AI Digital Video Recorder

User's Manual

ZHEJIANG DAHUA VISION TECHNOLOGY CO., LTD. V1.2.1

Foreword

General

This user's manual (hereinafter referred to be "the Manual") introduces the functions and operations of the DVR devices (hereinafter referred to as "the Device").

Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
TIPS	Provides methods to help you solve a problem or save you time.
NOTE	Provides additional information as the emphasis and supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.2.1	• Updated AI mode switch. • Added intelligent diagnosis. • Updated alarm-in port settings. • Updated password resetting.	December 2021
V1.2.0	Added some models.	October 2021
V1.1.0	Added DH-XVR4232AN-I.	July 2021
V1.0.11	Added DH-XVR5816S-4KL-I2-LP and DH-XVR7816S-4KL-X-LP-V2.	May 2021
V1.0.10	Deleted the video quality analytics function.	April 2021
V1.0.9	Added some models.	February 2021

Version	Revision Content	Release Time
V1.0.8	Added some models.	November 2020
V1.0.7	Added some models.	September 2020
V1.0.6	Added some models.	May 2020
V1.0.5	Updated to 4.0 UI version.	February 2020
V1.0.4	Added disarm function, HDD database function, and SMD preview function. Optimizes Smart Search function, available to filtering human and vehicle.	September 2019
V1.0.0	First release.	October 2018

Privacy Protection Notice

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

Important Safeguards and Warnings

This chapter describes the contents covering proper handling of the Device, hazard prevention, and prevention of property damage. Read these contents carefully before using the Device, comply with them when using, and keep it well for future reference.

Operation Requirements

- Do not place or install the Device in a place exposed to sunlight or near the heat source.
- Keep the Device away from dampness, dust or soot.
- Keep the Device installed horizontally on the stable place to prevent it from falling.
- Wall-mounting is not supported.
- Do not drop or splash liquid onto the Device, and make sure there is no object filled with liquid on the Device to prevent liquid from flowing into the Device.
- Install the Device in a well-ventilated place, and do not block the ventilation of the Device.
- Operate the device within the rated range of power input and output.
- Do not dissemble the Device.
- Transport, use and store the Device under the allowed humidity and temperature conditions.

Electrical Safety

- Use the battery of specified manufacturer; otherwise there might result in explosion. When replacing battery, make sure the same type is used. Improper battery use might result in fire, explosion, or inflammation.
- Follow the instructions to dispose of the used battery.
- Use the recommended power cables in the region and conform to the rated power specification.
- Use the power adapter provided with the Device, or adapter meets the LPS standard; otherwise, it might result in people injury and device damage.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Note that the power supply requirements are subject to the device label.
- Connect the device (I-type structure) to the power socket with protective earthing.
- The appliance coupler is a disconnection device. When using the coupler, keep the angle for easy operation.

Table of Contents

Foreword II
Important Safeguards and Warnings IV
1 Introduction 1
1.1 Overview 1
1.2 Functions 1
2 Getting Started 3
2.1 Checking the Components 3
2.2 Installing HDD 3
2.2.1 DH-XVR42xxAN-I/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR52xxA-4KL-I3/DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR72xxA-4K-I2/DH-XVR7216AN-4K-I2/DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I 4
2.2.2 DH-XVR8816S-4KL-I/DH-XVR5808S-I2/DH-XVR5816S-I2/DH-XVR5832S-I2/DH-XVR5816S-4KL-I2/DH-XVR5832S-4KL-I2/DH-XVR7808S-4K-I2/DH-XVR7816S-4K-I2/DH-XVR5816S-4KL-I2-LP/DH-XVR7816S-4KL-X-LP-V2 6
2.2.3 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2/DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2 8
2.2.4 DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B04-I/DH-XVR1B04H-I/DH-XVR1B16-I/DH-XVR1B16H-I/DH-XVR4104HS-I/DH-XVR4108HS-I/DH-XVR4104C-I/DH-XVR4108C-I/DH-XVR4116HS-I/DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I/DH-XVR51xxHS-I2/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51xxHS-4KL-I3/DH-XVR51xxH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR71xxHE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2 11
2.2.5 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL-I3 13
3 The Grand Tour 16
3.1 Front Panel 16
3.1.1 DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I 16
3.1.2 DH-XVR7104HE-4KL-I/DH-XVR7108HE-4KL-I/DH-XVR7116HE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2 16
3.1.3 DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR7216AN-4K-I2 17
3.1.4 DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I 17
3.1.5 DH-XVR41xxHS-I/DH-XVR41xxC-I/DH-XVR41xxHS-I/DH-XVR42xxAN-I/DH-XVR51xxHS-I2/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51XXHS-4KL-I3/DH-XVR51XXH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR52xxA-4KL-I3 18
3.1.6 DH-XVR8816S-4KL-I/DH-XVR7808S-4K-I2/DH-XVR7816S-4K-I2/DH-XVR7816S-4KL-X-LP-V2 19
3.1.7 DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2 19
3.1.8 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2 20
3.1.9 DH-XVR5808S-I2/DH-XVR5816S-I2/DH-XVR5832S-I2/DH-XVR5816S-4KL-I2/DH-XVR5832S-4KL-I2/DH-XVR5816S-4KL-I2-LP 20

3.1.10 DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B16-I/DH-XVR1B16H-I/DH-XVR1B04-I/DH-XVR1B04H-I 21
3.1.11 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL -I3 21
3.2 Rear Panel 22
3.2.1 DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51xxH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR7104HE-4KL-I/DH-XVR7108HE-4KL-I/DH-XVR7116HE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2 22
3.2.2 DH-XVR4104HS-I/DH-XVR4108HS-I/DH-XVR4104C-I/DH-XVR4108C-I/DH-XVR4116HS-I/DH-XVR51xxHS-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxHS-4KL-I3 23
3.2.3 DH-XVR42xxAN-I/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR-52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR-52xxA-4KL-I3/DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR72xxA-4K-I2/DH-XVR7216AN-4K-I2 24
3.2.4 DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I 26
3.2.5 DH-XVR8816S-4KL-I/DH-XVR58xxS-I2/DH-XVR58xxS-4KL-I2/DH-XVR78xxS-4K-I2 27
3.2.6 DH-XVR5816S-4KL-I2-LP/DH-XVR7816S-4KL-X-LP-V2 29
3.2.7 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2/DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2 31
3.2.8 DH-XVR1B16-I/DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B04-I/DH-XVR1B04H-I/DH-XVR1B16H-I 33
3.2.9 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL -I3 34
3.3 Remote Control Operations 34
3.4 Mouse Operations 36
4 Connecting Basics 38
4.1 Typical Connection Diagram 38
4.2 Connecting to Video and Audio Input and Output 38
4.2.1 Video Input 38
4.2.2 Video Output 39
4.2.3 Audio Input 39
4.2.4 Audio Output 39
4.3 Connecting to Alarm Input and Output 40
4.3.1 Introducing Alarm Port 40
4.3.2 Alarm Input 41
4.3.3 Alarm Output 41
4.3.4 Alarm Output Relay Parameters 41
5 Local Configurations 43
5.1 Initial Settings 43
5.1.1 Booting up 43
5.1.2 Initializing the Device 43
5.1.3 Resetting Password 47
5.1.4 Setting Up with the Startup Wizard 54
5.2 Live View 71
5.2.1 Live View Screen 71
5.2.2 Live View Control bar 72
5.2.3 Navigation Bar 76

5.2.4 Shortcut Menu 77
5.2.5 AI Preview Mode 78
5.2.6 Channel Sequence 80
5.2.7 Color Setting 82
5.2.8 Live View Display 85
5.2.9 Configuring Tour Settings 88
5.2.10 Quick Operation Bar 91
5.3 Entering Main Menu 93
5.4 Controlling PTZ Cameras 96
5.4.1 Configuring PTZ Connection Settings 96
5.4.2 Working with PTZ Control Panel 97
5.4.3 Configuring PTZ Functions 99
5.4.4 Calling PTZ Functions 102
5.4.5 Calling OSD Menu 103
5.5 Configuring Camera Settings 104
5.5.1 Configuring Image Settings 104
5.5.2 Configuring Encode Settings 107
5.5.3 Configuring Snapshot Settings 109
5.5.4 Configuring Encode Enhancement 111
5.5.5 Configuring Overlay Settings 111
5.5.6 Configuring Covered Area Settings 112
5.5.7 Configuring Channel Type 113
5.5.8 Upgrading Coaxial Camera 114
5.6 Configuring Remote Devices 115
5.6.1 Adding Remote Devices 115
5.6.2 Managing Remote Devices 127
5.7 Configuring Record Settings 129
5.7.1 Enabling Record Control 130
5.7.2 Configuring Recorded Video Storage Schedule 131
5.8 Configuring Snapshot Settings 131
5.8.1 Configuring Snapshot Trigger 131
5.8.2 Configuring Snapshot Storage Schedule 133
5.8.3 Backing up Snapshots to FTP 133
5.9 Playing Back Video 134
5.9.1 Enabling Record Control 134
5.9.2 Instant Playback 135
5.9.3 Video Playback 135
5.9.4 Smart Search 142
5.9.5 Showing AI Rule during Playback 143
5.9.6 Marking and Playing Back Video 144
5.9.7 Playing Back Snapshots 146
5.9.8 Playing Back Splices 147
5.9.9 Using the File List 147
5.10 Alarm Events Settings 149
5.10.1 Alarm Information 149

5.10.2 Alarm Input Settings 150
5.10.3 Alarm Output Settings 156
5.10.4 Video Detection 160
5.10.5 System Events 167
5.10.6 Configuring Disarming 170
5.11 AI Function 171
5.11.1 Configuring AI Mode 171
5.11.2 For Pro AI Series 171
5.11.3 For Lite AI Series 210
5.12 IoT Function 244
5.12.1 Configuring Sensor Settings 244
5.12.2 Configuring Temperature and Humidity Camera 251
5.12.3 Configuring Wireless Siren 262
5.13 Configuring POS Settings 262
5.13.1 Searching the Transaction Records 263
5.13.2 Configuring POS Settings 263
5.14 Configuring Backup Settings 265
5.14.1 Finding USB Device 265
5.14.2 Backing up Files 266
5.15 Network Management 267
5.15.1 Configuring Network Settings 267
5.15.2 Configuring Network Testing Settings 285
5.16 Configuring Account Settings 288
5.16.1 Configuring User Account 289
5.16.2 Configuring Group Account 294
5.16.3 Configuring ONVIF Users 298
5.17 Audio Management 299
5.17.1 Configuring Audio Files 299
5.17.2 Configuring Playing Schedule for Audio Files 300
5.18 Storage Management 301
5.18.1 Configuring Basic Settings 301
5.18.2 Configuring the Recording and Snapshot Schedule 302
5.18.3 Configuring Disk Manager 302
5.18.4 Configuring Record 304
5.18.5 Configuring Advance Settings 304
5.18.6 Configuring Disk Quota 306
5.18.7 Configuring HDD Detecting Settings 307
5.18.8 Configuring Record Estimate 310
5.18.9 Configuring FTP Storage Settings 312
5.19 Security Center 314
5.19.1 Security Status 314
5.19.2 System Service 315
5.19.3 Attack Defense 319
5.19.4 CA Certificate 323
5.19.5 Audio/Video Encryption 326

5.19.6 Security Warning 328
5.20 Configuring System Settings 331
5.20.1 Configuring General System Settings 331
5.20.2 Configuring RS-232 Settings 332
5.20.3 Configuring System Maintenance Settings 333
5.20.4 Exporting and Importing System Settings 334
5.20.5 Restoring Default Settings 336
5.20.6 Updating the Device 337
5.20.7 Exporting Intelligent Diagnosis Data 340
5.21 Viewing Information 340
5.21.1 Viewing Version Details 340
5.21.2 Viewing Log Information 341
5.21.3 Viewing Event Information 343
5.21.4 Viewing Network Information 344
5.21.5 Viewing HDD Information 346
5.21.6 Viewing Channel Information 347
5.21.7 Viewing Data Stream Information 348
5.22 Logging out of the Device 349
6 Web Operations 350
6.1 Connecting to Network 350
6.2 Logging in to the Web 350
6.3 Introducing Web Main Menu 351
6.4 Viewing Open-source Software Notice 352
7 FAQ 354
Appendix 1 **Glossary 360**
Appendix 2 **HDD Capacity Calculation 362**
Appendix 3 **Compatible Backup Devices 364**
Appendix 3.1 Compatible USB List 364
Appendix 3.2 Compatible SD Card List 365
Appendix 3.3 Compatible Portable HDD List 365
Appendix 3.4 Compatible USB DVD List 365
Appendix 3.5 Compatible SATA DVD List 366
Appendix 3.6 Compatible SATA HDD List 366
Appendix 4 **Compatible CD/DVD Burner List 371**
Appendix 5 **Compatible Displayer List 372**
Appendix 6 **Compatible Switcher 373**
Appendix 7 **Earthing 374**
Appendix 7.1 What is the Surge 374
Appendix 7.2 The Earthing Modes 375
Appendix 7.3 Thunder Proof Ground Method in the Monitor System 376
Appendix 7.4 The Shortcut Way to Check the Electric System by Digital Multimeter 377
Appendix 8 **RJ45-RS232 Connection Cable Definition 380**
Appendix 9 **Cybersecurity Recommendations 382**

1 Introduction

1.1 Overview

The Device is an excellent digital monitor product for security industry. The embedded LINUX OS assures the stable operation. The H.265 and G.711 technologies assure the high quality image and low bit stream. The frame-by-frame play function displays more details for analysis, and provides the functions such as record, playback, and monitor and assures the synchronization for audio and video. The Device also adopts the advanced control technology and great network data transmission capability.

The Device adopts embedded design to achieve high security and reliability. It can work in the local end and, with strong networking capability it can get connected to the professional surveillance software (Smart PSS) to form a security network to show its powerful remote monitoring function.

The Device is applicable to the areas such as bank, telecom, electricity, traffic, intelligent residential district, factory, warehouse, resources, and water conservancy facilities.

1.2 Functions

The functions might be different depending on the software and hardware versions of the model you purchased.

AI Function

- Support face detection that analyzes the attributes such as age, gender, glasses, beard, mask, and then make structured of these data to store for quick search.
- Support face recognition that compares the captured face snapshot with the face database and link the configured alarms (face detection should be enabled).
- Support searching by picture that is convenient for finding the target picture from database.
- Support 16 channel IVS function that includes tripwire and intrusion detection. The IVS function can avoid wrong alarms by filtering the factors such as rains, light, and animals.
- Calculate the quantity of detected humans within 24 hours.
- Detect the vehicles passing by within 24 hours.

Real-time Surveillance

- Support VGA port and HDMI port to realize the surveillance through monitors.
- Support HDMI, VGA, and TV output at the same time.

IoT Management

Provide specific management module for IoT features including humidity and temperature data reports and alarms linkage.

Sensor Integration

Integrate coaxial cameras with diverse array of sensors such as temperature, humidity and wireless alarm devices.

Storage Management

- Special data format to guarantee data security and avoid the risk of modifying data viciously.
- Support digital watermark.

Compression Format

Support multiple-channel audio and video signal. An independent hardware decodes the audio and video signal from each channel to maintain video and audio synchronization.

Backup Function

- Support backup operation through USB port (such as USB storage disk, portable HDD, and burner).
- Client-end user can download the file from local HDD through network to backup.

Record & Playback

- Support each channel real-time record independently, and simultaneously support the functions such as search, backward play, network monitor, record search, and download.
- Support various playback modes: slow play, fast play, backward play and frame by frame play.
- Support time title overlay so that you can view event accurate occurred time.
- Support zooming in the selected area in the live view.

Network Operation

Support network remote real-time monitor, remote record search and remote PTZ control.

Alarm Activation

- Several relay alarm outputs to realize alarm activation and on-site light control.
- The alarm input port and output port have the protection circuit to guarantee the Device safety.

Communication Port

- RS-485 port can realize alarm input and PTZ control.
- RS-232 port can connect to keyboard, COM port of PC or the matrix control.
- Standard Ethernet port can realize network remote access function.
- The dual-network port has the multi-address, fault tolerance, load balance setup mode.

PTZ Control

Support PTZ decoder through RS-485 port.

Intelligent Operation

- Support mouse operation function.
- Support "copy and paste" function for the same settings.

UPnP (Universal Plug and Play)

Establish mapping connection between LAN and WAN through UPnP protocol.

Camera Self-adaptive

Auto-recognize and work with the PAL or NTSC camera and HD camera.

2 Getting Started

2.1 Checking the Components

The actual appearance, component, or quantity might be different depending on the model you purchased.

When you receive the Device, check against the following checking list. If any of the items are missing or damaged, contact the local retailer or after-sales engineer immediately.

Table 2-1 Checking list

No.	Checking Items		Requirements
1	Package	Appearance	No obvious damage.
		Packing materials	No broken or distorted positions that could be caused by hit.
2	Labels	Labels on the device	Not torn up. Do not tear up or throw away the labels; otherwise the warranty services are not ensured. You need to provide the serial number of the product when you call the after-sales service.
3	Device	Appearance	No obvious damage.
		Data cables, power cables, fan cables, mainboard	No connection loose.

2.2 Installing HDD

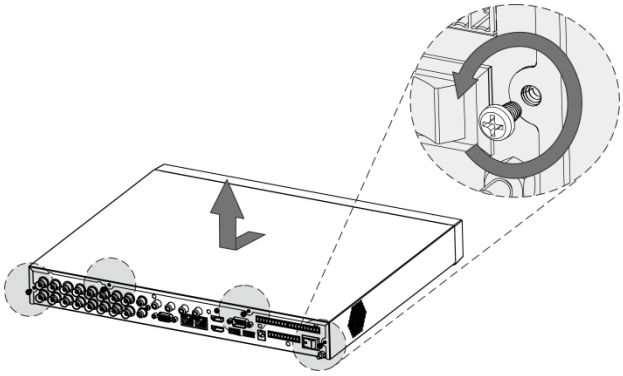
Check whether the HDD is already installed in the Device when you first time using the Device. We recommend you to use the HDD recommended officially. Do not use the PC HDD.

Shut down the device and then unplug the power cable before you open the case to replace the HDD.

2.2.1 DH-XVR42xxAN-I/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR52xxA-4KL-I3/DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR72xxA-4K-I2/DH-XVR7216AN-4K-I2/DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I

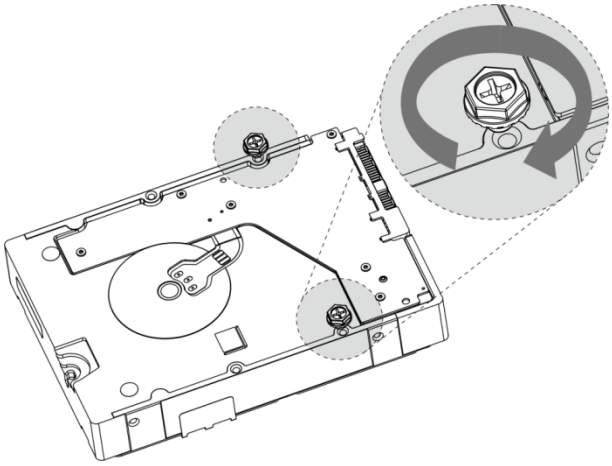
Step 1 Remove the screws to take off the cover.

Figure 2-1 Remove screws



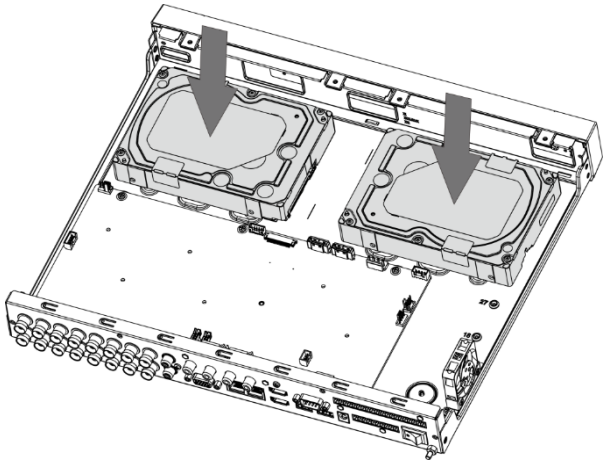
Step 2 Put two screws on the HDD and twist one turn.

Figure 2-2 Put screws



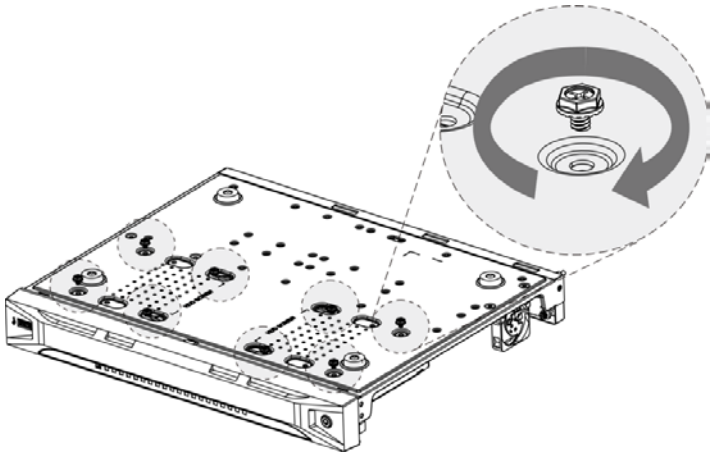
Step 3 Align the two screws with the holes on the device.

Figure 2-3 Align screws



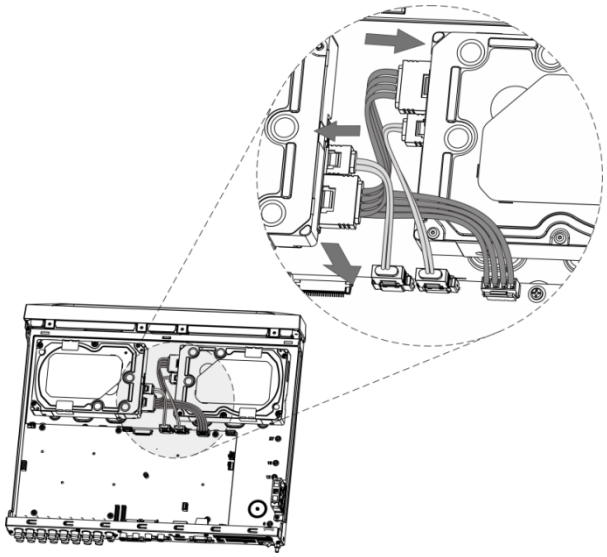
Step 4 Turn the device and put in the other two screws, and then fasten all screws to fix the HDD to the device.

Figure 2-4 Fasten screws



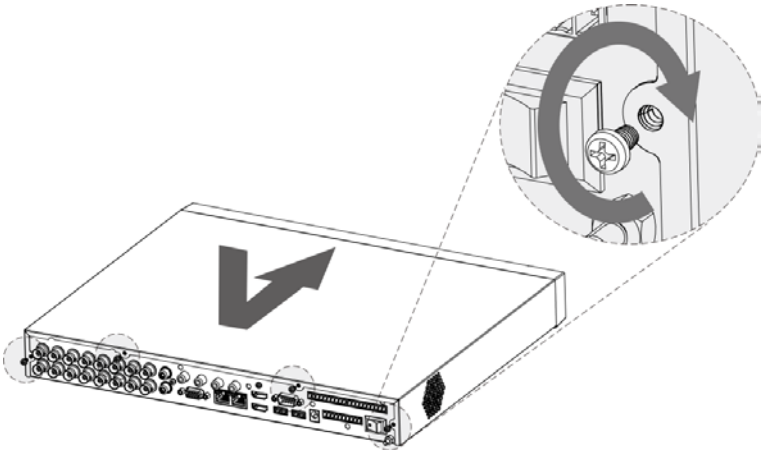
Step 5 Use power cable and data cable to connect the device and HDD.

Figure 2-5 Connect cables



Step 6 Put back the cover and fasten the screws.

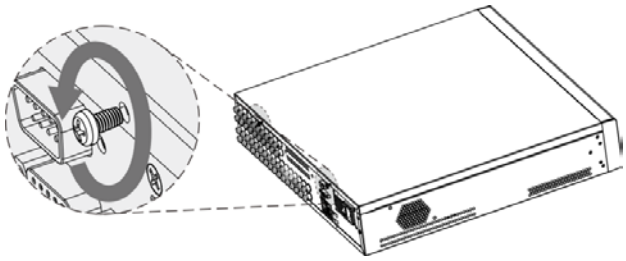
Figure 2-6 Put back cover



2.2.2 DH-XVR8816S-4KL-I/DH-XVR5808S-I2/DH-XVR5816S-I2/DH-XVR5832S-I2/DH-XVR5816S-4KL-I2/DH-XVR5832S-4KL-I2/DH-XVR7808S-4K-I2/DH-XVR7816S-4K-I2/DH-XVR5816S-4KL-I2-LP/DH-XVR7816S-4KL-X-LP-V2

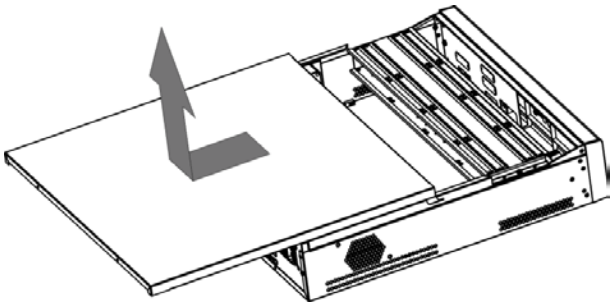
Step 1 Remove the screws from the chassis.

Figure 2-7 Remove screws



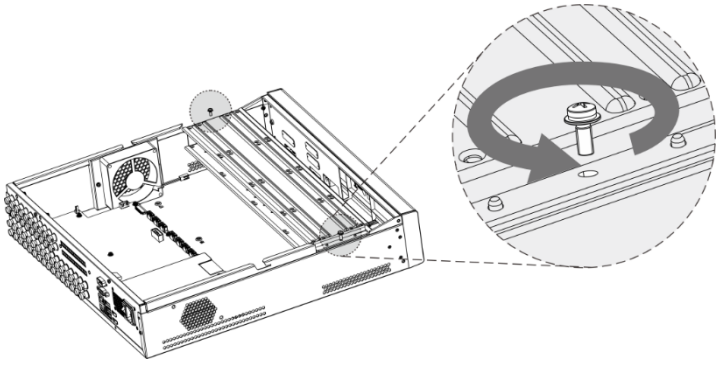
Step 2 Take off the cover of the chassis.

Figure 2-8 Take off cover



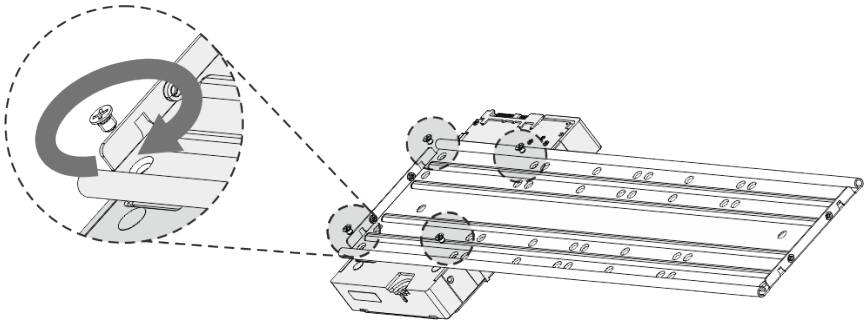
Step 3 Remove the screws from the drive bracket to take it off.

Figure 2-9 Take off drive bracket



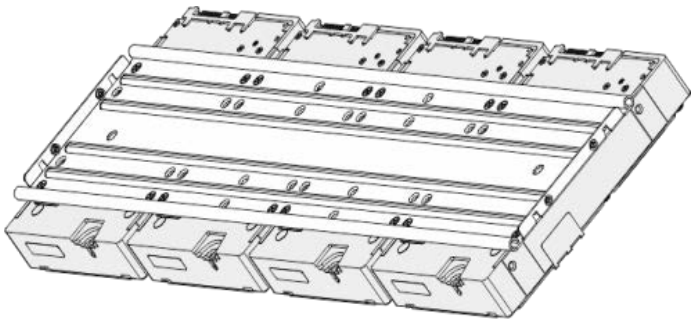
Step 4 Align the four screw holes on the disk to those on the drive bracket and fix the disk on the bracket.

Figure 2-10 Fix disk



Step 5 Fix other disks on the bracket as needed.

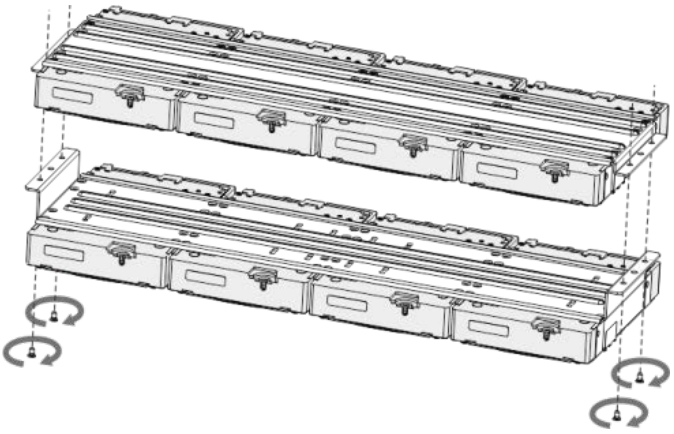
Figure 2-11 Fix other disks



Step 6 Fix the two drive brackets.

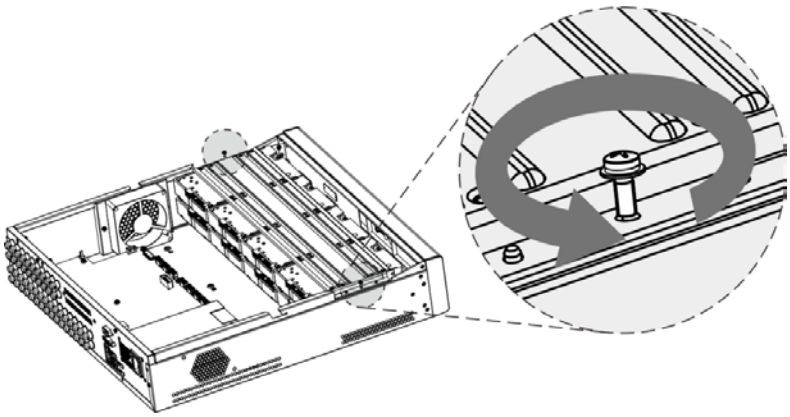
This is only needed on models with 8 bays.

Figure 2-12 Fix drive brackets



Step 7 Put the drive brackets back and fix them in the DVR.

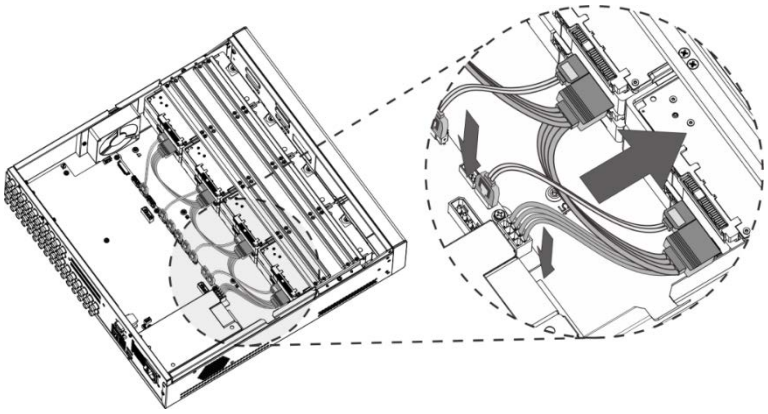
Figure 2-13 Put back drive bracket



Step 8 Connect the disks and the DVR with power cable and data cable.

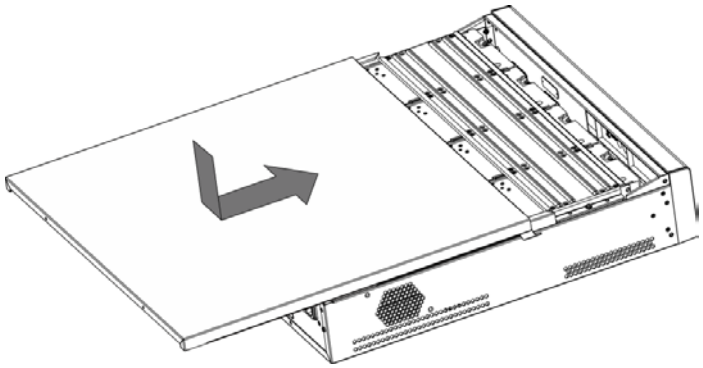
The following figure shows the connection of 4-bay model for example.

Figure 2-14 Connect cables



Step 9 Put the cover back and fasten the screws.

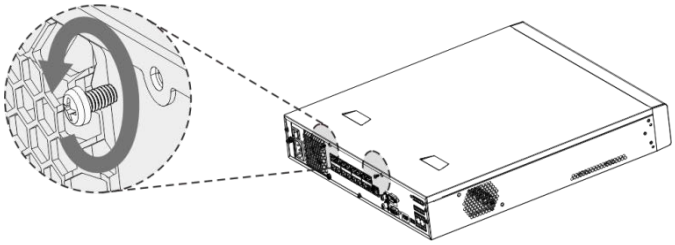
Figure 2-15 Put back cover



2.2.3 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2/DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2

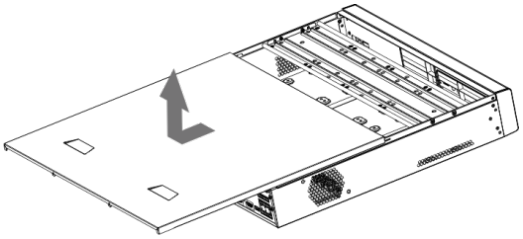
Step 1 Remove the fixing screws from the rear panel.

Figure 2-16 Remove screws



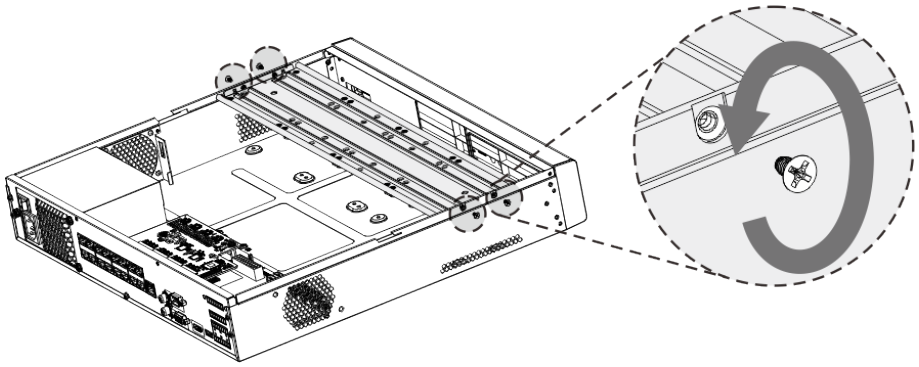
Step 2 Remove the cover along the direction shown in the following arrow.

Figure 2-17 Remove cover



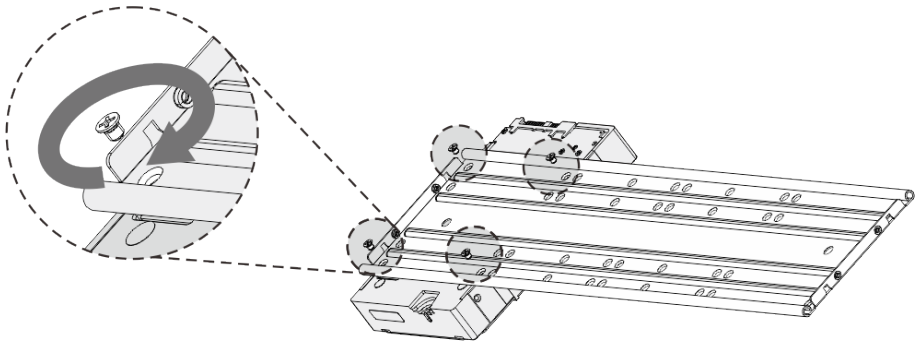
Step 3 Remove the screws on the sides of HDD bracket to take out the bracket. For the way to remove the bracket, see the following figure.

Figure 2-18 Remove bracket



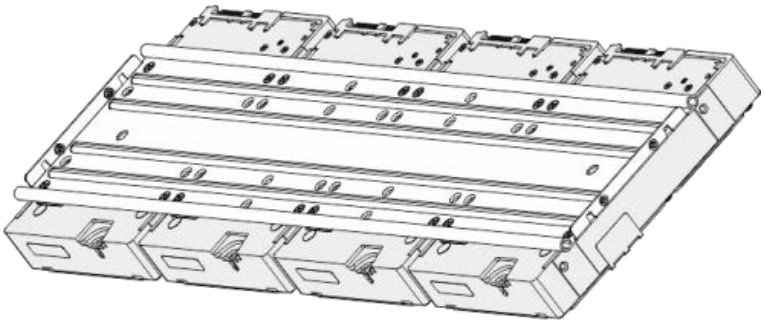
Step 4 Match the four screw holes on the HDD with the four holes on the bracket and then fasten the screws. The HDD is fixed to the bracket.

Figure 2-19 Fix HDD



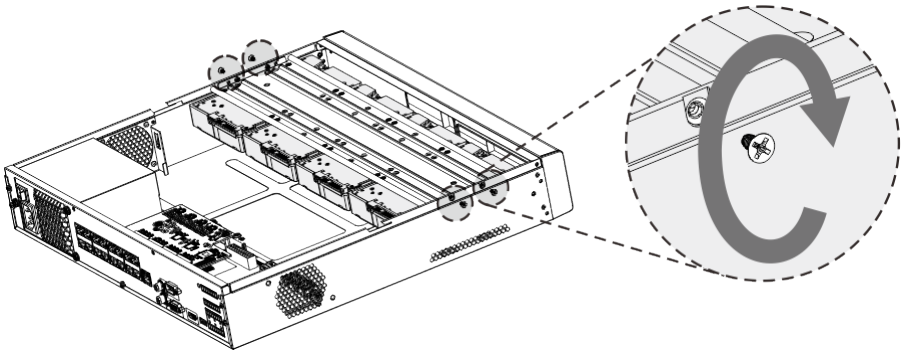
Step 5 Install the other HDDs.

Figure 2-20 Install other HDDs



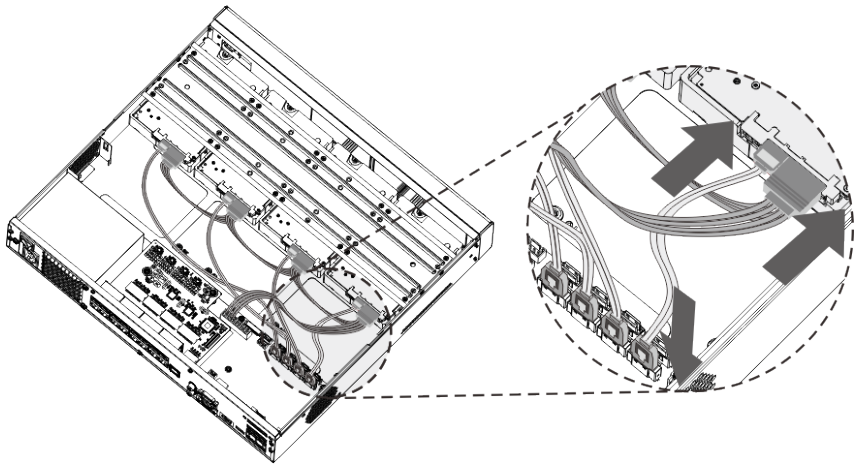
Step 6 Place the bracket to the device and then fasten the screws on the sides of the bracket.

Figure 2-21 Fasten screws



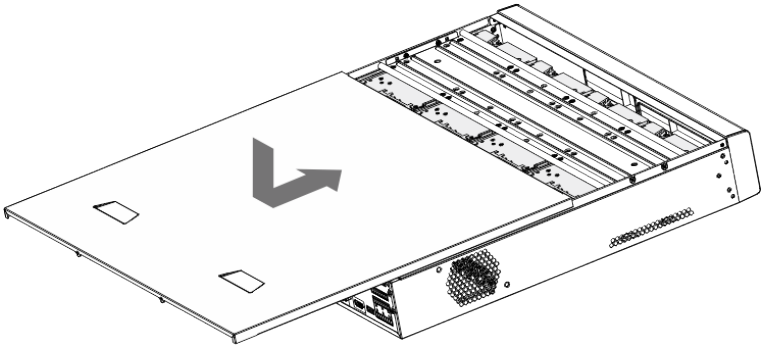
Step 7 Connect the HDD data cable and power cable to the device.

Figure 2-22 Connect cables



Step 8 Put back the cover and fasten the screws on the rear panel to complete the installation.

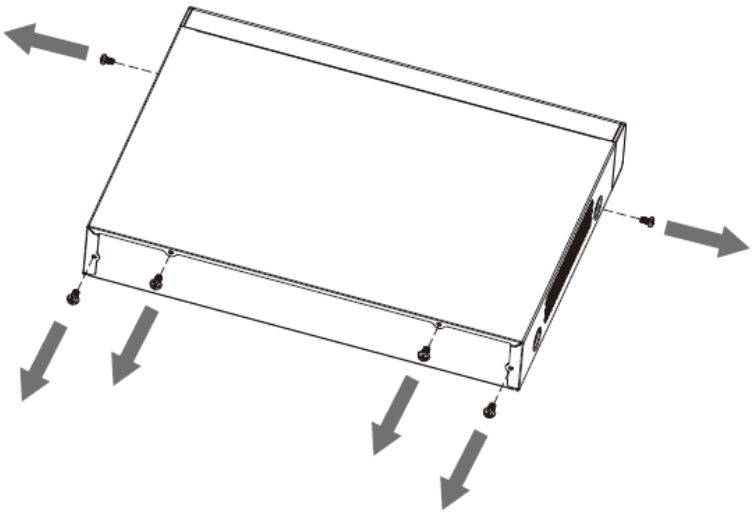
Figure 2-23 Put back cover



2.2.4 DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B04-I/DH-XVR1B04H-I/DH-XVR1B16-I/DH-XVR1B16H-I/DH-XVR4104HS-I/DH-XVR4108HS-I/DH-XVR4104C-I/DH-XVR4108C-I/DH-XVR4116HS-I/DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I/DH-XVR51xxHS-I2/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51xxHS-4KL-I3/DH-XVR51xxH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR71xxHE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2

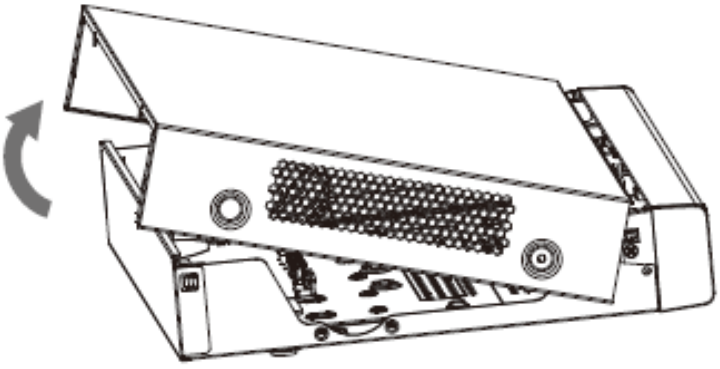
Step 1 Remove the screws on the cover.

Figure 2-24 Remove screws



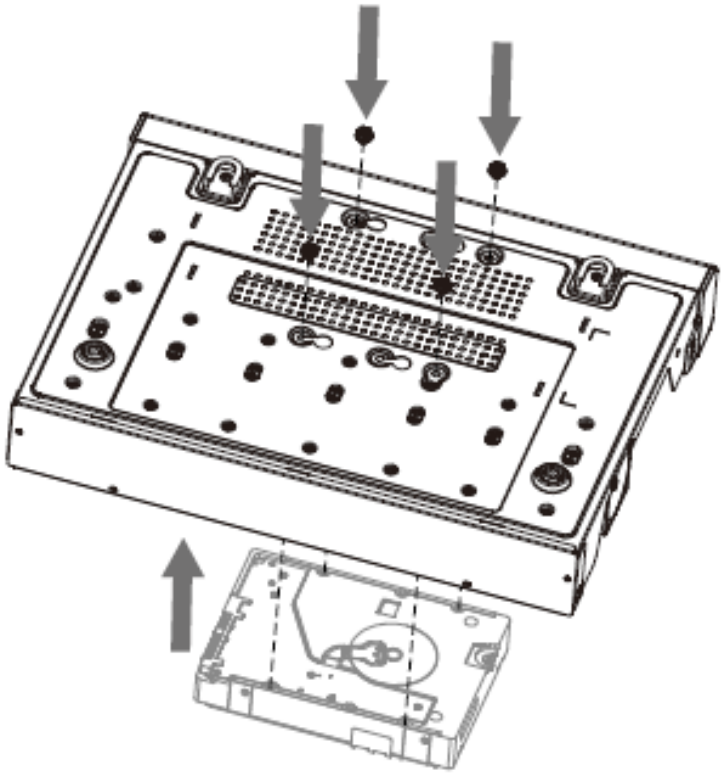
Step 2 Remove the cover.

Figure 2-25 Remove cover



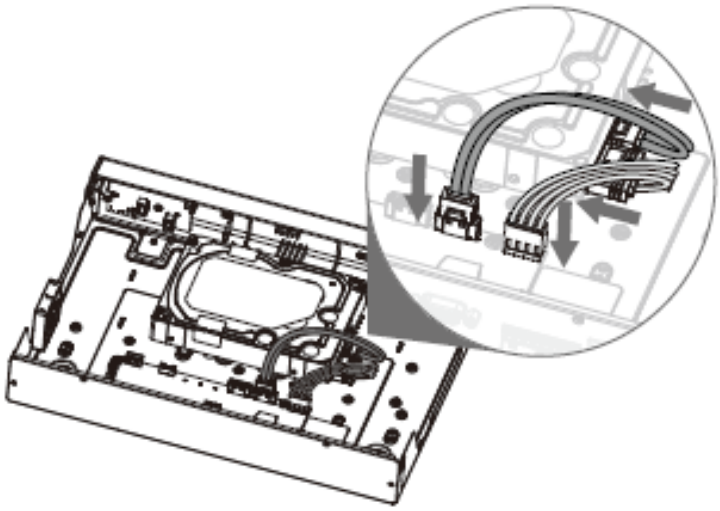
Step 3 Align the screws of the HDD with the holes on the back of the device and fasten them.

Figure 2-26 Fasten screws



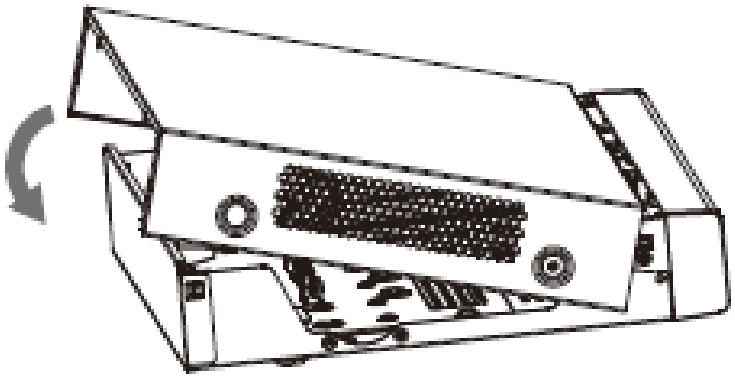
Step 4 Connect the HDD cable and the power cable to the mainboard.

Figure 2-27 Connect cables



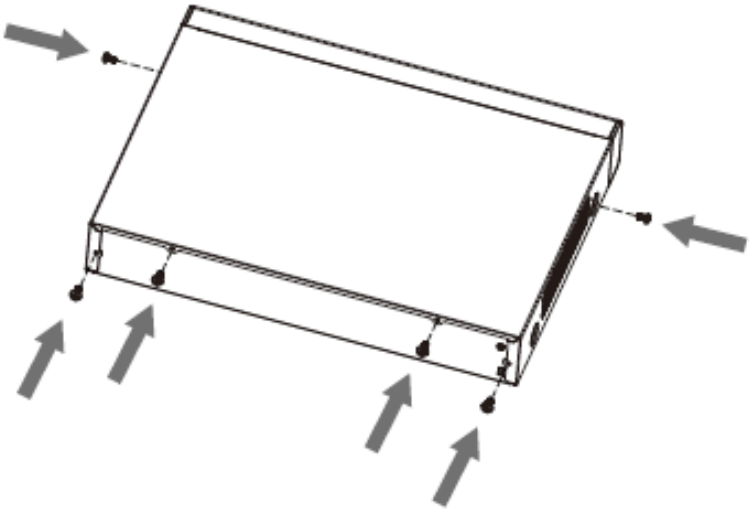
Step 5 Put back the cover.

Figure 2-28 Put back cover



Step 6 Fasten the screws.

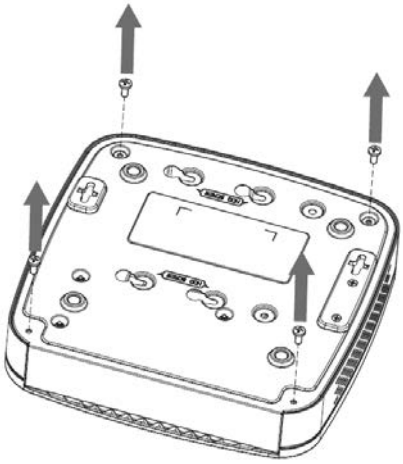
Figure 2-29 Fasten screws



2.2.5 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL-I3

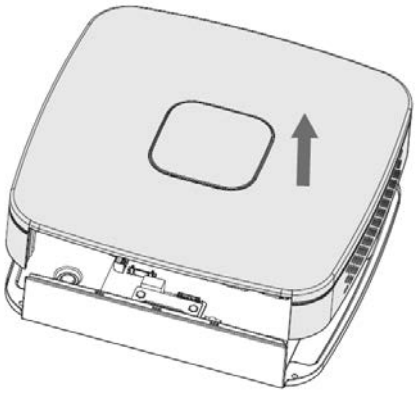
Step 1 Remove the screws.

Figure 2-30 Remove screws



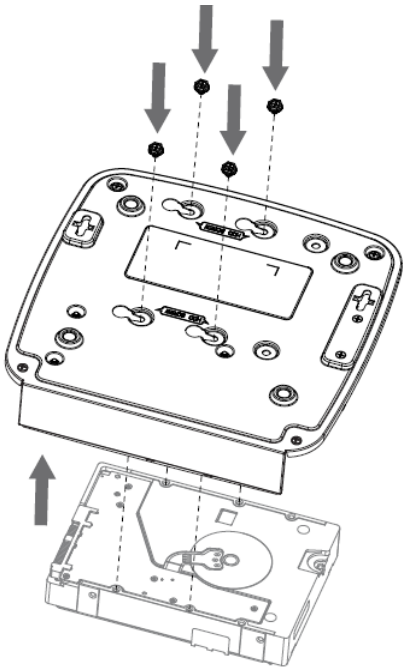
Step 2 Take off the cover.

Figure 2-31 Take off cover



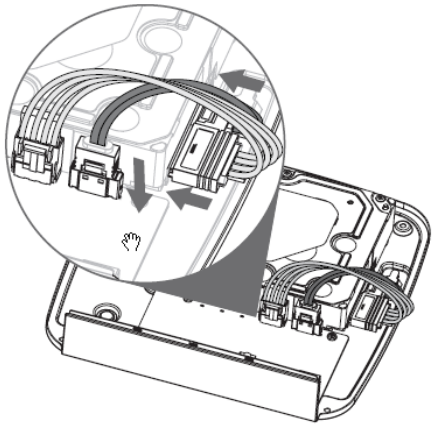
Step 3 Align the screws with the holes on the DVR and fasten them.

Figure 2-32 Install HDD



Step 4 Use the HDD cable and power cable to connect HDD and mainboard.

Figure 2-33 Connect cables

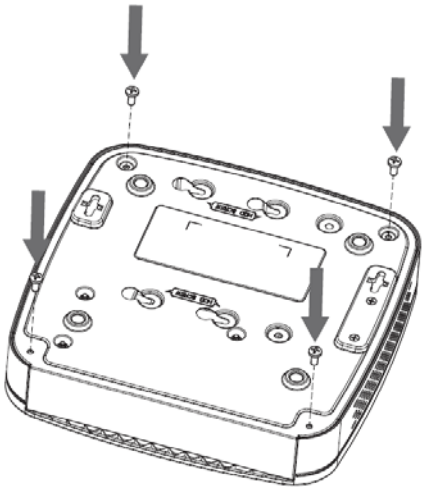


Step 5 Put back the cover.

Figure 2-34 Put back cover

Step 6 Fasten the screws.

Figure 2-35 Fasten screws



3 The Grand Tour

This chapter introduces various components of the Device, remote control and mouse operations.

3.1 Front Panel

3.1.1 DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I

Figure 3-1 Front panel

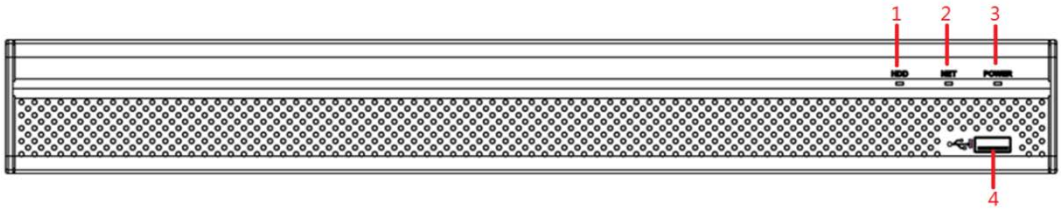


Table 3-1 Front panel description

No.	Port Name	Function
1	HDD	Glows blue when HDD status is abnormal.
2	NET	Glows blue when network status is abnormal.
3	POWER	Glows blue when the power is connected properly.
4	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.2 DH-XVR7104HE-4KL-I/DH-XVR7108HE-4KL-I/DH-XVR7116HE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2

Figure 3-2 Front panel

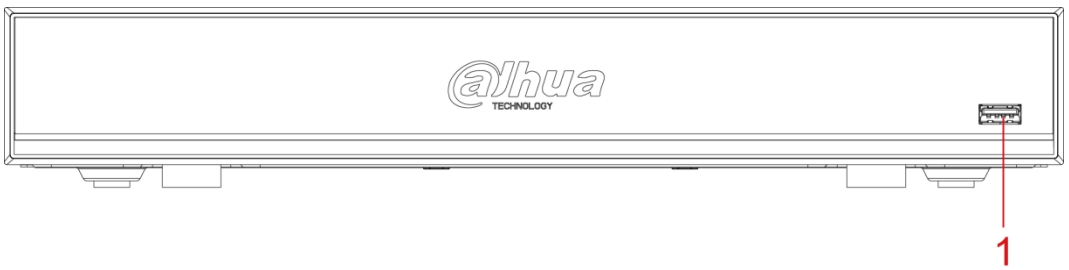


Table 3-2 Front panel description

No.	Port Name	Function
1	USB port	Connects to peripheral devices such as USB storage device, keyboard and mouse.

3.1.3 DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR7216AN-4K-I2

Figure 3-3 Front panel

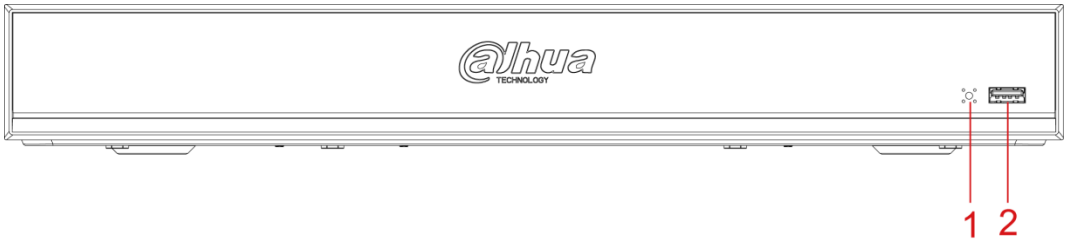


Table 3-3 Front panel description

No.	Port Name	Function
1	IR receiver	Receives infrared signal from remote control.
2	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.

3.1.4 DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I

Figure 3-4 Front panel

Table 3-4 Front panel description

No.	Indicator/Port	Function
1	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.
2	IR receiver	Receives infrared signal from remote control.

3.1.5 DH-XVR41xxHS-I/DH-XVR41xxC-I/DH-XVR41xxHS-I/DH-XVR42xxAN-I/DH-XVR51xxHS-I2/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51xxHS-4KL-I3/DH-XVR51xxH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR52xxA-4KL-I3

Figure 3-5 Front panel

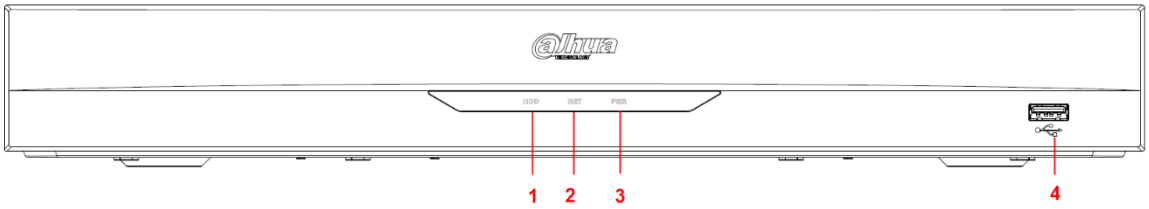


Table 3-5 Front panel description

No.	Port Name	Function
1	HDD	Glows when HDD status is abnormal.
2	NET	Glows when network status is abnormal.
3	POWER	Glows when the power is connected properly.
4	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.6 DH-XVR8816S-4KL-I/DH-XVR7808S-4K-I2/DH-XVR7816S-4K-I2/DH-XVR7816S-4KL-X-LP-V2

Figure 3-6 Front panel

Table 3-6 Front panel description

No.	Port Name	Function
1	IR receiver	Receives infrared signal from remote control.
2	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.7 DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2

Figure 3-7 Front panel

Table 3-7 Front panel description

No.	Port Name	Function
1	IR receiver	Receives infrared signal from remote control.
2	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.8 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2

Figure 3-8 Front panel

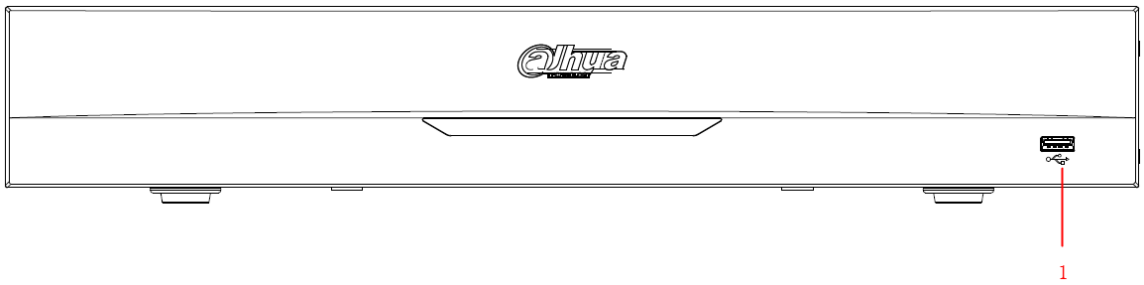


Table 3-8 Front panel description

No.	Port Name	Function
1	USB port	Connects to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.9 DH-XVR5808S-I2/DH-XVR5816S-I2/DH-XVR5832S-I2/DH-XVR5816S-4KL-I2/DH-XVR5832S-4KL-I2/DH-XVR5816S-4KL-I2-LP

Figure 3-9 Front panel

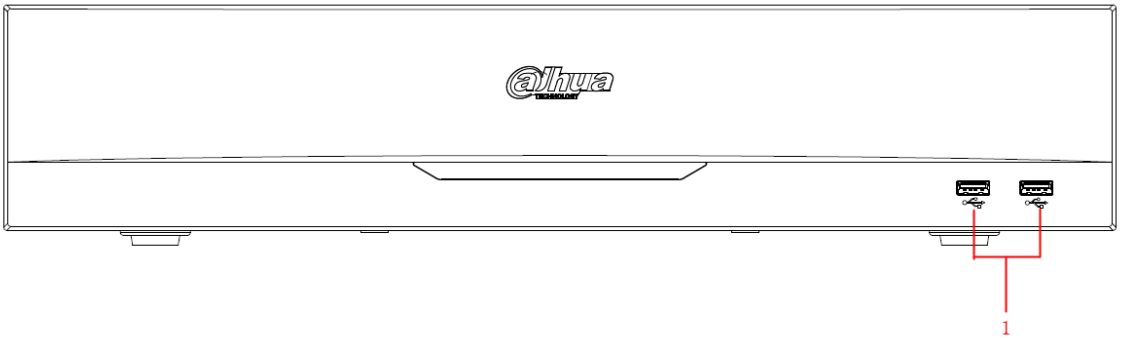


Table 3-9 Front panel description

No.	Port Name	Function
1	USB ports	Connect to peripheral devices such as USB storage device, keyboard, and mouse.

3.1.10 DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B16-I/DH-XVR1B16H-I/DH-XVR1B04-I/DH-XVR1B04H-I

Figure 3-10 Front panel

3.1.11 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL -I3

Figure 3-11 Front panel

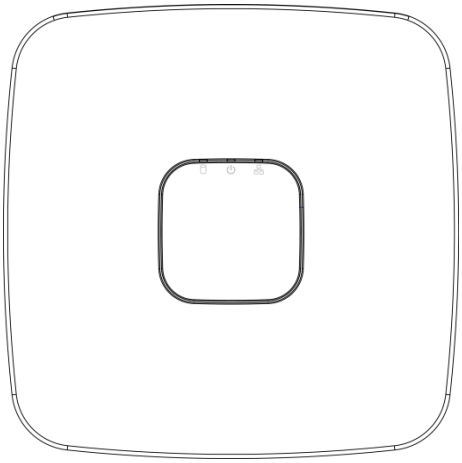


Table 3-10 Front panel description

Icon	Name	Function
	HDD status indicator	● The indicator is off when the HDD is running normally. ● The indicator glows blue when the HDD is in malfunction.
	Power status indicator	● The indicator is off when the power is connected abnormally. ● The indicator glows blue when the power is connected normally.
	Network status indicator	● The indicator is off when the network connection is correct. ● The indicator glows blue when the network connection is abnormal.

3.2 Rear Panel

3.2.1 DH-XVR5104H-I/DH-XVR5108H-I/DH-XVR5116H-I/DH-XVR51xxH-I2/DH-XVR51xxHE-I2/DH-XVR51xxH-4KL-I2/DH-XVR51xxHE-4KL-I2/DH-XVR51xxH-I3/DH-XVR51xxHE-I3/DH-XVR51xxH-4KL-I3/DH-XVR51xxHE-4KL-I3/DH-XVR7104HE-4KL-I/DH-XVR7108HE-4KL-I/DH-XVR7116HE-4KL-I/DH-XVR71xxH-4K-I2/DH-XVR71xxHE-4K-I2

Figure 3-12 Rear panel

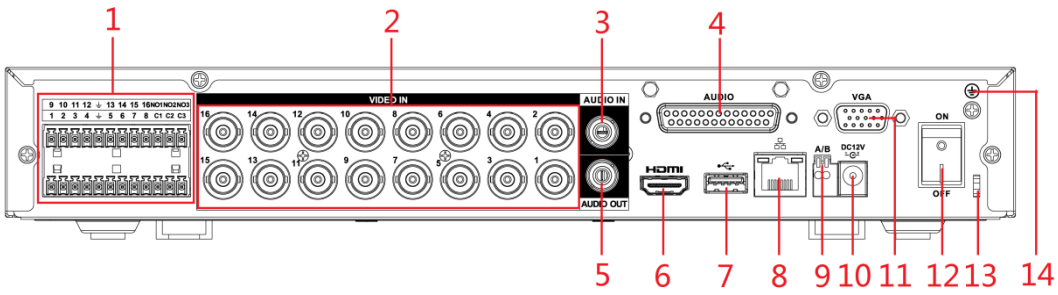


Table 3-11 Rear panel description

No.	Port Name	Function
1	Alarm input port 1–16	Four groups of alarm input ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types: NO (Normally Open) and NC (Normally Closed). When your alarm input device is using external power, make sure the alarm input device and the Device have the same ground.
	Alarm output port 1–3 (NO1–NO3; C1–C3)	• Three groups of alarm output ports (Group 1: port NO1–C1, Group 2: port NO2–C2, Group 3: port NO3–C3). These ports output alarm signal to the alarm device. Make sure power supply to the external alarm device. • NO: Normally open alarm output port. • C: Alarm output public end.
	⏚	Ground.
2	Video input port	Connects to analog camera to input video signal.
3	Audio input port	Receives audio signal output from the devices such as microphone. It corresponds to video input port 1.

No.	Port Name	Function
4	DB25 port	Connects to the audio splitter taken from the package to convert to audio input port which receives the audio signal from devices such as microphone. It corresponds to video input ports 2–16.
5	Audio output port	Outputs audio signal to the devices such as the sound box.
6	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
7	USB port	Connects to external devices such as USB storage device, keyboard and mouse.
8	Network port	Connects to Ethernet port.
9	RS-485 communication port	Connects to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.
10	Power input port	Inputs 12 VDC power.
11	VGA port	Outputs analog video data to the connected display with VGA port.
12	Power button	Turns on/off the DVR.
13	Power cable fastener	Use a cable tie to secure the power cable on the DVR to prevent loss.
14	⏚	Ground terminal.

3.2.2 DH-XVR4104HS-I/DH-XVR4108HS-I/DH-XVR4104C-I/DH-XVR4108C-I/DH-XVR4116HS-I/DH-XVR51xxHS-I2/DH-XVR51xxHS-4KL-I2/DH-XVR51xxHS-I3/DH-XVR51xxHS-4KL-I3

Figure 3-13 Rear panel

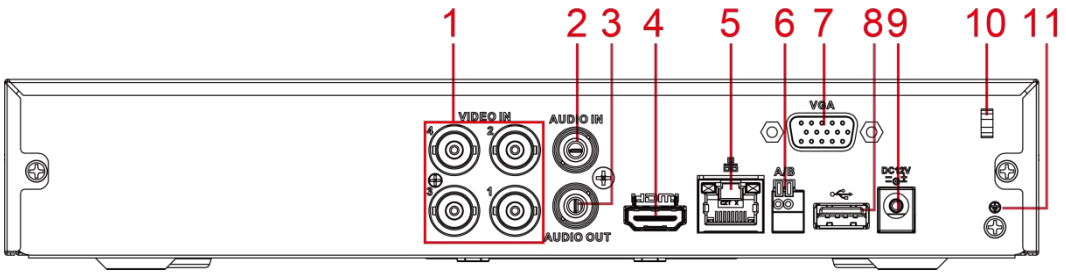


Table 3-12 Rear panel description

No.	Port Name	Function
1	Video input port	Connects to analog camera to input video signal.
2	Audio input port	Receives audio signal output from the devices such as microphone.

No.	Port Name	Function
3	Audio output port	Outputs audio signal to the devices such as the sound box.
4	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
5	Network port	Connects to Ethernet port.
6	RS-485 communication port	Connects to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.
7	VGA port	Outputs analog video data to the connected display with VGA port.
8	USB port	Connects to external devices such as USB storage device, keyboard and mouse.
9	Power input port	Inputs 12 VDC power.
10	Power cable fastener	Use clamp to secure the power cable on the DVR in case there is any loss.
11	⏚	Ground terminal.

3.2.3 DH-XVR42xxAN-I/DH-XVR52xxAN-I2/DH-XVR52xxA-I2/DH-XVR52xxAN-4KL-I2/DH-XVR-52xxA-4KL-I2/DH-XVR52xxAN-I3/DH-XVR52xxA-I3/DH-XVR52xxAN-4KL-I3/DH-XVR-52xxA-4KL-I3/DH-XVR7208A-4KL-I/DH-XVR7216A-4KL-I/DH-XVR72xxA-4K-I2/DH-XVR7216AN-4K-I2

Figure 3-14 Rear panel

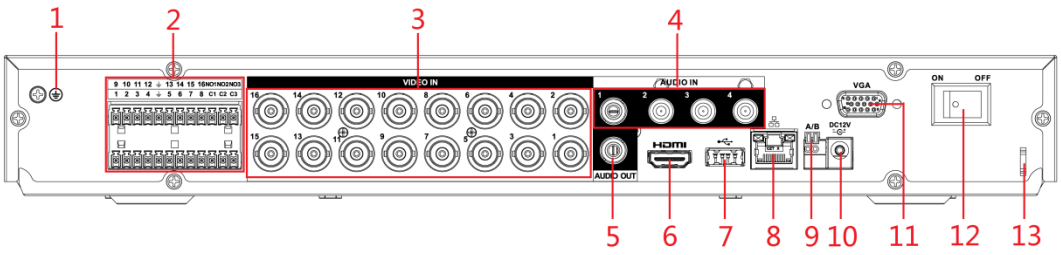


Table 3-13 Rear panel description

No.	Port Name	Function
1	⏚	Ground terminal.

No.	Port Name	Function
2	Alarm input port 1–16	Four groups of alarm input ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types: NO (Normally Open) and NC (Normally Closed). When your alarm input device is using external power, make sure the alarm input device and the DVR connect to the same ground.
	Alarm output port 1–3 (NO1–NO3; C1–C3)	• Three groups of alarm output ports. (Group 1: port NO1–C1,Group 2: port NO2–C2,Group 3: port NO3–C3）). These ports output alarm signal to the alarm device. Make sure power supply to the external alarm device. • NO: Normally open alarm output port. • C: Alarm output public end.
	⏚	Ground.
3	Video input port	Connects to analog camera to input video signal.
4	Audio input port	Receives audio signal output from the devices such as microphone.
5	Audio output port	Outputs audio signal to the devices such as the sound box.
6	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
7	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
8	Network port	Connects to Ethernet port.
9	RS-485 communication port	Connects to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.
10	Power input port	Inputs 12 VDC power.
11	VGA port	Outputs analog video data to the connected display with VGA port.
12	Power button	Turns on/off the DVR.
13	Power cable fastener	Use clamp to secure the power cable on the DVR in case there is any loss.

3.2.4 DH-XVR8216A-4KL-I/DH-XVR8208A-4K-I/DH-XVR8208A-4KL–I

Figure 3-15 Rear panel

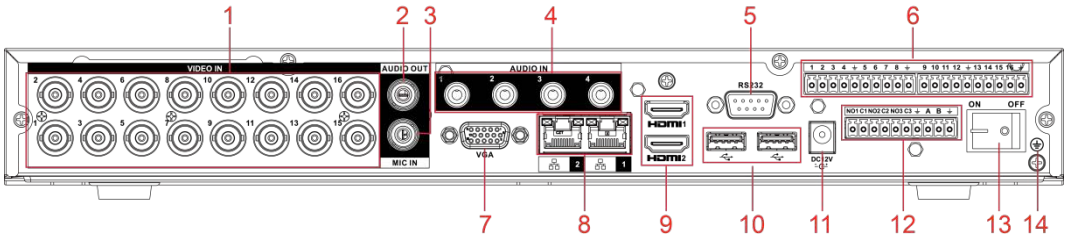


Table 3-14 Rear panel description

No.	Port Name	Function
1	Video input port	Connects to analog camera to input video signal.
2	Audio output port	Outputs audio signal to the devices such as the sound box.
3	MIC IN	Two-way talk input port which receives analog audio signal output from the devices such as microphone and pickup.
4	Audio input port	Receives audio signal output from the devices such as microphone.
5	RS-232 debug COM	The port is used for general COM debug to configure IP address or transfer transparent COM data.
6	Alarm input port 1–16	4 groups of alarm input ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types: NO (normal open) and NC (normal close). When your alarm input device is using external power, make sure the input device and the DVR connect to the same ground.
	⏚	Ground terminal.
7	VGA port	Outputs analog video data to the connected display with VGA port.
8	Network port	Connects to Ethernet port.
9	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
10	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
11	Power input port	Inputs power.

No.	Port Name	Function
12	Alarm output port 1–5 (NO1–NO5; C1–C5; NC5)	● 5 groups of alarm output ports (Group 1: port NO1–C1,Group 2: port NO2–C2,Group 3: port NO3–C3, Group 4： port NO4–C4, Group 5: port NO5, C5, NC5). These ports output alarm signal to the alarm device. Make sure power supply to the external alarm device. ● NO: Normal open alarm output port. ● C: Alarm output public end. ● NC: Normal close alarm output port.
13	Power button	Turns on/off the DVR.
14	⏚	Ground.

3.2.5 DH-XVR8816S-4KL-I/DH-XVR58xxS-I2/DH-XVR58xxS-4KL-I2/DH-XVR78xxS-4K-I2

Figure 3-16 Rear panel

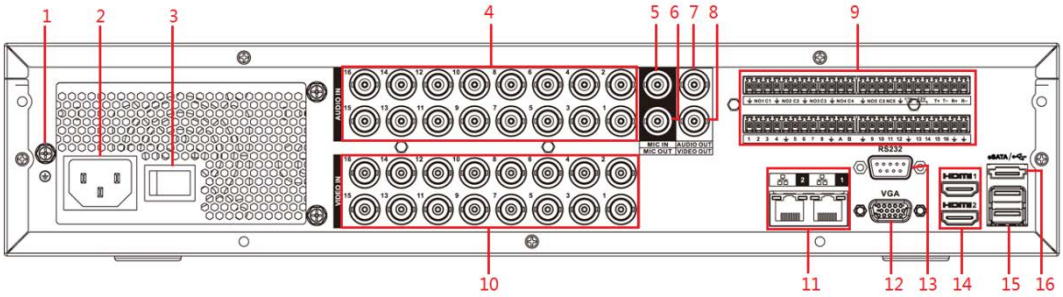


Table 3-15 Rear panel description

No.	Port Name	Function
1	GND	Ground.
2	Power input port	Inputs power.
3	Power button	Turns on/off the Device.
4	Audio input port	Receives the analog audio signal output from the devices such as microphone.
5	Audio input port (MIC IN)	Tow-way talk input port which receives the analog audio signal output from the devices such as microphone, pickup.
6	Audio output port (MIC OUT)	Tow-way talk output port which outputs the analog audio signal to the devices such as the sound box.
7	Audio output port	Outputs the analog audio signal to the devices such as the sound box.
8	Video output port	Connect to video output devices such as TV.

No.	Port Name	Function
9	Alarm input port 1–16	• Four groups of alarm output ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types; NO (Normally Open) and NC (Normally Closed). • When your alarm input device is using external power, make sure the device and the NVR have the same ground.
	Alarm output port 1–5 (NO1–NO5; C1–C5; NC5)	• Five groups of alarm output ports. (Group 1: port NO1–C1,Group 2: port NO2–C2,Group 3: port NO3–C3, Group 4: port NO4–C4, Group 5: port NO5, C5, NC5). These ports output alarm signal to the alarm device. Make sure power supply to the external alarm device. • NO: Normally open alarm output port. • C: Alarm output public end. • NC: Normally closed alarm output port.
	RS-485 communication port	You can connect to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.
	Four-wire full-duplex RS-485 port (T+, T-, R+, R-)	Four-wire full-duplex 485 port. T+ and T- is the output wire; R+ and R- is the input wire.
	Control power output (CTRL 12V)	Controls 12 VDC power output. It is to control the on-off alarm relay output.
	12V power output port	Provides power to external devices such as camera and alarm device. Note the supplying power shall be below 1A.
	⏚	Ground.
10	Video input port	Connect to analog camera to input video signal.
11	Network port	Connects to Ethernet port.
12	VGA video output	Outputs analog video signal. It can connect to the monitor to view analog video.
13	RS-232 debug COM.	It is for general COM debug to configure IP address or transfer transparent COM data.
14	HDMI port	High definition audio and video signal output port. It outputs the same video source as VGA. It supports 4K resolution output and supports mouse operation and control. Note when the HDMI output resolution is 4K, the VGA output stops.
15	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
16	eSATA port	External SATA port which connects to the device with SATA port. Perform the jumper configuration when connecting HDD.

3.2.6 DH-XVR5816S-4KL-I2-LP/DH-XVR7816S-4KL-X-LP-V2

Figure 3-17 Rear panel

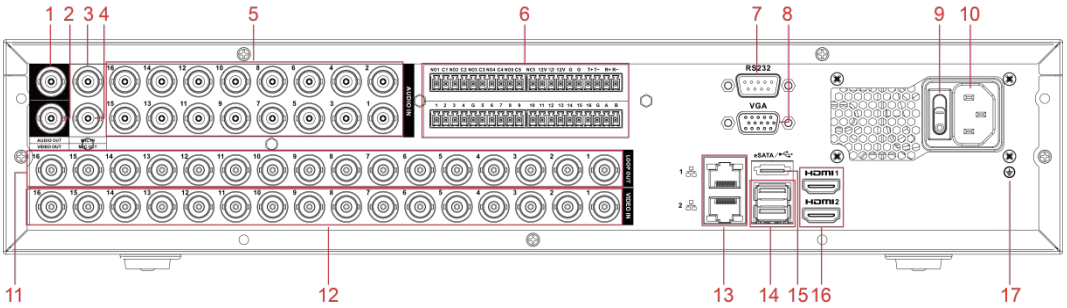


Table 3-16 Rear panel description

No.	Port Name	Function
1	Audio output port	Outputs the analog audio signal to the devices such as the sound box.
2	Video output port	Connect to video output devices such as TV.
3	Audio input port (MIC IN)	Tow-way talk input port which receives the analog audio signal output from the devices such as microphone, pickup.
4	Audio output port (MIC OUT)	Tow-way talk output port which outputs the analog audio signal to the devices such as the sound box.
5	Audio input port	Receives the analog audio signal output from the devices such as microphone.
6	Alarm input port 1–16	● Four groups of alarm output ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types; NO (Normally Open) and NC (Normally Closed). ● When your alarm input device is using external power, make sure that the device and the NVR have the same ground.
	Alarm output port 1–5 (NO1–NO5; C1–C5; NC5)	● Five groups of alarm output ports. (Group 1: port NO1–C1,Group 2: port NO2–C2,Group 3: port NO3–C3, Group 4：port NO4–C4, Group 5: port NO5, C5, NC5). These ports output alarm signal to the alarm device. Make sure that power supply to the external alarm device. ● NO: Normally open alarm output port. ● C: Alarm output public end. ● NC: Normally closed alarm output port.
	RS-485 communication port	You can connect to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.

No.	Port Name	Function
	Four-wire full-duplex RS-485 port (T+, T-, R+, R-)	Four-wire full-duplex 485 port. T+ and T- is the output wire; R+ and R- is the input wire.
	Control power output (CTRL 12V)	Controls the 6th channel power output for alarm. ● Turns off power output when there is alarm output. ● Turns on power output when the alarm is cleared.
	12V power output port	Provides power to external devices such as camera and alarm device. Note the supplying power shall be below 1A.
	G	Ground.
7	RS-232 debug COM.	It is for general COM debug to configure IP address or transfer transparent COM data.
8	VGA video output	Outputs analog video signal. It can connect to the monitor to view analog video.
9	Power button	Turns on/off the Device.
10	Power input port	Inputs power.
11	Loop out	Outputs the video signal of the corresponding video input port.
12	Video input port	Connect to analog camera to input video signal.
13	Network port	Connects to Ethernet port.
14	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
15	eSATA port	External SATA port which connects to the device with SATA port. Perform the jumper configuration when connecting HDD.
16	HDMI port	High definition audio and video signal output port. It outputs the same video source as VGA. It supports 4K resolution output and supports mouse operation and control. Note when the HDMI output resolution is 4K, the VGA output stops.
17	GND	Ground.

3.2.7 DH-XVR5408L-I2/DH-XVR5416L-I2/DH-XVR5432L-I2/DH-XVR5416L-4KL-I2/DH-XVR5432L-4KL-I2/DH-XVR7408L-4K-I2/DH-XVR7416L-4K-I2

Figure 3-18 Rear panel

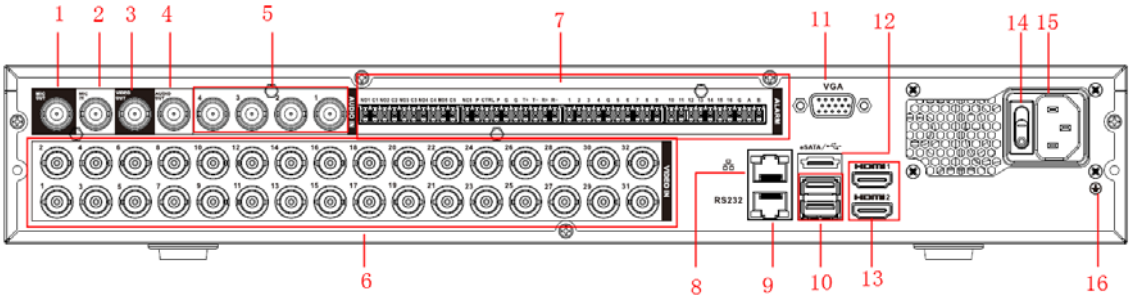


Table 3-17 Rear panel description

No.	Port Name	Function
1	Audio output port (MIC OUT)	Tow-way talk output port which outputs the analog audio signal to the devices such as the sound box.
2	Audio input port (MIC IN)	Tow-way talk input port which receives the analog audio signal output from the devices such as microphone, pickup.
3	Video output port	Connect to video output devices such as TV.
4	Audio output port	Outputs the analog audio signal to the devices such as the sound box.
5	Audio input port	Receives the analog audio signal output from the devices such as microphone.
6	Video input port	Connect to analog camera to input video signal.
7	Alarm input port 1–16	● Four groups of alarm output ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types; NO (Normally Open) and NC (Normally Closed). ● When your alarm input device is using external power, make sure the device and the NVR have the same ground.
	Alarm output port 1–5 (NO1–NO5; C1–C5; NC5)	● Five groups of alarm output ports. (Group 1: port NO1–C1,Group 2: port NO2–C2,Group 3: port NO3–C3, Group 4： port NO4–C4, Group 5: port NO5, C5, NC5). These ports output alarm signal to the alarm device. Make sure power supply to the external alarm device. ● NO: Normally open alarm output port. ● C: Alarm output public end. ● NC: Normally closed alarm output port.

No.	Port Name	Function
	RS-485 communication port	You can connect to the control devices such as speed dome PTZ. RS-485_A port is connected by the cable A and RS-485_B is connected to the cable B.
	Four-wire full-duplex RS-485 port (T+, T-, R+, R-)	Four-wire full-duplex 485 port. T+ and T- is the output wire; R+ and R- is the input wire.
	Control power output (CTRL 12V)	Controls 12 VDC power output. It is to control the on-off alarm relay output.
	12V power output port	Provides power to external devices such as camera and alarm device. Note the supplying power shall be below 1A.
	⏚	Ground.
8	Network port	Connects to Ethernet port.
9	RS-232 debug COM.	It is for general COM debug to configure IP address or transfer transparent COM data.
10	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
11	VGA video output	Outputs analog video signal. It can connect to the monitor to view analog video.
10	Video input port	Connect to analog camera to input video signal.
11	Network port	Connects to Ethernet port.
12	eSATA port	External SATA port which connects to the device with SATA port. Perform the jumper configuration when connecting HDD.
13	HDMI port	High definition audio and video signal output port. It outputs the same video source as VGA. It supports 4K resolution output and supports mouse operation and control. Note when the HDMI output resolution is 4K, the VGA output stops.
14	Power button	Turns on/off the Device.
15	Power input port	Inputs power.
16	GND	Ground.

3.2.8 DH-XVR1B16-I/DH-XVR1B08-I/DH-XVR1B08H-I/DH-XVR1B04-I/DH-XVR1B04H-I/DH-XVR1B16H-I

Figure 3-19 Rear panel

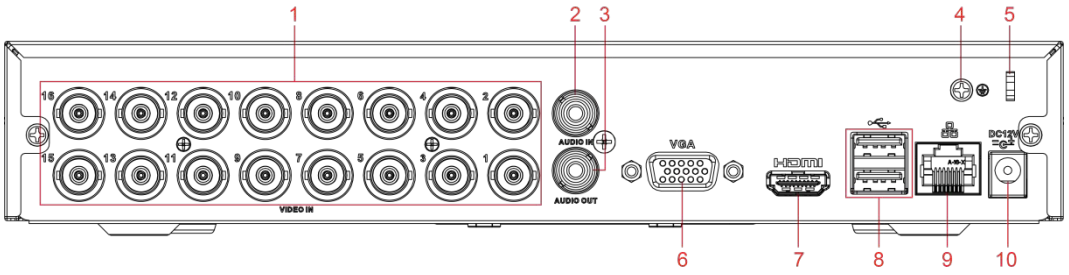


Table 3-18 Rear panel description

No.	Port Name	Function
1	Video input port	Connect to analog camera to input video signal.
2	Audio input port	Receives the analog audio signal output from the devices such as microphone.
3	Audio output port	Outputs the analog audio signal to the devices such as the sound box.
4	GND	Ground.
5	Power cable fastener	Use clamp to secure the power cable on the DVR in case there is any loss.
6	VGA video output	Outputs analog video signal. It can connect to the monitor to view analog video.
7	HDMI port	High definition audio and video signal output port. It outputs the same video source as VGA. It supports 4K resolution output and supports mouse operation and control. Note when the HDMI output resolution is 4K, the VGA output stops.
8	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
9	Network port	Connects to Ethernet port.
10	Power input port	Inputs power.

3.2.9 DH-XVR5104C-I3/DH-XVR5108C-I3/DH-XVR5104C-4KL -I3

Figure 3-20 Rear panel

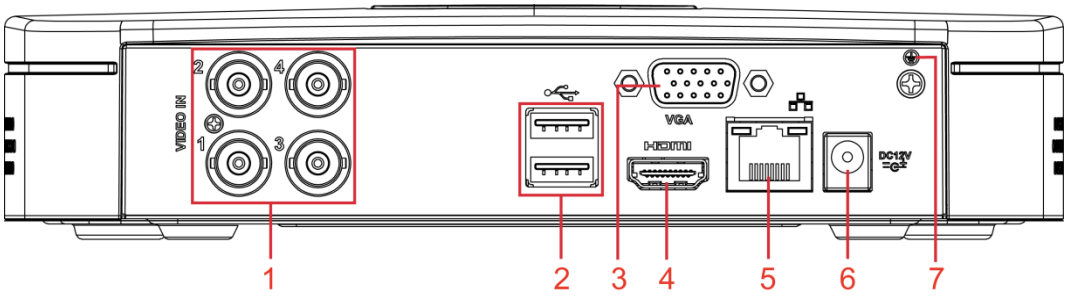


Table 3-19 Rear panel description

No.	Port Name	Function
1	Video input port	Connects to analog camera to input video signal.
2	USB port	Connects to external devices such as USB storage device, keyboard and mouse.
3	VGA port	Outputs analog video data to the connected display with VGA port.
4	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
5	Network port	Connects to Ethernet port.
6	Power input port	Inputs 12 VDC power.
7	⏚	Ground terminal.

3.3 Remote Control Operations

Note the remote control is not our standard accessory and might not be included in the accessary bag. It is supplied dependent on the model you purchased.

Figure 3-21 Remote control

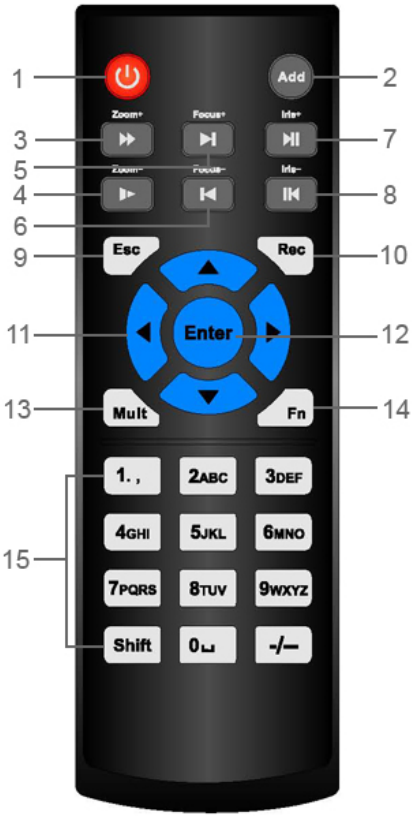


Table 3-20 Remote control description

No.	Name	Function
1	Power button	Press this button to boot up or shut down the device.
2	Address	Press this button to input device serial number, so that you can control the Device.
3	Forward	Multi-step forward speed and normal speed playback.
4	Slow motion	Multi-step slow motion speed or normal playback.
5	Next record	In playback state, press this button to play back the next video.
6	Previous record	In playback state, press this button to play back the previous video.
7	Play/Pause	● In normal playback state, press this button to pause playback. ● In pause state, press this button to resume to normal playback. ● In live view window page, press this button to enter video search menu.
8	Reverse/pause	In the reverse playback state, press this button to pause reverse playback.
		In the reverse playback pause state, press this button to resume to playback reversing state.
9	Esc.	Go back to previous menu or cancel current operation (close front page or control).

