improve stability.

 $\square$ 

If wrong upgrade file has been used, restart the device; otherwise some functions might not work properly.

<u>Step 1</u> Select **System** > **Upgrade**.



Figure 4-92 Upgrade

Path	Browse
raui	Browse Update

<u>Step 2</u> Click **Browse**, and then upload upgrade file. The upgrade file should be a .bin file.

<u>Step 3</u> Click **Upgrade**. The upgrade starts.

# 4.9 System Information

You can view the information, including version, log and online user, and back up or clear log.

# 4.9.1 Version

View the **ONVIF Version**, **System Version**, **Web Version** and other information of the Camera. Select **System Info** > **Version** to view the version information of the Camera.

# 4.9.2 Online User

View all the current users logging into the web. Select **System Info** > **Online User** to view all the current users logging into the Camera.

# 4.9.3 Durability Statistics

View the **Total Working Time**, **Update Times**, **Last Upgrade Date** of the Camera. Select **2** > **System Info** > **Durability Statistics** to view the durability statistics of the Camera.

# 4.9.4 Legal Info

View the **Software License Agreement**, **Privacy Policy**, **Open Source Software Notice** of the Camera.

Select **System Info** > **Legal Info** to view the legal information of the Camera.

# 4.10 Setting Log

# 4.10.1 Log

You can view and back up logs. <u>Step 1</u> Select  $\bigcirc > Log > Log$ .



#### <u>Step 2</u> Configure **Start Time** and **End Time**, and then select the log type.

The start time should be no earlier than January 1, 2000, and the end time should be no later than December 31, 2037.

The log type includes All, System, Setting, Data, Event, Record, Account, and Security.

- System: Includes program start, abnormal close, close, program reboot, device closedown, device reboot, system reboot, and system upgrade.
- Setting: Includes saving configuration and deleting configuration file.
- Data: Includes configuring disk type, clearing data, hot swap, FTP state, and record mode.
- **Event** (records events such as video detection, smart plan, alarm and abnormality): Includes event start and event end.
- **Record**: Includes file access, file access error, and file search.
- Account: Includes login, logout, adding user, deleting user, editing user, adding group, deleting group, and editing group.
- Security: Includes password resetting and IP filter.

#### Click Search. Step 3

- Click I or click a certain log to view the detailed information in **Details** area.
- Click **Backup** to back up all found logs to local PC.

Start Time	2021-07-26 10:26:47	~ 2021-07-27 10:26:47 📋	Type All V Search Bac	kup Clear	
	No.	Time	Username	Туре	Details
	1	2021-07-27 09:55:57	admin	Login	8
	2	2021-07-26 17:51:35	admin	Logout	
	3	2021-07-26 16:35:50	admin	Logout	
	4	2021-07-26 16:01:50	admin	Login	
	5	2021-07-26 15:41:36	admin	Logout	
	6	2021-07-26 15:19:17	System	End Event	
	7	2021-07-26 15:19:12	System	Start Event	Ξ
	8	2021-07-26 15:18:42	System	End Event	•
	9	2021-07-26 15:18:37	System	Start Event	
	10	2021-07-26 15:18:20	System	End Event	
	11	2021-07-26 15:18:15	System	Start Event	
	12	2021-07-26 15:17:48	System	End Event	8
	13	2021-07-26 15:17:43	System	Start Event	8
	14	2021-07-26 15:17:07	System	End Event	•
	15	2021-07-26 15:17:02	System	Start Event	
1024 record(s)				< 1 2 3	4 5 ··· 11 > Go to

# 4.10.2 Remote Log

Configure remote log, and then you can get the related log by accessing the set address.

- Select **O** > Log > Remote Log. <u>Step 1</u>
- <u>Step 2</u> Click () to enable remote log function.
- Configure address, port and device number. <u>Step 3</u>
- <u>Step 4</u> Click **Apply**.



#### Figure 4-94 Remote log

Enable		
Server Address	1923948.398	
Port	514	(1-65534)
Device No.	22	(0-23)
	Apply Refresh Default	



# 5 Live

This chapter introduces the layout of the page and function configuration.

# 5.1 Live Page

This section respectively describes the **Live** page for single-channel and multi-channel devices. Click **Live** on the main web page to enter **Live** page.

 $\square$ 

Pages might vary with different models.

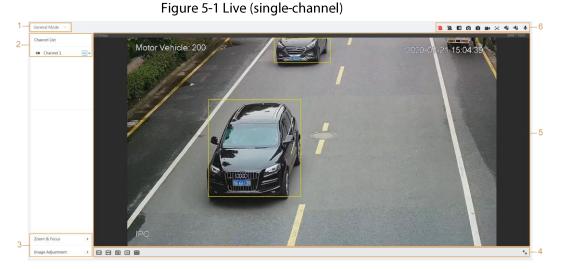


Figure 5-2 Live (multi-channel)

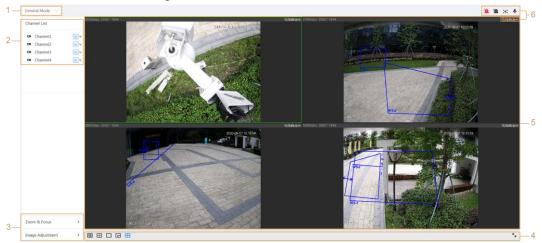


Table 5-1 The description of live page

Number	Function	Description
1	Display mode	Switches the video display mode. It includes general mode, face mode and metadata mode. For details, see "5.5 Display Mode".



Number	Function	Description			
2	Channel list	Displays all channels. You can select the channel and set the stream type.			
3	Image adjustment	Adjusts the images in the live viewing. For details, see "5.4 Window Adjustment Bar".			
4	inageadjustment				
5	Live view	Displays the real-time monitoring image.			
6	Live view function bar	Displays the shortcut for available functions. Among them, some shortcut buttons of multi-channel devices are in the upper-right corner of the channel screen. For details, see "5.3 Live View Function Bar".			

# **5.2 Configuring Encoding**

On the left side of the **Live** page, click  $\checkmark$  on the right side of the video channel to select the video stream.

Channel List					
	Channel1	M			
	Channel2	Main Stream			
	Channel3	Sub Stream 1			
	Channel4	Sub Stream 2			

Figure 5-3 Configure video stream

- **Main Stream**: It has large bit stream value and image with high resolution, but also requires large bandwidth. This option can be used for storage and monitoring. For details, see "4.3.2.1 Encode".
- **Sub Stream**: It has small bit stream value and smooth image, and requires less bandwidth. This option is normally used to replace main stream when bandwidth is not enough. For details, see "4.3.2.1 Encode".
- M means the current stream is main stream; 1 means the current stream is sub stream 1; 2 means the current stream is sub stream 2.
   Click this icon to choose whether to display the video image.

# **5.3 Live View Function Bar**

This section introduces the shortcuts supported when viewing live video.

• Whether it is single-channel or multi-channel, the icons of "Force Alarm", "Aux Focus" and "Talk"

are the same, all above **Live** page.

• Icons for other functions are on the top of the **Live** page for single-channel devices and on the top right corner of the **Live** page for multi-channel devices.

lcon	Function	Description	
<u>a</u>	Force Alarm	<ul> <li>Displays alarm output state of the corresponding channel. When the alarm output page is connected to the alarm output device, click the icon to force to enable or disable alarm output.</li> <li>Red: Alarm output enabled.</li> <li>Black: Alarm output disabled.</li> </ul>	
0, 🕢	Digital Zoom	<ul> <li>Zoom in the selected area, drag the screen in the zoomed-in status to view other areas.</li> <li>You can zoom video image through two operations.</li> <li>Click the icon, and then select an area in the live image to zoom in; right-click on the image to resume the original size.</li> <li>Click the icon, and then scroll the mouse wheel in the video image to zoom in or out.</li> </ul>	
0, 🔳	Snapshot	Capture one image of the current screen, and it will be saved to the configured storage path. For details of viewing or configuring storage path, see"4.2 Local".	
ß, B	Triple Snapshot	Capture three images of the current screen, and they will be saved to the configured storage path. For details of viewing or configuring storage path, see"4.2 Local".	
<b>**</b> , <b>**</b>	Record	Record video, and it will be saved to the configured storage path.	
æ	Manual Position	Select the area in the panorama camera screen, and the detail camera screen will be automatically positioned to the selected area.	
<b>4</b> 8, <b>14</b> 8	Sound	Enable or disable audio output of corresponding channel.	
Ŷ	Talk	Enable or disable the audio talk.	
9.	AR Mark	Mark the objects in the screen. Mark points do not move as the screen moves.	

Table 5-2 Description of live view function bar

# 5.4 Window Adjustment Bar

# 5.4.1 Adjustment

This section introduces the adjustment of image.



lcon	Function	Description	
<b>[:]</b>	Original Size	Only single-channel devices display this icon. Click this icon and when the icon changes to is, the actual size of the screen is displayed. Click the icon again to restore the screen to the appropriate size	
Ð	W:H	Click the icon to resume original ratio or change ratio. It supports <b>Original</b> and <b>Adaptive</b> .	
		Click the icon to adjust the fluency of the image. It supports <b>Realtime</b> , <b>Fluent</b> and <b>General</b> .	
	Fluency Adjustment	• <b>Realtime</b> : Guarantees the real time of the image.	
		When the bandwidth is not enough, the image	
22		might not be smooth.	
		• <b>Fluent</b> : Guarantees the fluency of the image.	
		There might be delay between live view image and real-time image.	
		• <b>General</b> : It is between Realtime and Fluent.	
<del>+</del> +>	Al Rule	Click the icon, and then select <b>Enable</b> to display AI rules and detection box; select <b>Disable</b> to stop the display. It is enabled by default.	
Ø	Anti-aliasing	Click this icon to enable or disable anti-aliasing function.	

Table 5-3 Description of adjustment bar

# 5.4.2 PTZ Control

You can rotate device, zoom image, and adjust iris through PTZ control.

On the Live page, click the PTZ control on the lower left corner to adjust the current video screen.



Table 5-4 Description of PTZ control functions

Function	Description
	Control device toward eight directions, including up, down, left, right, left up, right up, left down and right down. Click , and then select an area in the monitor frame, the PTZ will rotate and zoom quickly to the specified area.



Function	Description
	Speed: The speed value changes device rotate speed. The bigger the value is, the faster the device rotates. For example, the rotation with a speed of 8 is much faster than that of 1.
® Q	Zoom: Adjust the zooming of images.
$\Xi$	Focus: Adjust the focal length of the Camera.
0	Iris: Adjust the brightness of images.
Ę	PTZ Menu: Click to enter PTZ menu. Configure the camera setting, PTZ setting, system management and other functions according to the actual page.
٠	Area Focus: Focus on the selected area. Select the <b>Live</b> page, click the icon, and select the area on the <b>Live</b> page. Then the device will automatically focus on this area.
Φ	Manual Track: Select a tracking target on the <b>Live</b> page, and then the device tracks the selected object.

### **5.4.3 PTZ Function**

On the **Live** page, click the **PTZ Function** on the lower left corner of the page. Before using PTZ function, see"4.5 PTZ" to configure PTZ function.

 $\square$ 

The value range of the PTZ function (such as preset and tour) depends on the specific PTZ protocol.

#### Figure 5-5 PTZ function

PTZ Function	~
Preset	$\sim$
Preset1	
Preset2	
Preset3	

#### Table 5-5 Description of PTZ function

Parameter	Description	
Scan	Configure the scan number. Click <b>Start</b> , and the device will scan back and forth at a certain speed according to the set boundary. Click <b>Stop</b> to finish scan.	
Preset	Configure preset number, and then click <b>View</b> to position the device to the corresponding point. The preset contains PTZ's horizontal angle, tilt angle, lens focal length and other parameters.	



Parameter	Description	
Tour	Configure tour number. Click <b>Start</b> and the device automatically rotates back and forth in the order of the set preset points. Click <b>Stop</b> to finish tour.	
Pattern	Configure pattern number. Click <b>Start</b> and the device automatically rotates back and forth according to the set operating record. Click <b>Stop</b> to finish pattern. The operation record includes the manual operations that the performed to the PTZ, and the changes in focus and zoom.	
Pan	Click <b>Start</b> , and then the Camera starts continuous 360° rotation in a horizontal way at a certain speed.	
Go to	Configure horizontal angle, vertical angel and zoom. Click <b>Go to</b> to pinpoint to a point.	

### 5.4.4 OSD Information

If you want to represent such information in video images as preset dots, PTZ/geography location, zoom and touring pattern, you can enable this function.

<u>Step 1</u> Select **O** > Camera > Encode > Overlay > OSD Info.