No.	Name	Function
10	Record	● Start or stop record manually. ● In record page, use the direction buttons to select the channel that you want to record. ● Press this button for at least 1.5 seconds, and the manual record page will be displayed.
11	Direction keys	Switch between current activated controls by going left or right. In playback state, the keys control the playback progress bar. Aux function (such as operating the PTZ menu).
12	Enter/menu key	● Confirms an operation. ● Go to the **OK** button. ● Go to the menu.
13	Multiple-window switch	Switch between multiple-window and one-window.
14	Fn	● In single-channel monitoring mode, press this button to display the PTZ control and color setting functions. ● Switch the PTZ control menu in PTZ control page. ● In motion detection page, press this button with direction keys to complete setup. ● In text mode, press and hold this button to delete the last character. To use the clearing function: Long press this button for 1.5 seconds. ● In HDD menu, switch HDD recording time and other information as indicated in the pop-up message.
15	Alphanumeric keys	● Input password, numbers. ● Switch channel. ● Press Shift to switch the input method.

3.4 Mouse Operations

The operations are based on the considerations for right-handed users.

Table 3-21 Mouse operations

Operation	Function
Click left mouse button	Password input dialogue box pops up if you have not logged in yet. In live view window page, you can go to the main menu.
	When you have selected one menu item, click it to view menu content.
	Implement the control operation.
	Modify checkbox or motion detection status.
	Click combo box to pop up drop-down list.
	In text box, click the corresponding button on the panel to enter a numeral or English character (small/capitalized).

Operation	Function
	• In English input mode: Click ␣ to enter a backspace and click ⟵ to delete the previous character. • In numeral input mode: Click ␣ to clear and click ⟵ to delete the previous character.
Double-click left mouse button	Implement special control operations such as double-click one item in the file list to play back the video.
	In multiple-window mode, double-click one channel to view in full-window. Double-click current video again to go back to previous multiple-window mode.
Right-click	Right-click in live view window page, the shortcut menu is displayed. For different series product, the shortcut menu may vary.
	Exit current menu without saving the modification.
Click scroll wheel button	In numeral input box: Increase or decrease numeral value.
	Switch the items in the combo box.
	Page up or page down.
Point to select and move	Select current control and move it.
Dragging a selection box with left mouse button	Select motion detection zone.
	Select privacy mask zone.

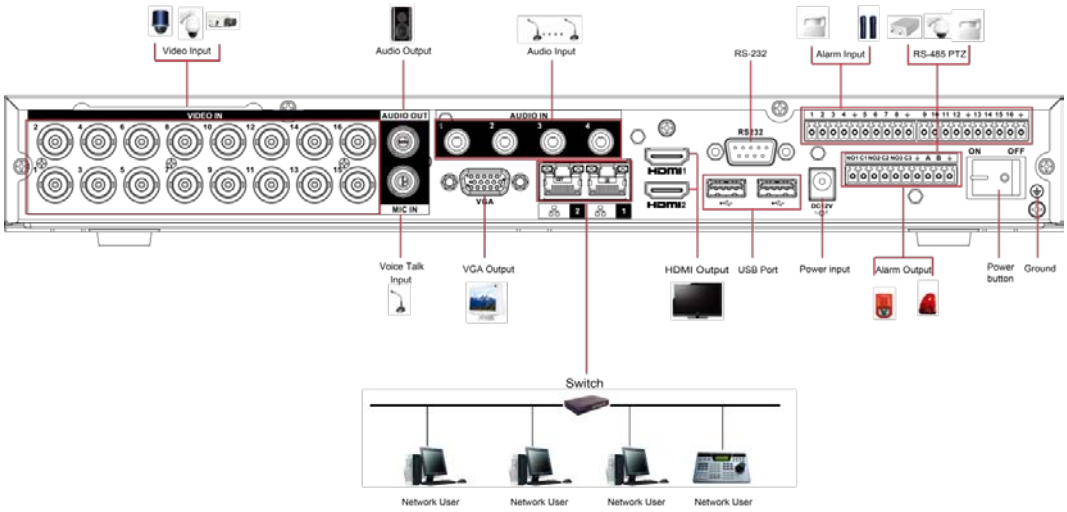
4 Connecting Basics

This chapter introduces the typical connection diagrams and ports connections.

4.1 Typical Connection Diagram

The following figure is for reference only and might differ from the actual product.

Figure 4-1 Connection diagram



4.2 Connecting to Video and Audio Input and Output

4.2.1 Video Input

The video input port is BNC. The input video format includes: PAL/NTSC BNC (1.0 V_{P-P}, 75 Ω).

The video signal should comply with your national standards.

The input video signal shall have high SNR, low distortion; low interference, natural color, and suitable lightness.

Guarantee the stability and reliability of the camera signal

The camera shall be installed in a cool, dry place away from the conditions such as direct sunlight, inflammable, and explosive substances.

The camera and the DVR should have the same grounding to ensure the normal operation of the camera.

Guarantee stability and reliability of the transmission line

Use high quality, sound shielded BNC. Select suitable BNC model according to the transmission distance.

If the distance is too long, you should use twisted pair cable, and you can add video compensation devices or use optical fiber to ensure video quality.

You should keep the video signal away from the strong electromagnetic interference, especially the high tension current.

Keep connection lugs in well contact

The signal line and shielded wire should be fixed firmly and in well connection. Avoid dry joint, lap welding, and oxidation.

4.2.2 Video Output

Video output includes a BNC (PAL/NTSC1.0 V_{P-P}, 75 Ω) output, a VGA output, and HDMI output. System supports BNC, VGA and HDMI output at the same time.

When you are using pc-type monitor to replace the monitor, pay attention to the following points:

- To defer aging, do not allow the pc monitor to run for a long time.
- Regular demagnetization will keep device maintain proper status.
- Keep it away from strong electromagnetic interference devices.

Using TV as video output device is not a reliable substitution method. You also need to reduce the working hour and control the interference from power supply and other devices. The low quality TV may result in device damage.

4.2.3 Audio Input

This series of products audio input port adopt BNC port.

Due to high impedance of audio input, use active sound pick-up.

Audio transmission is similar to video transmission. Try to avoid interference, dry joint, loose contact and it shall be away from high tension current.

4.2.4 Audio Output

The audio output signal parameter is usually over 200 mv 1 KΩ (BNC or RCA). It can directly connect to low impedance earphone, active sound box or amplifier-drive audio output device.

If the sound box and the pick-up cannot be separated spatially, it is easy to arouse squeaking. In this case you can adopt the following measures:

- Use better sound pick-up with better directing property.
- Reduce the volume of the sound box.
- Using more sound-absorbing materials in decoration can reduce voice echo and improve acoustics environment.
- Adjust the layout of speaker and pickup to reduce squeaking.

4.3 Connecting to Alarm Input and Output

Read the followings before connecting.

Alarm input

- Make sure alarm input mode is grounding alarm input.
- Grounding signal is needed for alarm input.
- Alarm input needs the low level voltage signal.
- Alarm input mode can be either NC (Normally Closed) or NO (Normally Open).
- When you are connecting two DVRs or you are connecting one DVR and one other device, use a relay to separate them.

Alarm output

The alarm output port should not be connected to high power load directly (It shall be less than 1A) to avoid high current which might result in relay damage. Use the contactor to realize the connection between the alarm output port and the load.

How to connect PTZ decoder

- Ensure the decoder has the same grounding with DVR; otherwise the PTZ might not be controlled. Shielded twisted wire is recommended and the shielded layer is used to connect to the grounding.
- Avoid high voltage. Ensure proper wiring and some thunder protection measures.
- For too long signal wires, 120 Ω should be parallel connected between A, B lines on the far end to reduce reflection and guarantee the signal quality.
- "485 A, B" of DVR cannot parallel connect with "485 port" of other device.
- The voltage between of A, B lines of the decoder should be less than 5 V.

Make sure the front-end device has soundly earthed

Improper grounding might result in chip damage.

4.3.1 Introducing Alarm Port

The alarm input ports are dependent on the model you purchased.

Figure 4-2 Alarm ports

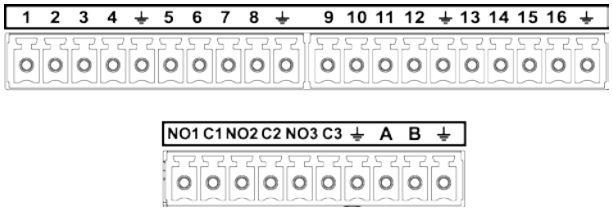


Table 4-1 Alarm port description

Icon	Description
1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16	ALARM 1 to ALARM 16. The alarm becomes active in low voltage.

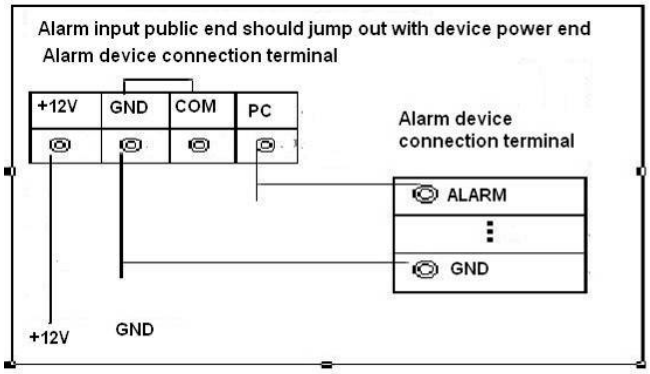
Icon	Description
NO1 C1, NO2 C2, NO3 C3	There are four groups of normally open activation output (on/off button).
⏚	Ground cable.
485 A/B	485 communication port. They are used to control devices such as decoder. 120 Ω should be parallel connected between A, B lines if there are too many PTZ decoders.

4.3.2 Alarm Input

Refer to the following figure for more information.

- Grounding alarm inputs which includes NO (Normally Open) and NC (Normally Closed) type.
- Parallel connect COM end and GND end of the alarm detector (Provide external power to the alarm detector).
- Parallel connect the Ground of the DVR and the ground of the alarm detector.
- Connect the NC port of the alarm sensor to the DVR alarm input (ALARM).
- Use the same ground with that of DVR if you use external power to the alarm device.

Figure 4-3 Alarm input



4.3.3 Alarm Output

- Provide external power to external alarm device.
- To avoid overloading, read the following relay parameters table carefully.
- RS-485 A/B cable is for the A/B cable of the PTZ decoder.

4.3.4 Alarm Output Relay Parameters

Refer to the actual product for relay model information.

Table 4-2 Alarm output relay parameters

Model		HFD23/005-1ZS	HRB1-S-DC5V
Material of the touch		AgNi+ gold-plating	AuAg10/AgNi10/CuNi30
Rating (Resistance Load)	30 VDC 1 A/125 VAC 0.5 A	24 VDC 1 A/125 VAC 2 A	24 VDC 1 A/125 VAC 2 A
	62.5 VA/30 W	250 VA/48 W	250 VA/48W
	125 VAC/60 VDC	125 VAC/60 VDC	125 VAC/60 VDC
	2 A	2 A	2 A
Insulation	400 VAC 1 minute	500 VAC 1 minute	500 VAC 1 minute
	1000 VAC 1 minute	1000 VAC 1 minute	1000 VAC 1 minute
Turn-on Time		5 ms max	5 ms max
Turn-off Time		5 ms max	5 ms max
Longevity	1×10^7 times (300 times/MIN)	5×10^6 times (300 times/MIN)	5×10^6 times (300 times/MIN)
	1×10^5 times (30 times/MIN)	2.5×10^4 times (30 times/MIN)	2.5×10^4 times (30 times/MIN)
Working Temperature		-30 °C to +70 °C	-40 °C to +70 °C

5 Local Configurations

Read the following notes prior to using the Device.

- The figures in the Manual are used for introducing the operations and only for reference. The actual interface might be different dependent on the model you purchased.
- The Manual is a general document for introducing the product, so there might be some functions described for the Device in the Manual not apply to the model you purchased.
- Conventions for mouse operations on a menu.
  - ◇ Click: On the menu, left-click the mouse once on an option to enter the option setting.
  - ◇ Right-click: On any page, right-click the mouse once to return to the previous level. For details about mouse operations, see "3.4 Mouse Operations."

5.1 Initial Settings

5.1.1 Booting up

- Ensure the input voltage corresponds to the power requirement of the Device. Power on the Device after the power cable is properly connected.
- To protect the Device, connect the Device with the power cable first, and then connect to the power source.
- To ensure the stable work of the Device and the external devices connected to the Device and to prolong the HDD life, it is recommended to refer to the national related standard to use the power source that provides stable voltage with less interference from ripples. UPS power source is recommended.

Step 1 Connect the Device to the monitor.

Step 2 Plug in the power cable to the Device.

Step 3 Press the power button to turn on the Device. The power indicator light is on.

On the connected monitor, the live view screen is displayed by default. If you turn on the Device during the time period that is configured for recording, the system starts recording after it is turned on, and you will see the icon indicating recording status is working in the specific channels.

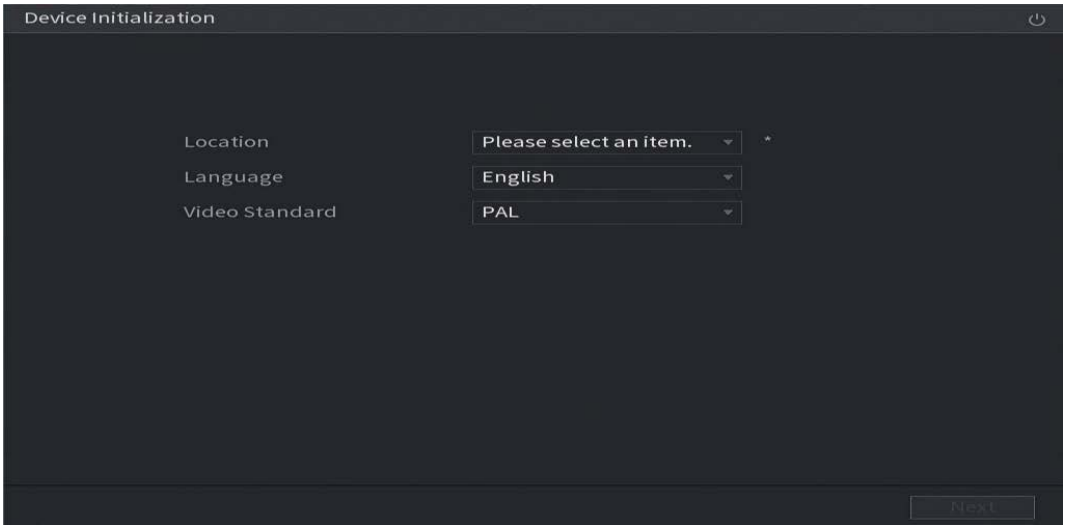
5.1.2 Initializing the Device

When booting up for the first time, you need to configure the password information for **admin** (by default).

To secure the Device, it is strongly recommended for you to properly keep the password for admin and modify it regularly.

Step 1 Turn on the Device.

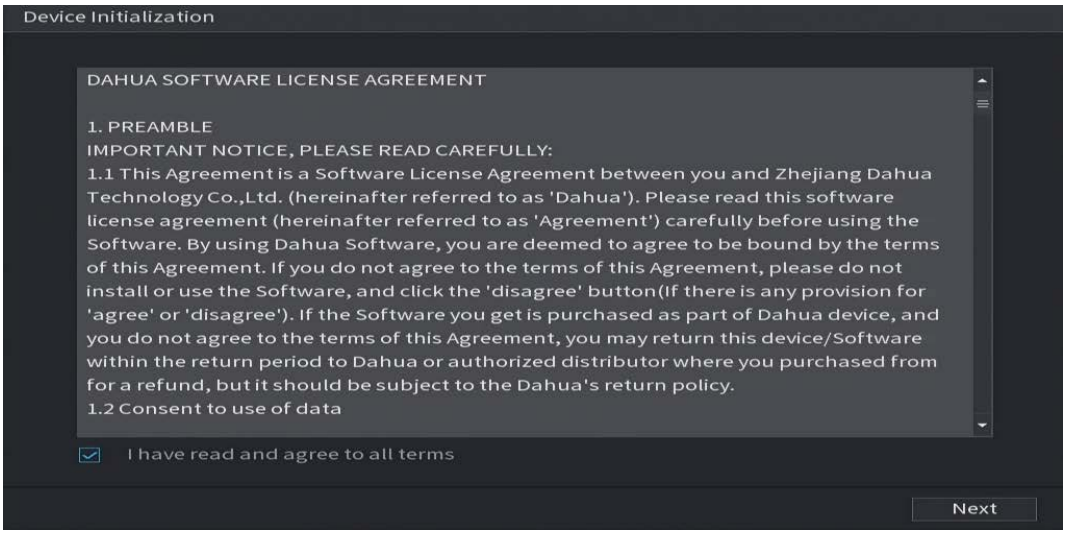
Figure 5-1 Location, language and video standard



Step 2 Select your location from the drop-down list, then language and video standard will match your location automatically. You can change the language and video standard manually.

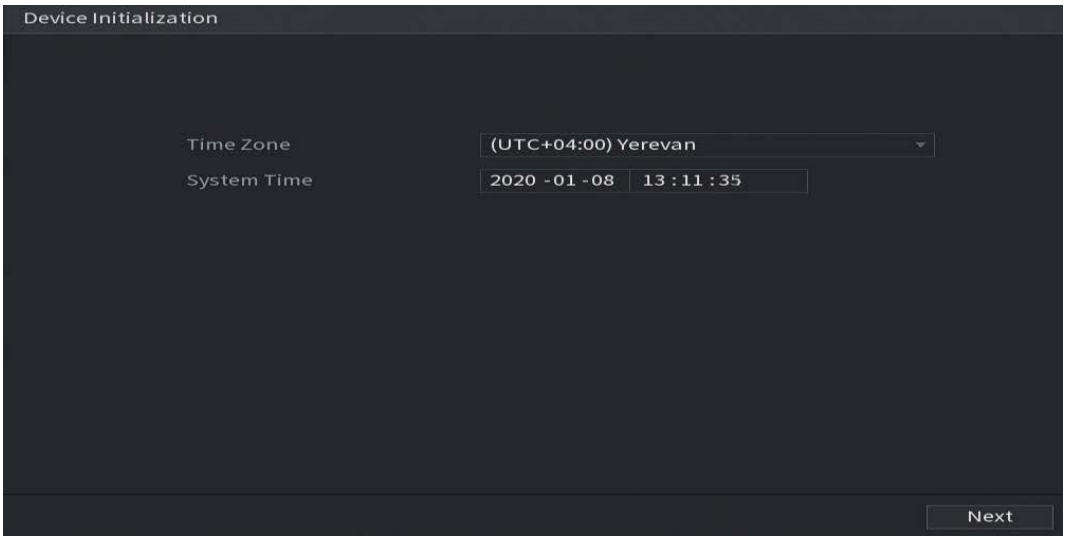
Step 3 Click **Next**.

Figure 5-2 License agreement



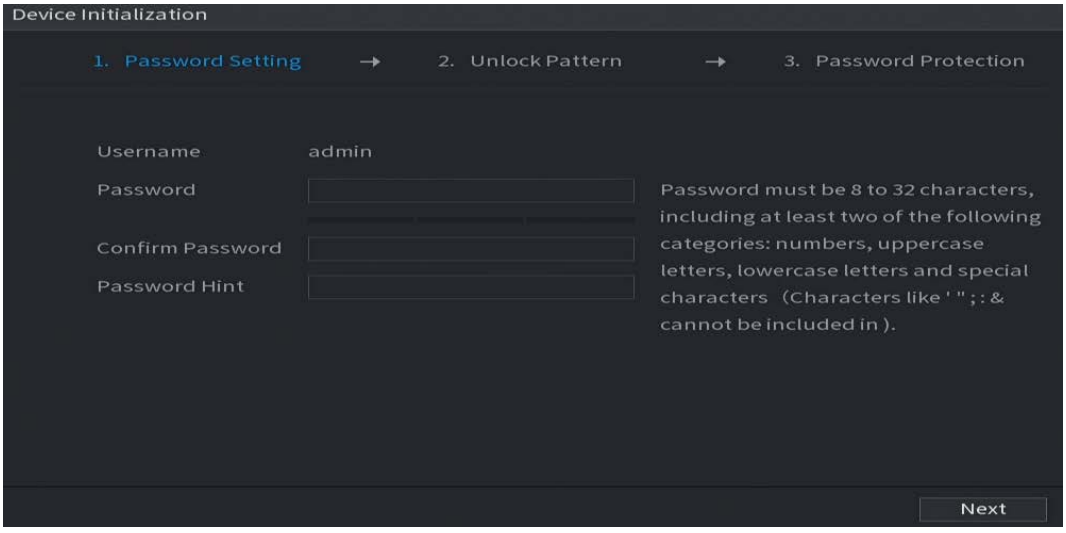
Step 4 Select the checkbox that **I have read and agree to all terms**, and then click **Next**.

Figure 5-3 Time



Step 5 Select system zone, configure system time, and then click **Next**.

Figure 5-4 Enter password



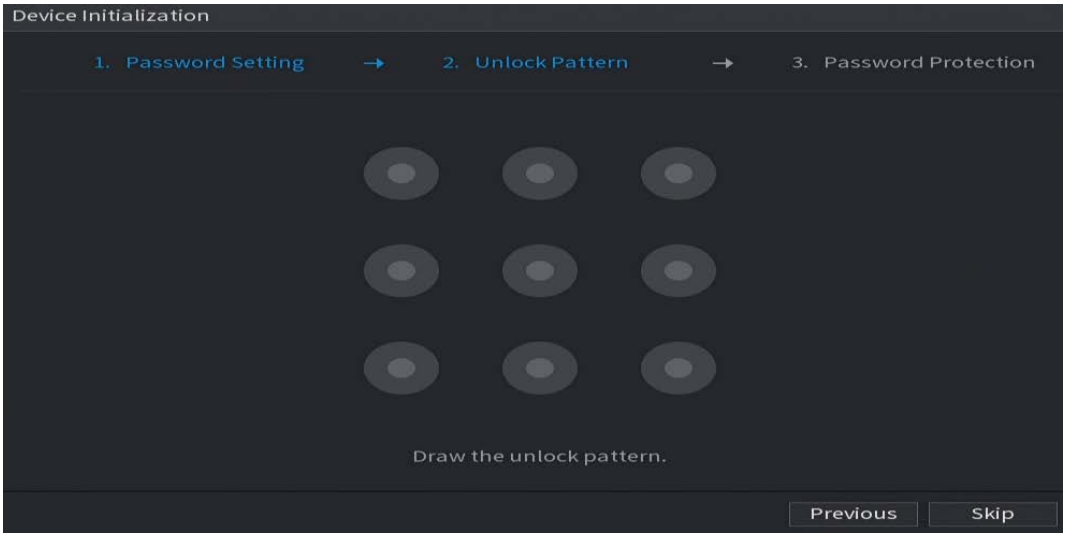
Step 6 Configure the password information for admin.

Table 5-1 Password information

Parameter	Description
User	By default, the user is **admin**.
Password	In the **Password** box, enter the password for admin. The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding"'", """, ";", ":" and "&").
Confirm Password	
Prompt Hint	In the **Prompt Hint** box, enter the information that can remind you of the password. On the login page, click , the prompt will display to help you find back the password.

Step 7 Click **Next**.

Figure 5-5 Unlock pattern



Step 8 Draw an unlock pattern.

- The pattern that you want to set must cross at least four points.
- If you do not want to configure the unlock pattern, click **Skip**.
- Once you have configured the unlock pattern, the system will require the unlock pattern as the default login method. If you skip this setting, enter the password for login.

Figure 5-6 Password protection

Step 9 Configure the protection parameters for password.

After configuration, if you forget the password for admin user, you can reset the password through the reserved email address or security questions. For details about resetting the password, see "5.1.3 Resetting Password".

If you do not want to configure the settings, disable the email address and security questions functions on the page.

Table 5-2 Password protection parameters

Password Protection Mode	Description
Reserved Email	Enter the reserved email address. In the **Reserved Email** box, enter an email address for password reset. If you forget the password, enter the security code that you will get from this reserved email address to reset the password of admin.
Security Questions	Configure the security questions and answers. If you forget the password, enter the answers to the questions can make you reset the password.
If you want to configure the email or security questions fucntion later or you want to change the configurations, select **Main Menu > ACCOUNT > Password Reset**.	

Step 10 Click **OK** to complete the settings.

Step 11 Select **I have read and agree to all terms** checkbox.

Step 12 Click **Next**.

The **Startup Wizard** page is displayed. For details about quick settings during startup, see "5.1.4 Setting Up with the Startup Wizard".

5.1.3 Resetting Password

You can reset the password by the following methods when you forget the password for admin account.

- If the password reset function is enabled, you can use mobile phone to scan the QR code to reset the password. For details, see "5.1.3.2 Resetting Password on Local Interface."
- If the password reset function is disabled, there are two situations:
  - ◇ If you configured security questions, you can find back the password by the security questions.
  - ◇ If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default. For details, see "5.1.3.3 Using Reset Button on the Mainboard."

    Not all models are provided with reset button.

5.1.3.1 Enabling Password Reset Function

Step 1 Select **Main Menu > Account > Password Reset**.

Figure 5-7 Password reset

Step 2 Enable the Password Reset function.

This function is enabled by default.

Step 3 Click **Apply** to save the settings.

When Password reset function is disabled, you can retrieve password through following ways:

- You can retrieve password through resetting password on local interface or using Reset button on the mainboard when the device supports Reset button.
- You can only retrieve password through resetting password on local interface (make sure that security questions are preset) when the device does not support Reset button.

5.1.3.2 Resetting Password on Local Interface

Step 1 Enter the login page.

- If you have configured unlock pattern, the unlock pattern login page is displayed. Click **Forgot Pattern**, the password login page is displayed.
- If you did not configure unlock pattern, the password login page is displayed. Click to display the password with plaintext.

To log in from other user account, on the unlock pattern login page, click **Switch User**; or on the password login page, in the **User Name** list, select other users to login.

Figure 5-8 Login (1)

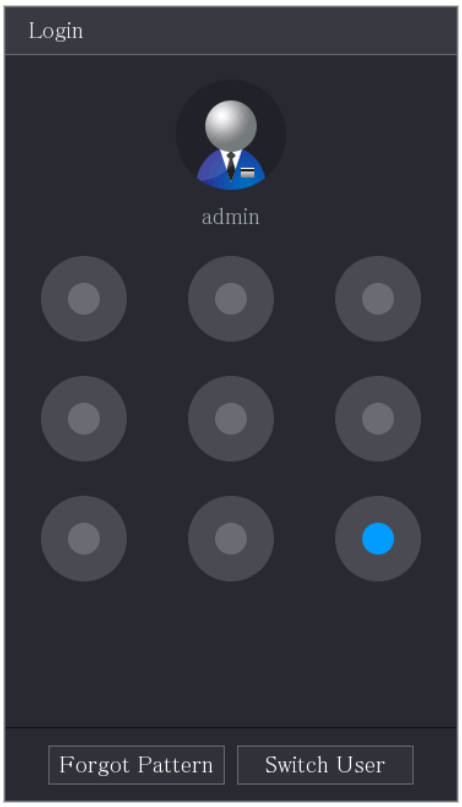
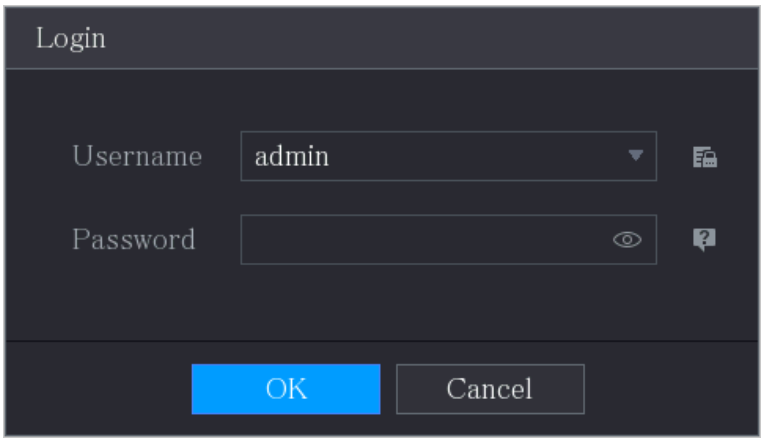


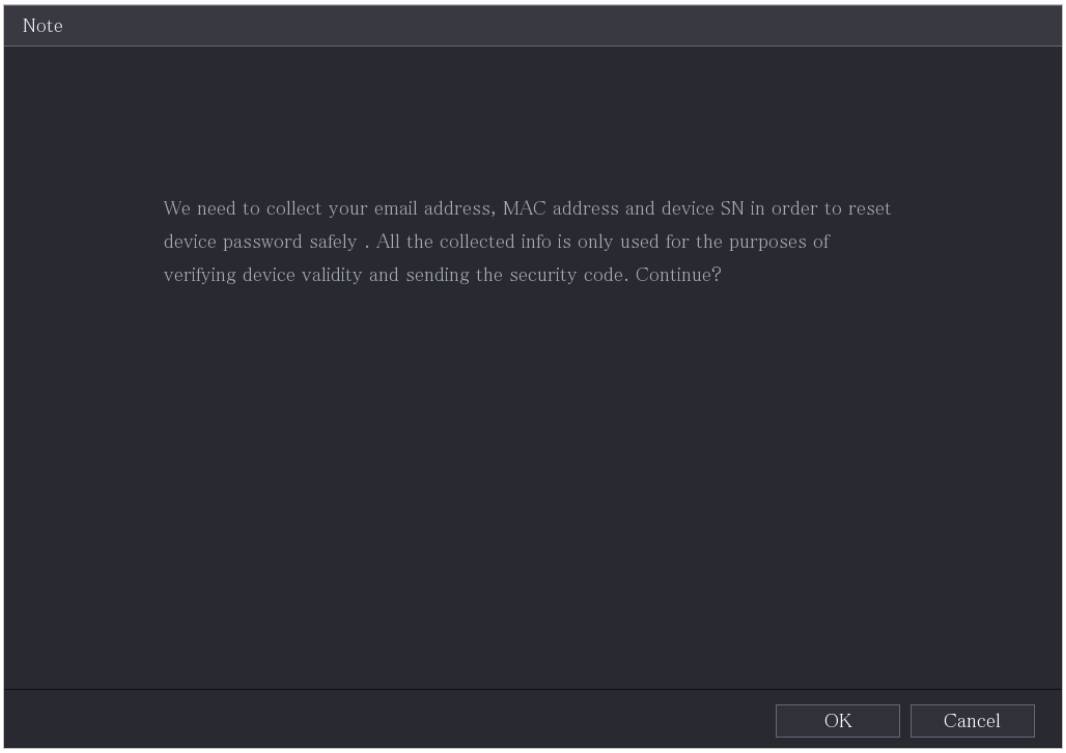
Figure 5-9 Login (2)



Step 2 Click .

- If you have set the reserved email address, the **Prompt** message page is displayed.
- If you did not set the reserved email address, the email entering page is displayed. See Step 3. Enter the email address, and then click **Next**, the **Prompt** message page is displayed.

Figure 5-10 Note



Step 3 Click **OK**.

After clicking **OK**, the system will collect your information for password reset, and the information includes but not limited to email address, MAC address, and device serial number. Read the prompt carefully before clicking **OK**.

Figure 5-11 Reset mode (email)

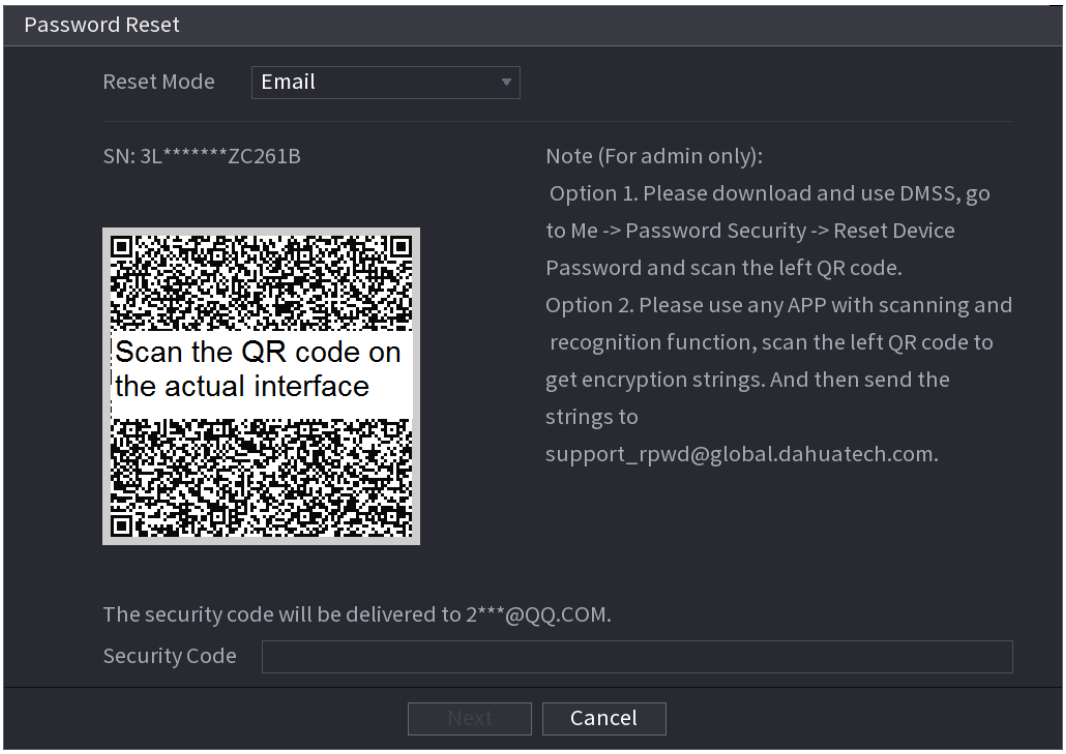
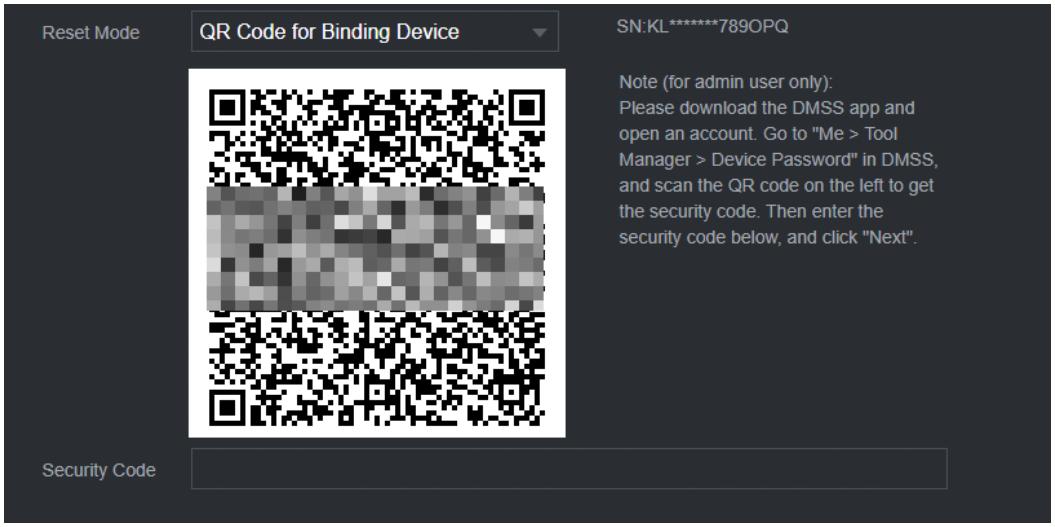


Figure 5-12 Reset mode (app)



Step 4 Reset the password.

- QR code

  Follow the on-screen instructions to get the security code in your reserved email address. In the **Security Code** box, enter the security code.

  - You can get the security code twice by scanning the same QR code. If you need to get the security code once again, refresh the page.
  - Use the security code received in your email box to reset the password within 24 hours; otherwise the security code becomes invalid.

- App

  Select **QR Code for Binding Device** as **Reset Mode**, and then follow the on-screen instructions to get the security code on your DMSS app. In the **Security Code** box, enter the security code.

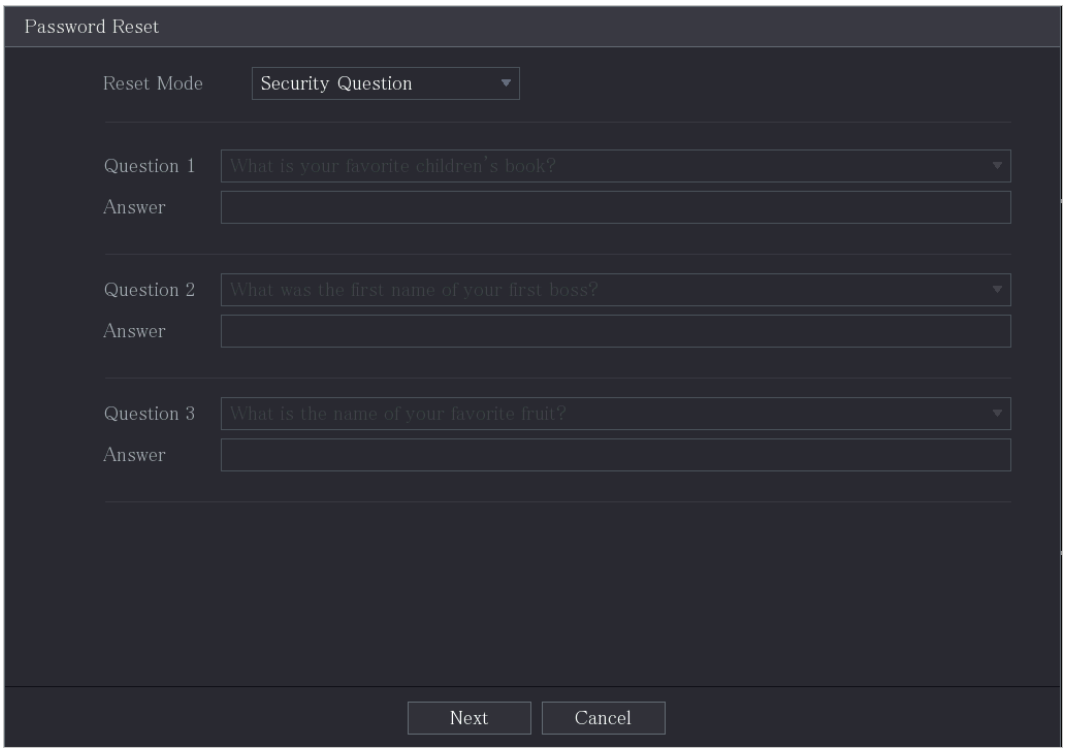
- Security questions

1) For **Reset Mode**, select **Security Questions**.

   If you did not configure the security questions before, in the **Reset Type** list, there will be no **Security Questions**.

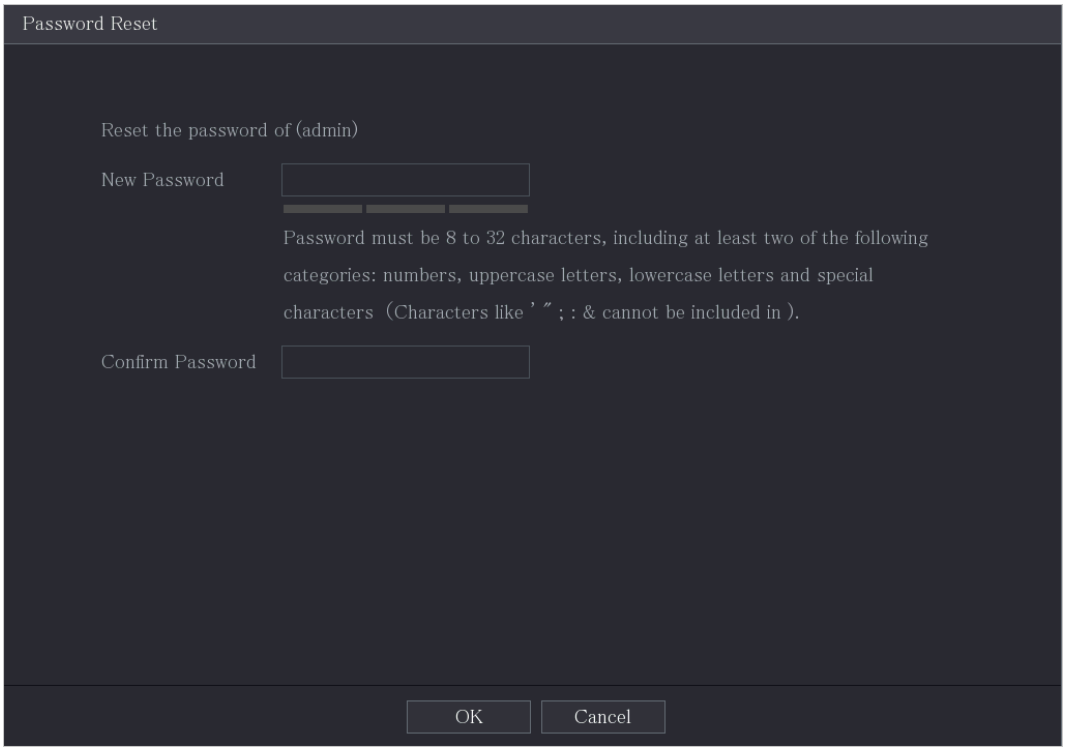
2) In the **Answer** box, enter the correct answers.

Figure 5-13 Security questions



Step 5 Click **Next**.

Figure 5-14 New password



Step 6 In the **New Password** box, enter the new password and enter it again in the **Confirm Password** box.

Step 7 Click **Save**. The password resetting is started.

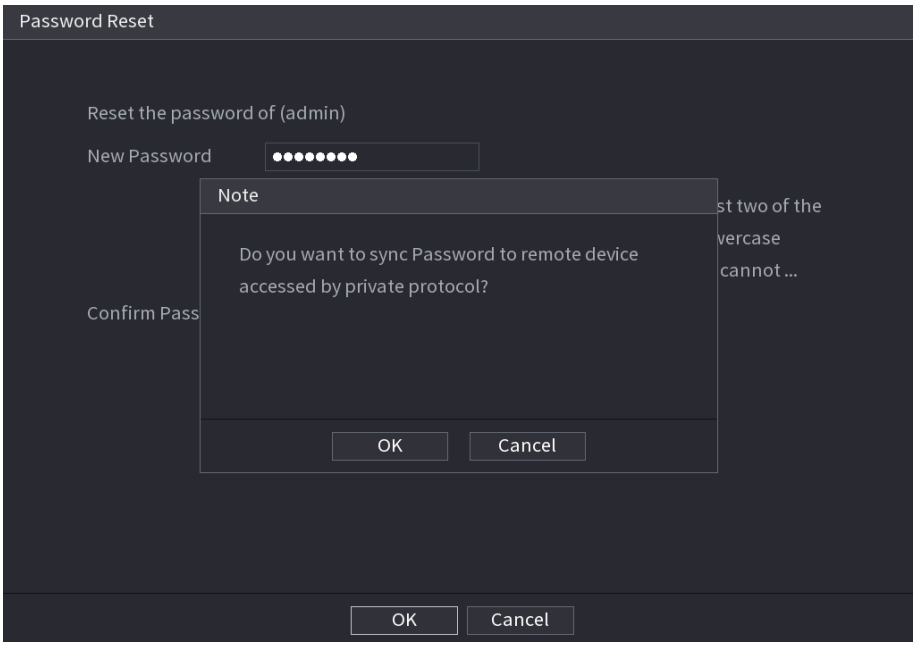
After resetting is completed, a pop-up message is displayed.

Step 8 Click **OK**.

A pop-up message is displayed asking if you want to sync the password with the remote devices.

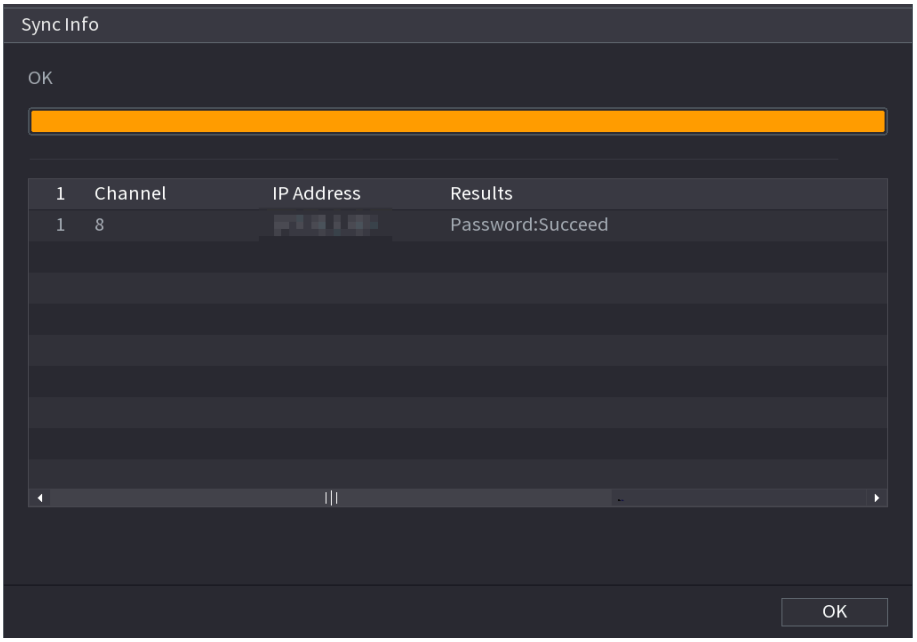
- Click **Cancel**, the resetting is finished.
- Click **OK**, the Sync Info page is displayed.

Figure 5-15 Sync password



This message appears only when there are digital channels instead of only analog channels.

Figure 5-16 Sync info



5.1.3.3 Using Reset Button on the Mainboard

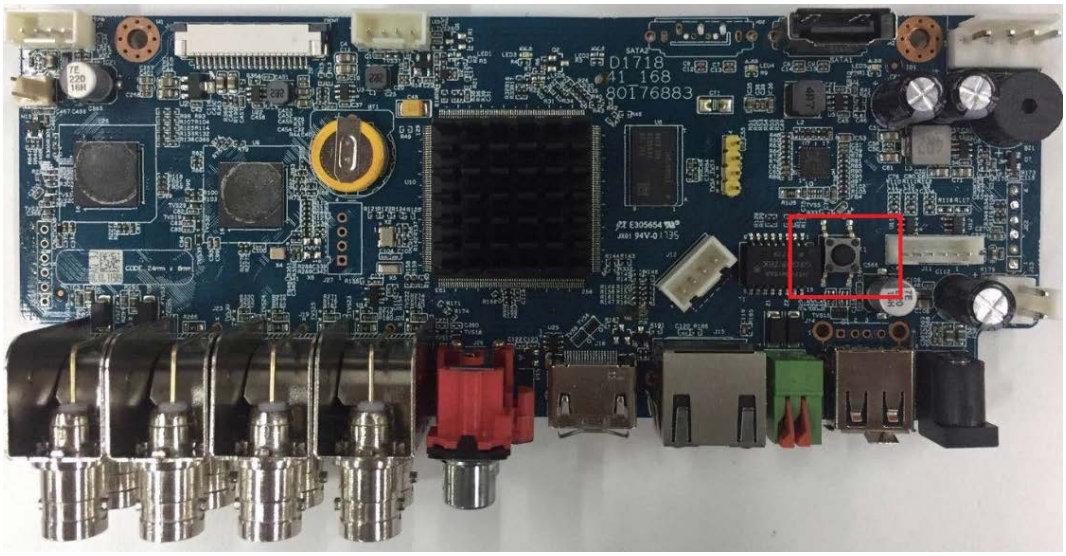
You can always use the reset button on the mainboard to reset the Device to the factory default.

Not all models are provided with reset button.

Step 1 Disconnect the Device from power source, and then remove the cover panel. For details about removing the cover panel, see "2.2 Installing HDD."

Step 2 Find the reset button on the mainboard, and then press and hold the reset button for 5 seconds to 10 seconds.

Figure 5-17 Reset button



Step 3 Reboot the Device.

After the Device is rebooted, the settings have been restored to the factory default. You can start resetting the password.

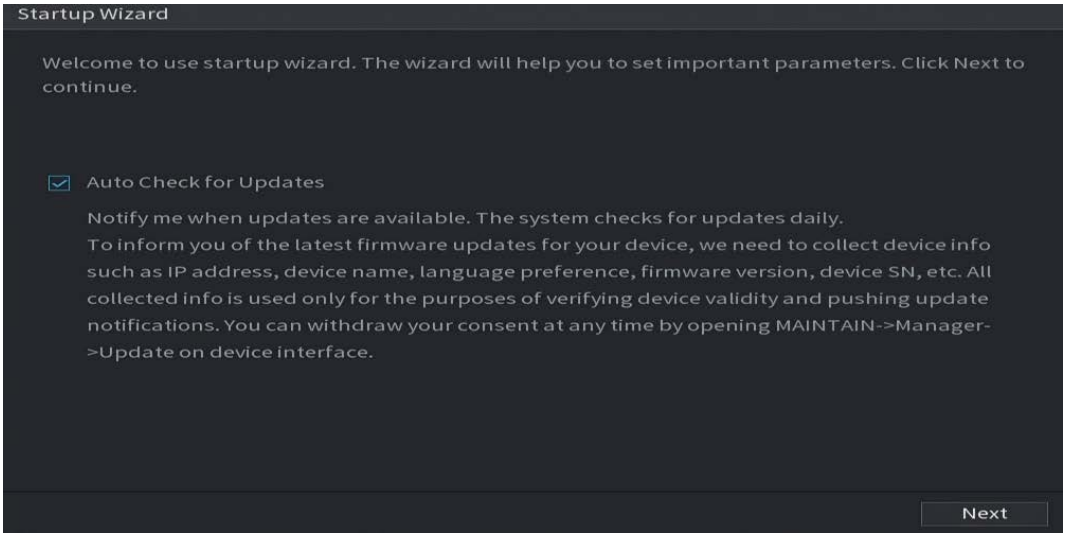
5.1.4 Setting Up with the Startup Wizard

5.1.4.1 Entering Startup Wizard

The Startup Wizard helps you configure the basic settings to set up the Device.

After you have initialized the Device, the **Startup Wizard** page is displayed.

Figure 5-18 Startup wizard



- If you select the **Auto-check for updates** checkbox, the system will notify you automatically when updates are available.
- After the auto-check function is enabled, to notify you to update timely, the system will collect the information such as IP address, device name, firmware version, and device serial number. The collected information is only used to verify the legality of the Device and push upgrade notices.
- If you clear the **Auto-check for updates** checkbox, the system will not perform automatic checks.

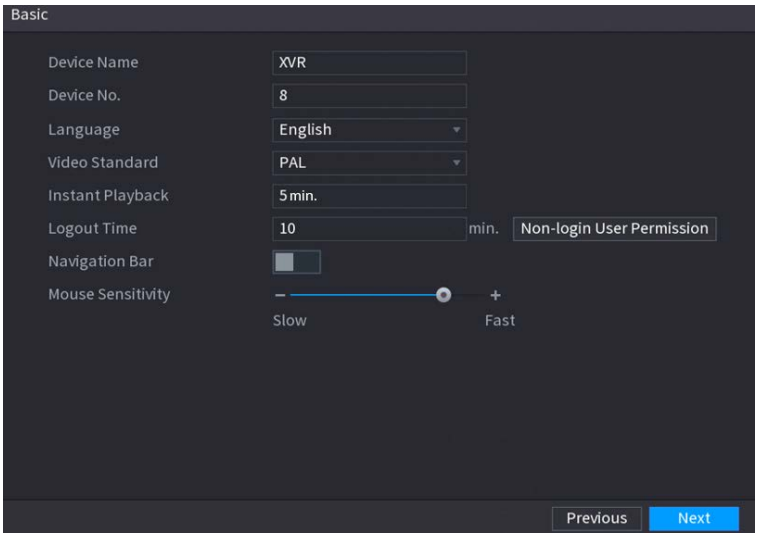
5.1.4.2 Configuring General Settings

You can configure the general settings for the Device such as Device name, language, and settings for instant playback.

You can also configure general settings by selecting **Main Menu > SYSTEM > General > Basic**.

Step 1 On the **Startup Wizard** page, click **Next**.

Figure 5-19 Basic



Step 2 Configure the basic settings parameters.

Table 5-3 Basic settings

Parameter	Description
Device Name	In the **Device Name** box, enter the Device name.
Device No.	In the **Device No.** box, enter a number for the Device.
Language	In the **Language** list, select a language for the Device system.
Video Standard	In the **Video Standard** list, select **PAL** or **NTSC** according to your actual situation.
Instant Playback	In the **Instant Playback** box, enter the time length for playing back the recoded video. On the live view control bar, click the instant playback button to play back the recorded video within the configured time.
Logout Time	In the **Logout Time** box, enter the standby time for the Device. The Device automatically logs out when it is not working for the configured time period. You need to log in to the Device again. The value ranges from 0 to 60. 0 indicates there is not standby time for the Device. Click **Monitor Channel(s) when logout**. You can select the channels that you want to continue monitoring when you logged out.
Navigation Bar	Enable the navigation bar. When you click on the live view screen, the navigation bar is displayed.
Mouse Pointer Speed	Adjust the speed of double-click by moving the slider. The bigger the value is, the faster the double-clicking speed must be.

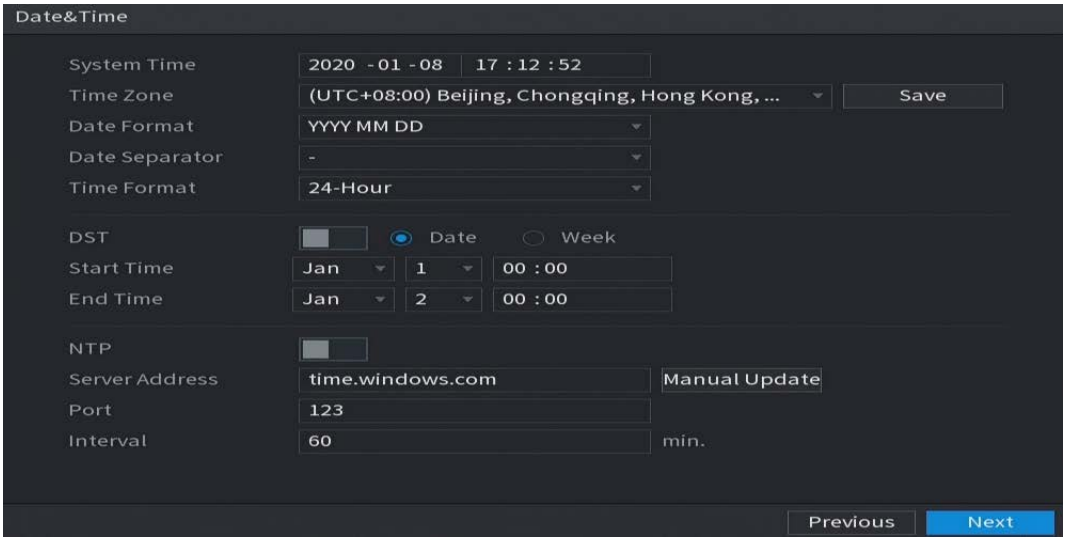
5.1.4.3 Configuring Date and Time Settings

You can configure the system time, choose the time zone, set the daylight saving time, and enable the NTP server.

You can also configure date and time settings by selecting **Main Menu > SYSTEM > General > Date &Time**.

Step 1 After you have configured the general settings, on the **General** page, click **Next**.

Figure 5-20 Date&Time



Step 2 Configure the settings for date and time parameters.

Parameter	Description
System Time	In the **System Time** box, enter time for the system. Click the time zone list, you can select a time zone for the system, and the time in adjust automatically. ⚠ Do not change the system time randomly; otherwise the recorded video cannot be searched. It is recommended to avoid the recoding period or stop recording first before you change the system time.
Time Zone	In the **Time Zone** list, select a time zone for the system.
Date Format	In the **Date Format** list, select a date format for the system.
Date Separator	In the **Date Separator** list, select a separator style for the date.
Time Format	In the **Time Format** list, select **12-HOUR** or **24-HOUR** for the time display style.
DST	Enable the Daylight Saving Time function. Click **Week** or click **Date**.
Start Time	Configure the start time and end time for the DST.
End Time	
NTP	Enable the NTP function to sync the Device time with the NTP server. 🕮 If NTP is enabled, device time will be automatically synchronized with server.
Serve Address	In the **Server Address** box, enter the IP address or domain name of the corresponding NTP server. Click **Manual Update**, the Device starts syncing with the server immediately.
Port	The system supports TCP protocol only and the default setting is 123.
Interval	In the **Interval** box, enter the amount of time that you want the Device to sync time with the NTP server. The value ranges from 0 to 65535.

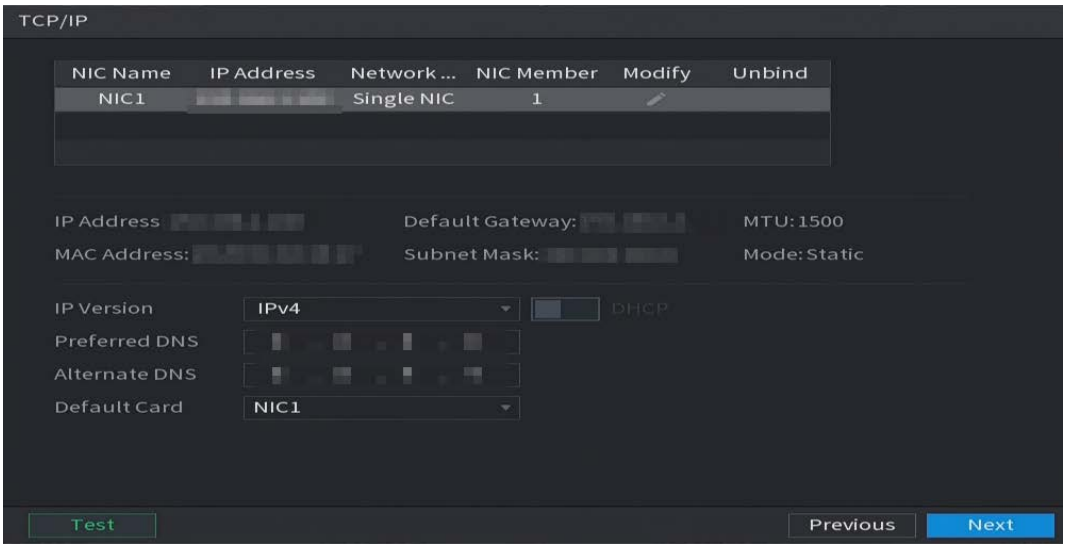
5.1.4.4 Configuring Network Settings

You can configure the basic network settings such as net mode, IP version, and IP address of the Device.

You can also configure network settings by selecting **Main Menu > NETWORK > TCP/IP**.

Step 1 After you have configured the date and time settings, on the **Date &Time** page, click **Next**.

Figure 5-21 TCP/IP



Step 2 Configure the settings for network parameters.

Table 5-4 Network parameters

Parameter	Description
IP Version	In the **IP Version** list, you can select **IPv4** or **IPv6**. Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. ● If DHCP is effective, the obtained information will display in the **IP Address** box, **Subnet Mask** box and **Default Gateway** box. If not, all values show 0.0.0.0. ● If you want manually configure the IP information, disable the DHCP function first. ● If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway. IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	
DNS DHCP	Enable the DHCP function to get the DNS address from router.
Preferred DNS	In the **Preferred DNS** box, enter the IP address of DNS.
Alternate DNS	In the **Alternate DNS** box, enter the IP address of alternate DNS.
MTU	In the **MTU** box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500. The suggested MTU values are as below. ● 1500: The biggest value of Ethernet information package. This value is typically selected if there is no PPPoE or VPN connection, and it is also the default value of some routers, network adapters and switches. ● 1492: Optimized value for PPPoE. ● 1468: Optimized value for DHCP. ● 1450: Optimized value for VPN.
Test	Click **Test** to test if the entered IP address and gateway are interworking.

5.1.4.5 Configuring P2P Settings

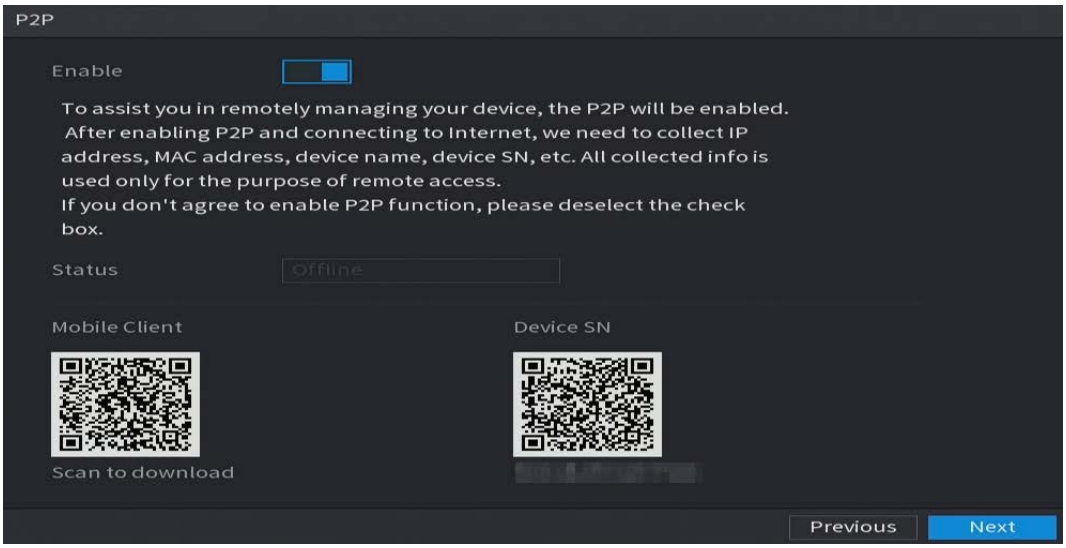
You can add the Device into your cell phone client or the platform to manage.

You can also configure P2P function by selecting **Main Menu > Network > P2P**.

Make sure the DVR is connected into the Internet, and if yes, in the **Status** box of the P2P page, it shows **Online**.

Step 1 After you have configured the network settings, on the **Network** page, click **Next**.

Figure 5-22 P2P



Step 2 Enable the P2P function.

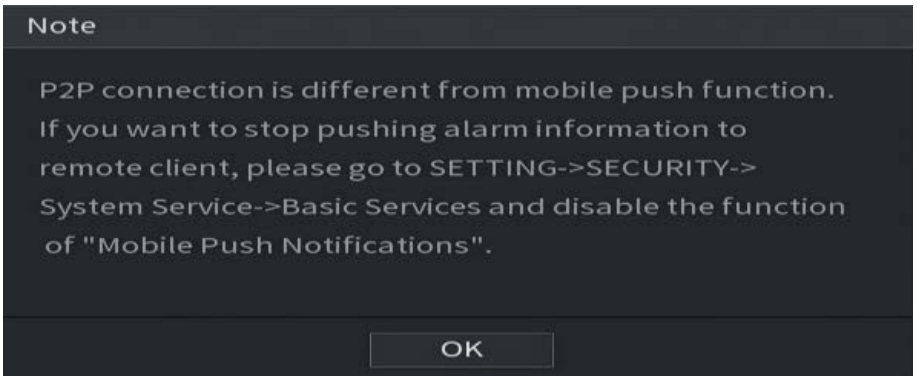
After the P2P function is enabled and connected to the Internet, the system will collect your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

You can start adding the device.

- Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device.
- Platform: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the P2P operation manual.

- You can also enter the QR code of Cell Phone Client and Device SN by clicking on the top right of the pages after you have entered the Main Menu.
- If selection of this function is canceled, the **Note** page is displayed. Choose to enable it or not according to your actual need.

Figure 5-23 Note



To use this function, take adding device into Cell Phone Client as an example.

Adding Device into Cell Phone Client

Step 1 Use your cell phone to scan the QR code under Cell Phone Client to download the application.

Step 2 On your cell phone, open the application, and then tap .

The menu is displayed. You can start adding the device.

1) Tap **Device Manager**.

Figure 5-24 Device manager

2) Tap on the top right corner.

The page requiring device initialization is displayed. A pop-up message reminding you to make sure the Device is initialized is displayed.

3) Tap **OK**.

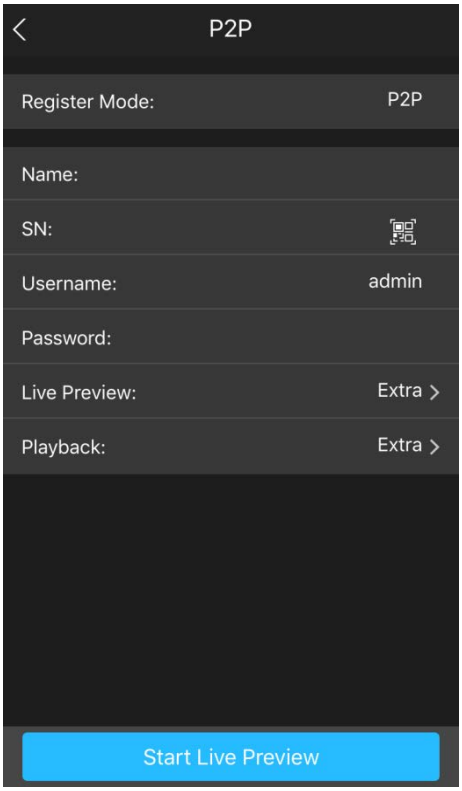
◇ If the Device has not been initialized, Tap **Device Initialization** to perform initializing by following the onscreen instructions.

◇ If the Device has been initialized, you can start adding it directly.

4) Tap **Add Device**.

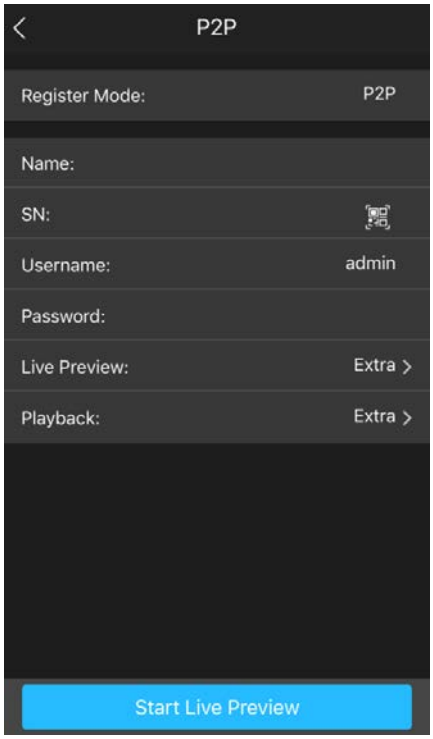
You can add wireless device or wired device. The Manual takes adding wired device as an example.

Figure 5-25 Add



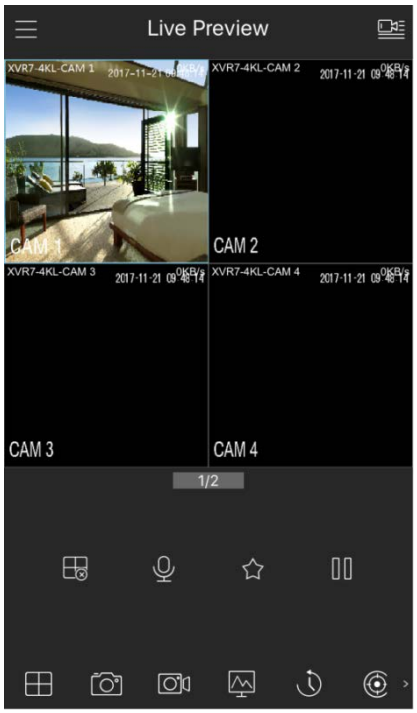
5) Tap **P2P**.

Figure 5-26 P2P



6) Enter a name for the DVR, the username and password, scan the QR code under **Device SN**.
7) Tap **Start Live Preview**.
The Device is added and displayed on the live view page of the cell phone.

Figure 5-27 Live preview



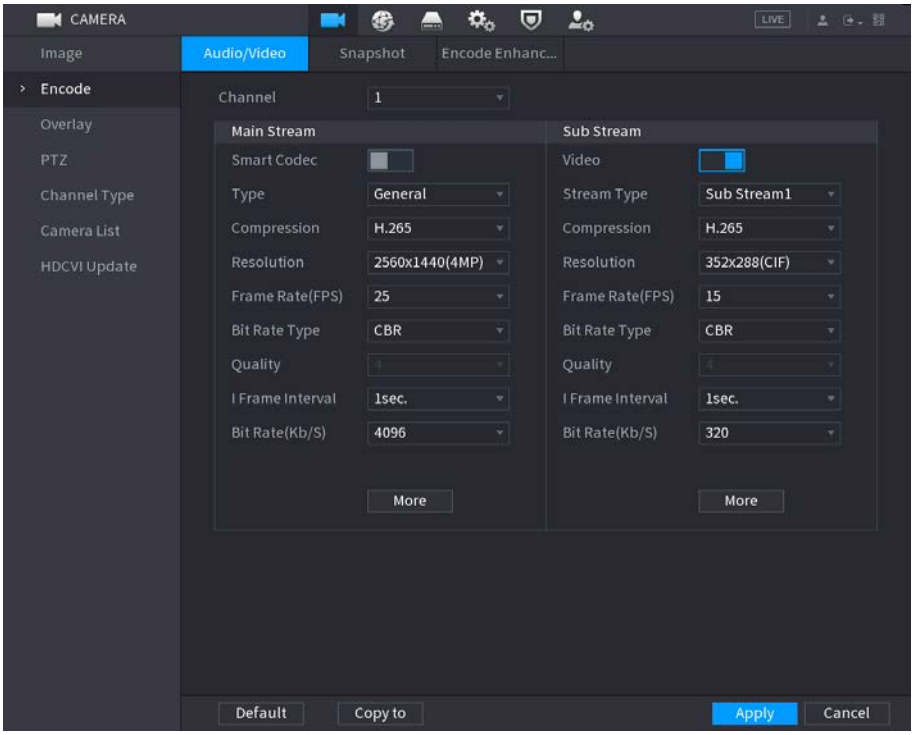
5.1.4.6 Configuring Encode Settings

You can configure the settings of main stream and sub stream for the Device.

You can also configure encode settings by selecting **Main Menu > CAMERA > Encode > Audio/Video**.

Step 1 After you have configured the P2P settings, on the **Audio/Video** page, click **Next**.

Figure 5-28 Encode



Step 2 Configure the settings for the main/sub streams parameters.

Table 5-5 Parameter description

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Smart Codec	Enable the smart codec function. This function can reduce the video bit stream for non-important recorded video to maximize the storage space.
Type	● Main Stream: In the **Type** list, select **General**, **MD** (Motion Detect), or **Alarm**. ● Sub Stream: This setting is not configurable.
Compression	In the **Compression** list, select the encode mode. ● H.265: Main profile encoding. This setting is recommended. ● H.264H: High profile encoding. Low bit stream with high definition. ● H.264: Main profile encoding. ● H.264B: Baseline profile encoding. This setting requires higher bit stream compared with other settings for the same definition.
Resolution	In the Resolution list, select resolution for the video. The maximum video resolution might be different dependent on your device model.
Frame Rate (FPS)	Configure the frames per second for the video. The higher the value is, the clearer and smoother the image will become. Frame rate changes along with the resolution. Generally, in PAL format, you can select the value from 1 through 25; in NTSC format, you can select the value from 1 through 30. However, the actual range of frame rate that you can select depends on the capability of the Device.
Bit Rate Type	In the **Bit Rate Type** list, select **CBR** (Constant Bit Rate) or **VBR** (Variable Bit Rate). If you select **CBR**, the image quality cannot be configured; if you select **VBR**, the image quality can be configured.
Quality	This function is available if you select **VBR** in the **Bit Rate** List. The bigger the value is, the better the image will become.
I Frame Interval	The interval between two reference frames.
Bit Rate (Kb/S)	In the **Bit Rate** list, select a value or enter a customized value to change the image quality. The bigger the value is, the better the image will become.
Video	Enable the function for sub stream.
Audio Audio Source Compression	Click **More**, the **More** page is displayed. ● Audio: This function is enabled by default for main stream. You need to manually enable it for sub stream 1. Once this function is enabled, the recorded video file is composite audio and video stream. ● Audio Source: In the **Audio Source** list, you can select **Local** and **HDCVI**. ◇ Local: The audio signal is input from Audio In port. ◇ HDCVI: The audio signal is input from HDCVI camera. ● Compression: In the **Compression** list, select a format that you need.

5.1.4.7 Configuring Snapshot Settings

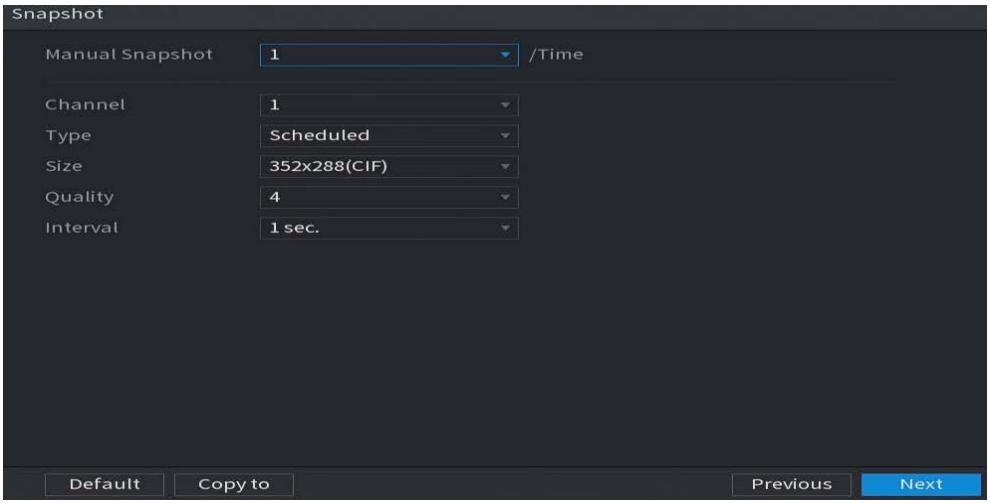
You can configure the basic snapshot settings such as quantity of snapshot each time, channel(s) to take snapshot, and image size and quality of snapshot.

You can also configure general settings by selecting **Main Menu > CAMERA > Encode > Snapshot**.

For more information about snapshot settings, see "5.8 Configuring Snapshot Settings."

Step 1 After you have configured the encode settings, on the **Encode** page, click **Next**.

Figure 5-29 Snapshot



Step 2 Configure the settings for the snapshot parameters.

Table 5-6 Snapshot parameters

Parameter	Description
Manual Snapshot	In the **Manual Snapshot** list, select how many snapshots you want to take each time.
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Type	In the **Mode** list, you can select **Human Face**, **Event**, or **General** as the event type for which you want to take a snapshot. ● **Scheduled**: The snapshot is taken during the scheduled period. ● **Event**: The snapshot is taken when there is an alarm event occurs, such as motion detection event, video loss, and local alarms. ● **Face Snapshot:** The snapshot is taken when the face is detected. The face detection function is support only with the Channel 1.
Size	In the **Size** list, select a value for the image. The bigger the value is, the better the image will become.
Quality	Configure the image quality by 6 levels. The higher the level is, the better the image will become.
Interval	Configure or customize the snapshot frequency.

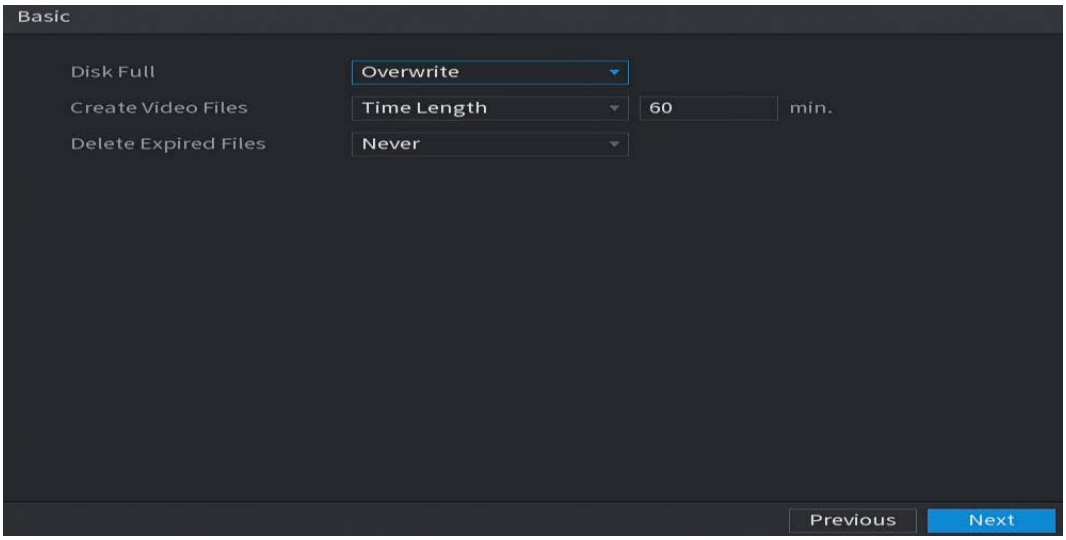
5.1.4.8 Configuring Basic Storage Settings

You can configure the settings for the situations when HDD is full, file length and time length of recorded video, and the settings if to auto-delete the old files.

You can also configure basic storage settings by selecting **Main Menu > STORAGE > Basic**.

Step 1 After you have configured the encode settings, on the **Snapshot** page, click **Next**.

Figure 5-30 Basic



Step 2 Configure the basic storage settings parameters.

Table 5-7 Basic storage settings

Parameter	Description
Disk Full	Configure the settings for the situation when all the read/write discs are full, and there are no more free discs. ● Select **Stop** to stop recording ● Select **Overwrite** to overwrite the recorded video files always from the earliest time. The locked recorded video files will not be overwritten.
Create Video Files	Configure the time length and file length for each recorded video.
Delete Expired Files	Configure whether to delete the old files and if yes, in the **Delete Expired Files** list, select **Custom** to configure the time length for how long you want to keep the old files.

5.1.4.9 Configuring Recorded Video Storage Schedule

You can configure the schedule for the recorded video such as channels to record, alarm settings, and the armed period.

You can also configure recorded video storage settings by selecting **Main Menu > STORAGE > Schedule > Record**.

Step 1 After you have configured the basic storage settings, on the **Basic** page, click **Next**.

Figure 5-31 Record

Step 2 Configure the record settings parameters.

Parameter	Description
Channel	In the **Channel** list, select a channel to record the video.
Pre-record	In the **Pre-record** list, enter the amount of time that you want to start the recording in advance.
Redundancy	If there are several HDDs installed to the Device, you can set one of the HDDs as the redundant HDD to save the recorded files into different HDDs. In case one of the HDDs is damaged, you can find the backup in the other HDD. ● Select **Main Menu > STORAGE > Disk Manager**, and then set a HDD as redundant HDD. ● Select **Main Menu > STORAGE > Schedule > Record**, and then select the **Redundancy** checkbox. ◇ If the selected channel is not recording, the redundancy function takes effect next time you record no matter you select the checkbox or not. ◇ If the selected channel is recording, the current recorded files will be packed, and then start recording according to the new schedule. 📖 ● Not all models support this function. ● The redundant HDD only back up the recorded videos but not snapshots.
Event type	Select the checkbox of the event type which includes **General**, **Motion** (motion detect, video loss, tempering, diagnosis), **Alarm** (IoT alarms, local alarms, alarms from alarm box, IPC external alarms, IPC Offline alarms), **M&A**, **Intelligent** (IVS events, face detection), and **POS**.
Period	Define a period during which the configured recording setting is active. 📖 The system only activates the alarm in the defined period.
Copy	Click **Copy to** to copy the settings to other channels.

Step 3 Define the video recording period by drawing or editing. By default, it is active all the time.

- Define the period by drawing.

1) Select the checkbox of event type.

Figure 5-32 Event type

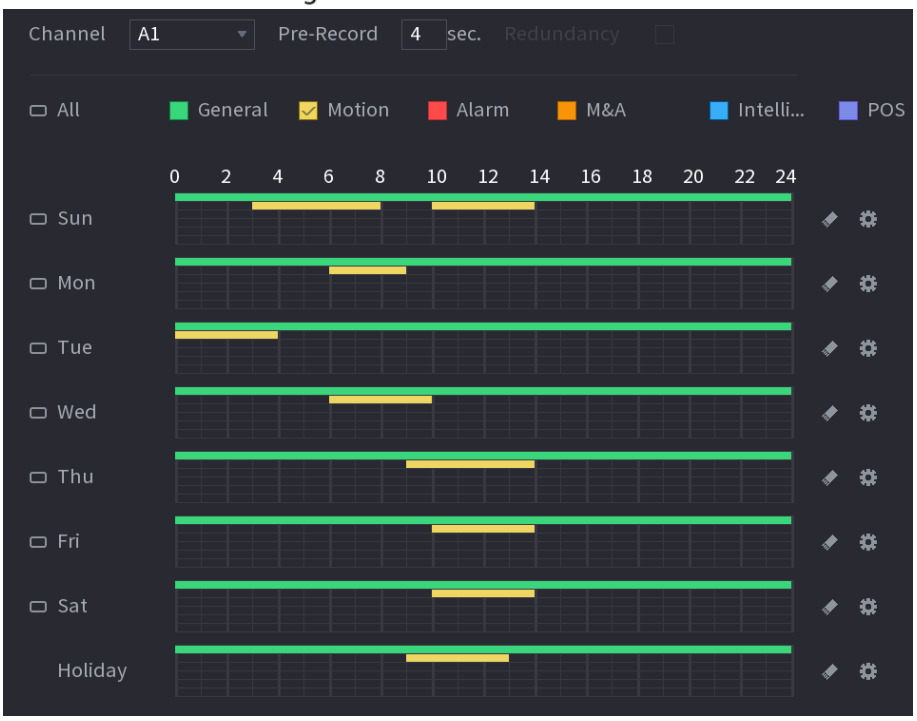
2) Define a period. The system supports maximum six periods.

◇ Define for the whole week: Click next to **All**, all the icon switches to , you can define the period for all the days simultaneously.

◇ Define for several days of a week: Click before each day one by one, the icon switches to . You can define the period for the selected days simultaneously.

3) On the timeline, drag to define a period. The Device starts recoding the selected event type in the defined period.

Figure 5-33 Timeline



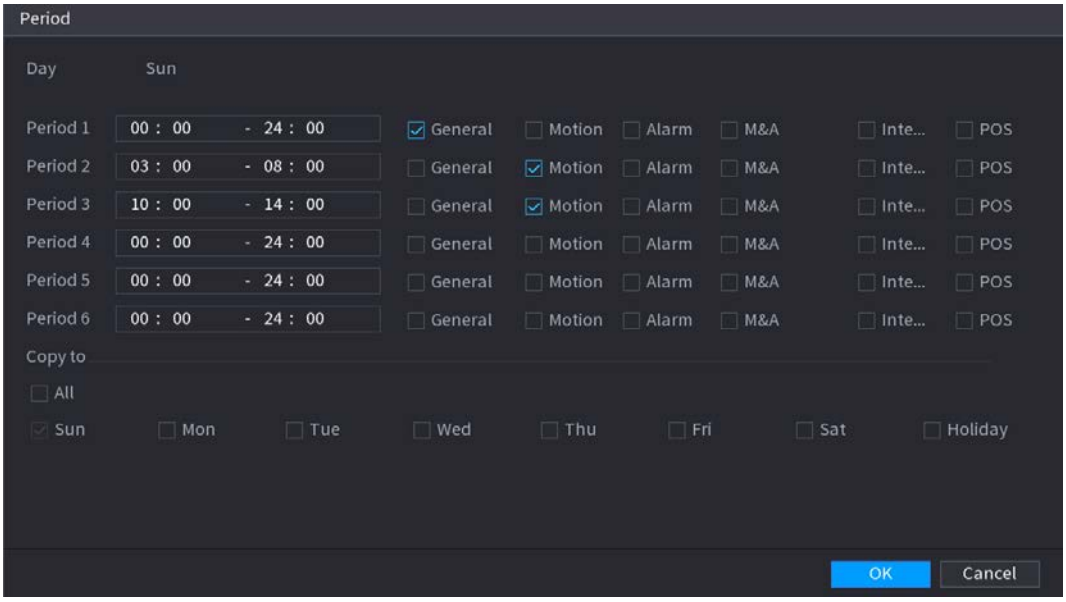
The color bar indicates the event type that is effective in a defined period:

- Recording priority in case of event types are overlapped: **M&A > Alarm > Intelligent > Motion > General**.
- Select the checkbox of event type, and then click to clear the defined period.
- When selecting **MD&Alarm**, the MD and Alarm checkboxes will be cleared respectively.

- Define the period by editing. Take Sunday as an example.

4) Click .

Figure 5-34 Period



5) Enter the time frame for the period and select the event checkbox.
   - ◇ There are six periods for you to set for each day.
   - ◇ Under **Copy to**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
6) Click **OK** to save the settings.

Step 4 Click **OK** to complete the settings.

- Click **Copy** to copy the settings to other channels.
- After configuring the recording schedule settings, you need to perform the following operations to start recording according to the defined schedule.
  - ◇ Enable the alarm event and cofigure the settings for the recording channel. For details, see "5.10 Alarm Events Settings."
  - ◇ You need to enable the recording function, see "5.9.1 Enabling Record Control."

5.1.4.10 Configuring Snapshot Storage Schedule

You can configure the storage schedule for the snapshot such as channels to take snapshot, alarm settings, and the armed period.

You can also configure snapshot storage settings by selecting **Main Menu > STORAGE > Schedule > Snapshot**.

Step 1 After you have configured the video recording settings, on the **Record** page, click **Next**.

Figure 5-35 Snapshot

Step 2 Configure the snapshot settings parameters.

Parameter	Description
Channel	In the **Channel** list, select a channel to take a snapshot.
Event type	Select the checkbox of the event type which includes **General**, **Motion**, **Alarm**, **M&A**, **Intelligent**, and **POS**.
Period	Define a period during which the configured snapshot setting is active. For details about defining a period, see "5.1.4.9 Configuring Recorded Video Storage Schedule."
Copy	Click **Copy to** copy the settings to other channels.

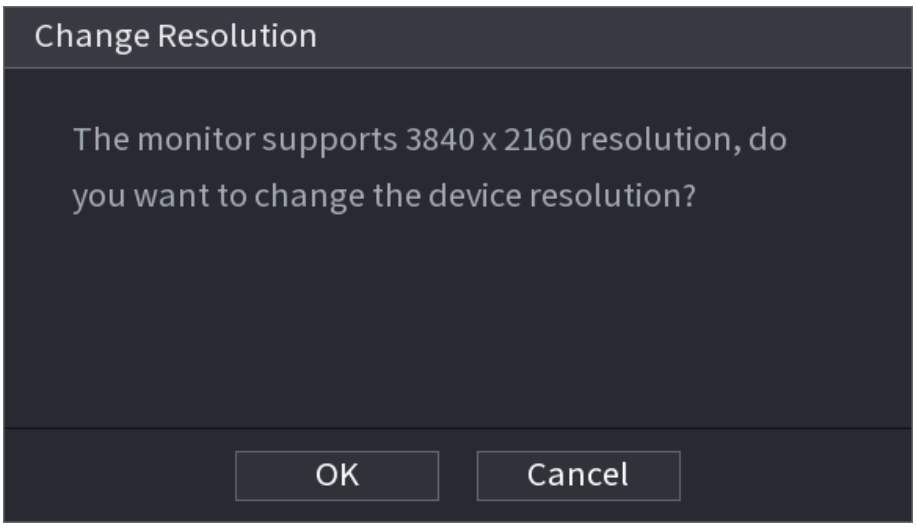
Step 3 Click **OK**.

Step 4 Click **OK**.

The live view screen is displayed. The setting up with startup wizard is completed. You can start using the Device.

Step 5 (Optional) After the setting with startup wizard is completed, if the connected HDMI display resolution is inconsistent with default resolution (1280*1024), a dialog box will pop up. Choose to switch the resolution or not.

Figure 5-36 Change resolution



5.2 Live View

After you logged in the Device, the live view is displayed. The number of channels displayed depends on your model.

To enter the live view screen from other pages, click LIVE on the top right of the screen.

Figure 5-37 Live view

5.2.1 Live View Screen

You can view the live video from the connected cameras through each channel on the screen.

- By default, the system time, channel name and channel number are displayed on each channel window. This setting can be configured by selecting **Main Menu > CAMERA > Overlay > Overlay**.
- The figure in the bottom right corner represents channel number. If the channel position is changed or the channel name is modified, you can recognize the channel number by this figure and then perform the operations such as record query and playback.

Table 5-8 Live view description

Icon	Function
	Indicates recording status. This icon displays when the video is being recorded.
	This icon displays when the motion detection occurs in the scene.
	This icon displays when the video loss is detected.
	This icon displays when the channel monitoring is locked.

To switch the position of two channels, point to one of the two channels, and then drag the window to the other channel.

5.2.2 Live View Control bar

The live view control bar provides you access to perform the operations such as playback, zoom, real-time backup, manual snapshot, voice talk, adding remote devices, and streams switch.

When you move the pointer to the top middle position of a channel window, the live view control bar is displayed.

If there is not operation for six seconds after the control bar is displayed, the control bar hides automatically.

Figure 5-38 Analog channel

Figure 5-39 Digital channel

Figure 5-40 Control bar description

No.	Function	No.	Function	No.	Function
1	Instant Playback	4	Manual Snapshot	7	Camera Registration
2	Digital Zoom	5	Mute	/	/
3	Instant Record	6	Audio Talk	/	/

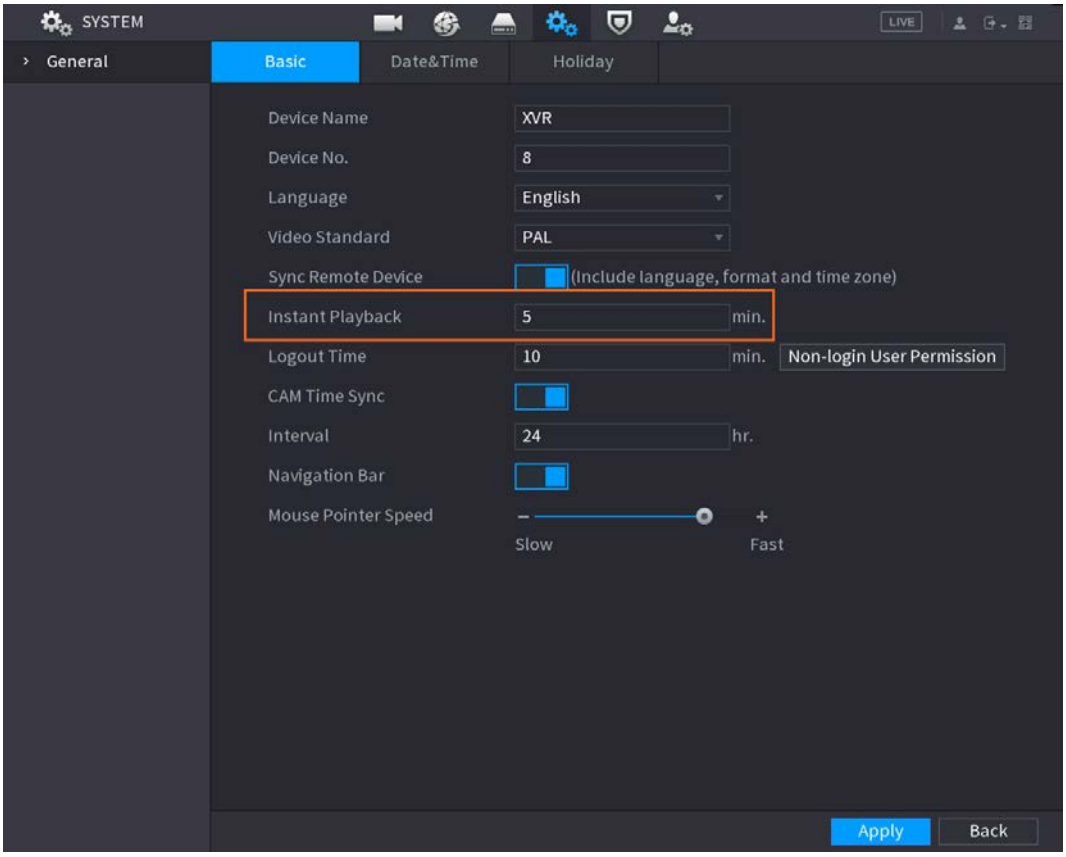
5.2.2.1 Instant Playback

You can play back the previous five minutes to sixty minutes of the recorded video.

By clicking , the instant playback page is displayed. The instant playback has the following features:

- Move the slider to choose the time you want to start playing.
- Play, pause and close playback.
- The information such as channel name and recording status icon are shielded during instant playback and will not display until exited.
- During playback, screen split layout switch is not allowed.
- To change the playback time, select **Main Menu > SYSTEM > General > Basic**, in the **Instant Play** box, enter the time you want to play back.

Figure 5-41 General



5.2.2.2 Digital Zoom

You can enlarge a specific area of the image to view the details by either of the following two ways.

- Click , the icon switches to . Hold down the left mouse button to select the area you want to enlarge. The area is enlarged after the left mouse button is released.
- Point to the center that you want to enlarge, rotate the wheel button to enlarge the area.

- For some models, when the image is enlarged in the first way described previously, the selected area is zoomed proportionally according to the window.
- When the image is in the enlarged status, you can drag the image toward any direction to view the other enlarged areas.
- Right-click on the enlarged image to return the original status.

5.2.2.3 Instant Record

You can record the video of any channel and save the clip into a USB storage device.

By clicking , the recording is started. To stop recording, click this icon again. The clip is automatically saved into the connected USB storage device.

5.2.2.4 Manual Snapshot

You can take one to five snapshots of the video and save into a USB storage device.

By clicking , you can take snapshots. The snapshots are automatically saved into the connected USB storage device. You can view the snapshots on your PC.

To change the quantity of snapshots, select **Main Menu > CAMERA > ENCODE > Snapshot**, in the **Manual Snap** list, select the snapshot quantity.

5.2.2.5 Mute (Analog channel only)

You can mute the video sound by clicking . This function is supported in single-channel view.

5.2.2.6 White Light (Supported on Camera with White Light Function)

Click to manually control the camera to turn on the white light function.

5.2.2.7 Siren (Supported on Camera with Siren Function)

Click to manually control the camera to generate alarm sound.

5.2.2.8 Two-way Talk (Digital channel Only)

You can perform the voice interaction between the Device and the remote device to improve efficiency of emergency. This function is supported only when the remotely connected IPC device supports bidirectional talk.

- Click , the icon switches to , the bidirectional talk of the remote device is turned on. The bidirectional talk of other digital channels is disabled.
- Click to cancel the bidirectional talk. The bidirectional talk of other digital channels is resumed.

5.2.2.9 Adding Camera (Digital channel Only)

You can view the information of remote devices and add new remote devices to replace the current connected devices.

By clicking , the **Camera List** page is displayed. For details about adding the remote devices, see "5.6 Configuring Remote Devices."

5.2.3 Navigation Bar

You can access the functions to perform operations through the function icons on the navigation bar. For example, you can access Main Menu and switch window split mode.

The navigation bar is disabled by default. It does not appear in the live view screen until it is enabled. To enable it, select **Main Menu > SYSTEM > General > Basic**, enable the Navigation Bar, and then click **Apply**.

Figure 5-42 Navigation bar

Table 5-9 Navigation bar description

Icon	Function
	Open **Main Menu**.
	Expand or condense the navigation bar.
	Select view layout.
	Go to the previous screen.
	Go to the next screen.
	Enable tour function. The icon switches to .
	Open the PTZ control panel. For details, see "5.4 Controlling PTZ Cameras."
	Open the **Image** page. This function is supported only in single-channel layout.
	Open the record search page. For detail, see "5.9 Playing Back Video."
	Open the **Alarm Status** page to view the device alarm status. For details, see "5.21.3 Viewing Event Information."
	Open the **CHANNEL INFO** page to display the information of each channel.
	Open the **Camera List** page. For details, see "5.6.1 Adding Remote Devices."

Icon	Function
	Open the **Network** page. For details, see "5.15.1 Configuring Network Settings."
	Open the **Disk Manager** page. For details, see "5.18.3 Configuring Disk Manager."
	Open the **USB Management** page. For details about USB operations, see "5.14.2 Backing up Files", "5.21.2 Viewing Log Information", "5.20.4 Exporting and Importing System Settings", "5.20.6 Updating the Device."

5.2.4 Shortcut Menu

You can quickly access some function pages such as main menu, record search, PTZ setting, color setting and select the view split mode.

Right-click on the live view screen, the shortcut menu is displayed.

After you access any page through shortcut menu, you can return to the previous screen by right-clicking on the current screen.

Figure 5-43 Shortcut menu

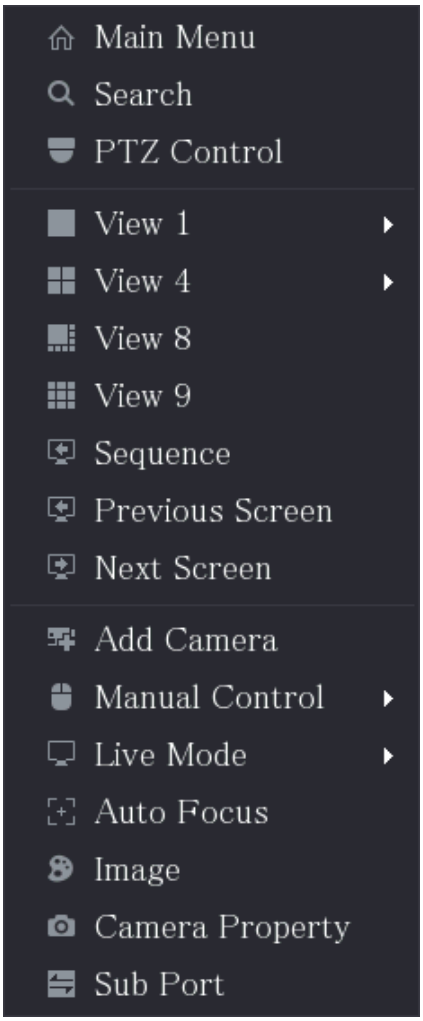


Table 5-10 Menu parameters

Function	Description
Main Menu	Open **Main Menu** page.
Search	Open the **PLAYBACK** page where you can search and play back record files.
PTZ	Open the **PTZ** page.
View Layout	Configure the live view screen as a single-channel layout or multi-channel layout.
Previous Screen Next Screen	Click Previous Screen to go to the previous screen. For example, if you are using 4-split mode, the first screen is displaying the channel 1-4, click **Next screen**, you can view channel 5-8.
Add Camera	Open the **Camera List** page. For details, see "5.6 Configuring Remote Devices." This parameter displays on the right-click menu only after setting at least one channel to **IP** type in **Main Menu > CAMERA > Channel Type**.
Manual Control	• Select **Record Mode**, you can configure the recording mode as **Auto** or **Manual**, or stop the recording. You can also enable or disable snapshot function • Select **Alarm Mode**, you can configure alarm output settings.
Live Mode	• Select **General**, the layout of live view screen is as default. • Select **Face**, the detected face snapshots are displayed in the bottom of the live view screen.
Auto Focus	Point to the channel window and right-click on it to open the shortcut menu, and then click **Auto Focus**. Not all cameras support this function.
Image	Open the **Image** page where you can adjust the video image color.
Camera Property	Click to modify the camera properties.
Sub Port	Click to switch to extra screen control.

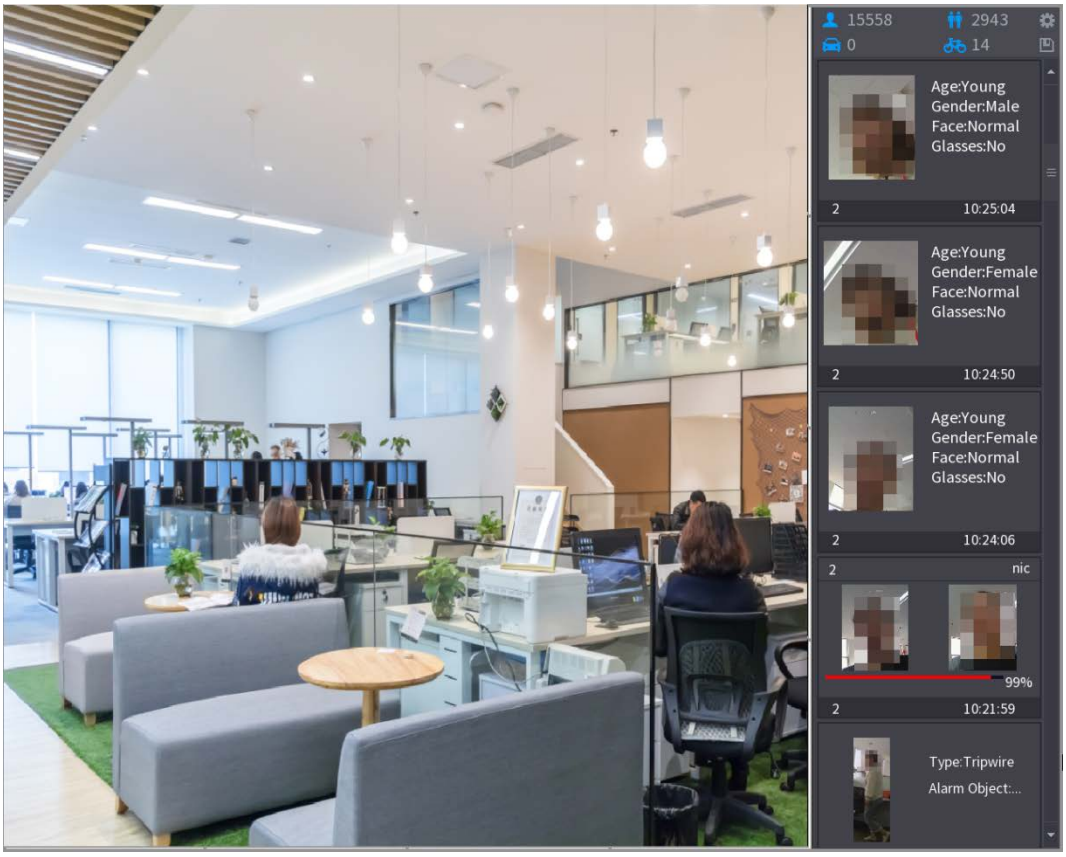
5.2.5 AI Preview Mode

You can view the detected faces snapshots and comparison results of detected faces and the faces in the database, and play back the recorded picture file.

To display the AI preview mode, the face detection function must be enabled. For details, see "5.11.1.1 Face Detection."

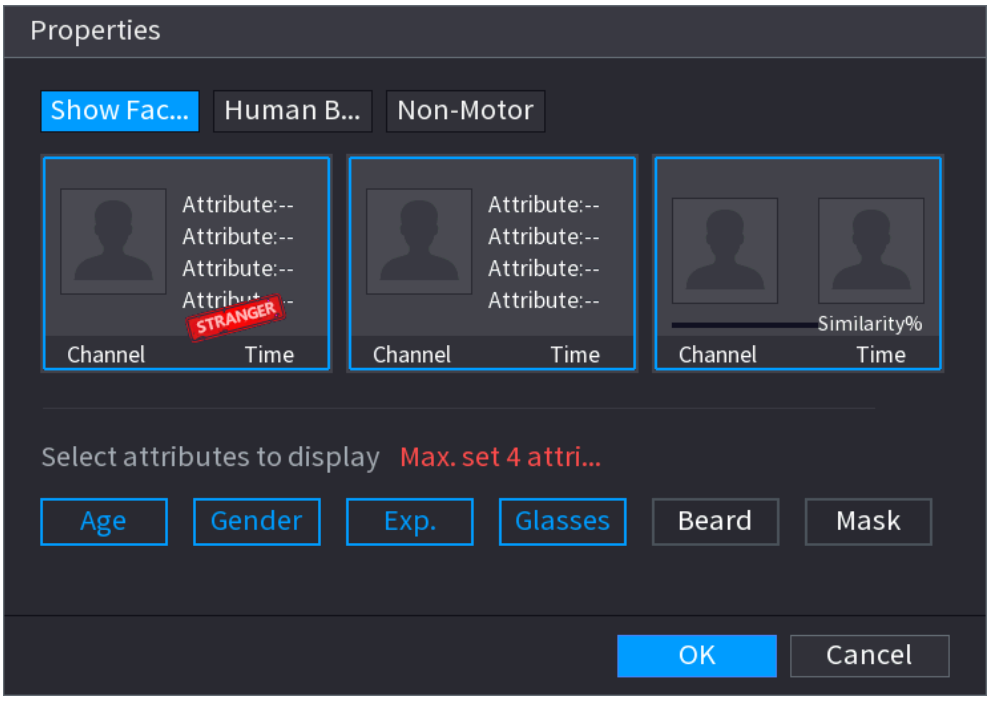
Right-click on the live view screen to display the shortcut menu, and then select **Live Mode > AI Mode**, the AI preview mode page is displayed.

Figure 5-44 Live view



- 15558: Indicates the quantity of detected faces from 0 A.M. to midnight.
- 2943: Indicates the quantity of detected humans 0 A.M. to midnight.
- 0: Indicates the quantity of detected motor vehicles 0 A.M. to midnight.
- 14: Indicates the quantity of detected non-motor vehicles 0 A.M. to midnight.
- : Click this icon and then select the face attributes that you want to display on the AI preview mode. Maximum four attributes are supported to display.
- : Click this icon to export counting report in .csv format. The report information includes date, starting time, ending time, and the number of human, vehicle and face. The title of report is named as "device name_ XVR_AI_Statistics_starting time_ending time.csv".

Figure 5-45 Properties



5.2.6 Channel Sequence

You can adjust the channel sequence displayed on live page on actual needs.

⚠

The live view page displays the default channel sequence after restoring factory defaults.

Step 1 Right-click on the live view page and select **Sequence**.

- The system displays the maximum number of window splits supported by the DVR after **selecting** Sequence.
- The **Sequence** page displays only the channel name and channel number of added remote devices. represents the remote device is online, and represents the remote device is offline.

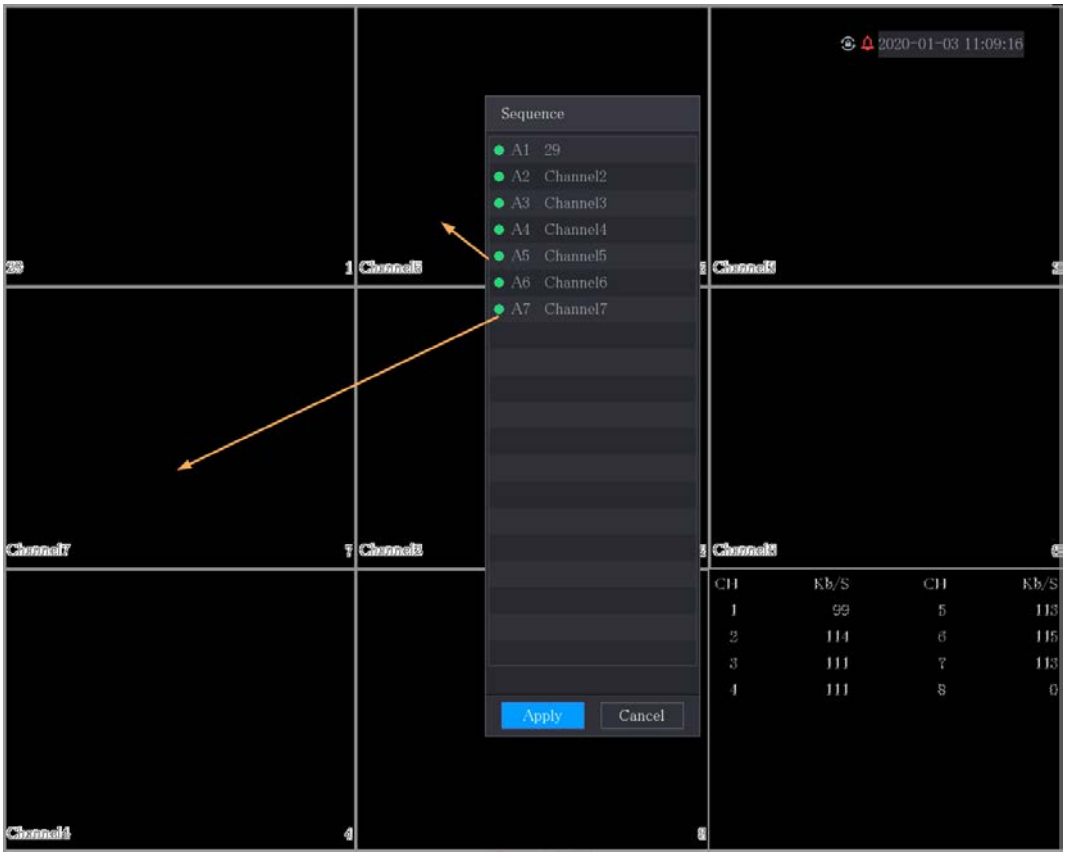
Figure 5-46 Sequence

Step 2 Adjust channel sequence.

- Drag a channel to the target window split.
- Drag a window split to another to change the sequence.

You can view the channel sequence according to the channel number on the lower-right corner of the window split.

Figure 5-47 Adjusted sequence



5.2.7 Color Setting

You can adjust the video image color effect such as sharpness, brightness, and contrast. The parameters are different according to the connected camera type. Take analog channel as an example.

Parameters displayed on the page vary from different cameras.

In the live view screen, right-click on the analog channel to see the shortcut menu, and then select **Image**, the **Image** page is displayed.

For details, see "5.5.1 Configuring Image Settings."

Figure 5-48 Image

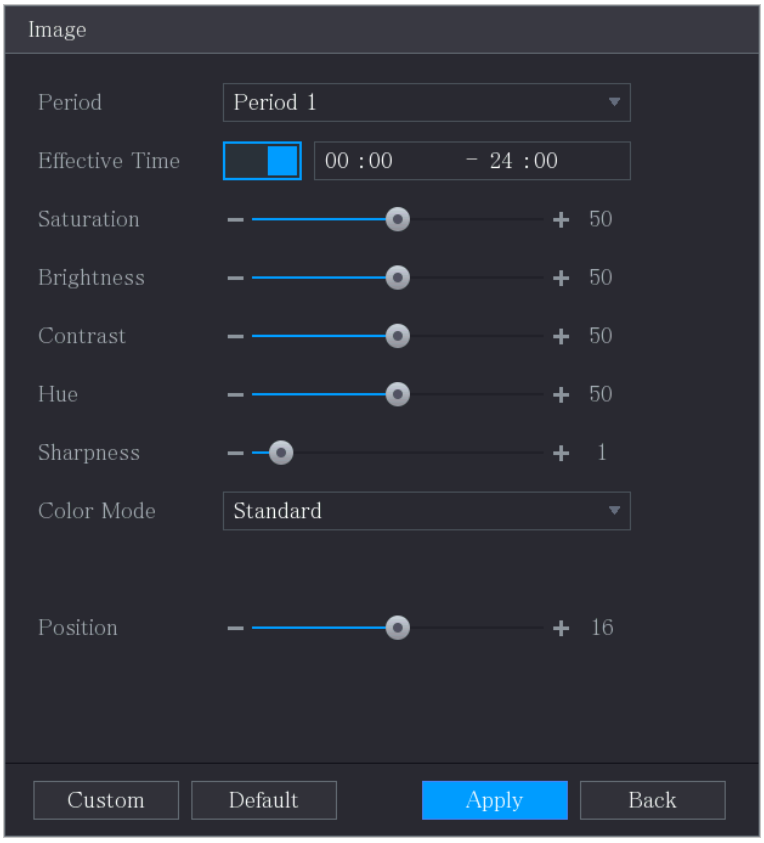


Table 5-11 Image settings

Parameter	Description
Period	Divide 24 hours into two periods and configure the corresponding color settings.
Effective Time	Enable the function and then set the effective time for each period.
Sharpness	Adjust the sharpness of image edge. The bigger the value is, the more obvious the image edge, and the noise is also greater. The value ranges from 1 to 15. The default value is 1.
Hue	Adjust the hue of image. The value ranges from 0 to 100. The default value is 50.
Brightness	Adjust the image brightness. The value ranges from 0 to 100. The default value is 50. The bigger the value is, the brighter the image will become. You can adjust this value when the image as a whole looks dark or bright. However, the image is likely to become dim if the value is too big. The recommended range is between 40 and 60.

Parameter	Description
Contrast	Adjust the image contrast. The bigger the value is, the more obvious the contrast between the light area and dark area will become. You can adjust this value when the contrast is not obvious. However, if the value is too big, the dark area is likely to become darker and the light area over exposed. If the value is too small, the image is likely to become dim. The value ranges from 0 to 100. The default value is 50. The recommended range is between 40 and 60.
Saturation	Adjust the color shades. The bigger the value, the lighter the color will become. This value does not influence the general image lightness. The value ranges from 0 to 100. The default value is 50. The recommended range is between 40 and 60.
Color Mode	In the **Color Mode** list, you can select **Standard**, **Soft**, **Bright**, **Vivid**, **Bank**, **Customized 1**, **Customized 2**, **Customized 3,** and **Customized 4**. The sharpness, hue, brightness, contrast and saturation will adjust automatically according to the selected color mode.
EQ	Enhance the image effect. Adjust the effect value. ● Click , image is adjusted to the optimized effect automatically. ● Click , the current effect setting will be locked. Only HD analog channel supports this function.
Position	Adjust the display position of the image in the channel window. The value indicates pixel. The default value is 16. This function is only supported by analog channel.
Custom	You can customize four color modes. 1. Click **Custom**. The **Custom Color** page is displayed. 2. In the **Color Mode** list, select **Custom 1**, for example. Then configure the settings for sharpness, hue, brightness, contrast and saturation. If you select **All**, the configuration will apply to all four customized color modes. 3. Click **OK**. 4. On the **Image** page, in the **Color Mode** list, you can select the customized color mode.

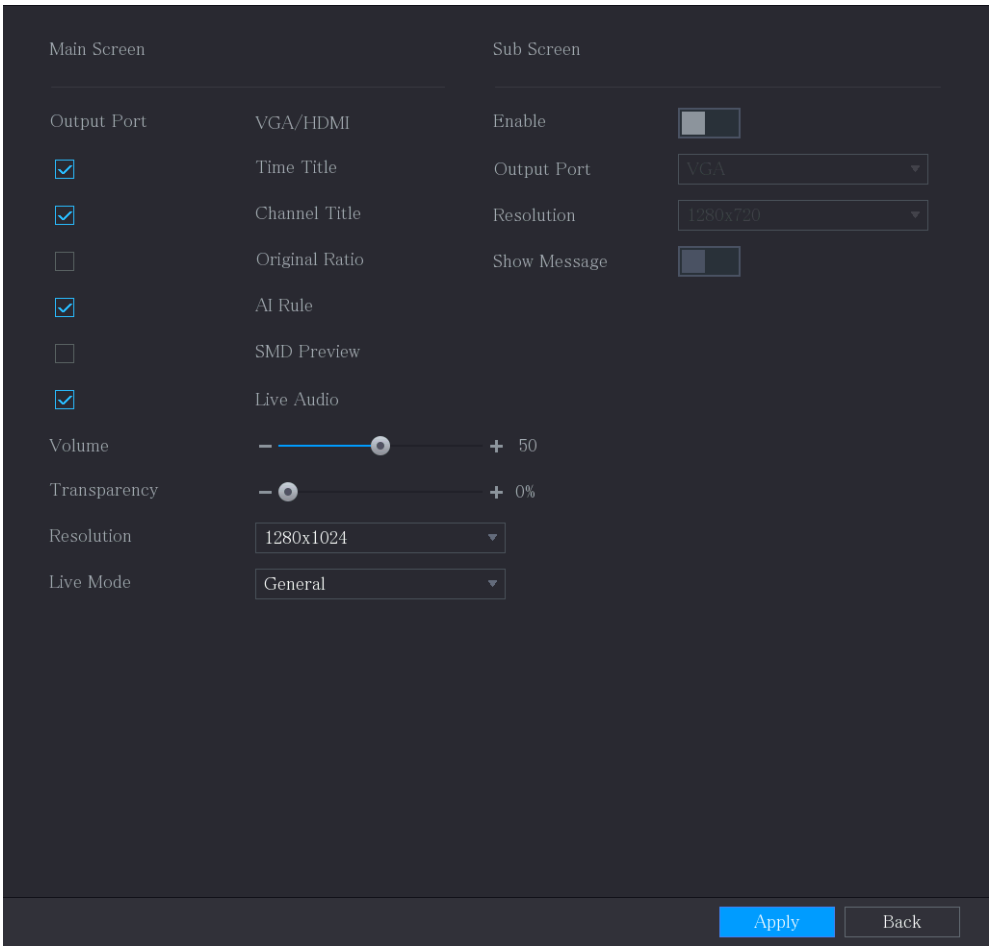
5.2.8 Live View Display

5.2.8.1 Configuring Display Settings

You can configure the display effect such as displaying time title and channel title, adjusting image transparency, and selecting the resolution.

Step 1 Select **Main Menu > DISPLAY > Display**.

Figure 5-49 Display



Step 2 Configure the settings for the display parameters.

Table 5-12 Display parameters

Parameter		Description
Main Screen	Output Port	Indicates the main screen port.
	Time Title	Select the **Time Title** checkbox, the current system time displays in each channel window in live view screen. To hide the time, clear the checkbox.
	Channel Title	Select the **Channel Title** checkbox, the channel name, channel number and recording status display in each channel window in live view screen. To hide the time, clear the checkbox.
	Original Ratio	Select the **Original Ratio** checkbox, the video image displays in its actual size in the channel window.

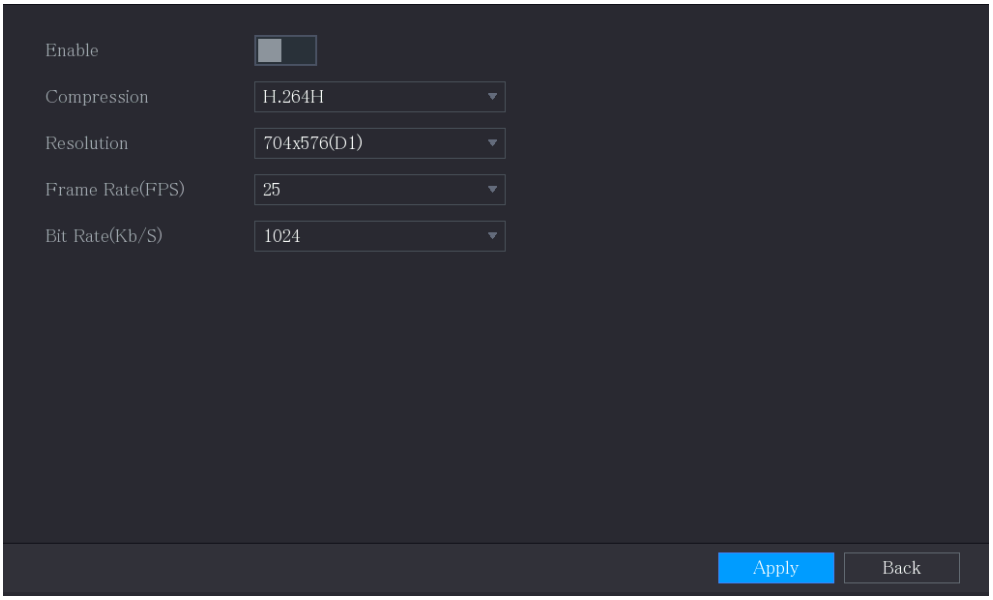
Parameter		Description
	AI Rule	Select the **AI Rule** checkbox to enable AI rule showing function. It is enabled by default. .
	SMD Preview	Display the SMD rule box while preview. It is disabled by default.
	Live Audio	Select the **Live Audio** checkbox to enable the audio adjustment function in the channel window on the live view screen.
	Volume	Move the slider to adjust the volume of live audio.
	Transparency	Configure the transparency of the graphical user interface (GUI). The higher the value, the more transparent the GUI becomes.
	Resolution	Select resolution for the video. The default resolution for VGA port and HDMI port is 1280×1024. Some of the resolution options might not be supported on the HDMI port.
	Live Mode	● General: No information is displayed on the channel window. ● AI Mode: Displays the detected face snapshots. Not all models support this function.
Sub Screen	Enable	Enable extra screen function. After this function is enabled, you can select which port as extra screen port, and the other port automatically becomes the main screen port.
	Output Port	Select the VGA port or HDMI port as the port connected by a secondary monitor. For example, if you select HDMI port as the extra screen port, the VGA port automatically becomes the main screen port.
	Resolution	Select resolution for the video. The default resolution for VGA port and HDMI port is 1280 × 720. Some of the resolution options might not be supported on the HDMI port.
	Show Message	After it is enabled, the sub screen will display alarm message when an alarm is triggered.
● The main menu does not display on the extra screen. ● If you do not enable the extra screen function, both the VGA port and HDMI port display the same image.		

5.2.8.2 Configuring Zero-Channel Settings

You can view several video sources on one channel on the web end.

Step 1 Select **Main Menu > DISPLAY > Zero-Channel**.

Figure 5-50 Zero-channel



Step 2 Configure the settings for the zero-channel parameters.

Table 5-13 Zero-channel parameters

Parameter	Description
Enable	Enable zero-channel function.
Compression	In the **Compression** list, select the video compression standard according to the device capability. The default is H.265.
Resolution	In the **Resolution** list, select the video resolution. The default is 704×576 (D1).
Frame Rate (FPS)	Select a value between 1 and 25 for PAL standard, and between 1 and 30 for NTSC standard. The actual arrange is decided and selected dependent on the Device capability.
Bit Rate (Kb/S)	The default value is 1024Kb/S. The actual arrange is decided and selected dependent on the Device capability and frame rate.

Step 3 Click **Apply** to save the settings.

In the live page on the web, click to select one of the multi-channel modes, and then you can view the local video image.

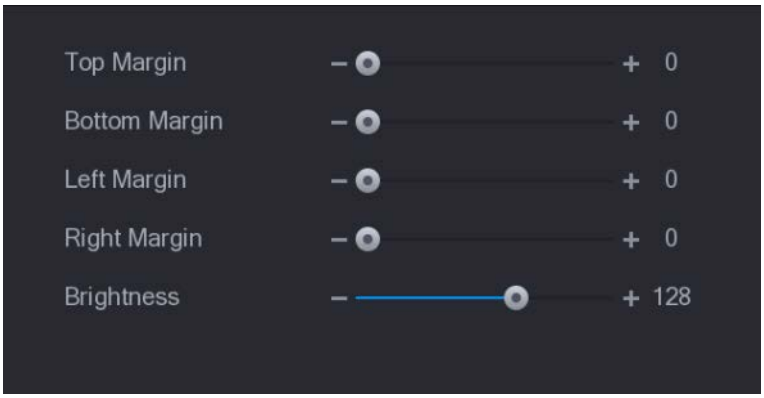
5.2.8.3 Configuring TV

Not all models support this function.

You can adjust the border margins in top, bottom, left and right directions as well as the brightness of the monitor connected to the Video out port of the Device.

Step 1 Select **Main Menu > DISPLAY > TV Adjust**.

Figure 5-51 TV adjust



Step 2 Configure the parameters according to your actual situation.

Step 3 Click **Apply** to complete the settings.

5.2.9 Configuring Tour Settings

You can configure a tour of selected channels to repeat playing videos. The videos display in turn according to the channel group configured in tour settings. The system displays one channel group for a certain period and then automatically changes to the next channel group.

Step 1 Select **Main Menu > DISPLAY > Tour Setting**.

Figure 5-52 Main screen

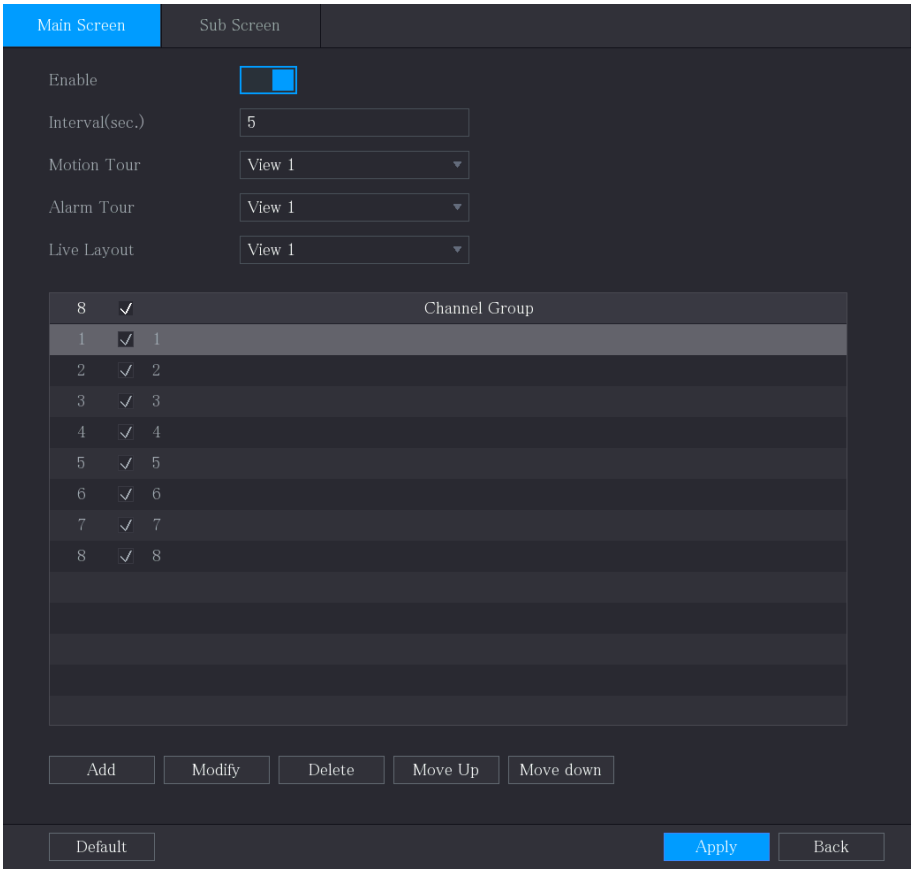
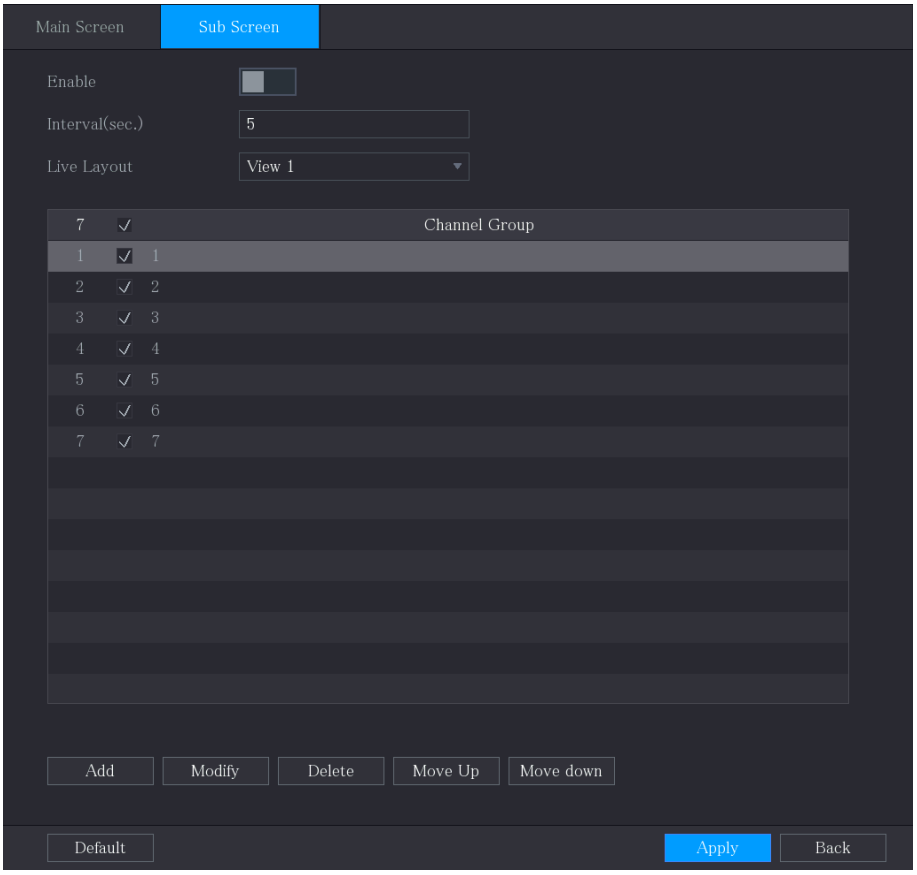


Figure 5-53 Sub screen



Step 2 Configure the settings for the tour parameters for both Main Screen and Extra Screen.

Figure 5-54 Tour parameters

Parameter	Description
Enable	Enable tour function.
Interval (Sec.)	Enter the amount of time that you want each channel group displays on the screen. The value ranges from 5 seconds to 120 seconds, and the default value is 5 seconds.
Motion Tour, Alarm Tour	Select the View 1 or View 8 for **Motion Tour** and **Alarm Tour** (system alarm events).
Live Layout	In the **Live Layout** list, select **View 1**, **View 4**, **View 8**, or other modes that are supported by the Device.
Channel Group	Display all channel groups under the current Window Split setting. ● Add a channel group: Click **Add**, in the pop-up **Add Group** channel, select the channels to form a group, and then click **Save**. ● Delete a channel group: Select the checkbox of any channel group, and then click **Delete**. ● Edit a channel group: Select the checkbox of any channel group and then click **Modify**, or double-click on the group. The **Modify Channel Group** dialog box is displayed. You can regroup the channels. ● Click **Move up** or **Move down** to adjust the position of channel group.

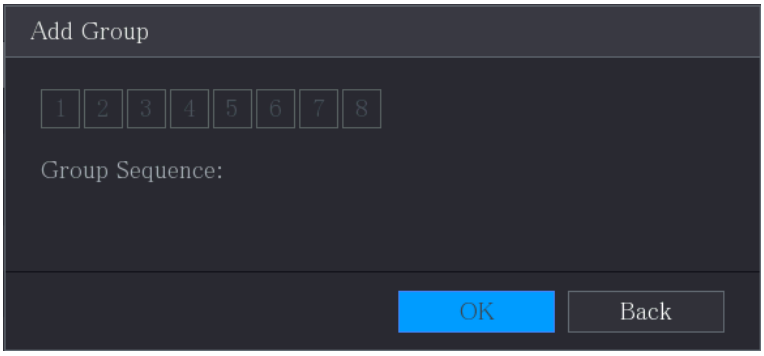
Step 3 Click **Apply** to save the settings.

- On the top right of the live view screen, use the left mouse button or press Shift to switch between (image switching is allowed) and (image switching is not allowed) to turn on/off the tour function.
- On the navigation bar, click to enable the tour and click to disable it.

Adding a Channel Group

Step 1 Click **Add**.

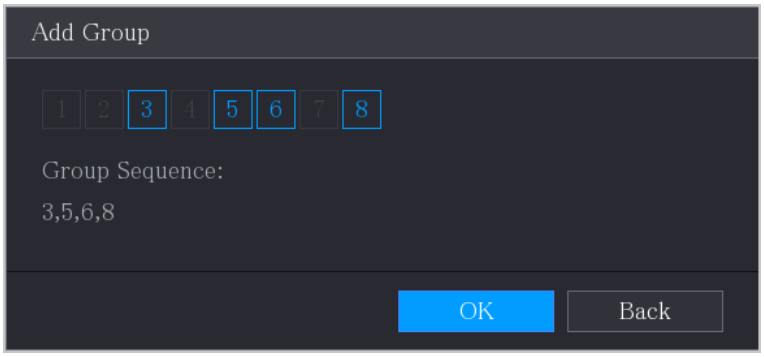
Figure 5-55 Add group



Step 2 Select the channels that you want to group for tour.

If you want to select more than one channel, in the **Live Layout** list, do not select **View 1**.

Figure 5-56 Add view



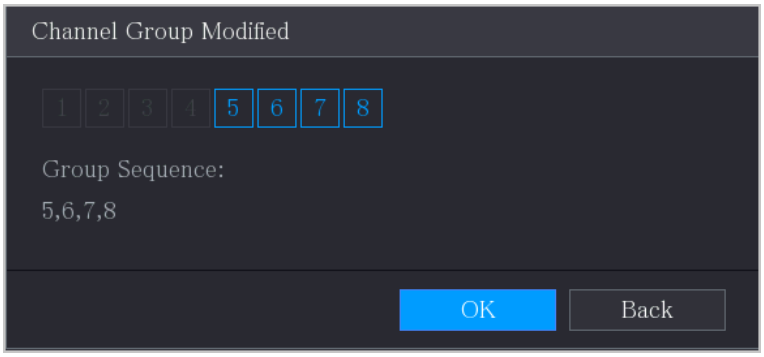
Step 3 Click **OK** to complete the settings.

Modifying a Channel Group

Double-click on a channel group, the **Channel Group Modified** page is displayed.

You can modify channel group and click **OK** to complete the settings.

Figure 5-57 Group modified



5.2.10 Quick Operation Bar

You can quickly access to the function modules on function tiles and setting menu through shortcut icons on quick operation bar.

This topic uses **ALARM** and **CAMERA** an examples to show you how to quickly access to other modules.

Shortcut Icons on Function Titles

Click **ALARM** to enter the **ALARM** page.

Figure 5-58 Alarm

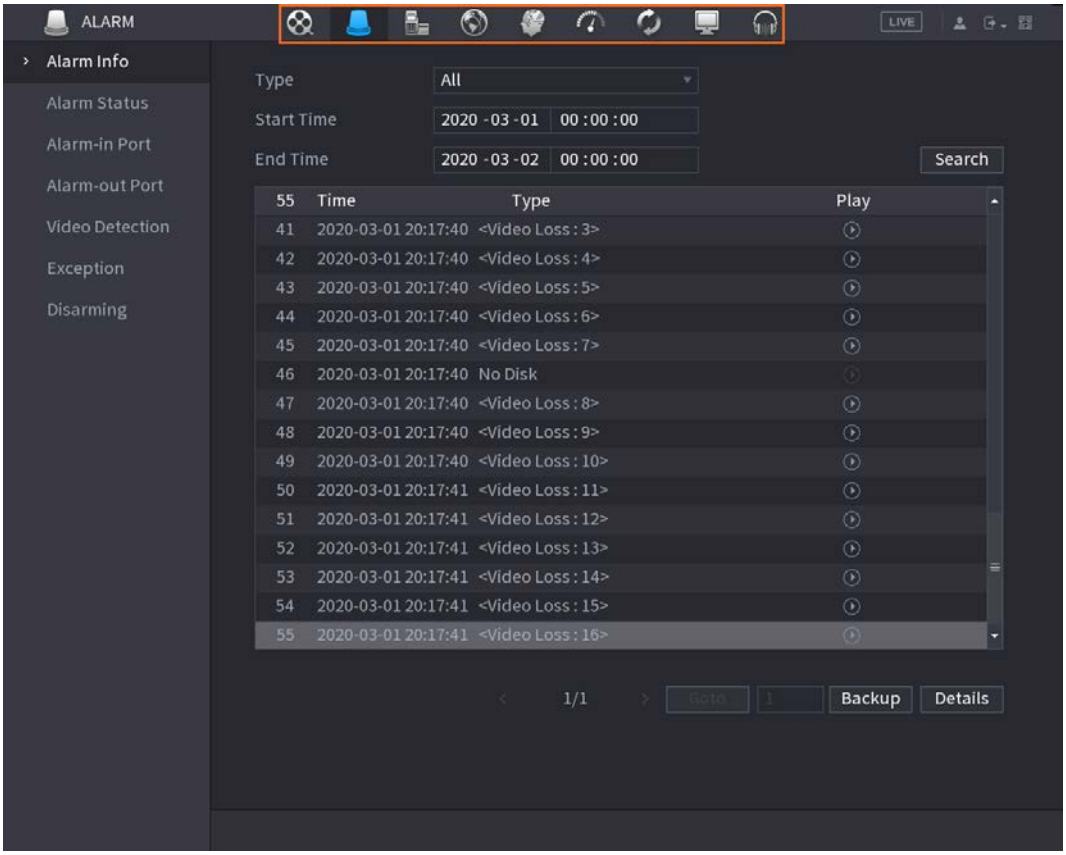


Table 5-14 Alarm parameters

Icon	Description
	Click to jump to **SEARCH** page.
	Click to jump to **ALARM** page.
	Click to jump to **AI** page.
	Click to jump to **POS** page.
	Click to jump to **NETWORK** page.
	Click to jump to **MAINTAIN** page.
	Click to jump to **BACKUP** page.
	Click to jump to **DISPLAY** page.
	Click to jump to **AUDIO** page.

Shortcut Icons on Setting Menu

Click **CAMERA** to enter the **CAMERA** page.

Figure 5-59 Camera

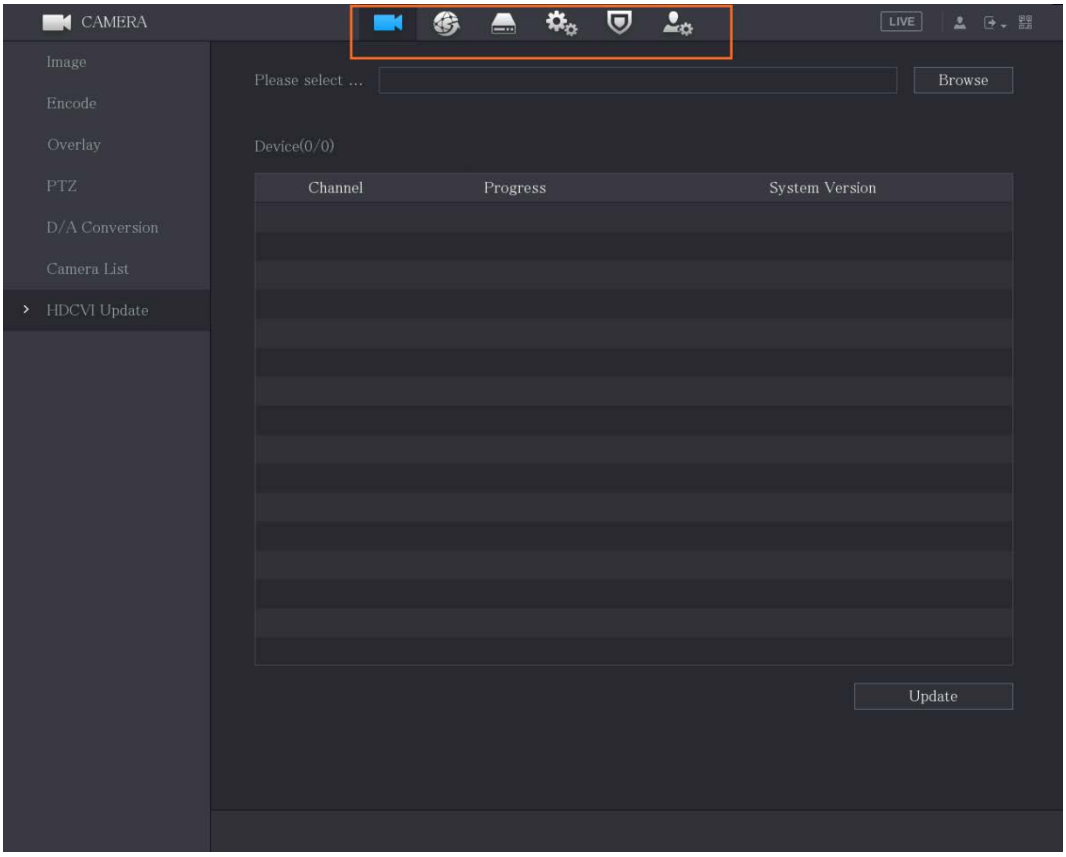


Table 5-15 Camera parameters

Icon	Description
	Click to jump to **CAMERA** page.
	Click to jump to **NETWORK** page.
	Click to jump to **STORAGE** page.
	Click to jump to **SYSTEM** page.
	Click to jump to **SECURITY** page.
	Click to jump to **ACCOUNT** page.

5.3 Entering Main Menu

Right-click on the live view screen, the shortcut menu is displayed, Click Main Menu and then log in to the system.

Figure 5-60 Main menu

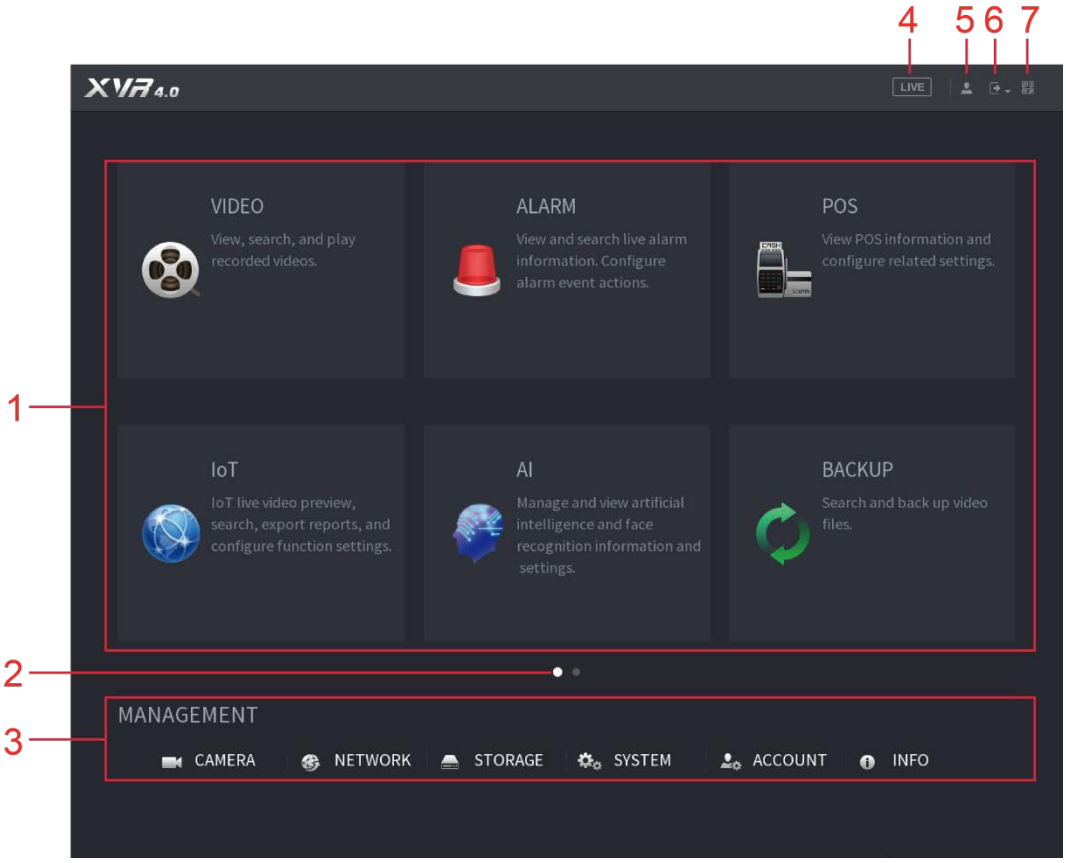


Table 5-16 Main menu description

No.	Icon	Description
1	Function tiles	Includes nine function tiles: **SEARCH**, **ALARM**, **SMART DETECTION**, **POS**, **IoT**, **MAINTAIN**, **BACKUP**, **DISPLAY** and **AUDIO**. Click each tile to open the configuration page of the tile. ● **SEARCH**: Search for and play back the recorded video saved on the Device. ● **ALARM**: Search for alarm information and configure alarm event actions. ● **SMART DETECTION**: Search SMD, face detection, and IVS information, and configure related settings. ● **POS**: You can connect the Device to the POS (Point of Sale) machine and receive the information from it. ● **IoT:** IoT live video preview, search, export reports, and configure function settings. ● **MAINTAIN**: You can view log and system information, test network and do other maintenance work. ● **BACKUP**: Search and back up the video files to the external storage device such as USB storage device. ● **DISPLAY**: Configure the display effect such as displaying content, image transparency, and resolution, and enable the zero-channel function. ● **AUDIO**: Manage audio files and configure the playing schedule. The audio file can be played in response to an alarm event if the voice prompts function is enabled.
2	Switch icon	indicates the current page of main menu. Click to switch to the next page or click or to turn page.
3	Setting menu	Includes six configurations through which you can configure camera settings, network settings, storage settings, system settings, account settings, and view information.
4	Live	**Click** to go to the live view screen.
5		When you point to , the current user account is displayed.
6		Click , select **Logout**, **Reboot**, or **Shutdown** according to your actual situation.
7		Displays **Cell Phone Client** and **Device SN** QR Code. ● Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device from your cell phone. ● Device SN: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the P2P operation manual. You can also configure P2P function in the local configurations. See "5.1.4.5 Configuring P2P Settings."

5.4 Controlling PTZ Cameras

PTZ is a mechanical platform that carries a camera and a protective cover and performs overall control remotely. A PTZ can move in both horizontal and vertical direction to provide all-around view to the camera.

Before operating PTZ, ensure the network connection between PTZ and the Device.

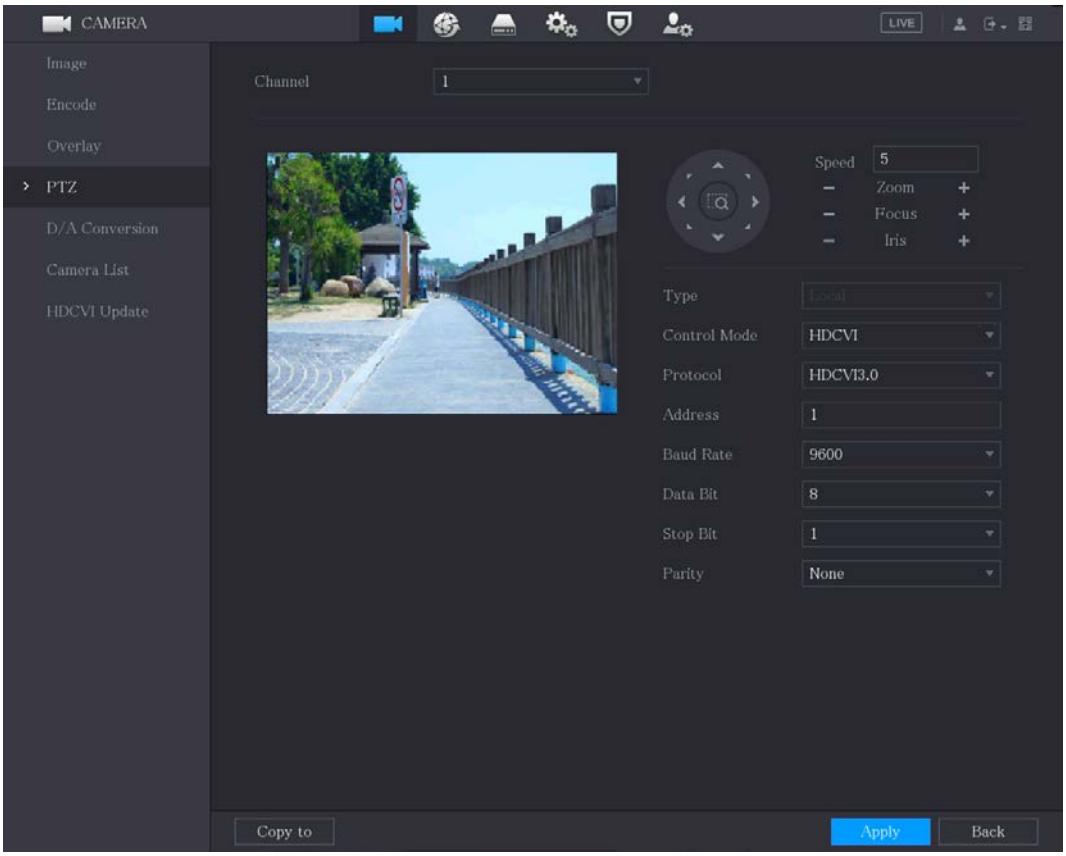
5.4.1 Configuring PTZ Connection Settings

You need to configure the PTZ connection settings before use.

- Local connection: RS-485 Port for connecting speed dome or coaxial cable for connecting coaxial camera.
- Remote connection: local area network.

Step 1 Select **Main Menu > CAMERA > PTZ**.

Figure 5-61 PTZ



Step 2 Configure the settings for the PTZ connection parameters.

Table 5-17 PTZ connection parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to connect the PTZ camera to.
Type	• Local: Connect through RS-485 port or coaxial cable.

Parameter	Description
	• Remote: Connect through network by adding IP address of PTZ camera to the Device.
Control Mode	In the **Control Mode** list, select **Serial Port** or **HDCVI**. For HDCVI series product, select **HDCVI**. The control signal is sent to the PTZ through the coaxial cable. For the serial mode, the control signal is sent to the PTZ through the RS-485 port.
Protocol	In the **Protocol** list, select the protocol for the PTZ camera. For example, select **HDCVI3.0**.
Address	In the **Address** box, enter the address for PTZ camera. The default is 1. The entered address must be the same with the address configured on the PTZ camera; otherwise the PTZ camera cannot be controlled from the Device.
Baud Rate	In the **Baud Rate** list, select the baud rate for the PTZ camera. The default is 9600.
Data Bits	The default value is 8.
Stop Bits	The default value is 1.
Parity	The default value is NONE.

Step 3 Click **Apply** to save the settings.

Click **Copy** to copy the settings to other channels.

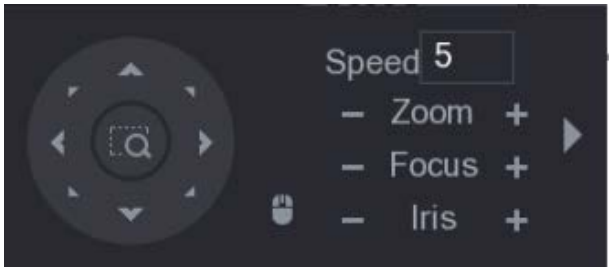
5.4.2 Working with PTZ Control Panel

PTZ control panel performs the operations such as directing camera in eight directions, adjusting zoom, focus and iris settings, and quick positioning.

Basic PTZ Control Panel

Right-click on the live view screen and then select **PTZ**. The PTZ control panel is displayed.

Figure 5-62 PTZ control panel



The functions with buttons in gray are not supported by the system.

Table 5-18 PTZ control panel description

Parameter	Description
Speed	Controls the movement speed. The bigger the value is, the faster the movement will be.
Zoom	: Zoom out. : Zoom in.
Focus	: Focus far. : Focus near.
Iris	: Image darker. : Image brighter.
PTZ movement	Supports eight directions.
	Fast positioning button. • Positioning: Click to enter the fast positioning screen, and then click anywhere on the live view screen, the PTZ will turn to this point and move it to the middle of the screen. • Zooming: On the fast positioning screen, drag to draw a square on the view. The square supports zooming. ◇ Dragging upward is to zoom out, and dragging downward is to zoom in. ◇ The smaller the square, the larger the zoom effect. Not all models support this function and can only be controlled through mouse operations.
	Click , you can control the four directions (left, right, up, and down) PTZ movement through mouse operation.
	Click to open the expanded PTZ control panel.

Expanded PTZ Control Panel

On the basic PTZ control panel, click to open the expanded PTZ control panel to find more options.

Figure 5-63 Expanded PTZ control panel

- The functions with buttons in gray are not supported by the system.
- Right-click once to return to the page of PTZ basic control panel.

Figure 5-64 Expanded PTZ control panel description

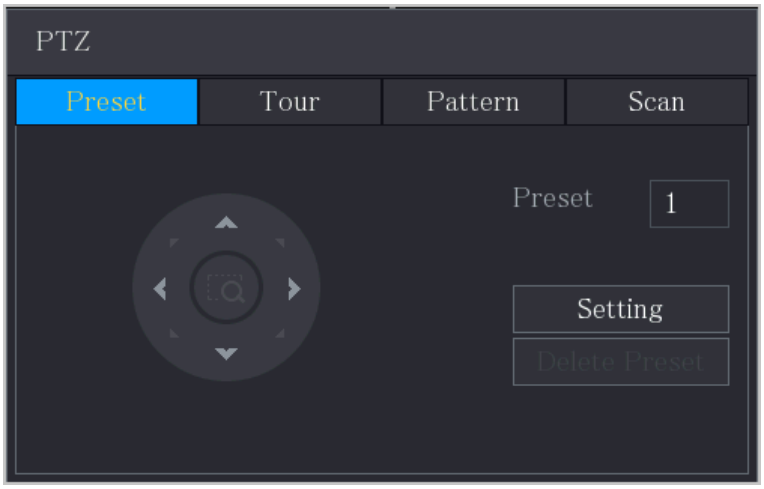
Icon	Function	Icon	Function
	Preset		Pan
	Tour		Flip
	Pattern		Reset
	Scan		Click the **Auxiliary Config** icon to open the PTZ functions settings page.
	Auxiliary		Click the **Enter Menu** icon to open the **MENU OPERATION** page.

5.4.3 Configuring PTZ Functions

5.4.3.1 Configuring Presets

Step 1 On the Expanded PTZ Control Panel, click .

Figure 5-65 Preset



Step 2 Click the direction arrows to the required position.

Step 3 In the **Preset** box, enter the value to represent the required position.

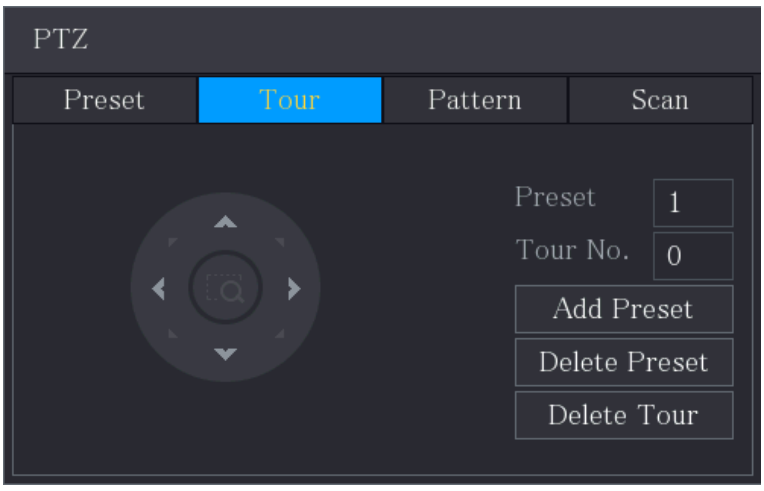
Step 4 Click **Setting** to complete the preset settings.

5.4.3.2 Configuring Tours

Step 1 On the Expanded PTZ Control Panel, click .

Step 2 Click the **Tour** tab.

Figure 5-66 Tour



Step 3 In the **Tour No.** box, enter the value for the tour route.

Step 4 In the **Preset** box, enter the preset value.

Step 5 Click **Add Preset**.

A preset will be added for this tour.

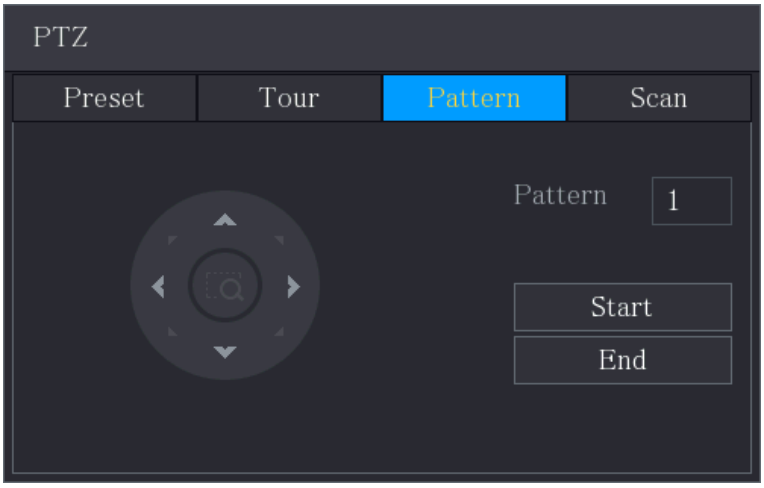
- You can repeat adding more presets.
- Click **Delete Preset** to delete the preset for this tour. This operation can be repeated to delete more presets. Some protocols do not support deleting.

5.4.3.3 Configuring Patterns

Step 1 On the Expanded PTZ Control Panel, click .

Step 2 Click the **Pattern** tab.

Figure 5-67 Pattern



Step 3 In the **Pattern** box, enter the value for pattern.

Step 4 Click **Start** to perform the directions operations. You can also go to the PTZ Control Panel to perform the operations of adjusting zoom, focus, iris, and directions.

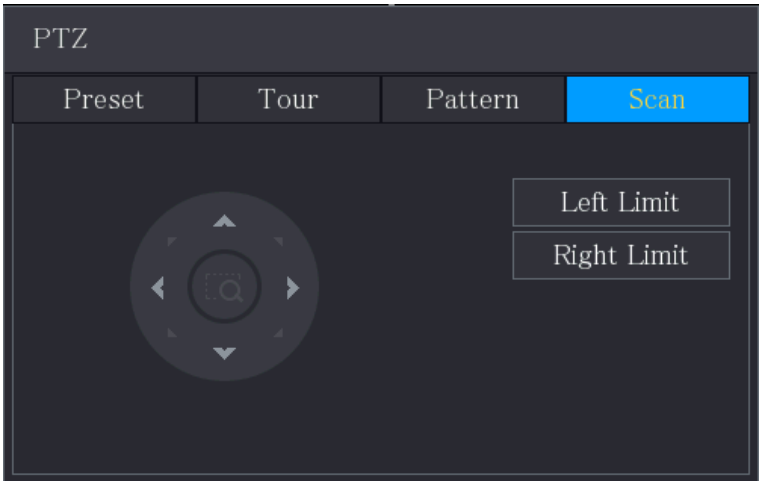
Step 5 On the **PTZ** page, click **End** to complete the settings.

5.4.3.4 Configuring Scan

Step 1 On the Expanded PTZ Control Panel, click .

Step 2 Click the **Scan** tab.

Figure 5-68 Scan



Step 3 Click the direction arrows to position the left and right limits.

5.4.4 Calling PTZ Functions

After you have configured the PTZ settings, you can call the PTZ functions for monitoring from the Expanded PTZ Control Panel.

Figure 5-69 Expanded PTZ control panel

5.4.4.1 Calling Presets

Step 1 On the expanded PTZ Control Panel, in the **No.** box, enter the value of the preset that you want to call.

Step 2 Click to call the preset.

Step 3 Click again to stop calling the preset.

5.4.4.2 Calling Tours

Step 1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the tour that you want to call.

Step 2 Click to call the tour.

Step 3 Click again to stop calling the tour.

5.4.4.3 Calling Patterns

Step 1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the pattern that you want to call.

Step 2 Call to call the pattern.

The PTZ camera moves according to the configured pattern repeatedly.

Step 3 Click again to stop calling the pattern.

5.4.4.4 Calling AutoScan

Step 1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the border that you want to call.

Step 2 Click .

The PTZ camera performs scanning according to the configured borders.

Step 3 Click again to stop auto scanning.

5.4.4.5 Calling AutoPan

Step 1 On the Expanded PTZ Control Panel, click to start moving in horizontal direction.

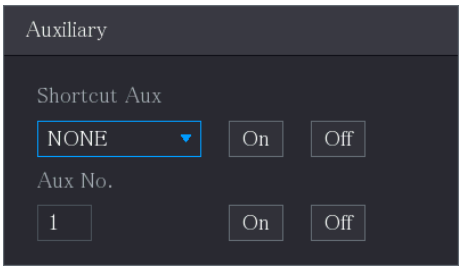
Step 2 Click again to stop moving.

5.4.4.6 Using AUX Button

On the Expanded PTZ Control Panel, click , the AUX setting page is displayed.

- In the **Shortcut Aux** list, select the option that corresponds to the applied protocol.
- In the **Aux No.** box, enter the number that corresponds to the AUX switch on the decoder.

Figure 5-70 Auxiliary

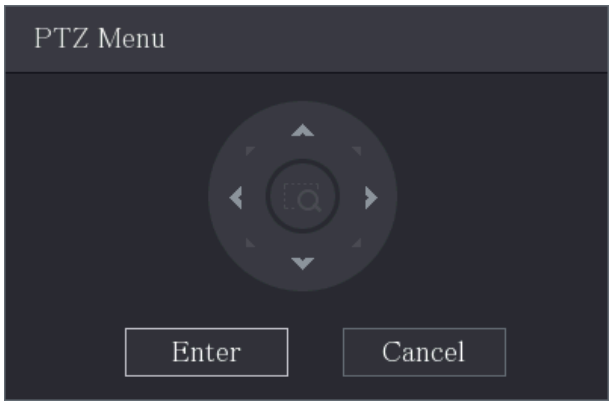


5.4.5 Calling OSD Menu

For the coaxial camera, you can call the OSD menu through the Expanded PTZ Control Panel.

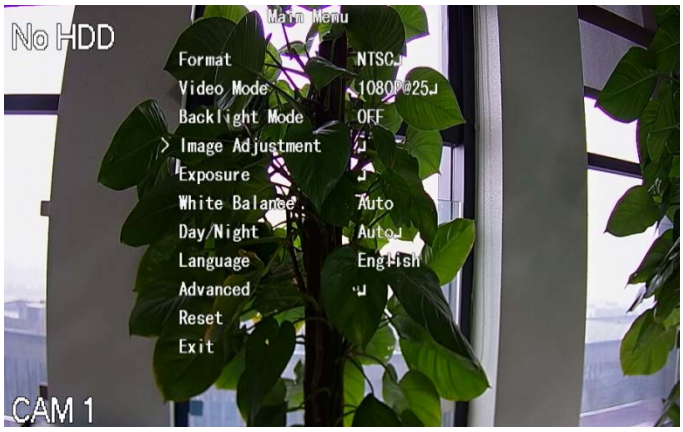
Step 1 On the Expanded PTZ Control Panel, click .

Figure 5-71 PTZ menu



Step 2 Click **Enter**.

Figure 5-72 OSD



Step 3 On the **PTZ Menu** page, click the arrow button to select the onscreen parameters.

Step 4 Click **Enter** to complete the settings.

5.5 Configuring Camera Settings

5.5.1 Configuring Image Settings

You can configure the image settings such as saturation, contrast, brightness, sharpness for each connected camera.

Step 1 Select **Main Menu > CAMERA > Image**.

Figure 5-73 Analog channel

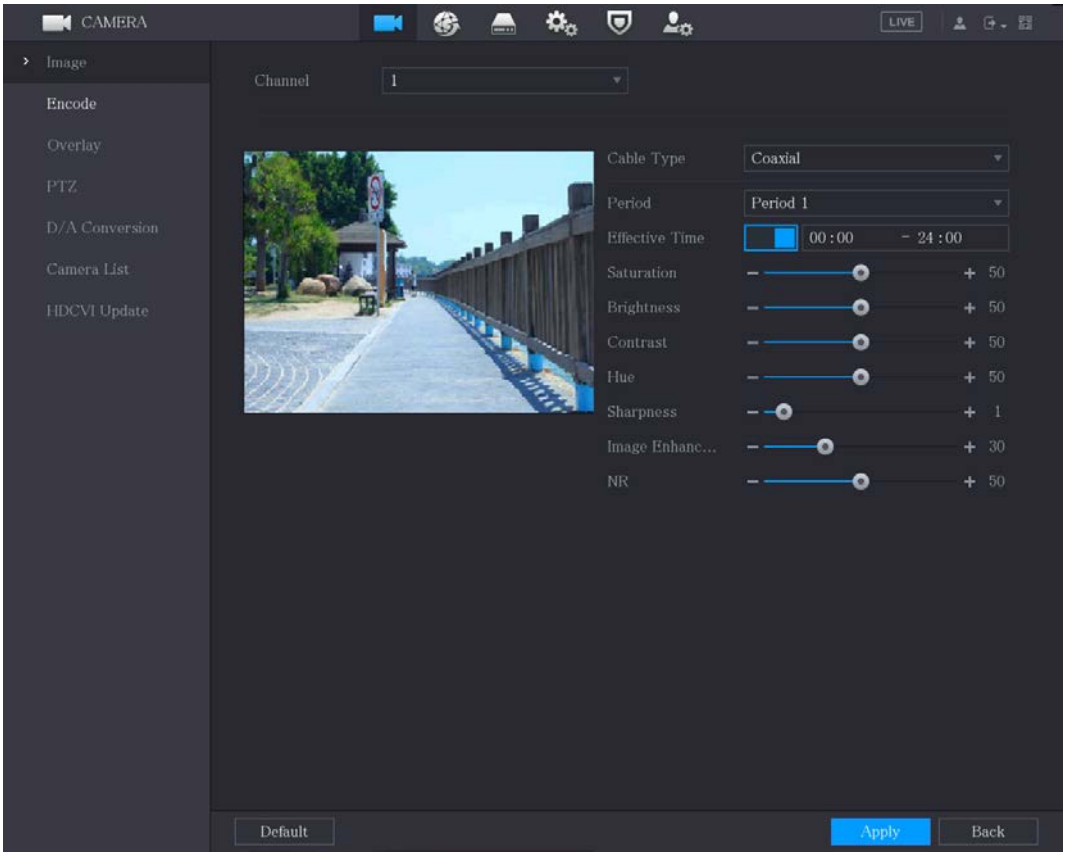
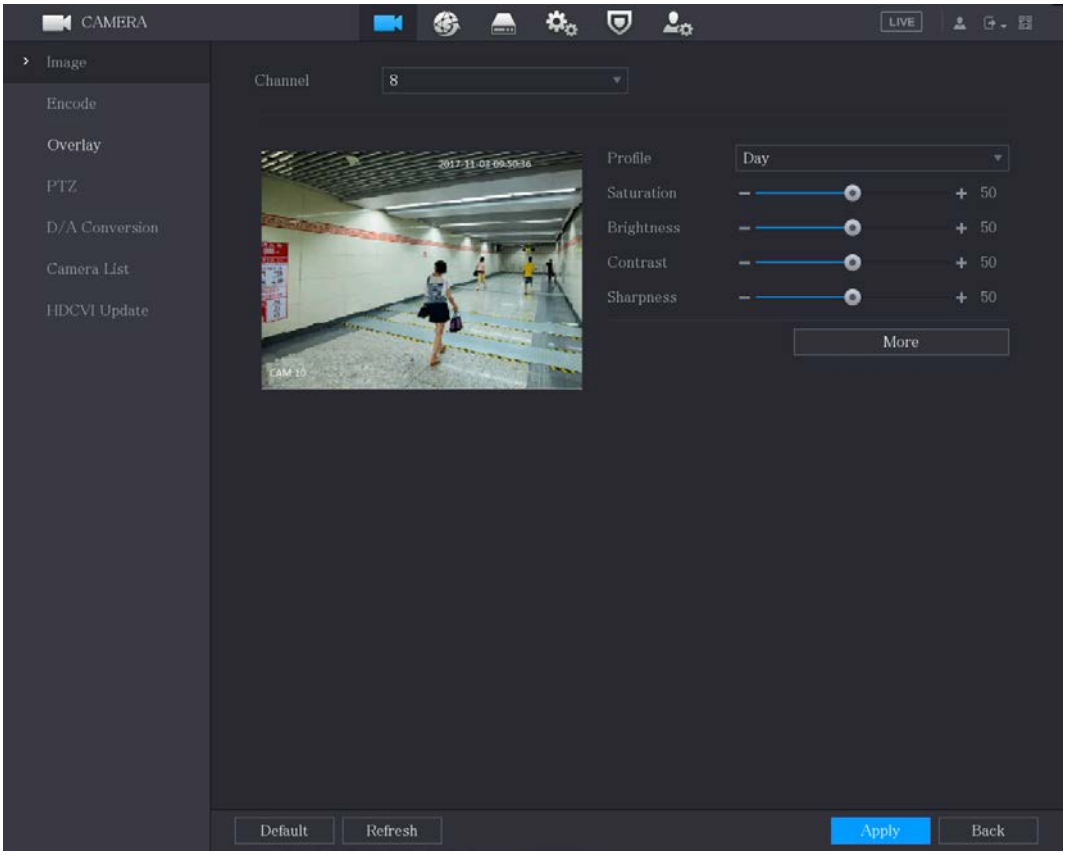


Figure 5-74 Digital channel



Step 2 Configure the settings for the image parameters.

On the digital channel page, click **More** to display more parameters.

Table 5-19 Image parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure.
Cable Type	In the **Cable Type** list, select the cable type that the camera uses. Not all models support this function.
Period	In the **Period** list, select a time period for the image settings. The image settings will be only used during the selected period.
Effective Time	Enable the effective function. In the **Effective Time** box, enter the start time and end time for the period you selected.
Saturation	Adjusts the color shades. The bigger the value, the lighter the color will become. This value does not influence the general image lightness. The value ranges from 0 to 100. The default value is 50. The recommended range is between 40 and 60.
Contrast	Adjusts the image contrast. The bigger the value is, the more obvious the contrast between the light area and dark area will become. You can adjust this value when the contrast is not obvious. However, if the value is too big, the dark area is likely to become darker and the light area over exposed. If the value is too small, the image is likely to become dim. The value ranges from 0 to 100. The default value is 50. The recommended range is between 40 and 60.
Brightness	Adjusts the image brightness. The bigger the value is, the brighter the image will become. You can adjust this value when the image as a whole looks dark or bright. However, the image is likely to become dim if the value is too big. The value ranges from 0 to 100. The default value is 50. The recommended range is between 40 and 60.
Hue	Adjusts the hue of image. The value ranges from 0 to 100. The default value is 50.
Sharpness	Adjusts the sharpness of image edge. The bigger the value is, the more obvious the image edge, and the noise is also greater. The value ranges from 1 to 15. The default value is 1.
Image Enhance	Adjusts the image definition. The bigger the value is, the clearer the image will become, but there will be more noises.
NR	Reduces the noises from image. The bigger the value is, the better the image will become.

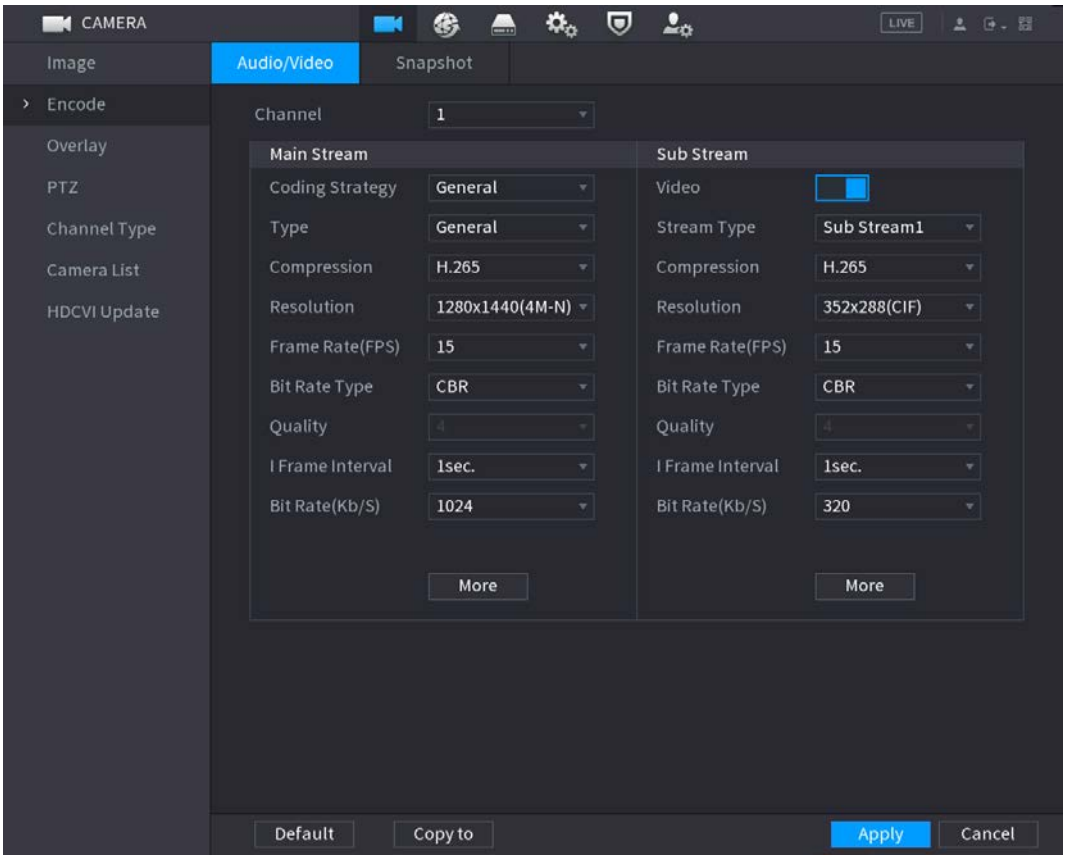
Parameter	Description
Config File	In the **Config File** list, select **Day**, **Night**, **Normal**, or **Switch By Period**. The system configures the parameters correspondingly. ● Day: Apply the configuration during daytime. ● Night: Apply the configuration during nighttime. ● Normal: Apply the configuration during day and night. ● Switch by Period: If you select this option, you need to configure the sunrise time and sunset time where you are located.
Mirror	Enable the function, the left and right side of the video image will be switched. It is disabled by default.
3D Denoise	This function specially applies to the image which frame rate is configured as 2 at least. It reduces the noises by making use of the information between two frames. The bigger the value is, the better the effect.
Flip	In the **Flip** list, you can select **180°** to change the video image display. By default, the setting is **No Flip**.
Light	In the **Light** list, select **Close** or **Enable** to use the backlight compensation or not.
Scene Mode	Configure the white balance to adjust the general hue of the image. The default setting is **Auto**. ● Auto: Automatically apply white balance to different colors to make the image color display normally. ● Sunny: Apply the threshold value to sunny environment. ● Night: Apply the threshold value to night. ● Customized: Manually adjust the Red Gain and Blue Gain values.
Day & Night	Configure the color and black&white mode of the image. This setting is not affected by the configuration files. The default setting is **Auto**. ● Color: The camera outputs color image only. ● Auto: Depends on the camera, such as overall brightness and whether there is an IR light, either color image or black&white image is output. ● B/W: The camera outputs Black and white image only. ● By Time: The camera outputs image according to the configured sunrise time and sunset time.

Step 3 Click **Apply** to complete the settings.

5.5.2 Configuring Encode Settings

Step 1 Select **Main Menu > CAMERA > Encode > Audio/Video**.

Figure 5-75 Audio/video



Step 2 Configure the settings for the main/sub streams parameters.

Table 5-20 Main/sub stream parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Coding Strategy	• General: Uses general coding strategy. • Smart Codec: Enables the smart codec function. This function can reduce the video bit stream for non-important recorded video to maximize the storage space. • AI Codec: Enables the AI codec function. This function can reduce the video bit stream for non-important recorded video to maximize the storage space.
Type	• Main Stream: In the **Type** list, select **General**, **Motion**, or **Alarm**. • Sub Stream: This setting is not configurable.
Compression	In the **Compression** list, select the encode mode. • H.265: Main profile encoding. This setting is recommended. • H.264H: High profile encoding. Low bit stream with high definition. • H.264: General profile encoding. • H.264B: Baseline profile encoding. This setting requires higher bit stream compared with other settings for the same definition.
Resolution	In the **Resolution** list, select resolution for the video. The maximum video resolution might be different dependent on your device model.

Parameter	Description
Frame Rate (FPS)	Configure the frames per second for the video. The higher the value, the clearer and smoother the image will become. Frame rate changes along with the resolution. Generally, in PAL format, you can select the value from 1 through 25; in NTSC format, you can select the value from 1 through 30. However, the specific range of frame rate that you can select depends on the capability of the Device.
Quality	This function is available if you select **VBR** in the **Bit Rate** List. The higher the value, the better the image will become.
I Frame Interval	The interval between two reference frames.
Bit Rate (Kb/S)	In the **Bit Rate** list, select a value or enter a customized value to change the image quality. The bigger the value is, the better the image will become.
Video	Enable the function for sub stream.
Audio	Click **More**, the **More** page is displayed. ● Audio: This function is enabled by default for main stream. You need to manually enable it for sub stream 1. Once this function is enabled, the recorded video file is composite audio and video stream. ● Audio Source: In the **Audio Source** list, you can select **LOCAL** and **HDCVI**. ◇ LOCAL: The audio signal is input from Audio input port. ◇ HDCVI: The audio signal is input from HDCVI camera. ● Audio Format: In the **Compression** list, select a format that you need.
Audio Source	
Compression	

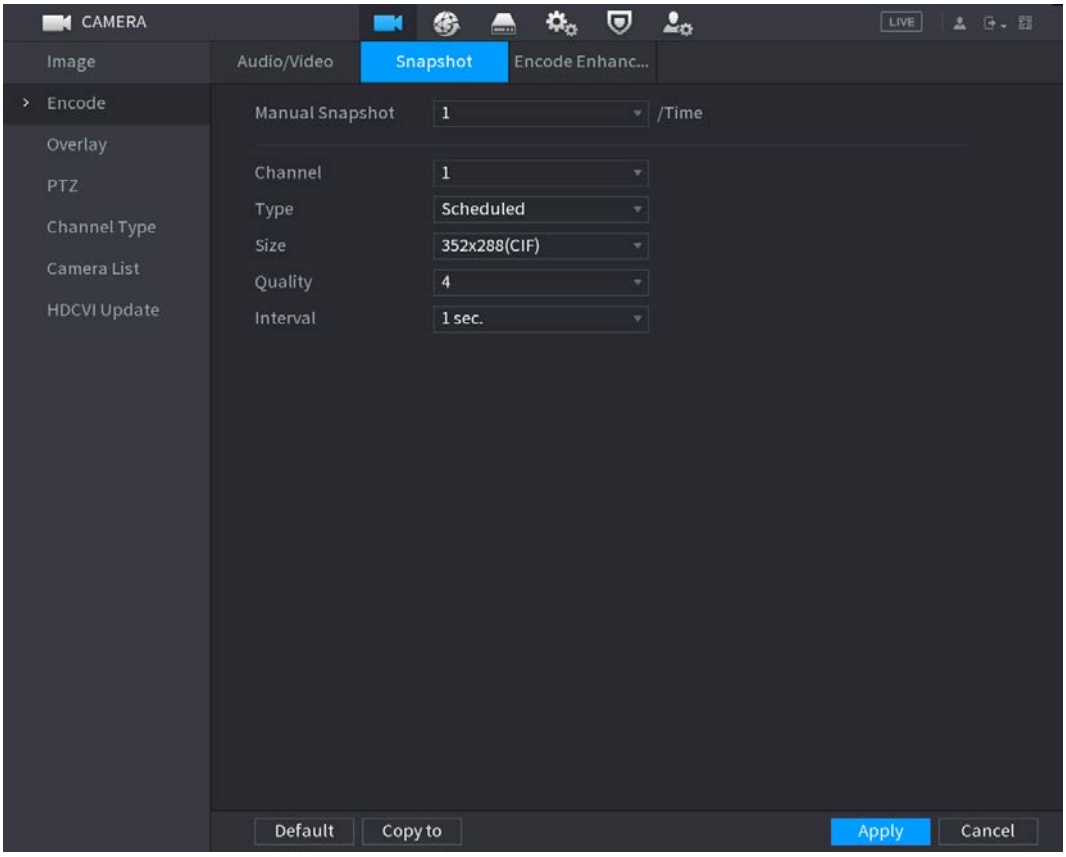
Step 3 Click **Apply** to complete the settings.