Figure 5-6 OSD info

	Privacy Masking	Preset	PTZ Coordinate	Zoom		North	0
	Channel Title Time Title	Pattern	RS-485	Temperatur		Location	0
	OSD Info	Input Text			+		
	Font Properties	Text Alignment	E I				
	Picture Overlay	ron ruginion					
	Custom Title						
17 PTO CARLEY	Exception Overlay						
	Latitude and Longi						
	Target Statistics						
	Face Statistics						

<u>Step 2</u> Configure OSD Information.

Parameter	Description
Preset	Click <b>O</b> to enable preset function. The preset name is displayed on the image when the camera turns to the preset, and it will disappear 3 s later.
PTZ Coordinate	Click <b>C</b> to enable PTZ coordinate function, and the PTZ coordinates information is displayed on the image.
Zoom	Click <b>O</b> to enable zoom function, and the zooming information is displayed on the image.
North	Click <b>C</b> to enable north function, and the north direction is displayed on the image. When you enable the due north orientation function, the system will prompt you to restart the PTZ.

Table 5-6 Description of OSD information parameter



Parameter	Description
Pattern	Click <b>O</b> to enable pattern function, and the pattern information is displayed on the image.
RS485	Click <b>C</b> to enable RS485 function, and the RS485 information is displayed on the image.
Temperature	Click <b>C</b> to enable temperature function, and the internal temperature of the current device is displayed.
Location	Click <b>C</b> to enable location function, and the geographical location is displayed in the text.
Text Alignment	Set the alignment mode of the displayed information on the image.
Input text	Enter text, and the text is displayed on the image.

<u>Step 3</u> Move the OSD box to the position that you want on the image.

Step 4 Click **Apply**.

# 5.4.5 Peripheral Management

Manage peripherals of PTZ Camera.

<u>Step 1</u> On the Live page, click the **Peripheral Management** on the lower left corner of the page.

Figure 5-7	Peripheral	management

Periphera	~	
ጭ		

<u>Step 2</u> Click  $\clubsuit$  to enable or disable wiper function.

# 5.4.6 Image Adjustment

Click **Image Adjustment** on the lower-left corner of **Live** page, and click + or- icon, or drag the slider to adjust image parameters, including brightness, contrast, hue and saturation.

 $\square$ 

The adjustment is only available on the web page, and it does not adjust the camera parameters.



Figure 5-8 Image adjustment

Image Adjustment	~
×	+ 64
0	+ 64
<b>%</b> - <b>-</b>	+ 64
9	+ 64
Reset	

- 🔅 (Brightness adjustment): Adjusts the overall image brightness, and changes the value when the image is too bright or too dark. The bright and dark areas will have equal changes.
- • (Contrast adjustment): Changes the value when the image brightness is proper but contrast is not enough.
- 🖆 (Saturation adjustment): Adjusts the image saturation, this value does not change image brightness.
- (Hue adjustment): Makes the color deeper or lighter. The default value is made by the light sensor, and it is recommended.

Click **Reset** to restore focus to default value.

 $\square$ 

You can restore the zoom if the image has poor clarity or has been zoomed too frequently.

# 5.5 Display Mode

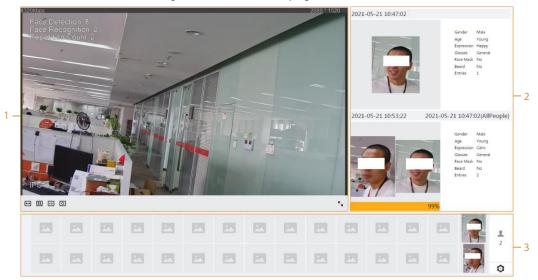
It includes general mode, face mode and metadata mode. For general mode, see "5.1 Live Page". Before previewing with face mode and metadata mode, configure corresponding AI function in advance.

**Preview Mode** 

• Select **Face Mode** on the upper left corner of the **Live** page, and then the page turns into face mode.



Figure 5-9 Face mode page



• Select **Metadata Mode** on the upper left corner of the **Live** page, and then the page turns into metadata mode.

Figure 5-10 Metadata mode page

1— - 2 • Ø • Ø ۰. 23 123 1 †† 1 团 - 3 50 0

Table 5-7 Description of display mode

Number	Function	Description
1	Live view	Displays the real-time monitoring image. For details, see "5.4.1 Adjustment".
2	Details	Displays the captured image and details.
3	Captured image	<ul> <li>Enable statistics of people faces, human bodies, motor vehicles and non-motor vehicles.</li> <li>Click the image to view its detailed information in the Captured image.</li> <li>Click I to change the properties shown in the Captured image. For details, see "Configuring Display Properties".</li> </ul>



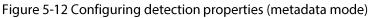


### Configuring Display Properties

Under face mode or metadata mode, click **Q** at the right lower corner. Select the properties to be displayed on the **Live** page, and then click **Apply**. Properties shown in blue boxes indicate that they are selected, and properties shown in gray boxes indicate that they are not selected. Properties of different modes are different.



Face Attribute	e( <mark>6</mark> /6)		
Gender	Age	Expressi	Glasses
Face Mask	Beard	]	
		Apply	Cancel



1	ŧ.	<del>6</del> 76	
Face	Human Body	Non- Motor Vehicle	Motor Vehicle
Face Attribu	te( <mark>6</mark> /6)		
Gender	Age	Expressi	Glasses
Face Mask	Beard		
Human Bod	y Attribute(7/	7)	
Gender	Тор	Bottom	Top Colo
Bottom	Bag	Hat	Umbrella
Non-motor	Vehicle Attrib	ute(6/6)	
Vehicle	Color	Number	Тор
Top Color	Hat		
Motor Vehic	le Attribute(5	(7)	
Vehicle	Color	Plate No.	Plate Co
Annual I	Sunshield	Ornament	Seatbelt
Calling	Smoking		
		Apply	Cancel



# 6 Record

This chapter introduces the functions of video playback and operations of record control, record plan and record storage.

# 6.1 Playback

This section describes the operations of video playback and management. It supports editing and downloading videos.

# 6.1.1 Playing Back Video

Query and playback video files stored in the SD card.

### Prerequisites

- This function is available on the camera with SD card.
- Before playing back video, configure record time range, record storage method, record schedule and record control. For details, see "6.2 Setting Record Control", "6.3 Setting Record Plan", and "6.4 Storage".

### Procedure

### <u>Step 1</u> Select **Record** > **Search Video**.

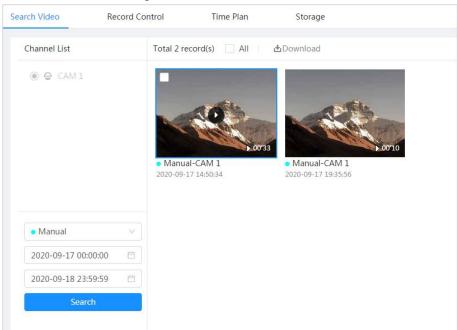
- <u>Step 2</u> Select the channel, the record type, and record time, and then click **Search**.
  - Click All, and then select the record type from the drop-down list, you can select from All, General, Event, Alarm, and Manual.

When selecting **Event** as the record type, you can select the specific event types, such as **Motion Detection**, **Video Tamper** and **Scene Changing**.

• The dates with blue dots indicate there are videos recorded on those days.



#### Figure 6-1 Search video



<u>Step 3</u> Point to the searched video, and then click **D** to play back the selected video.

Figure 6-2 Video playback

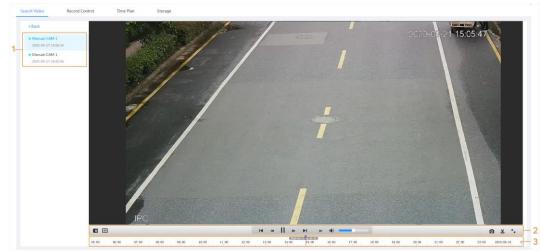


Table 6-1	Description	of video	playback page	
-----------	-------------	----------	---------------	--

No	lcon	Function	Description
1	Recorded video	list	Displays all searched recorded video files. Click any files to view the recording. Click <b>Back</b> at the upper-left corner to go to the <b>Search Video</b> page.



No	lcon	Function	Description
	Ø	Digital Zoom	<ul> <li>You can zoom in or out video image of the selected area through two operations.</li> <li>Click the icon, and then select an area in the video image to zoom in; right-click on the image to resume the original size. In zoom in state, drag the image to check other area.</li> <li>Click the icon, and then scroll the mouse wheel in the video image to zoom in or out.</li> </ul>
	<del>(+)</del>	Al Rule	Click the icon, and then select <b>Enable</b> to display AI rules and detection box; select <b>Disable</b> to stop displaying AI rules. It is disabled by default. AI rules are valid only when you enabled the rule during recording.
2	Play control bar		<ul> <li>Controls playback.</li> <li>I ≤ Click the icon to play the previous recorded video in the recorded video list.</li> <li>≤ Click the icon to slow down the playback.</li> <li>II : Click the icon to stop playing recorded videos. The icon changes to &gt;, click the icon to play recorded videos.</li> <li>&gt; Click the icon to speed up the playback.</li> <li>&gt; Click the icon to play the next recorded video in the recorded video list.</li> <li>&gt; Click the icon to play the next frame.</li> </ul>
	•()	Sound	<ul> <li>Controls the sound during playback.</li> <li>Image: Mute mode.</li> <li>Image: Vocal state. You can adjust the sound.</li> </ul>
	۵	Snapshot	Click i to capture one image of the current screen, and it will be saved to the configured storage path. About viewing or configuring storage path, see "6.4.1 Local Storage".
	¥	Video clip	Click 👗, and clip a certain recorded video and save it. For details, see "6.1.2 Clipping Video".



No	lcon	Function	Description
	K y	Full screen	Click S, and the image is displayed in full-screen; double-click the image or press Esc key to exit.
3	Progress bar		<ul> <li>Displays the record type and the corresponding period.</li> <li>Click any point in the colored area, and the system will play back the recorded video from the selected moment.</li> <li>Each record type has its own color, and you can see their relations in <b>Record Type</b> bar.</li> </ul>

### 6.1.2 Clipping Video

- <u>Step 1</u> Click **<sup><sup>1</sup>**</sup> below the video during playback.
- <u>Step 2</u> Drag the clipping box on the progress bar to select the start time and end time of the target video.

Figure 6-3 Clipping video

1	15:53:15		I <b>∢</b> 18	:36:00	⊳		ÞI	•	_		
15:00	.e: 00	17:00	18:00	19:0	К	Cancel		21:00	22:0	0 23	3:00

- <u>Step 3</u> Click **OK** to download the video.
- <u>Step 4</u> Select the download format and storage path.

Figure 6-4 Clipping video

No.	Туре	Start Time	End Time	Duration
1	Video Clip	2020-08-11 18:49:30	2020-08-11 21:32:15	02:42:45
Download	) dav () m	54		
Download Format	● dav _ m	94		
		o4 3\WebDownload\VideoClips	Browse	

#### Step 5 Click Start Download.

The playback stops and the clipped file is saved in the configured storage path. For details of storage path, see "4.2 Local".

### 6.1.3 Downloading Video

Download videos to a defined path. You can download a single video, or download videos in

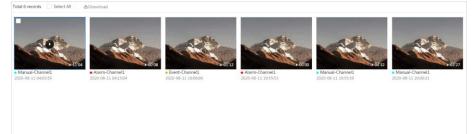


batches.

Ш

- Playback and download at the same time is not supported.
- Operations might vary with different browsers.
- For details of viewing or setting storage path, see "4.2 Local".
- <u>Step 1</u> Select **Record** > **Search Video**.
- <u>Step 2</u> Select the channel, the record type, and record time, and then click **Search**.
- <u>Step 3</u> Select videos to be downloaded.
  - Select at the upper-right corner of each video file to select one or more videos. The icon at the upper left corner of the selected file changes to .
  - Select  $\square$  next to **Select All** to select all searched videos.

#### Figure 6-5 Select video file



#### Step 4 Click **Download**.

<u>Step 5</u> Select the download format and storage path.

nual 202	20-08-11 04:03:59	2020 00 11 0415-02		
		2020-08-11 04:15:03	00:11:04	277.8M
rent 202	20-08-11 04:15:04	2020-08-11 04:15:12	00:00:08	0.6M
rent 202	20-08-11 10:06:06	2020-08-11 10:07:18	00:01:12	4.6M
rent 202	20-08-11 19:55:53	2020-08-11 19:55:53	00:00:00	0M
inual 202	20-08-11 19:55:59	2020-08-11 20:00:31	00:04:32	102M
nual 202	20-08-11 20:00:31	2020-08-11 20:03:58	00:03:27	86.6M
	VebDownload\PlaybackRecord	Browse		
	rent 202 inual 202 inual 202 o dav _ mp4	ent       2020-08-11 10:06:06         rent       2020-08-11 19:55:53         inual       2020-08-11 19:55:59         inual       2020-08-11 20:00:31	ent       2020-08-11 10:06:06       2020-08-11 10:07:18         ent       2020-08-11 19:55:53       2020-08-11 19:55:53         inual       2020-08-11 19:55:59       2020-08-11 20:00:31         inual       2020-08-11 20:00:31       2020-08-11 20:03:58	ent       2020-08-11 10:06:06       2020-08-11 10:07:18       00:01:12         inual       2020-08-11 19:55:53       2020-08-11 19:55:53       00:00:00         inual       2020-08-11 19:55:59       2020-08-11 20:00:31       00:04:32         inual       2020-08-11 20:00:31       2020-08-11 20:03:58       00:03:27

#### Figure 6-6 Download video

#### Step 6 Click Start Download.

The system starts to download the video and displays the download progress. After the video is downloaded successfully, the video file is saved in the configured storage path.