Click **Copy to** to copy the settings to other channels.

5.5.3 Configuring Snapshot Settings

Step 1 Select **Main Menu > CAMERA > Encode > Snapshot**.

Figure 5-76 Snapshot



Step 2 Configure the settings for the snapshot parameters.

Table 5-21 Snapshot parameters

Parameter	Description
Manual Snapshot	In the **Manual Snapshot** list, select how many snapshots you want to take each time.
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Type	In the **Type** list, you can select **Scheduled**, **Event**, or **Face Snapshot** as the event type for which you want to take a snapshot. ● **Scheduled**: The snapshot is taken during the scheduled period. ● **Event**: The snapshot is taken when there is an alarm event occurs, such as motion detection event, video loss, and local alarms. ● **Face Snapshot**: The snapshot is taken when the face is detected. The face detection function is support only with the Channel 1.
Size	In the **Size** list, select a value for the image. The bigger the value is, the better the image will become.
Quality	Configures the image quality by 6 levels. The higher the level, the better the image will become.
Interval	Configures or customizes the snapshot frequency. You can select 1 second per one snapshot to 7 seconds per one snapshot. The maximum is 3600 seconds per one snapshot.

Step 3 Click **Apply** to complete the settings.

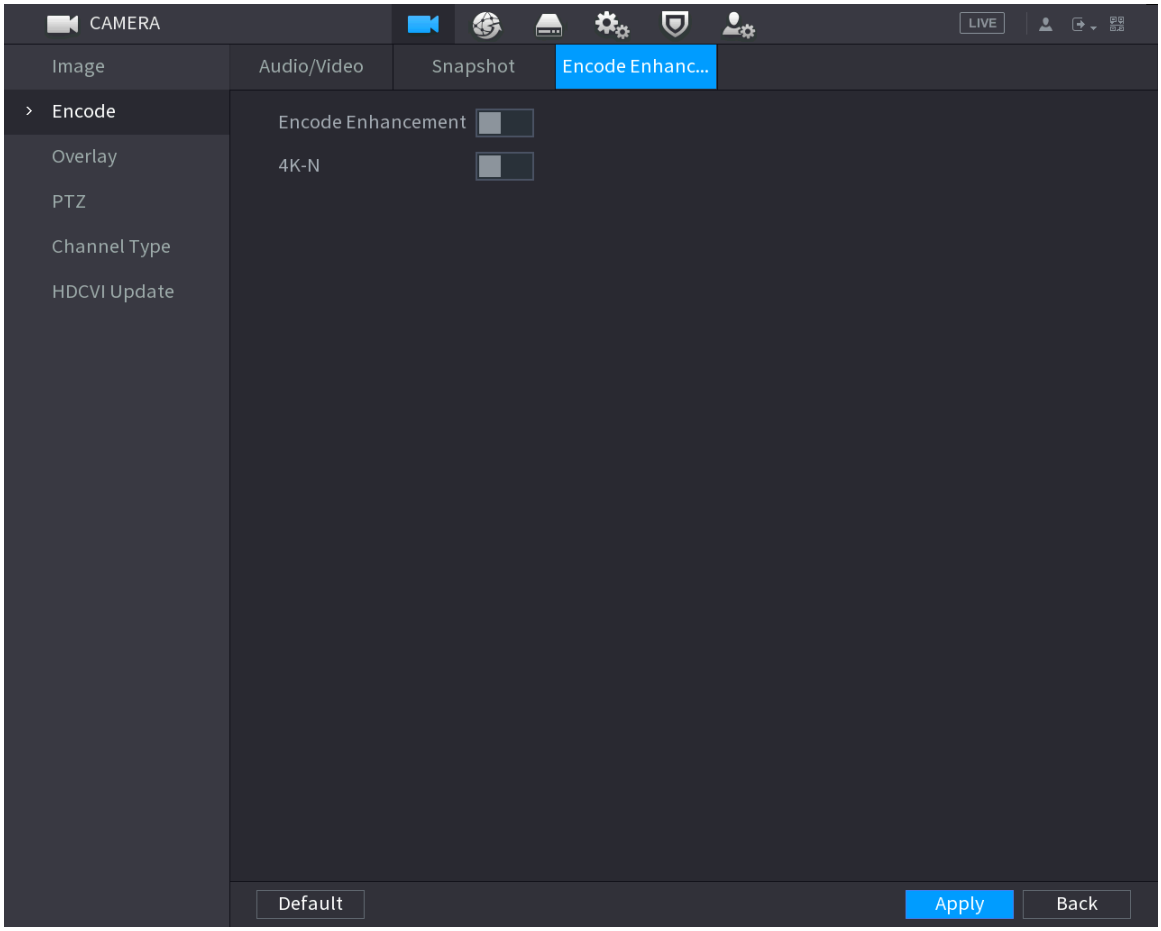
Click **Copy to** to copy the settings to other channels.

5.5.4 Configuring Encode Enhancement

You can enable this function and get more FPS in encode settings (see "5.5.2 Configuring Encode Settings"). In the meantime, you will not be able to use extra screen function (see "5.2.8.1 Configuring Display Settings") and AI functions (see "5.11 AI Function").

Select **Main Menu > CAMERA > Encode > Encode Enhancement**.

Figure 5-77 Encode enhancement



Click the switch to enable it.

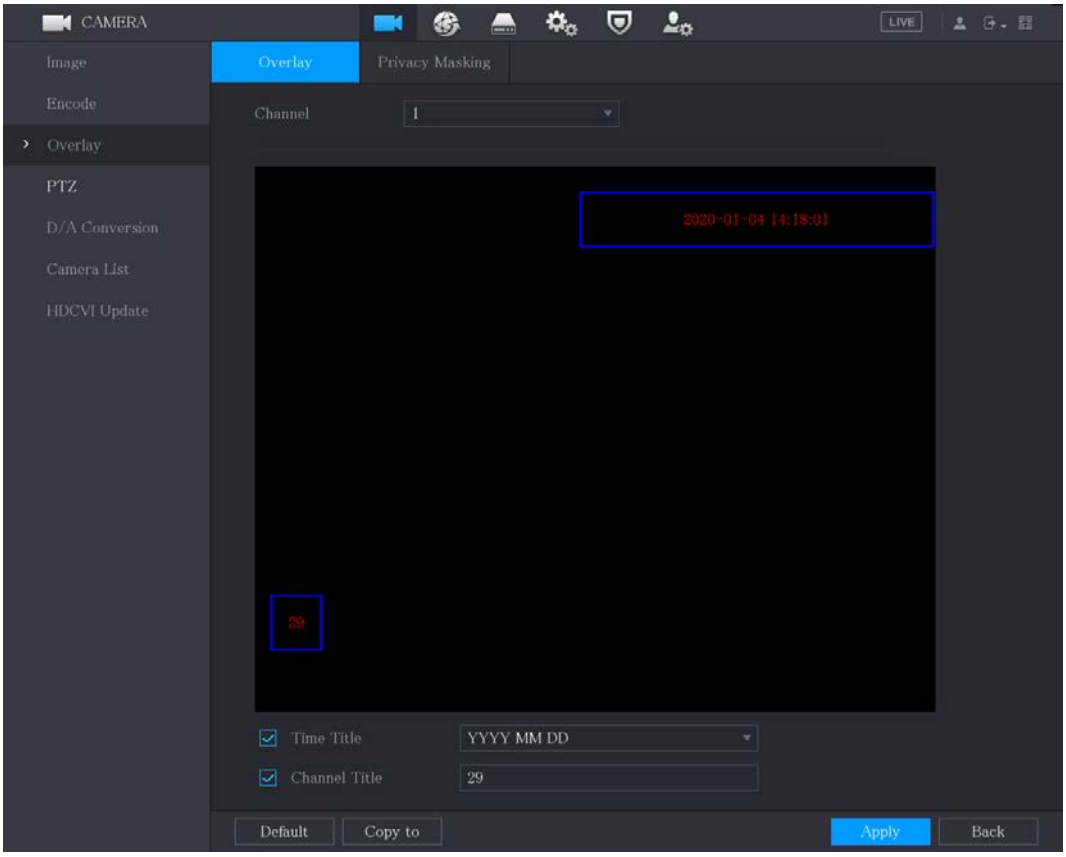
When connecting to the new generation 4K cameras, you can enable **4K-N** to switch 4K non-live view to 4K-N live view and encoding.

5.5.5 Configuring Overlay Settings

You can configure to display system time and channel name on each channel window in the live view screen.

Step 1 Select **Main Menu > CAMERA > Overlay > Overlay**.

Figure 5-78 Overlay



Step 2 Configure the settings for the text overlay parameters.

Table 5-22 Overlay parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Time Title	Select the **Time Title** checkbox to display the system time on each channel window in the live view screen. In the **Time Title** list, select time display style.
Channel Title	Select the **Channel Title** checkbox to display the channel name on each channel window in the live view screen. In the **Channel Title** box, enter the name for the selected channel.

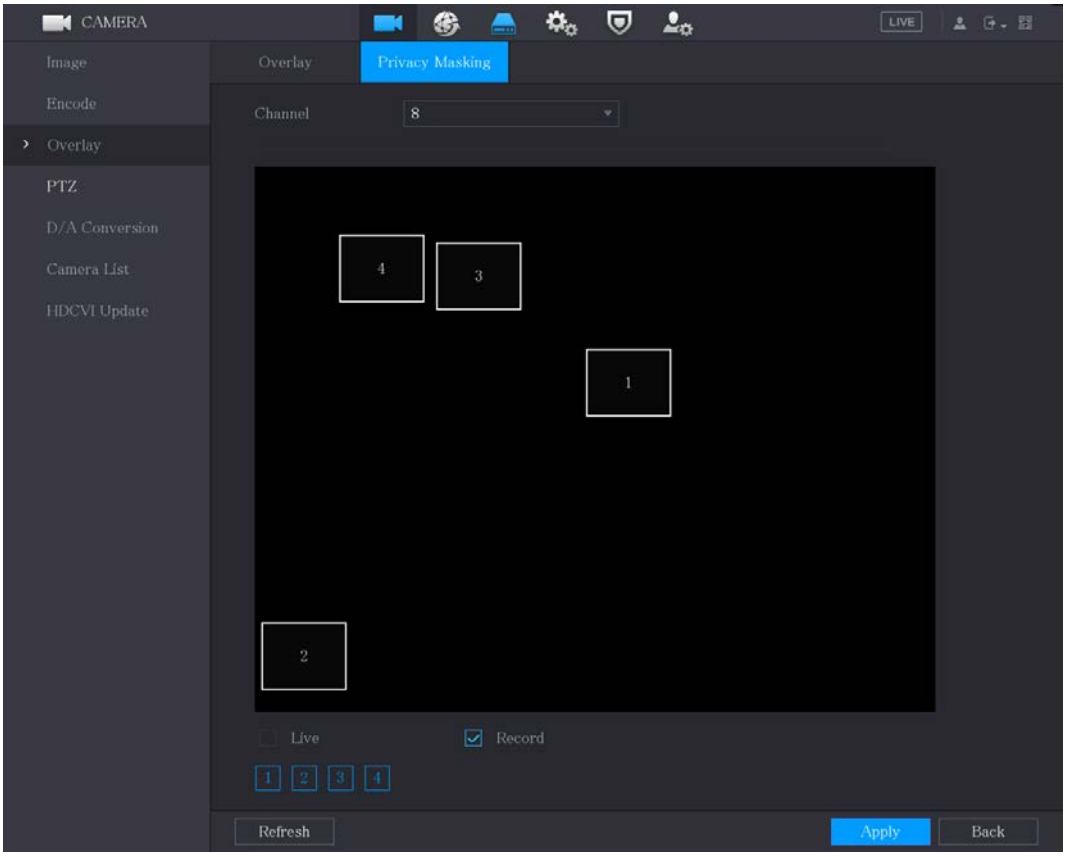
Step 3 Click **Apply** to complete the settings.

Click **Copy to** to copy the settings to other channels.

5.5.6 Configuring Covered Area Settings

Step 1 Select **Main Menu > CAMERA > Overlay > Privacy Masking**.

Figure 5-79 Privacy masking



Step 2 Configure the settings for the covered area parameters.

Figure 5-80 Covered area parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Live	• Preview: Select the **Live** checkbox to apply the configured covered block to the selected channel window in the live view screen. • Record: Select the **Record** checkbox to apply the configured covered block to the selected channel window during recording.
Record	To configure covering block, do the following: 1. Select the **Live** checkbox or the **Record** checkbox, or select the both. The "1, 2, 3, 4" buttons are activated. 2. Click the buttons to select blocks. 3. A triangle solid black block is displayed. 4. Drag the block to the area that you want to cover and adjust the size of the block. You can configure total 4 covered blocks.

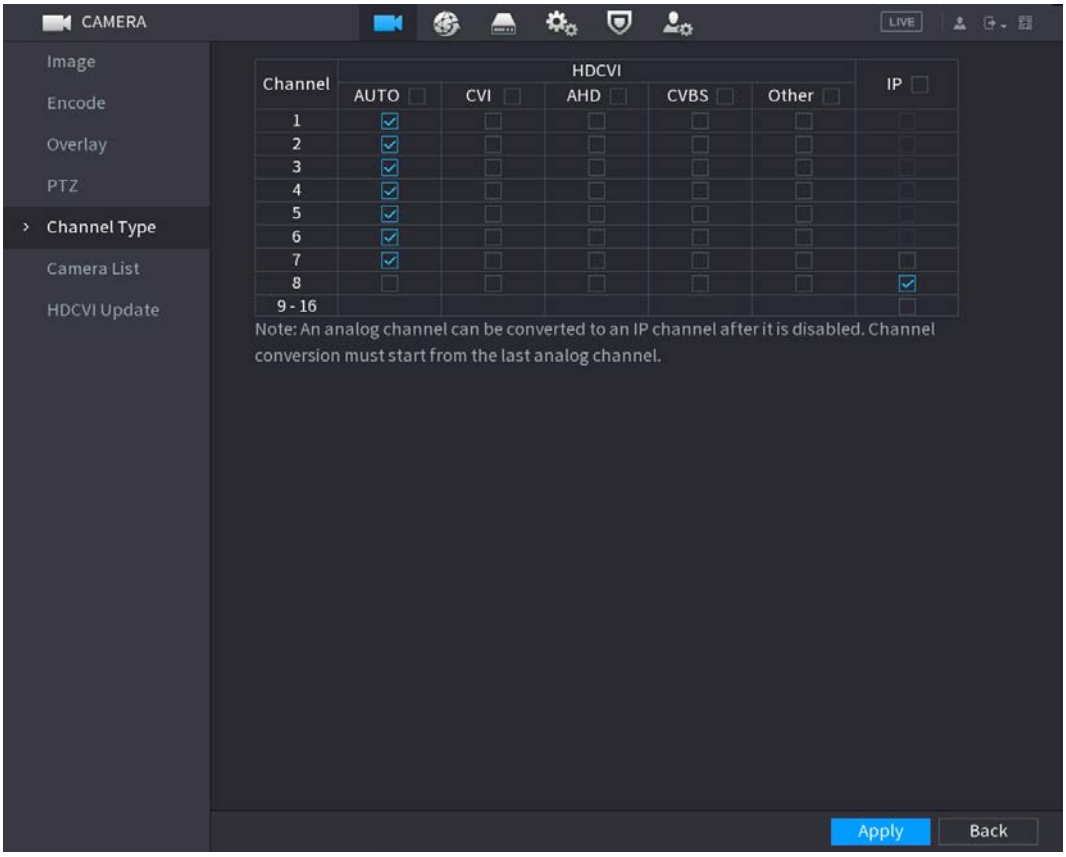
Step 3 Click **Apply** to complete the settings.

5.5.7 Configuring Channel Type

You can configure the channel type as **Analog** or **IP** channel.

Step 1 Select **Main Menu > CAMERA > Channel Type**.

Figure 5-81 Channel type



Step 2 Configure the channels.

- Analog Channel: Select the transmission medium such as CVI, AHD, CVBS, and then follow the onscreen instructions to complete the settings.
- IP Channel: You can enable the IP channels by disabling the corresponding analog channels. The Device also provides expanded IP channels for your use, such as the **17–64** channels in 0.

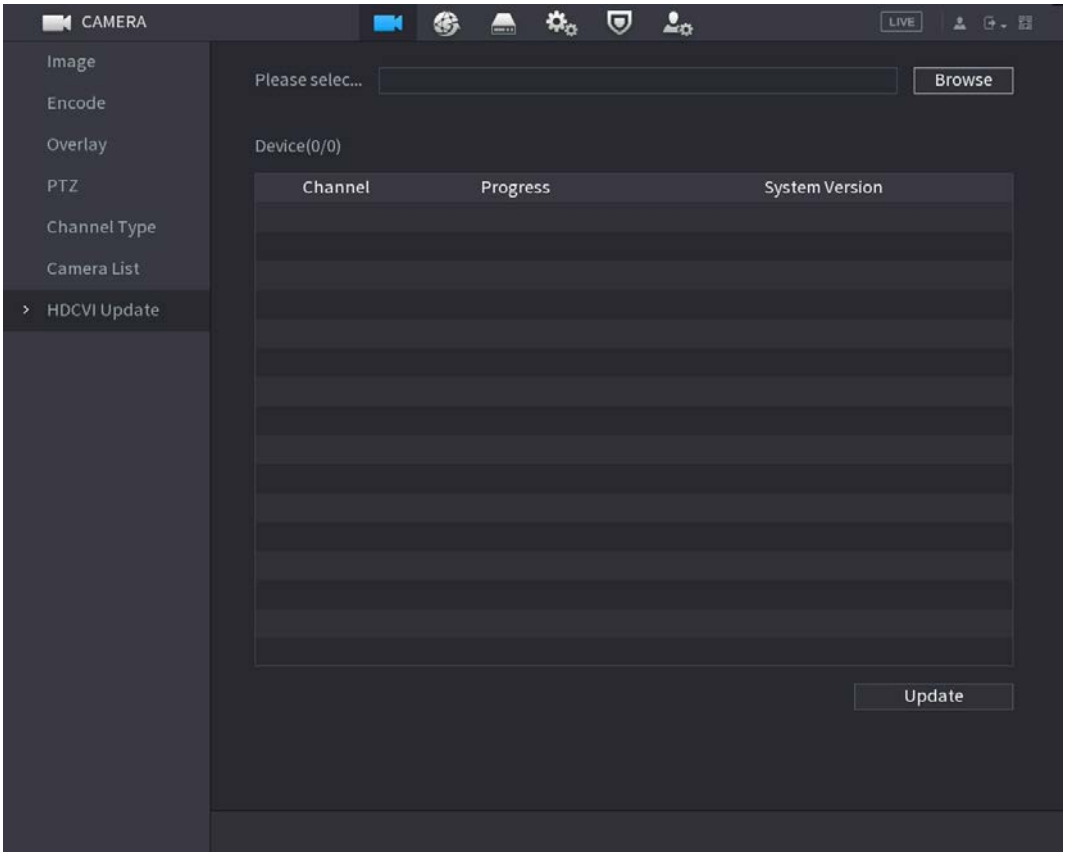
- The 17–64 channels are only for IP camera and the range changes dependent on the model you purchased.
- The channel selection for analog camera or IP camera are in sequence, for example, if you want to select channels for IP camera, you need to select from the last channel number Channel **16** first, which means, you cannot jump to select the channel **15** directly until you have selected the channel **16**.

Step 3 Click **Apply** and follow the onscreen instructions to complete the settings.

5.5.8 Upgrading Coaxial Camera

Step 1 Select **Main Menu > CAMERA > HDVCI Update**.

Figure 5-82 Update



Step 2 Click **Browse**.

Step 3 Select the upgrade file and then click **OK**.

You need to insert the USB storage device that contains the upgrading files.

Step 4 Select the checkbox of the channel that you want to upgrade.

Step 5 Click **Update**.

If the upgrading is successful, the system pops up a message indicating the upgrading is completed.

5.6 Configuring Remote Devices

5.6.1 Adding Remote Devices

This function is available after you have configured the channel type as IP channel as described in previous section, see "5.5.7 Configuring Channel Type."

You can add remote devices by adding the IP address.

Select **Main Menu > CAMERA > Camera List > Add Camera**, the **Add Camera** page is displayed.

Figure 5-83 Add camera

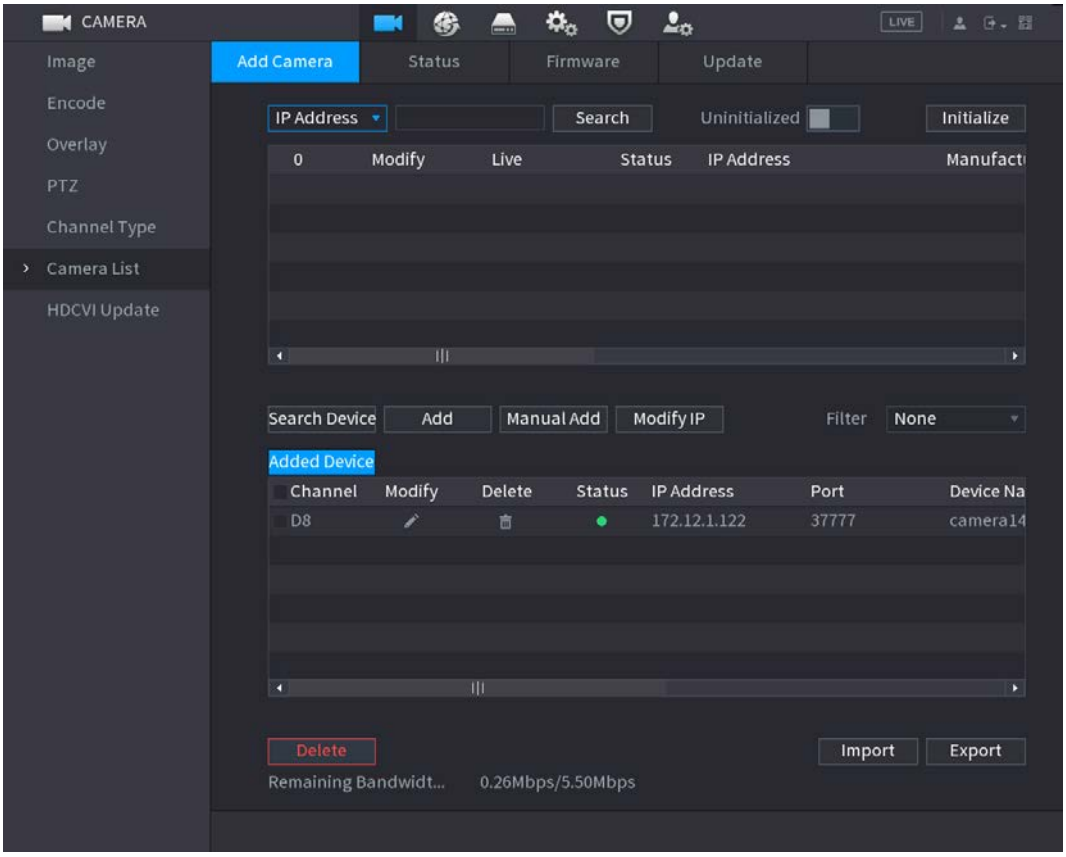


Table 5-23 Parameters

Parameter	Description
Uninitialized	Enable the **Uninitialized** function, the uninitialized devices out of the searched devices are displayed in the searched device list.
Initialize	Select the uninitialized device from the uninitialized device list, and the click **Initialize** to start initializing device.
Filter	In the **Filter** list, select the remote device type that you want to display in the searched device list. ● None: Display all types of devices. ● IPC: Display the front-end devices. ● DVR: Display all storage devices such as NVR, DVR and HCVR. ● OTHER: Display the devices that do not belong to IPC or DVR type.
Searched Device List	Displays the searched devices. You can view the device information such as status, IP address.
Search	Click **Search**, the searched devices display in the searched device list. To adjust the display sequence, in the title line, you can click the IP address, Type or Device Name text. For example, click the IP address text, the sequence icon IP Address is displayed. "*" is displayed next to the added device.
Add	In the Searched Device List area, select the device that you want to add.

Parameter	Description
Manual Add	Add the device by manually configuring settings such as IP address, channel selection. For details, see "5.6.1.3 Adding Remote Devices Manually."
Added Device List	Displays the added devices. You can edit and delete the device, and view the device information.
Delete	Select the checkbox of the added device, and then click **Delete** to delete the added device.
Import	Select the searched devices and then click **Import** to import the devices in batches.
Export	Select the added devices and then click **Export**. The exported devices information is saved into the USB storage device.

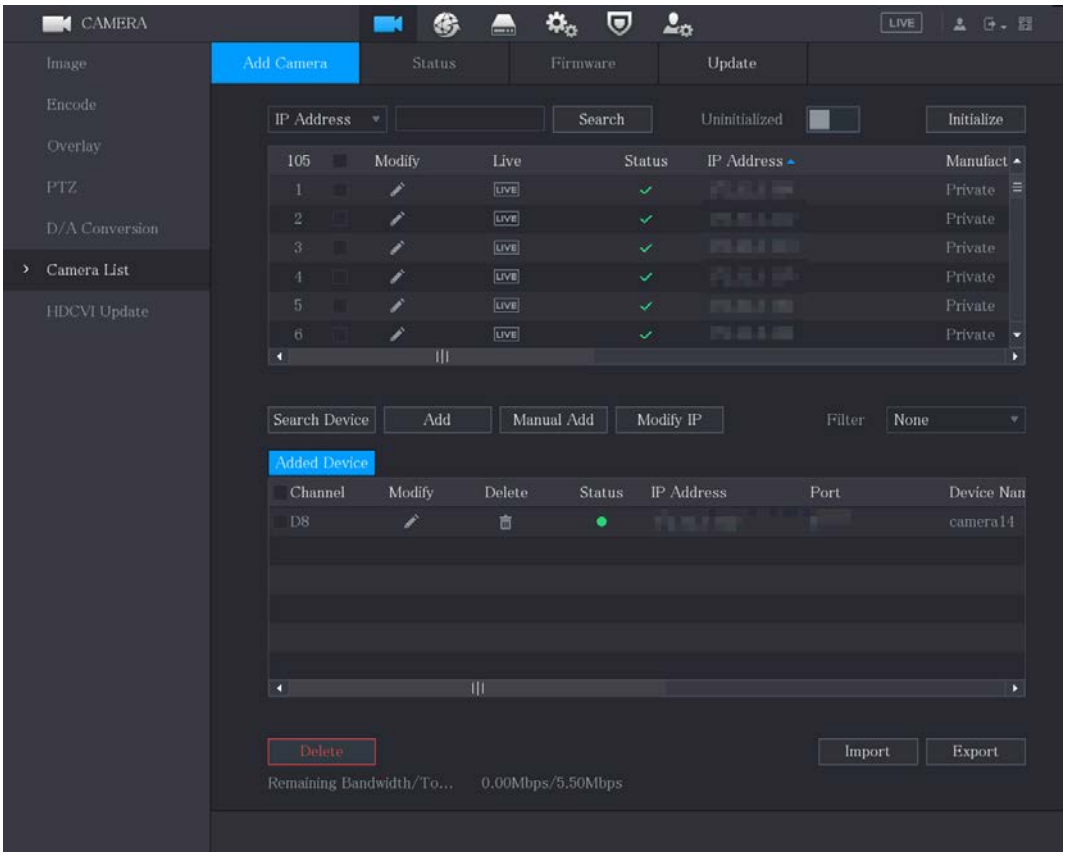
5.6.1.1 Initializing Remote Devices

You can reset the password and IP address of the remote devices through initializing.

Step 1 Click **Search Device**.

The devices found are displayed in the table.

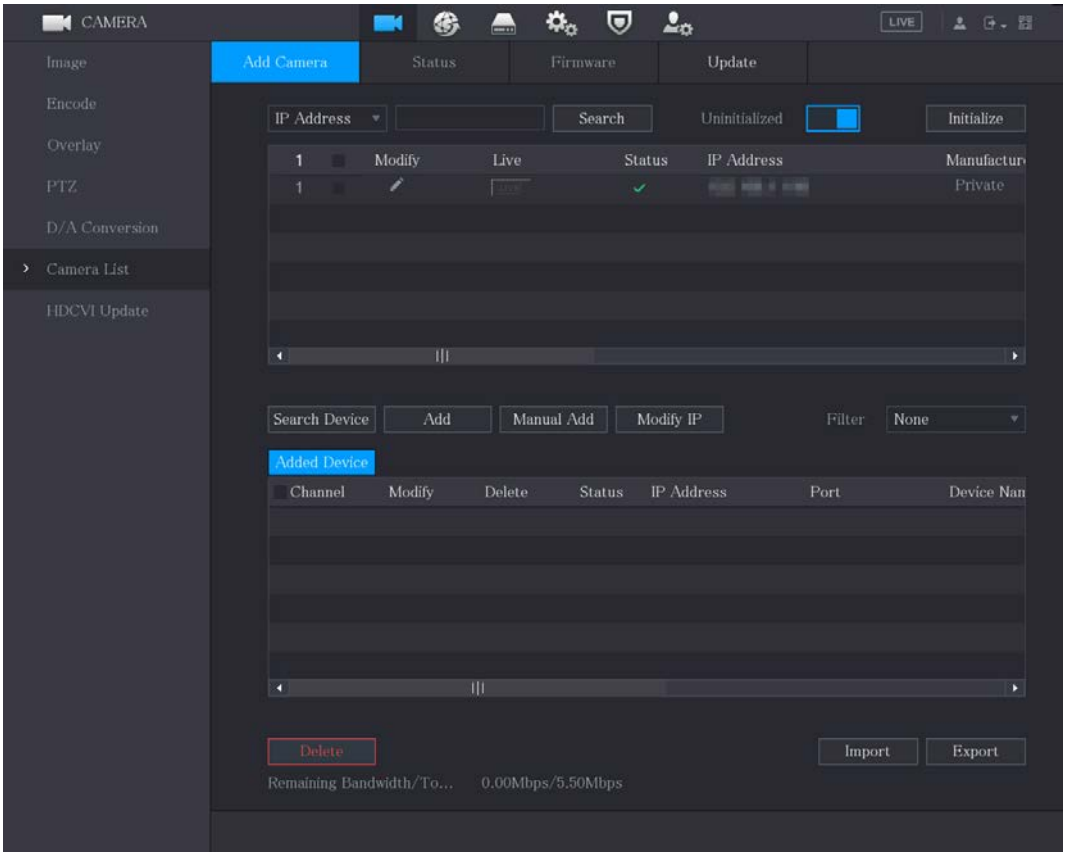
Figure 5-84 Search result



Step 2 Enable the Initialized function.

The uninitialized devices are displayed.

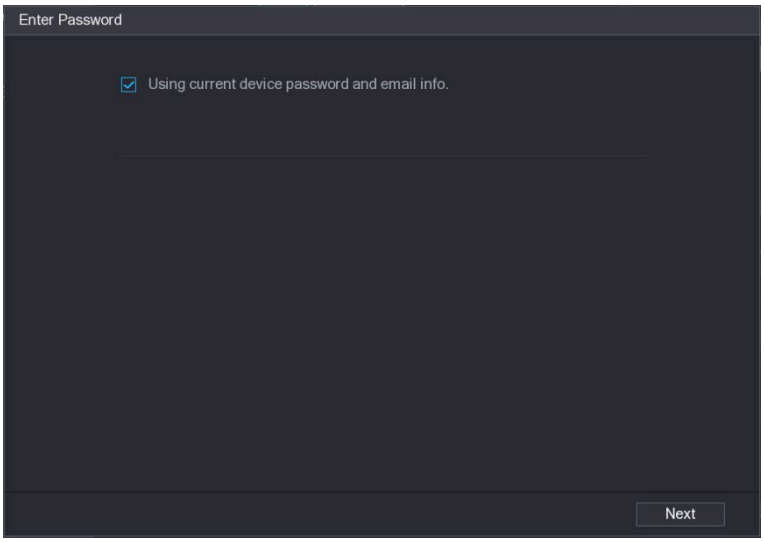
Figure 5-85 Uninitialized devices



Step 3 Select the uninitialized device that you want to initialize.

Step 4 Click **Initialize**.

Figure 5-86 Enter password

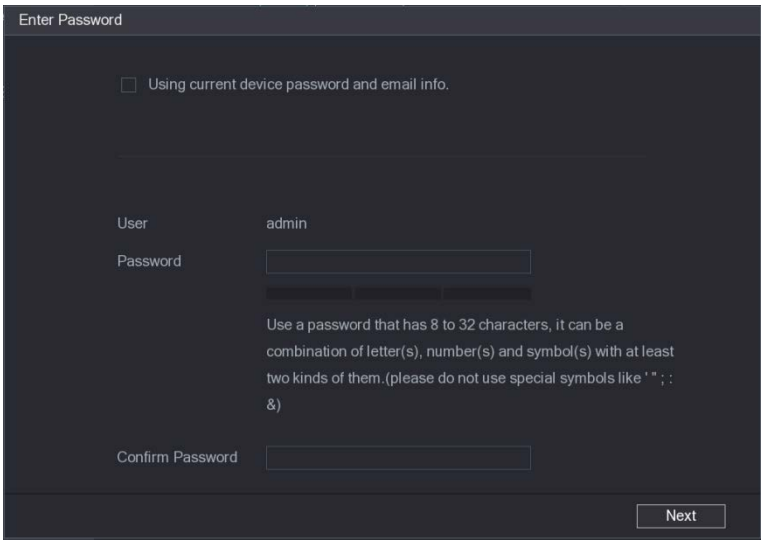


Step 5 Configure the password and email information.

If you select the **Using current device password and email info** checkbox, the remote device automatically uses the current password and email information, so you do not need to set the password and email address again and can go to Step 6.

1) Clear the Using current device password and email info checkbox.

Figure 5-87 Password setting



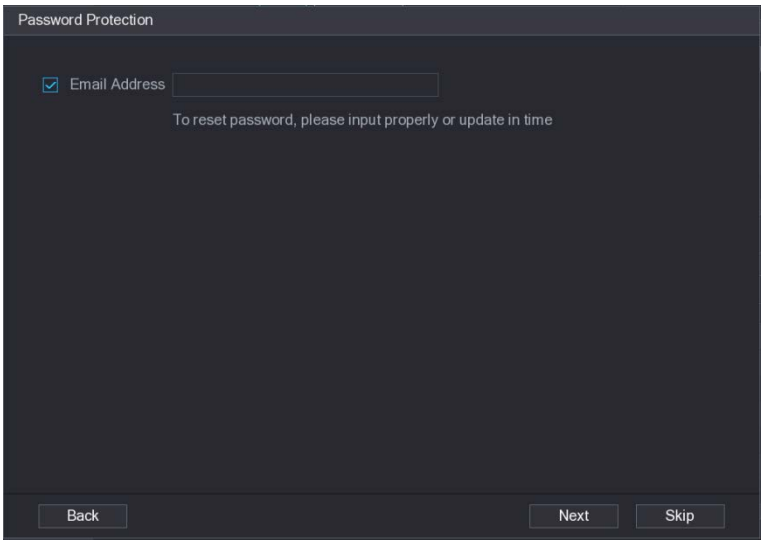
2) Configure the settings for the password setting parameters.

Figure 5-88 Password parameters

Parameter	Description
User	The default is admin.
Password	The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding"'", """, ";", ":" and "&"). Enter a strong password according to the password strength bar indication.
Confirm Password	

3) Click **Next**.

Figure 5-89 Password protection

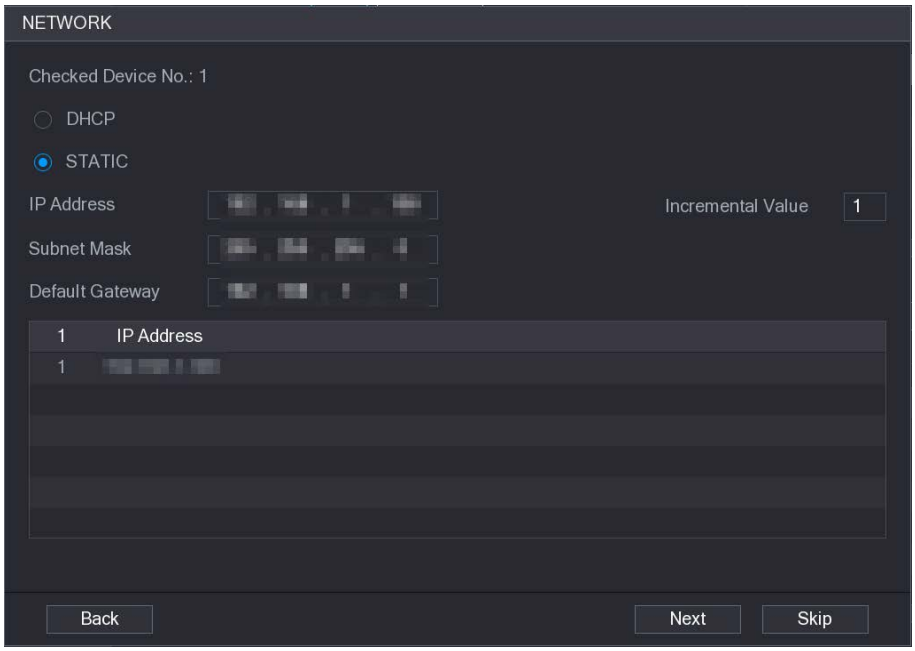


4) Select the **Email Address** box and enter the email address that you want to reserve for password reset in the future.

If you do not want to set the reserved email address, click **Skip**.

Step 6 Click **Next**.

Figure 5-90 Network



Step 7 Configure the IP address.

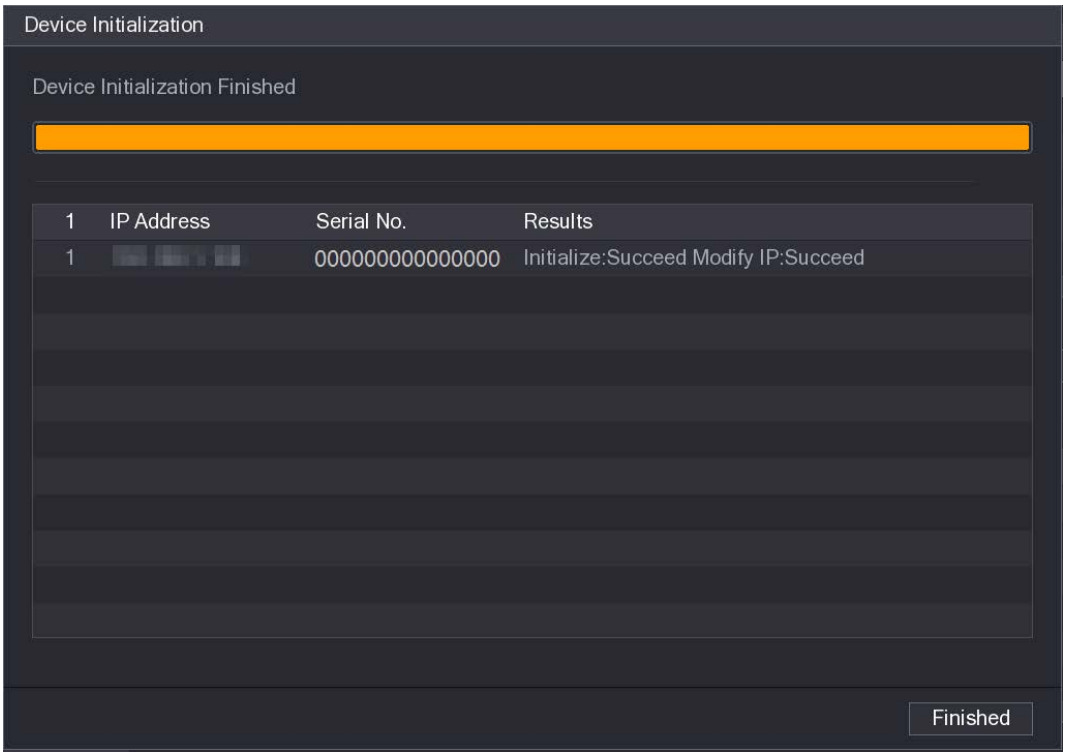
- Select the **DHCP** checkbox, you do not need to enter the IP address information, because the system will allocate one IP address to the remote device.
- Select the **STATIC** checkbox, you need to enter the IP address, subnet mast, default gateway, and incremental value. The system will allocate the IP address to the remote devices by progressively increasing the last part of the IP address when initializing devices in batches.

When configuring IP address for multiple remote devices which were not in the same network segment, these remote devices will belong to the same network segment after configuration.

Step 8 Click **Next**.

The initializing is started.

Figure 5-91 Initialization finished



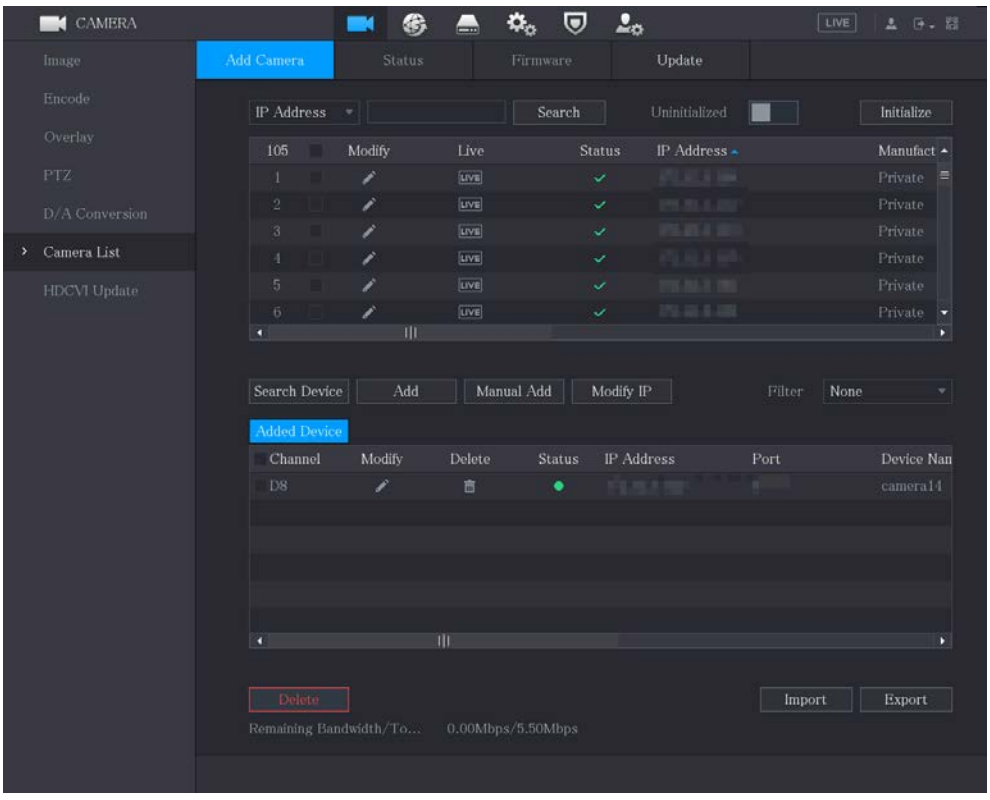
Step 9 Click **Finished** to complete the settings.

5.6.1.2 Adding Remote Devices Automatically

Step 1 On the **Registration** page, click **Device Search**

The devices found are displayed.

Figure 5-92 Search device



Step 2 Select the checkbox of the device.

Step 3 Click **Add**.

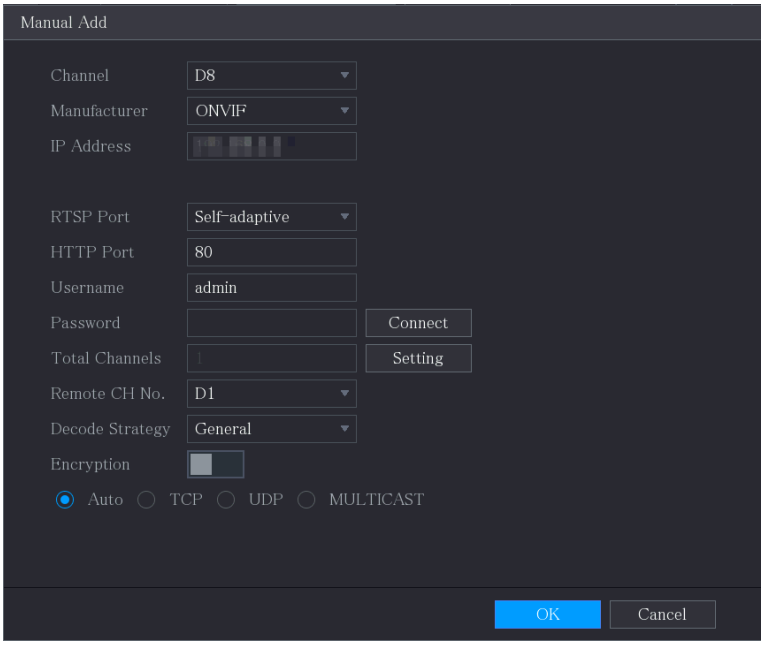
The device is added into the **Added Device** area.

- You can also double-click the device to add it into the **Added Device** area.
- You can add devices in batches.

5.6.1.3 Adding Remote Devices Manually

Step 1 On the **Add Camera** page, click **Manual Add**.

Figure 5-93 Manual add



Step 2 Configure the settings for the manual adding device parameters.

Figure 5-94 Manual add parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want use on the Device to connect the remote device.
Manufacturer	In the **Manufacturer** list, select the manufacturer of the remote device.
IP Address	In the **IP Address** box, enter the IP address of remote device. The default is 192.168.0.0 which the system cannot connect to.
RTSP Port	The default value setting is 554. You can enter the value according to your actual situation.
HTTP Port	The default value setting is 80. You can enter the value according to your actual situation. If you enter other value, for example, 70, and then you should enter 70 after the IP address when logging in the Device by browser.
TCP Port	The default value setting is 37777. You can enter the value according to your actual situation.

Parameter	Description
User Name	Enter the user name of the remote device.
Password	Enter the password of the user for the remote device.
Remote CH No.	Enter the remote channel number of the remote device that you want to add.
Decoder Strategy	In the **Decoder** Strategy list, select **Default**, **Realtime**, or **Fluent**.
Protocol Type	• If the remote device is added through private protocol, the default type is **TCP**. • If the remote device is added through ONVIF protocol, the system supports **Auto**, **TCP**, **UDP**, or **MULTICAST**. • If the remote device is added through other manufacturers, the system supports **TCP** and **UDP**.
Encryption	If the remote device is added through ONVIF protocol, enabling the **Encryption** checkbox will provide encryption protection to the data being transmitted. To use this function, the HTTPS function should be enabled for the remote IP camera.

Step 3 Click **OK** to save the settings.

- Only one device can be added manually at one time.
- indicates successful connection and indicates connection failed.

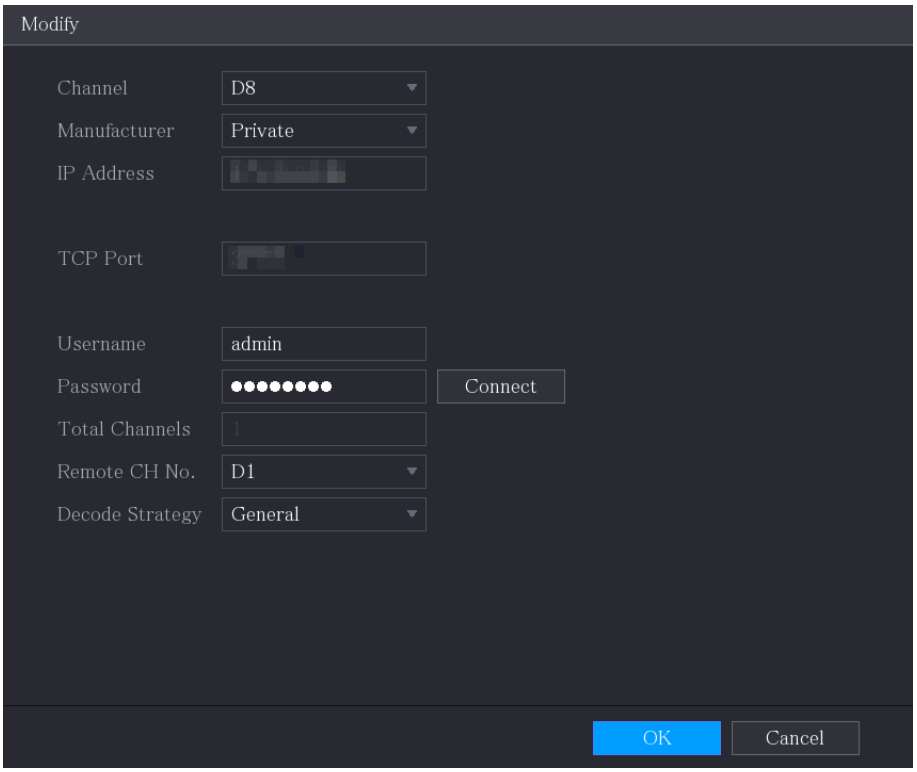
5.6.1.4 Modifying or Deleting Remote Devices

You can modify and delete the added devices.

- To modify the remote devices, do the following:

Step 1 Click or double-click a device.

Figure 5-95 Modify



Step 2 In the **Channel** list, select the channel that you want to modify settings for.

Step 3 Click **OK** to save the settings.

- To delete one or more added devices, do the following:
  - ◇ Click to delete one device.
  - ◇ Select the checkbox of the devices that you want to delete, and then click **Delete**.

5.6.1.5 Modifying IP Address

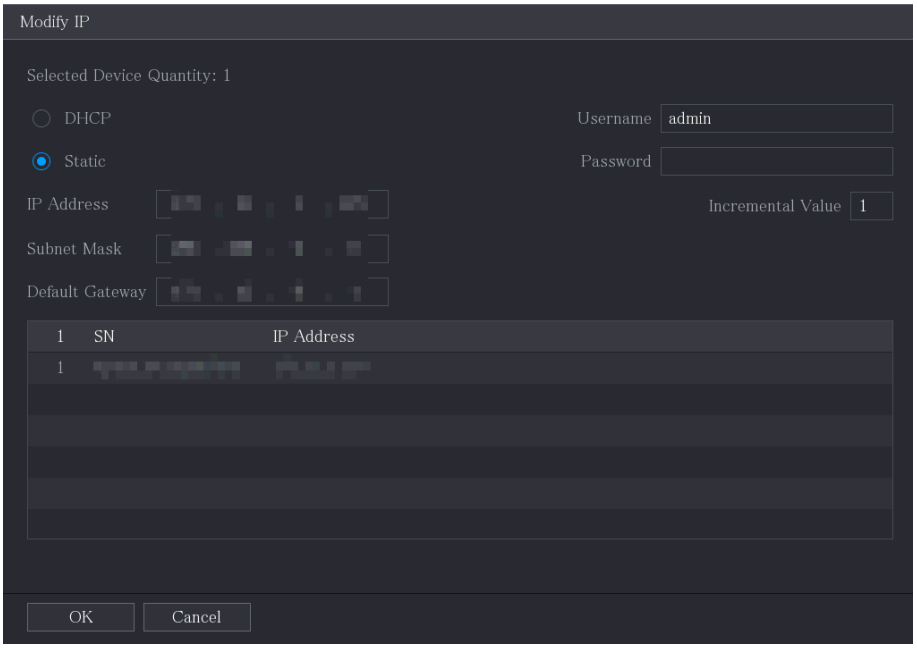
You can modify a single IP address or multiple IP addresses of remote devices at one time.

You can only modify the IP address of initialized cameras.

- To modify a single IP address, do the following:

Step 1 In the Searched Device list area, click for the device that you want to modify IP.

Figure 5-96 Modify IP



Step 2 Configure the settings for IP address, subnet mask, default gateway, user name, and password.

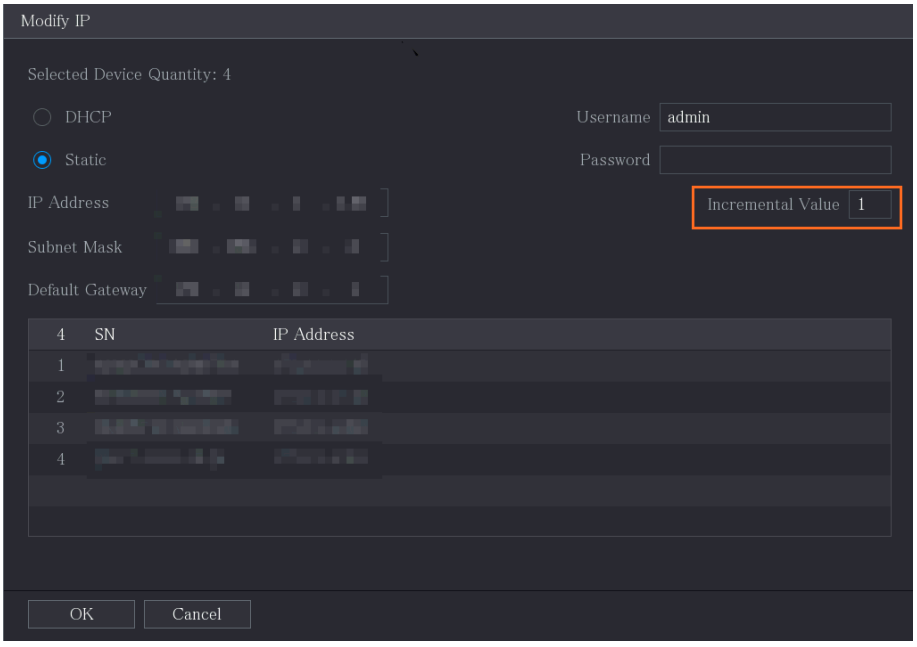
Step 3 Click **OK** to save the settings.

- To modify IP address in batches, do the following:

Step 1 In the Searched Device list area, select the devices that you want to modify IP address in batches.

Step 2 Click .

Figure 5-97 Modify IP



Step 3 Set incremental value.

The system will add the incremental value to the fourth segment of IP addresses of selected devices.

Step 4 Configure the settings for start IP address (the IP address is allocated in sequence), subnet mask, default gateway, user name, and password.

Step 5 Click **OK** to save the settings.

5.6.1.6 Exporting IP Address

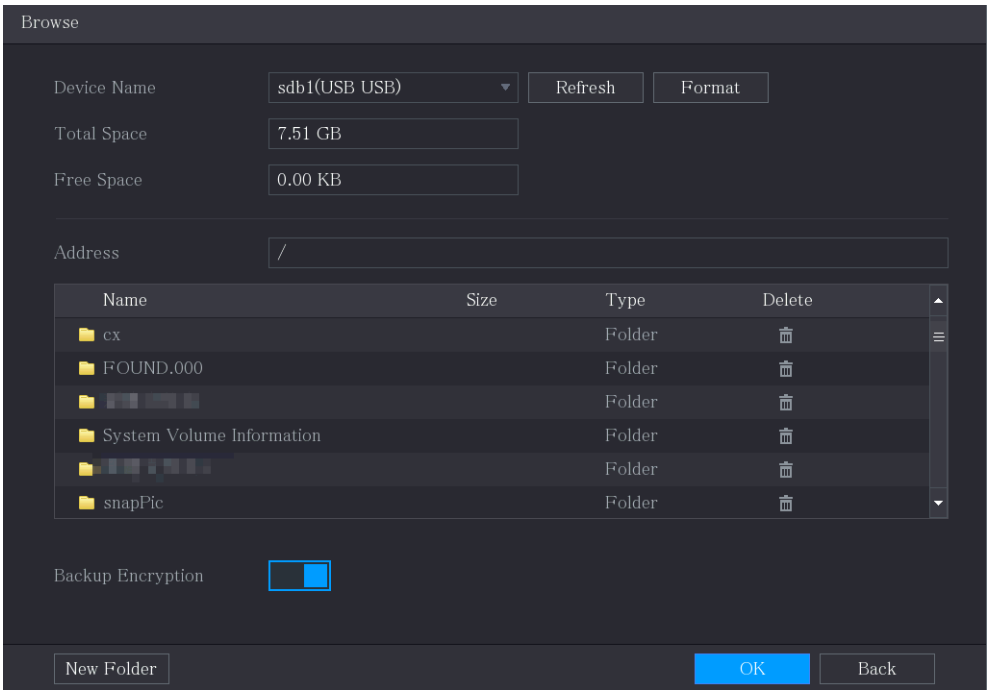
You can export the added IP address to the USB storage device.

The exported information is saved in .csv file, which includes IP address, port number, channel number, manufacturer, user name, and password.

Step 1 Insert the USB storage device to the USB port of the Device.

Step 2 Click **Export.**

Figure 5-98 Browse



Step 3 Configure the save path.

Step 4 Click **OK** to save the settings.

A pop-up message indicating "Successfully exported" is displayed.

Step 5 Click **OK.**

When exporting IP address, the **Backup Encryption** checkbox is selected by default. The file information includes IP address, port, channel number, manufacturer, user name, and password.

- If you select the **Backup Encryption** checkbox, the file format is .backup.
- If you clear the **Backup Encryption** checkbox, the file format is .csv. In this case, there might be a risk of data leakage.

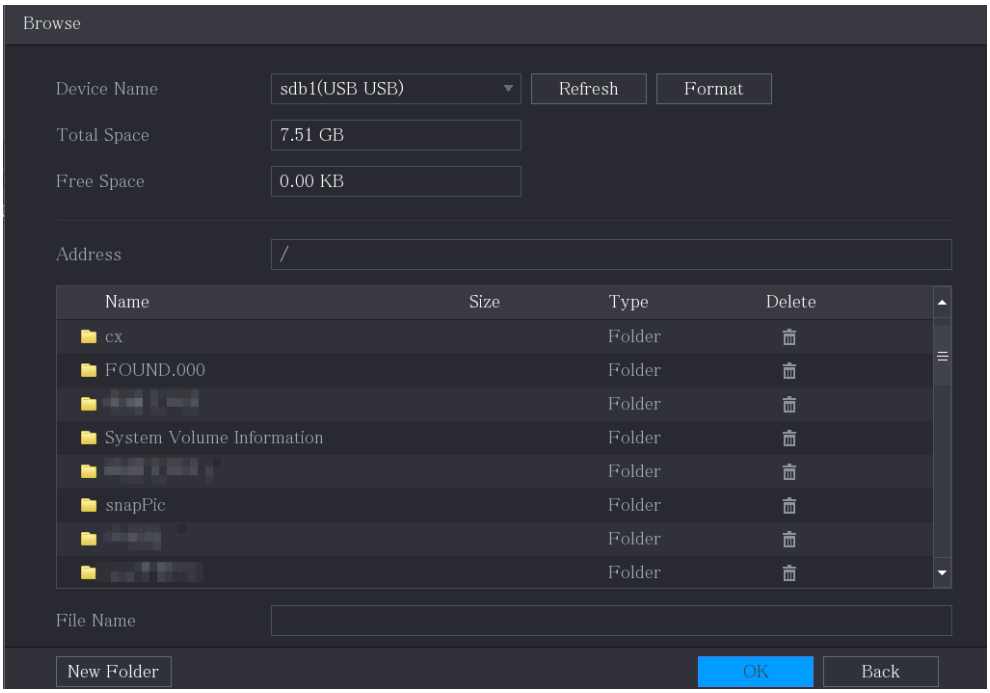
5.6.1.7 Importing IP Address

You can add remote devices by importing IP address information.

Step 1 Insert the USB storage device to the USB port of the Device.

Step 2 Click **Import**.

Figure 5-99 Browse



Step 3 Select the file that you want to import.

Step 4 Click **OK** to start importing.

After importing is completed, a pop-up message indicating "The import succeeded" is displayed.

If the IP address that you want to import already exists in the Device, the system will pop up a message to ask you whether to overwrite the existing content.

- Click OK to replace the existing one.
- Click Cancel to add it as a separate device in the Added Device area.

- You can edit the exported .csv file and be cautious not to change the file format; otherwise the file cannot be imported as it will be judged as invalid.
- The language of .csv file must match the Device language.
- The import and export through customized protocol is not supported.

5.6.2 Managing Remote Devices

You can view the status of remote devices and upgrade.

5.6.2.1 Viewing Status

You can view the device information such as connection status, IP address, motion detection, video loss detection, camera name, and manufacturer.

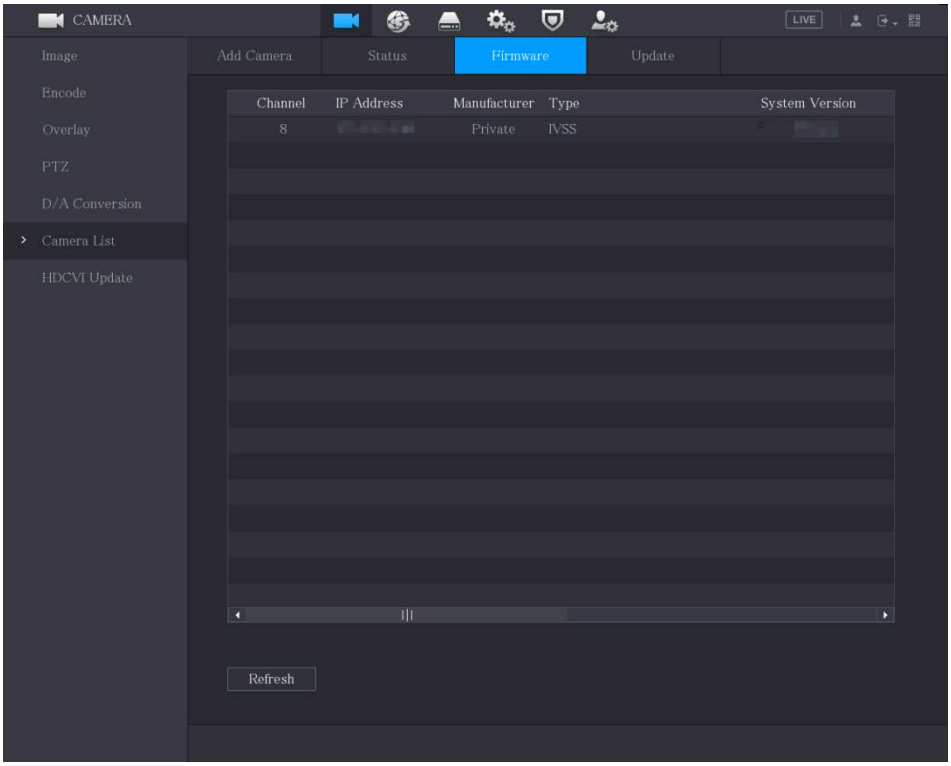
Select **Main Menu > CAMERA > Camera List > Status**.

5.6.2.2 Viewing Firmware Information

You can view the device firmware information such as channel number, IP address, manufacturer, system version, video input, audio input, and alarm in.

Select **Main Menu > CAMERA > Camera List > Firmware**.

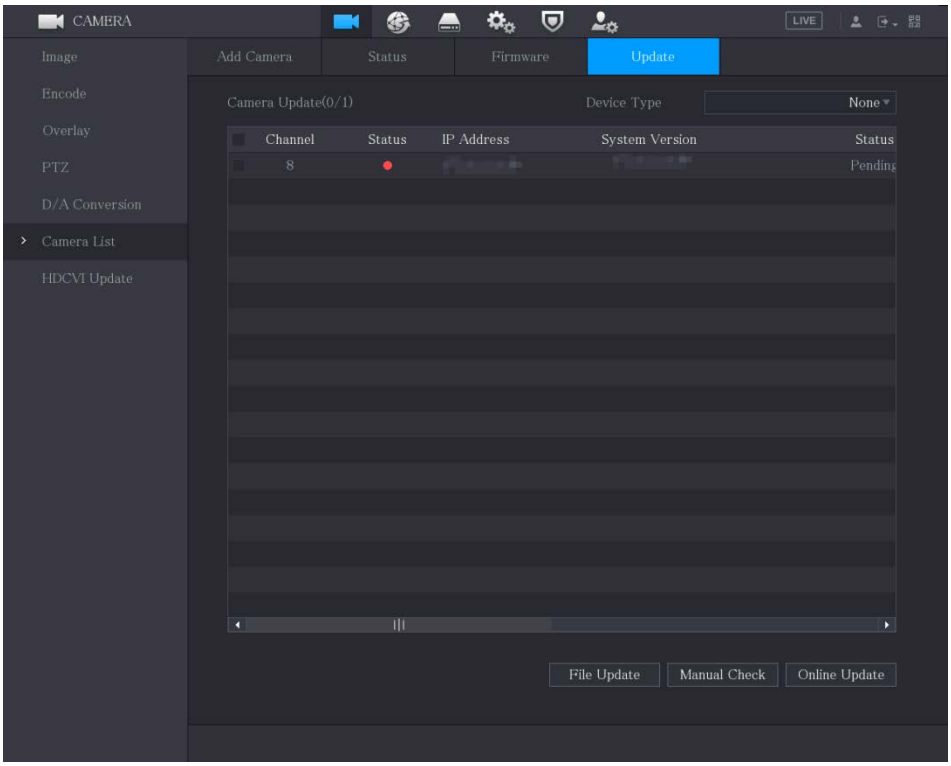
Figure 5-100 Firmware



5.6.2.3 Upgrading Remote Devices

Step 1 Select **Main Menu > CAMERA > Camera List > Update**.

Figure 5-101 Update



Step 2 Upgrade the device.

- File Update

1) Insert a USB storage device containing the upgrade files into the USB port of the Device.
2) Select the devices that you want to upgrade.
3) Click **File Update**.
   The **File Update** page is displayed.
4) Select the upgrading files and click **Apply**.

- Online Update

1) Click **Detect** or select the checkbox the device that you want to upgrade and click **Manual Check**.
   The system starts detecting if there is a new version on the online server.
2) Select the checkbox of all the devices that have new version.
3) Click **Online Update**.

- The system will pop up a message to indicate if the upgrading is successful.
- You can use the Type list to filter the devices so that you can find the devices quickly.

5.7 Configuring Record Settings

You can record video manually or automatically and configure the recording settings to main stream and sub stream respectively.

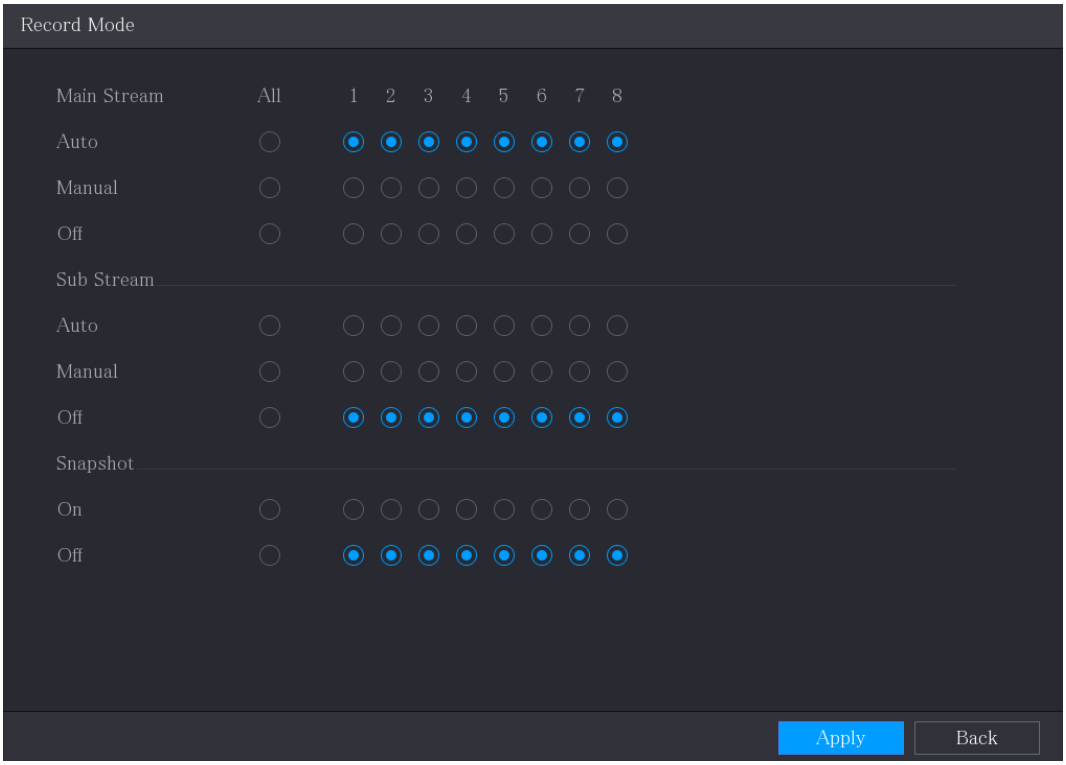
5.7.1 Enabling Record Control

- Manual recording operation requires the user have the permission to access **STORAGE** settings.
- Check to ensure the HDD installed in the Device has been formatted properly.

To enter the record control page, do the following:

Step 1 Right-click on the live view screen, the shortcut menu is displayed. On the shortcut menu, select **Manual Control > Record Control**.

Figure 5-102 Record mode



Step 2 Configure the settings for the record control parameters.

Table 5-24 Record control parameters

Parameter	Description
Channel	Displays all the analog channels and the connected digital channels. You can select a single channel or select **All**.
Main Stream/Sub Stream	• **Auto**: Automatically record according to the record type and recording time as configured in the recording schedule. • **Manual**: Keep general recording for 24 hours for the selected channel. • **Stop**: Do not record.
Snapshot	Enable or disable the scheduled snapshot for the corresponding channels.

Step 3 Click **Apply**.

5.7.2 Configuring Recorded Video Storage Schedule

You need to configure the storage schedule for the recorded video so that the recorded video can be saved. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule."

5.8 Configuring Snapshot Settings

5.8.1 Configuring Snapshot Trigger

The snapshot is divided into scheduled snapshot, event triggered snapshot, and face detection triggered snapshot. When the both are enabled, the event triggered snapshot has the priority.

- If there is no alarm event, the system performs scheduled snapshot.
- If there is any alarm event, the system performs event triggered snapshot.

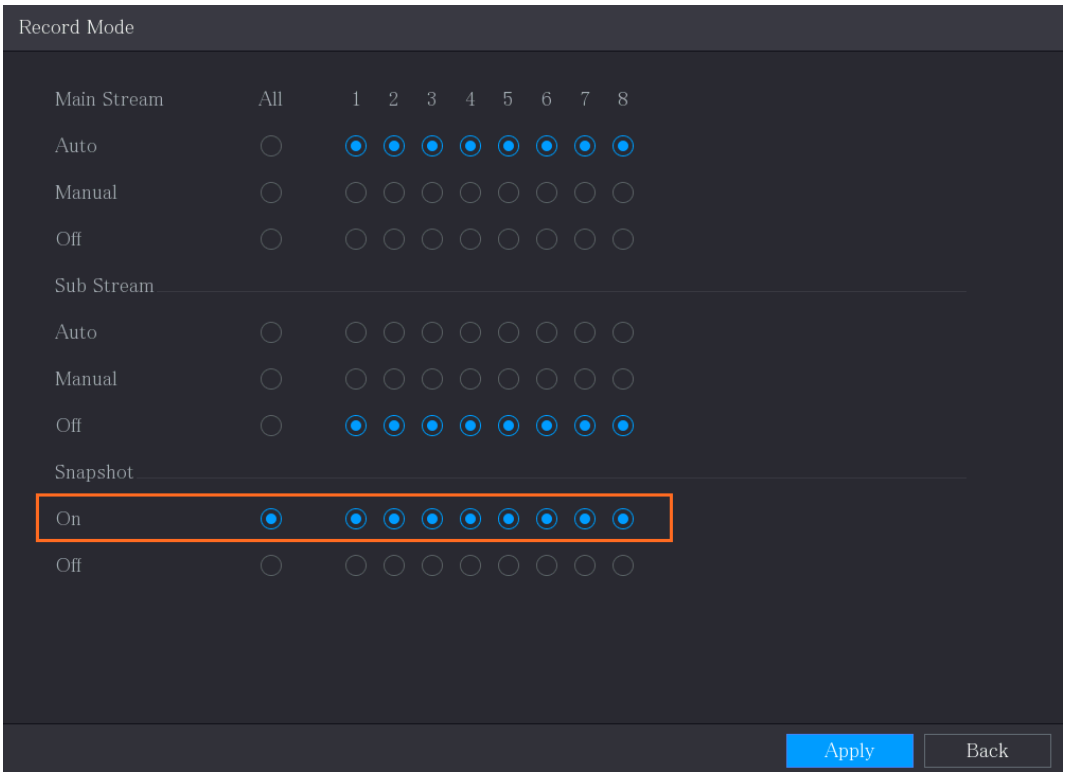
5.8.1.1 Configuring Scheduled Snapshot

Step 1 Right-click on the live view screen, the shortcut menu is displayed.

Step 2 On the shortcut menu, select **Manual Control > Record Control**.

Step 3 In the **Snapshot** area, enable the snapshot for the channels if needed.

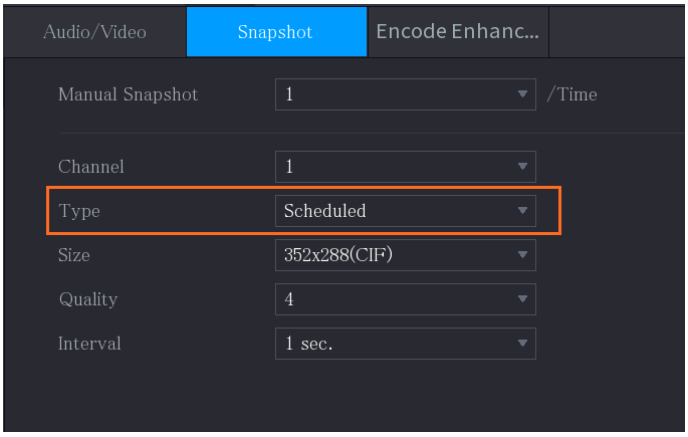
Figure 5-103 Enable snapshot



Step 4 Select **Main Menu > CAMERA > Encode > Snapshot**.

Step 5 In the **Type** list, select **Scheduled**, and then configure other parameters.

Figure 5-104 Type list



Step 6 Click **Apply** to save the settings.

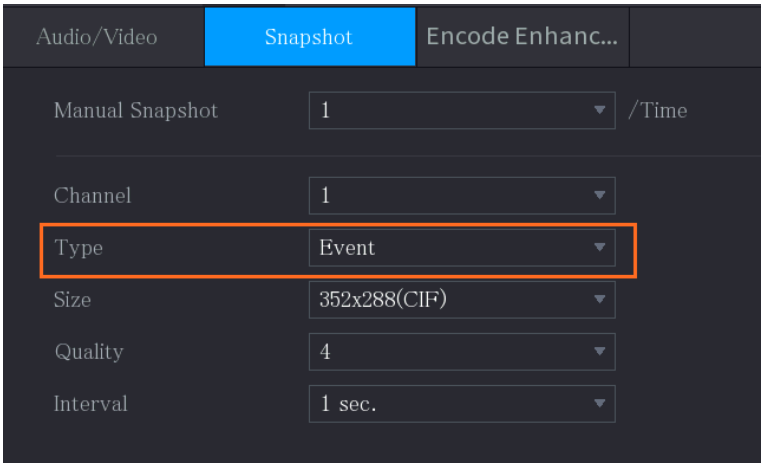
- If you have configured the snapshot schedule, the configuration has been completed.
- If you have not configured the snapshot schedule, see "5.1.4.10 Configuring Snapshot Storage Schedule."

5.8.1.2 Configuring Event Triggered Snapshot

Step 1 Select **Main Menu > CAMERA > Encode > Snapshot**.

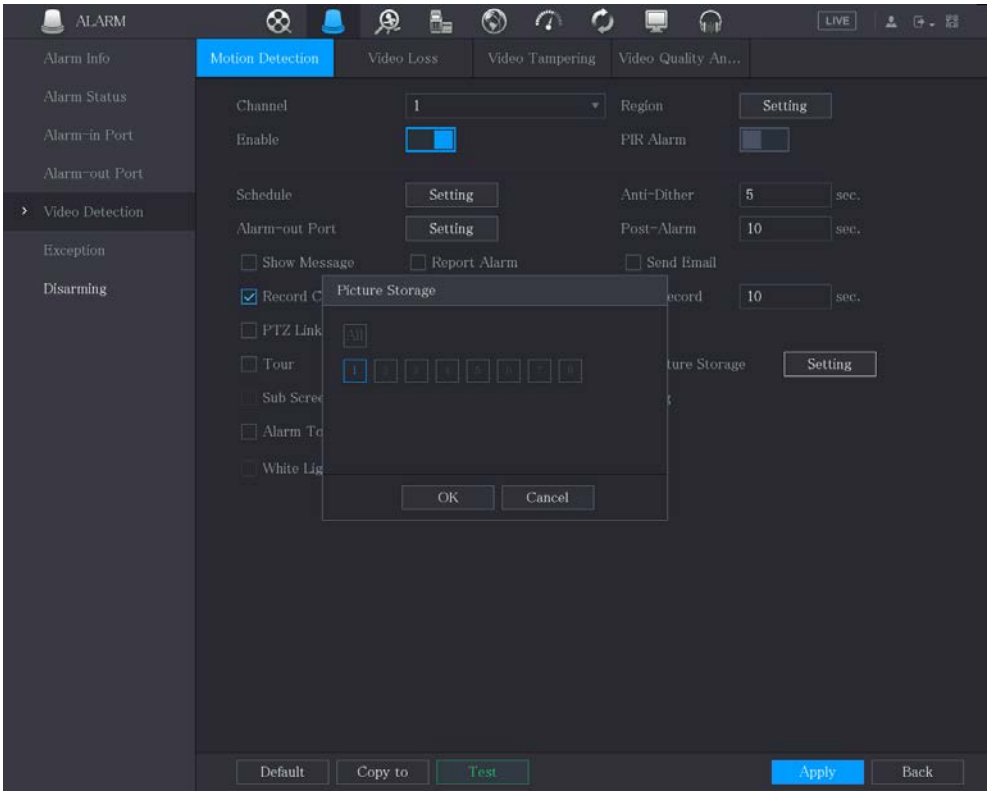
Step 2 In the **Type** list, select **Event**, and then configure other parameters.

Figure 5-105 Event



Step 3 Select **Main Menu > ALARM > Video Detection**, and select the event type to configure, for example, select the **Motion Detection** tab.

Figure 5-106 Motion detection



Step 4 Click **Setting** next to **Picture Storage** checkbox and select the corresponding channel

Step 5 Click **Apply**.

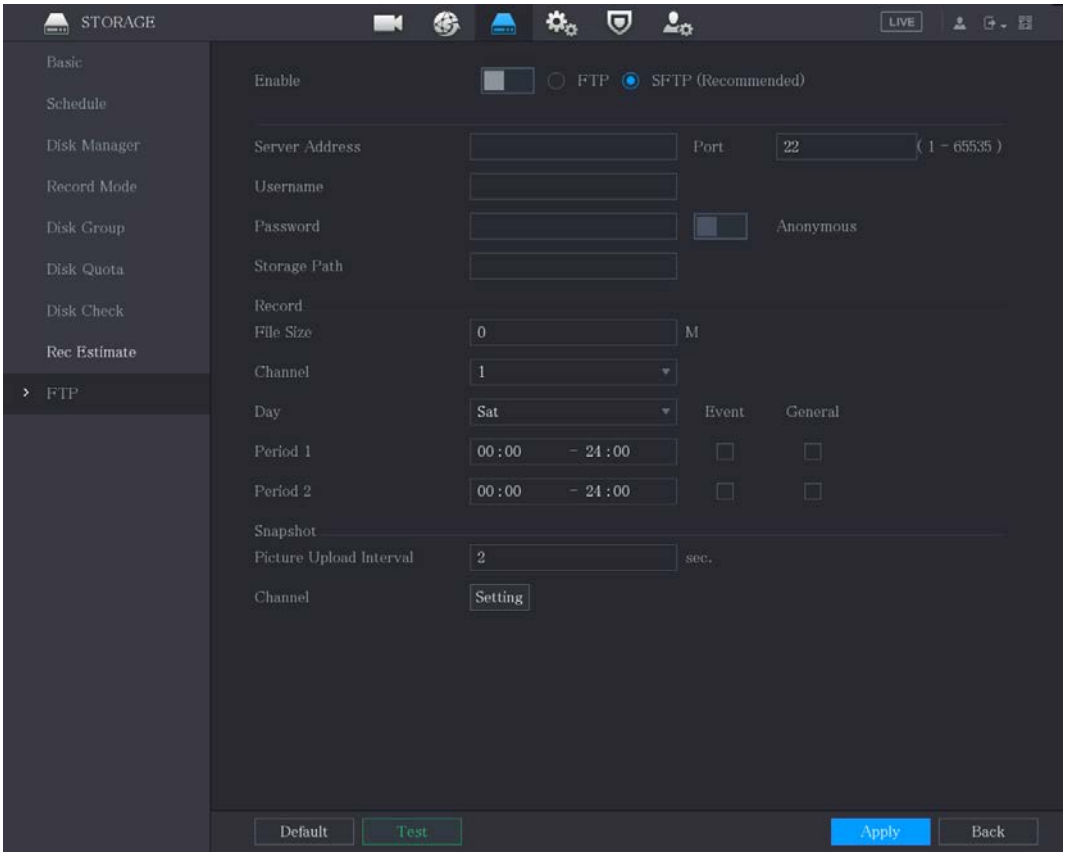
5.8.2 Configuring Snapshot Storage Schedule

You need to configure the storage schedule for the snapshot so that the snapshot can be saved. For details, see "5.1.4.10 Configuring Snapshot Storage Schedule."

5.8.3 Backing up Snapshots to FTP

Step 1 Select **Main Menu > STORAGE > FTP**.

Figure 5-107 FTP



Step 2 Enable the FTP function and configure the parameters. For details, see "5.18.9 Configuring FTP Storage Settings."

The snapshots will be uploaded to FTP for backup.

5.9 Playing Back Video

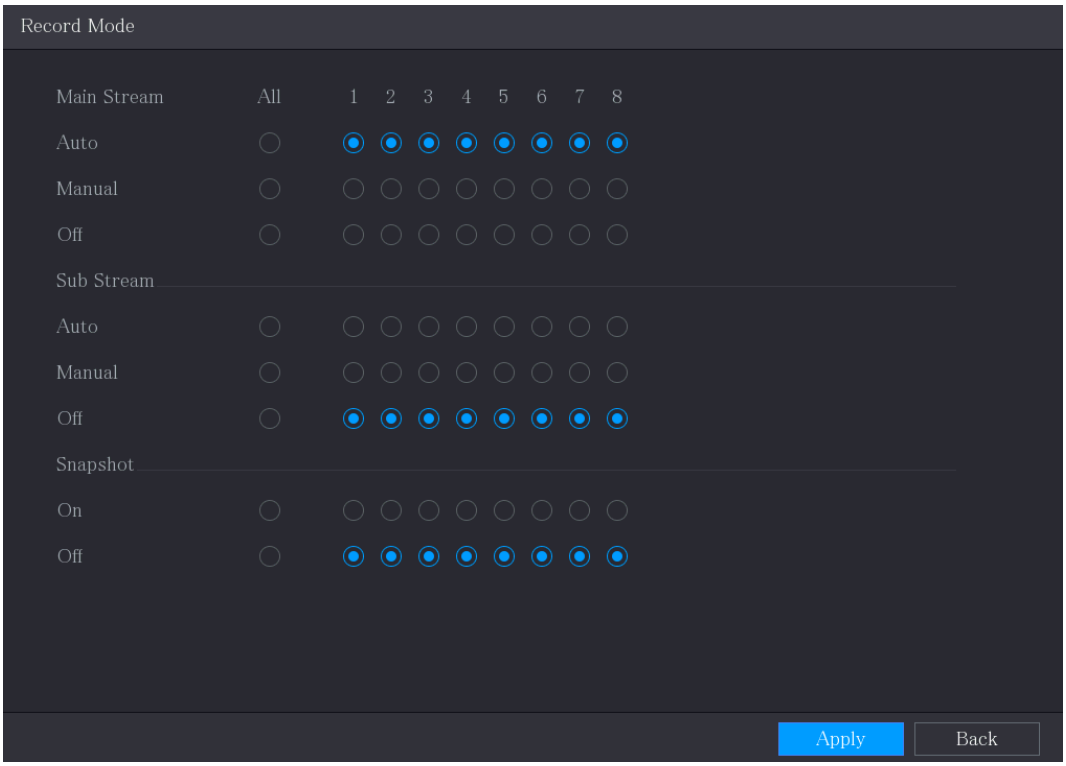
5.9.1 Enabling Record Control

- Manual recording operation requires the user have the permission to access **STORAGE** settings.
- Check to ensure the HDD installed in the Device has been formatted properly.

To enter the record control page, do the following:

Step 1 Right-click on the live view screen, the shortcut menu is displayed. On the shortcut menu, select **Manual Control > Record Mode**.

Figure 5-108 Record mode



Step 2 Configure the settings for the record control parameters.

Table 5-25 Record control parameters

Parameter	Description
Channel	Displays all the analog channels and the connected digital channels. You can select a single channel or select **All**.
Main Stream/Sub Stream	• **Auto**: Automatically record according to the record type and recording time as configured in the recording schedule. • **Manual**: Keep general recording for 24 hours for the selected channel. • **Stop**: Do not record.
Snapshot	Enable or disable the scheduled snapshot for the corresponding channels.

5.9.2 Instant Playback

You can use the instant playback function to play back the previous five minutes to sixty minutes of the recorded video in any channel. For details about instant playback function, see "5.2.2.1 Instant Playback."

5.9.3 Video Playback

You can search for and play back the recorded video saved on the Device.

Select **Main Menu > Search**.

Figure 5-109 Video search

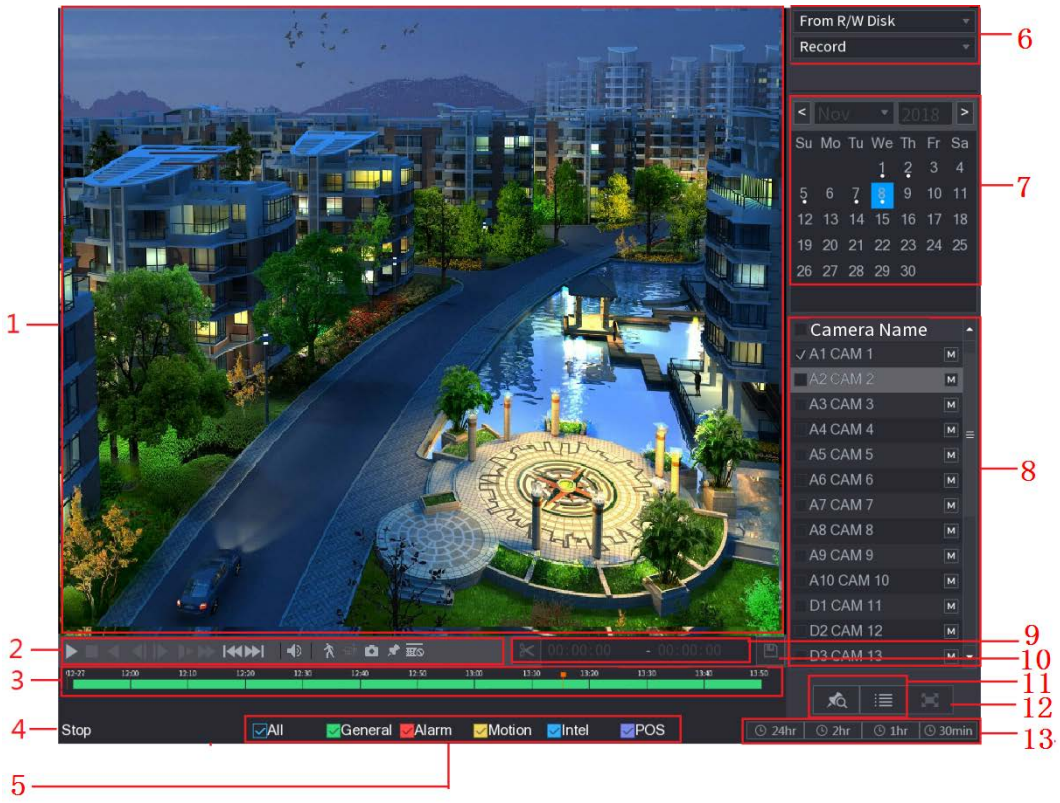


Figure 5-110 Video search description

No.	Function	Description
1	Display Window	Display the searched recorded video or picture. Supports simultaneously playing in single-channel, 4-channel, 9-channel, and 16-channel. When playing back in a single channel, click and hold to select the area that you want to enlarge. The area is enlarged after the left mouse button is released. To exit the enlarged status, right-click on the image.
2	Playback Controls Bar	Playback control buttons. For details about the control buttons, see "5.9.3.1 Introducing Playback Controls."

No.	Function	Description
3	Time Bar	Display the type and time period of the current recorded video. ● In the 4-channel layout, there are four time bars are displayed; in the other view layouts, only one time bar is displayed. ● Click on the colored area to start playback from a certain time. ● In the situation when you are configuring the settings, rotate the wheel button on the time bar, the time bar is zooming in from 0. In the situation when playback is ongoing, rotate the wheel button on the time bar, the time bar is zooming from the time point where the playback is located. ● Time bar colors: Green indicates general type; Red indicates external alarm; Yellow indicates motion detection; Blue indicates intelligent events; Purple indicates POS events. ● For some models, when you are clicking on the blank area in the time bar, the system automatically jumps to the next time point where there is a recorded video located. ● Click and hold the time bar, and the mouse pointer shall change to a hand icon, and then you can drag to view the playback of the target time. ● You can drag the vertical orange line on the time bar to rapidly view the playback in iframe format. ● When playing back video in one channel mode, you can move mouse pointer to time bar to display thumbnail pictures for the video of target time. ● When playing back video, you can select other channels as needed. The time bar of newly added channels will be added up to the time bar of earlier base channels. The type and time period of newly added channels are the same with early base channels.
4	Play Status	Includes two playback status: **Play** and **Stop**.
5	Record type	Select the checkbox to define the recording type to search for.
6	Search type	Select the content to play back: **Record**, **Picture**, **Subperiod**. For details about the selecting search type, see "5.9.3.2 Selecting Search Type."
7	Calendar	Click the date that you want to search, the time bar displays the corresponding record. The dates with record or snapshot have a small solid circle under the date.

No.	Function	Description
8	View Layout and Channel Selection	In the **Camera Name** list, select the channel(s) that you want to play back. ● The window split is decided by how you select the channel(s). For example, if you select one channel, the playback is displayed in the single-channel view; if you select two to four channels, the playback is displayed in the four-channel view. The maximum is eight channels. ● Click M to switch the streams. M indicates main stream, and S indicates sub stream.
9	Video Splice	Splice a section of recorded video and save it. For details about splicing a recorded video, see "5.9.3.3 Clipping Recorded Video."
10	Backup	Back up the recorded video files. For details, see "5.9.3.4 Backing up Recorded Video."
11	List Display	This area includes **Tag List** and **File List**. ● : Click the **Tag List** button, the marked recorded video list is displayed. Double-click the file to start playing. ● : Click the **File List** button, the searched recorded video list is displayed. You can lock the files. For details, see "5.9.9 Using the File List."
12	Full Screen	Click to display in full screen. In the full screen mode, point to the bottom of the screen, the time bar is displayed. Right-click on the screen to exit full screen mode.
13	Time Bar Unit	You can select 24hr, 2hr, 1hr, or 30min as the unit of time bar. The time bar display changes with the setting.

5.9.3.1 Introducing Playback Controls Bar

You can perform the operations such as control the speed of playback, add mark, and take snapshots through the playback controls bar.

Figure 5-111 Playback control bar

The play backward function and playback speed are dependent on the product version. The actual product shall govern. You can also contact the technical support to consult the hardware version information.

Table 5-26 Playback control bar description

Icon	Function
	Play/Pause. During playing back, you can switch between play and pause.
	Stop. During playing back, you can click the **Stop** button to stop playback.
	Play Backward. ● During playing back, click the **Play Backward** button to backward play the recorded video, the button switches to ; click to stop playing backward. ● During playing back, click to start playing forward.
	Previous Frame/Next Frame. ● When the playback is paused, click or click to play single-frame recorded video. ● When playing back single-frame recorded video, click to start playing forward.
	Slow Playback. ● During playing back, click to set the speed of slow playback as SlowX1/2, SlowX1/4, SlowX1/8, or SlowX1/16. ● During fast playback, click to slow down the speed of fast playback.
	Fast Playback. ● During playing back, click to set the speed of fast playback as FastX2, FastX4, FastX8, or FastX16. ● During slow playback, click to speed up slow playback.
	Previous Day/Next Day. Click or click to play the previous day or next day of the current recorded video.
	Adjust volume of playback.
	Enable smart search function. For details about using the smart search, see "5.9.4 Smart Search."
	Add filter criteria of smart search. You can select **Human**, **Vehicle**, or uncheck. For details about using the smart search, see "5.9.4 Smart Search."

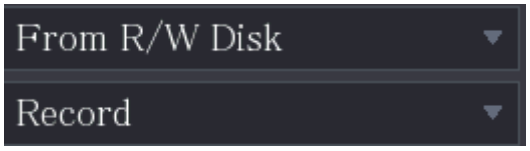
Icon	Function
	In the full screen mode, click to take a snapshot and save into the USB storage device or mobile HDD.
	Add Mark for the recorded view. For details about adding mark, see "5.9.6 Marking and Playing Back Video."
	Show or hide POS information. During single-channel playback, click to show or hide POS information on the screen.
	During playback, click this icon to display or hide AI rulers. For more details, see "5.9.5 Showing AI Rule during Playback."
	Show playback video in full screen.

5.9.3.2 Selecting Search Type

You can search the recorded videos, splice, or snapshots from HDD or external storage device.

- **From R/W Disk**: Recorded videos or snapshots playback from HDD of the Device.

Figure 5-112 From R/W disk



- **From I/O Device**: Recorded videos playback from external storage device.
  Click **Browse**, select the save path of recorded video file that you want to play. Double-click the video file or click to start playing.

Figure 5-113 From I/O device

5.9.3.3 Clipping Recorded Video

During playback, clip sections of recorded video and save to the USB storage device.

Figure 5-114 Clip

Step 1 Select a recorded video that you want to play.

- Click to start playing from the beginning.
- Double-click anywhere in the time bar colored area to start playback.

Step 2 Click on the time bar to select the start time, and then click to start clipping.

Step 3 Click on the time bar to select the end time, and then click to stop clipping.

Step 4 Click .

- You can clip the video of a single-channel or multiple channels.
- Maximum 1024 files can be backed up at one time.
- The files that are selected in the **File List** cannot be clipped.

5.9.3.4 Backing up Recorded Video

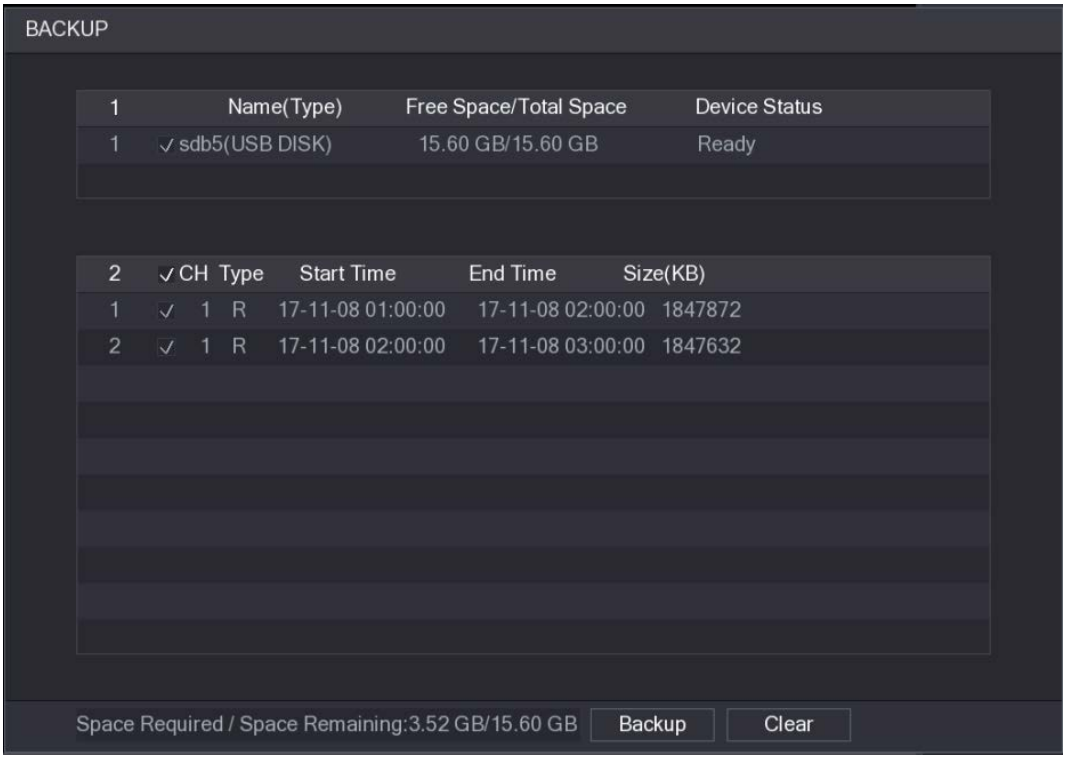
You can back up the recorded video file or splice video file into the USB storage device.

Step 1 Select the recorded video file that you want to back up. You can select the following two types of files:

- Recorded video file: Click , the **File List** area is displayed. Select the file(s) that you want to back up.
- Splice video file. For details about splicing video file, see "5.9.3.3 Clipping Recorded Video."

Step 2 Click .

Figure 5-115 Backup



Step 3 Click **Backup**.

If you do not want to back the file, clear the checkbox.

5.9.4 Smart Search

During playback, you can analyze a certain area to find if there was any motion detection event occurred. The system will display the images with motion events of the recorded video.

Not all models support this function.

To use the Smart Search function, you need to enable the motion detection for the channel by selecting **Main Menu > ALARM > Video Detection > Motion Detection**.

To use the Smart Search function, do the following:

Step 1 Select **Main Menu > SEARCH**, the video search page is displayed.

Step 2 In the **Camera Name** list, select the channel(s) that you want to play.

Step 3 Click or double-click anywhere in the time bar colored area to start playback.

Step 4 Click .

The grid is displayed on the screen.

- Only single-channel supports smart search.
- If multi-channels are selected, double-click on the channel window to display this channel only on the screen, and then you can start using smart search function.

Step 5 Drag the pointer to select the searching area.

The grid area supports 22×18(PAL) and 22×15(NTSC).

Step 6 Click to add filter criteria. You can check **Human** box, **Vehicle** box, or uncheck.

- Human: Display the motion alarm of human during selected time and searching area.
- Vehicle: Display the motion alarm of vehicle during selected time and searching area.
- Unchecking: Display the general motion alarm which includes both human and vehicle, during selected time and searching area.

Step 7 Click .

The screen starts playing back the motional splices of recorded video for the selected searching area.

Step 8 Click to exit the smart searching while playback.

5.9.5 Showing AI Rule during Playback

To use the AI rule showing function, do the following:

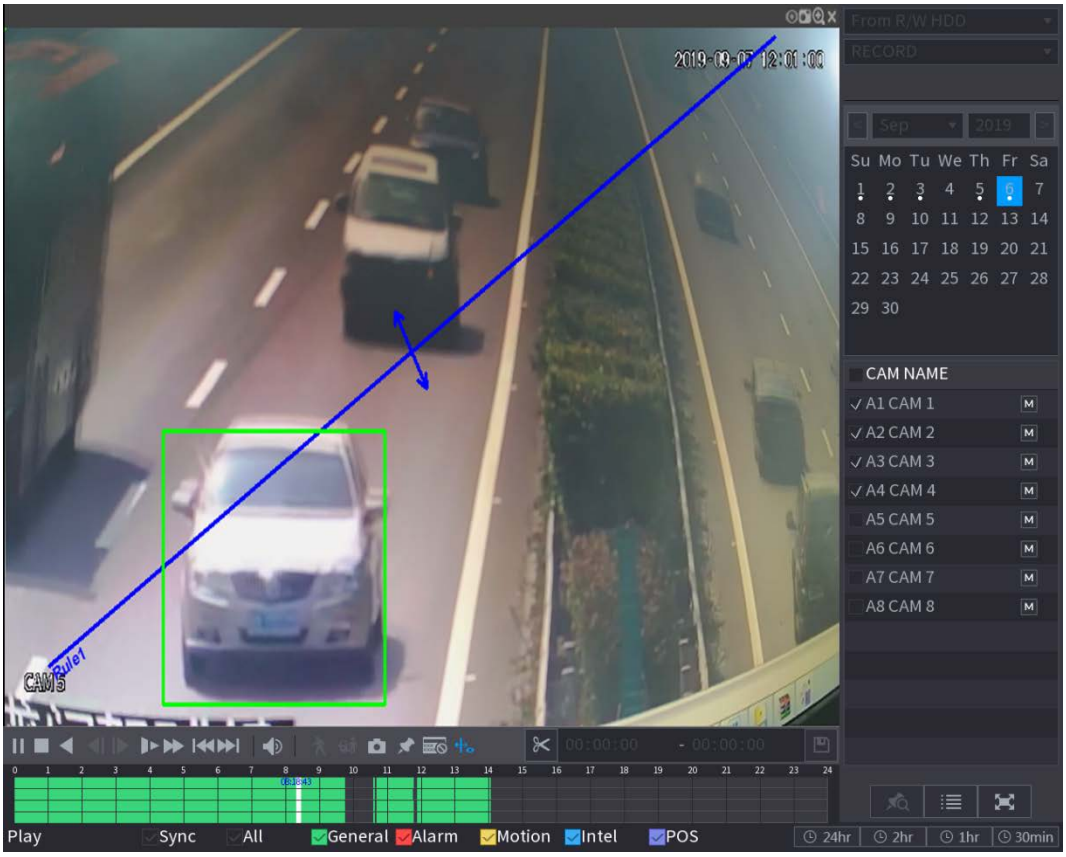
Step 1 Select **Main Menu > SEARCH**.

Step 2 In the **Camera Name** list, select the channel(s) that you want to play.

Step 3 Click or double-click anywhere in the time bar colored area to start playback.

You can see the AI rule during playback. This function is enabled by default.

Figure 5-116 Playback



Click to hide AI rule.

5.9.6 Marking and Playing Back Video

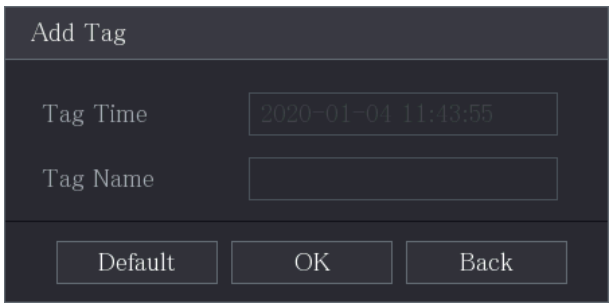
You can mark the recording for somewhere important. Then you can easily find the marked recording by searching time and mark name.

Marking a Video

Step 1 Select **Main Menu > SEARCH**.

Step 2 In the playback mode, click .

Figure 5-117 Add tag



Step 3 In the **Tag Name** box, enter a name.

Step 4 Click **OK**.

This marked video file displays in the **Tag List**.

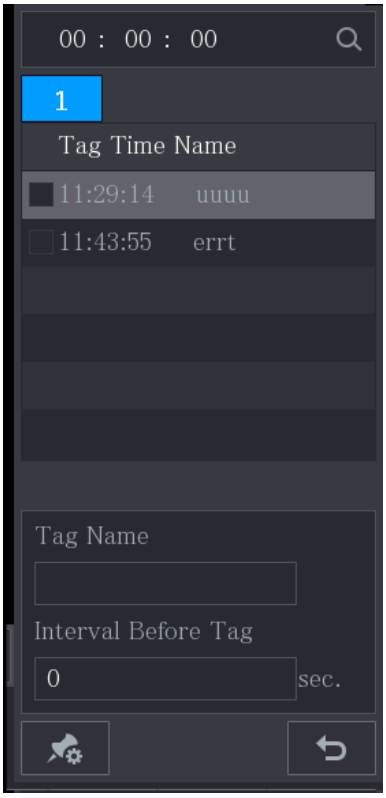
Playing Back Marked Video

This function is supported on single-channel playback.

Step 1 In the **Camera Name** list, select one channel.

Step 2 Click .

Figure 5-118 Mark list



Step 3 Double-click the file that you want to play back.

To search the marked video by time, in the **SEARCH** box on the top of the page, enter the time, and then click .

Playing Back Time before the Tag

You can configure to play N seconds of the tagged video before the tagged time.

Step 1 In the **Tag Name** box, enter the name of a tagged video.

Step 2 In the **Interval Before Tag** box, enter N seconds.

Step 3 Click .

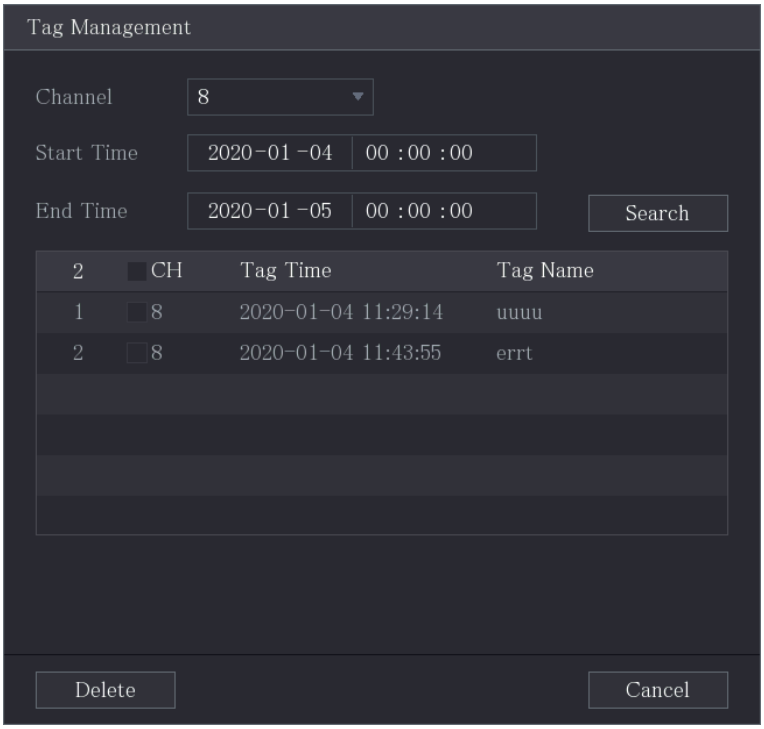
The playback starts from N seconds before the tagged time.

If there is N seconds exist before the marked time, the playback starts from N seconds before the tagged time. If there is not, it plays back as much as there is.

Managing Tagged Video

On the **Tag List** page, click .

Figure 5-119 Tag management



- Be default, it manages all the tagged videos of the selected channel.
- To search the tagged video, select channel number from the **Channel** list, enter time in **Start Time** box and **End Time** box, and then click **Search**.
- All the tagged videos display in time order.
- To modify the name of tagged video, double-click a tagged video.
- To delete the marked video, select the tagged video, and then click **Delete**.

After opening the **Tag Management** page, the playback will pause until exiting this page. If the marked video that was in playing back is deleted, the playback will start from the first tagged video in the **Tag List**.

5.9.7 Playing Back Snapshots

You can search and play back the snapshots.

Step 1 Select **Main Menu > SEARCH**.

Step 2 In the **Search Type** list, select **Picture**.

Step 3 In the **Channel** list, select a channel number.

Step 4 In the **Calendar** area, select a date.

Step 5 Click .

The system starts playing snapshots according to the configured intervals.

5.9.8 Playing Back Splices

You can clip the recorded video files into splices and then play back at the same time to save your time.

Not all models support this function.

Step 1 Select **Main Menu > SEARCH**.

Step 2 In the **Search Type** list, select **Subperiod**; In the Split Mode list, select **4**, **9**, or **16**.

Figure 5-120 Subperiod

Step 3 In the **Calendar** area, select a date.

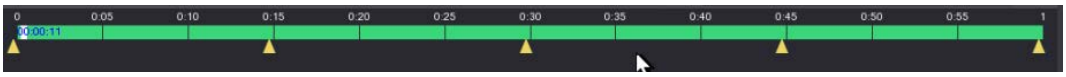
Step 4 In the **Camera Name** list, select a channel.

Only single-channel supports this function.

Step 5 Start playing back splices.

- Click , the playback starts from the beginning.
- Double-click anywhere on the time bar, the playback starts from where you click.

Figure 5-121 Time bar



Every recorded video file must be at least five minutes. If a recorded video file is less than 20 minutes but still choose to split into four windows, the system will automatically adjust the windows quantity to ensure every splice is more than five minutes, and in this case it is possible that there are no images are displaying in some windows.

5.9.9 Using the File List

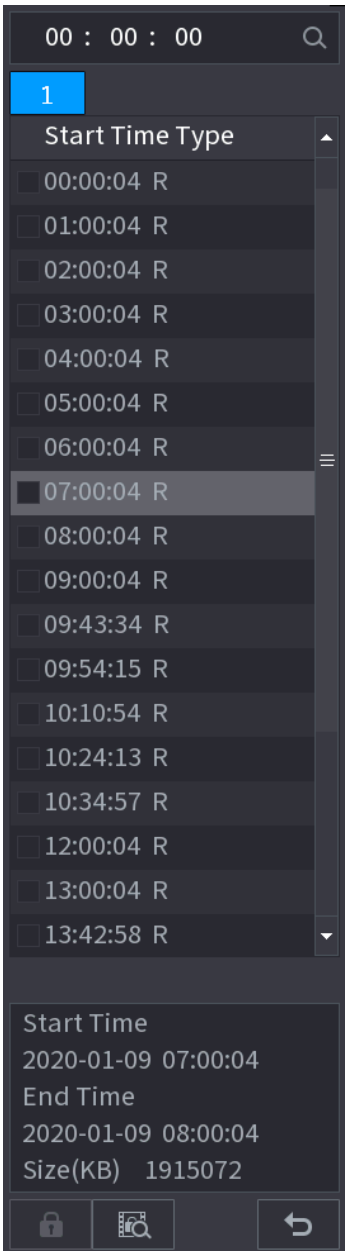
You can view all the recorded videos within a certain period from any channel in the **File List**.

Step 1 Select **Main Menu > VIDEO**.

Step 2 Select a channel(s).

Step 3 Click .

Figure 5-122 File list



Step 4 Start playback.

- Click , the playback starts from the first file by default.
- Click any file, the system plays back this file.

- In the time box on the top of the file list page, you can enter the specific time to search the file that you want to view.
- In the File List area, there are 128 files can be displayed.
- File type: **R** indicates general recorded video; **A** indicates recorded video with external alarms; **M** indicates recorded video with motion detection events; **I** indicates recorded video with intelligent vents.
- Click to return to the page with calendar and CAM NAME list.

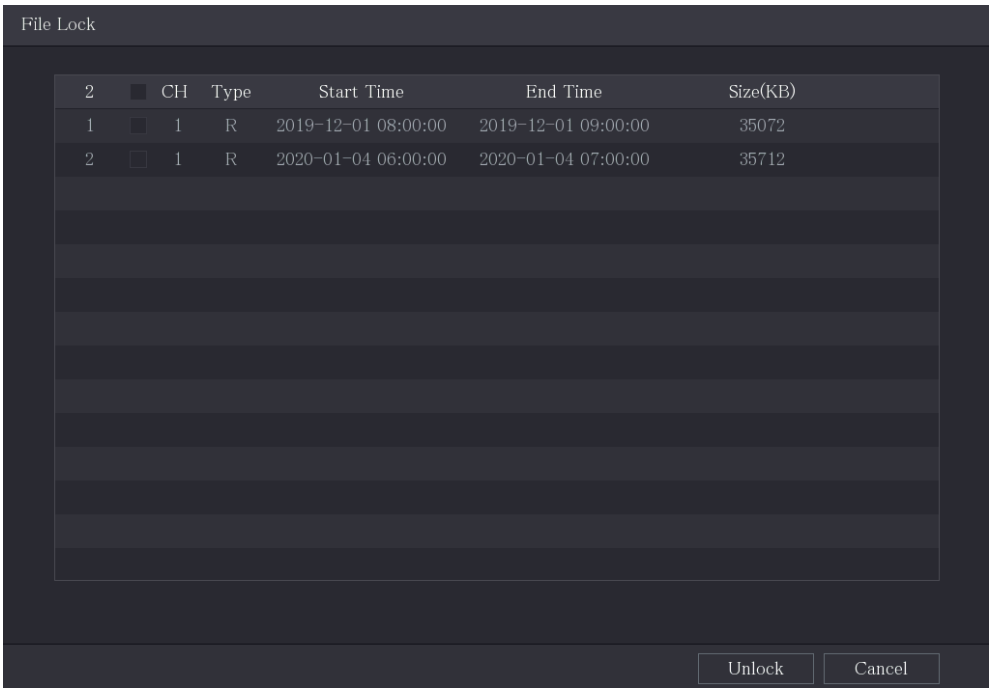
Locking and Unlocking the Recorded Video

- To lock the recorded video, on the **File List** page, select the checkbox of the recorded video, and then click . The locked video will not be covered.
- To view the locked information, click .

The recorded video that is under writing or overwriting cannot be locked.

- To unlock the recorded video, in the **File Lock** page, select the video, and then click **Unlock**.

Figure 5-123 File lock



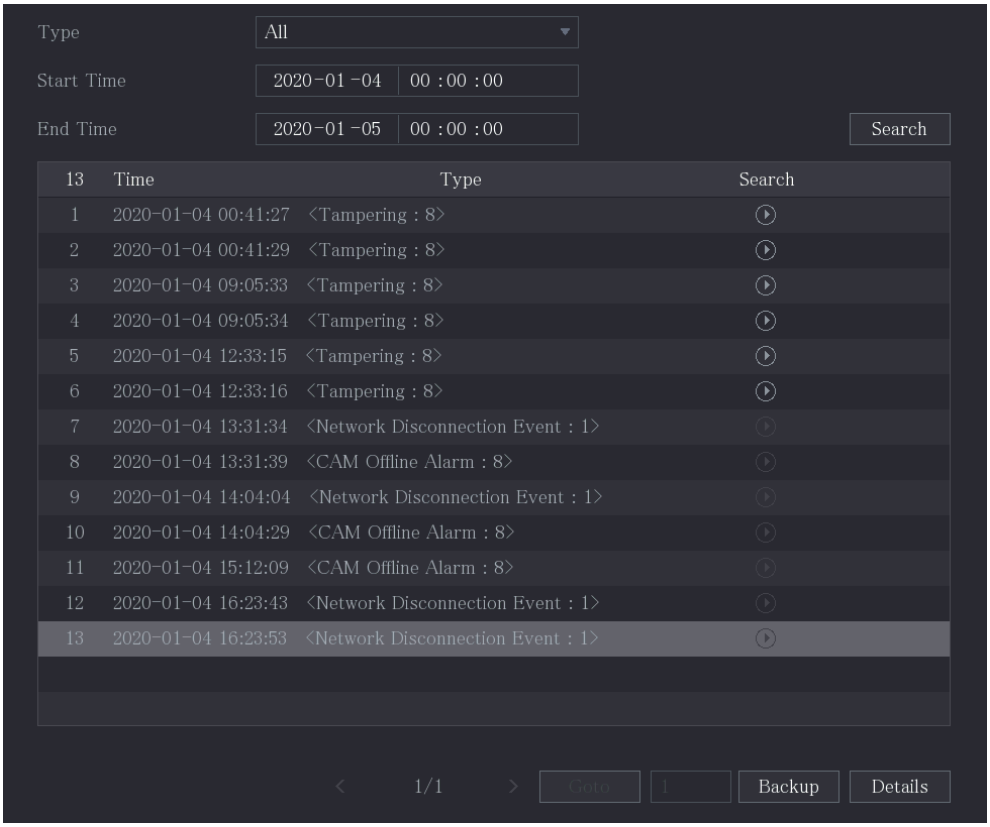
5.10 Alarm Events Settings

5.10.1 Alarm Information

You can search, view and back up the alarm information.

Step 1 Select **Main Menu > ALARM > Alarm Info**.

Figure 5-124 Alarm info



Step 2 In the **Type** list, select the event type; In the **Start Time** box and **End Time** box, enter the specific time.

Step 3 Click **Search**.

The search results are displayed.

Step 4 Click **Backup** to back up the search results into the external storage device.

- Click to play the recorded video of alarm event.
- Select an event and click **Details** to view the detailed information of the event.

5.10.2 Alarm Input Settings

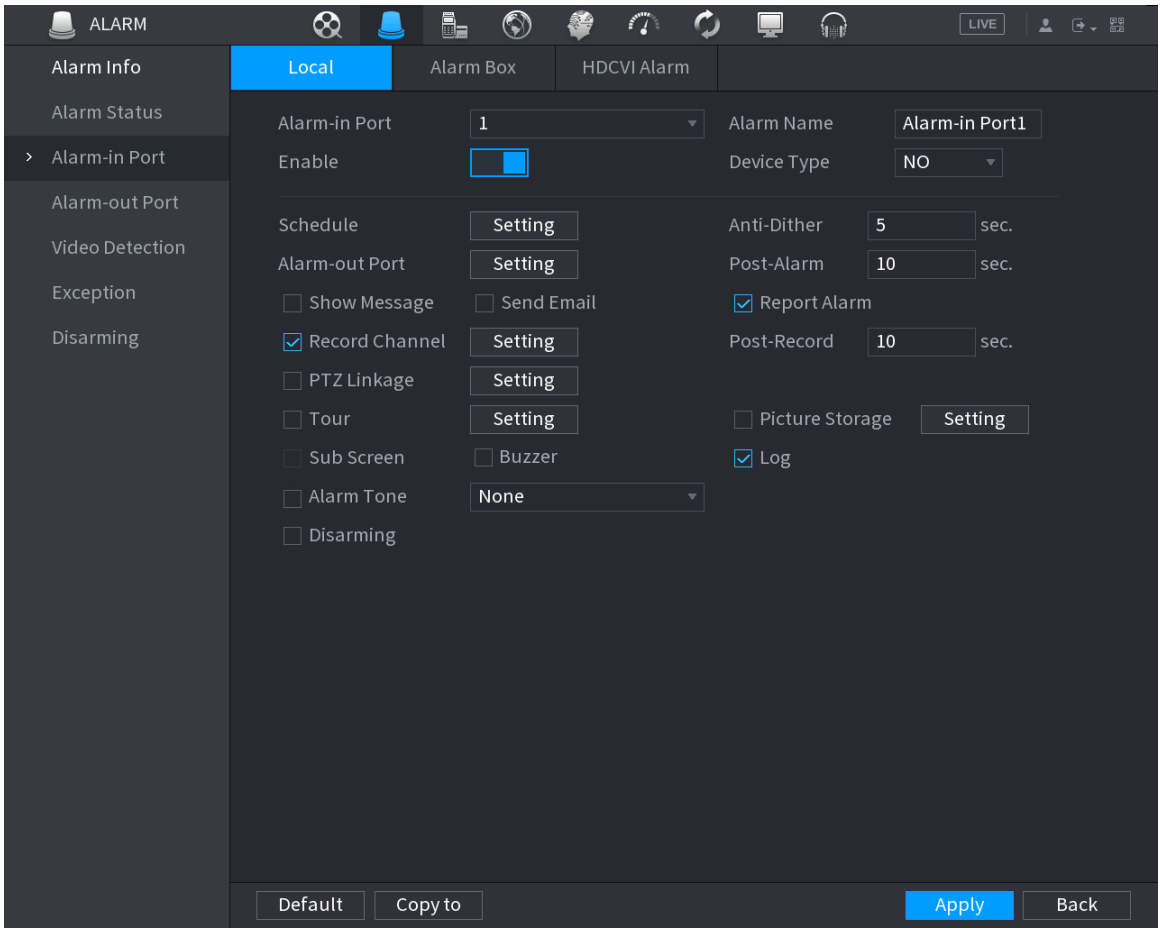
Connect the alarm input and output ports by referring to "4.3 Connecting to Alarm Input and Output." You can configure the alarm settings for each channel individually or apply the settings to all channels and then save the settings.

5.10.2.1 Configuring Local Alarms

You can connect the alarm device to the alarm input port of the Device. When the alarm is activated on the alarm device, the alarm information will be uploaded to the Device, and then the Device outputs the local alarms in the way that you configure in this section.

Step 1 Select **Main Menu > ALARM > Alarm-in Port > Local**.

Figure 5-125 Local page



Step 2 Configure the settings for the local alarms.

Table 5-27 Local alarm settings

Parameter	Description
Alarm-in Port	Select the channel number.
Alarm Name	Enter the customized alarm name.
Enable	Enable or disable the local alarm function.
Device Type	In the **Device Type** list, select **NO** or select **NC** as the voltage output type.
Schedule	Click **Setting** to display setting interface. Define a period during which the motion detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.

Parameter	Description
Alarm-out Port	Click **Setting** to display setting page. ● Local Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● Extension Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds.
Show Message	Select the **Show Message** checkbox to enable a pop-up message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs.
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for local alarm recording and auto recording must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels.
Picture Storage	Select the **Snapshot** checkbox to take a snapshot of the selected channel. To use this function, select **Main Menu > CAMERA > Encode > Snapshot**, in the **Type** list, select **Event**.
Sub Screen	Select the checkbox to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu > DISPLAY > Tour Setting > Sub Screen.** ● Not all models support this function. ● To use this function, extra screen shall be enabled.

Parameter	Description
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in **Main Menu > DISPLAY > Tour Setting**. Not all models support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Disarming	After enabling this function, you can connect a switch to the alarm input port for disarming control.

Step 3 Click **Apply** to complete the settings.

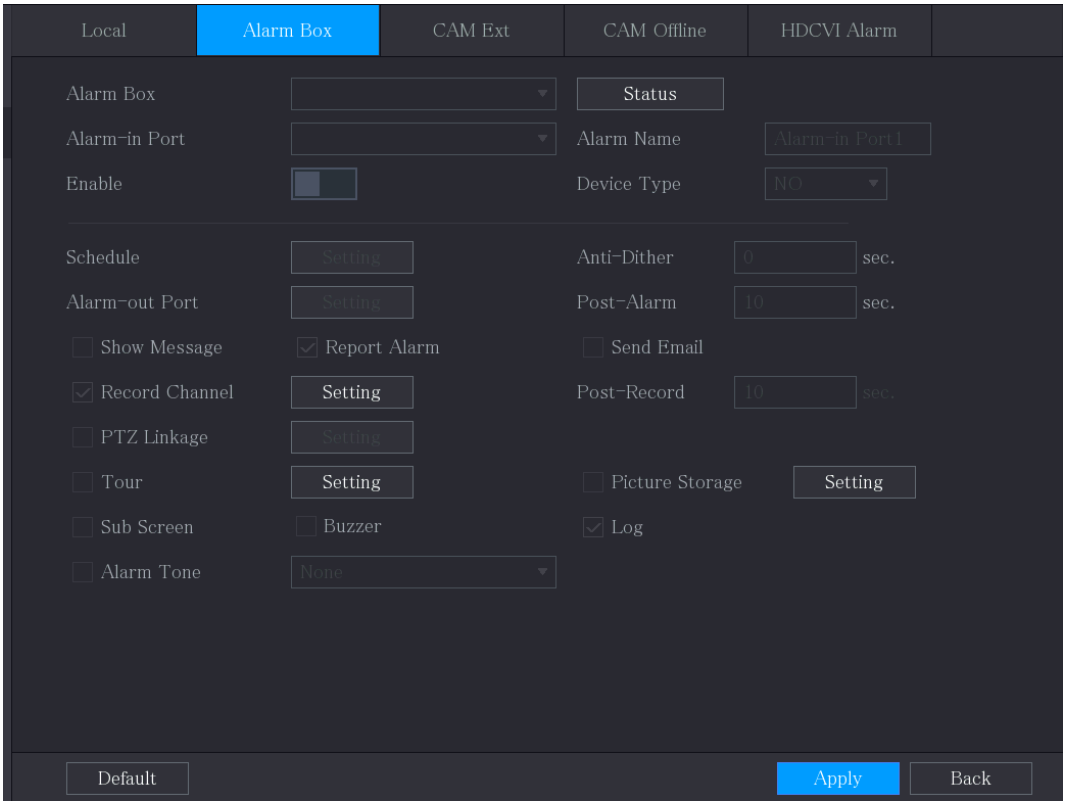
- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the local alarm settings to, and then click **Apply**.

5.10.2.2 Configuring Alarms from Alarm Box

You can connect the alarm box to the RS-485 port of the Device. When the alarm is detected by the alarm box, the alarm information will be uploaded to the Device, and then the Device outputs the alarms in the way that you configure in this section.

Step 1 Select **Main Menu > ALARM > Alarm-in Port > Alarm Box**.

Figure 5-126 Alarm box



Step 2 In the **Alarm Box** list, select the alarm box number corresponding to the address number configured by the DIP switch on the Alarm Box.

Step 3 In the **Alarm-in Port** list, select the alarm input port on the Alarm Box.

Step 4 Configure the settings for other parameters of the Alarm Box.

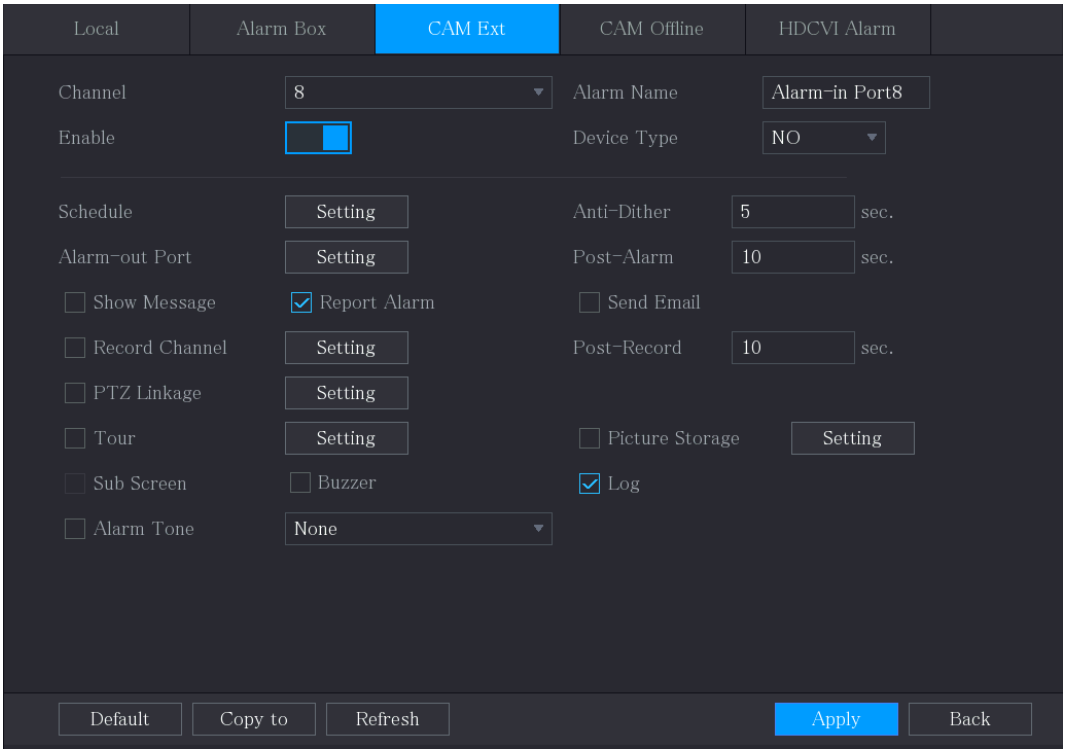
Step 5 Click **Apply** to complete the settings.

Click **Default** to restore the default setting.

5.10.2.3 Configuring Alarms from External IP Cameras

Step 1 Select **Main Menu > ALARM > Alarm-in Port > CAM Ext**.

Figure 5-127 CAM ext



Step 2 Configure the alarm input settings from the external IPC.

Step 3 Click **Apply** to complete the settings.

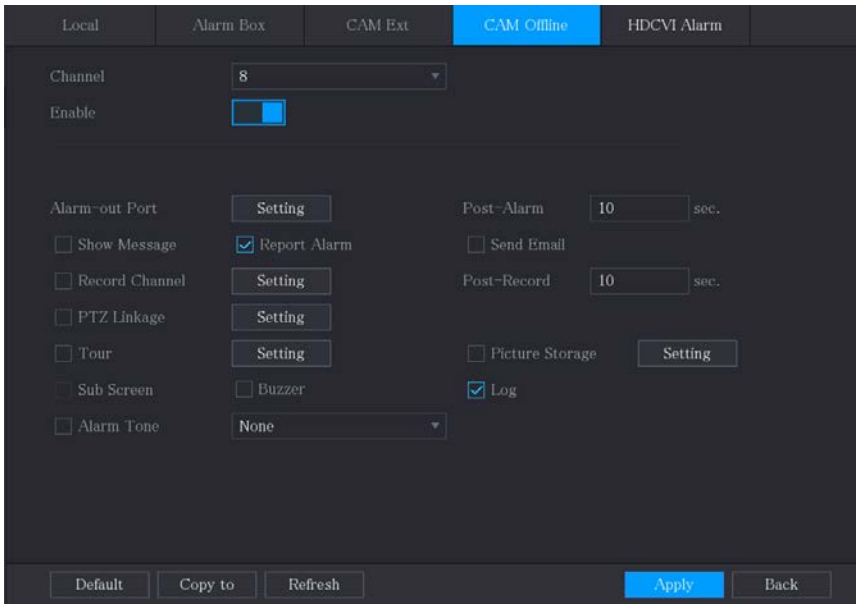
- Click **Default** to restore the default setting.
- Click **Copy to** to copy the settings to other channels.
- Click **Refresh** to refresh configured settings.

5.10.2.4 Configuring Alarms for IP Camera Offline

You can configure the alarm settings for the situation when the IP camera is offline.

Step 1 Select **Main Menu > ALARM > Alarm-in Port > CAM Offline**.

Figure 5-128 CAM offline



Step 2 Configure the alarm input settings from the offline IPC.

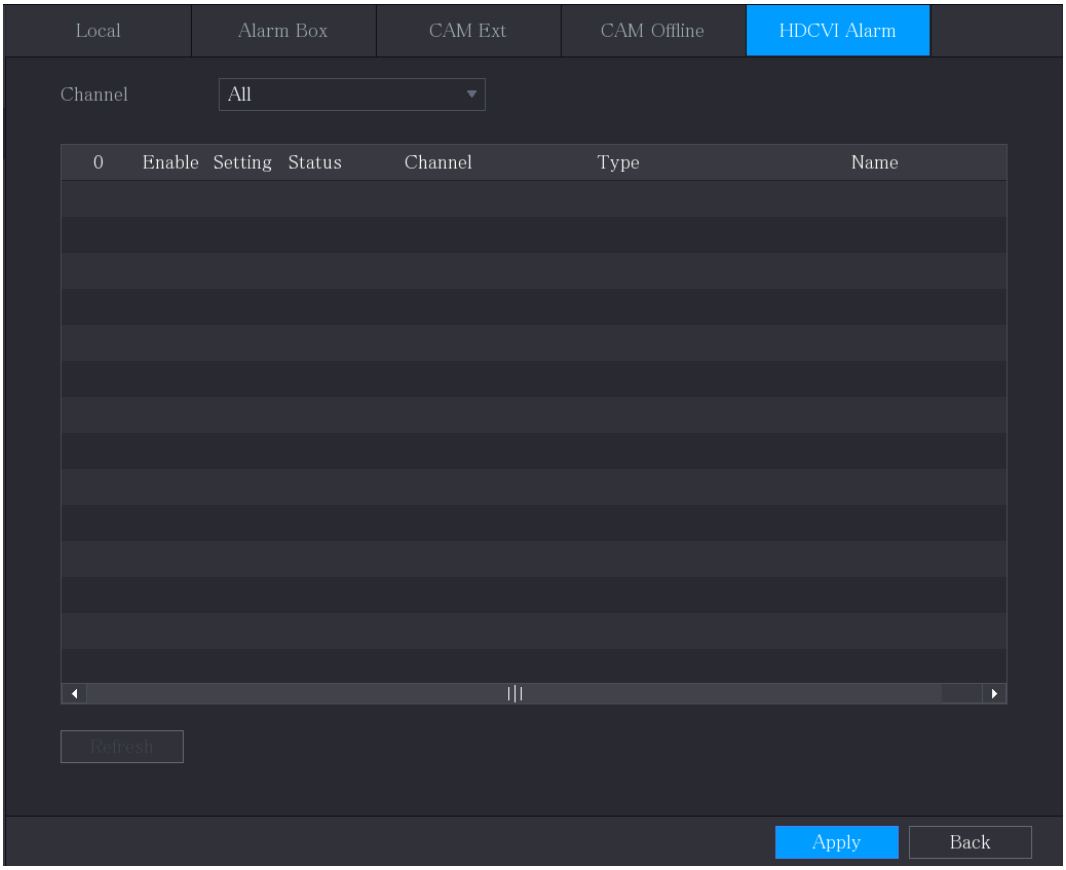
Step 3 Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy to** to copy the settings to other channels.

5.10.2.5 Configuring Alarms from HDCVI Devices

Step 1 Select **Main Menu > ALARM > Alarm-in Port > HDCVI Alarm**.

Figure 5-129 HDCVI alarm



Step 2 In the **Channel** list, select a channel or **All**.

Step 3 Click .

Step 4 Configure the settings for other parameters of the Alarm Box.

Step 5 Click **OK** to save the settings.

Step 6 Click **Apply** to complete the settings.

5.10.3 Alarm Output Settings

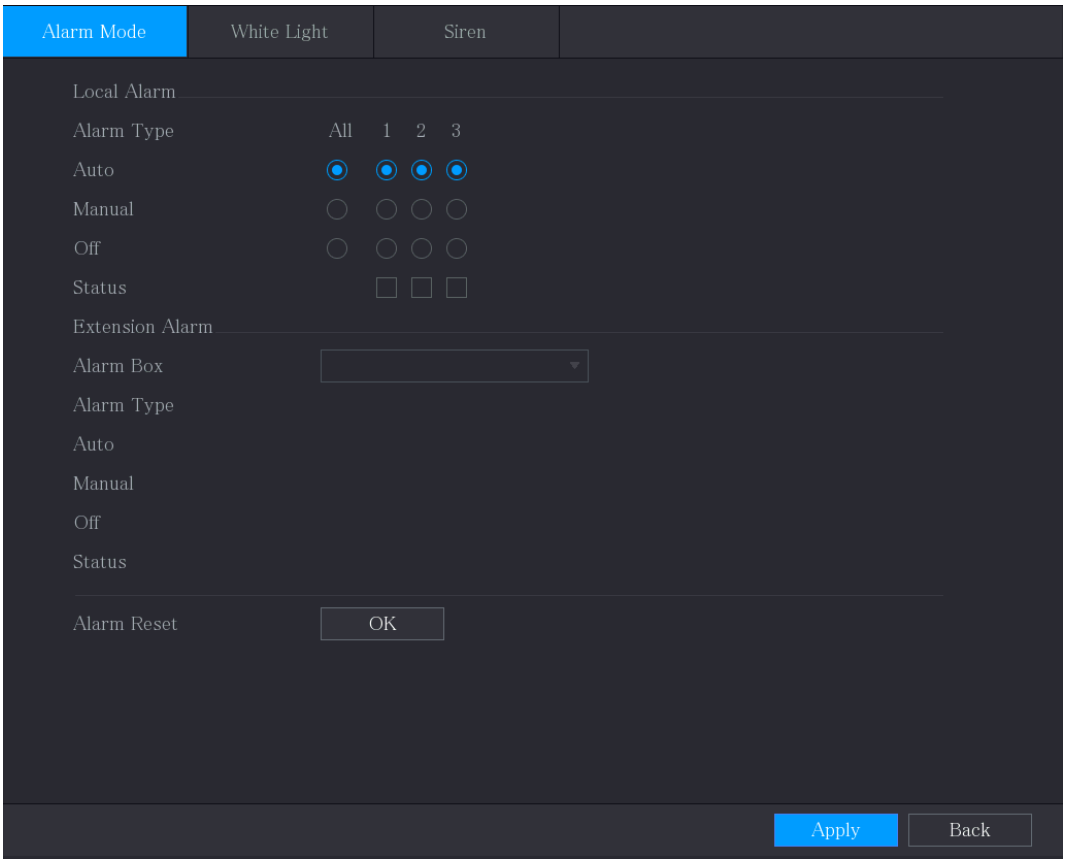
5.10.3.1 Configuring Alarm Output

When the Device activates alarms, the connected alarm device generates alarms in the way that you can configure in this section. You can connect to the output port of the Device or connect wirelessly.

- **Auto**: When an alarm event is triggered on the Device, the connected alarm device generates alarms.
- **Manual**: The alarm device is forced to keep generating alarms.
- **Stop**: The alarm output function is not enabled.

Step 1 Select **Main Menu > ALARM > Alarm-out Port > Alarm Mode**.

Figure 5-130 Alarm mode



Step 2 Configure the settings for the alarm output.

Table 5-28 Alarm output settings

Parameter		Description
Local Alarm	Alarm Type	Select alarm type for each alarm output port.
	Status	Indicates the status of each alarm output port.
Extension Alarm	Alarm Box	Select the alarm box number corresponding to the address number configured by the DIP switch on the Alarm Box.
	Alarm Type	Select the alarm type for each alarm output ports.
	Status	Indicates the status of each alarm output port.
Alarm Reset		Click **OK** to clear all alarm output status.

Step 3 Click **Apply** to save the settings.

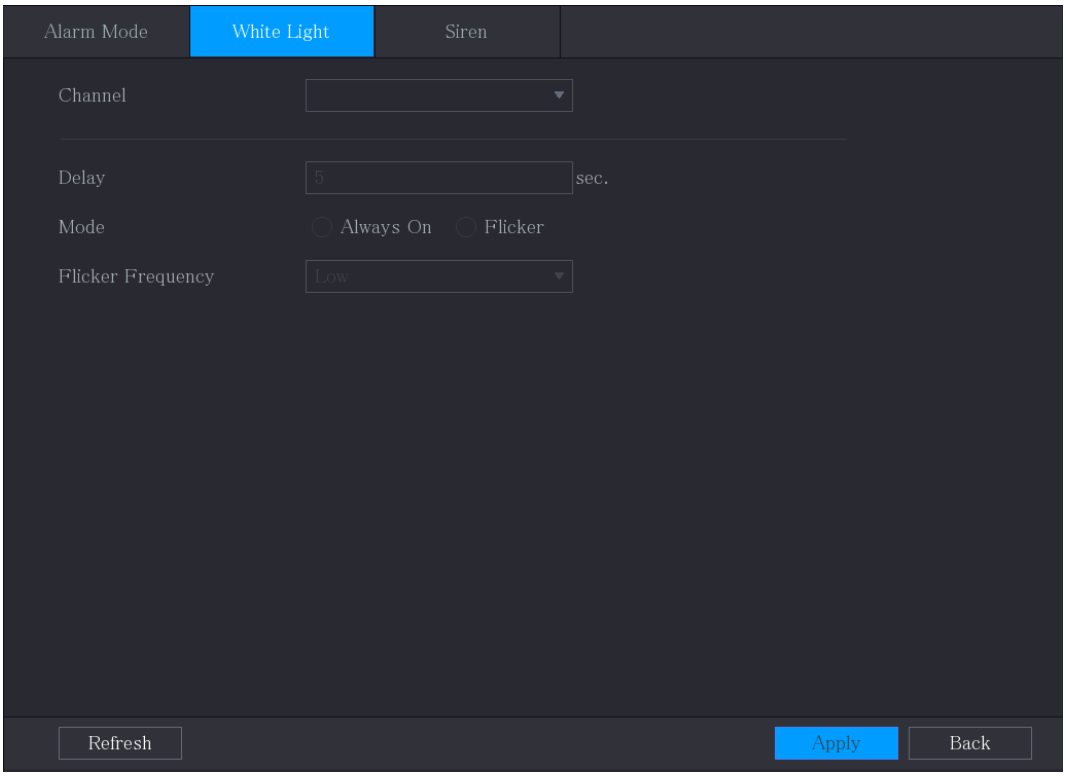
5.10.3.2 Configuring White Light

When the motion detection alarm is activated, the system links the camera to generate white light alarm.

To use this function, connect at least one white light camera to your Device.

Step 1 Select **Main Menu > ALARM > Alarm-out Port > White Light**.

Figure 5-131 White light



Step 2 Configure the settings for the white light parameters.

Table 5-29 White light parameters

Parameter	Description
Channel	In the **Channel** list, select a channel that is connected to a white light camera.
Delay	Set a length of time for the Device to delay turning off alarm after the alarm is cancelled. The value ranges from 5 seconds to 30 seconds, and the default value is 5 seconds.
Mode	Set the alarm mode of white light to be **Always on** or **Flicker**.
Flicker Frequency	When setting the alarm mode of white light to be **Flash**, you can select the flash frequency from **Low**, **Middle**, and **High**.

Step 3 Click **Apply** to complete the settings.

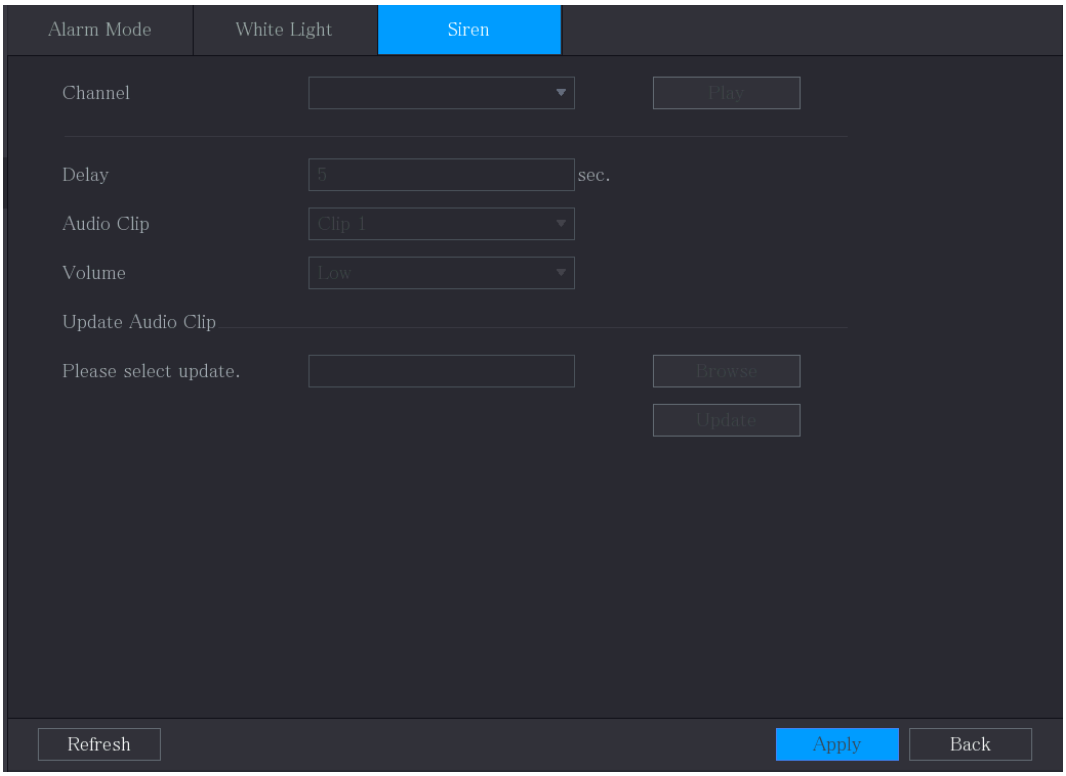
5.10.3.3 Configuring Siren

When the motion detection alarm is activated, the system links the camera to generate sound alarm.

To use this function, connect at least one camera that supports audio function.

Step 1 Select **Main Menu > ALARM > Alarm-out Port > Siren**.

Figure 5-132 Siren



Step 2 Configure the settings for the siren parameters.

Table 5-30 Siren parameters

Parameter	Description
Channel	In the **Channel** list, select a channel that is connected to a camera that supports audio function.
Play	Click **Play** to manually trigger the IP camera to play audio file.
Delay	Set a length of time for the Device to delay turning off alarm after the alarm is cancelled. The value ranges from 5 seconds to 30 seconds, and the default value is 5 seconds.
Audio Clip	Select the audio clip for the siren sound. The default setting is **Clip 1**.
Volume	Select the volume for the audio clip. You can select the flash frequency from **Low**, **Middle**, and **High**.
Update Audio Clip	Import the upgrade audio file (.bin) to upgrade the alarm audio file of the camera. For details, see "Upgrade Audio File of Camera

Step 3 Click **Apply** to complete the settings.

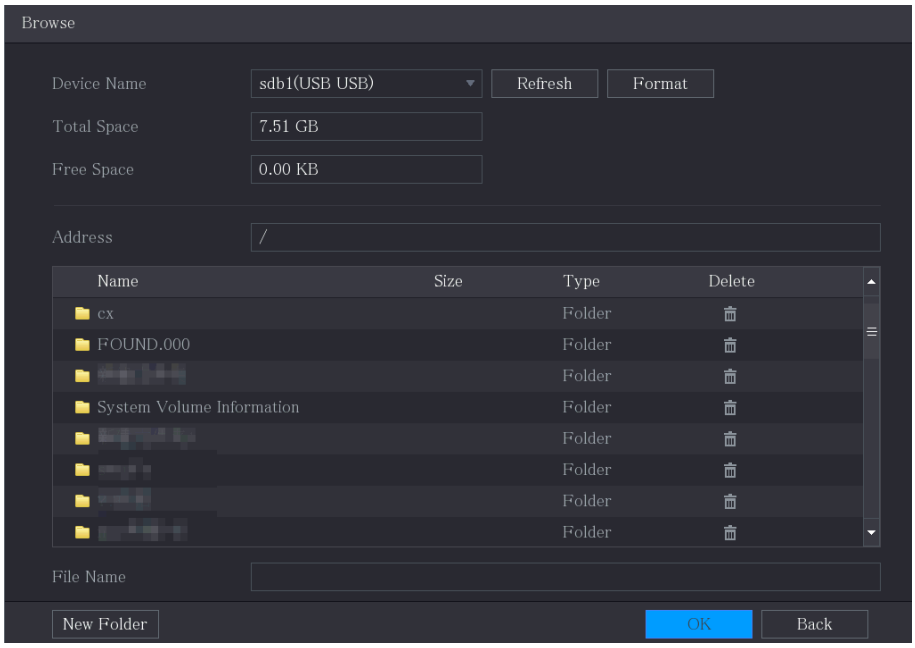
Upgrade Audio File of Camera

This function is supported only on the local interface.

Step 1 Prepare a USB device or other external storage device and plug it into the Device.

Step 2 Click **Browse**.

Figure 5-133 Browse



Step 3 Select the upgrade audio file (.bin).

Step 4 Click **OK** to return to the Siren page.

Step 5 Click **Upgrade** to upgrade the alarm audio file of the camera.

5.10.4 Video Detection

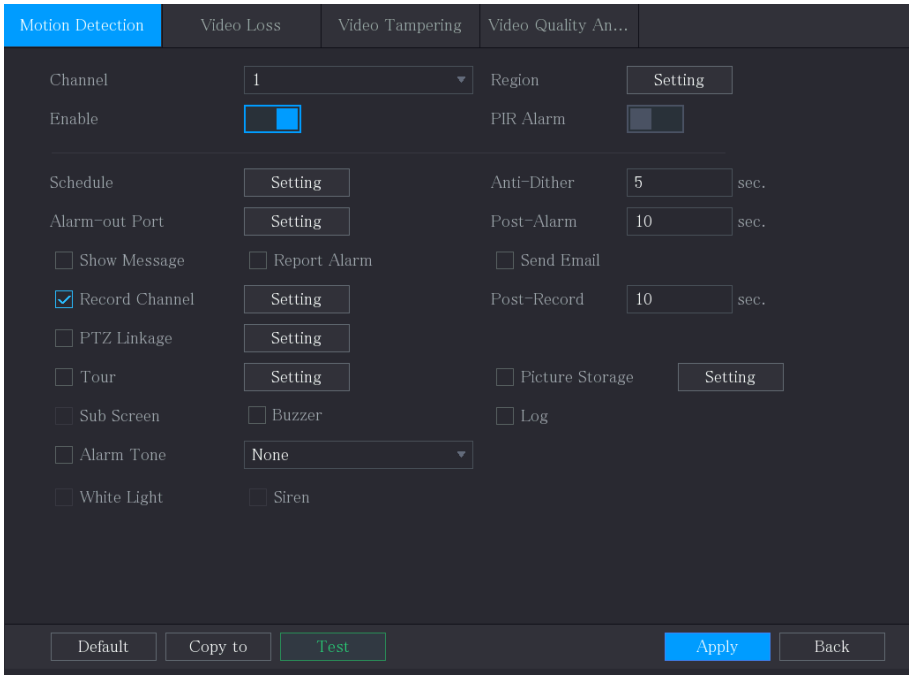
Video detection adopts computer vision and image processing technology. The technology analyzes the video images to detect the obvious changes such as moving objects and blurriness. The system activates alarms when such changes are detected.

5.10.4.1 Configuring Motion Detection Settings

When the moving object appears and moves fast enough to reach the preset sensitivity value, the system activates the alarm.

Step 1 Select **Main Menu > ALARM > Video Detection > Motion Detection**.

Figure 5-134 Motion



Step 2 Configure the settings for the motion detection parameters.

Table 5-31 Motion detection parameters

Parameter	Description
Channel	In the **Channel** list, select a channel to set the motion detection.
Region	Click **Setting** to define the motion detection region.
Enable	Enable or disable the motion detection function.
PIR Alarm	PIR function helps enhancing the accuracy and validity of motion detect. It can filter the meaningless alarms that are activated by the objects such as falling leaves, flies. The detection range by PIR is smaller than the field angle. PIR function is enabled by default if it is supported by the cameras. Enabling PIR function will get the motion detect to be enabled automatically to generate motion detection alarms; if the PIR function is not enabled, the motion detect just has the general effect. ● Only when the channel type is CVI, the PIR function can be enabled. ● If the camera does not support PIR function, it will be unusable. ● If the Device does not support PIR function, it will not be displayed on the page.
Schedule	Define a period during which the motion detection is active.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.

Parameter	Description
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs.
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for motion detection and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. Motion Detect can only activate PTZ preset.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels.
Picture Storage	Select the **Snapshot** checkbox to take a snapshot of the selected channel. To use this function, select **Main Menu > CAMERA > Encode > Snapshot**, in the **Type** list, select **Event**.

Parameter	Description
Sub Screen	Select the checkbox to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu > DISPLAY > Tour > Sub Screen.** ● Not all models support this function. ● To use this function, extra screen shall be enabled.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in **Main Menu > DISPLAY > Tour**. Not all models support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast/alarm tones in response to a motion detection event.
White Light	Select the checkbox to enable white light alarm of the camera.
Siren	Select the checkbox to enable sound alarm of the camera.

Step 3 Click **Apply** to save the settings.

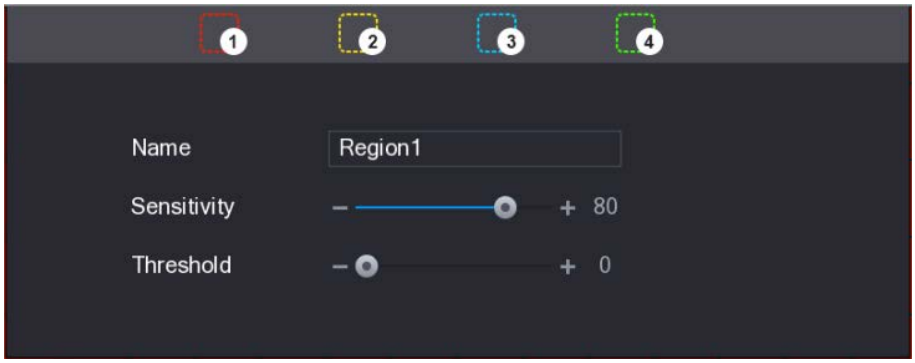
- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.
- Click **Test** to test the settings.

Setting the Motion Detection Region

Step 1 Next to **Region**, click **Setting**.

Step 2 Point to the middle top of the page.

Figure 5-135 Detection setting



Step 3 Configure the regions settings. You can configure totally four regions.

1) Select one region, for example, click 1.
2) Drag on the screen to select the region that you want to detect.
   The selected area shows the color that represents the region.
3) Configure the parameters.

Table 5-32 Motion detection parameters

Parameter	Description
Name	Enter a name for the region.
Sensitivity	Every region of every channel has an individual sensitivity value. The bigger the value is, the easier the alarms can be activated.
Threshold	Adjust the threshold for motion detect. Every region of every channel has an individual threshold.

When anyone of the four regions activates motion detect alarm, the channel where this region belongs to will activate motion detect alarm.

Step 4 Right-click on the screen to exit the region setting page.

Step 5 On the **Motion Detection** page, click **Apply** to complete the settings.

Setting Motion Detection Period

The system only activates the alarm in the defined period.

Step 1 Next to **Schedule**, click **Setting**.

Figure 5-136 Setting

Step 2 Define the motion detection period. By default, it is active all the time.

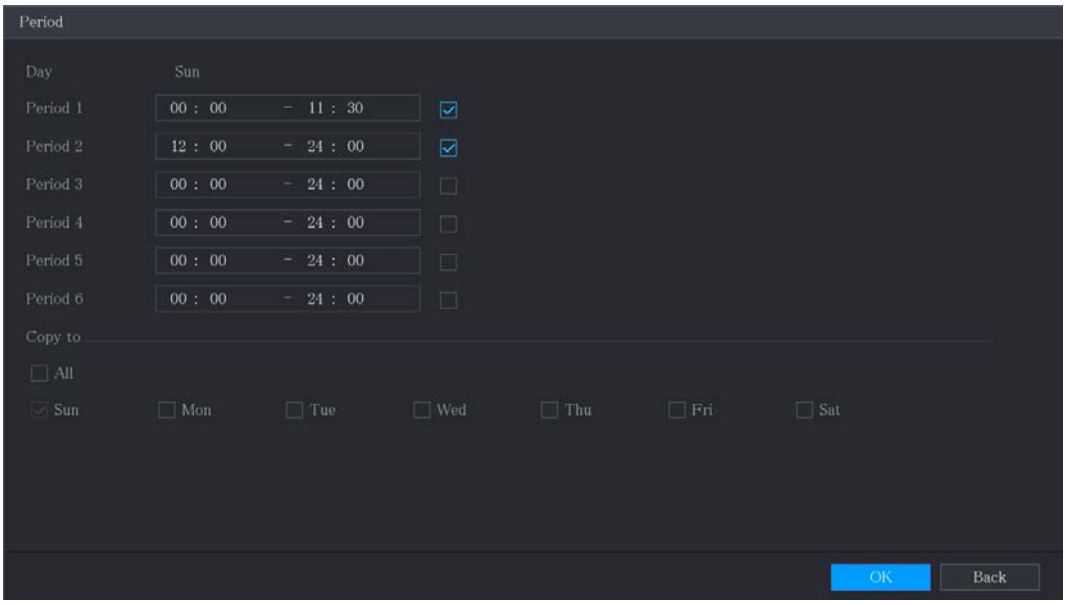
- Define the period by drawing.
  - ◇ Define for a specified day of a week: On the timeline, click the half-hour blocks to select the active period.
  - ◇ Define for several days of a week: Click before each day, the icon switches to . On the timeline of any selected day, click the half-hour blocks to select the active periods, all the days with will take the same settings.

◇ Define for all days of a week: Click **All**, all switches to . On the timeline of any day, click the half-hour blocks to select the active periods, all the days will take the same settings.

- Define the period by editing. Take Sunday as an example.

1) Click .

Figure 5-137 Period



2) Enter the time frame for the period, and then select the checkbox to enable the settings.
   ◇ There are six periods for you to set for each day.
   ◇ Under **Copy to**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
3) Click **OK** to save the settings.

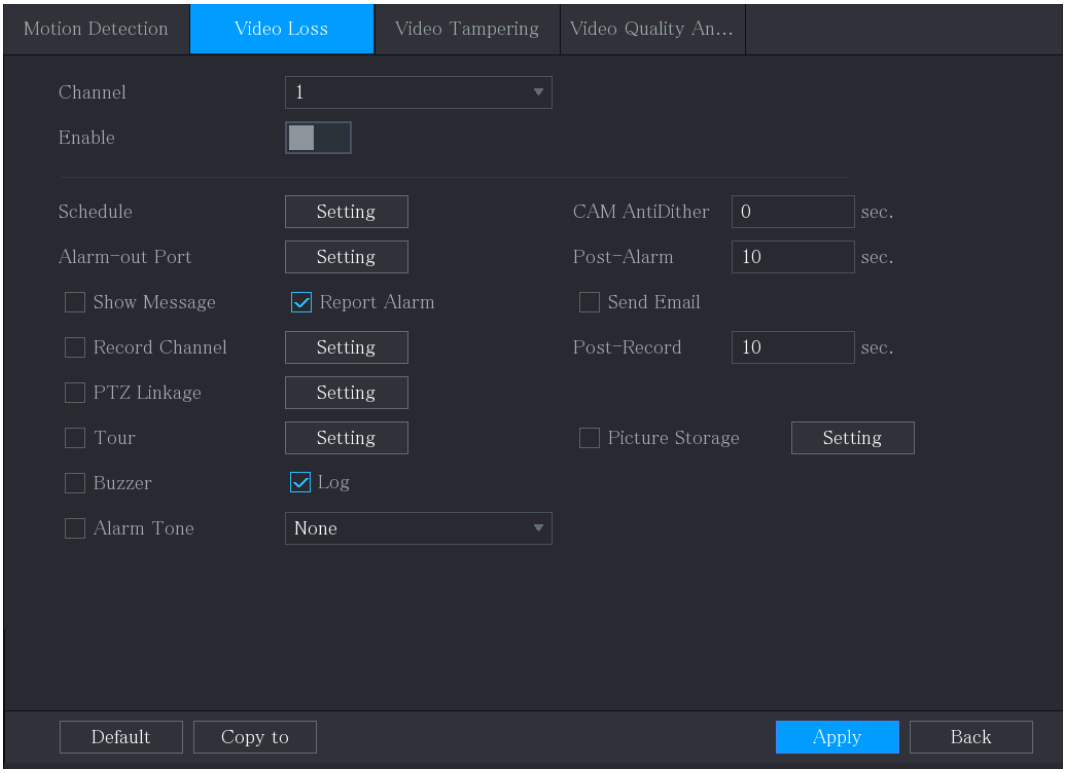
Step 3 On the **Motion Detection** page, click **Apply** to complete the settings.

5.10.4.2 Configuring Video Loss Settings

When the video loss occurs, the system activates the alarm.

Step 1 Select **Main Menu > ALARM > Video Detection > Video Loss**.

Figure 5-138 Video loss



Step 2 To configure the settings for the video loss detection parameters, see"5.10.4.1 Configuring Motion Detection Settings."

For PTZ activation, different from motion detection, the video loss detection can activate PTZ preset, tour, and pattern.

Step 3 Click **Apply** to complete the settings.

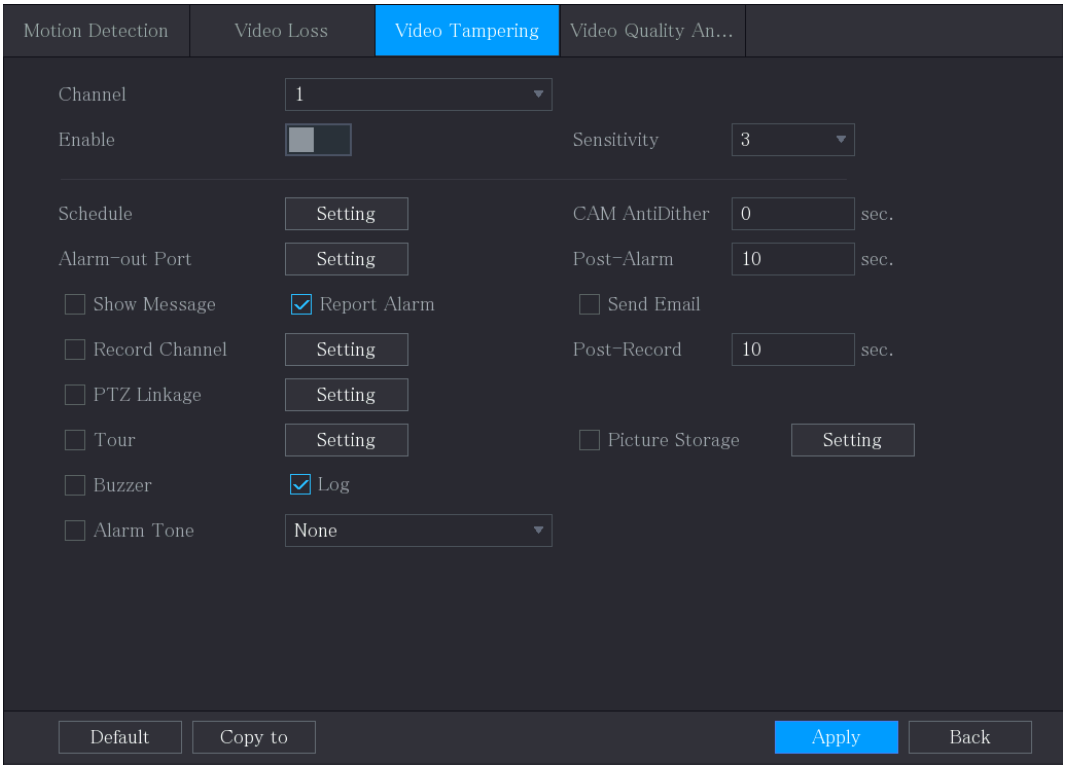
- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

5.10.4.3 Configuring Tampering Settings

When the camera lens is covered, or the video is displayed in a single color because of the causes such as sunlight status, the monitoring cannot be continued normally. To avoid such situations, you can configure the tampering alarm settings.

Step 1 Select **Main Menu > ALARM > Video Detection > Video Tampering**.

Figure 5-139 Video tampering



Step 2 To configure the settings for the tampering detection parameters, see"5.10.4.1 Configuring Motion Detection Settings."

For PTZ activation, different from motion detection, the video loss detection can activate PTZ preset, tour, and pattern.

Step 3 Click **Apply** to complete the settings.

- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

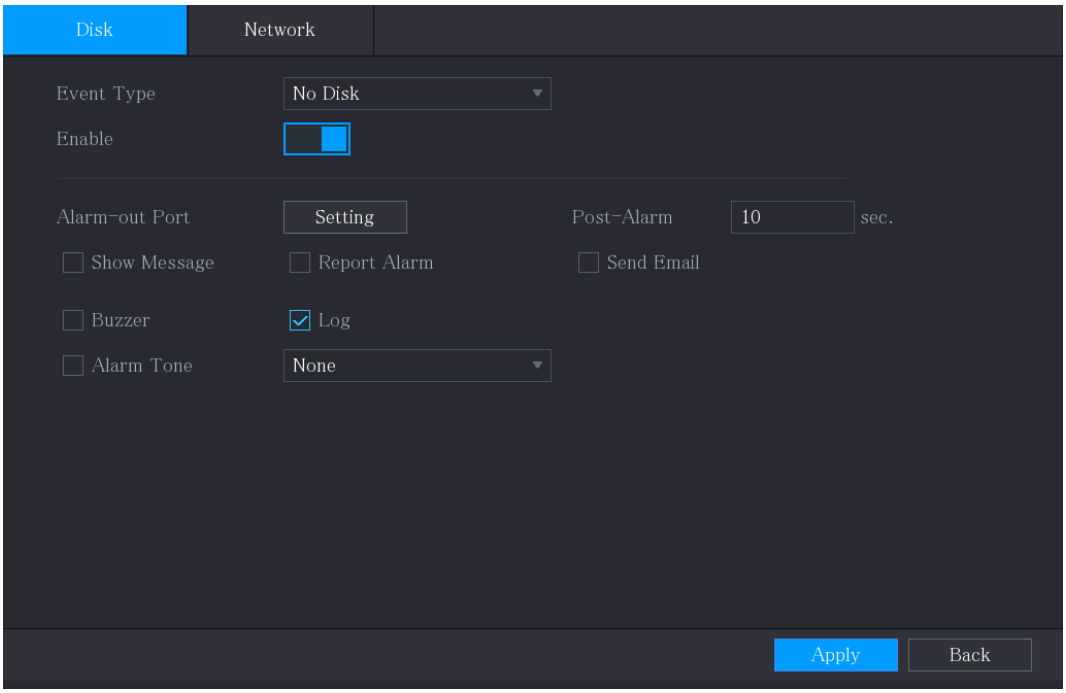
5.10.5 System Events

You can configure the alarm output for three types of system event (HDD, Network, and User). When there is an abnormal system event occurs, the system activates alarms in the way that you configure in this section.

5.10.5.1 Configuring HDD Event Settings

Step 1 Select **Main Menu > ALARM > Exception > Disk**.

Figure 5-140 Disk



Step 2 Configure the settings for the HDD event.

Table 5-33 HDD event settings

Parameter	Description
Event Type	In the **Event Type** list, select **No Disk**, **Disk Error**, or **Low Space** as the event type.
Enable	Enable or disable the HDD event detection function.
Alarm-out Port	Click **Setting** to display setting page. ● Local Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● Extension Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Show Message	Select the **Show Message** checkbox to enable a pop-up message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs.
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.

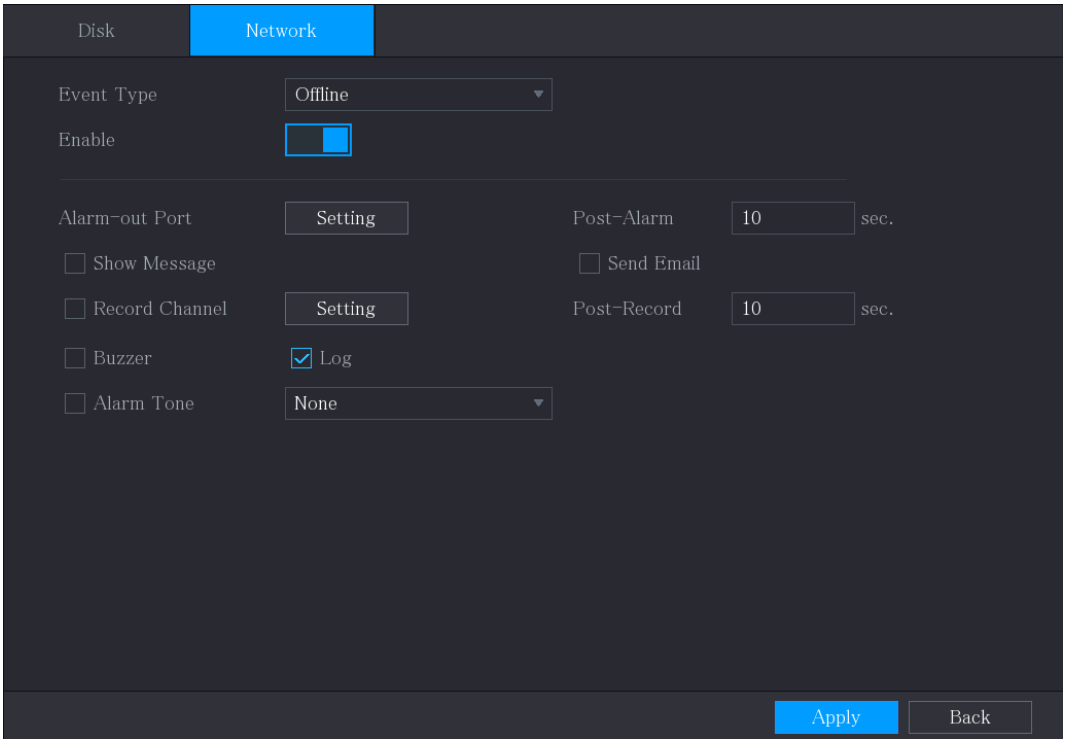
Parameter	Description
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast/alarm tone in response to a HDD alarm event.

Step 3 Click **Apply** to complete the settings.

5.10.5.2 Configuring Network Event Settings

Step 1 Select **Main Menu > ALARM > Exception > Network**.

Figure 5-141 Network



Step 2 Configure the settings for the Network event.

Table 5-34 Network event settings

Parameter	Description
Event Type	In the **Event Type** list, select **Offlice**, **IP Conflict**, or **MAC Conflict** as the event type.
Enable	Enable or disable the Network event detection function.
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.

Parameter	Description
Show Message	Select the **Show Message** checkbox to enable a pop-up message in your local host PC.
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Post Record	Continue to record for some time after the alarm is ended. The value ranges from 10 seconds to 300 seconds.
Alarm Tone	Select to enable audio broadcast/alarm tones in response to a network alarm event.

Step 3 Click **Apply** to complete the settings.

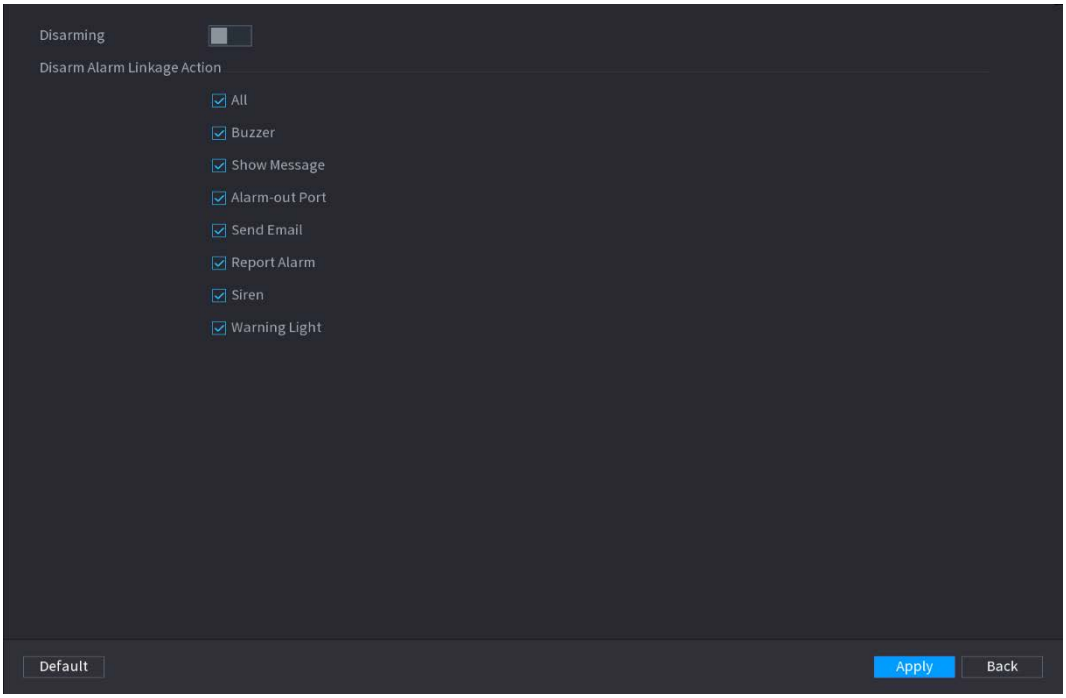
5.10.6 Configuring Disarming

You can disarm all alarm linkage actions as needed.

Step 1 Select **Main Menu > ALARM > Disarming**.

Step 2 Click to enable disarming.

Figure 5-142 Disarming



Step 3 Select alarm linkage actions to disarm.

All alarm linkage actions will be disarmed when you select **All**.

Step 4 Click **Apply**.

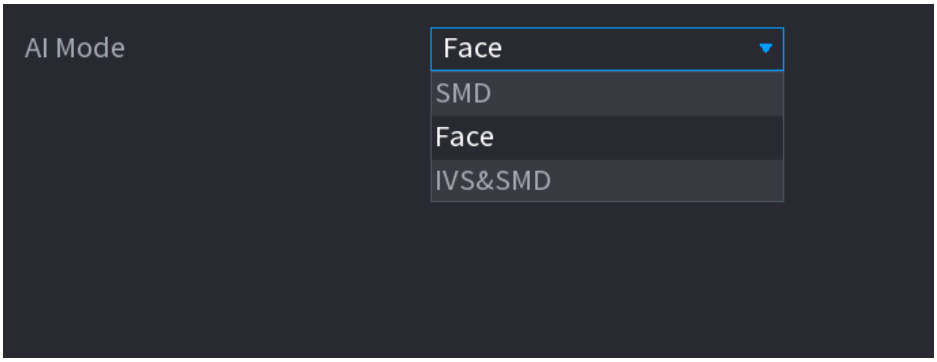
5.11 AI Function

5.11.1 Configuring AI Mode

To use AI functions, you need to enable the corresponding AI mode.

Step 1 Select **Main Menu > AI > Parameters > AI Mode**.

Figure 5-143 AI mode



Step 2 Select an AI mode

- When **SMD** is selected, only SMD is available.
- When **Face** is selected, only face detection and face recognition are available.
- When **IVS&SMD** is selected, only IVS and SMD are available.

SMD, face detection, face recognition and IVS cannot be enabled simultaneously.

5.11.2 For Pro AI Series

The faces are fuzzily processed to comply with relevant regulations.

AI module provides face detection, face recognition, IVS functions, and video structuring. These functions take effect after they are configured and enabled. It adopts deep learning and can realize precision alarms.

- Face detection: The Device can analyze the faces captured by the camera and link the configured alarms.
- Face recognition: The Device can compare the captured faces with the face database and then link the configured alarms.
- IVS: The IVS function processes and analyzes the human and vehicle images to extract the key information to match with the preset rules. When the detected behaviors match with the rules, the system activates alarms. The IVS function can avoid wrong alarms by filtering the factors such as rains, light, and animals.
- Video structuring: The device can detect and extract key features from the human bodies and non-motor vehicles in the video, and then build a structured database. You can search any target you need with these features. For example, you can search any people who wears yellow short sleeve shirt. See more details in "5.11.1.4 Video Structuring."

5.11.2.1 Face Detection

The Device can analyze the pictures captured by the camera to detect whether the faces are on the pictures. You can search and filter the recorded videos the faces and play back.

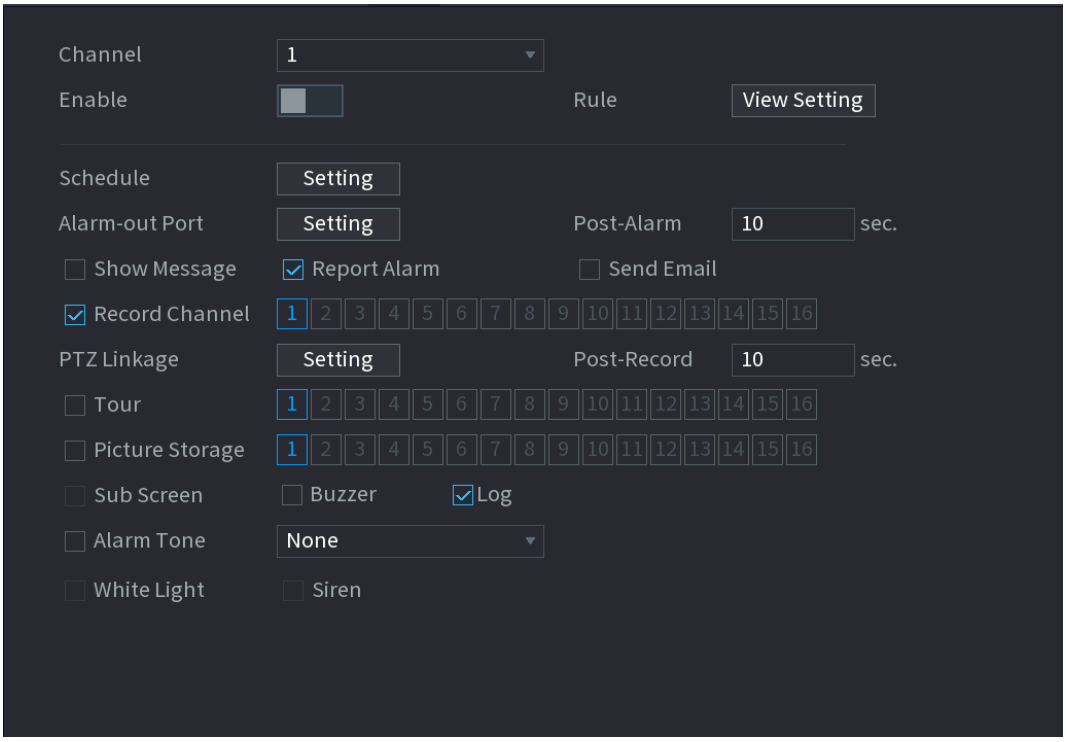
If you select AI by device, then among face detection and recognition, IVS function, and video structuring, you can use one of them at the same time for the same channel.