# **6.2 Setting Record Control**

Set parameters such as pack duration, pre-event record, disk full, record mode and record stream.



### $\square$

When a Dahua smart SD card is inserted into a device that supports Dahua smart SD card, make sure that the SD card has been authenticated before using the video recording function. For details, see "4.2 Local".

<u>Step 1</u> Click **Record** in the main page, and then click the **Record Control** tab.

Figure 6-7 Record control

Max Duration	30		min (1-120)
Pre-Record	5		sec (0-5)
Record Mode	💿 Auto i Manual i Off		
Record Stream	Main Stream	$\sim$	
	Apply Refresh Default		

<u>Step 2</u> Set parameters.

Parameter	Description
Max Duration	The time for packing each video file.
Pre-Record	The time to record the video in advance of a triggered alarm. For example, if the pre-event record is set to be 5 s, the system saves the recorded video 5 s before the alarm. When an alarm or motion detection links recording, and the recording is not enabled, the system saves the recording within the pre-event record time to the video file.
Record Mode	<ul> <li>Manual: the system starts recording.</li> <li>Auto: the system starts recording in the configured time period of record plan.</li> <li>Off: the system does not record.</li> </ul>
Record Stream	Select record stream, including Main Stream and Sub Stream.

Step 3 Click Apply.

# **6.3 Setting Record Plan**

Configure daily and holiday record plan, After the corresponding alarm type (**General**, **Event**, and **Alarm**) is enabled, the record channel links recording.

### **Background Information**

Set certain days as holiday, and when the **Record** is selected in the holiday schedule, the system records video as the holiday schedule.

### Procedure

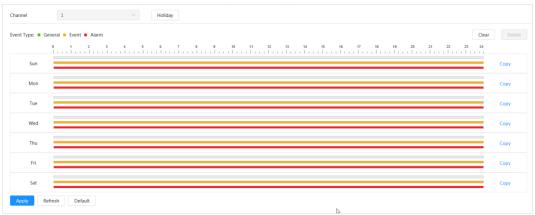
<u>Step 1</u> Click **Record** on the main page, and then click the **Time Plan** tab.



#### <u>Step 2</u> Select record channel and then set record plan.

- Green represents normal record plan (such as timing recording).
- Yellow represents motion record plan (such as recording triggered by intelligent events).
- Red represents alarm record plan (such as recording triggered by alarm-in).
- 1) Select a record type, and left-click and drag on the timeline to set the recording period of each event.

Record plan from top to bottom are respectively normal record plan, motion record plan and alarm record plan.



#### Figure 6-8 Configure through timeline

2) Click the selected time range and then set an accurate start and end time.

Figure 6-9 C	onfigure accurate time period
--------------	-------------------------------

Type: •	Clear	Dele
	9 1 2 3 4 5 6 7 1 08:00:00 1	
Sun		Сору
Mon		Сору
Tue		Сору
Wed		Сору
Thu		Сору
Fri		Сору
Sat		Сору

 $\square$ 

- Click **Copy**, and select the days that you want to copy to in the prompt page.
- Select the Select All checkbox to select all day to copy the configuration.
- You can set 6 time periods per day.
- Step 3 Click Apply.
- <u>Step 4</u> Click **Holiday** to set holiday record plan.



Holiday	r					>
Enable						Clea
<			Jul			>
Su	Мо	Tu	We	Th	Fr	Sa
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7
				ОК		Cancel

Figure 6-10 Holiday plan

• Click () to enable the holiday plan, and select the days that you need to set as holiday.

The selected dates are shown in blue.

• Click **Clear** to cancel the selection.

#### $\square$

When holiday schedule setting is not the same as the general setting, holiday schedule setting is prior to the general setting. For example, with holiday schedule enabled, if the day is holiday, the system snapshots or records as holiday schedule setting; otherwise, the system captures or records as general setting.

Step 5 Click OK.

# 6.4 Storage

This section introduces the configuration of the storage method for the recorded videos. <u>Step 1</u> Select **Record** > **Storage**.

	Figure 6-11 Live	
Event Type Disk Full	<ul> <li>✓ General</li> <li>✓ Event</li> <li>✓ Alarm</li> <li>Overwrite</li> <li>○ Stop</li> </ul>	
Storage Method	Local Storage Apply Refresh Default	V
	Apply Refeat	



<u>Step 2</u> Select the storage method that you need for different types of recorded videos.

	Figure 6-12 Storage
Event Type	🗸 General 🔽 Event 🔽 Alarm
Disk Full	Overwrite      Stop
Storage Method	Local Storage $\lor$
	Apply Refresh Default

#### Table 6-3 Description of storage parameters

Parameter	Description	
Event Type	Select from General, Event and Alarm.	
Disk Full	<ul> <li>Recording strategy when the disk is full.</li> <li>Overwrite: Overwrite the earliest video when the disk is full.</li> <li>Stop: Stop recording when the disk is full.</li> </ul>	
Storage Method	<ul> <li>Select from Local storage and Network storage</li> <li>Local storage: Save the recorded videos in the internal SD card.</li> <li>Local storage is displayed only on models that support SD card.</li> <li>Network storage: Save the recorded videos on the FTP (File Transfer Protocol) server or NAS (Network Attached Storage).</li> </ul>	

Step 3 Click Apply.

# 6.4.1 Local Storage

- <u>Step 1</u> Select **Record** > **Storage**.
- <u>Step 2</u> Select the recording strategy in **Disk Full**.
- <u>Step 3</u> Select **Local storage** in **Storage Method** to save the recorded videos in the internal SD card.

Fi	gure 6-13 Local storage	
Event Type Disk Full	<ul> <li>General</li> <li>Event</li> <li>Alarm</li> <li>Overwrite</li> <li>Stop</li> </ul>	
Storage Method	Local Storage	$\sim$
	Apply Refresh Default	

Step 4 Click Apply.

# 6.4.2 Network Storage

You can select from **FTP** and **NAS**.

When the network does not work, you can save all the files to the internal SD card for emergency.



### 6.4.2.1 FTP

Enable this function, and you can save all the files in the FTP server.

- <u>Step 1</u> Select **Record** > **Storage**.
- <u>Step 2</u> Select the recording strategy in **Disk Full**.
  - **Overwrite**: Cyclically overwrite the earliest video when the disk is full.
  - **Stop**: Stop recording when the disk is full.
- <u>Step 3</u> Select **Network storage** in **Storage Method**, and select **FTP** to save the recorded videos in FTP server.
- <u>Step 4</u> Select **FTP** or **SFPT** from the drop-down list. **SFPT** is recommended to enhance network security.
- <u>Step 5</u> Click O next to **Enable** to enable the FTP function.

Disk Full	Overwrite O Stop	
biskrun		
Storage Method	Network Storage	$\vee$
	FTP	$\sim$
Mode	SFTP(Recommended)	$\sim$
Enable		
Server IP	0.0.0.0	
Port	22	(0~65535)
Username	anonymity	
Password	•••••	
Storage Path	share	
Urgently store to local		
	Test	

### Figure 6-14 FTP

#### <u>Step 6</u> Configure FTP parameters.

#### Table 6-4 Description of FTP parameters

Parameter	Description
Server IP	The IP address of the FTP server.
Port	The port number of the FTP server.
Username	The username to log in to the FTP server.
Password	The password to log in to the FTP server.
Storage Path	The storage path in the FTP server.
Directory Structure	Select a directory level for the storage path and then set the directory name for the level.



Parameter	Description
Urgently store to local	Click (), and when the FTP server does not work, all the files are saved to the internal SD card.

#### Step 7 Click Apply.

<u>Step 8</u> Click **Test** to test whether FTP function works normally.

### 6.4.2.2 NAS

Enable this function, and you can save all the files in the NAS.

- <u>Step 1</u> Select **Record** > **Storage**.
- <u>Step 2</u> Select the recording strategy in **Disk Full**.
  - **Overwrite**: Cyclically overwrite the earliest video when the disk is full.
  - **Stop**: Stop recording when the disk is full.
- <u>Step 3</u> Select **Network storage** in **Storage Method**, and select **NAS** to save the recorded videos in NAS server.
- <u>Step 4</u> Select NAS protocol type.
  - **NFS** (Network File System): A file system which enables computers in the same network share files through TCP/IP.
  - SMB (Server Message Block): Provides shared access for clients and servers.

Figure 6-15 NAS

Disk Full	• Overwrite • Stop
Storage Method	Network Storage $\lor$
	NAS V
Enable	
Server IP	0.0.0.0
Storage Path	

<u>Step 5</u> Select O to enable NAS function, and then configure NAS parameters.

#### Table 6-5 Description of NAS parameters

Parameter	Description
Server IP	The IP address of the NAS server.
Storage Path	The destination path in the NAS server.
Password	Password for logging in to the NAS server.
	This is required when the protocol type is SMB.



Parameter	Description
Username	Username for logging in to the NAS server.

Step 6 Click Apply.



# 7 Picture

This chapter introduces the related functions and operations of image playback, including configuring snapshot parameters, configuring snapshot plan and snapshot storage.

# 7.1 Playback

This section describes playing back and downloading images.

# 7.1.1 Playing Back Image

This section introduces the operation of image playback.

### Prerequisites

- This function is available on the camera with SD card.
- Before playing back image, configure snapshot time range, snapshot storage method, snapshot plan. For details, see"7.2 Setting Snapshot Parameters", "7.3 Setting Snapshot Plan" and "7.4 Storage".

### Procedure

### <u>Step 1</u> Select **Record** > **Picture Query**.

- <u>Step 2</u> Select the channel, the snapshot type and snapshot time, and then click **Query**.
  - Click All, and select the snapshot type from the drop-down list, you can select from All, General, Event, and Alarm.

When selecting **Event** as the snapshot type, you can select the specific event types, such as **Motion Detection**, **Video Tamper** and **Scene Changing**.

• The dates with blue dots indicate there are snapshots on those days.

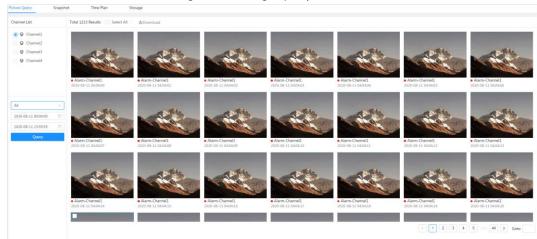


Figure 7-1 Image query

<u>Step 3</u> Point to the searched image, and then click **Q** to play back the selected image.



#### Figure 7-2 Playback image

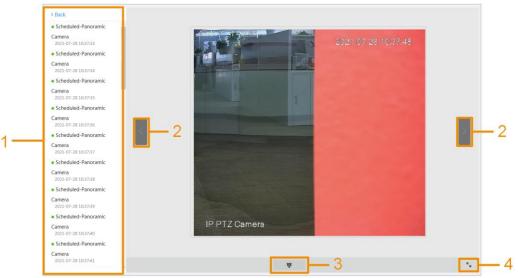


Table 7-1 Description of playback page

No	Function	Description
1	Snapshot list	Displays all searched snapshots. Click any files to play back it. Click <b>Back</b> at the upper-left corner to go to the <b>Picture</b> <b>Query</b> page.
2	Manual display	<ul> <li>Click to display the previous snapshot in the snapshot list.</li> <li>Click to display the next snapshot in the snapshot list.</li> </ul>
3	Slide show	Click to display the snapshots list one by one in slide show mode.
4	Full screen	Click S, and the snapshot is displayed in full-screen mode; double-click the image or press Esc to exit full-screen mode.

# 7.1.2 Downloading Image

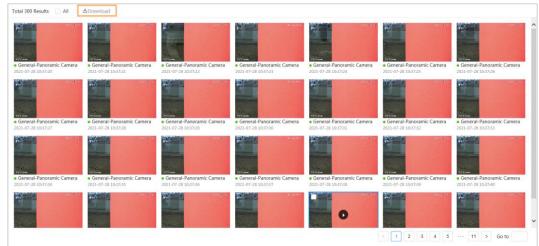
Download images to a defined path. You can download a single image, or download images in batches.

 $\square$ 

- Operations might vary with different browsers.
- For details of viewing or setting storage path, see "4.2 Local".
- <u>Step 1</u> Select **Picture > Picture Query**.
- <u>Step 2</u> Select the channel, the snapshot type, and snapshot time, and then click **Query**.
- <u>Step 3</u> Select the images to be downloaded.
  - Select at the upper-right corner of each image file to select one or multiple images. The icon in the upper left corner of the selected file changes to <.
  - Select next to **All** to select all searched images.



Figure 7-3 Selecting image file



#### Step 4 Click **Download**.

<u>Step 5</u> Select the download format and storage path.

Figure 7-4 Downloading image

No.	Туре	Time	Size	
1	gqį	2021-07-28 10:37:20	0.43M	
2	jpg	2021-07-28 10:37:21	0.44M	
ze0.86M				
ze0.86M ownload	© jpg			
	® jpg			

#### Step 6 Click Start Download.

The downloaded images are saved in the configured storage path. For details of storage path, see "4.2 Local".

# 7.2 Setting Snapshot Parameters

Set the snapshot parameters, including type, size, quality and Interval.

- <u>Step 1</u> Select **Picture** > **Snapshot**.
- <u>Step 2</u> Select the channel, and then set the parameters.



#### Figure 7-5 Snapshot

Picture Query	Snapshot	Time Plan	Storage	
Туре	Schedule	d		$\sim$
Size	2560*144	0 (2560x1440)		~
Quality	0			
(,	1	2 3	4 5	6
Interval	1 sec			~
	Apply	Refresh	Default	

Table 7-2 Description of snapshot parameters

Parameter	Description
Туре	<ul> <li>You can select from Scheduled and Event.</li> <li>Scheduled: Capture images in the defined period. For details, see "7.3 Setting Snapshot Plan".</li> <li>Event: Capture images when configured event is triggered, such as Motion Detection, Video Tamper and Scene Changing.</li> </ul>
	A where the transmission of the corresponding event detection and the snapshot function.
Size	Set the size of the snapshot. It is the same with the resolution of the main stream.
Quality	Set the quality of the snapshot. The higher the value, the better the quality.
Interval	Set the frequency of snapshot. You can select <b>Custom</b> to set the frequency.

Step 3 Click Apply.

# 7.3 Setting Snapshot Plan

Configure daily and holiday snapshot plan. After the corresponding alarm type (**General**, **Event**, and **Alarm**) is enabled, the snapshot channel links snapshot.

### **Background Information**

Set certain days as holiday, and when the **Snapshot** is selected in the holiday schedule, the system records video as the holiday schedule.

### Procedure

<u>Step 1</u> Click **Picture** on the main page, and then click the **Time Plan** tab.

- <u>Step 2</u> Select snapshot channel and then set snapshot plan.
  - Green represents normal snapshot plan (such as timing snapshot).
  - Yellow represents motion snapshot plan (such as snapshot triggered by intelligent events).
  - Red represents alarm snapshot plan (such as snapshot triggered by alarm-in).



1) Select a snapshot type, and left-click and drag on the timeline to set the snapshot period of each event.

Snapshot plan from top to bottom are respectively normal snapshot plan, motion snapshot plan and alarm snapshot plan.



Figure 7-6 Configure through timeline

2) Click the selected time range and then set an accurate start and end time.

#### Figure 7-7 Configure accurate time period

t Type: 🌒	General • Event • Alarm	Delet
	0 1 2 3 4 5 6 7 0 0 10 11 12 0 14 15 16 17 18 19 20 21 22 23 24	
Sun		Сору
Mon		Сору
Tue		Сору
Wed		Сору
Thu		Сору
Fri		Сору
Sat		Сору

 $\square$ 

- Click **Copy**, and select the days that you want to copy to in the prompt page.
- Select the Select All checkbox to select all day to copy the configuration.
- You can set 6 time periods per day.
- Step 3 Click Apply.
- <u>Step 4</u> Click **Holiday** to set holiday snapshot plan.



able						Cl
<			Jul			>
Su	Мо	Tu	We	Th	Fr	Sa
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

Figure 7-8 Holiday plan

• Click () to enable the holiday plan, and select the days that you need to set as holiday.

The selected dates are shown in blue.

• Click **Clear** to cancel the selection.

### $\square$

When holiday schedule setting is not the same as the general setting, holiday schedule setting is prior to the general setting. For example, with holiday schedule enabled, if the day is holiday, the system snapshots or records as holiday schedule setting; otherwise, the system captures or records as general setting.

Step 5 Click OK.

# 7.4 Storage

This section introduces the configuration of the storage method for the snapshot.

- <u>Step 1</u> Select **Picture** > **Storage**.
- <u>Step 2</u> Select the storage method that you need for different types of snapshots.



#### Figure 7-9 Storage

Event Type	🗸 General 🔽 Event 🔽 Alarm	
Disk Full	• Overwrite Stop	
Storage Method	Local Storage	$\sim$
	Apply Refresh Default	

#### Table 7-3 Description of storage parameters

Parameter	Description
Event Type	Select from General, Event and Alarm.
Disk Full	<ul> <li>Recording strategy when the disk is full.</li> <li>Overwrite: Cyclically overwrite the earliest video when the disk is full.</li> <li>Stop: Stop recording when the disk is full.</li> </ul>
Storage Method	<ul> <li>Select from Local storage and Network storage</li> <li>Local storage: Save the snapshots in the internal SD card.</li> <li>Local storage is displayed only on models that support SD card.</li> <li>Network storage: Save the snapshots in the FTP server or NAS.</li> </ul>

Step 3 Click Apply.

# 7.4.1 Local Storage

- <u>Step 1</u> Select **Picture** > **Storage**.
- <u>Step 2</u> Select the snapshot strategy in **Disk Full**.
  - **Overwrite**: Cyclically overwrite the earliest snapshot when the disk is full.
  - **Stop**: Stop recording when the disk is full.
- <u>Step 3</u> Select Local storage in Storage Method to save the snapshots in the internal SD card.

Fiq	gure 7-10 Local storage	
Event Type Disk Full	<ul> <li>✓ General</li> <li>✓ Event</li> <li>✓ Alarm</li> <li>Overwrite</li> <li>○ Stop</li> </ul>	
Storage Method	Local Storage	$\vee$
	Apply Refresh Default	

Step 4 Click **Apply**.

### 7.4.2 Network Storage

You can select from **FTP** and **NAS**.

When the network does not work, you can save all the files to the internal SD card for emergency.



### 7.4.2.1 FTP

Enable this function, and you can save all the files in the FTP server.

- <u>Step 1</u> Select **Picture** > **Storage**.
- Select the snapshot strategy in **Disk Full**.
  - **Overwrite**: Cyclically overwrite the earliest snapshot when the disk is full.
  - **Stop**: Stop snapshot when the disk is full.
- <u>Step 3</u> Select **Network storage** in **Storage Method**, and select **FTP** to save the snapshots in FTP server.

You select **FTP** or **SFPT** from the drop-down list. **SFPT** is recommended.

<u>Step 4</u> Click O next to **Enable** to enable the FTP function.

Event Type	🔽 General 🔽 Event 🔽 Alarm	
Disk Full	Overwrite      Stop	
Storage Method	Network Storage $\vee$	
	FTP ~	
Mode	SFTP(Recommended) V	
Enable		
Server IP	0.0.0	
Port	22	(0~65535)
Username	anonymity	
Password	•••••	
Storage Path	share	
Urgently store to local		
	Test	

#### <u>Step 5</u> Configure FTP parameters.

#### Table 7-4 Description of FTP parameters

Parameter	Description
Server IP	The IP address of the FTP server.
Port	The port number of the FTP server.
Username	The username to log in to the FTP server.
Password	The password to log in to the FTP server.
Storage Path	The storage path in the FTP server.
Directory Structure	Select a directory level for the storage path and then set the directory name for the level.

#### Figure 7-11 FTP



Parameter	Description
Urgently store to local	Click O, and when the FTP server does not work, all the files are saved to the internal SD card.

#### Step 6 Click Apply.

<u>Step 7</u> Click **Test** to test whether FTP function works normally.

### 7.4.2.2 NAS

Enable this function, and you can save all the files in the NAS.

- <u>Step 1</u> Select **Picture** > **Storage**.
- <u>Step 2</u> Select the snapshot strategy in **Disk Full**.
  - **Overwrite**: Cyclically overwrite the earliest snapshot when the disk is full.
  - **Stop**: Stop snapshot when the disk is full.
- <u>Step 3</u> Select **Network storage** in **Storage Method**, and select **NAS** to save the snapshots in NAS server.
- <u>Step 4</u> Select NAS protocol type.
  - **NFS** (Network File System): A file system which enables computers in the same network share files through TCP/IP.
  - SMB (Server Message Block): Provides shared access for clients and servers.

Figure 7-12 NAS

Disk Full	● Overwrite ○ Stop	
Storage Method	Network Storage	$\vee$
	NAS	$\vee$
Enable		
Server IP	0.0.0.0	
Storage Path		

<u>Step 5</u> Select O to enable NAS function, and then configure NAS parameters.

#### Table 7-5 Description of NAS parameters

Parameter	Description	
Server IP	The IP address of the NAS server.	
Storage Path	The destination path in the NAS server.	
Username	Username for logging in to the NAS server.	
	This is required when the protocol type is SMB.	



Parameter	Description
Password	Password for logging in to the NAS server.

Step 6 Click Apply.



8 A I

This chapter describes how to configure device AI events, including face recognition, IVS and video metadata.

# 8.1 Configuring Smart Plan

Smart plans include face recognition, intelligence behavior analysis, video metadata and so on. The smart functions of the camera cannot take effect until the smart plan has been enabled.

<u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.

<u>Step 2</u> Enable the smart functions of the global and preset plan based on actual needs and then click **Next**.

Ш

Before configuring the preset plan, please add the appropriate presets in advance. For details of adding presets, see "4.5.1 Configuring Presets".

<u>Step 3</u> Enable the intelligent functions of the **Global** and **Preset** as required, and then click **Next**.

Figure 8-1 Enable AI function

✓ Global				
Panoramic Camera				
Face Recognition 🕥 Video Metadata 🕥				
Detail Camera				
Face Recognition 🕥 Video Metadata 🕥				
✓ Preset				
No appropriate preset? Please add a preset first.				
Panoramic Camera		Preset	1:Preset1	
Video Metadata 💽 IVS 💭 Face Recognition				
Detail Camera	R	Preset	1:Preset1	
Video Metadata 💽 Face Recognition 💿				
Back Next Refresh Default				

<u>Step 4</u> Configure smart function rule as required. For details, see "8.2 Configuring Smart Function Rule".

# **8.2 Configuring Smart Function Rule**

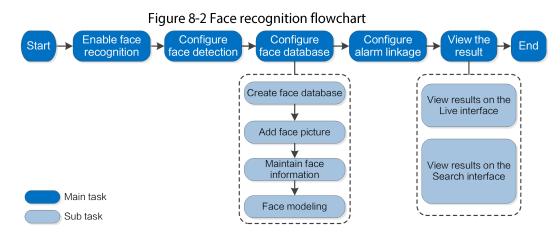
# 8.2.1 Configuring Face Recognition

When a face is detected or recognized in the detection area, the system performs alarm linkage.

• Face detection: When a face is detected in the area, the system performs alarm linkage, such as recording and sending emails.



• Face recognition: When a face is detected in the area, the system compares the captured face image with the information in the face database, and links alarm according to the comparison result.



### 8.2.1.1 Configuring Face Recognition Rule

When a face is detected or recognized in the detection area, the system performs alarm linkage.

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> (Optional) Click the icon on the right of the screen to draw detection area, exclusion area and filtering target model on the monitoring screen.
  - Click 🔜 to draw a face detection area in the image, and right-click to finish the drawing.

The default detection area is the whole screen.

- Click 📰 to draw an exclusion area for face detection in the image, and right-click to finish the drawing.
- Click 🔛 to draw the minimum size of the target, and click 🛄 to draw the maximum size of the target. Only when the target size is between the maximum size and the minimum size, can the alarm be triggered.
- Click IIB, and then press and hold the left mouse button to draw a rectangle, the pixel size is displayed.
- Click 💼 to delete the detection line.

<u>Step 4</u> Configure relevant parameter of face detection.