5.11.2.1.1 Configuring Face Detection Parameters

The alarms are generated according to the configured parameters.

Step 1 **Main Menu > AI > Parameters > Face Detection**.

Figure 5-144 Face detection



Step 2 In the **Channel** list, select a channel that you want to configure face detection function, and then enable it.

Step 3 Configure the parameters.

Table 5-35 Face detection parameters

Parameter	Description
Type	You can select from **AI by Camera** and **AI by Device**. • **AI by Camera**: This option requires certain AI cameras. The camera will do all the AI analysis, and then give the results to the DVR. • **AI by Device**: The camera only transmits normal video stream to the DVR, and then the DVR will do all the AI analysis.

Parameter	Description
Rule	Click **View Setting** to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Schedule	Define a period during which the detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable general alarm and select the alarm output port. ● Ext. Alarm: Connect the alarm box to the Device and then enable it. ● Wireless Siren: Connect the wireless gateway to the Device and then enable it. For details, see "5.12 IoT Function." When an alarm event occurs, the system links the peripheral alarm devices connected to the selected output port.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up alarm message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs. ● Not all models support this function. ● The corresponding parameters in the alarm center should be configured. For details, see "5.15.1.12 Configuring Alarm Center Settings."
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for intelligence event and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."

Parameter	Description
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. To use this function, the PTZ operations must be configured. For details, see "5.4 Controlling PTZ Cameras."
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels. ● To use this function, the tour setting must be configured. ● After the tour is ended, the live view screen returns to the view layout before tour started.
Picture Storage	Select the **Picture Storage** checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot function is enabled for **Intel** in **Main Menu > STORAGE > Schedule > Snapshot**.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > TOUR > Extra Screen**." ● Not all models support this function. ● The extra screen must be enabled to support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast in response to a face detection event.
White Light	Select the checkbox to enable the white light alarm of the camera.
Siren	Select the checkbox to enable the sound alarm of the camera.

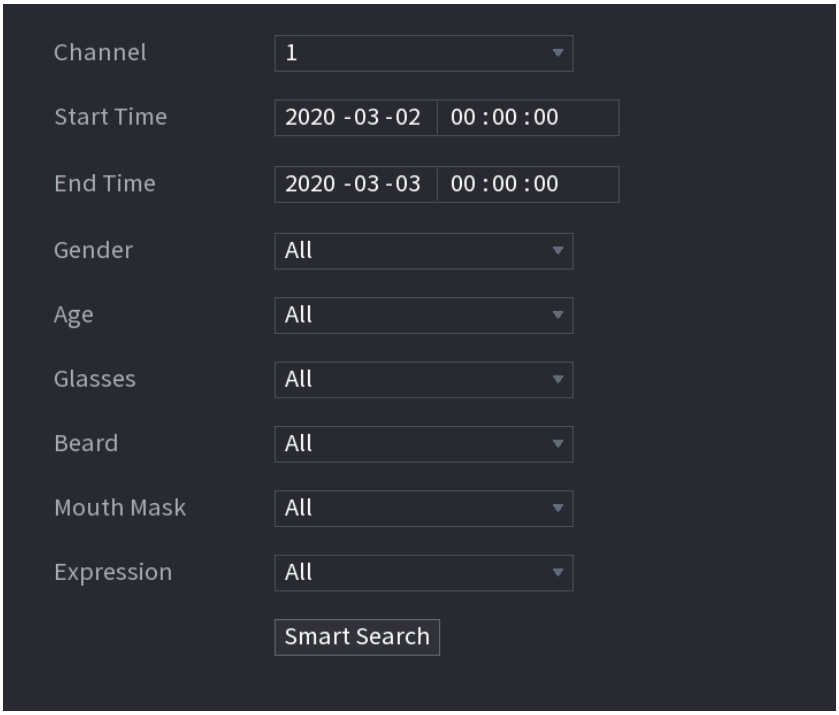
Step 4 Click **Apply** to complete the settings.

5.11.2.1.2 Searching for and Playing Detected Faces

You can search the detected faces and play back.

Step 1 Select **Main Menu > AI > AI Search > Face Detection**.

Figure 5-145 Face detection

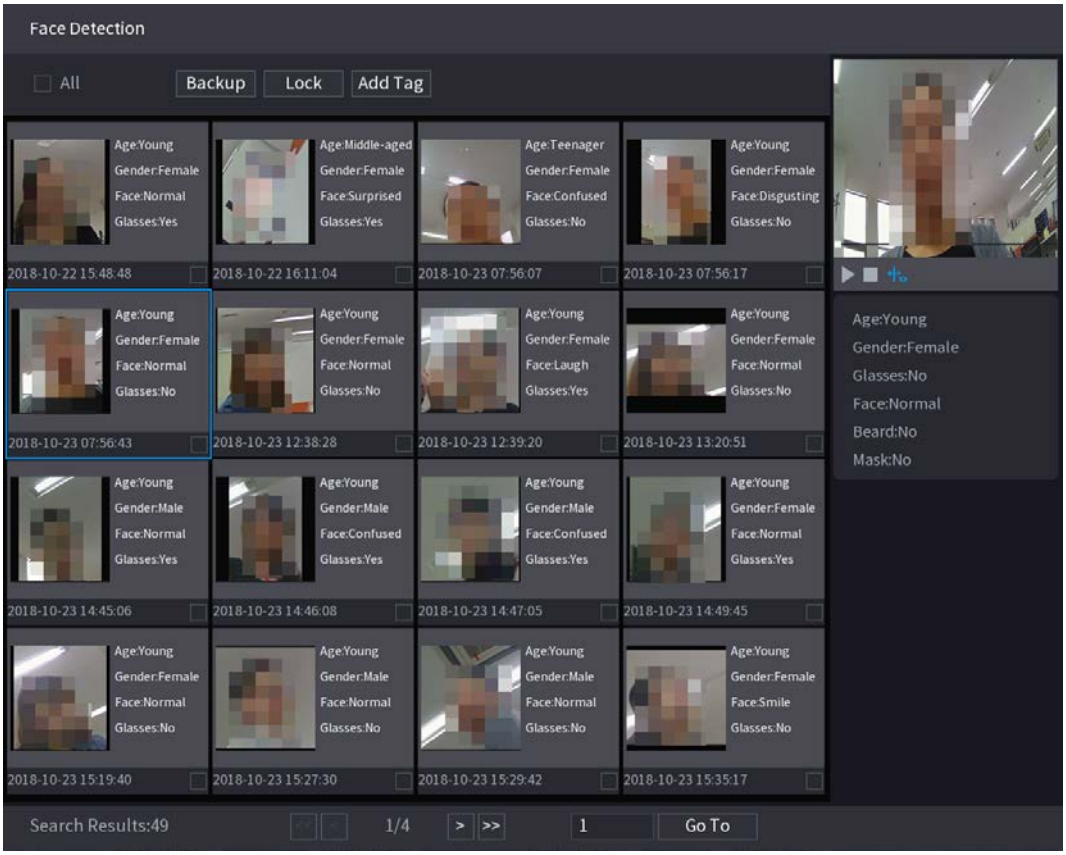


Step 2 Select the channel, enter the start time and end time, and set for the gender, age, glasses, beard, and mask.

Step 3 Click **Smart Search**.

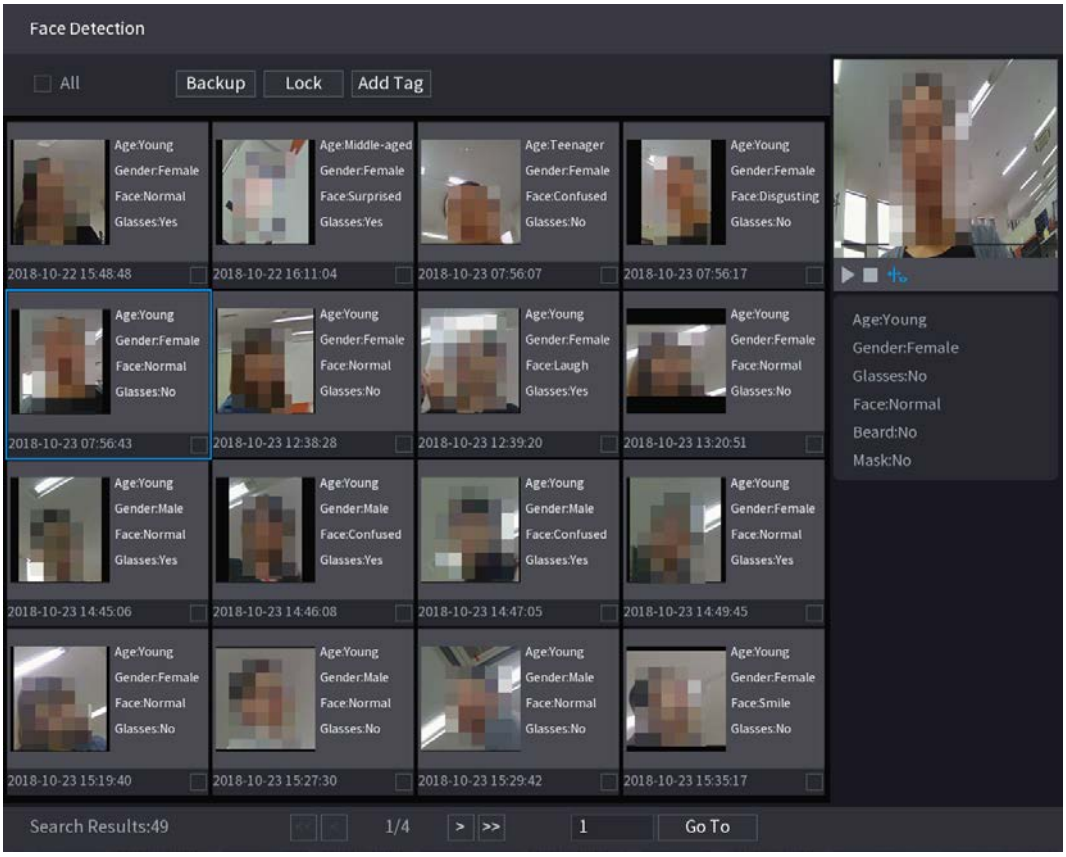
The results are displayed.

Figure 5-146 Search results



Step 4 Select the face that you want to play back.

Figure 5-147 Registered information



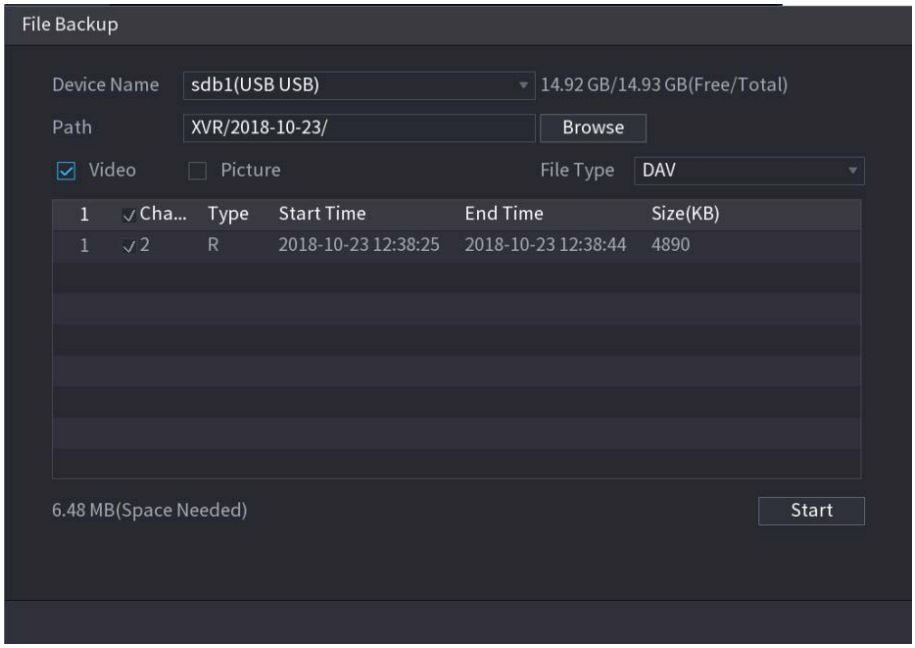
Step 5 Click ▶ to start playing back the recorded detected face snapshots.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To export the database file (.csv) to the external storage device, select files, click **Export**, and then select the save path.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-148 Backup



- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.

5.11.2.2 Face Recognition

Face recognition applies to AI preview mode and smart search.

- AI preview mode: Supports comparing the detected faces with the face database, and display the comparison results.
- Smart search: Supports faces searching by faces attributes or portraits.

- If you select AI by device, then among face detection and recognition, IVS function, and video structuring, you can use one of them at the same time for the same channel.
- Before enabling face recognition function for a channel, the face detection must be enabled first for this channel.

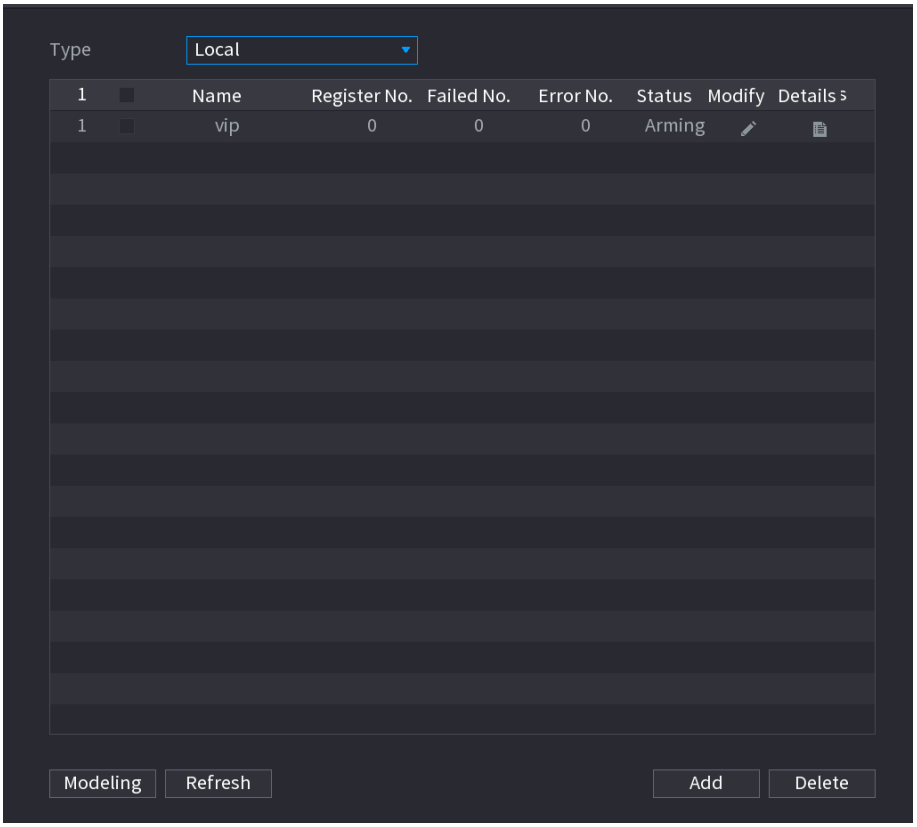
5.11.2.2.1 Face Database Management

You should create a face database for comparing the detected faces and the faces in the database. The Device supports creating maximum 20 databases and registering 100,000 faces.

Creating a Face Database

Step 1 Select **Main Menu > AI > Database > Face Database Config**.

Figure 5-149 Face database configuration

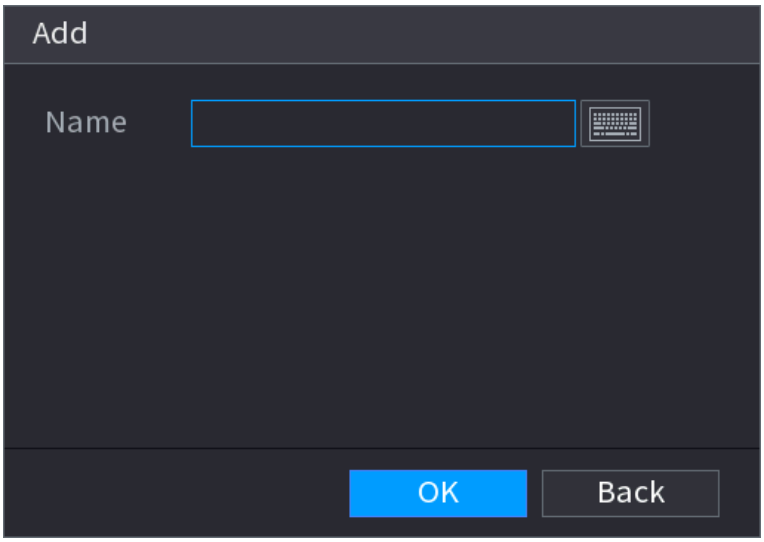


Step 2 At **Type**, you can select **Local** or **Remote**.

- **Local**: Viewing the existing face databases or adding new one on the DVR.
- **Remote**: If you have face recognition camera, you can select this to view the existing face databases or adding new one on the camera.

Step 3 Click **Add**.

Figure 5-150 Add face database

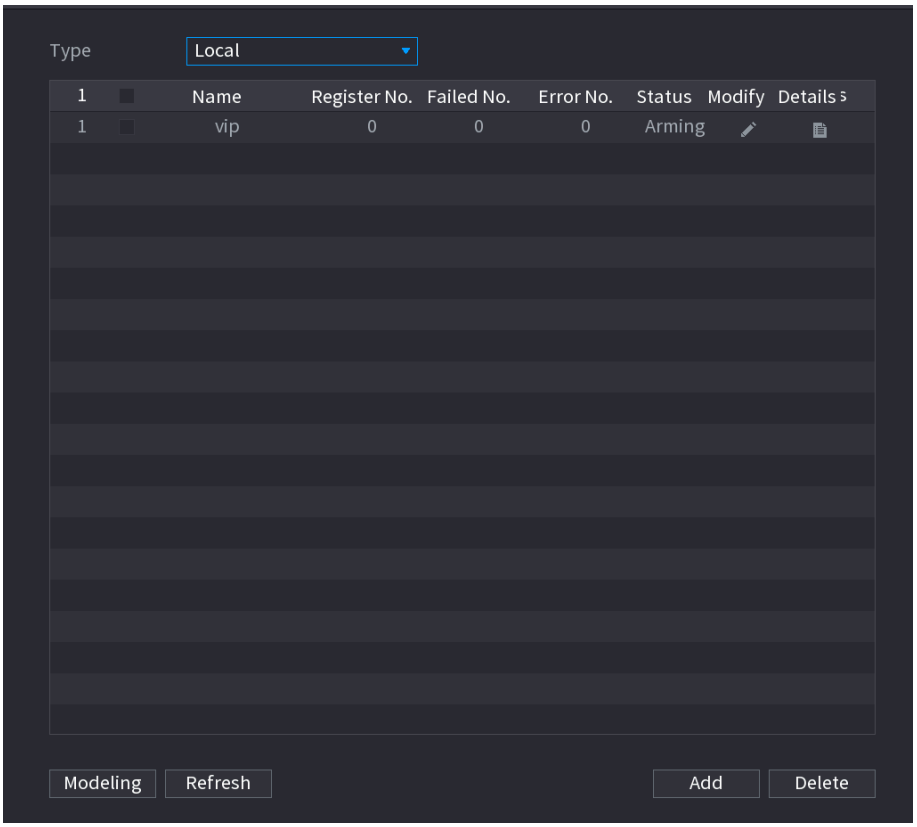


Step 4 Enter the face database name, and then click **OK**.

- Click to modify database name.

- Click to view the database details and add new faces to the database. For details, see " Adding Face Pictures."
- Select the database, and then click **Modeling**. The system will extract the attributes of face pictures in the database for the future comparison.
- Select the database, and then click **Delete** to delete the database.

Figure 5-151 Configure database



Adding Face Pictures

You can add face pictures to the existing databases one by one or by batch, or add from the detected faces.

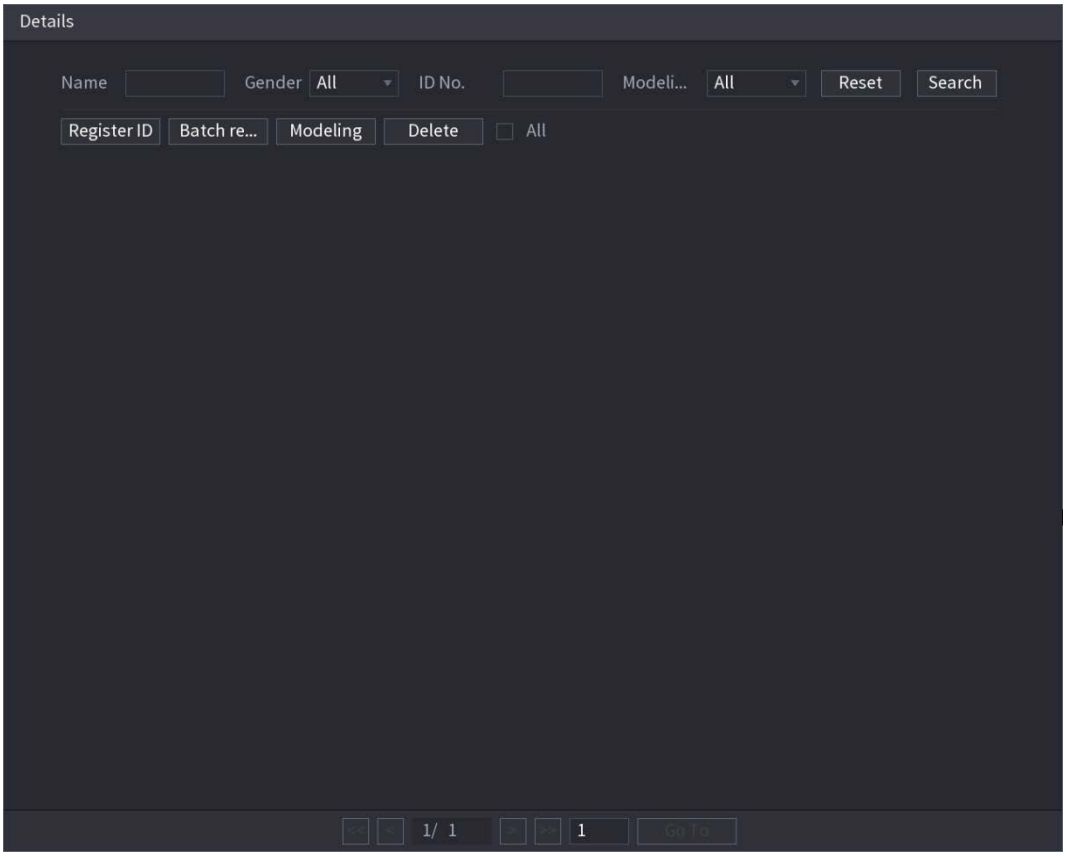
To add face pictures one by one or by batch, you need to get the pictures from the USB storage device. The picture size should be smaller than 256K with resolution between 200×200–6000×5000.

Adding One Face Picture

Step 1 Select **Main Menu > AI > Database > Face Database Config**.

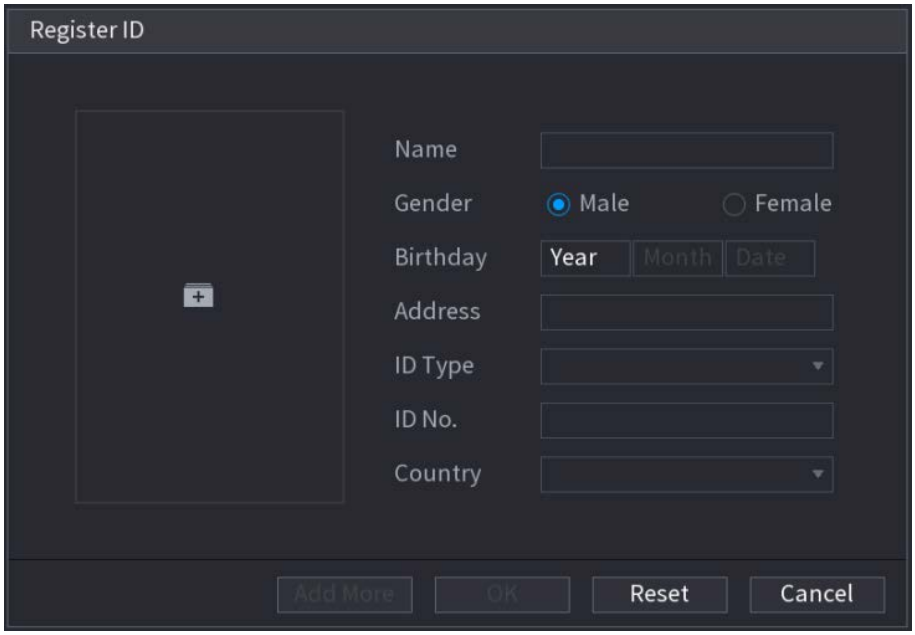
Step 2 Click of the database that you want to configure.

Figure 5-152 Details



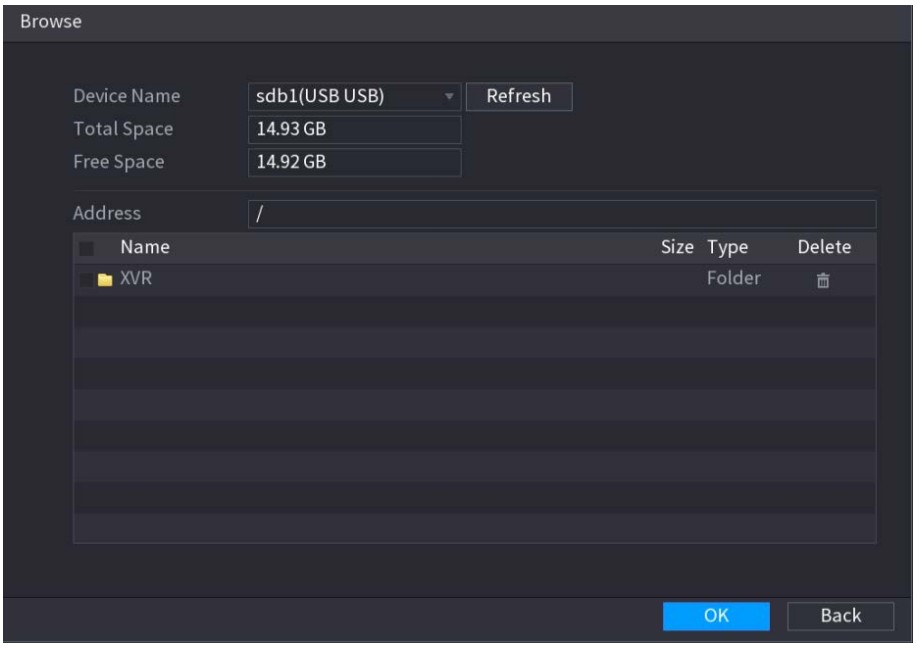
Step 3 Click **Register ID**.

Figure 5-153 Register ID



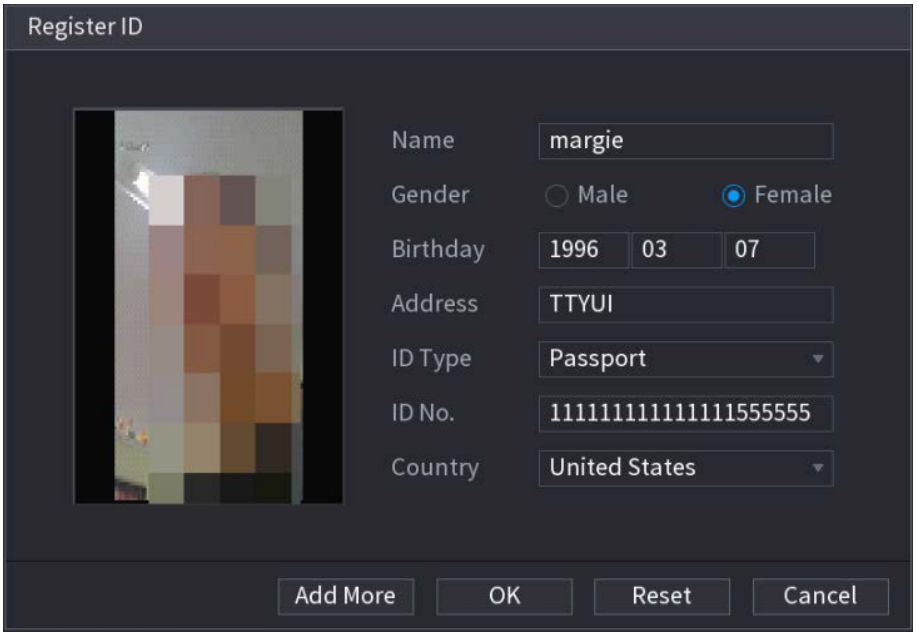
Step 4 Click to add a face picture.

Figure 5-154 Browse



Step 5 Select a face picture and enter the registration information.

Figure 5-155 Register ID



Step 6 Click **OK**.

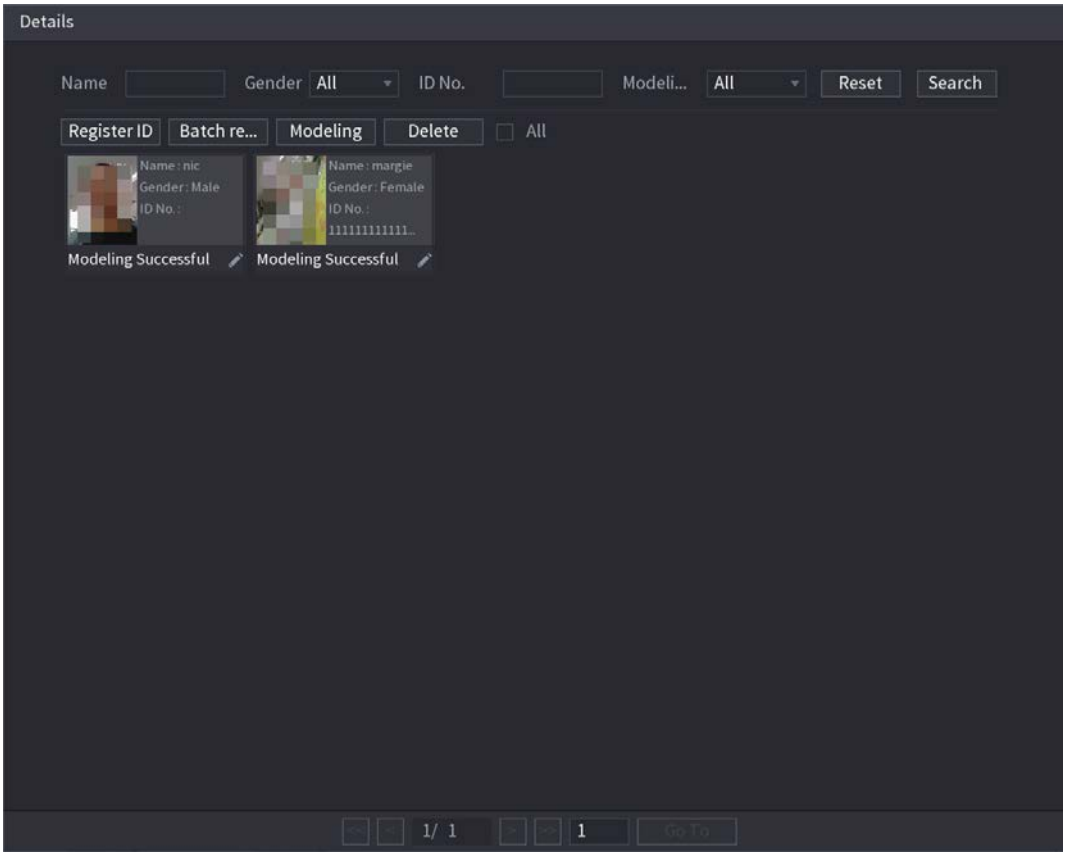
The system prompts the registration is successful.

Step 7 On the **Details** page, click **Search**.

The system prompts modeling is successful.

If the system prompts the message indicating modeling is in process, wait a while and then click **Search** again. If modeling is failed, the registered face picture cannot be used for face recognition.

Figure 5-156 Details



Adding Face Pictures in Batch

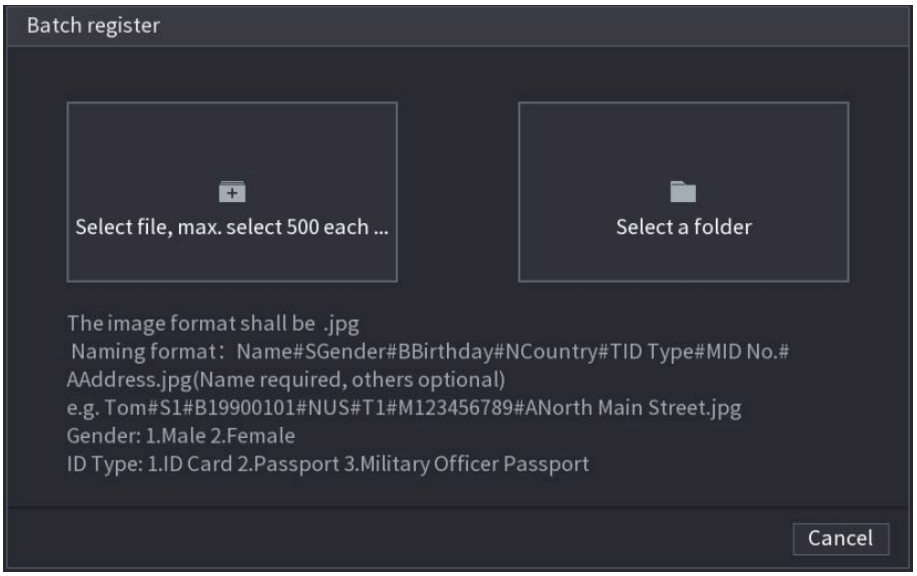
Step 1 Give a name to the face picture.

Table 5-36 Register ID

Naming format	Description
Name	Enter the name.
Gender	Enter 1 or 2. 1 represents male, and 2 represents female.
Birthday	Enter numbers in the format of yyyy-mm-dd.
Country	Enter the abbreviation of country. For example, CN for China.
ID Type	1 represents ID card; 2 represents passport; 3 represents officer password.
ID No.	Enter the ID number.
Address	Enter the address.

Step 2 On the **Details** page, click **Batch register**.

Figure 5-157 Batch register



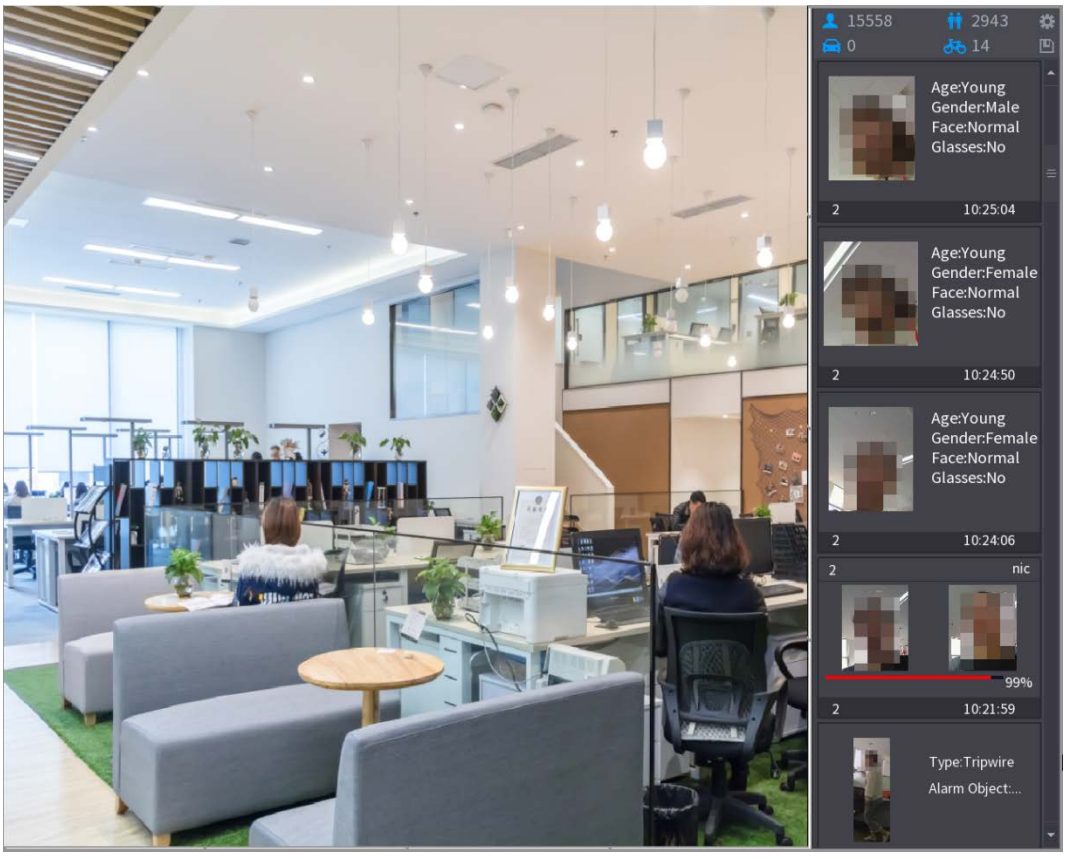
Step 3 Click **Select file, max select 500 each time** or **Select a folder** to import face pictures.

Step 4 Click **OK** to complete batch registration.

Adding the Detected Faces

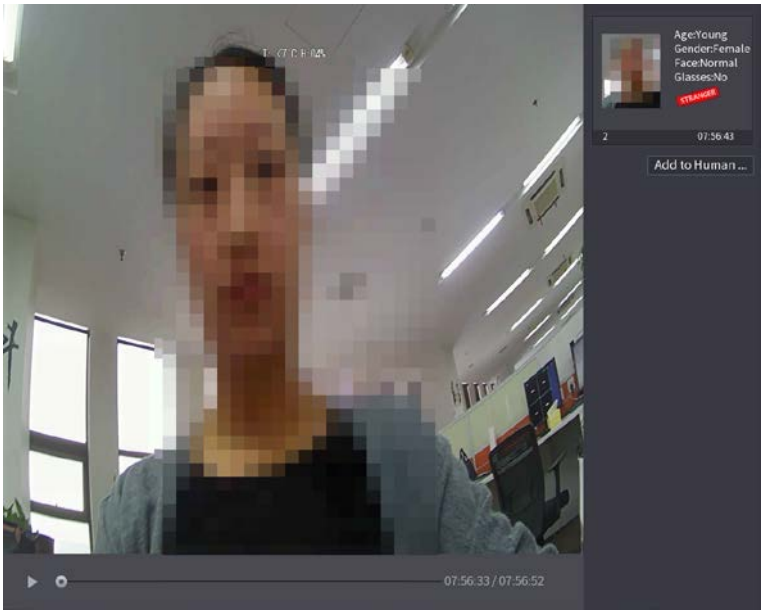
Step 1 Right-click on the live view screen, and then select **Live Mode > AI Mode**.

Figure 5-158 AI mode live view



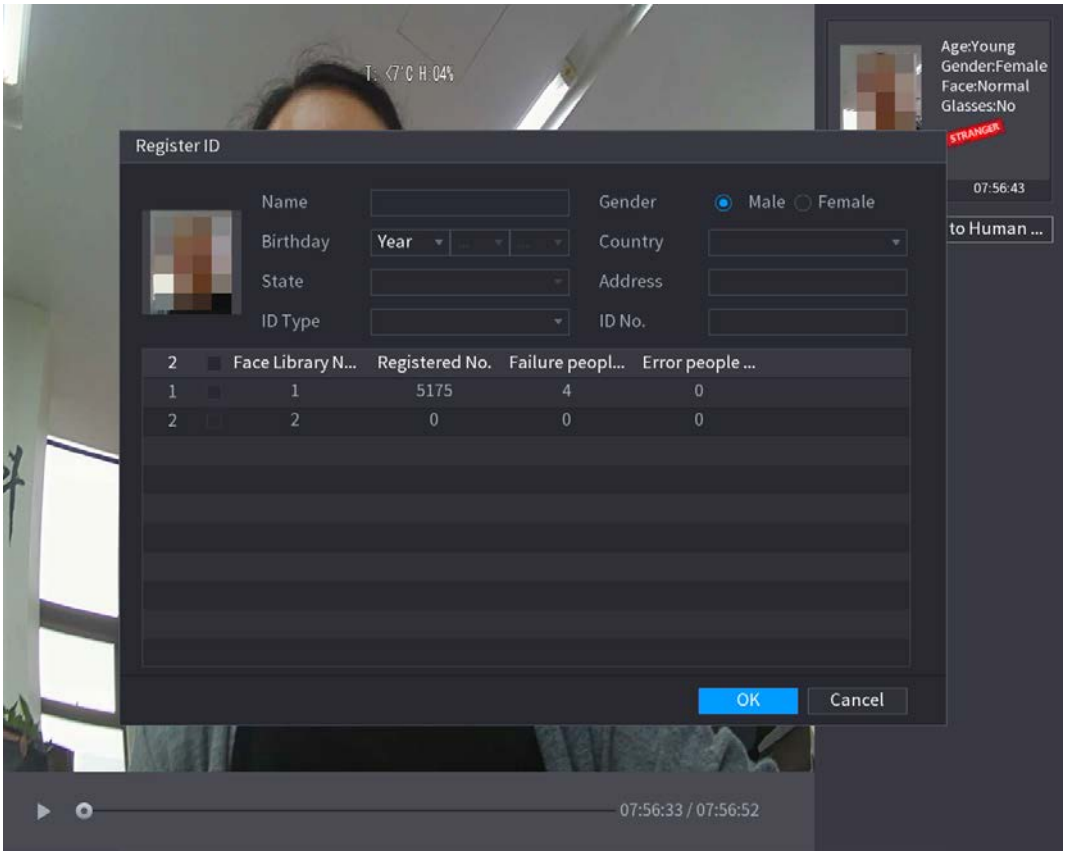
Step 2 Double-click the detected face snapshot that you want to add.

Figure 5-159 Playback



Step 3 Click **Add to Human Face Database**.

Figure 5-160 Register ID



Step 4 Select the face database and enter the ID information.

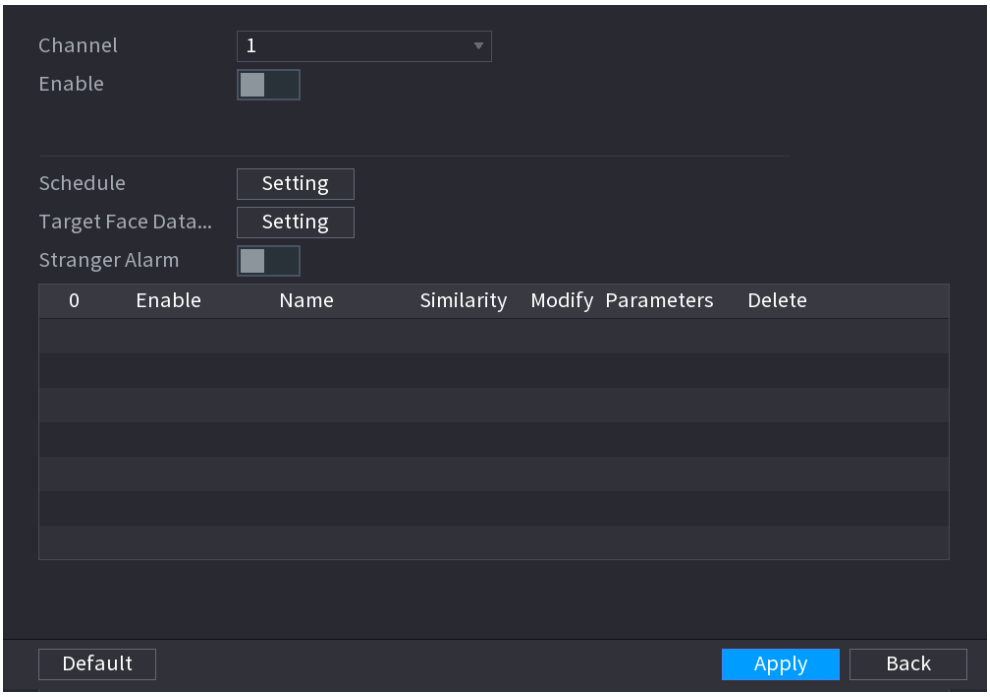
Step 5 Click **OK** to complete registration.

5.11.2.2.2 Face Recognition Configuration

You can compare the detected faces with the faces in the database to judge if the detected face belongs to the database. The comparison result will be displayed on the AI mode live view screen and smart search page, and link the alarms.

Step 1 Select **Main Menu > AI > Parameters > Face Recognition**.

Figure 5-161 Face recognition



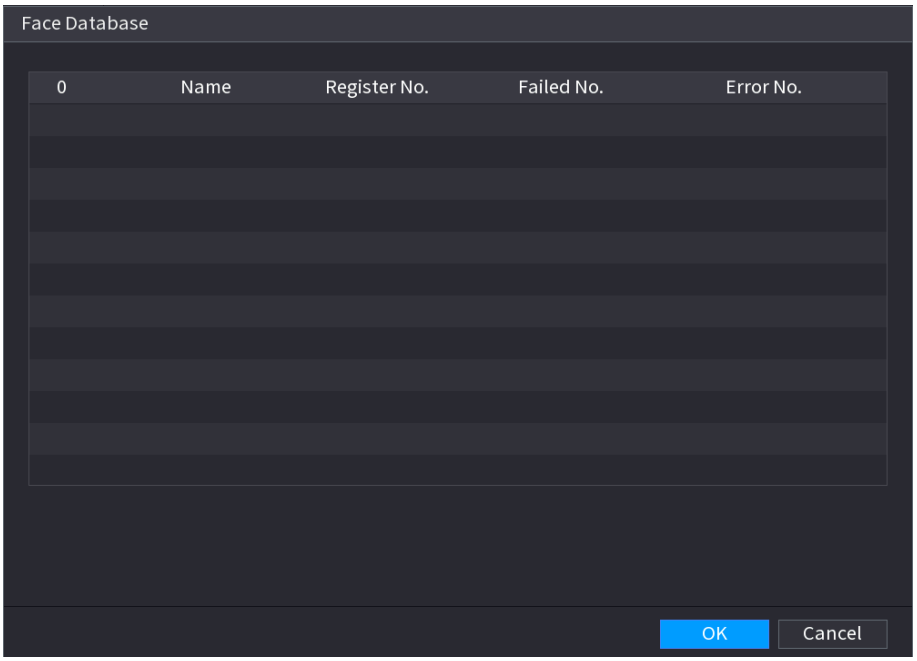
Step 2 In the **Channel** list, select a channel that you want to configure face recognition function, and then enable it.

Step 3 Set the **Schedule**. For details, see "5.10.4.1 Configuring Motion Detection Settings."

Step 4 Set the **Target Face Database**.

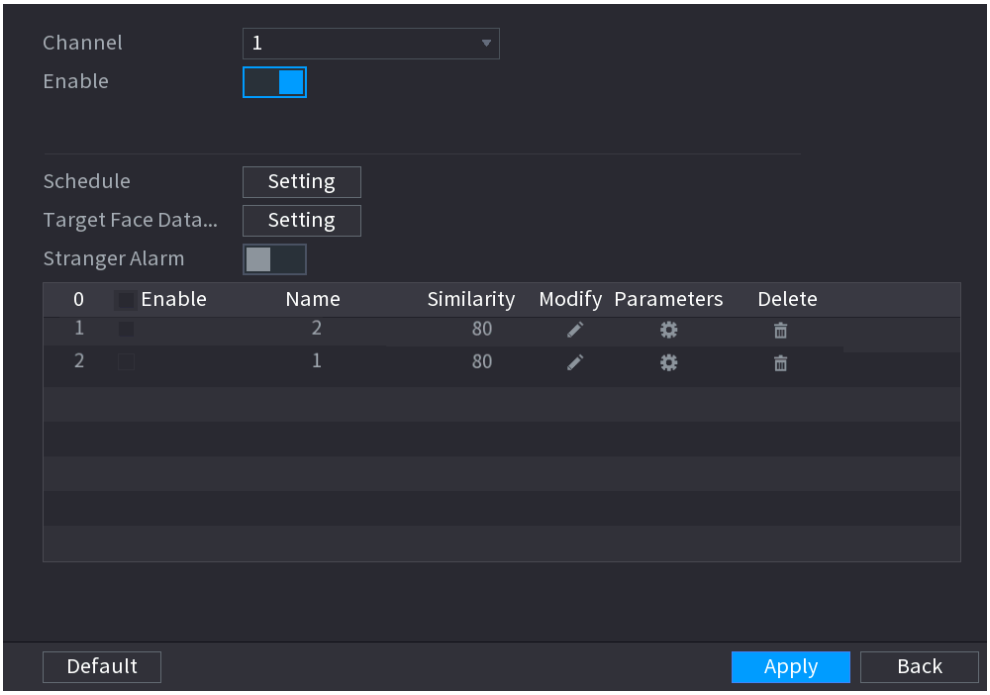
1) Click **Setting**.

Figure 5-162 Face database



2) Select one or multiple face databases.
3) Click **OK**.
The selected face database is listed.

Figure 5-163 Selected face database



Step 5 Configure the added face database.

- Click to modify the similarity. The lower the number is, the easier the alarm linkage will trigger.
- Click to delete the face database.
- Click to set the alarm linkage.

After setting is completed, click **OK**.

Step 6 (Optional) Enable the **Stranger Mode**.

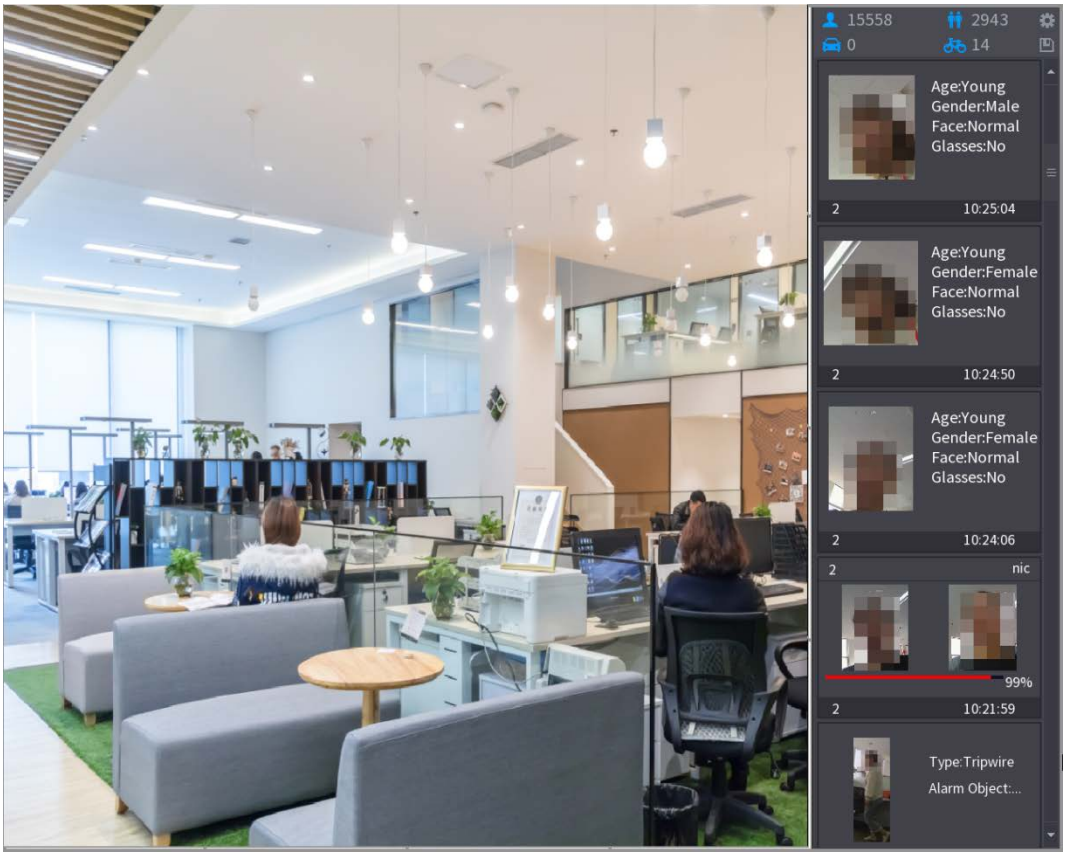
1) Enable the Stranger mode ( ). When the detected faces do not belong to the face database, the system remarks the face as "Stranger."
2) Click **Setting** to set the alarm linkage.
3) After setting is completed, click **OK**.

Step 7 Click **Apply** to complete the settings.

After the face recognition function is enabled, right-click on the live view screen, and then select **Live Mode > AI Mode**.

- If the detected face belongs to the enabled face database, the similarity result is displayed.
- If the detected face does not belong to the enabled face database, the face will be remarked as "Stranger."

Figure 5-164 Similarity result



5.11.2.2.3 Smart Search for Face Recognition

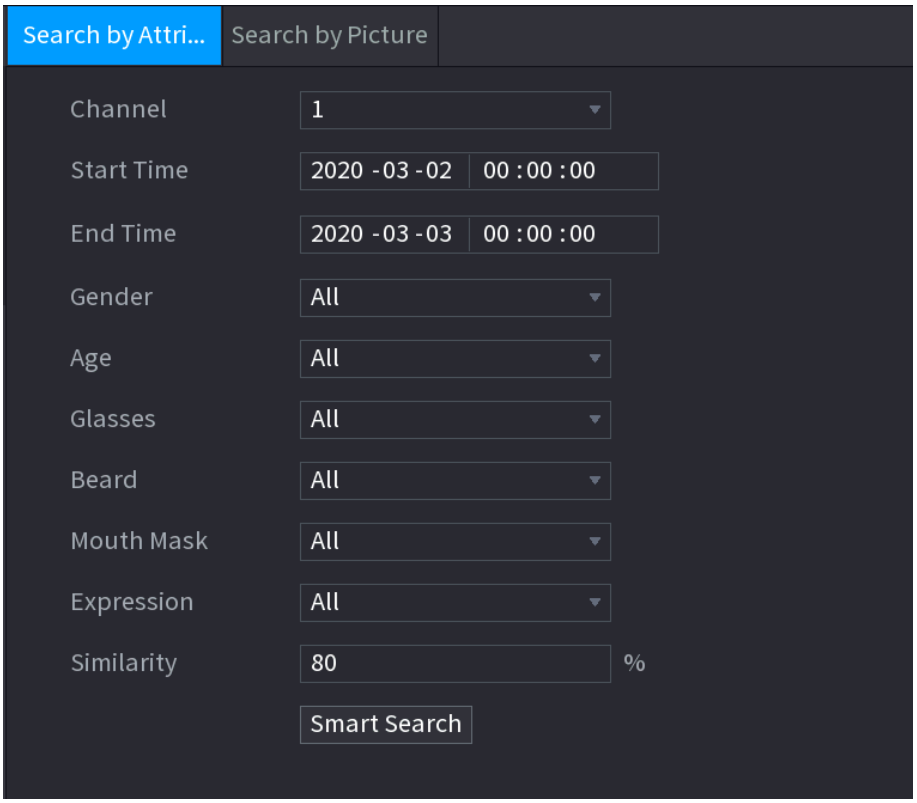
You can compare the detected faces with the face database and play back.

- Search by attributes: Search the face database by the face attributes.
- Search by picture: Search the face database by uploading face pictures.

Searching by Attributes

Step 1 Select **Main Menu > AI > AI Search > Face Recognition > Search by Attributes**.

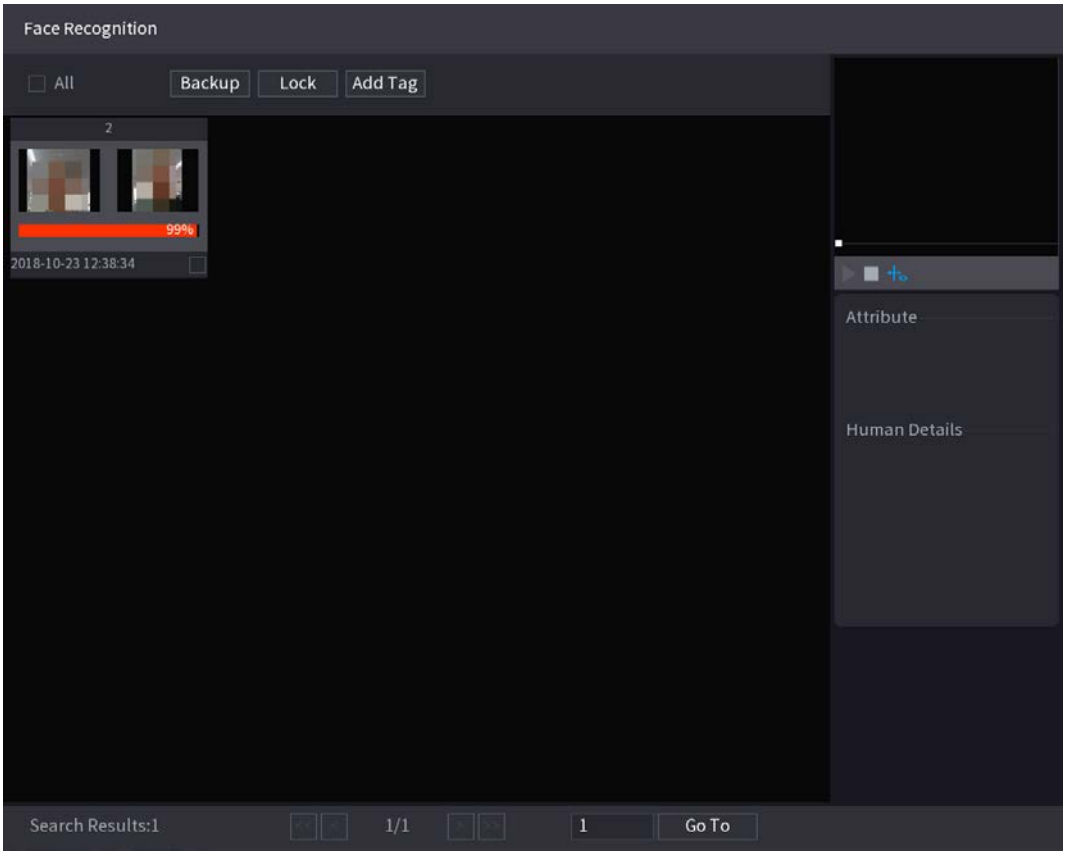
Figure 5-165 Search by attributes



Step 2 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

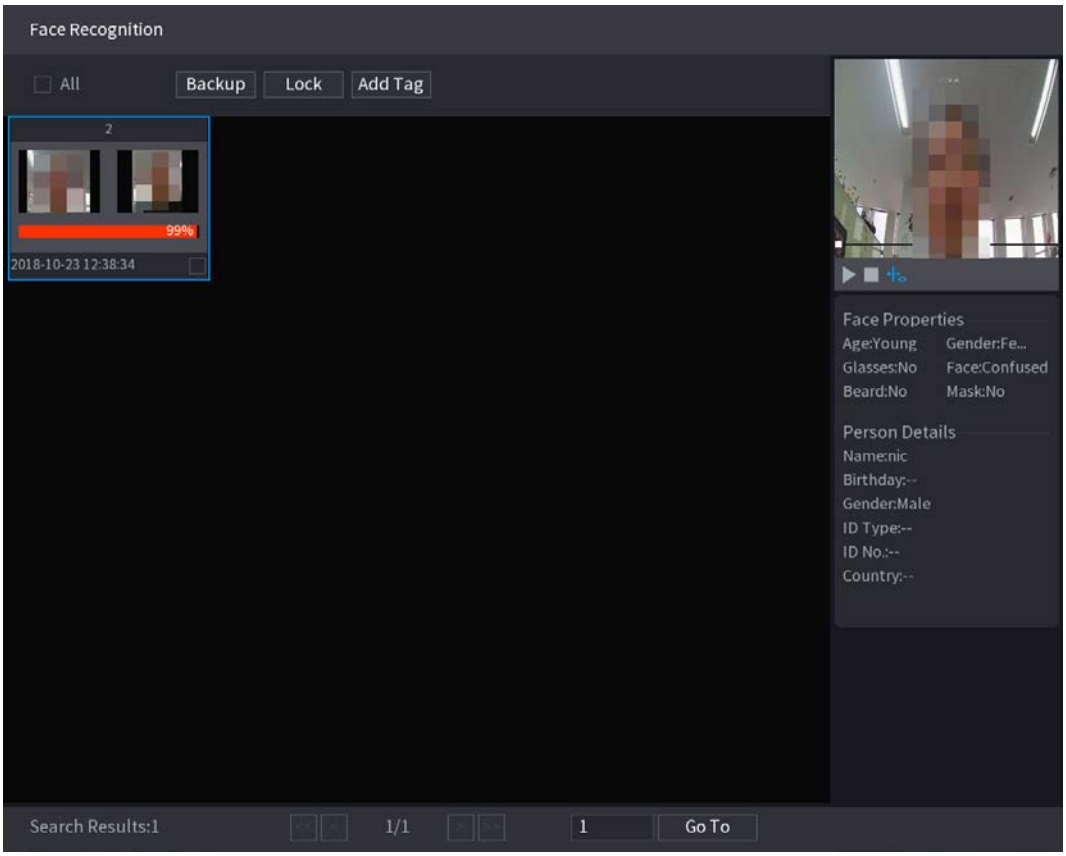
Step 3 Click **Smart Search**.

Figure 5-166 Smart search



Step 4 Click the picture that you want to play back.

Figure 5-167 Registered information



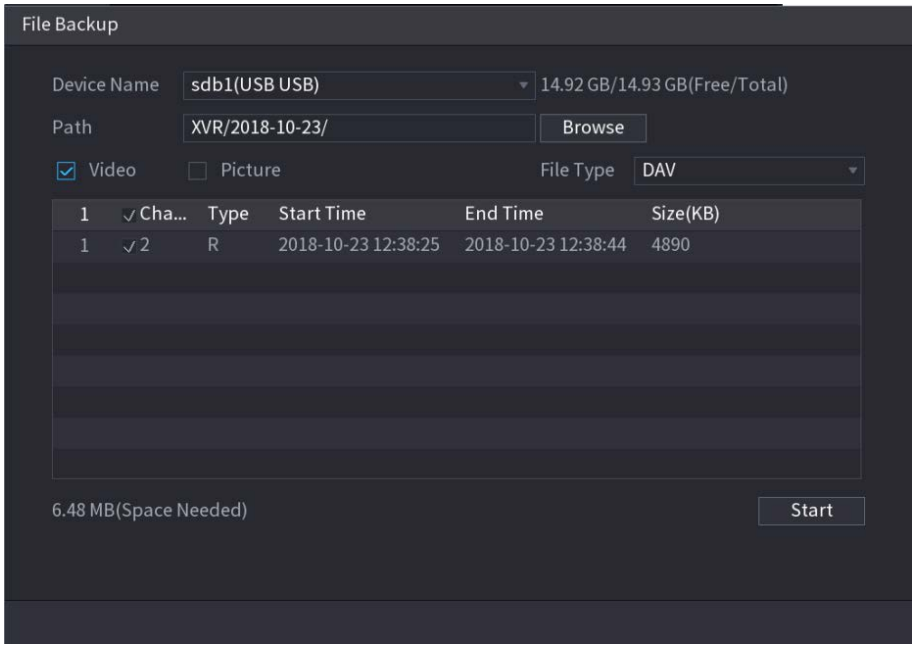
Step 5 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To export the database file (.csv) to the external storage device, select files, click **Export**, and then select the save path.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-168 Backup

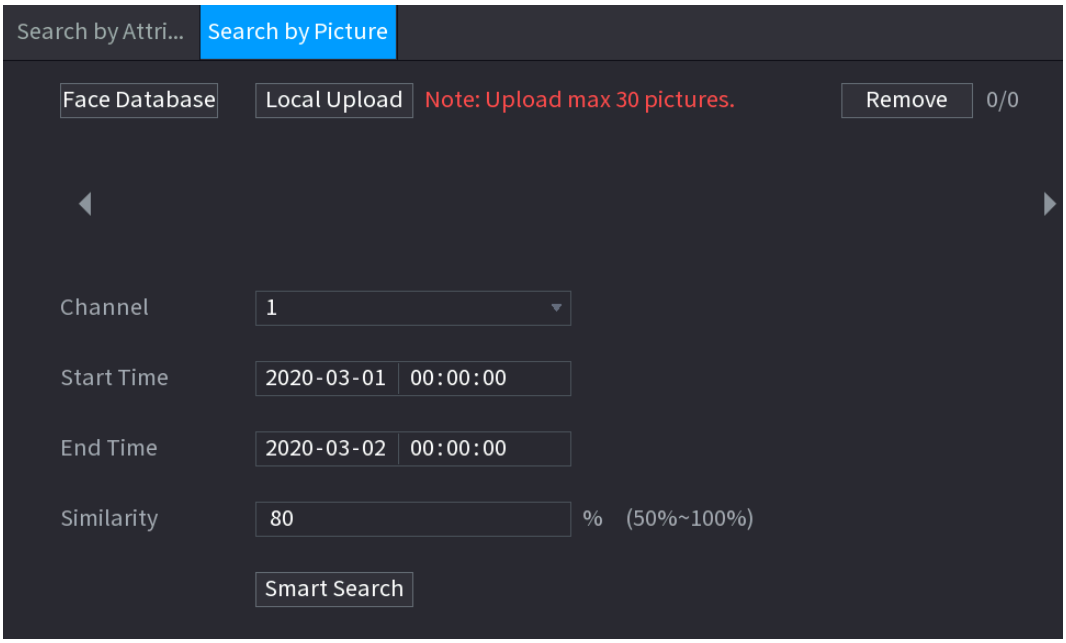


- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.

Search by Picture

Step 1 Select **Main Menu > AI > AI Search > Face Recognition > Search by Picture**.

Figure 5-169 Search by picture



Step 2 Upload face pictures from **Face Database** or **Local Upload**.

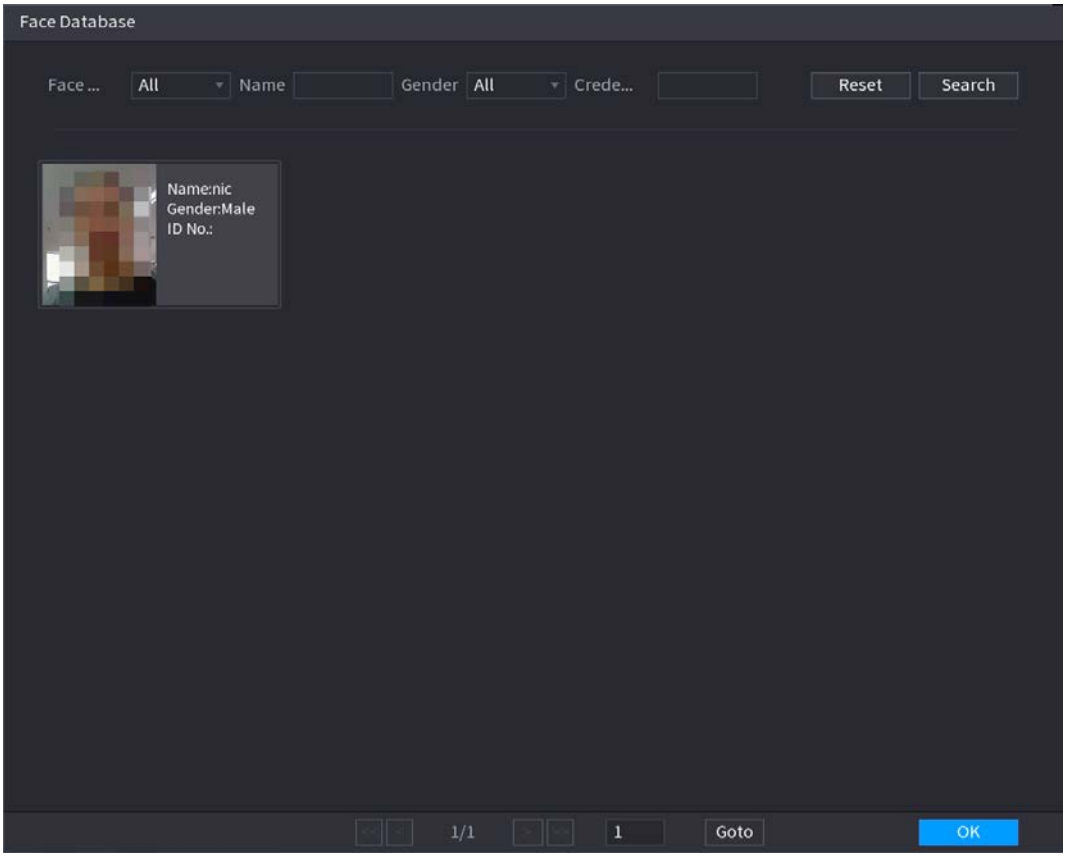
NOTE

Maximum 30 pictures can be uploaded at one time, and the system support searching 8 pictures at one time.

- Face Database

1) Click **Face Database**.

Figure 5-170 Face database



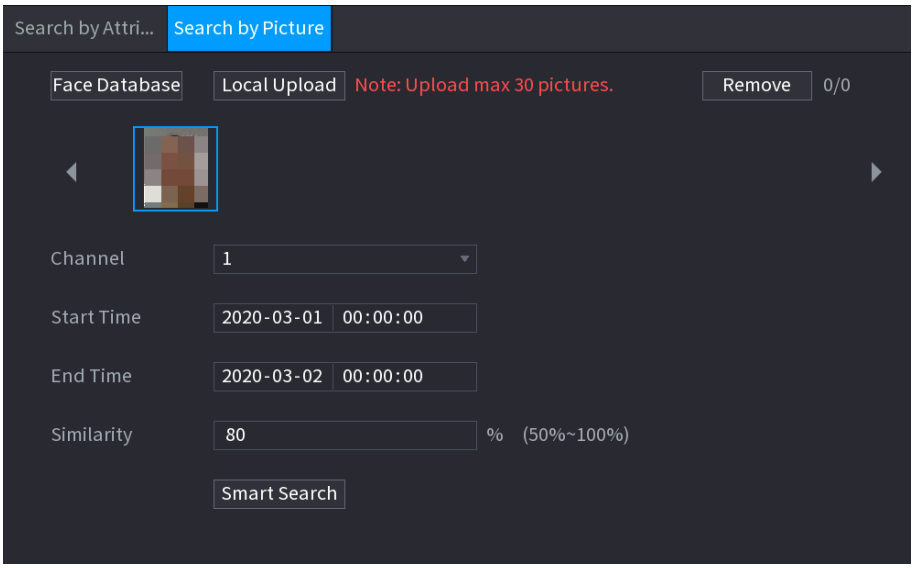
2) Set the searching parameters by selecting the face database and gender, and entering name and ID No. according to your actual requirement.

3) Click **Search** to display the results that satisfy the requirement.

Click **Reset** to clear the searching parameters.

4) Select the picture and then click **OK**.

Figure 5-171 Uploaded picture



- Local Upload

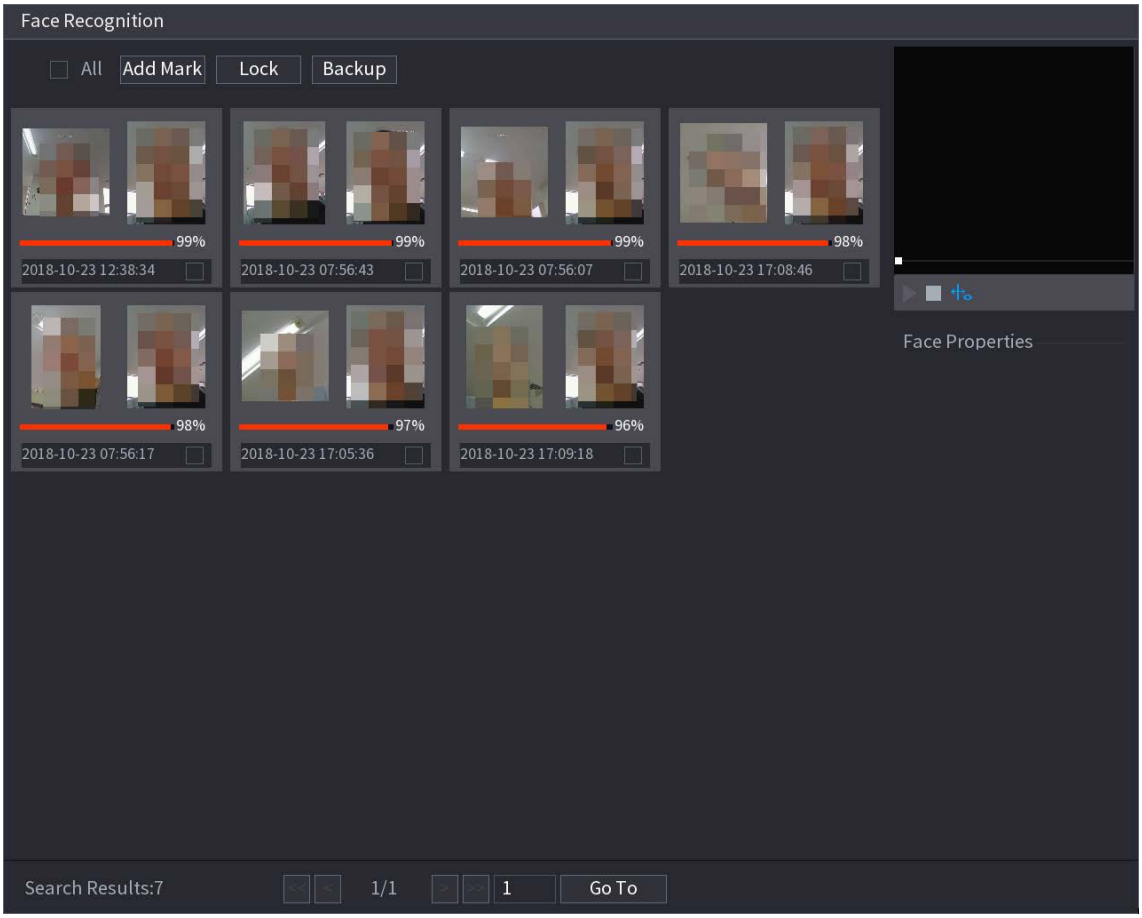
Plug the USB storage device (with face pictures) to the Device, and then click **Local Upload**. Then select the picture from the USB storage device, and then click **OK**. The selected face pictures are uploaded.

Step 3 After the face pictures are uploaded, continue to configure other parameters (channel, start time, end time, and similarity).

Step 4 Click **Smart Search**.

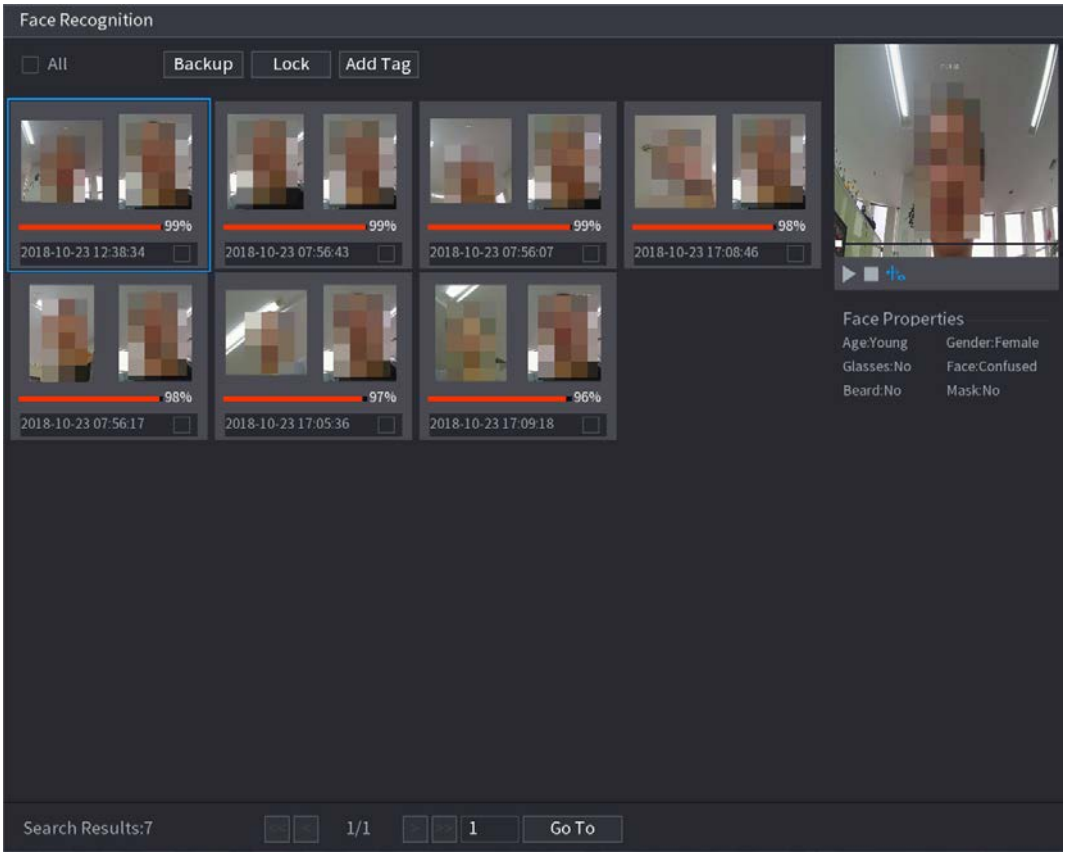
The searching results are displayed.

Figure 5-172 Search results



Step 5 Select the face picture that you want to play back.

Figure 5-173 Playback



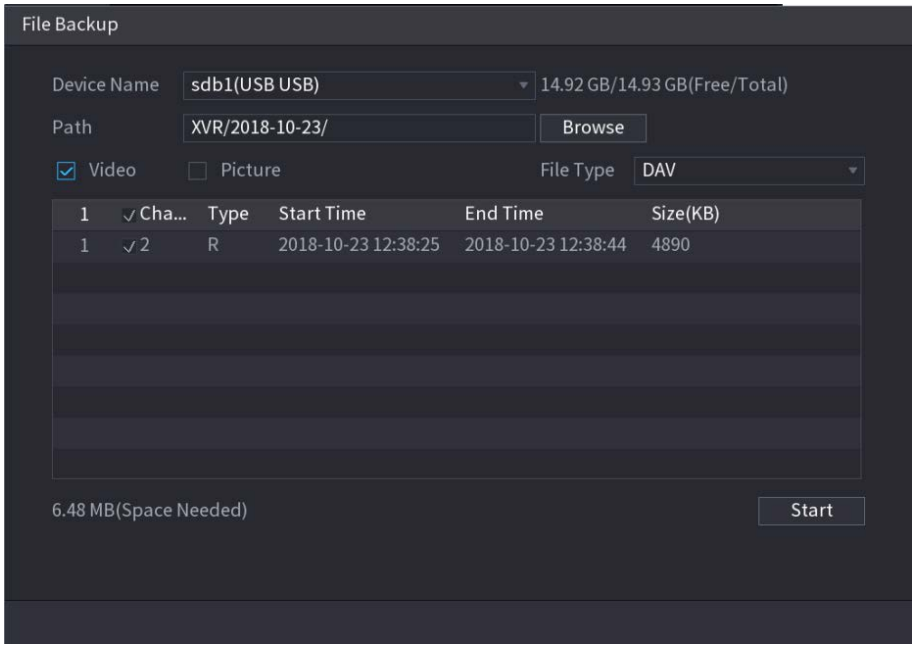
Step 6 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To add a mark to the file, select the files and then click **Add Tag**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-174 Backup



5.11.2.3 IVS Function

The IVS function processes and analyzes the images to extract the key information to match with the preset rules. When the detected behaviors match with the rules, the system activates alarms.

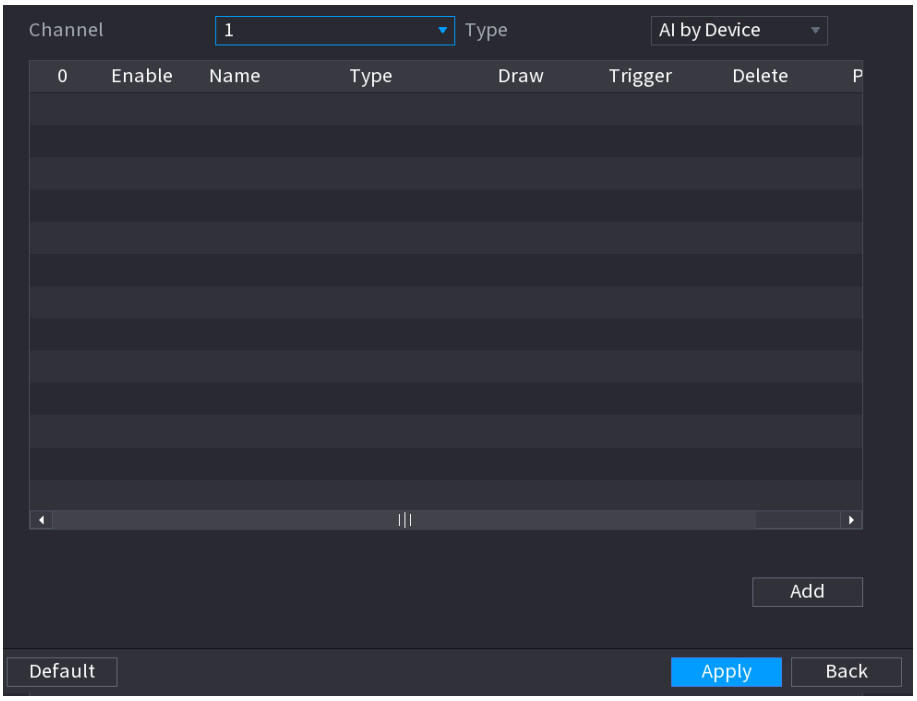
If you select AI by device, then among face detection and recognition, IVS function, and video structuring, you can use one of them at the same time for the same channel.

5.11.2.3.1 Configuring IVS Parameters

The alarms are generated according to the configured parameters.

Step 1 Select **Main Menu > AI > Parameters > IVS**.

Figure 5-175 IVS



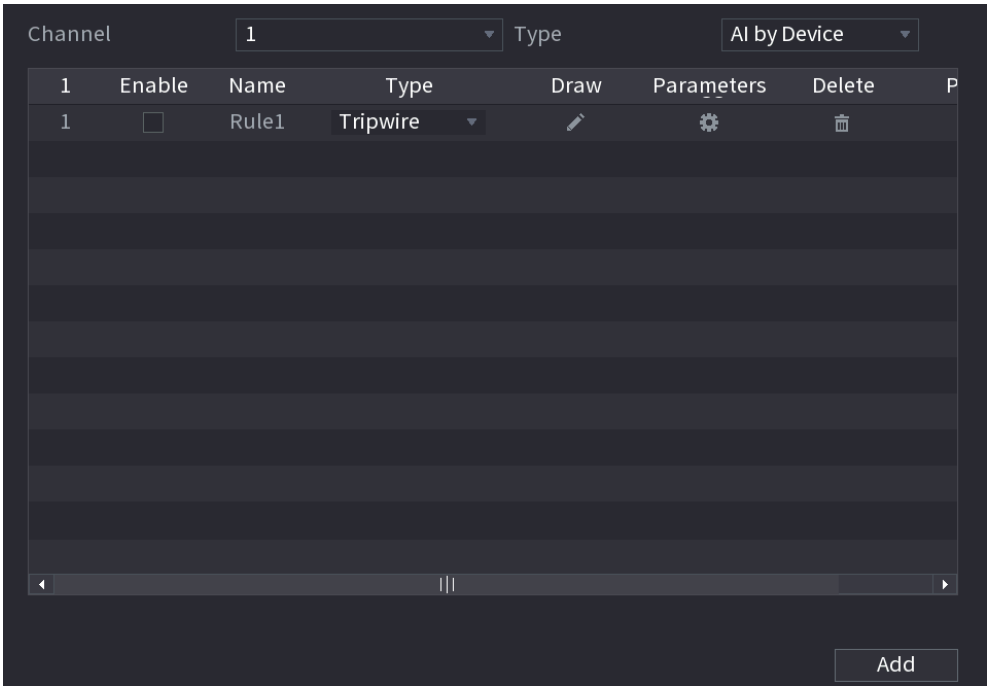
Step 2 In the **Channel** list, select the channel number that you want to configure the IVS function.

Step 3 At **Type**, you can select from **AI by Camera** and **AI by Device**.

- **AI by Camera**: This option requires certain AI cameras. The camera will do all the AI analysis, and then give the results to the DVR.
- **AI by Device**: The camera only transmits normal video stream to the DVR, and then the DVR will do all the AI analysis.

Step 4 Click **Add**.

Figure 5-176 Added rule



Step 5 Configure the parameters for the rule that you selected.

Step 6 Select the checkbox of the rule to enable it.

Step 7 Click **Apply** to complete the settings.

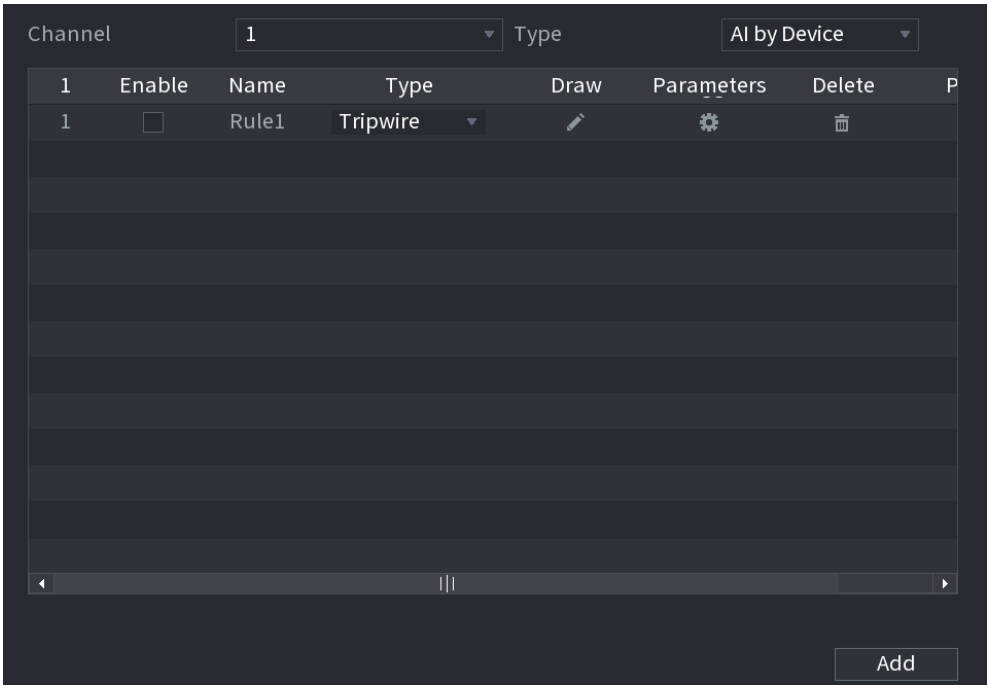
Configuring Tripwire Rules

When the target object crosses the tripwire in the defined direction, the system activates alarms.

- The tripwire can be configured as a straight line or broken line.
- Supports detecting one-way or two-way tripwire crossing.
- Supports multiple tripwires in the same scenario to meet the complexity.
- Supports size filtering for target.

Step 1 On the rule line that you added, in the **Type** list, select **Tripwire**.

Figure 5-177 Tripwire



Step 2 Draw a tripwire.

1) In the **Channel** list, select the channel that you want to configure the rules for.
2) Click .

Figure 5-178 Tripwire rule

3) Configure the settings for the parameters of drawing rules.