Figure 8-3 Configuring face recognition rule

Global > Face Recognition			
<ul> <li>S Global &gt; Face Recognition</li> <li>         Image: Second /li></ul>	Face Database Config Enable Face Enhancement Target Box Overlay Face Cutout	<ul> <li>One-inch Photo</li> </ul>	
	Property		
	Time Plan	Full Time         V         Add Schedule	
	+Event Linkage		
	Snapshot   Enabled	â	
	Channel	1	
	Advanced	*	
	Apply Refresh	Default	

### Table 8-1 Description of face recognition parameters

Parameter	Description
Face Enhancement	Select <b>Face Enhancement</b> to preferably guarantee clear faces with low stream.
Target Box Overlay	You can add a bounding box to the face in the captured image to highlight the face. The captured face image is saved in SD card or the <b>Snapshot Path</b> . For the <b>Snapshot Path</b> see "4.2 Local".
Face Cutout	<ul> <li>Set a range for the captured face image, including face and one-inch image. It supports custom setting. When selecting</li> <li>Custom, click on the right side, configure the parameters on the prompt page, and then click Apply.</li> <li>Customized width: Set snapshot width; enter the times of the original face width. The value ranges from 1 to 5.</li> <li>Customized face height: Set face height in snapshot; enter the times of the original face height. The value ranges from 1 to 2.</li> <li>Customized body height: Set body height in snapshot; enter the times of the original body height. The value ranges from 0 to 4.</li> <li>When the value is 0, it cuts out the face image only.</li> </ul>
Snap Mode	<ul> <li>Recognition Priority: The device takes snapshot immediately when it detects faces.</li> <li>Optimized Snapshot: The device captures the clearest images within the optimized duration after it detects faces.</li> <li>Optimized duration is configured in the Advanced below.</li> </ul>
Property	Click <b>Property</b> to enable the properties display during face recognition.
Advanced	Optimized Duration: Set a time period to capture the clearest image after the camera detects face.

<u>Step 5</u> Set arming periods and alarm linkage action.



- Click Add Schedule to add time plan. For details, see "4.6.1.2.1 Adding Schedule".
- Click + Event Linkage to set the linkage action and configure linkage parameters. For details, see "4.6.1.2 Alarm Linkage"

<u>Step 6</u> Click **Apply**.

### 8.2.1.2 Configuring Face Database

By configuring face database, the face database information can be used to compare with the face captured. The configuration process includes creating face database, adding face image, and face modeling.

The operations for configuring face databases are all performed on Face Database Config.

### 8.2.1.2.1 Creating Face Database

Face database is the management center of face data information, including face image and face data. It also provides comparison data for the captured face images.

### Procedure

- Step 1 Click AI > AI Config > Smart Plan.
- Click Rule Config and then select Face Recognition, and then <u>Step 2</u>
- <u>Step 3</u> Click Face Database Config to enter the face database configuration page.
- Step 4 Click Add to configure the name of face database.

Figure 8-4	Adding face datab	ase	
Add			×
Name			
		ОК	Cancel

Click OK. Step 5

The added face database information is displayed on the page.

#### Figure 8-5 Face database

Add Refresh Free Space							1009
No.	Name	Register No.	Similarity	Arm Status	Arm Alarm	Details	Delete
1	9	0	82	Connected	Ū		â
2	8	0	82	Connected	Ø		â
3	7	0	82	Connected	Ū	۲	â

### **Related Operations**

• Change the name of face database.

Click the text box under the name to change the name of face database.

• Arm alarm.

Click 👽 to configure relevant parameters of face database control and alarm. For details, see"8.2.1.3 Configuring Arming Alarm".

• Managing face database. Click 🗉 to manage face database. You can set search conditions, register people, modify



people information and face modeling.

Deleting face database.
 Click in to delete face database.

### 8.2.1.2.2 Adding Face Images

Add face images to the created face database. You can add them one by one or in batches. Requirements on face images:

- A single image size is 50 KB–150 KB in JPEG format. The resolution is less than 1920 × 1080.
- Face size is 30%–60% of the whole image. There must be at least 100 pixels between the ears.
- Taken in full-face view directly facing the camera without makeup, filters, glasses, and fringe. Eyebrow, mouth and other face features must be visible.

### Single Adding

Add face images one by one. Select this way when you need to add a small number of face images.

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click Face Database Config to enter the face database configuration page, and then click
   next to the face database to be configured.
- Step 4 Click **Register**.
- <u>Step 5</u> Click **Upload** to select the face image you want to upload, and then click **Open**.

### $\square$

After uploading the image, select a face area and click **OK** to save the face image. If there are multiple faces in a image, select the target face and click **OK** to save the face image.

Register			Х
	* Name		
	Gender	Male V	
	Birthday	E I I I I I I I I I I I I I I I I I I I	
* Upload	Region	All / All / All 🗸 🗸	
	Credent	ID Card V	
	Credent		
	Address		
	Remark		
		Add to task list	ancel

Figure 8-6 Add images

<u>Step 6</u> Enter the information about face image according to the actual situation, and then click



#### Add to task list.

<u>Step 7</u> Click Task List 1 at the upper-right corner, and then click **Operation**.

- If image adds successfully, it shows Stored successfully. Modeling successful.
- If adding user fails, the error code is displayed on the page. View the fail reason according to error code table. For details, see "Description of error code".
- If image modeling fails, the error code is displayed on the page. Please modify the image and remodel the image. For face modeling operation, see "8.2.1.2.4 Face Modeling".

Parameter	Error	Description
0x1134000C		The image is too large, and the upper limit is 150 KB.
0x1134000E	Image importing	The number of the added images is to the upper limit.
0x11340019	error	The space of the face database exceeds the upper limit.
1	_	The image format is not correct. Import the image in JPG format.
2		No face in the image or the face is not clear. Change the image.
3		Multiple faces in the image. Change the image.
4	Imaga madaling	Failed to decode the image. Change the image.
5	Image modeling error	The image is not suitable to be imported to the face database. Change the image.
6	-	Database operation error. Restart the camera and model faces again.
7		Fails to get the image. Import the image again.
8		System error. Restart the camera and model faces again.

#### Table 8-2 Description of error code

## **Batch Adding**

Import face images in batches when you need to add a large number of face images.

#### Prerequisites

Before importing images in batches, name face image in a format of "Name#SGender#BDate of Birth#NRegion#PProvince#CCity#TCredentials Type#MID No.jpg" (for example, "John#S1#B1990-01-01#NCN#PZhejiang#CHangzhou#T1#M000000199001010000).

Ш

- The max size of a single face image is 150 KB, and the resolution is less than 1920p×1080p.
- When naming images, Name is required, and others are optional.

#### Table 8-3 Description of batch importing parameters

Parameters	Description
Name	Enter the corresponding name.
Gender	"1" is male and "2" female.



Parameters	Description	
Date of Birth	Format: yyyy-mm-dd, such as 2020-10-23.	
Region	Enter the abbreviation name of the country or region, such as CN (for China), BR (for Brazil).	
Province	Enter the corresponding name of the province. Supports letters (capitalize the initial letter), but do not support Chinese characters.	
City	Enter the corresponding name of the city.	
Credential Type	1" is ID card, "2" is passport, "3" is Officer Card and "4" is others.	
ID number	Enter ID number.	

### Procedure

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click **Face Database Config** to enter the face database configuration page
- <u>Step 4</u> Click I next to the face database to be configured.
- Step 5 Click **Batch Register**.
- <u>Step 6</u> Click **Select Picture**, and select storage path of the file.

Task List	X
	도 Select Picture(.jpg)
Type#MCredential No.#AA	1-01#NCN#T1#M330501199001016222
	Import Cancel

#### <u>Step 7</u> Click **Import** to import the face images.

After the importing is completed, the result will be displayed.

- If the image is imported successfully, click **Next** to do modeling operation.
- If the image importing failed, click **Query** to view the details of the images and error code. For details, see "Description of error code".
   Click **Export** to export the error details. Modify and reimport the face image according to the error prompt.
- <u>Step 8</u> Click **Next** to do modeling operation.

The modeling result is displayed. If modeling failed, click **Query** and the failure details will be displayed in the list. Point to the modeling status to view the details. Then you can



change image according to the failure reason. For modeling details, see "8.2.1.2.4 Face Modeling".

#### 8.2.1.2.3 Managing Face Images

Add face images to face database, and then manage and maintain face images to ensure the information is correct.

#### Modifying Face Information

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click **Face Database Config** to enter the face database configuration page.
- <u>Step 4</u> Click I next to the face database to be configured.
- <u>Step 5</u> Click **Query**, set the criteria as needed, and then click **Search**.
- <u>Step 6</u> Select the row where the image or the personnel information is located, and then click
- <u>Step 7</u> Edit face information according to the actual need. Click **Add to task list**.

#### Figure 8-8 Face information registration

Register			×
	* Name	abc	
	Gender	Male v	
)E	Birthday	Ë	
Reselect	Region	AII / AII / AII 🗸 🗸	
	Credent	ID Card V	
	Credent		
	Address		
	Remarks		
		Add to task list	Cancel

#### <u>Step 8</u>

Click Task List 1, and then click **Operation**.

## **Deleting Face Data**

- <u>Step 1</u> Click AI > AI Config > Smart Plan.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click **Face Database Config** to enter the face database configuration page.
- <u>Step 4</u> Click I next to the face database to be configured.



<u>Step 5</u> Click **Query**, and then set the search criteria. Click **Search**, and then select the face information that needs to be deleted and delete it.

- Single delete: Select the row where the face image or the personnel information is located, and click 💼 to delete the face image.
- Delete in batches: Select at the upper-right corner of the face image or of the row where the personnel information is located.. Select the information, click **Delete**, then click Task List 1. Click **Operation** to delete the selected face images.
- Delete all: When viewing face images in a list, click of the row where the serial number is located; when viewing by thumbnail, select All to select all face images. Click Delete, then click Task List 1, and then click Operation to delete all face images.

#### 8.2.1.2.4 Face Modeling

Extract and import the relevant information of face images through face modeling, and create a face feature model for smart detection such as face recognition.

 $\square$ 

- The more face images you select, the longer the face modeling process will take.
- During the modeling process, some smart detection functions (such as face comparison) are temporarily unavailable and can be resumed after the modeling is completed.
- <u>Step 1</u> Click AI > AI Config > Smart Plan.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click **Face Database Config** to enter the face database configuration page.
- <u>Step 4</u> Click I next to the face database to be configured.
- <u>Step 5</u> Start modeling.
  - Modeling some images: Select the face images to be modeled, and then click **Modeling**.

## $\square$

If there are many face images in the face database, you can set search criteria to select the images that need to be modeled.

- Modeling all images: Click **Modeling All**, and the face images in invalid state in the face database are modeled
- <u>Step 6</u> View the modeling result.

When the modeling failed, click **Query** to view the details.

#### Figure 8-9 Modeling result

Task List	×
Modeling completed. ⊘ Succeed 0 ▲ Failed 2 Query	
	Close

Click  $\equiv$  to view the face image in list format; click  $\boxplus$  to view the face image in thumbnail format.



- When the modeling status is **Valid** in the list or is displayed at the lower-left corner of the thumbnail, it means the modeling is successful.
- When the modeling status is **Invalid** in the list or is displayed at the lower-left corner of the thumbnail, it means the modeling failed. Point to the modeling status in the list to view the details of the failure. Change the images according to the reasons.

#### Figure 8-10 Modeling status (list)

Regis	ter B	Modeling All	Modeling	Delete					Tas	k List 1	∨ Query
	No.	Name	Gender	Birthday	Region	City	Credential Type	Credential No.	Modeling Status	Modify	Delete
	1	1	Unknown				Other		Invalid	ĸ	÷
	2	1	Unknown				Other		Invalid	ĸ	

## 8.2.1.3 Configuring Arming Alarm

When face recognition succeeded or failed, the device outputs alarms.

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config** and then select **Face Recognition**.
- <u>Step 3</u> Click **Face Database Config** to enter the face database configuration page.
- <u>Step 4</u> Click <sup></sup> ⊂ next to the face database to be configured.
- <u>Step 5</u> Arm face database.
  - 1) Click 🔵 to enable arm function.

The snapshot will be compared to the images in the armed face database.

2) Set similarity.

The detected face will only match the face features in the face database when the defined similarity is reached. After successful match, the comparison result is displayed on the **Live** page.

Arm	Alarm			×
	Name	а		
	Arm			
	Similarity	+	- 82	
	Time Plan	Full Time V	Add Schedule	
	Local			
	Alarm-out Port	Alarm Channel1 V		
	Alarm Mode	Select None V	0	
	Post-alarm	1	sec (1-300)	
			Apply Cance	

Figure 8-11 Arm alarm

- Step 6 Select Alarm Mode.
  - All: The camera outputs alarms whether the detected face matches the face picture in



the database or not.

- **General:** The camera outputs alarms when the detected face matches that in the face database.
- **Stranger**: The camera outputs alarms when the detected face fails to match that in the face database.
- **Select none**: The camera does not output alarms whether the detected face matches the face picture in the database or not.
- <u>Step 7</u> Set arming periods and alarm linkage action.
  - Click Add Schedule to add time plan. For details, see "4.6.1.2.1 Adding Schedule".
  - Set the linkage action and configure linkage parameters. For details, see "4.6.1.2 Alarm Linkage"

Step 8 Click Apply.

## 8.2.1.4 Viewing Face Recognition Result

On the **Live** page, select **Face Mode** from the display mode drop-down list on the upper-right corner to view the **Live** page of face recognition.

- The live image is displayed at the left side, and the captured face images and attribute information are displayed at the right side. When the recognition is successful, the captured face images, images in the database and the similarity of the face images and images in the database are displayed at the right side; the snapshot count and thumbnails are displayed at the bottom of the live image.
- Click 🧿 to set the attributes. For details, see "Configuring Display Properties".

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Figure 8-12 Face recognition result

## 8.2.2 Configuring IVS

This section introduces scene selection requirements, rule configuration, and global configuration for IVS (intelligent video surveillance).

Here are the basic requirements on the scene.

- The target should occupy no more than 10% of the whole image.
- The target size in the image should be no more than  $10 \times 10$  pixels. The size of abandoned object



in the image should be no less than  $15 \times 15$  pixels (CIF image). The target height and width should no more than a third of the image height and width. The recommended target height is 10% of the image height.

- The brightness difference of the target and the background should be no less than 10 gray levels.
- The target should be continuously present in the image for no less than 2 seconds, and the moving distance should be larger its width and no less than 15 pixels (CIF image) at the same time.
- Reduce the complexity of surveillance scene as much as you can. Intelligent analysis functions are not recommended to be used in scene with dense targets and frequent illumination change.
- Avoid areas such as glass, reflective ground, water surface, and areas interfered by branch, shadow and mosquito. Avoid backlight scene and direct light.

## 8.2.2.1 Global Configuration

Set global rules for IVS, including calibration drawing, calibration verification and sensitivity.

### **Background Information**

Determine corresponding relationship between 2D image captured by the camera and 3D actual object according to one horizontal ruler and three vertical rulers calibrated by the user and the corresponding actual distance.

Here are the applicable scene.

- Medium or distant view with installation height of more than three meters. Scenes with parallel view or ceiling-mounted are not supported.
- Calibrate horizontal plane, not vertical walls or sloping surfaces.
- This function is not applicable to scenes with distorted view, such as the distorted views captured by super wide-angle camera.

Pay attention to the following points.

- Calibration Drawing
  - Calibration area: The calibration area drawn should be on one horizontal plane.
  - Vertical ruler: The bottom of three vertical rulers should be on the same horizontal plane.
     Select three reference objects with fixed height in triangular distribution as vertical rulers, such as vehicle parked at roadside or road lamp poles. Arrange three persons to draw at each of the three positions in the monitoring scene.
  - Horizontal ruler: Select reference object with known length on the ground, such as sign on the road, or use a tape to measure the actual length.
- Calibration Verification

After setting the ruler, draw a straight line on the image, check the estimated value of the straight line, and then compare this value with the value measured in the actual scene to verify calibration accuracy. In case of major difference between the estimated value and the actual one, fine-tune or reset parameters until the error requirement is met.

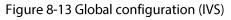
#### Procedure

- Step 1 Click AI > AI Config > Smart Plan.
- <u>Step 2</u> Click **Rule Config**, and then select **IVS**.
- Step 3 Click Global Config.
- <u>Step 4</u> Configure calibration area and rulers on the left screen.



- 1) Click II and draw a calibration area in the image, and right-click to finish the drawing.
- 2) Click the ruler icon to draw one horizontal ruler and three vertical rulers in the calibration area.
  - I indicates vertical ruler, and indicates horizontal ruler.
  - Select an added ruler, and click 💼 to delete the ruler.
- 3) Configure the actual length.
- <u>Step 5</u> Configure parameters for the IVS of global configuration.

Sensitivity: Adjust the filter sensitivity. With higher value, it is easier to trigger an alarm when low-contrast object and small object are captured, and the false detection rate is higher.



> Preset > IV	5				
ule Config	Global Config				
Preset	4:1	$\sim$			
14 JUL 1 - 14 JUL 1	SW-PT-SPT		1. Draw an area>2. Dra Actual Length Calibration Verification	w three vertical lines and one horizontal l 1 Width Verification	m Callbration Verification
		i  t	Global Sensitivity Apply Refresh	1 2 3 4 5 6 7 8 9 Default	10
IP PTZ Camera	and the second second	1.00			

Step 6 Click Apply.

## **Related Operations**

- Select the verification type, and then click Calibration Verification. To verify vertical ruler and horizontal ruler, respectively select Height Verification and Width Verification.
- Draw a straight line in the image to verify whether the rulers are correctly set. In case of major difference between the estimated value and the actual one, fine-tune or reset parameters until the error requirement is met.

## 8.2.2.2 Rule Configuration

This section introduces the rules used on IVS, including tripwire, intrusion, abandoned object, missing object, fast moving, parking detection, crowd gathering, crossing virtual fence and loitering detection.

## Prerequisites

The global configuration for IVS has been completed.

## **Background Information**

The roles and applicable scenes of various rules are as follows. The following section uses tripwire as an example to introduce the rule configuration of IVS.



Rule	Functions	Applicable Scene	
Crossing virtual fence	When a target crosses the fence toward the defined direction, the alarm is triggered and the linkage is executed.	Scenes such as roads, airports and other isolation zones.	
When a target crosses the line towardTripwirethe defined direction, the alarm istriggered and the linkage is executed.		Scenes with sparse targets and no occlusion among targets, such as the	
Intrusion	When the target enters, leaves, or appears in the detection area, an alarm is triggered, and the system performs defined alarm linkages.	perimeter protection of unattended area.	
Abandoned object	When an object is abandoned in the detection area over the defined time, an alarm is triggered, and then the system performs defined alarm linkages.	Scenes with sparse targets and without obvious and frequent light change. Simple scene in the detection area is recommended. • Missed alarm might increase in	
Missing object	When an object is taken out of the detection area over the defined time, an alarm is triggered, and then the system performs defined alarm linkages.	<ul> <li>the scenes with dense targets, frequent occlusion, and people staying.</li> <li>In scenes with complex foreground and background, false alarm might be triggered for abandoned or missing object.</li> </ul>	
Fast moving	When the motion speed is higher than the defined speed, an alarm is triggered, and then the system performs defined alarm linkages.	Scenes with sparse targets and less occlusion. The camera should be installed right above the monitoring area. The light direction should be vertical to the motion direction.	
Parking detection	When the target stays over the defined time, an alarm is triggered, and then the system performs defined alarm linkages.	Road monitoring and traffic management.	
Crowd gathering	When the crowd gathers or the crowd density is large, an alarm is triggered, and then the system performs defined alarm linkages.	Scenes with medium or long distance, such as outdoor plaza, government entrance, station entrance and exit. It is not suitable for short-distance view analysis.	
Loitering detection	When the target loiters over the shortest alarm time, an alarm is triggered, and then the system performs defined alarm linkages. After alarm is triggered, if the target stays in the area within the time interval of alarm, then alarm will be triggered again.	Scenes such as park and hall.	

#### Table 8-4 Description of IVS functions



### Procedure

- <u>Step 1</u> Click **AI** > **AI Config** > **Smart Plan**.
- Step 2 Click **Rule Config** and then select **IVS**.
- Step 3 Click **Rule Config**.
- <u>Step 4</u> Click **Add Rule** on the **Rule Config** page, and then select **Tripwire** from the drop-down list.

The added rules are displayed in the drop-down list. Click the name, and you can edit the rule name; the rule is enabled by default.

Figure 8-14 Tripwire

Rule Config	Global Config				
Preset	4:1				
Add Rule					
	No.	Name	Туре	On	Delete
	1	IVS-1	Tripwire		â
	2	IVS-2	Tripwire		ġ.

Step 5 Click 🖶 to draw rule lines in the image. Right-click to finish drawing.

Different rules have slightly different drawing requirements. After drawing rules, drag corners of the detection area to adjust the area range.

Figure 8-15 Drawing rule



#### Table 8-5 Description of IVS analysis drawing rules

Rule	Description	
Crossing virtual fence	Draw a detection line.	
Tripwire		
Intrusion	Draw a detection area.	
Abandoned object	• During the detection of abandoned objects, the alarm is also triggered	
Missing object	if pedestrian or vehicle stays for a long time. If the abandoned object is	



Rule	Description
Fast moving	smaller than pedestrian and vehicle, set the target size to filter
Parking detection	pedestrian and vehicle or properly extend duration to avoid false alarm
	triggered by transient staying of pedestrian.
Crowd gathering	<ul> <li>During the detection of crowd gathering, false alarm might be</li> </ul>
Loitering detection	triggered by low installation height, large percentage of single person
	in an image or obvious target occlusion, continuous shaking of the
	camera, shaking of leaves and tree shade, frequent opening or closing
	of retractable door, or dense traffic or people flow.

Step 6 (Optional) Click other icons at the right side of the image to filter targets in the image.

- Click I to draw the minimum size of the detection target and click I to draw the maximum size of the detection target. Only when the target size is between the maximum size and the minimum size, can the alarm be triggered.
- When the rule of crowd gathering is configured, you need to draw the minimum gathering area. Click is to draw the minimum gathering area in the scene. The alarm is triggered when the number of people in the detection area exceeds the minimum and the time exceeds the duration.
- Click 🔡, and then press and hold the left mouse button to draw a rectangle, the pixel size is displayed.
- Click 💼 to delete the detection line.
- <u>Step 7</u> Set rule parameters for IVS.

#### Figure 8-16 IVS parameters

Direction	Both	V	
Target Filter			
Effective Target	✓ Human ✓ Motor Vehicle		
Time Plan	Full Time	V Add Schedule	
+Event Linkage			
Record   Enabled			亩
Channel	1		
Post-Record	30	sec (10-300)	
Snapshot   Enabled			â
Channel	1		
Alarm-out Port   Enable	d		亩
Alarm Channel	1 2		
Post-alarm	10	sec (10-300)	
Apply Refresh	Default		



	Table 8-6 Description of IVS parameters			
Parameter	Description			
	Set the direction of rule detection.			
Direction	<ul> <li>When setting tripwire, select A-&gt;B, B-&gt;A, or A&lt;-&gt;B.</li> </ul>			
	<ul> <li>When setting intrusion, select Enter, Exit, or Both.</li> </ul>			
Target Filter	After enabling Target filter, effective targets are not detected and alarms			
	will not be triggered. This function is currently supported by tripwire, intrusion and fast moving.			
Effective Target				
5	Effective targets include <b>Human</b> and <b>Motor Vehicle</b> . Among them, <b>non-motor vehicle</b> belongs to the category of <b>People</b> .			
Action When setting intrusion action, select <b>Appear</b> or <b>Cross</b> .				
	• For abandoned object, the duration is the shortest time for triggering an			
	alarm after an object is abandoned.			
	• For missing object, the duration is the shortest time for triggering an			
Duration	alarm after an object is missing.			
	<ul> <li>For parking detection, crowd gathering, or loitering detection, the duration is the shortest time for triggering an alarm after an object appears in the area.</li> </ul>			
	• For fast moving, sensitivity is related to the triggering speed. Lower			
Sensitivity	sensitivity requires faster moving speed to trigger the alarm.			
Sensitivity	<ul> <li>For crowd gathering, sensitivity is related to the alarm triggering time. It is easier to trigger the alarm with higher sensitivity.</li> </ul>			
Step 8 Set arming periods and alarm linkage action.				
• Click Add Schedule to add time plan. For details, see "4.6.1.2.1 Adding Schedule".				
<ul> <li>Click +</li> </ul>	Event Linkage to set the linkage action and configure linkage parameters. For			
details	, see "4.6.1.2 Alarm Linkage".			
<u>Step 9</u> Click <b>App</b> l	ly			
10				

Table 8-6 Description of IVS parameters

If you need to click ( on the upper-right corner of the page to view alarm information, you need to subscribe relevant alarm event. For details, see "4.6.1.4.2 Subscribing Alarm Information".

## 8.2.3 Configuring Video Metadata

Classify people, non-motor vehicles and motor vehicles in the captured video, and display the relevant attributes on the **Live** page.

## 8.2.3.1 Global Configuration

Configure global rules for video metadata, including global parameters for faces and scenes.

- <u>Step 1</u> Select **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config**, and then select **Video Metadata**.
- Step 3 Click **Global Config**.
- <u>Step 4</u> Configure global configuration parameters.