Figure 5-179 Tripwire parameters

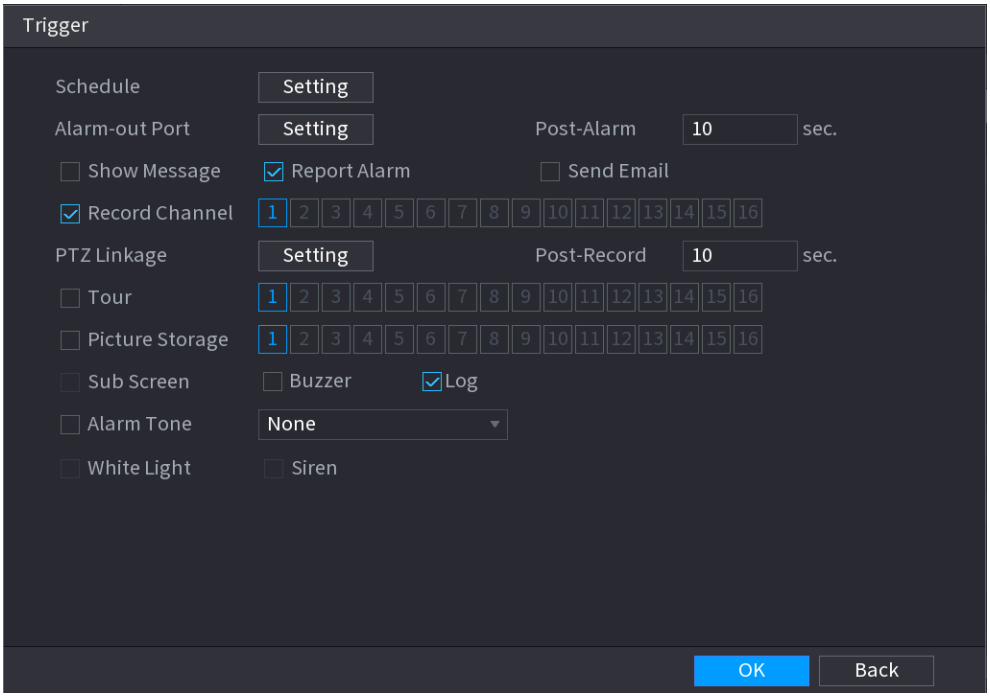
Parameter	Description
Name	Enter the customized rule name.
Direction	Set the direction of the tripwire. You can choose **A to B** (left to right), **B to A** (right to left), and **Both**.
Target Filter	Click to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target that is crossing the tripwire is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Effective Target	Enable the AI Recognition function ( ). By default, **Human** and **Motor Vehicle** are selected for alarm object.

4) Drag to draw a tripwire. The tripwire can be a straight line, broken line or polygon.

5) Click **OK** to save the settings.

Step 3 Click to set the actions to be triggered.

Figure 5-180 Trigger



Step 4 Configure the triggering parameters.

Figure 5-181 Triggering parameters

Parameter	Description
Schedule	Define a period during which the detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable general alarm and select the alarm output port. ● Ext. Alarm: Connect the alarm box to the Device and then enable it. ● Wireless Siren: Connect the wireless gateway to the Device and then enable it. For details, see "5.12 IoT Function." When an alarm event occurs, the system links the peripheral alarm devices connected to the selected output port.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up alarm message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs. ● Not all models support this function. ● The corresponding parameters in the alarm center should be configured. For details, see "5.15.1.12 Configuring Alarm Center Settings."

Parameter	Description
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > EMAIL**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for intelligence event and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. To use this function, the PTZ operations must be configured. For details, see "5.4 Controlling PTZ Cameras."
Post-Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels. ● To use this function, the tour setting must be configured. ● After the tour is ended, the live view screen returns to the view layout before tour started.
Picture Storage	Select the **Picture Storage** checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot function is enabled for **Intel** in **Main Menu > STORAGE > Schedule > Picture Storage**.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > Tour > Sub Screen**." ● Not all models support this function. ● The extra screen must be enabled to support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast in response to a face detection event.

Step 5 Click **OK** to save the settings.

Step 6 Select the **Enable** checkbox, and then click **Apply**.

The tripwire detecting function is active. When the target object crosses the tripwire in the defined direction, the system activates alarms.

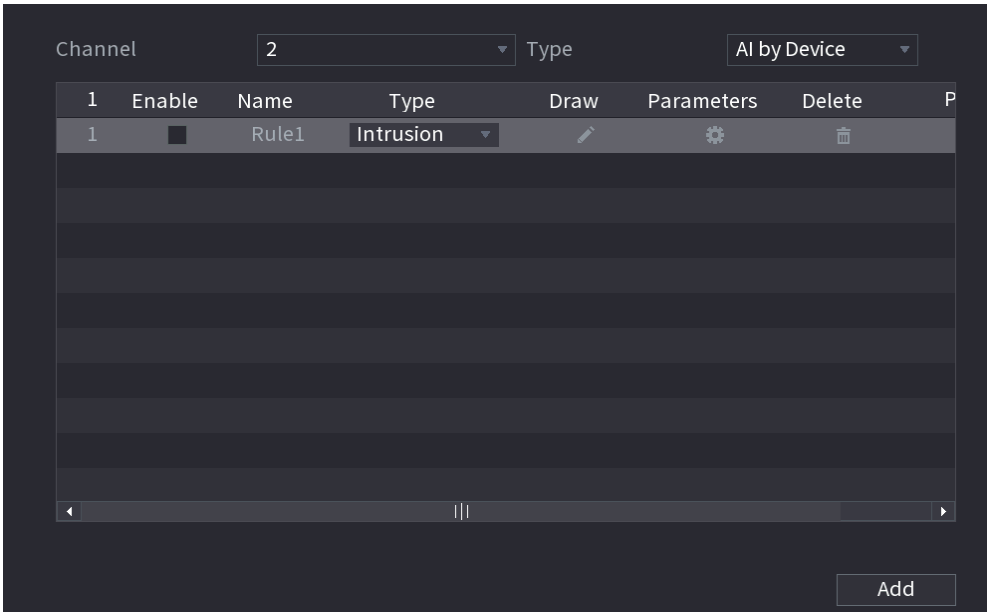
Configuring Intrusion Rules

When the target enters and leaves the defined detection area, or the target appears in the defined area, the system activates alarms.

- You can define the shape and quantity of intrusion areas.
- Supports detecting the behaviors that enter and leave the intrusion areas.
- Supports detecting the behaviors that are moving in the intrusion areas. The quantity of areas and lasting time can be configured.
- Supports size filtering for target.

Step 1 On the rule line that you added, in the **Type** list, select **Intrusion**.

Figure 5-182 Intrusion



Step 2 Draw an area.

1) In the **Channel** list, select the channel that you want to configure the rules for.
2) Click .

Figure 5-183 Intrusion rule

3) Configure the settings for the parameters of drawing rules.

Figure 5-184 Intrusion parameters

Parameter	Description
Name	Enter the customized rule name.
Action	Configure the actions that are defined as intrusion. You can select the **Appear** checkbox and the **Cross** checkbox.
Direction	In the **Direction** list, select the direction of crossing the configured area. You can select **Enter&Exit**, **Enter**, and **Exit**.
Target Filter	Click to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target that is crossing the tripwire is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Effective Target	Enable the AI Recognition function ( ). By default, **Human** and **Motor Vehicle** are selected for alarm object.

4) Drag to draw an area.

5) Click **OK** to save the settings.

Step 3 Click to set the actions to be triggered.

Step 4 Select the **Enable** checkbox, and then click **Apply**.

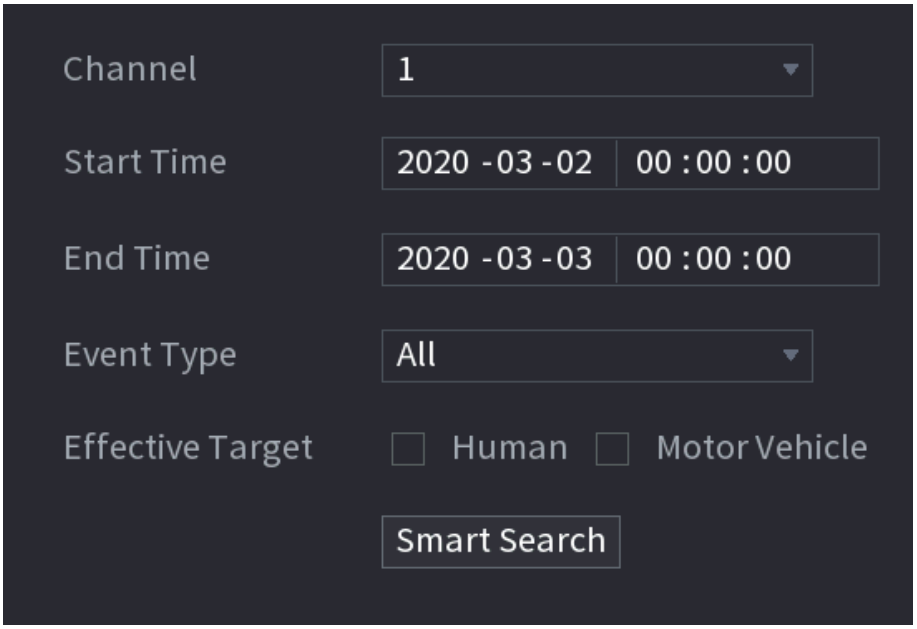
The intrusion detecting function is active. When the target enters and leaves the area, or the target appears in the defined area, the system activates alarms.

5.11.2.3.2 Smart Search for IVS Function

You can search for the intelligent events and play back.

Step 1 Select **Main Menu > AI > SMART SEARCH > IVS**.

Figure 5-185 IVS

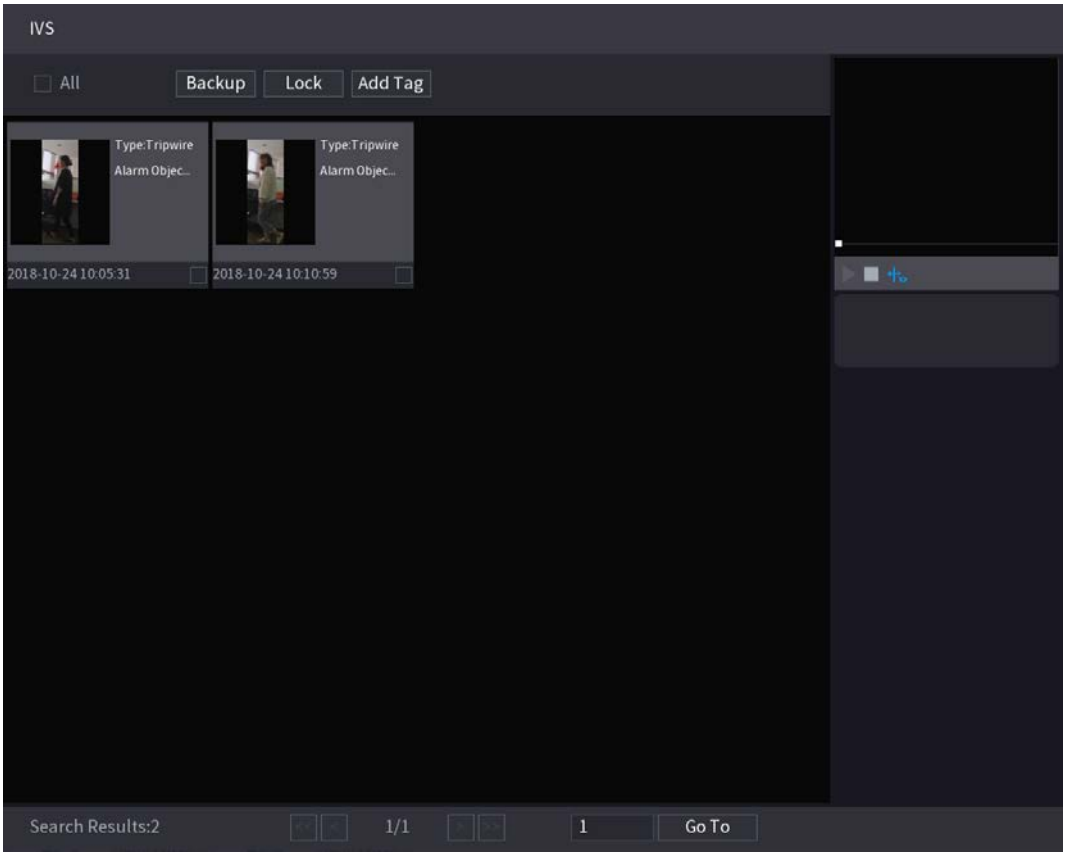


Step 2 In the **Channel** list, select the channel that you want to search for the events, and then set other parameters such as start time, end time, event type, and alarm object.

Step 3 Click **Smart Search**.

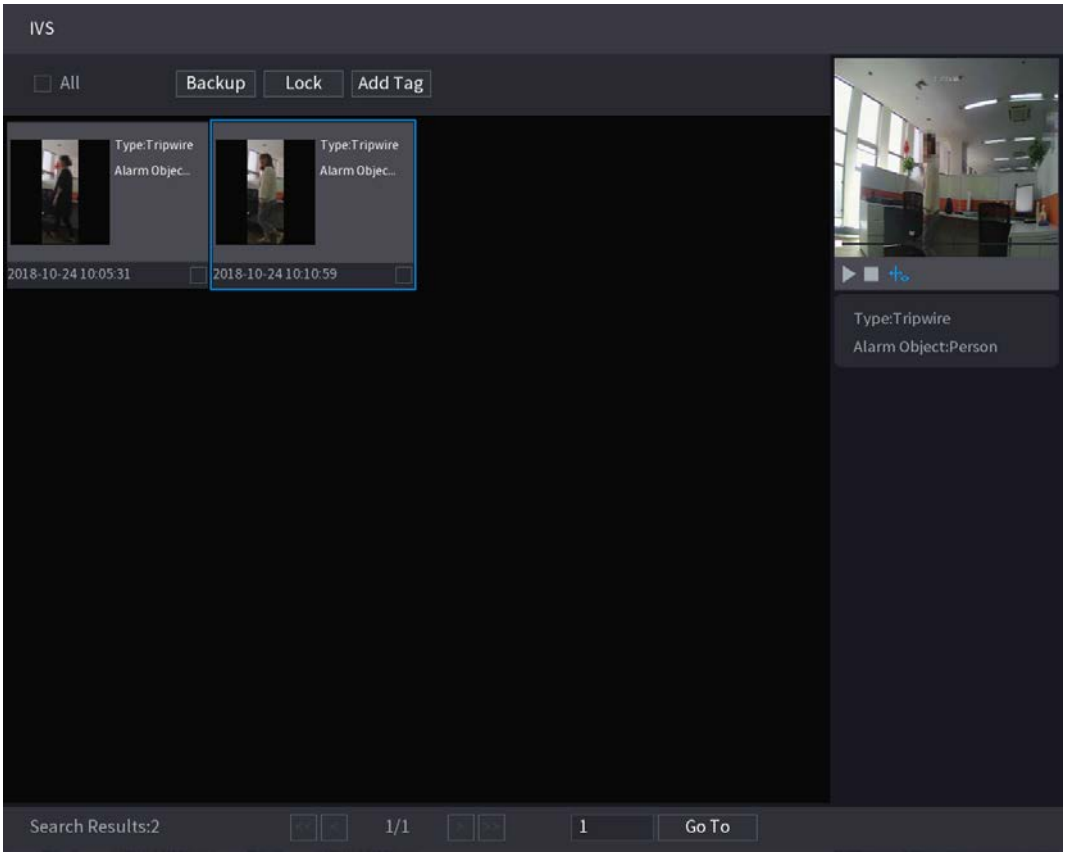
The results that satisfy the searching conditions are displayed.

Figure 5-186 Search results



Step 4 Click the picture that you want to play back.

Figure 5-187 Playback



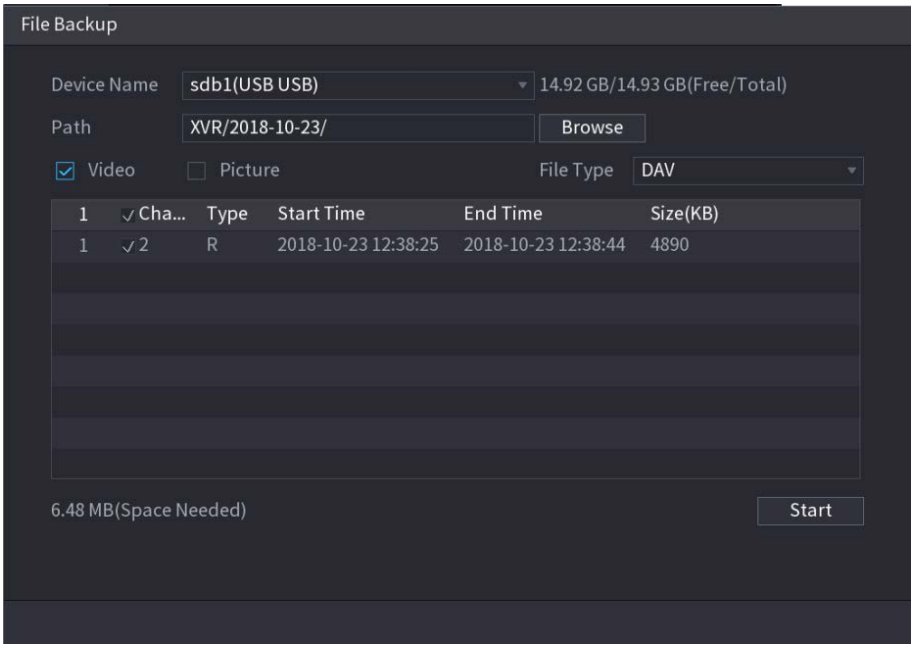
Step 5 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-188 Backup



- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.

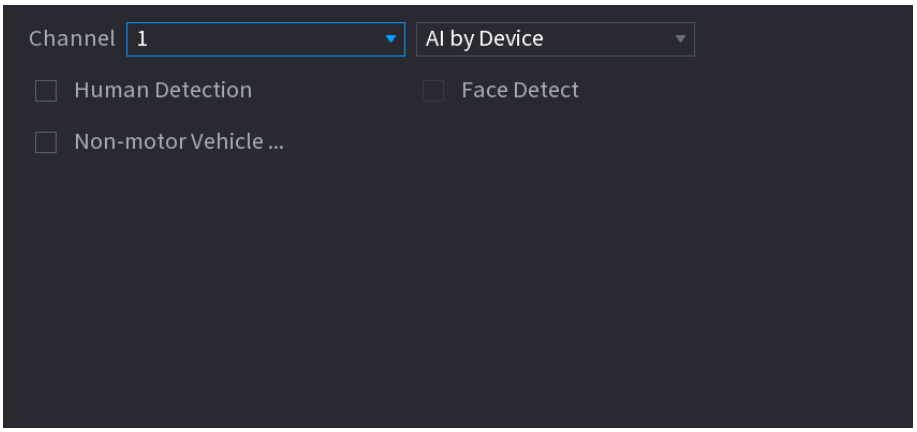
5.11.2.4 Video Structuring

The device can detect and extract key features from the human bodies and non-motor vehicles in the video, and then build a structured database. You can search any target you need with these features.

5.11.2.4.1 Configuring Video Structuring

Step 1 Select **Main Menu > AI > Parameters > Video Structuring**.

Figure 5-189 Video structuring



Step 2 In the **Channel** list, select a channel that you want to configure video structuring function, and then enable it.

Step 3 At **Type**, you can select from **AI by Camera** and **AI by Device**.

- **AI by Camera**: This option requires certain AI cameras. The camera will do all the AI analysis, and then give the results to the DVR.
- **AI by Device**: The camera only transmits normal video stream to the DVR, and then the DVR will do all the AI analysis.

Step 4 You can select from **Human Detection, Face Detect**, and **Non-motor Vehicle**.

- **Human Detection**: Select this option, and then the device will analyze all the human body features in the video, including Top, Top Color, Bottom, Bottom Color, Hat, Bag, Gender, Age, and Umbrella. You can search the target you need with these features. See "Human Body Detection" in "5.11.1.4.2 Smart Search for Video Structuring."
- **Face Detect**: You need to select **Human Detection** first, and then you can select this option. If you select this option, and there is any human face appears in the video, then there will be an extra face image and some extra face features in the human body detection results, including Glasses, Expression, Mask, and Beard. You can search the target you need with these features. See "Human Body Detection" in "5.11.1.4.2 Smart Search for Video Structuring."
- **Non-motor Vehicle**: Select this option, and then the device will analyze all the non-motor vehicle features in the video, including Type, Vehicle Color, People Number, and Helmet. You can search the target you need with these features. See " Non-motor Vehicle Detection" in "5.11.1.4.2 Smart Search for Video Structuring."

Step 5 Click **Apply**.

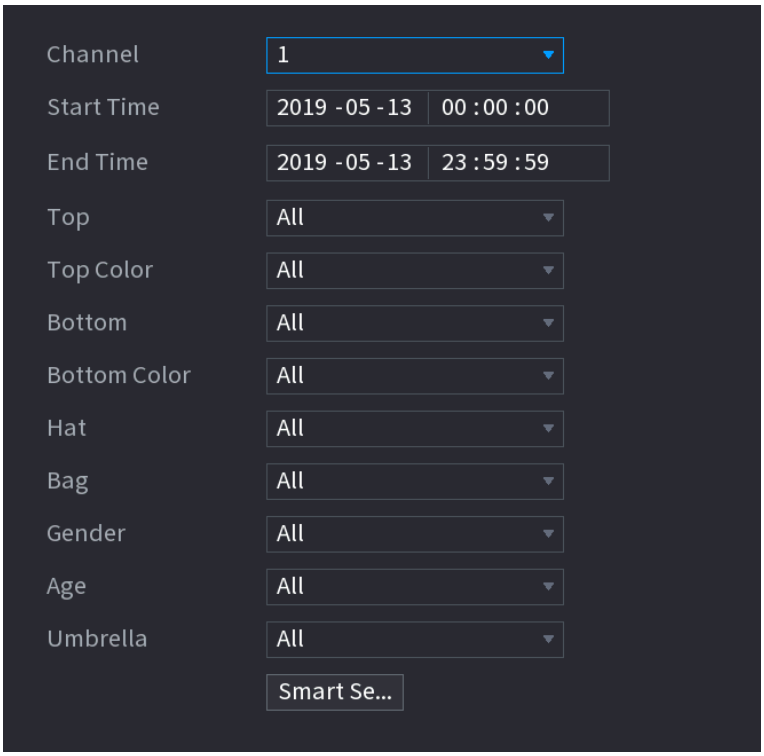
5.11.2.4.2 Smart Search for Video Structuring

You can search the target you need with human body features or non-motor vehicle features

Human Body Detection

Step 1 Select **Main Menu > AI > SMART SEARCH > Human Body Detection**.

Figure 5-190 Human body detection

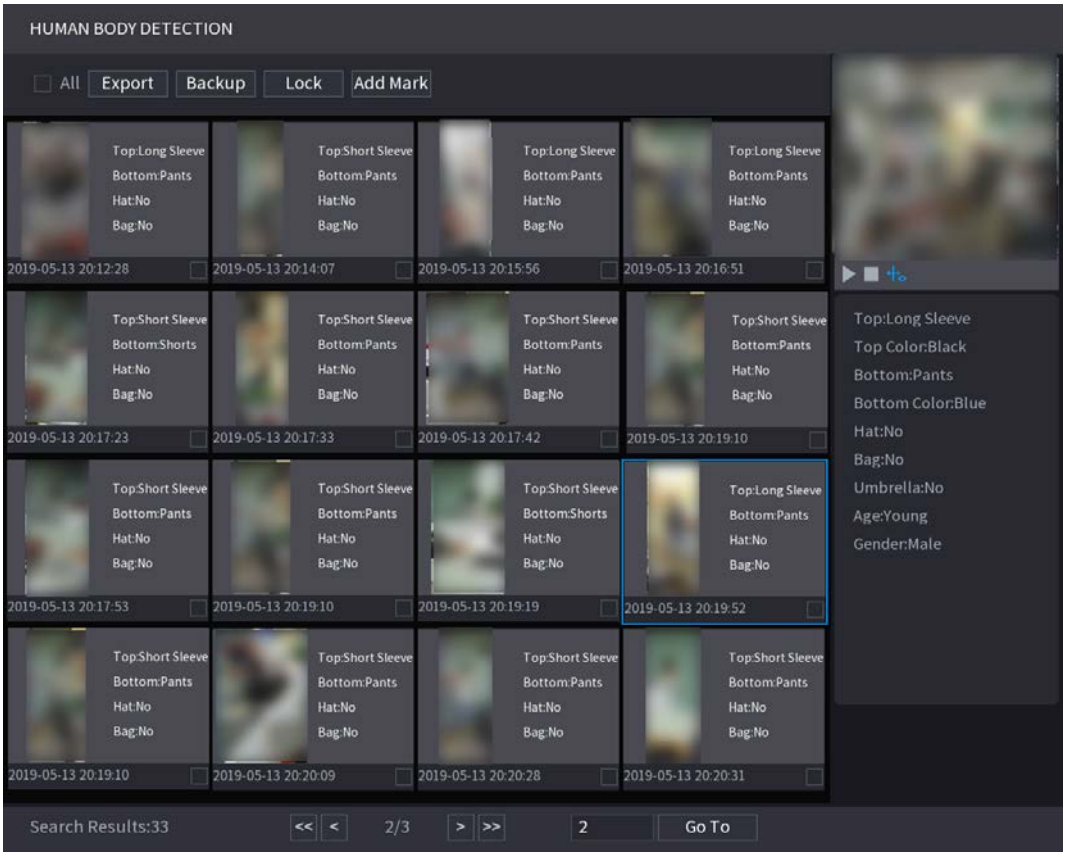


Step 2 Select the channel and the time, and then select one or multiple features from **Top**, **Top Color**, **Bottom**, **Bottom Color**, **Hat**, **Bag**, **Gender**, **Age**, or **Umbrella**.

Step 3 Click **Smart Search**.

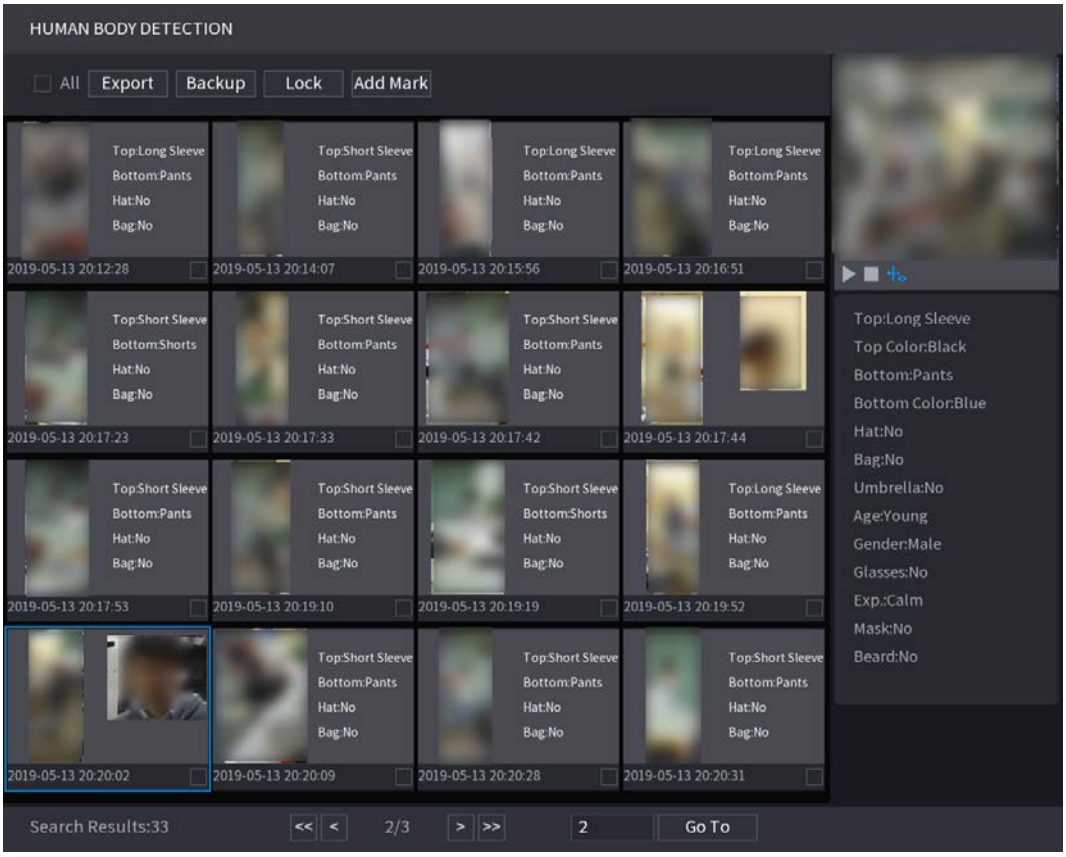
- If you only selected **Human Body Detection** and did not select **Face Detection** in "5.11.1.4.1 Configuring Video Structuring", there will be only human body features displayed in the results.

Figure 5-191 Human body detection



- If you selected **Human Body Detection** and **Face Detection** in "5.11.1.4.1 Configuring Video Structuring", and there is any human face appears in the video, there will be extra face features displayed in the results.

Figure 5-192 Extra face features



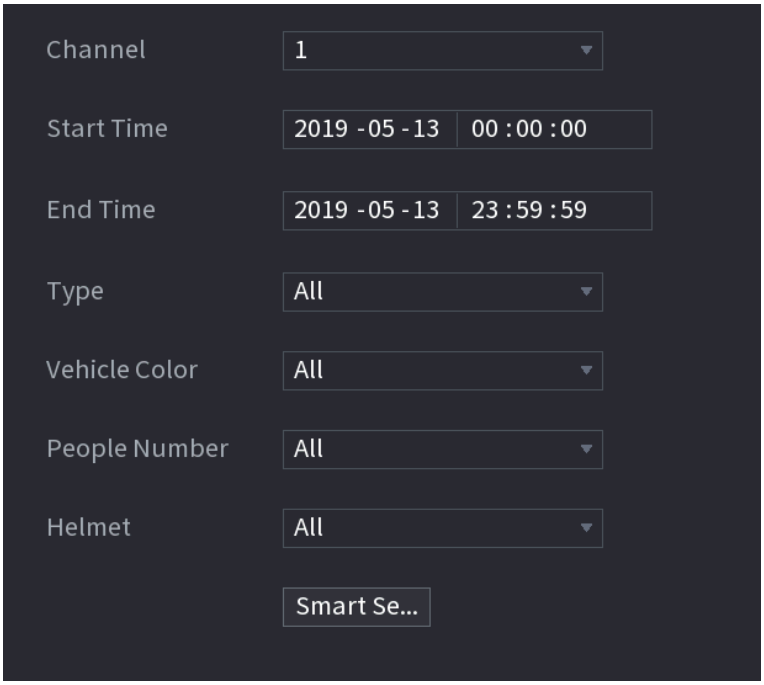
Step 4 Select one or multiple results, and then you can

- Click **Export** to export them to the USB device
- Click **Backup** to make backup in the DVR
- Click **Lock** so that they don't get overwritten or deleted
- Click **Add Tag** to name them as needed.

Non-motor Vehicle Detection

Step 1 Select **Main Menu > AI > AI Search > Non-motor Vehicle Detection**.

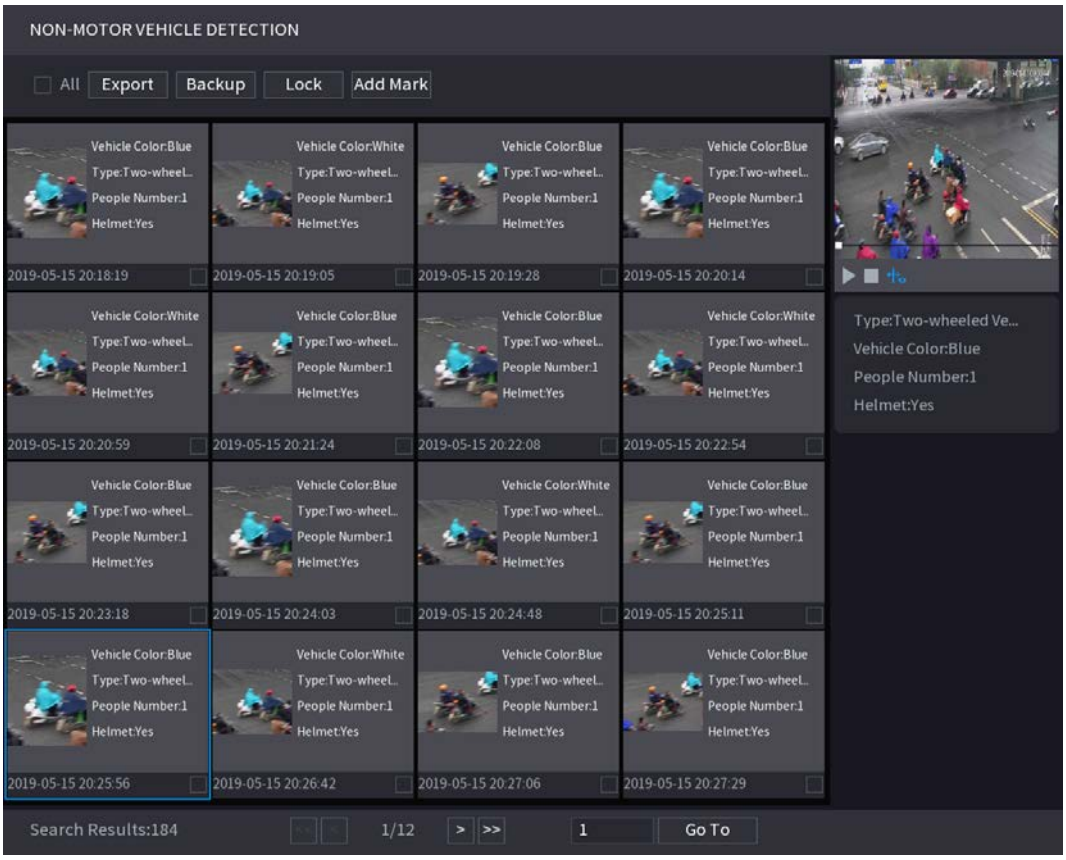
Figure 5-193 Non-motor vehicle detection



Step 2 Select the channel and the time, and then select one or multiple features from **Type**, **Vehicle Color**, **People Number**, or **Helmet**.

Step 3 Click **Smart Search**.

Figure 5-194 Search results



Step 4 Select one or multiple results, and then you can

- Click **Export** to export them to the USB device

- Click **Backup** to make backup in the DVR
- Click **Lock** so that they don't get overwritten or deleted
- Click **Add Tag** to name them as needed.

5.11.3 For Lite AI Series

AI module provides SMD (Smart Motion Detection) and IVS functions. These functions take effect after they are configured and enabled. It adopts deep learning and can realize precision alarms. You can only enable one of them to the same channel at the same time.

- SMD: The device can detect and classify humans and vehicles in the image.
- IVS: The IVS function processes and analyzes the human and vehicle images to extract the key information to match with the preset rules. When the detected behaviors match with the rules, the system activates alarms. The IVS function can avoid wrong alarms by filtering the factors such as rains, light, and animals.
- Face detection: The Device can analyze the faces captured by the camera and link the configured alarms. This function is available for XVR5X-I and XVR 7X-I series only.
- Face recognition: The Device can compare the captured faces with the face database and then link the configured alarms. This function is available for XVR 7X-I series only.

SMD, face detection, face recognition and IVS cannot be enabled simultaneously on select models. For details, see 5.1.4.2 Configuring General Settings.

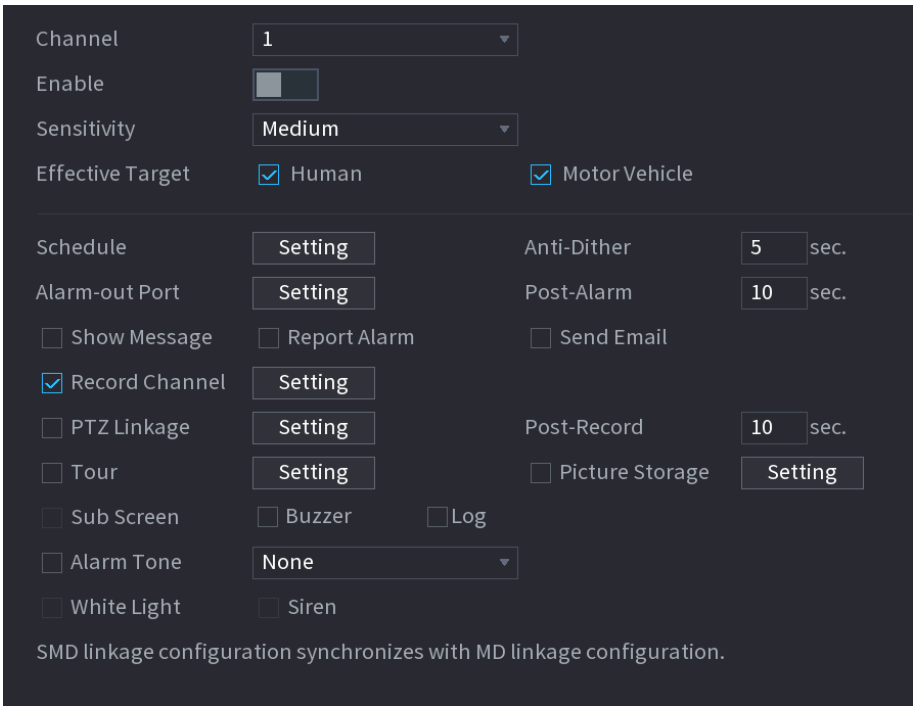
5.11.3.1 SMD

The device can detect and classify humans and vehicles in the image.

5.11.3.1.1 Configuring SMD Parameters

Step 1 Select **Main Menu > AI > Parameters > SMD**.

Figure 5-195 SMD



Step 2 In the **Channel** list, select a channel that you want to configure face detection function, and then enable it.

Step 3 Configure the parameters.

Figure 5-196 SMD parameters

Parameter	Description
Channel	In the **Channel** list, select a channel to set the motion detection.
Enable	Enable or disable the motion detection function.
Sensitivity	Set the sensitivity for smart motion detection.
Effective Target	Select human or motor vehicle or both.
Schedule	Define a period during which the motion detection is active.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up message in your local host PC.

Parameter	Description
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs.
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for motion detection and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. Motion Detect can only activate PTZ preset.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels.
Picture Storage	Select the **Snapshot** checkbox to take a snapshot of the selected channel. To use this function, select **Main Menu > CAMERA > Encode > Snapshot**, in the **Type** list, select **Event**.
Sub Screen	Select the checkbox to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu > DISPLAY > Tour > Sub Screen.** • Not all models support this function. • To use this function, extra screen shall be enabled.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in **Main Menu > DISPLAY > Tour**. Not all models support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast/alarm tones in response to a motion detection event.
White Light	Select the checkbox to enable white light alarm of the camera.

Parameter	Description
Siren	Select the checkbox to enable sound alarm of the camera.

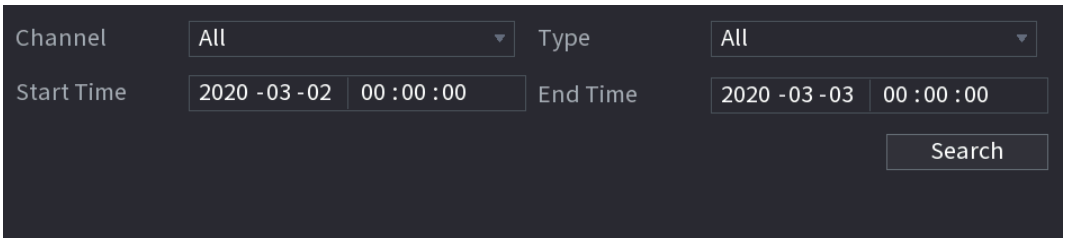
Step 4 Click **Apply** to complete the settings.

5.11.3.1.2 Searching for SMD Reports

You can search the detection history by channel, object type, and time.

Step 1 Select **Main Menu > AI > AI Search > SMD**.

Figure 5-197 SMD



Step 2 Select the channel, enter the start time and end time, and select the object type you need.

Step 3 Click **Search**.

The results are displayed.

5.11.3.2 Configuring IVS Function

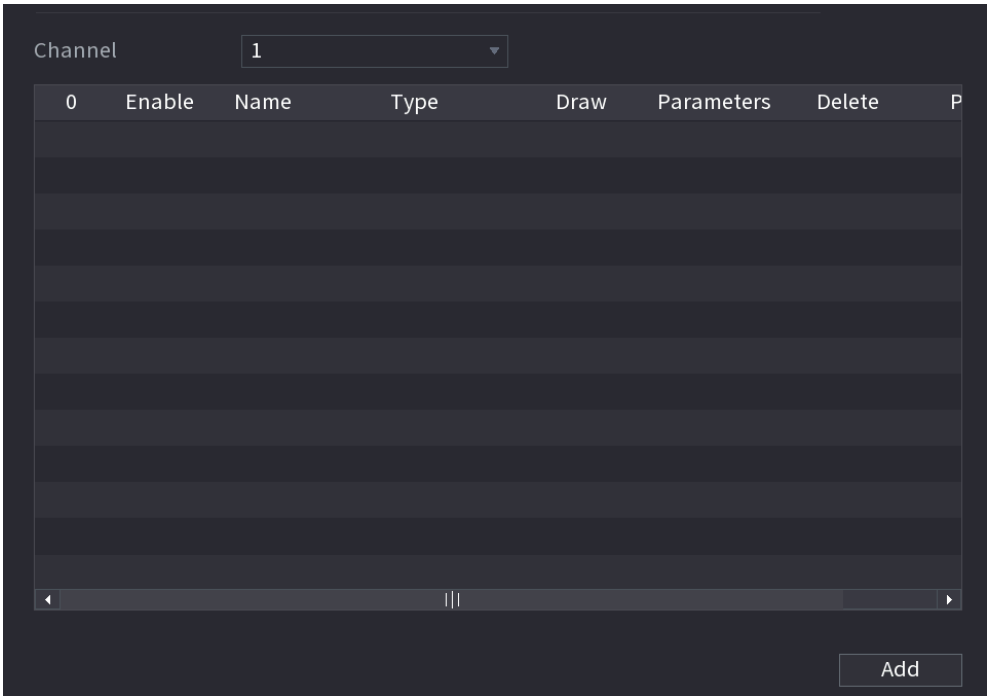
The IVS function processes and analyzes the images to extract the key information to match with the preset rules. When the detected behaviors match with the rules, the system activates alarms.

5.11.3.2.1 Configuring IVS Parameters

The alarms are generated according to the configured parameters.

Step 1 Select **Main Menu > AI > Parameters > IVS**.

Figure 5-198 IVS

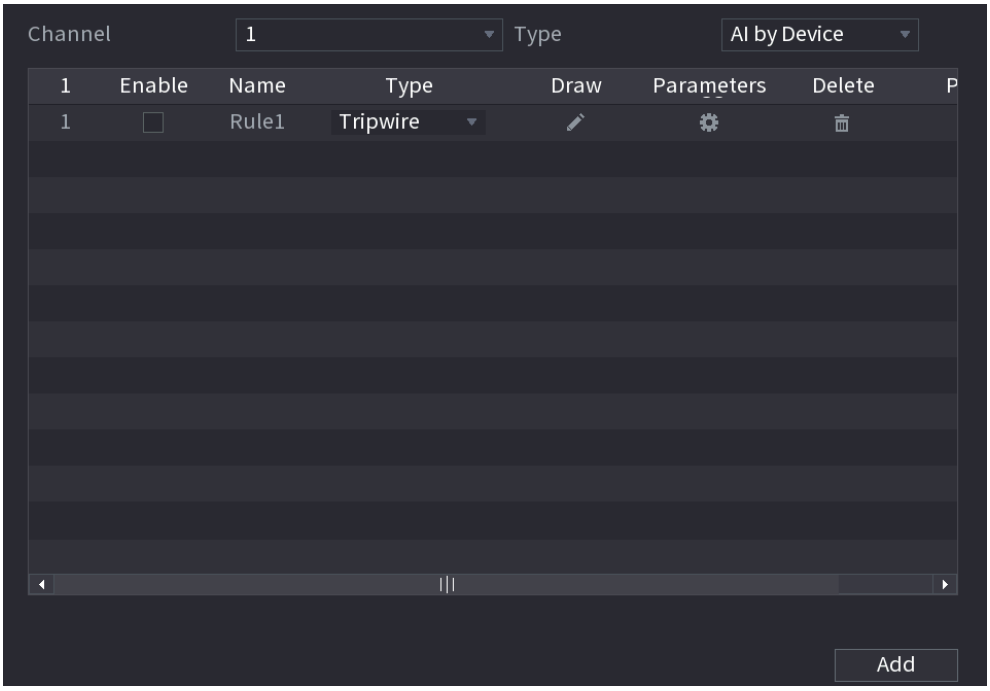


You can enable the AI Mode, and then the detection accuracy would be improved, but the video stream quantity that the DVR can process will reduce.

Step 2 In the **Channel** list, select the channel number that you want to configure the IVS function.

Step 3 Click **Add**.

Figure 5-199 Added rule



Step 4 Configure the parameters for the rule that you selected.

Step 5 Select the checkbox of the rule to enable it.

Step 6 Click **Apply** to complete the settings.

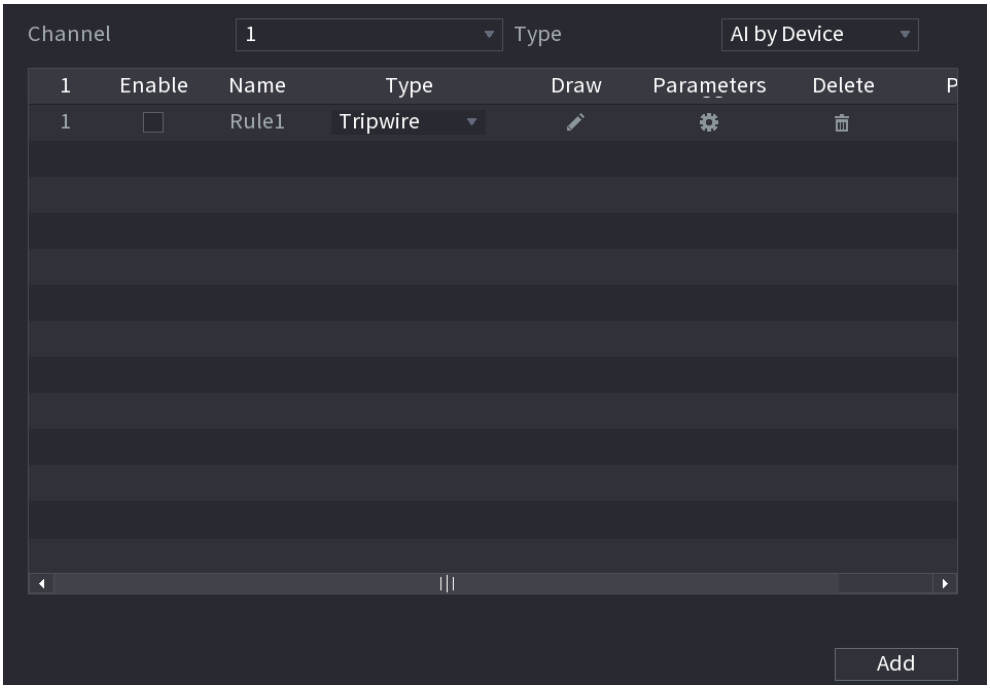
Configuring Tripwire Rules

When the target object crosses the tripwire in the defined direction, the system activates alarms.

- The tripwire can be configured as a straight line or broken line.
- Supports detecting one-way or two-way tripwire crossing.
- Supports multiple tripwires in the same scenario to meet the complexity.
- Supports size filtering for target.

Step 1 On the rule line that you added, in the **Type** list, select **Tripwire**.

Figure 5-200 Tripwire



Step 2 Draw a tripwire.

1) In the **Channel** list, select the channel that you want to configure the rules for.

2) Click .

Figure 5-201 Tripwire rule

3) Configure the settings for the parameters of drawing rules.

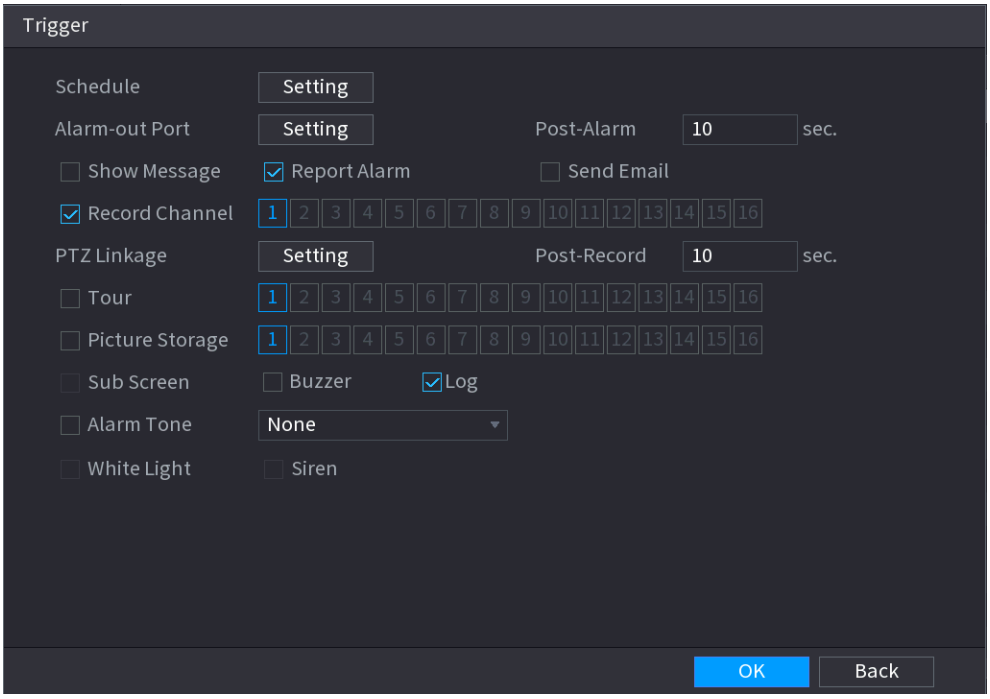
Table 5-37 Tripwire parameters

Parameter	Description
Name	Enter the customized rule name.
Direction	Set the direction of the tripwire. You can choose **A to B** (left to right), **B to A** (right to left), and **Both**.
Target Filter	Click to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target that is crossing the tripwire is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Effective Target	Enable the AI Recognition function ( ). By default, **Human** and **Motor Vehicle** are selected for alarm object.

4) Drag to draw a tripwire. The tripwire can be a straight line, broken line or polygon.
5) Click **OK** to save the settings.

Step 3 Click to set the actions to be triggered.

Figure 5-202 Trigger



Step 4 Configure the triggering parameters.

Table 5-38 Triggering parameters

Parameter	Description
Schedule	Define a period during which the detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."

Parameter	Description
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable general alarm and select the alarm output port. ● Ext. Alarm: Connect the alarm box to the Device and then enable it. Wireless Siren: Connect the wireless gateway to the Device and then enable it. For details, see "5.12 IoT Function." When an alarm event occurs, the system links the peripheral alarm devices connected to the selected output port.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up alarm message in your local host PC.
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs. ● Not all models support this function. ● The corresponding parameters in the alarm center should be configured. For details, see "5.15.1.12 Configuring Alarm Center Settings."
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for intelligence event and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. To use this function, the PTZ operations must be configured. For details, see "5.4 Controlling PTZ Cameras."
Post-Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds.

Parameter	Description
Tour	Select the **Tour** checkbox to enable a tour of the selected channels. ● To use this function, the tour setting must be configured. ● After the tour is ended, the live view screen returns to the view layout before tour started.
Picture Storage	Select the **Snapshot** checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot function is enabled for **Intel** in **Main Menu > STORAGE > Schedule > Snapshot**.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > Tour > Sub Screen**." ● Not all models support this function. ● The extra screen must be enabled to support this function.
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast in response to a face detection event.

Step 5 Click **OK** to save the settings.

Step 6 Select the **Enable** checkbox, and then click **Apply**.

The tripwire detecting function is active. When the target object crosses the tripwire in the defined direction, the system activates alarms.

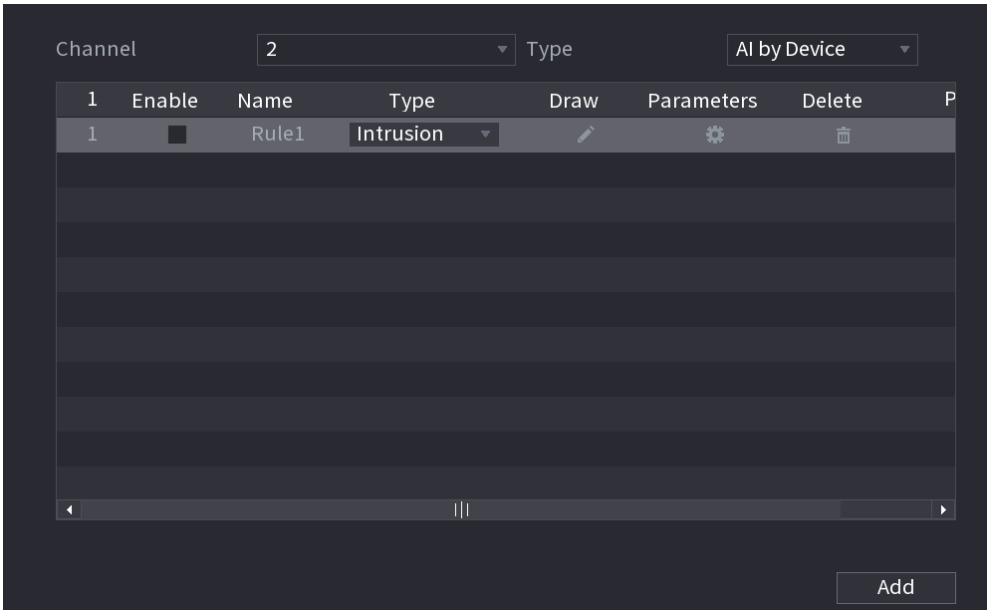
Configuring Intrusion Rules

When the target enters and leaves the defined detection area, or the target appears in the defined area, the system activates alarms.

- You can define the shape and quantity of intrusion areas.
- Supports detecting the behaviors that enter and leave the intrusion areas.
- Supports detecting the behaviors that are moving in the intrusion areas. The quantity of areas and lasting time can be configured.
- Supports size filtering for target.

Step 1 On the rule line that you added, in the **Type** list, select **Intrusion**.

Figure 5-203 Intrusion



Step 2 Draw an area.

1) In the **Channel** list, select the channel that you want to configure the rules for.

2) Click .

Figure 5-204 Intrusion rule

3) Configure the settings for the parameters of drawing rules.

Table 5-39 Intrusion parameters

Parameter	Description
Name	Enter the customized rule name.
Action	Configure the actions that are defined as intrusion. You can select the **Appear** checkbox and the **Cross** checkbox.
Direction	In the **Direction** list, select the direction of crossing the configured area. You can select **Enter&Exit**, **Enter**, and **Exit**.
Target Filter	Click to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target that is crossing the tripwire is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Effective Target	Enable the AI Recognition function ( ). By default, **Human** and **Motor Vehicle** are selected for alarm object.

4) Drag to draw an area.
5) Click **OK** to save the settings.

Step 3 Click to set the actions to be triggered.

Step 4 Select the **Enable** checkbox, and then click **Apply**.

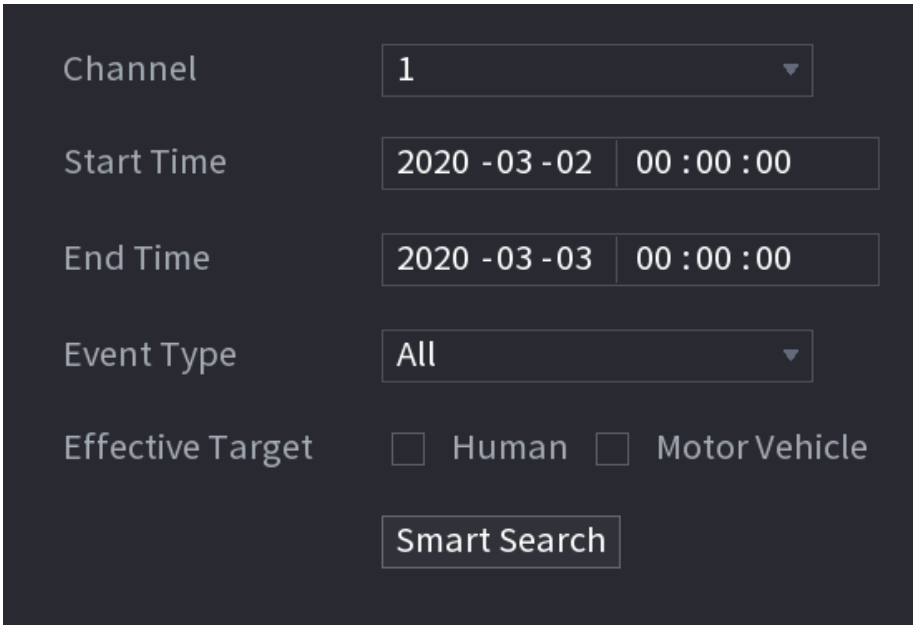
The intrusion detecting function is active. When the target enters and leaves the area, or the target appears in the defined area, the system activates alarms.

5.11.3.2.2 Smart Search for IVS Function

You can search for the intelligent events and play back.

Step 1 Select **Main Menu > AI > AI Search > IVS**.

Figure 5-205 IVS

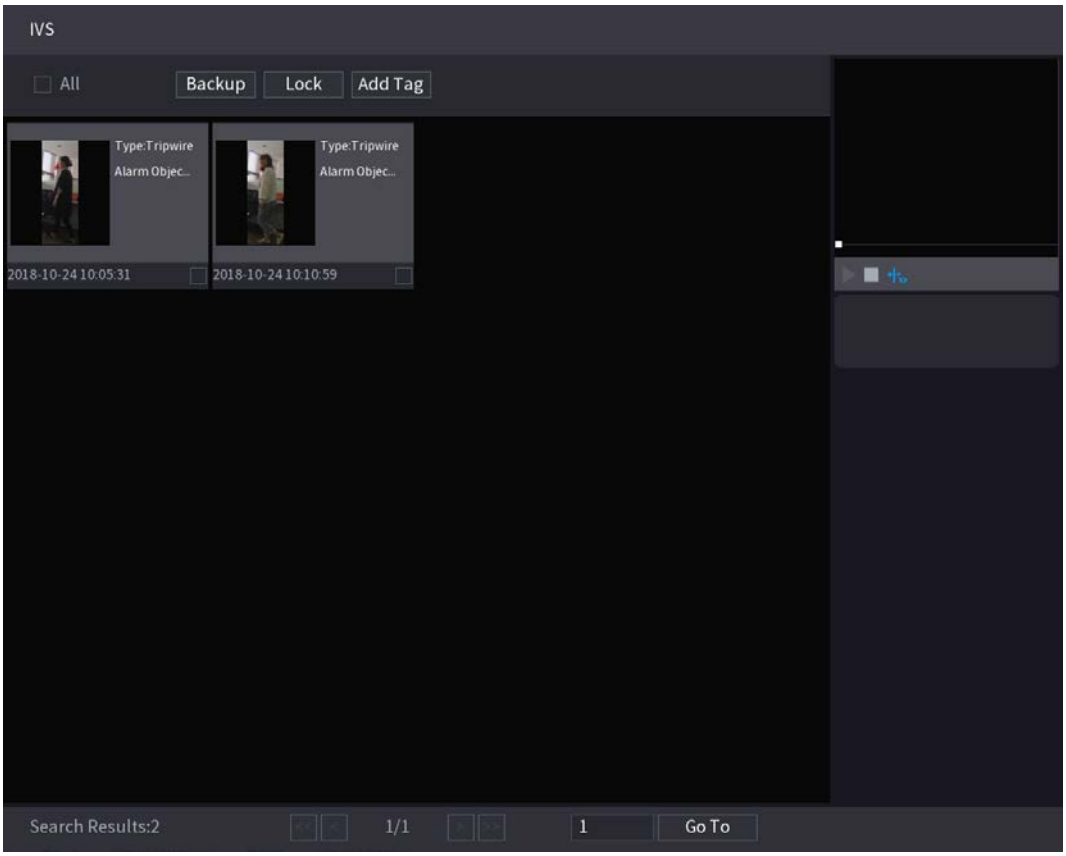


Step 2 In the **Channel** list, select the channel that you want to search for the events, and then set other parameters such as start time, end time, event type, and alarm object.

Step 3 Click **Smart Search**.

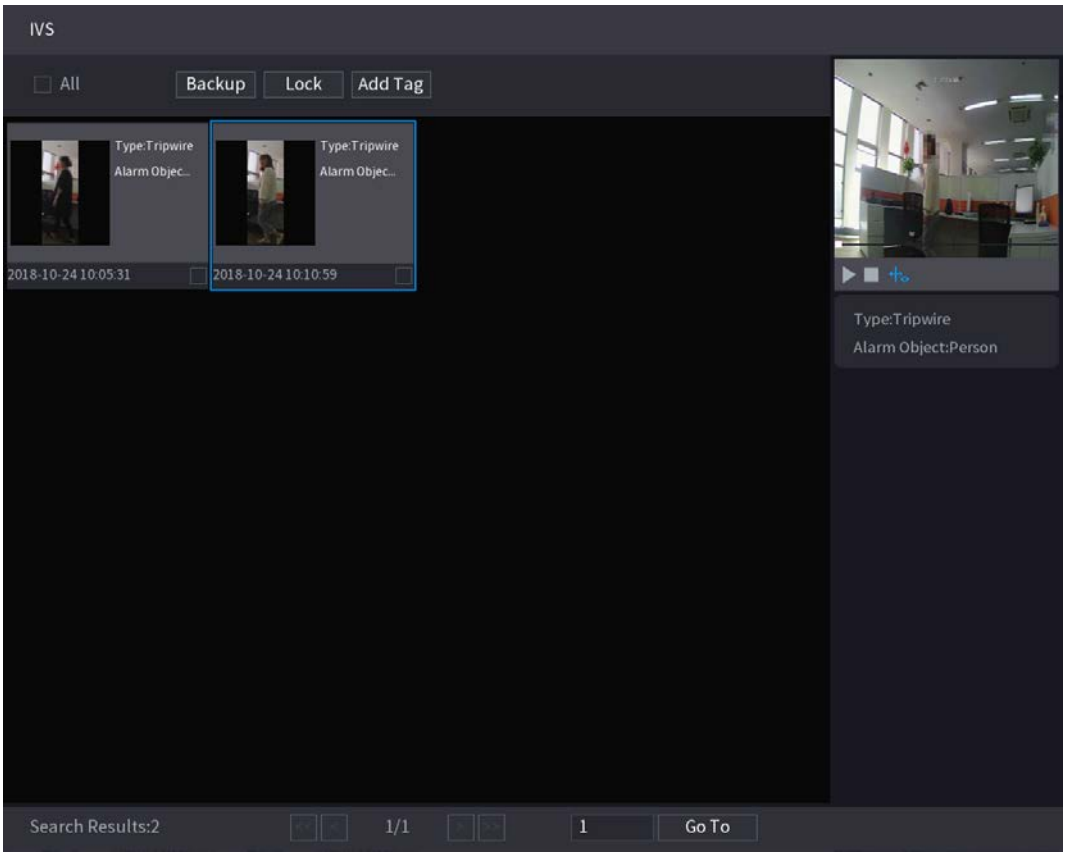
The results that satisfy the searching conditions are displayed.

Figure 5-206 Search results



Step 4 Click the picture that you want to play back.

Figure 5-207 Playback



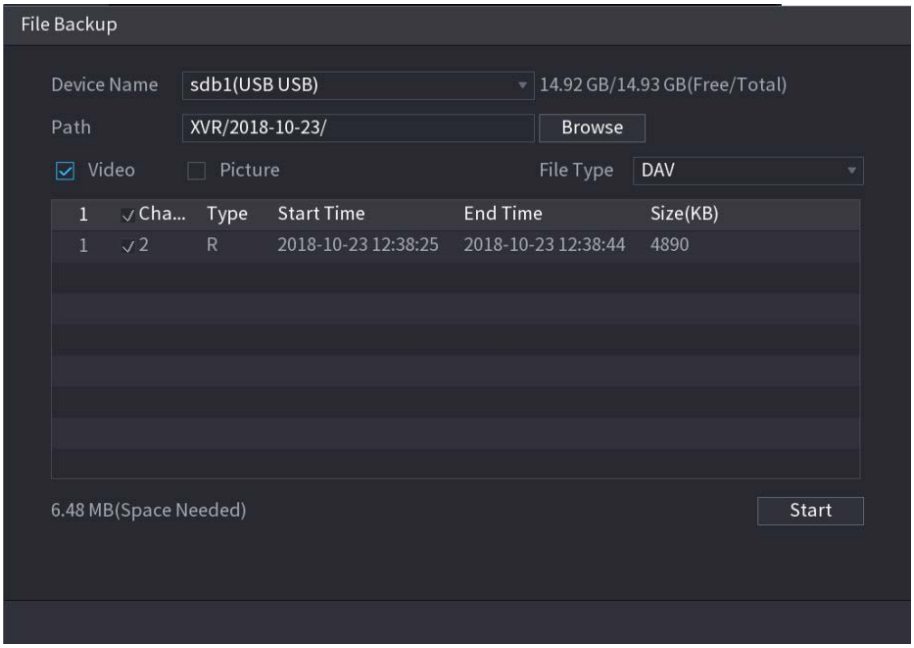
Step 5 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-208 Backup



- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.

5.11.3.3 Face Detection (For XVR5X-I and XVR7X-I series only)

Some series of devices can analyze the pictures captured by the camera to detect whether the faces are on the pictures. You can search and filter the recorded videos the faces and play back.

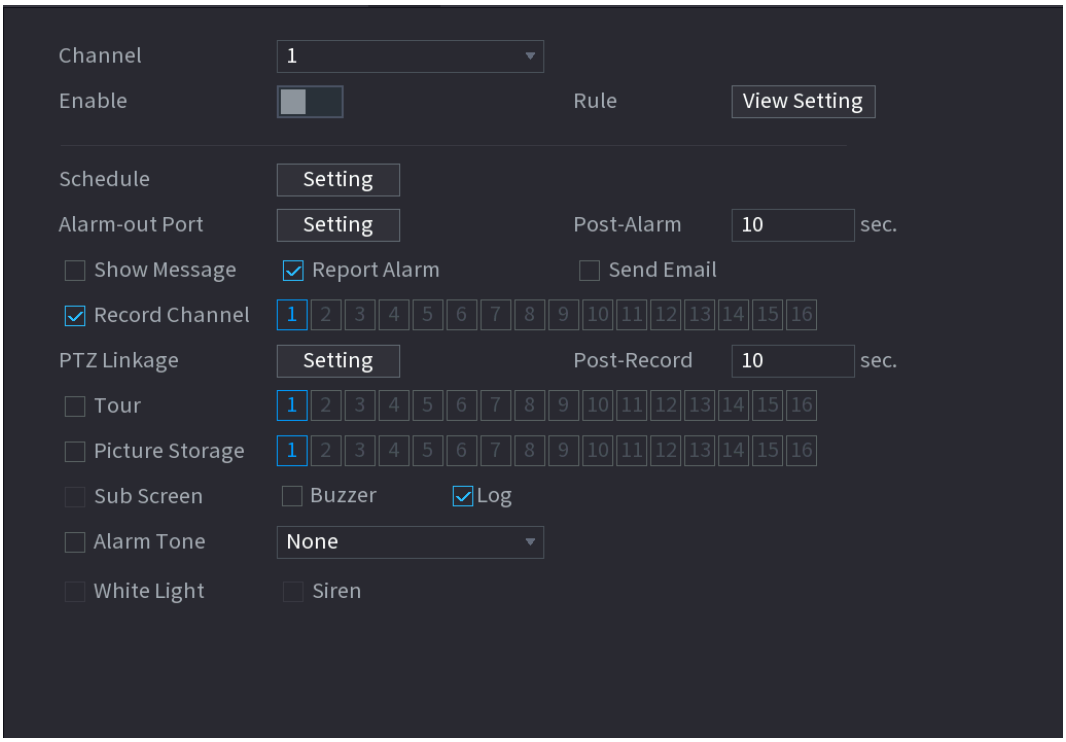
If you select AI by device, then among face detection and recognition, IVS function, you can use one of them at the same time for the same channel.

5.11.3.3.1 Configuring Face Detection Parameters

The alarms are generated according to the configured parameters.

Step 1 Select **Main Menu > AI > Parameters > Face Detection**.

Figure 5-209 Face detection



Step 2 In the **Channel** list, select a channel that you want to configure face detection function, and then enable it.

Step 3 Configure the parameters.

Table 5-40 Face detection parameters

Parameter	Description
Rule	Click **View Setting** to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size.
Schedule	Define a period during which the detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable general alarm and select the alarm output port. ● Ext. Alarm: Connect the alarm box to the Device and then enable it. ● Wireless Siren: Connect the wireless gateway to the Device and then enable it. For details, see "5.12 IoT Function." When an alarm event occurs, the system links the peripheral alarm devices connected to the selected output port.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** checkbox to enable a pop-up alarm message in your local host PC.

Parameter	Description
Report Alarm	Select the **Report Alarm** checkbox to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs. ● Not all models support this function. ● The corresponding parameters in the alarm center should be configured. For details, see "5.15.1.12 Configuring Alarm Center Settings."
Send Email	Select the **Send Email** checkbox to enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for intelligence event and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs. To use this function, the PTZ operations must be configured. For details, see "5.4 Controlling PTZ Cameras."
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels. ● To use this function, the tour setting must be configured." ● After the tour is ended, the live view screen returns to the view layout before tour started.
Picture Storage	Select the **Picture Storage** checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot function is enabled for **Intel** in **Main Menu > STORAGE > Schedule > Snapshot**.
Video Matrix	Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in **Main Menu > DISPLAY > TOUR > Extra Screen**. ● Not all models support this function. ● The extra screen must be enabled to support this function.

Parameter	Description
Buzzer	Select the checkbox to activate a buzzer noise at the Device.
Log	Select the checkbox to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast in response to a face detection event.
White Light	Select the checkbox to enable the white light alarm of the camera.
Siren	Select the checkbox to enable the sound alarm of the camera.

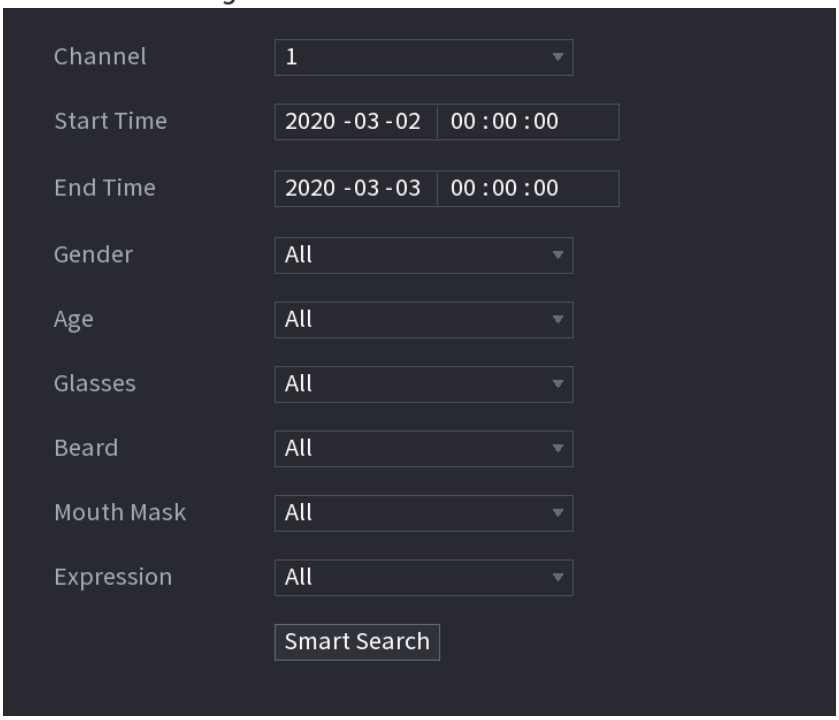
Step 4 Click **Apply** to complete the settings.

5.11.3.3.2 Searching for and Playing Detected Faces

You can search the detected faces and play back.

Step 1 Select **Main Menu > AI > AI Search > Face Detection**.

Figure 5-210 Face detection

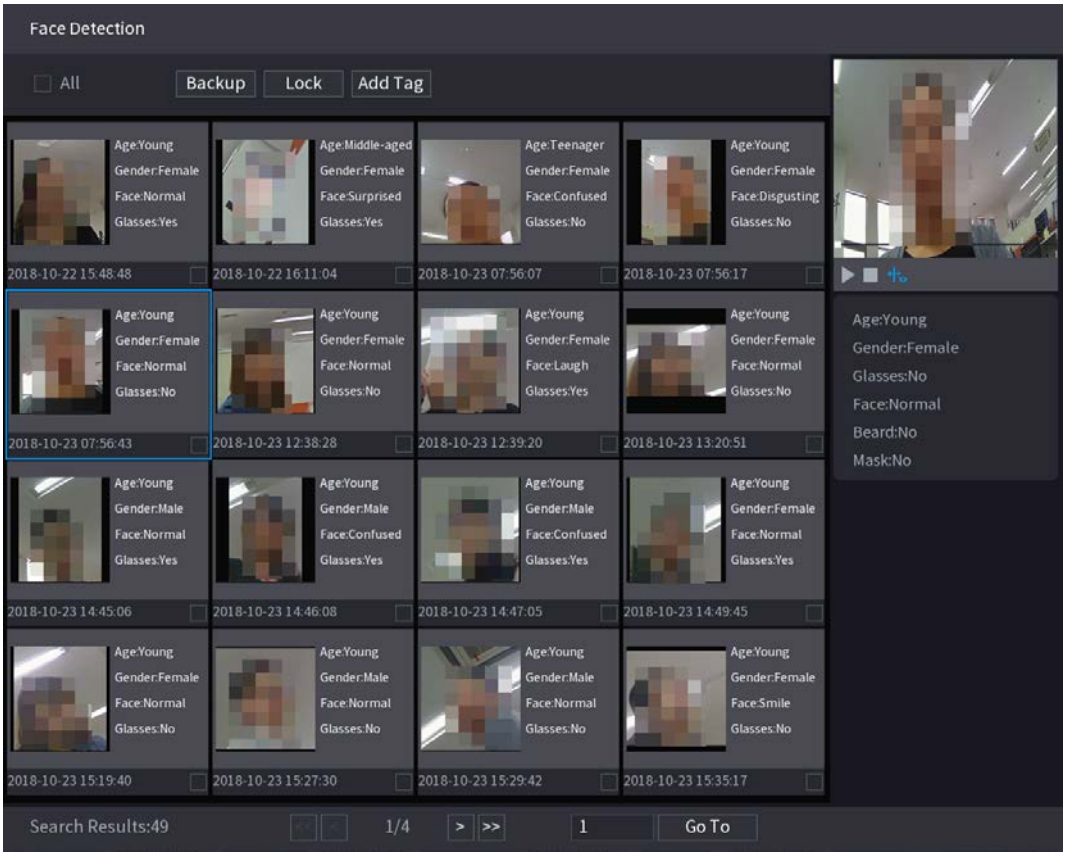


Step 2 Select the channel, enter the start time and end time, and set for the gender, age, glasses, beard, and mask.

Step 3 Click **Smart Search**.

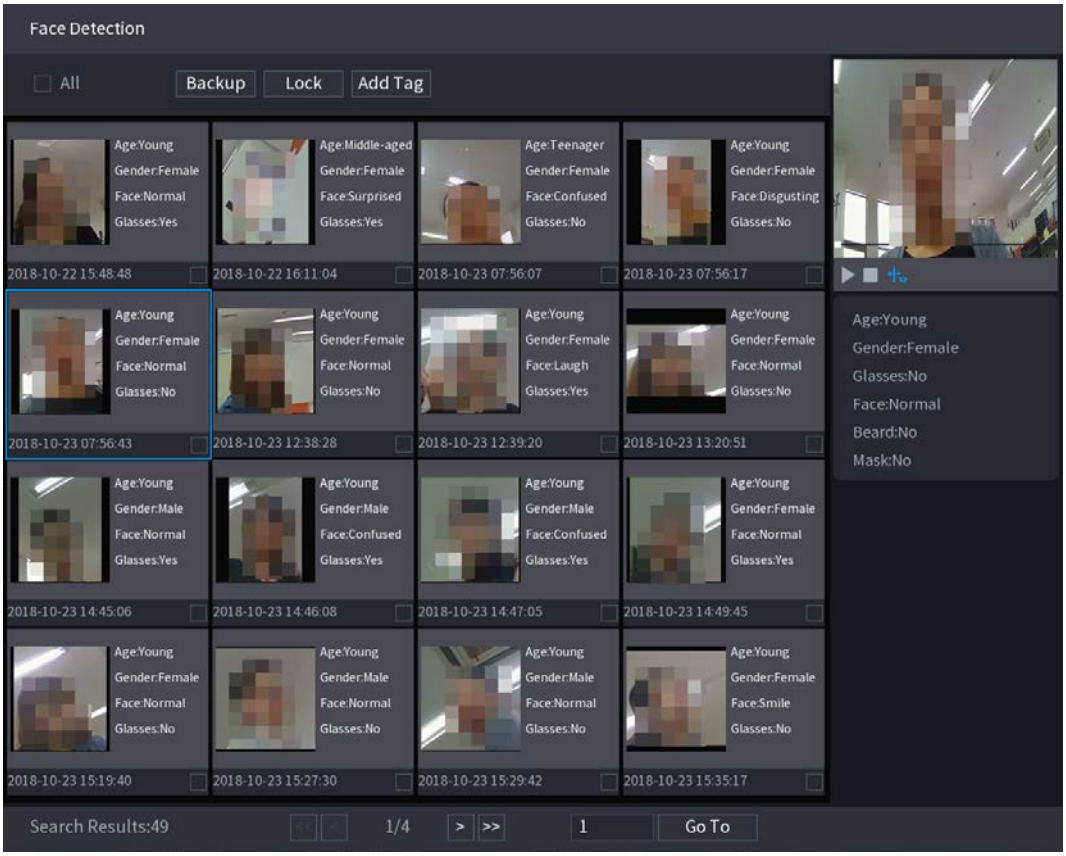
The results are displayed.

Figure 5-211 Search results



Step 4 Select the face that you want to play back.

Figure 5-212 Registered information



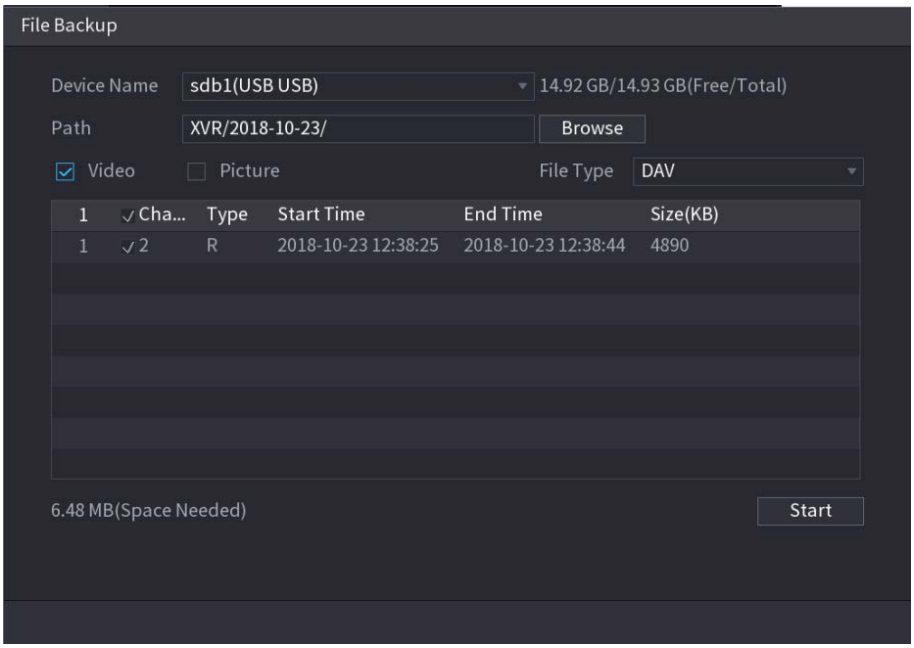
Step 5 And then click ▶ to start playing back the recorded detected face snapshots.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To export the database file (.csv) to the external storage device, select files, click **Export**, and then select the save path.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-213 Backup



- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.

5.11.3.4 Face Recognition (For XVR7X-I series only)

Face recognition applies to AI preview mode and smart search.

- AI preview mode: Supports comparing the detected faces with the face database, and display the comparison results.
- Smart search: Supports faces searching by faces attributes or portraits.

- If you select AI by device, then among face detection and recognition, IVS function, you can use one of them at the same time for the same channel.
- Before enabling face recognition function for a channel, the face detection must be enabled first for this channel.

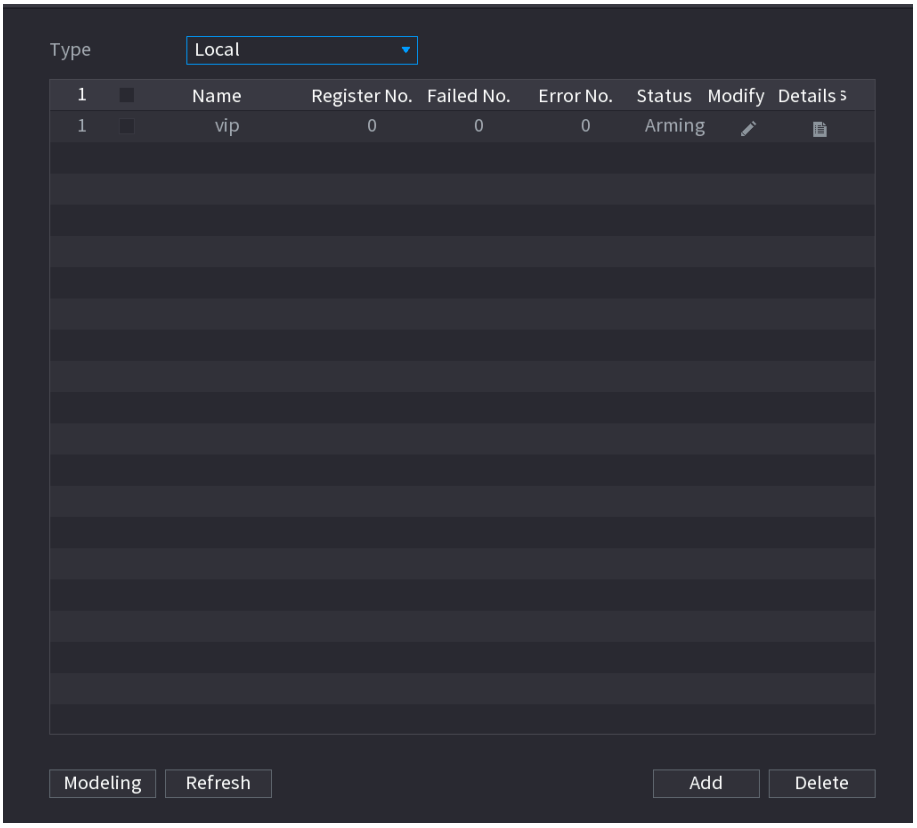
5.11.3.4.1 Face Database Management

You should create a face database for comparing the detected faces and the faces in the database. The Device supports creating maximum 20 databases and registering 100,000 faces.

Creating a Face Database

Step 1 Select **Main Menu > AI > Database > Face Database Config**.

Figure 5-214 Face database configuration

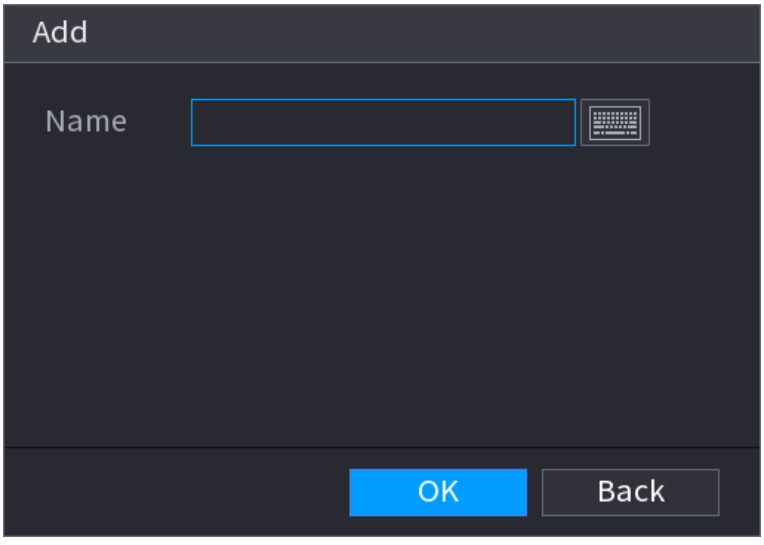


Step 2 At **Type**, you can select **Local** or **Remote**.

- **Local**: Viewing the existing face databases or adding new one on the DVR.
- **Remote**: If you have face recognition camera, you can select this to view the existing face databases or adding new one on the camera.

Step 3 Click **Add**.

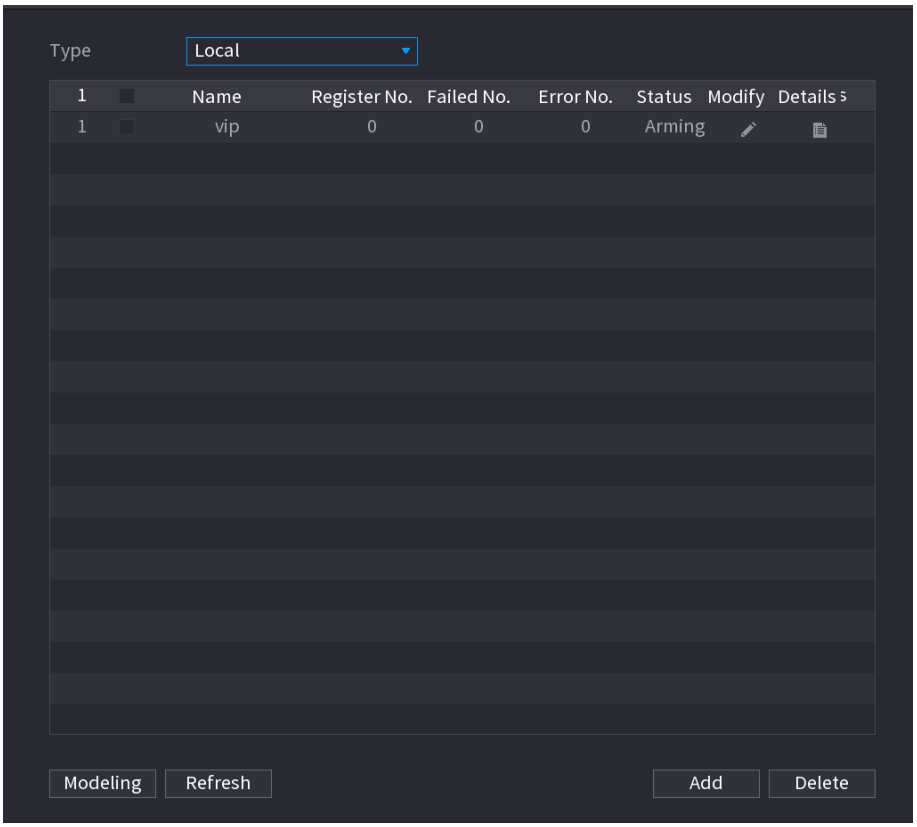
Figure 5-215 Add face database



Step 4 Enter the face database name, and then click **Save**.

- Click to modify database name.
- Click to view the database details and add new faces to the database. For details, see "Adding Face Pictures."
- Select the database, and then click **Modeling**. The system will extract the attributes of face pictures in the database for the future comparison.
- Select the database, and then click **Delete** to delete the database.

Figure 5-216 Configure face database



Adding Face Pictures

You can add face pictures to the existing databases one by one or by batch, or add from the detected faces.

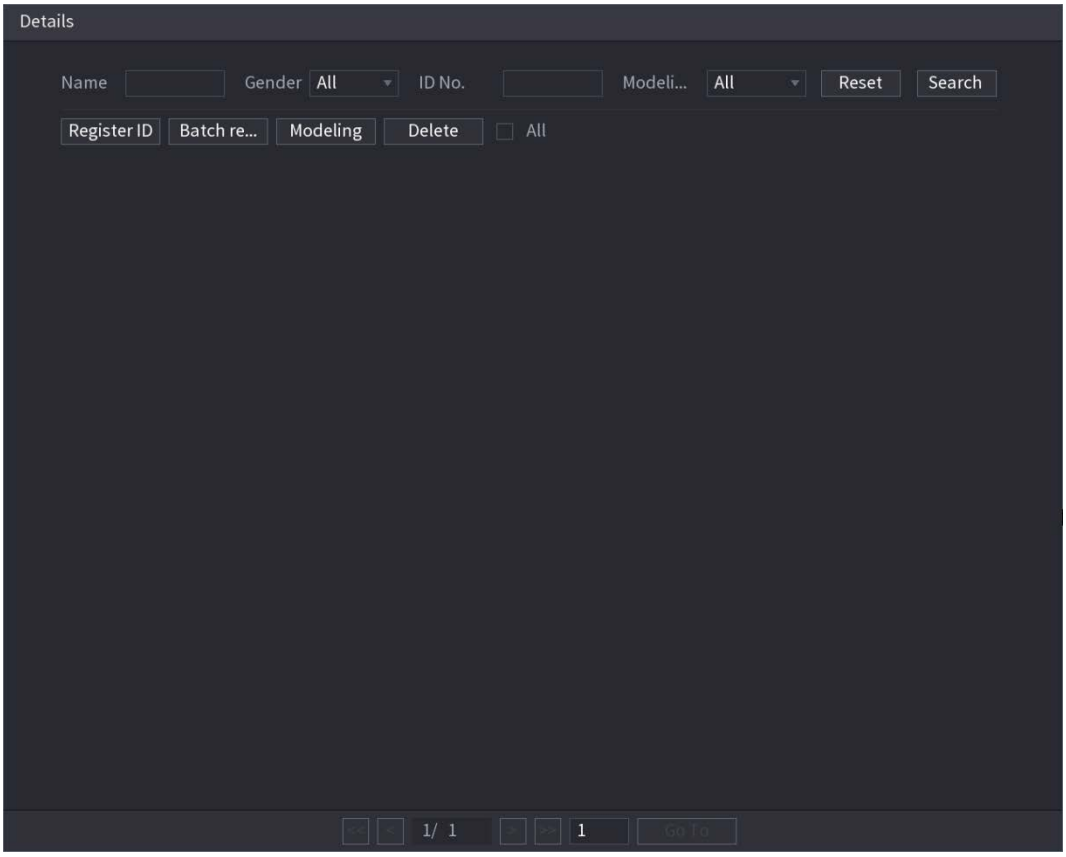
To add face pictures one by one or by batch, you need to get the pictures from the USB storage device. The picture size should be smaller than 256K with resolution between 200×200–6000×5000.