#### Figure 8-17 Global configuration

Rule Config	Global Config			
Preset	4:1	~		
		00	Target Box Overlay	
The 7			Face Human	Non-Motor Vehicle Motor Vehicle
			Face Enhancement	
			Face Cutout	One-inch Photo
	And the second second second		Picture Mode	Default
IFVPTZ Samere				
			Apply Refresh	Default

Parameter	Description
	Overlay target box on the captured images to mark the target position.
Target Box Overlay	Four types of target boxes are supported. Select the target box as needed.
	The captured images are stored in SD card or the configured storage path. For details, see "4.2 Local".
Face Enhancement	Enable <b>Face Enhancement</b> to preferably guarantee clear face with low stream.
Face Cutout	Set a range for matting face image, including face image and one-inch image.
	<ul> <li>Default: Apply default image parameters to capture images.</li> <li>Number Plate Priority: Apply the image parameters</li> </ul>
Picture mode	corresponding to the number plate to capture the image.
	<ul> <li>Face Priority: Apply the image parameters corresponding to the face to capture the image.</li> </ul>

Table 8-7 Description of global configuration parameter

Step 5 Click Apply.

## 8.2.3.2 Rule Configuration

Configure detection scenes and rules, including the rule configuration of people, non-motor vehicles and motor vehicle.

#### Prerequisites

Global configuration for video metadata has been completed.

#### Procedure

- <u>Step 1</u> Select **AI** > **AI Config** > **Smart Plan**.
- <u>Step 2</u> Click **Rule Config**, and then select **Video Metadata**.
- Step 3 Click Rule Config.
- <u>Step 4</u> Click **Add Rule** and then select rule type from the drop-down list.

The added rules are displayed in the drop-down list. Click the text box under Name to edit



the rule name. The rule is enabled by default.

Figure 8-18 Rule configuration (video metadata)

Rule Config Global Conf	ig				
Preset 4:1					
Add Rule					
No.	Name	Туре	On	Picture	Delete
1	VM-1	People Detection		٥	亩
2	VM-2	Non-motor Vehicle Detection		0	â

#### <u>Step 5</u> Configure image information.

- 1) Click the 🧿 after the corresponding rule.
- 2) Configure overlay information and adjust its position.

This section uses the configuration of non-motor vehicle as an example.

Figure 8-19 Configure image parameters (non-motor vehicle)

	① Drag attributes on the second se	
	Gender	🔽 Тор
	Bottom	Top Color
	Bottom Color	Bag
	Hat	Umbrella
	Time	
Pre-tra samata	Location	

#### 3) Click **Apply**.

<u>Step 6</u>

6 (Optional) Click the icon on the right of the screen to draw detection area, exclusion area and filtering target model on the monitoring screen.

- After enabling the rule, the detection area is displayed in the monitoring screen. Click , and then drag any corner of the box to adjust the size of the area
- Click 📰 to draw an area exclusion area for face detection in the image, and right-click to finish the drawing.
- Click II to draw the minimum size of the detection target and click II to draw the maximum size of the detection target. Only when the target size is between the maximum size and the minimum size, can the alarm be triggered.
- Click 💼 to delete the drawn filtering rule detection line or area.

<u>Step 7</u> Configure the rule parameters of video metadata.



Figure 8-20 Configuring rule parameters (traffic flow statistics)

Smart Plan-					
Rule Config	Video Metadata Global Config				
Preset	1:Preset1 v				
Add Rule	L				
No.	Name	Туре	On	Picture	Delete
1	VM-1	Motor Vehicle Dete	ction	0	à
		Time Plan	Optimized Full Time	OSD Info	hedule

Table 8-8 Description of video metadata parameter

Traffic Flow Statistics (Non-motor Vehicles)Click the numb the numb Click Click vehicles iTraffic Flow StatisticsClick vehicles i• Optin imag • Tripw	ction area.
Statistics (Non-motor Vehicles)Click the numbre the numbre the numbre the numbre Click vehicles iTraffic Flow StatisticsClick vehicles i• Optimic imag • Tripwe	
Statistics vehicles i Optir imag • Tripw	
imag • Tripw	next to Traffic Flow Statistics to count the number of motor in the detection area.
	mized: Capture the images until the vehicle disappears from the ge, and upload the clearest image. wire: Capture the images when the vehicle triggers tripwire as the figured direction. The steps are as follows: felect <b>Tripwire</b> . Select the direction from <b>A to B</b> , <b>B to A</b> and <b>Both.</b>

• Click Add Schedule to add time plan. For details, see "4.6.1.2.1 Adding Schedule".

• Click + Event Linkage to set the linkage action and configure linkage parameters. For details, see "4.6.1.2 Alarm Linkage"

Step 9 Click Apply.



## 8.2.3.3 Viewing Video Metadata Report

Select **Metadata Mode** on the upper-left corner of the **Live** page to view the live video image of video metadata.

- The left side displays real-time live screen; the right side displays large view of the snapshot and detailed attribute information; the bottom displays the face, human body, non-motor vehicle and motor vehicle snapshot statistics and snapshot thumbnails.
- Click 🧿 to change the attributes shown in the image. For details, see "Configuring Display Properties".

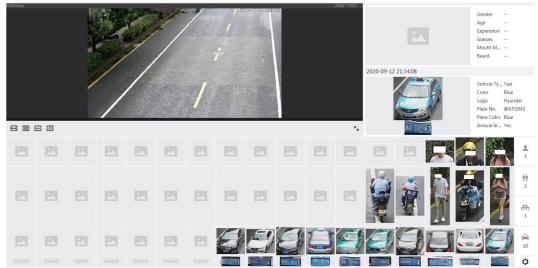


Figure 8-21 Video metadata report

## 8.3 Configuring Tour Plan

You can configure the tour mode and time plan for different periods.

- Select **AI** > **Tour Plan**.
- <u>Step 2</u> Select **Enable** to enable tour plan function.
- <u>Step 3</u> Select tour mode and idle interval.
  - **Tour mode Select**: It only supports **Scene Priority** at present. The Camera tours according to the set duration of the scene.
  - Idle Interval: The time between the user manually operate the Camera and the Camera automatically rotates to the smart plan scene.
- <u>Step 4</u> Configure tour plan.
  - 1) Set the start time and end time of the tour.
  - 2) Select period, and then click **Setting** to configure multi-scenario tour.



#### Figure 8-22 Multi-scenario tour

Multi-9	scenario tour config				>
The to	otal tour interval cannot exc	eed arming time.			
Add	Scenario Clear				
No.	Plan	Stay Time	Priority Sorting	Priority Sorting	Delete
1	Plan2 v	600	*	*	â
2	Plan2 V	600	*	*	â
				Cancel	ОК

Table 8-9 Description of multi-scenario tour parameter

Parameter	Description		
Stay Time	Set the time that the Camera stays in the scene. Double-click the stay time to modify the time.		
Priority Sorting	Set the priority of multiple scenes. Click $ pprox $ or $ pprox $ to adjust the order.		
Delete	Click 💼 to delete the scene.		
Add Scenario	Click Add Scenario to add a new tour scene.		
3) Click <b>OK</b> to complete the configuration of multi-scenario tour.			

<u>Step 5</u> (Optional) Click **Copy** to copy the configuration to the selected date.

Step 6 Click OK.



# 9 Security

## 9.1 Security Status

## **Background Information**

Detect the user and service, and scan the security modules to check the security status of the Camera, so that when abnormality appears, you can process it timely.

- User and service detection: Detect login authentication, user status, and configuration security to check whether the current configuration meet requirement.
- Security modules scanning: Scan the running status of security modules, such as audio/video transmission, trusted protection, securing warning and attack defense, but not detect whether they are enabled.

### Procedure

#### <u>Step 1</u> Select Security > Security Status.

<u>Step 2</u> Click **Rescan** to scan the security status of the Camera.

During the scanning, the icon is grey. When the icon turns blue, the scanning is complete.

Figure	9-1	Security	status
iguic	~ '	Security	Juius

	n help you get a whole picture ne: 2021-07-23 11:05:39	e of device security status in rea	I time and use the device in	a much safer way.			Rescan
User & Service Detection	(Detect whether the current c	onfiguration comforms to recor	nmendation.)				
	0						
Login Authentication	User Status Details	Configuration Security Details					
Security modules Scannin	ng(Scan the running status of	security modules except wheth	er they are enabled.)				
	Ţ	U		0	802.1X	Ţ	
udio/Video Transmission Encryption	Trusted Protection	Security Warning	Attack Defense	Firmware Encryption	802.1x	Secure Shell	Configuration Files Se
		$\odot$					
			Physical Backup				

## **Related Operations**

After scanning, different results will be displayed in different color. Yellow indicates that the security modules are abnormal, and green indicates that the security modules are normal.

- 1. Click **Details** to view the details of the scanning result.
- 2. Click **Ignore** to ignore the exception, and it will not be scanned in next scanning.
- 3. Click **Optimize**, and the corresponding page is displayed. You can edit the configuration to clear the exception.



Figure 9-2 Security status

Details	×
O Total 2 XX items must be optimized. You are recommended to optimize now.	Ignore
Device Account Status 1.A strong password is not used.	Optimize
ONVIF Account Status 1.A strong password is not used.	Optimize

## 9.2 System Service

Service functions can be used only after system services are enabled.

## 9.2.1 802.1x

Cameras can connect to LAN after passing 802.1x authentication.

- <u>Step 1</u> Select Security > System Service > 802.1x.
- <u>Step 2</u> Select the NIC name as needed, and click O to enable it.
- <u>Step 3</u> Select the authentication mode, and then configure parameters.
  - PEAP (Protected EAP protocol).
    - 1. Select PEAP as the authentication mode.
    - 2. Enter the username and password that has been authenticated on the server.
    - 3. (Optional) Click next to CA certificate, and select the trusted CA certificate in list.

 $\square$ 

If there is no certificate in the list, click **Certificate Management** at the left navigation bar. For details, see "9.4.2 Installing Trusted CA Certificate".

Figure 9-3 802.1x (PEAP)

802.1x HTTP	S					
802.1x is a network a	access control protocol whit	ch can effectively prevent access from unauthori	zed hosts.			
NIC Name	NIC1					
Enable						
Authentication Mode	PEAP					
Username	none					
Password	•••••	••				
CA Certificate						
Use a trusted CA cer	tificate to verify the validity	of peer authentication server (switch or Radius	server).			
Device Certificate	Trusted CA Certificates					
Certificate List						Certificate Management
No. C	Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by
0 1		182ea2963ea02913	2050-03-12 09:46:42	Dahua Device PTZ CA	Dahua Device Root CA	
○ 2		elementari del Constanti del Consta	2059-05-23 11:05:14	Dahua Device Root CA	Dahua Device Root CA	
Apply Refrest	Default					

- TLS (Transport Layer Security). It is applied in two communication application programs to guarantee the security and integrity of the data.
  - 1. Select TLS as the authentication mode.



2. Enter the username.

3. Select the certificate from the certificate list on the **Device Certificate** page.

 $\square$ 

If there is no certificate in the list, click **Certificate Management** at the left navigation bar. For details, see "9.4.1 Installing Device Certificate".

4. (Optional) Click next to CA certificate, and select the trusted CA certificate in list.

 $\square$ 

If there is no certificate in the list, click **Certificate Management** at the left navigation bar. For details, see "9.4.2 Installing Trusted CA Certificate".

802.1x	HTTPS					
802.1x is a netw	ork access control prot	ocol which can effectively prevent access from unauthorized hosts.				
NIC Name	NIC1					
Enable Authentication Mo Username CA Certificate	none					
Use a trusted C	A certificate to verify th	e validity of peer authentication server (switch or Radius server).				
Device Certifica	te Trusted CA Certi	ficates				
Certificate List						Certificate Management
No.	Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by
0 1		100003331114455652900003331642555465296529530	2051-06-04 15:44:18	00:12:34:56:78:9c	Dahua Device PTZ CA	HTTPS, RTSP over TLS
Apply	fresh Default					

Figure 9-4 802.1x (TLS)

Step 4 Click Apply.

## 9.2.2 HTTPS

Create a certificate or upload an authenticated certificate, and then you can log in through HTTPS with your PC. The HTTPS can protect page authenticity on all types of websites, secure accounts, and keep user communications, identity, and web browsing private.

 $\square$ 

- We recommend enabling the HTTPS. Otherwise, the device data may be leaked.
- After HTTPS is enabled, TLSv1.1 and earlier versions are supported by default. However, earlier version of TLS might have security risks. Please select carefully.

#### Procedure

- <u>Step 1</u> Select Security > System Service > HTTPS.
- <u>Step 2</u> Click **O** to enable HTTPS.
- Step 3 Select the certificate.

 $\square$ 

If there is no certificate in the list, click **Certificate Management** at the left navigation bar. For details, see "9.4.1 Installing Device Certificate".



#### Figure 9-5 HTTPS

nable 🚺						
HTTPS is a ser	rvice entry based on Tra	nsport Layer Security (TLS). HTTPS provides web service, ONVIF acce	ss service and RTSP access service.			
ompatible with	n TLSv1.1 and earlier ver	sions 🔼				
There might h						
	be security risks if TLS of	earlier versions are enabled. Please select carefully.				
		earlier versions are enabled. Please select carefully.				
*Select a devi	ice certificate					Certificate Manage
		earlier versions are enabled. Please select carefully. Certificate Serial Number	Validity Period	User	Issued by	Certificate Manage
*Select a devi	ice certificate		Validity Period 2051-06-04 15:44:18	<b>User</b> 00:12:34:56:78:9c	Issued by Dahua Device PTZ CA	

#### <u>Step 4</u> Click Apply.

#### **Related Operations**

Enter https://IPaddress in the browser.

- If you have already installed the certificate, the normal login page will be displayed.
- If you have not installed the certificate, the browser displays a certificate error message.

## 9.3 Attack Defense

## 9.3.1 Firewall

Configure firewall to limit access to the camera.

Select Security > Attack Defense > Firewall. Step 1

Click O to enable the firewall function. <u>Step 2</u>

Figure 9-6 Firewall

Firewall	Account Lockout	Anti-DoS Attack					
Enable							
Mode   Allowlist  Blocklist							
Only se	Only source hosts whose IP/MAC are in the following list are allowed to access corresponding ports of the device.						
Add	Add Delete						
	No.	Host IP/MAC	Port	Operation			
	1	URCINCITI	All Device Ports	运 · 首			
	Irecord(s) < 1						
Apply	Refresh Default						

Step 3

Select Allowlist or Blocklist as the mode.

- Allowlist: Only when the IP/MAC address of your PC is in the allowlist, can you access the camera. Ports are the same.
- Blocklist: When the IP/MAC address of your PC is in the blocklist, you cannot access the camera. Ports are the same.
- <u>Step 4</u> Click Add to add the host IP/MAC address to Allowlist or Blocklist, and then click OK.



Figure 9-7 Firewall

Add Mode	IP	~	
IP Version	IPv4	$\vee$	
IP Address			
All Device P			



#### **Related Operations**

- Click 🗹 to edit the host information.
- Click 💼 to delete the host information.

## 9.3.2 Account Lockout

If you consecutively enter a wrong password more than the configured value, the account will be locked.

#### <u>Step 1</u> Select Security > Attack Defense > Account Lockout.

<u>Step 2</u> Configure the login attempt and lock time for device account and ONVIF user.

- Login attempt: Upper limit of login attempts. If you consecutively enter a wrong password more than the defined value, the account will be locked.
- Lock time: The period during which you cannot log in after the login attempts reaches upper limit.

rewall	Account Lockout	Anti-DoS Attack	
Device Account			
Login Attempt	5time(s)	$\vee$	
Lock Time	5		min
ONVIF User			
Login Attempt	30time(s)	$\vee$	
Lock Time	5		min
Apply R	lefresh Default		

Figure 9-8 Account lockout

Step 3 Click Apply.



## 9.3.3 Anti-DoS Attack

You can enable **SYN Flood Attack Defense** and **ICMP Flood Attack Defense** to defend the device against DoS (Denial of Service) attack.

- <u>Step 1</u> Select Security > Attack Defense > Anti-DoS Attack.
- <u>Step 2</u> Select **SYN Flood Attack Defense** or **ICMP Flood Attack Defense** to defend the device against Dos attack.

#### Figure 9-9 Anti-DoS attack

irewall	Account Lockout	Anti-DoS Attack	
SYN Flood Att	tack Defense		
	· ·	N messages to the device, leaving many half-open TCP connections on the c hit by an SYN flood attack, the device will defend itself by discarding the firs	
CMP Flood A	ttack Defense		
resources a	-	Ily large number of ICMP packets to the device, which will use up all comput sh. When hit by an ICMP flood attack, the device will defend itself by using th	-
Apply	Refresh Default		

## 9.4 CA Certificate

## 9.4.1 Installing Device Certificate

Create a certificate or upload an authenticated certificate, for example when you log in through HTTPS with your PC, you need to verify device certificate.

## 9.4.1.1 Creating Certificate

Creating certificate in the device.

#### Procedure

- <u>Step 1</u> Select Security > CA Certificate > Device Certificate.
- <u>Step 2</u> Select **Install Device Certificate**.
- <u>Step 3</u> Select Create Certificate, and click Next.
- <u>Step 4</u> Enter the certificate information.



## $\square$

IP or domain name of the device is automatically entered in <b>IP/Domain Name</b>
---

Figure 9-10 Certificate informat	ion (1)
Step 2: Fill in certificate information.	×
Custom Name * IP/Domain Na Organization U Organization * Validity Perio Province	1~5000)
City Name	
Back Create and instal	ll certificate Cancel

<u>Step 5</u> Click **Create and install certificate**.

After the certificate is created successfully, you can view the created certificate on the **Device Certificate** page.

## **Related Operations**

- Click Enter Edit Mode, you can edit the custom name of the certificate.
- Click 📩 to download the certificate.
- Click 💼 to delete the certificate.

## 9.4.1.2 Applying for and Importing CA Certificate

Import the third-party CA certificate to the camera.

#### Procedure

- <u>Step 1</u> Select Security > CA Certificate > Device Certificate.
- <u>Step 2</u> Select Installing Device Certificate.
- Step 3 Click Apply for CA Certificate and Import (Recommended), and then click Next.
- <u>Step 4</u> Enter the certificate information.

## $\square$

IP or domain name of the device is automatically entered in IP/Domain Name.

#### Figure 9-11 Certificate information (2)

Step 2: Fill in certificate information.	×
* IP/Domain Na	
Organization U Organization * Validity Pario Days (1-5000)	
Validity Perio     Days (1~5000)      Region	
Province City Name	
Back Create and Download	Cancel

<u>Step 5</u> Click **Create and Download**.

Save the request file to your PC.

- <u>Step 6</u> Apply for the CA certificate from the third-party certificate authority.
- <u>Step 7</u> Import the signed CA certificate.
  - 1) Save the CA certificate to the PC.
  - 2) Select Install Device Certificate, click Apply for CA Certificate and Import (Recommended), and then click Next.
  - 3) Click **Browse** to select the signed CA certificate.
  - 4) Click Install and Import.

After the certificate is created successfully, you can view the created certificate on the **Device Certificate** page.

- Click **Recreate** to create the request file again.
- Click **Import Later** to import the certificate next time.

#### **Related Operations**

- Click Enter Edit Mode, you can edit the custom name of the certificate.
- Click 📩 to download the certificate.
- Click 💼 to delete the certificate.

## 9.4.1.3 Installing Existing Certificate

Import the existing third-party certificate to the Camera. When apply for the third-party certificate, you also need to apply for the private key file and private key password.

- <u>Step 1</u> Select Security > CA Certificate > Device Certificate.
- Step 2 Select Install Device Certificate.
- <u>Step 3</u> Select **Install Existing Certificate**, and click **Next**.
- <u>Step 4</u> Click **Browse** to select the certificate and private key file, and enter the private key password.



Figure 9-12 Certificate and private key

Step 2: Select ce	rtificate and private key.	×
Certificate Path	Browse	
Private Key	Browse	
Private Key Pass		
	Back Import and Install Can	cel

#### Step 5 Click Import and Install.

After the certificate is created successfully, you can view the created certificate on the **Device Certificate** page.

#### **Related Operations**

- Click Enter Edit Mode, you can edit the custom name of the certificate.
- Click 📩 to download the certificate.
- Click 💼 to delete the certificate.

## 9.4.2 Installing Trusted CA Certificate

CA certificate is a digital certificate for the legal identity of the camera. For example, when the camera accesses the LAN through 802.1x, the CA certificate is required.

- <u>Step 1</u> Select Security > CA Certificate > Trusted CA Certificates.
- Step 2 Select Install Trusted Certificate.
- <u>Step 3</u> Click **Browse** to select the certificate.

Figure 9-13	Install trusted	certificate
-------------	-----------------	-------------

Install Trusted	Certificate							En	ter Edit
No.	Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by	Certificate Status	Download	Dele
1		383ea30c3ea83011	2050-03-12 09:46:42	Dahua Device PTZ CA	Dahua Device Root CA		Normal	đ	
2		disaddist 1 her fa	2059-05-23 11:05:14	Dahua Device Root CA	Dahua Device Root CA		Normal	÷	

Step 4 Click **OK**.

After the certificate is created successfully, you can view the created certificate on the **Trusted CA Certificate** page.

#### **Related Operations**

- Click Enter Edit Mode, you can edit the custom name of the certificate.
- Click 📩 to download the certificate.
- Click 💼 to delete the certificate.



## 9.5 A/V Encryption

The device supports audio and video encryption during data transmission.

## À

We recommend you to enable A/V Encryption function. There might be safety risk if this function is disabled.

#### <u>Step 1</u> Select **Security** > **A/V Encryption**.

<u>Step 2</u> Configure the parameters.

#### Figure 9-14 A/V encryption

ypted Transmission						
ivate Protocol						
Enable						
Stream transmission	is encrypted by using priva	ate protocol.				
*Please make sure th	at the corresponding devi	ice or software supports video decryption.				
Encryption Type	AES256-OFB					
Update Period of Se	12	hr (0-720)				
SP over TLS						
Enable						
RTSP stream is encry	vpted by using TLS tunnel b	before transmission.				
	nat the corresponding devi	ice or software supports video decryption.				
*Please make sure th						
*Please make sure th *Select a device certif	ïcate					Certificate Manageme
*Select a device certit		icate Serial Number	Validity Period	User	Issued by	Certificate Manageme

Area	Parameter	Description
	Enable	Enables stream frame encryption by using private protocol. There might be safety risk if this service is disabled.
Private Protocol	Encryption Type	Use the default setting.
	Update Period of Secret Key	Secret key update period. Value range: 0–720 hours. 0 means never update the secret key. Default value: 12.
RTSP over TLS	Enable	Enables RTSP stream encryption by using TLS. There might be safety risk if this service is disabled.
	Select a device certificate	Select a device certificate for RTSP over TLS.
	Certificate Management	For details about certificate management, see "9.4.1 Installing Device Certificate".

#### Table 9-1 A/V encryption parameter



Step 3 Click Apply.

## 9.6 Security Warning

When security exception event is detected, the camera sends a warning to remind you to process it timely, to avoid security risk.

<u>Step 1</u> Select Security > Security Warning.

- <u>Step 2</u> Click **O** to enable security warning.
- <u>Step 3</u> Configure the parameters.

Figure 9-15 Security warning

vent Monitoring	
Invalid executable programs attempting to run	a Session ID bruteforcing
철 Web directory bruteforcing	Number of session connections exceeds limit
Security warning can detect device security status in real ti avoid security risks.	me, and keep you informed of the security exception events immediately, so that you can deal with them timely and
	me, and keep you informed of the security exception events immediately, so that you can deal with them timely and
avoid security risks.	me, and keep you informed of the security exception events immediately, so that you can deal with them timely and
void security risks. +Event Linkage	

<u>Step 4</u> Set arming periods and alarm linkage action. For details, see "4.6.1.2 Alarm Linkage". Click + **Event Linkage** to set the linkage action.

Step 5 Click Apply.



# 10 Report

View the statistics result of video metadata in report form.

### Procedure

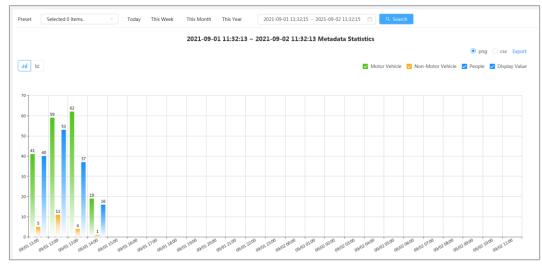
- <u>Step 1</u> Click **Report** > **Report** > **Video Metadata**.
- <u>Step 2</u> Set the period for the report.

 $\square$ 

For multi-channel camera, select the channel first.

Step 3 Click Search.

#### Figure 1-1 Video metadata report



## **Related Operations**

- Select the report form.
  - ◇ Click 🗠 to display the report in line chart.
  - Click III to display the report in bar chart.
- Select the statistics type on the upper-right corner. The statistics result of unselected types will not be displayed.
- Export reports.

Select the file format, and then click Export.

- ◇ Select **png**: Displays the report in image format.
- ◇ Select **csv**: Displays the report in list format.



# **Appendix 1 Cybersecurity Recommendations**

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

#### Mandatory actions to be taken for basic equipment network security:

#### 1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

#### 2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

#### "Nice to have" recommendations to improve your equipment network security:

#### 1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

#### 2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

#### 3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### 4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.



#### 5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

#### 6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

#### 7. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

#### 8. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

#### 9. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

#### 10. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

#### 11. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

#### 12. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

#### 13. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.



- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.

## ENABLING A SAFER SOCIETY AND SMARTER LIVING