Adding One Face Picture

Step 1 Select **Main Menu > AI > Database > Face Database Config**.

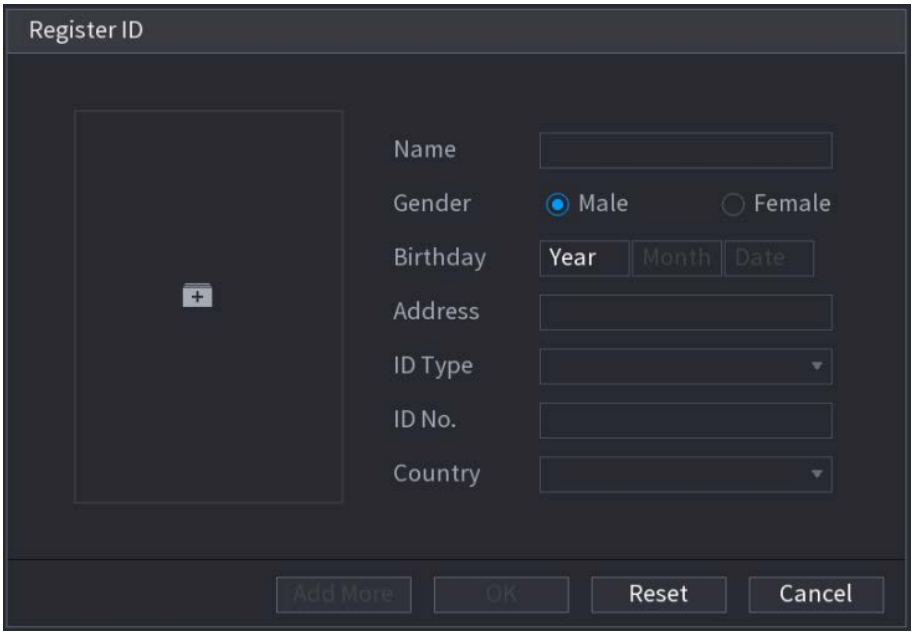
Step 2 Click of the database that you want to configure.

Figure 5-217 Details



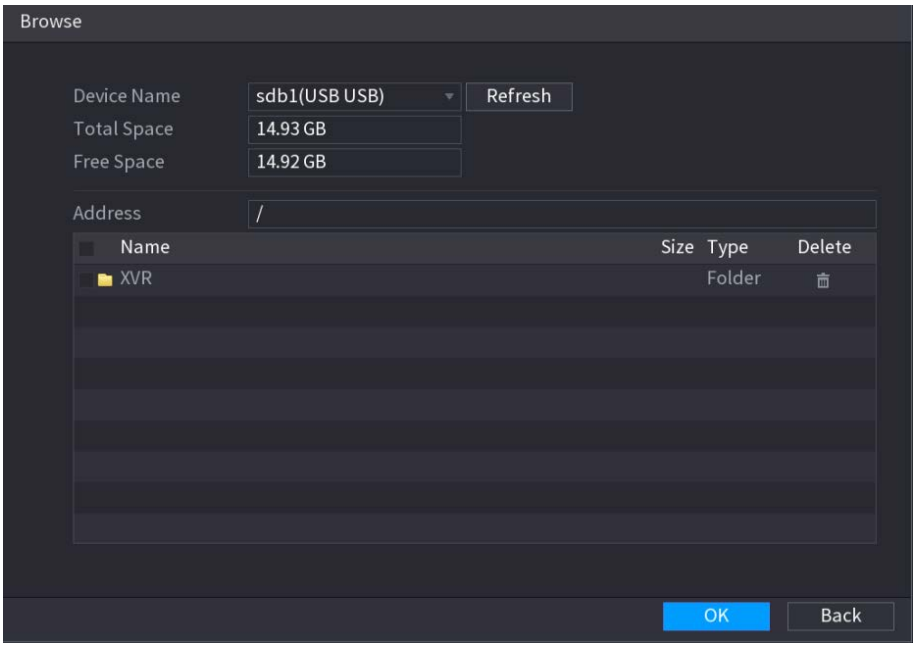
Step 3 Click **Register ID**.

Figure 5-218 Register ID



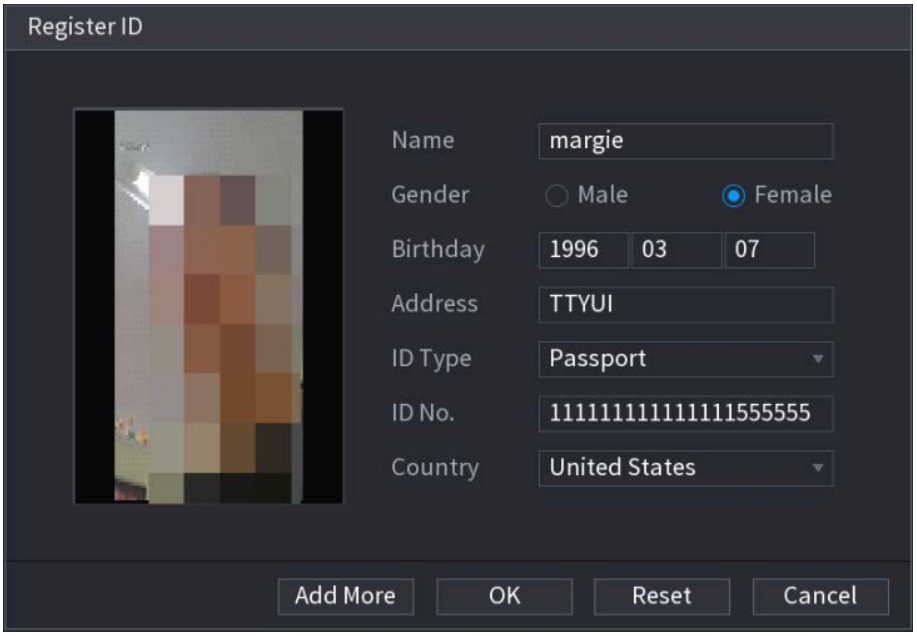
Step 4 Click to add a face picture.

Figure 5-219 Browse



Step 5 Select a face picture and enter the registration information.

Figure 5-220 Register ID



Step 6 Click **OK**.

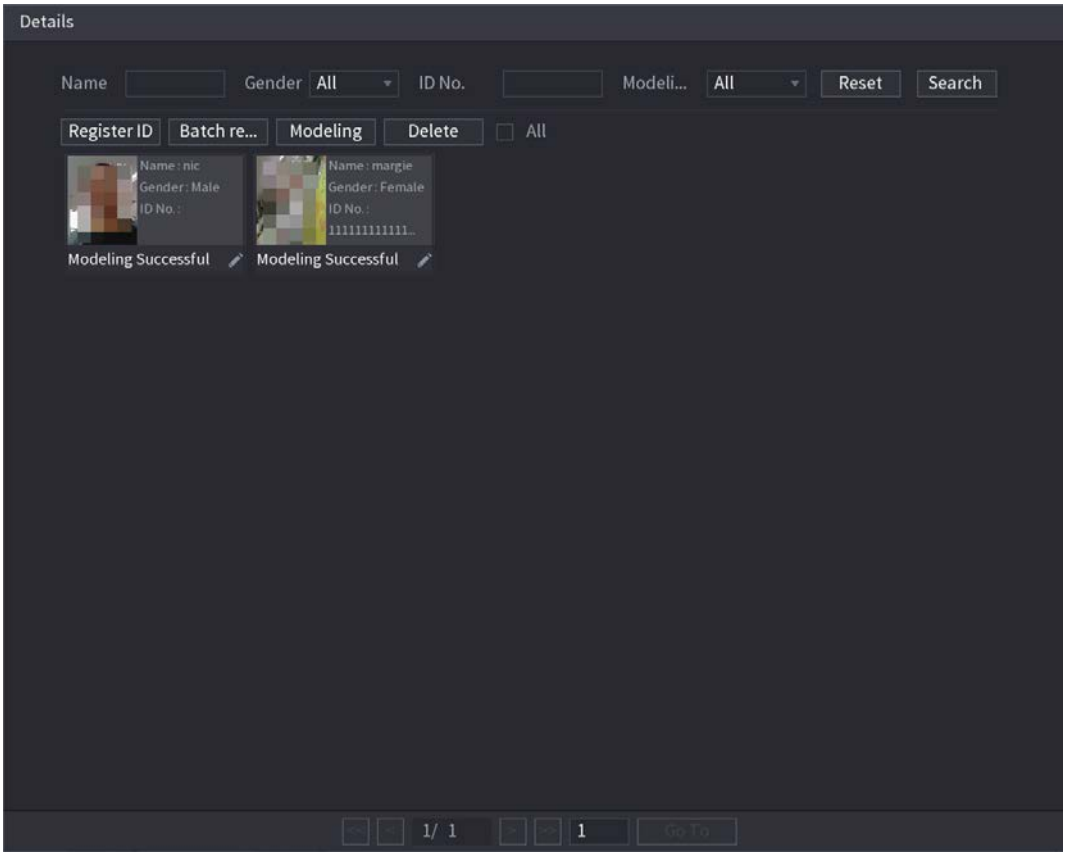
The system prompts the registration is successful.

Step 7 On the **Details** page, click **Search**.

The system prompts modeling is successful.

If the system prompts the message indicating modeling is in process, wait a while and then click **Search** again. If modeling is failed, the registered face picture cannot be used for face recognition.

Figure 5-221 Details



Adding Face Pictures in Batches

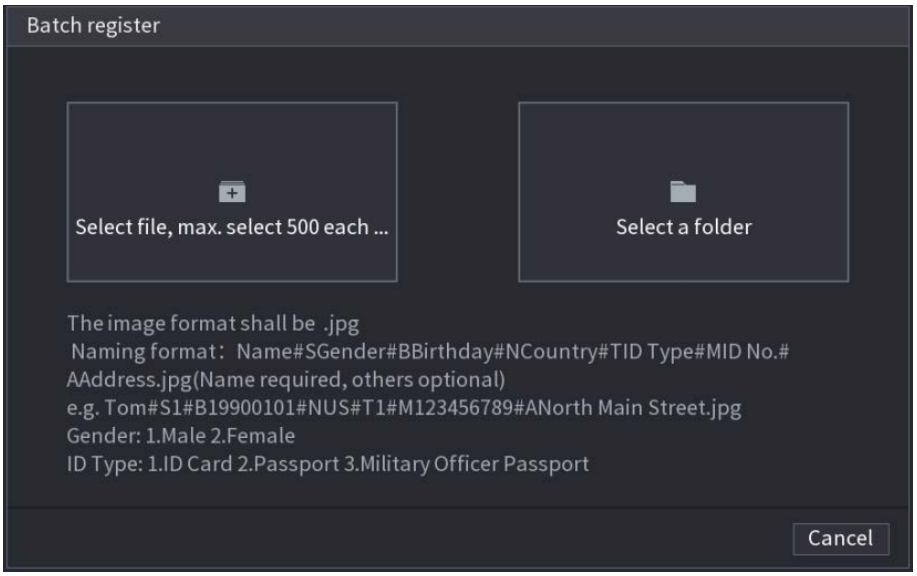
Step 1 Give a name to the face picture.

Figure 5-222 Register ID

Naming format	Description
Name	Enter the name.
Gender	Enter 1 or 2. 1 represents male, and 2 represents female.
Birthday	Enter numbers in the format of yyyy-mm-dd.
Country	Enter the abbreviation of country. For example, CN for China.
ID Type	1 represents ID card; 2 represents passport; 3 represents officer password.
ID No.	Enter the ID number.
Address	Enter the address.

Step 2 On the **Details** page, click **Batch register**.

Figure 5-223 Batch register



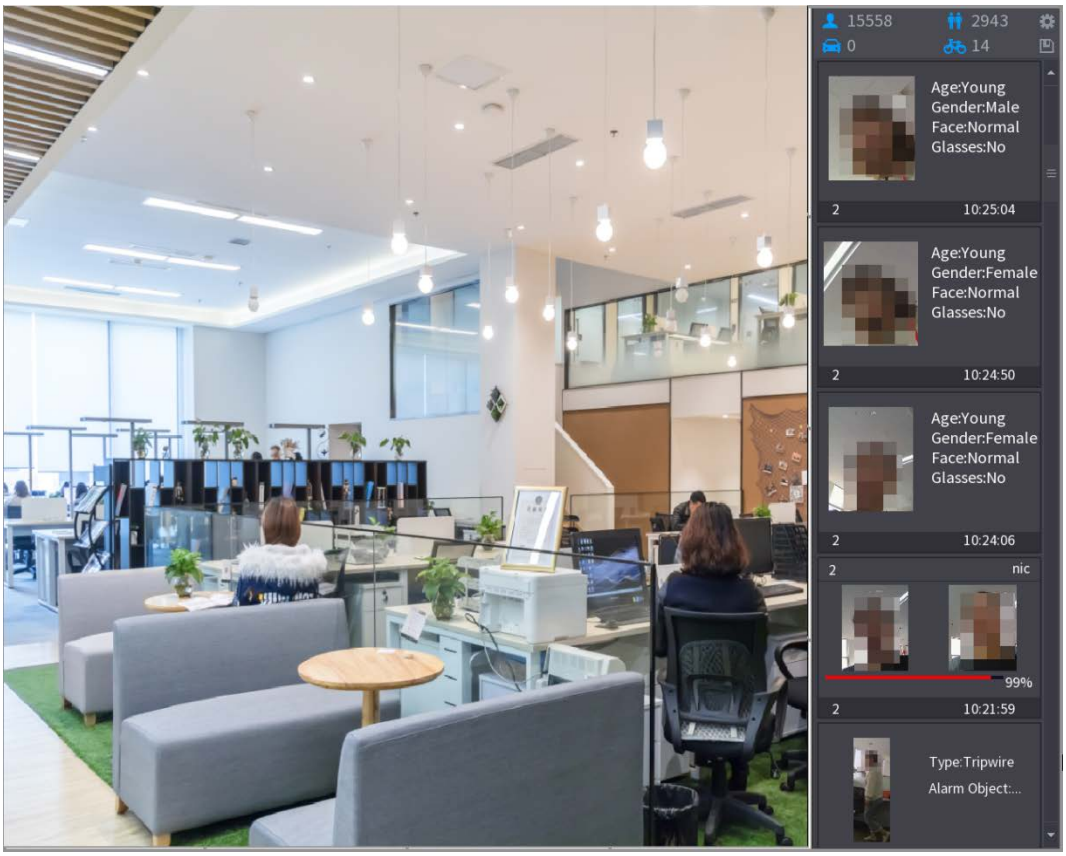
Step 3 Click **Select file, max select 500 each time** or **Select a folder** to import face pictures.

Step 4 Click **OK** to complete batch registration.

Adding the Detected Faces

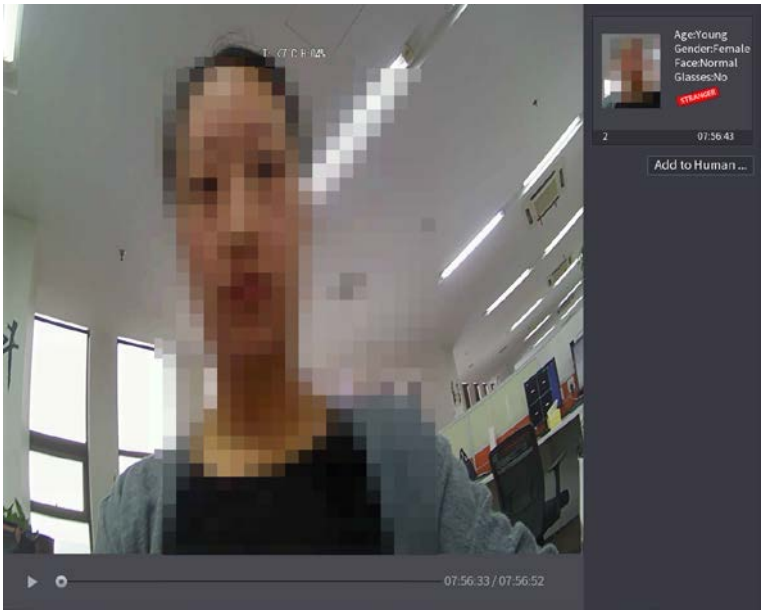
Step 1 Right-click on the live view screen, and then select **Live Mode > AI Mode**.

Figure 5-224 AI mode live view



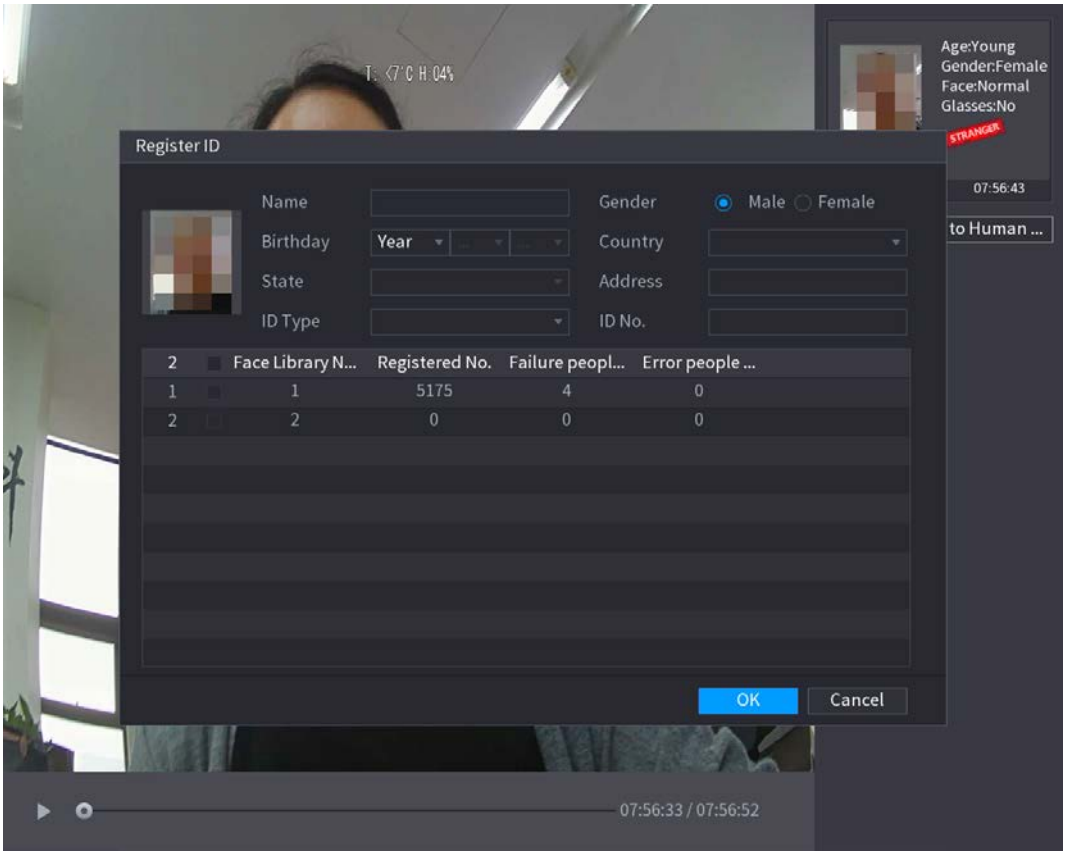
Step 2 Double-click the detected face snapshot that you want to add.

Figure 5-225 Playback



Step 3 Click **Add to Human Face Database**.

Figure 5-226 Register ID



Step 4 Select the face database and enter the ID information.

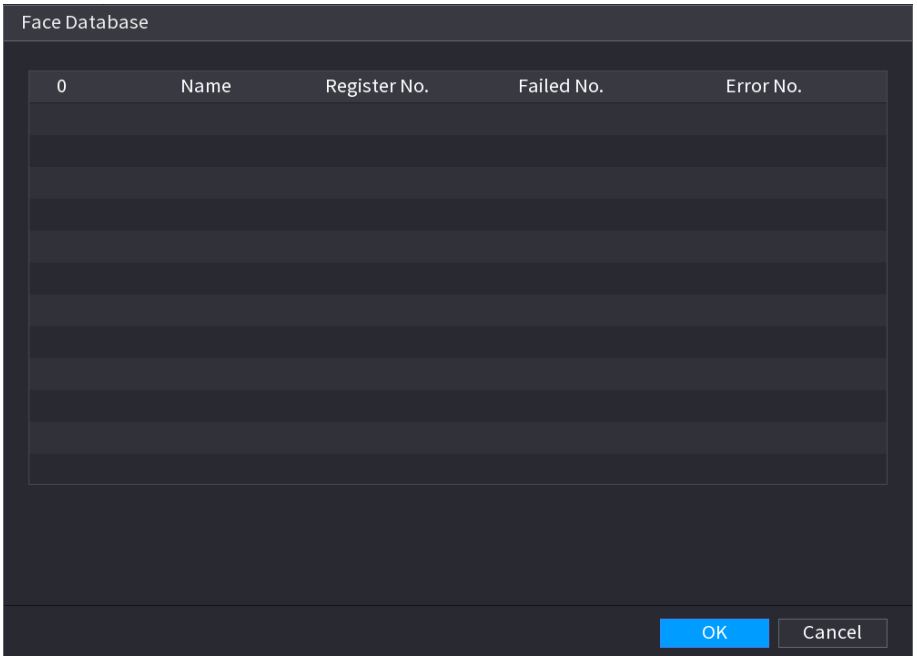
Step 5 Click **OK** to complete registration.

5.11.3.4.2 Face Recognition Configuration

You can compare the detected faces with the faces in the database to judge if the detected face belongs to the database. The comparison result will be displayed on the AI mode live view screen and smart search page, and link the alarms.

Step 1 Select **Main Menu > AI > Parameters > Face Recognition**.

Figure 5-227 Face recognition



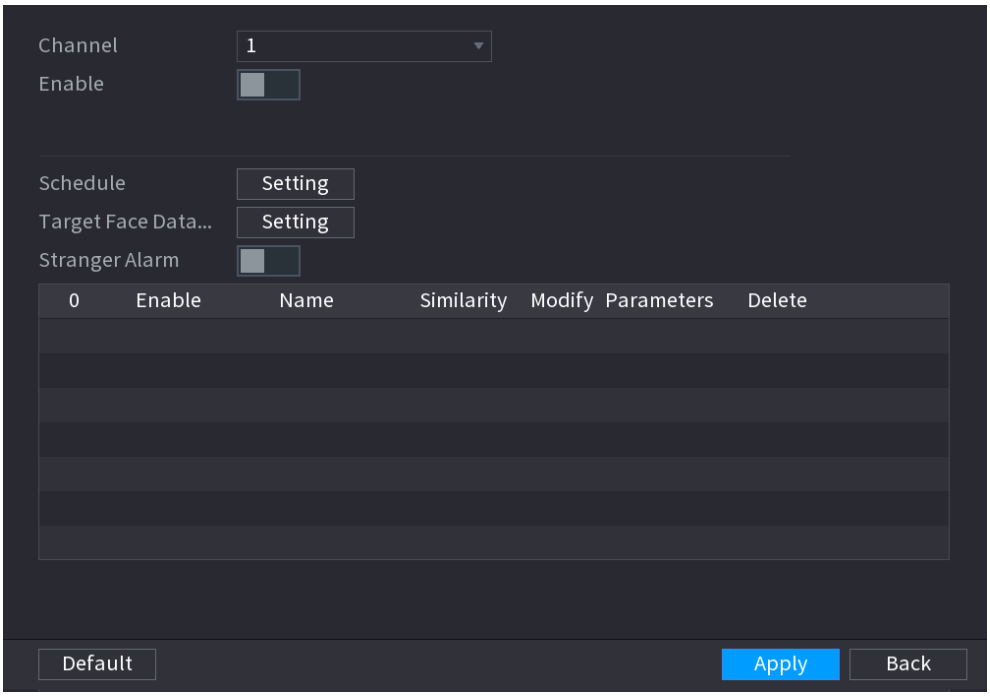
Step 2 In the **Channel** list, select a channel that you want to configure face recognition function, and then enable it.

Step 3 Set the **Period**. For details, see "5.10.4.1 Configuring Motion Detection Settings."

Step 4 Set the **Target Face Database**.

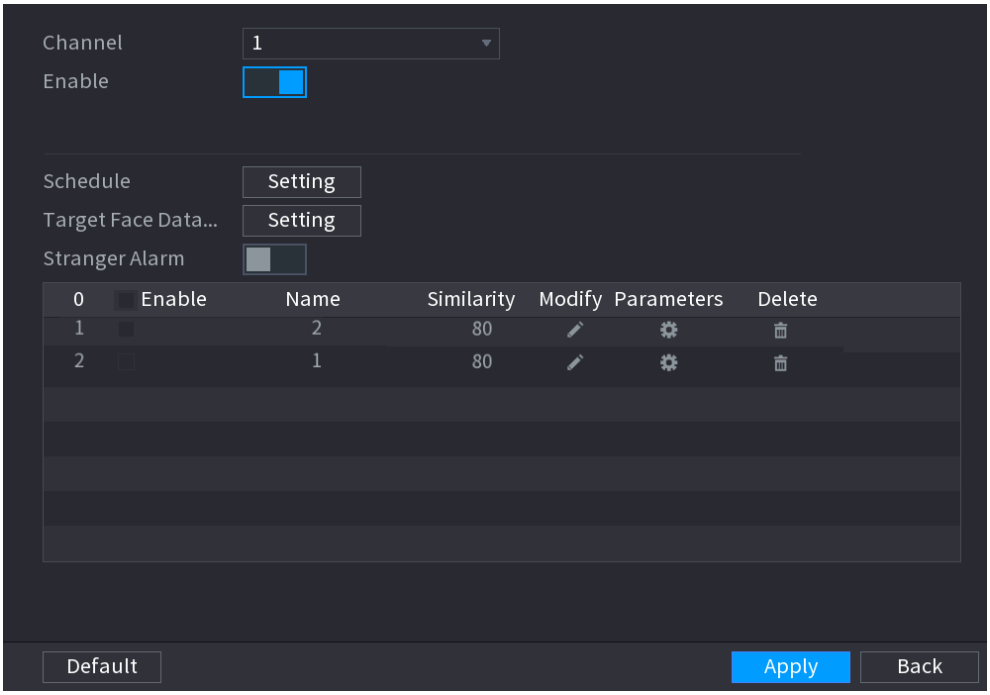
1) Click **Setting**.

Figure 5-228 Face database



2) Select one or multiple face databases.
3) Click **OK**.
The selected face database is listed.

Figure 5-229 Database list



Step 5 Configure the added face database.

- Click to modify the similarity. The lower the number is, the easier the alarm linkage will trigger.
- Click to delete the face database.
- Click to set the alarm linkage.

After setting is completed, click **OK**.

Step 6 (Optional) Enable the **Stranger Mode**.

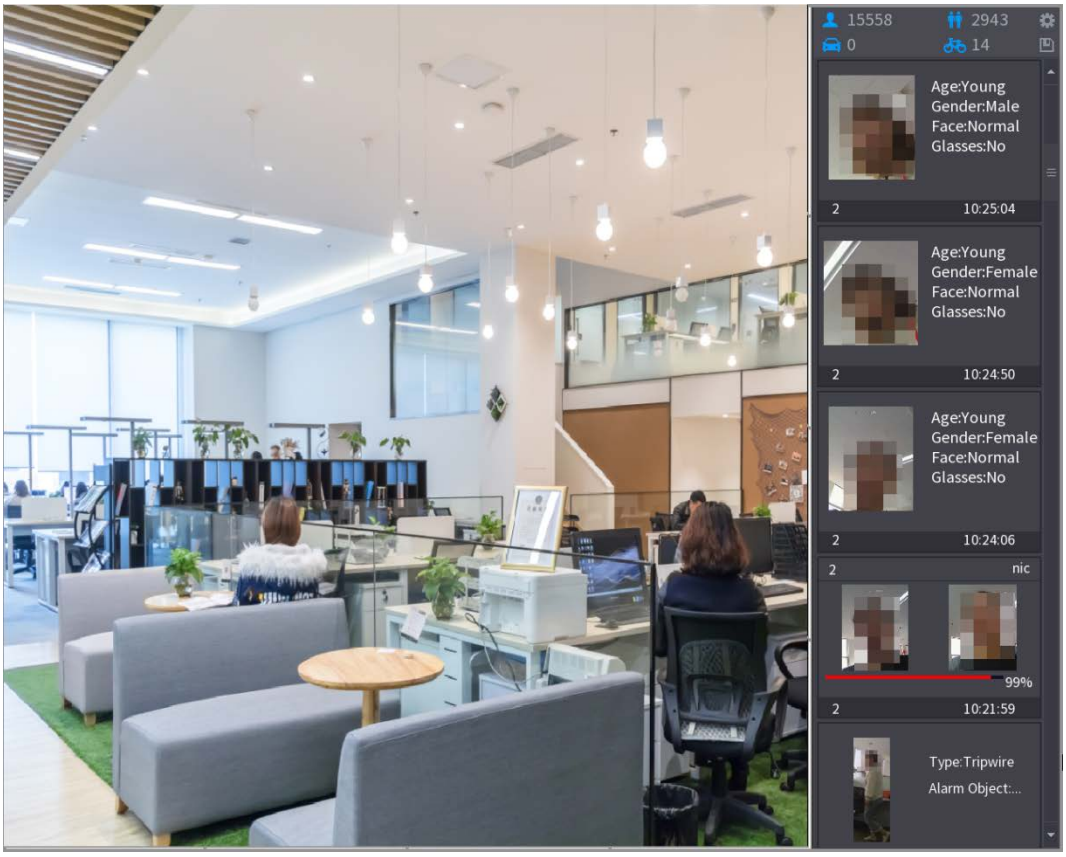
1) Enable the Stranger mode ( ). When the detected faces do not belong to the face database, the system remarks the face as "Stranger."
2) Click **Setting** to set the alarm linkage.
3) After setting is completed, click **OK**.

Step 7 Click **Apply** to complete the settings.

After the face recognition function is enabled, right-click on the live view screen, and then select **Preview Mode > AI Mode**. The AI mode live view screen is displayed.

- If the detected face belongs to the enabled face database, the similarity result is displayed.
- If the detected face does not belong to the enabled face database, the face will be remarked as "Stranger."

Figure 5-230 Similarity result



5.11.3.4.3 Smart Search for Face Recognition

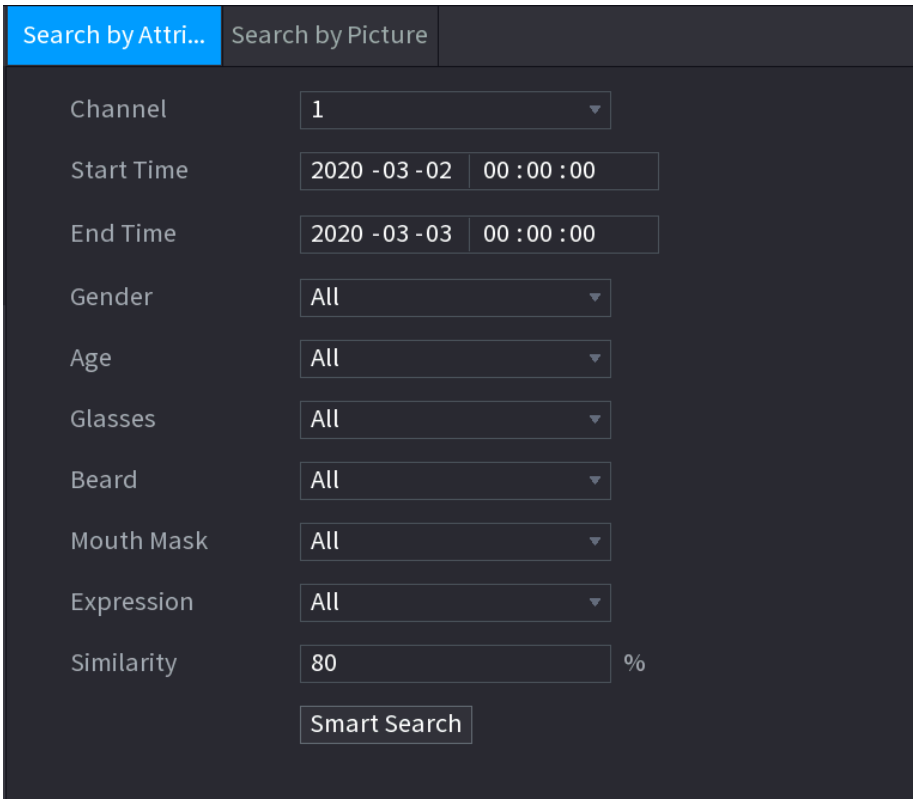
You can compare the detected faces with the face database and play back.

- Search by attributes: Search the face database by the face attributes.
- Search by picture: Search the face database by uploading face pictures.

Searching by Attributes

Step 1 Select **Main Menu > AI > AI Search > Face Recognition > Search by Attributes**.

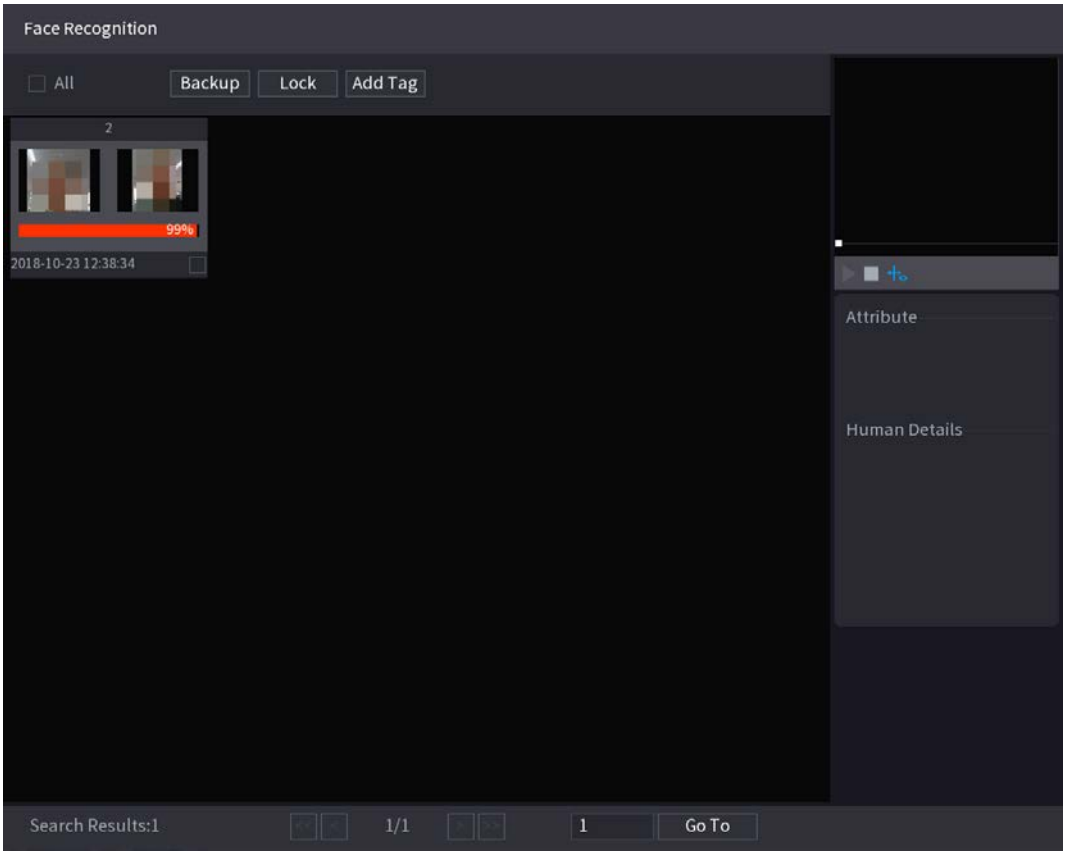
Figure 5-231 Search by attributes



Step 2 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

Step 3 Click **Smart Search**.

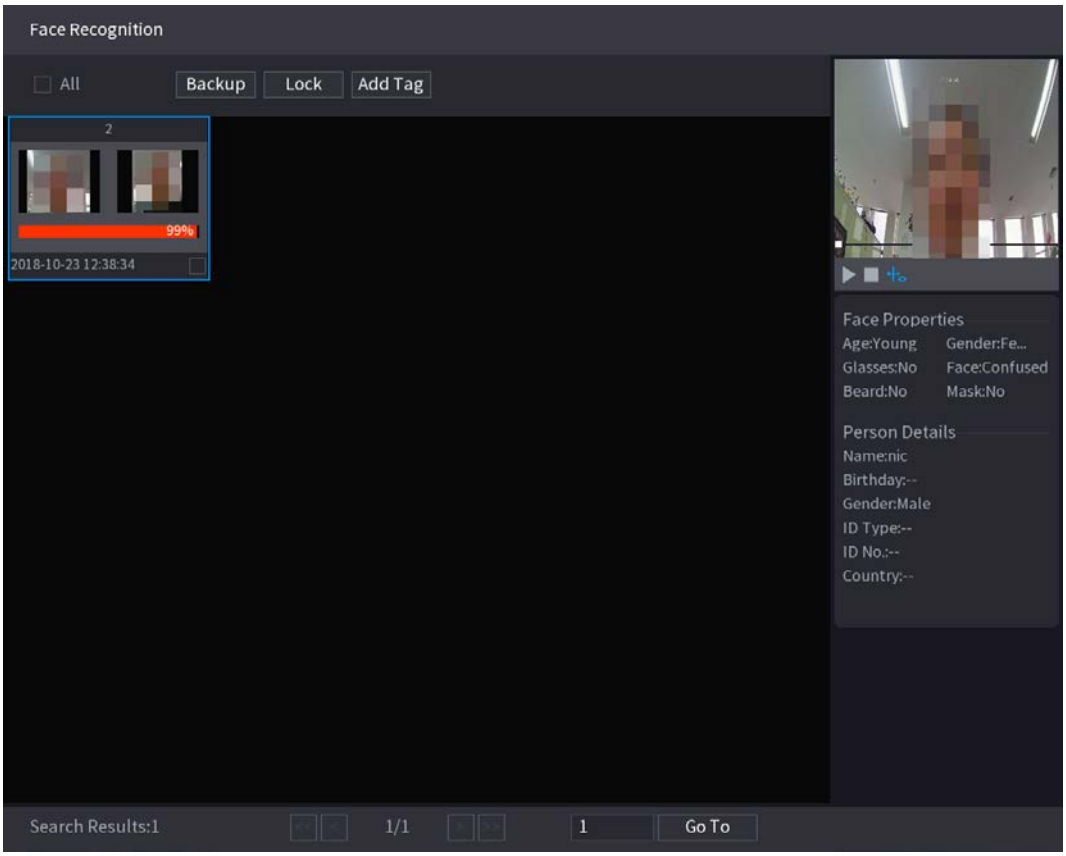
Figure 5-232 Search results



Step 4 Click the picture that you want to play back.

The picture with registered information is displayed.

Figure 5-233 Registered information



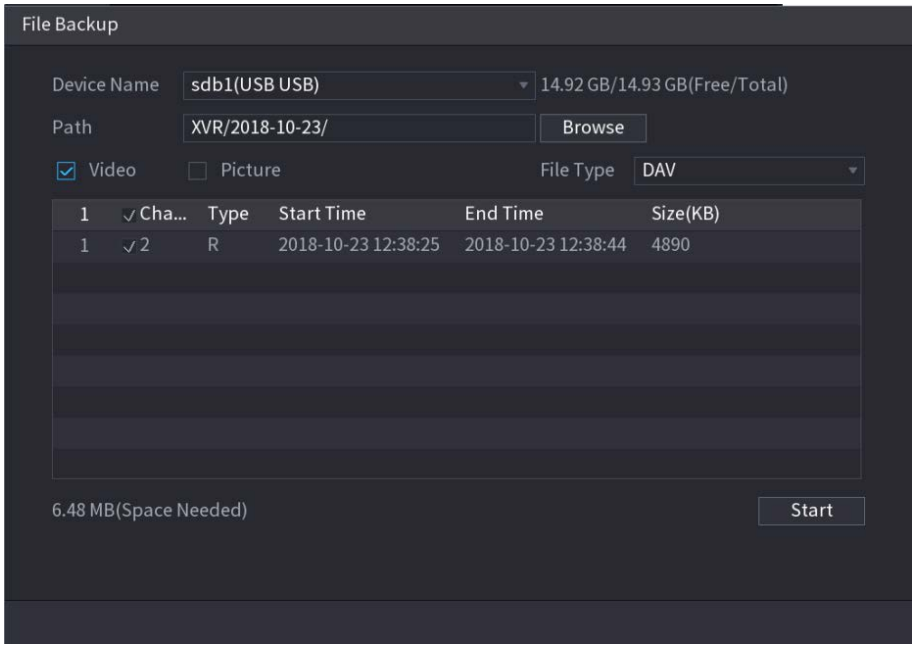
Step 5 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To export the database file (.csv) to the external storage device, select files, click **Export**, and then select the save path.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-234 Backup

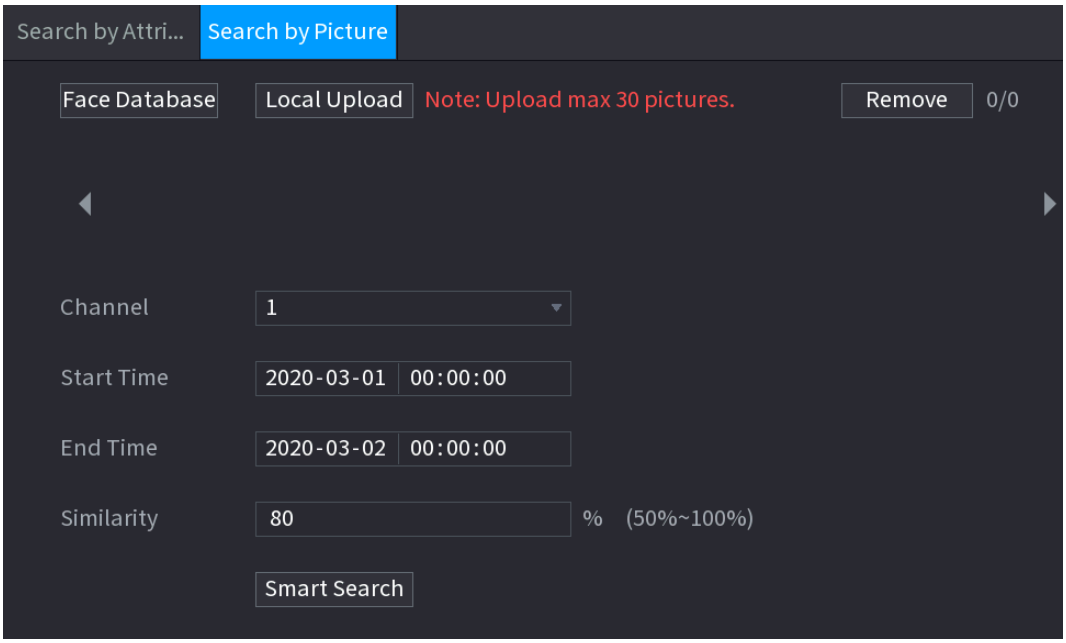


- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Mark**.

Search by Picture

Step 1 Select **Main Menu > AI > AI Search > Face Recognition > Search by Picture**.

Figure 5-235 Search by picture



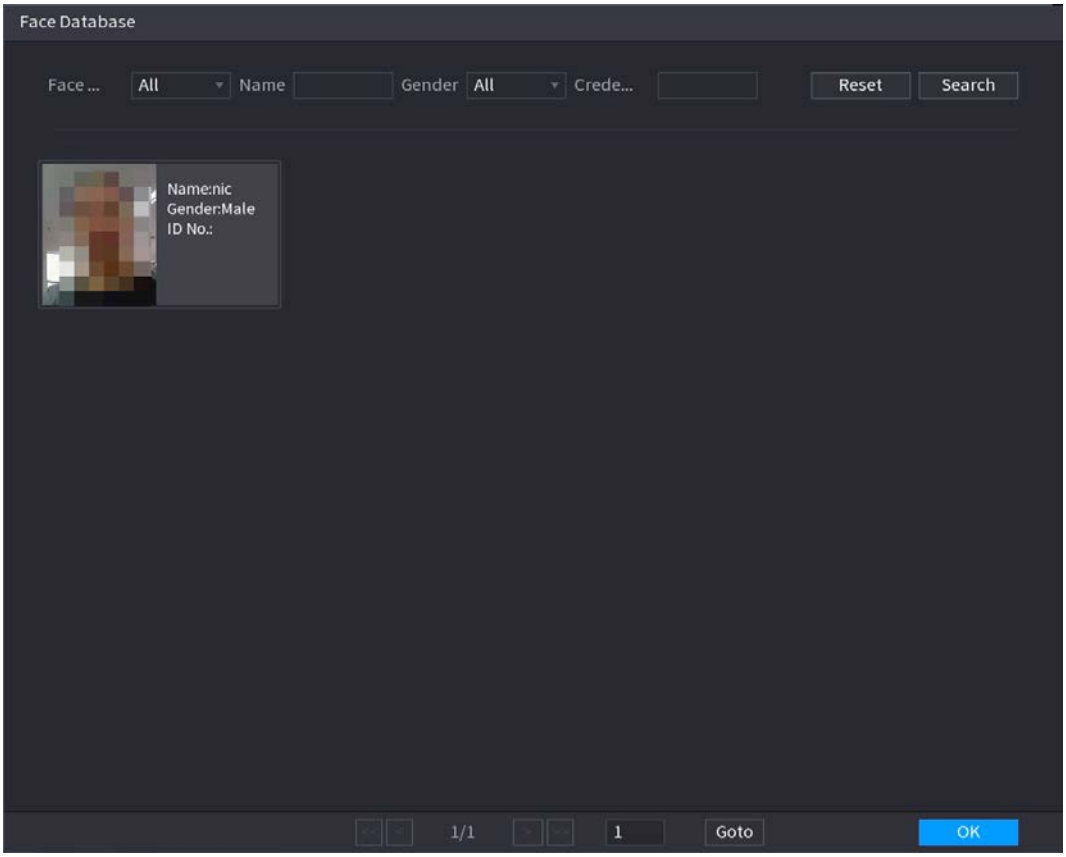
Step 2 Upload face pictures from **Face Database** or **Local Upload**.

Maximum 30 pictures can be uploaded at one time, and the system support searching 8 pictures at one time.

- Face Database

1) Click **Face Database**.

Figure 5-236 Face database

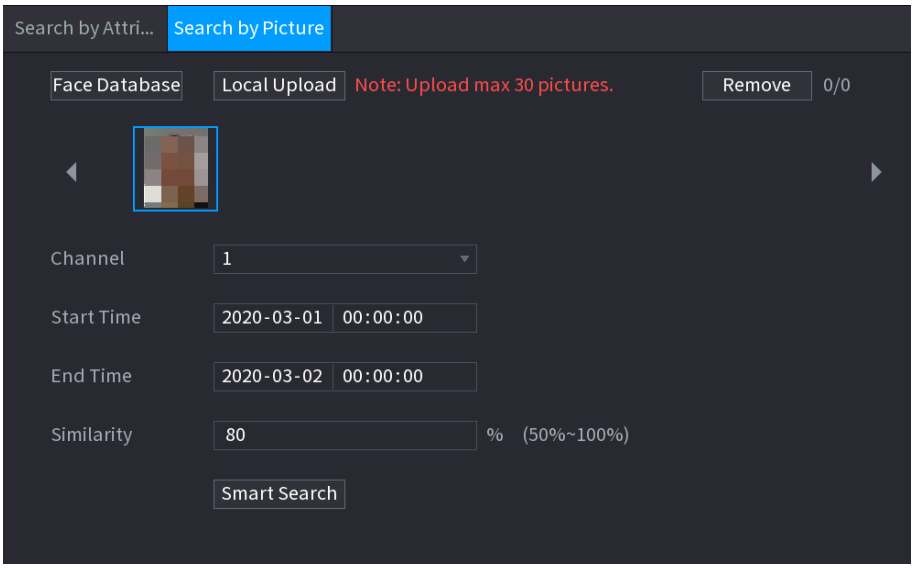


2) Set the searching parameters by selecting the face database and gender, and entering name and ID No. according to your actual requirement.
3) Click **Search** to display the results that satisfy the requirement.

Click **Reset** to clear the searching parameters.

4) Select the picture and then click Save.

Figure 5-237 Search by picture



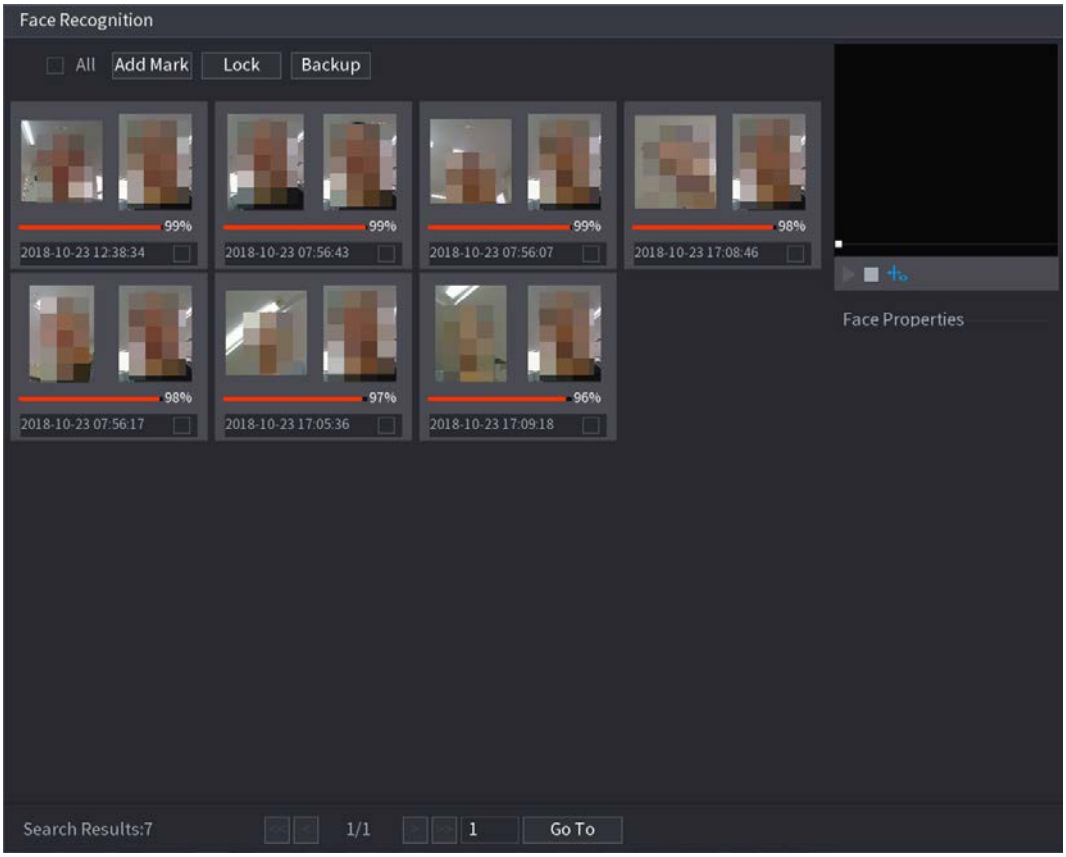
- Local Upload

Plug the USB storage device (with face pictures) to the Device, and then click **Local Upload**. Then select the picture from the USB storage device, and then click **OK**. The selected face pictures are uploaded.

Step 3 After the face pictures are uploaded, continue to configure other parameters (channel, start time, end time, and similarity).

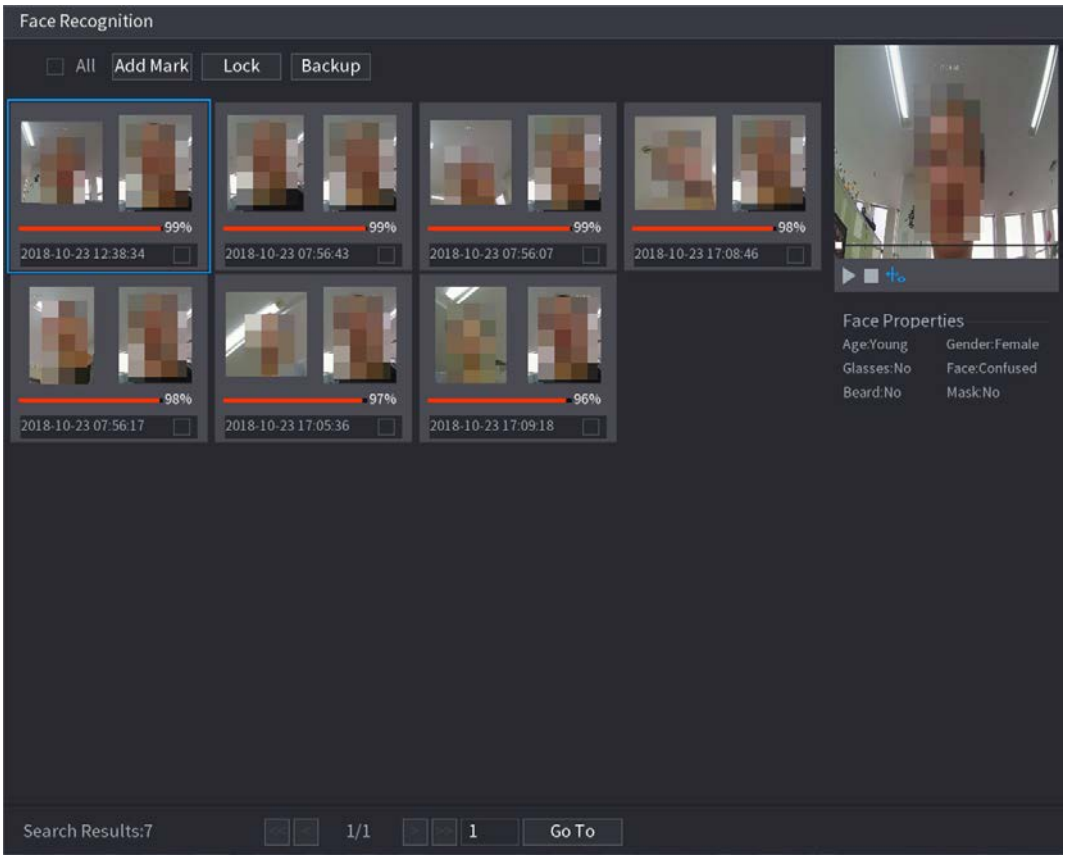
Step 4 Click **Smart Search**.

Figure 5-238 Search results



Step 5 Select the face picture that you want to play back.

Figure 5-239 Playback



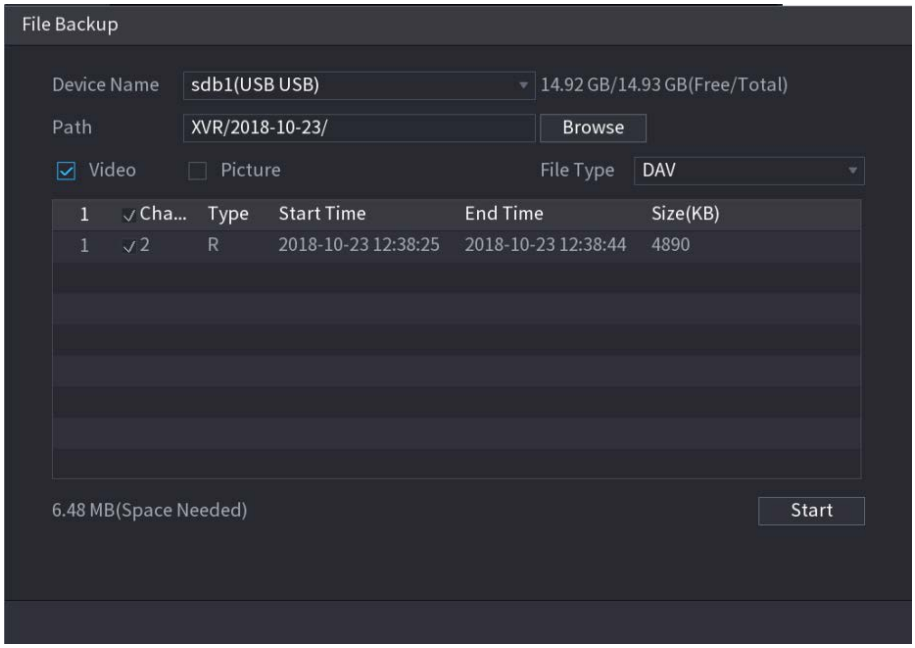
Step 6 Click to play back the recorded video.

Double-click on the playing page to switch between full screen playing and thumbnail playing.

You can also do the following operations to the recorded files.

- To add a mark to the file, select the files and then click **Add Mark**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.

Figure 5-240 Backup



5.12 IoT Function

5.12.1 Configuring Sensor Settings

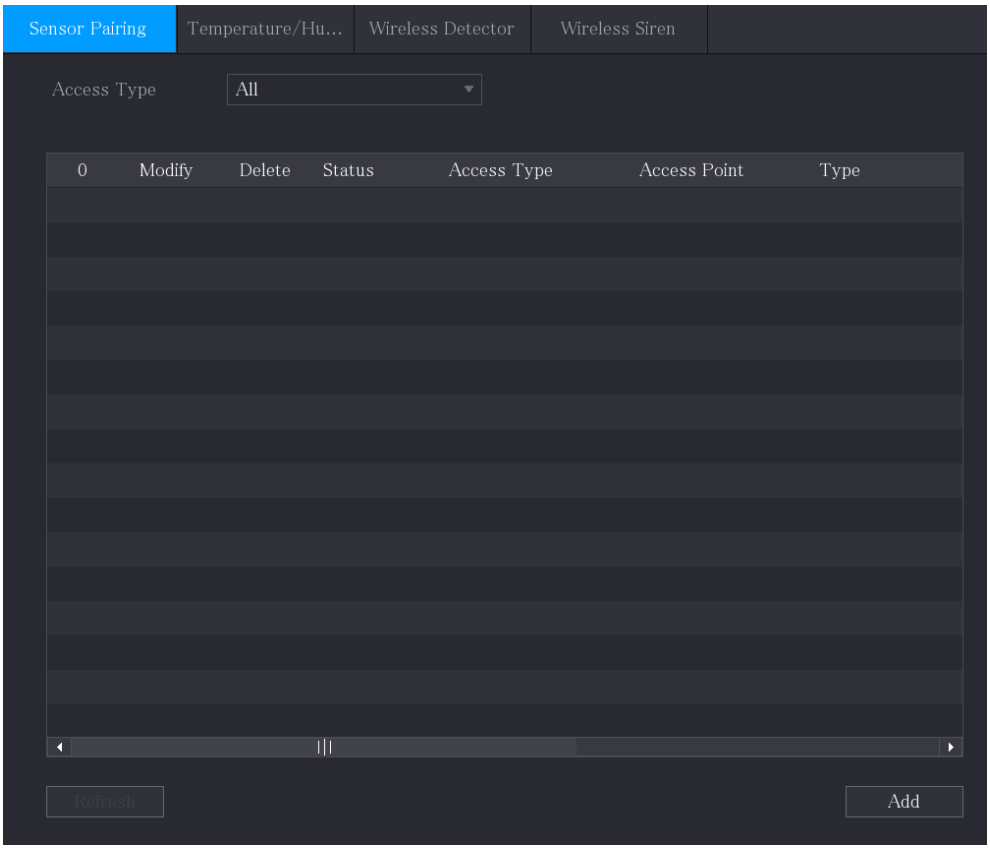
You can connect external sensors wirelessly through the Device with USB gateway or through connecting to a camera gateway. After connection, you can activate alarm events through external sensors.

5.12.1.1 Connecting Sensor through Device

Only the Device with USB gateway supports this function.

Step 1 Select **Main Menu > IoT > Management > Sensor Pairing**.

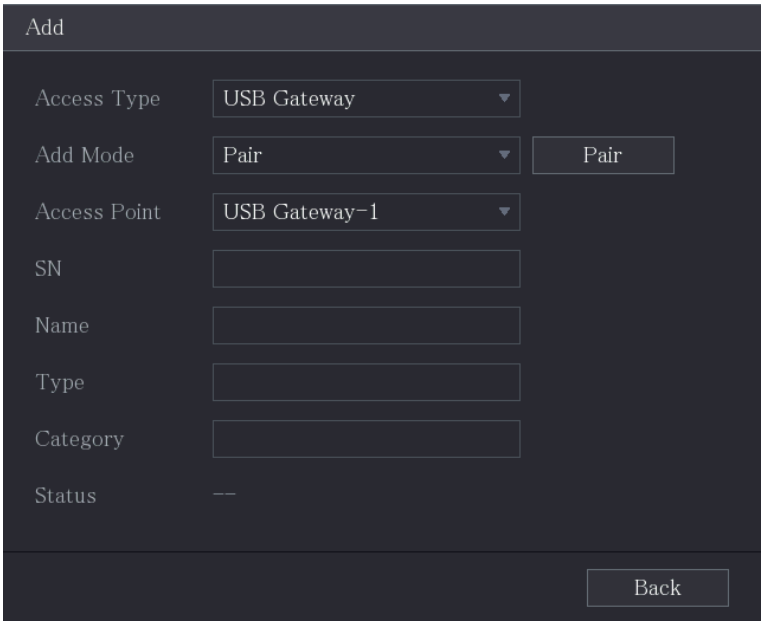
Figure 5-241 Sensor pairing



Step 2 In the **Access Type** list, select **USB Gateway**.

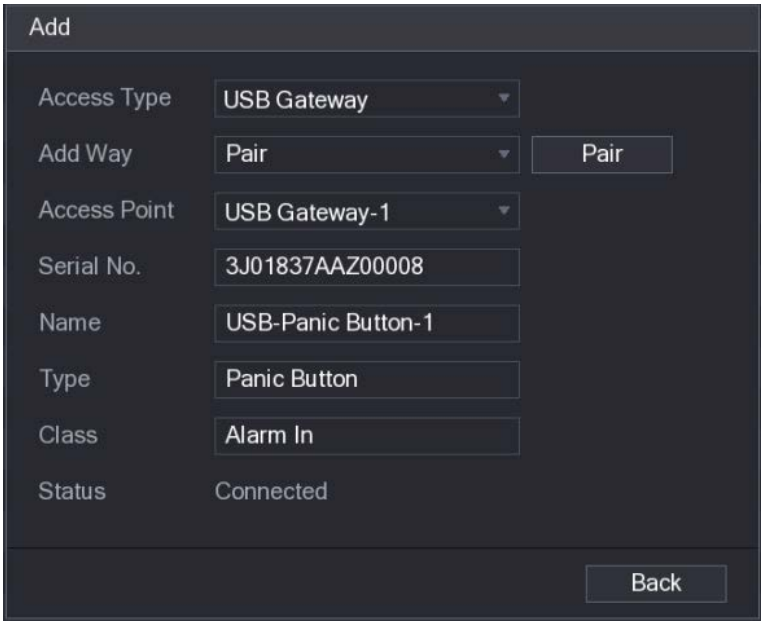
Step 3 Click **Add**.

Figure 5-242 Add USB gateway



Step 4 Click **Pair**.

Figure 5-243 Pair

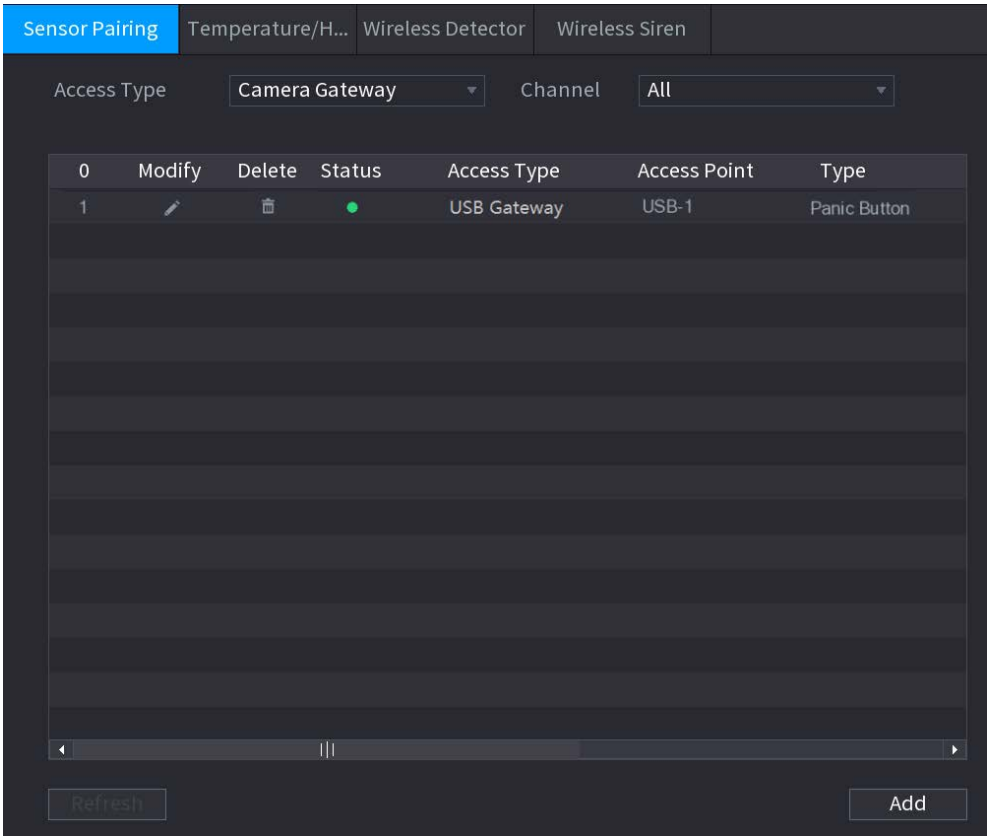


Step 5 Click **Back** to exit the pairing page.

The added sensor information is displayed.

Click to modify the sensor name; click to delete sensor information.

Figure 5-244 Sensor pairing

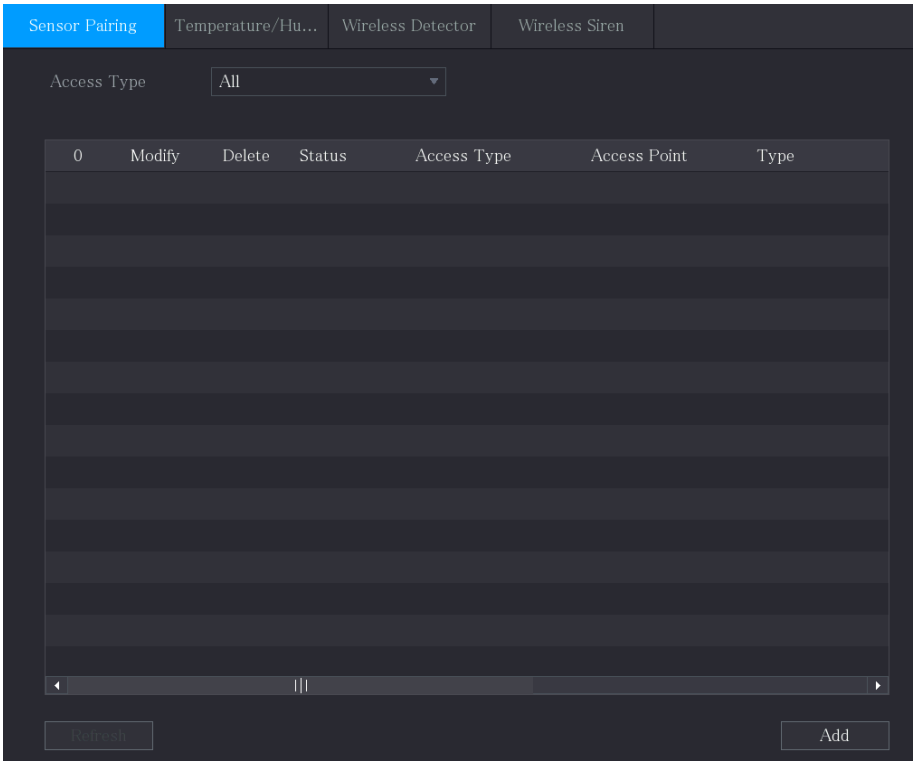


5.12.1.2 Connecting Sensor through Camera with Gateway

Only the camera with gateway supports this function.

Step 1 Select **Main Menu > IoT > Management > Sensor Pairing**.

Figure 5-245 Sensor pairing

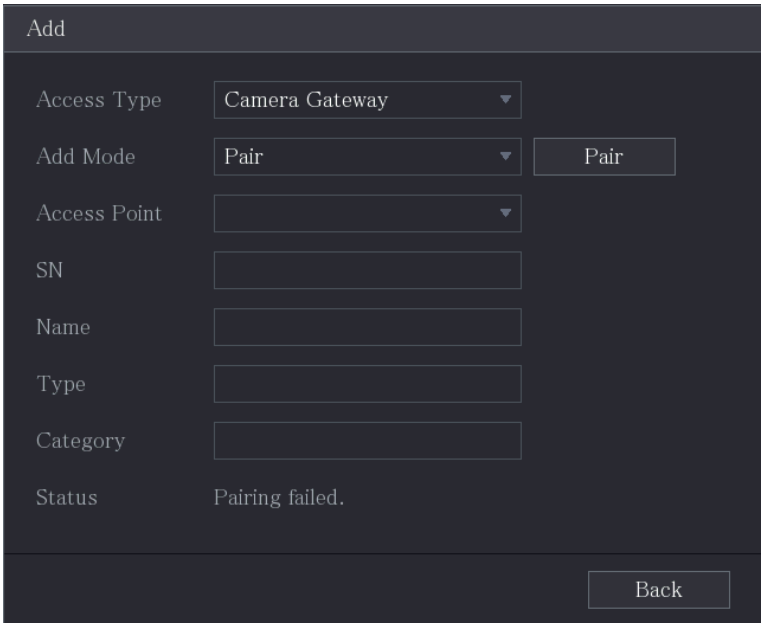


Step 2 In the **Access Type** list, select **Camera Gateway**.

Step 3 In the **Channel** list, select the channel that is connected to the camera.

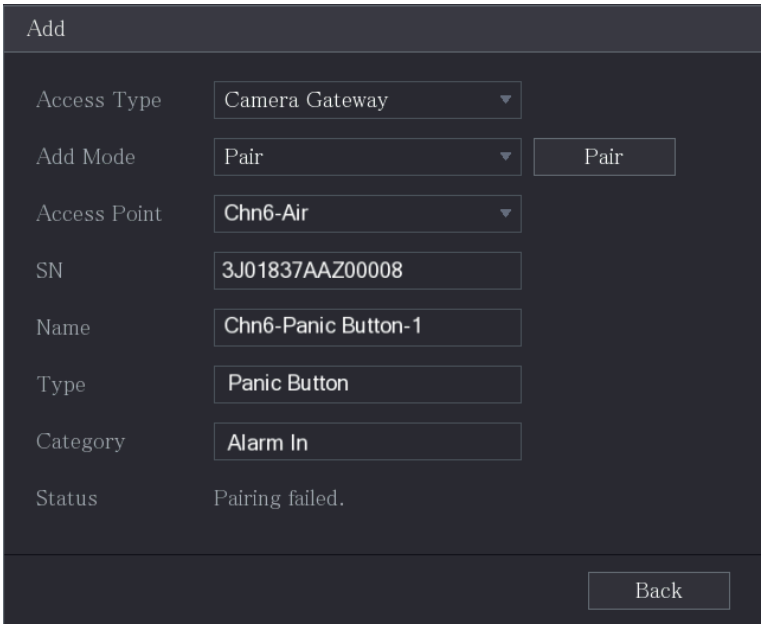
Step 4 Click **Add**.

Figure 5-246 Add camera gateway



Step 5 Click **Pair**.

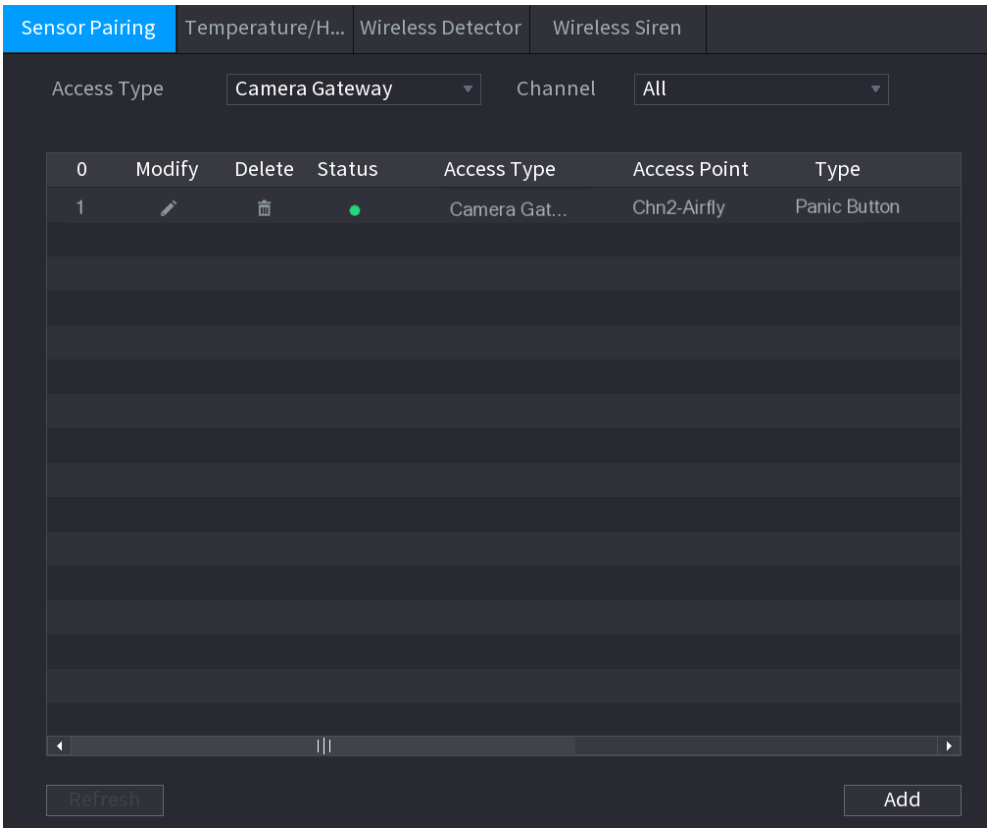
Figure 5-247 Pair



Step 6 Click **Back** to exit the pairing page.

Click to modify the sensor name; click to delete sensor information.

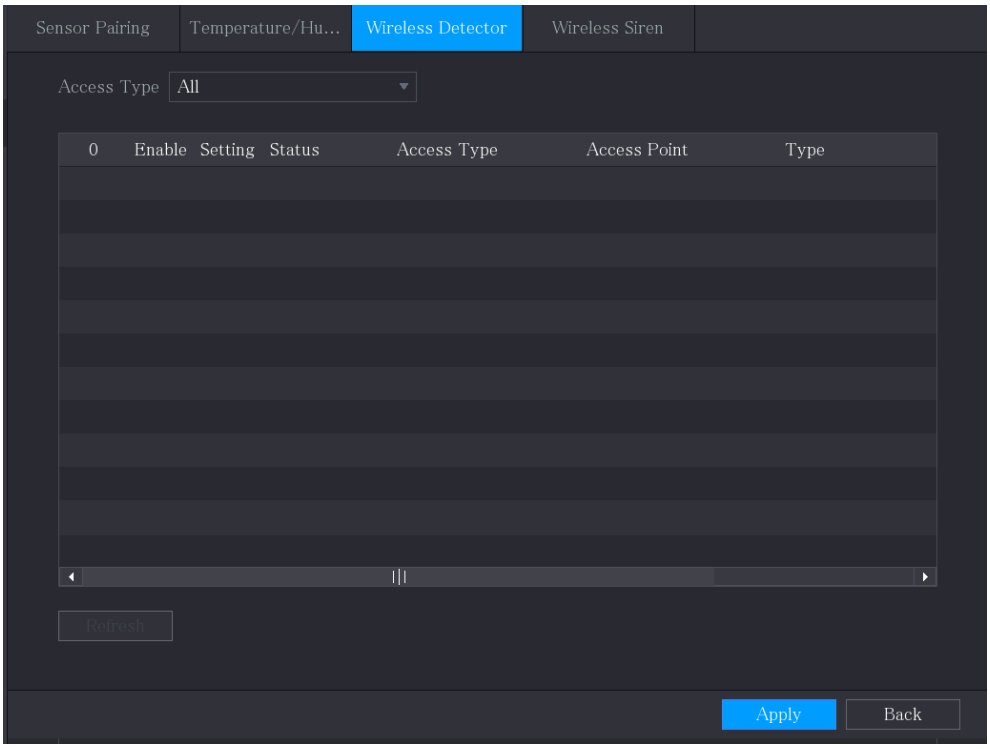
Figure 5-248 Sensor pairing



5.12.1.3 Configuring Alarm Linkage

Step 1 Select **Main Menu > IoT > Management > Wireless Detector**.

Figure 5-249 Wireless detector

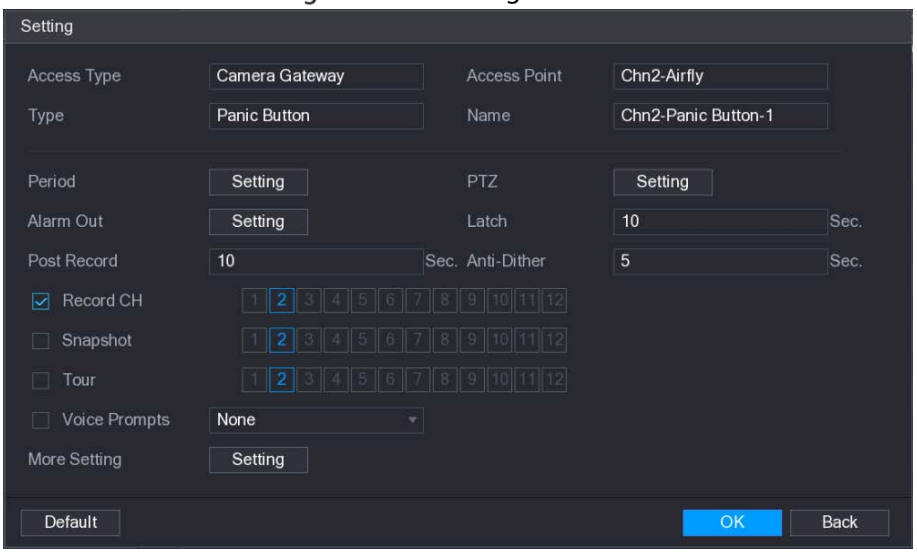


Step 2 In the **Access Type** list, select **USB Gateway**, **Camera Gateway,** or **All**.

When **Access Type** is **Camera Gateway**, you can select **Channel** to filter the status of present wireless detector.

Step 3 Click .

Figure 5-250 Setting



Step 4 Configure the settings for alarm linkage.

Table 5-41 Alarm linkage settings

Parameter	Description
Name	Enter the customized alarm name.

Parameter	Description
Schedule	Click **Setting** to display setting page. Define a period during which the motion detection is active. For details, see "Setting Motion Detection Period" section in "5.10.4.1 Configuring Motion Detection Settings."
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs.
Alarm-out Port	Click **Setting** to display setting page. ● Local Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● Extension Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for alarm and auto recording must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
Snapshot	Select the **Snapshot** checkbox to take a snapshot of the selected channel. To use this function, select **Main Menu > CAMERA > Encode > Snapshot**, in the **Type** list, select **Event**.
Tour	Select the **Tour** checkbox to enable a tour of the selected channels.
Alarm Tone	Select to enable audio broadcast/voice prompts in response to a local alarm event.

Parameter	Description
More Setting	• Show Message: Select the **Show Message** checkbox to enable a pop-up message in your local host PC. • Buzzer: Select the checkbox to activate a buzzer noise at the Device. • Video Matrix: Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > Tour**." Not all models support this function. • Send Email: Enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**. • Log: Select the checkbox to enable the Device to record a local alarm log. • Extra screen: Select the checkbox to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu > DISPLAY > Tour > Sub Screen.** • Not all models support this function. • To use this function, extra screen shall be enabled.

Step 5 Click **OK** to save the settings.

Step 6 On the **Wireless Detector** page, click **Apply** to complete the settings.

5.12.2 Configuring Temperature and Humidity Camera

You can view, search and export the temperature and humidity data of camera with such sensors and configure the alarm event settings.

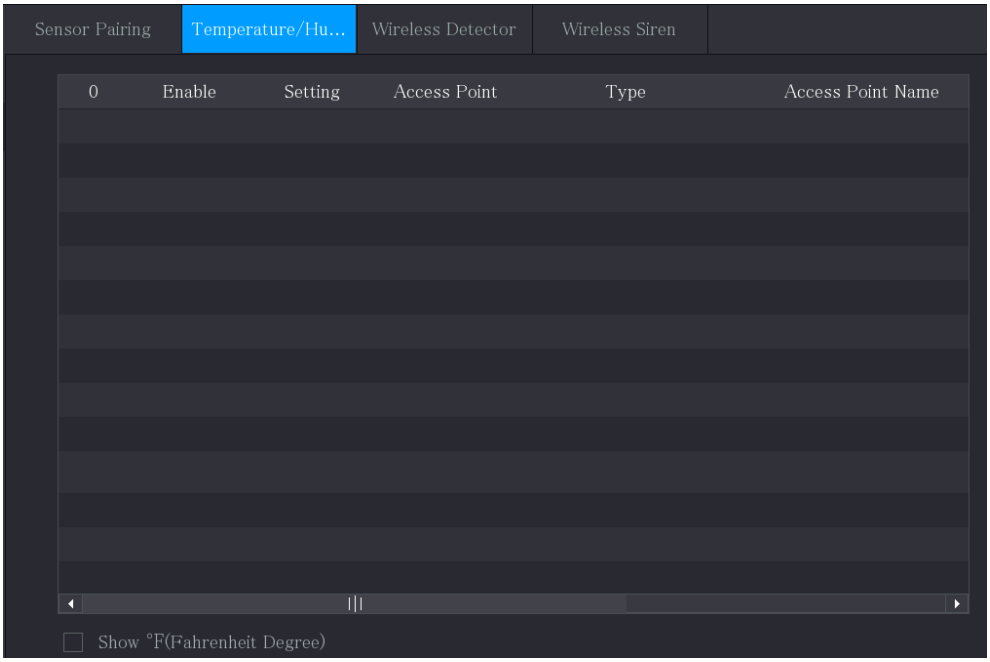
To use this function, make sure there is at least one camera with temperature and humidity sensor has been connected to the Device.

5.12.2.1 Enabling Detecting Function

You should enable the IoT function the first time when you enter this page.

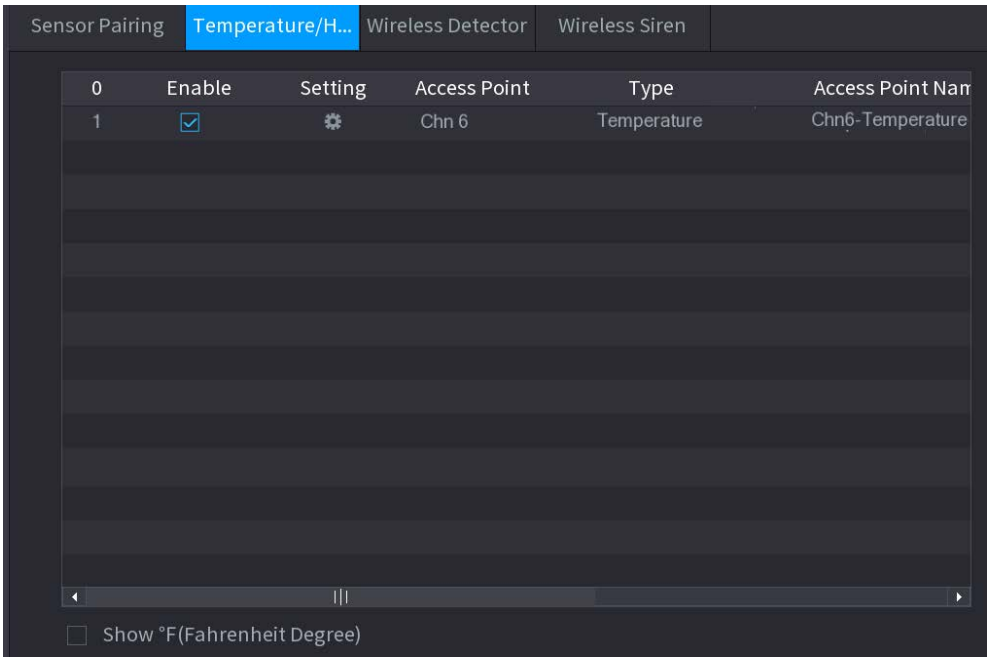
Step 1 On the main menu, select **IoT > Management > Temperature/Humidity**.

Figure 5-251 Temperature/Humidity



Step 2 Select the **Enable** checkboxes to enable IoT function.

Figure 5-252 Enable



The Device starts detecting the temperature and humidity data from the camera and display on the **Realtime Display** page.

Step 3 (Optional) Set temperature displaying mode.

When **Show°F (Fahrenheit Degree)** is selected, the temperature will be displayed by Fahrenheit degree in **Realtime Display** tab.

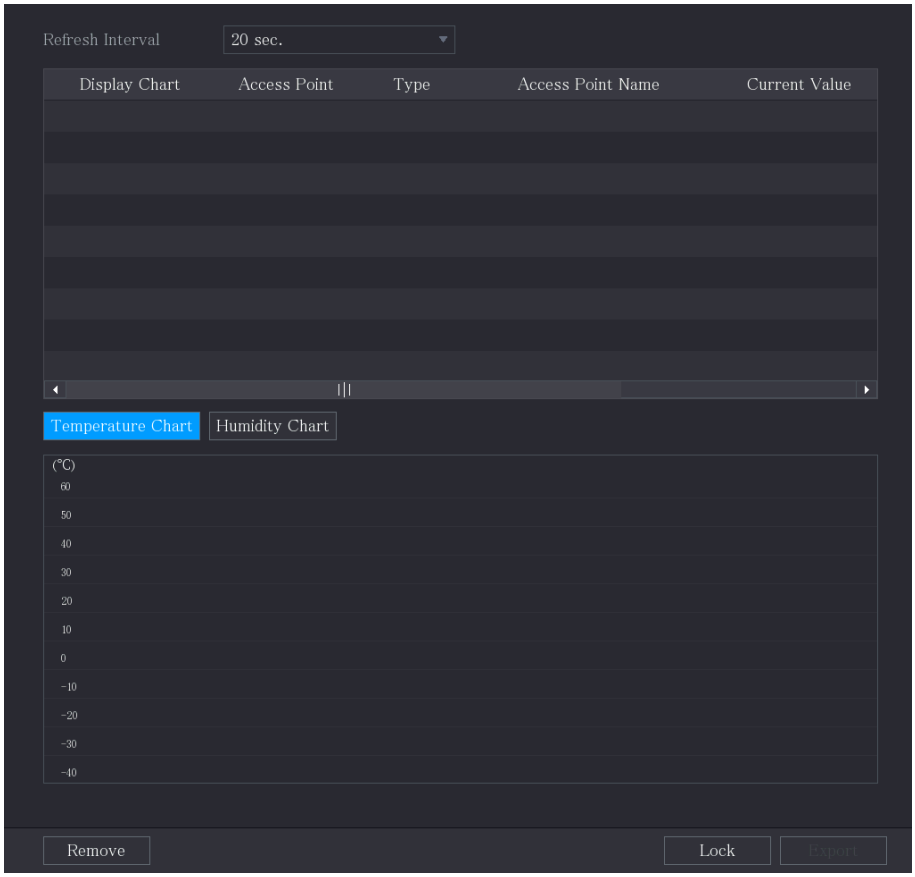
5.12.2.2 Viewing Temperature and Humidity Data

You can view the temperature and humidity data on the **Realtime Display** page after the IoT function is enabled.

In the **Refresh Interval** box, select data refresh interval. For example, you can select **5 Sec**.

You can also display the temperature and humidity data in graphical way by selecting the **Display Chart** checkbox.

Figure 5-253 Chart



Click **Remove** to delete the data.

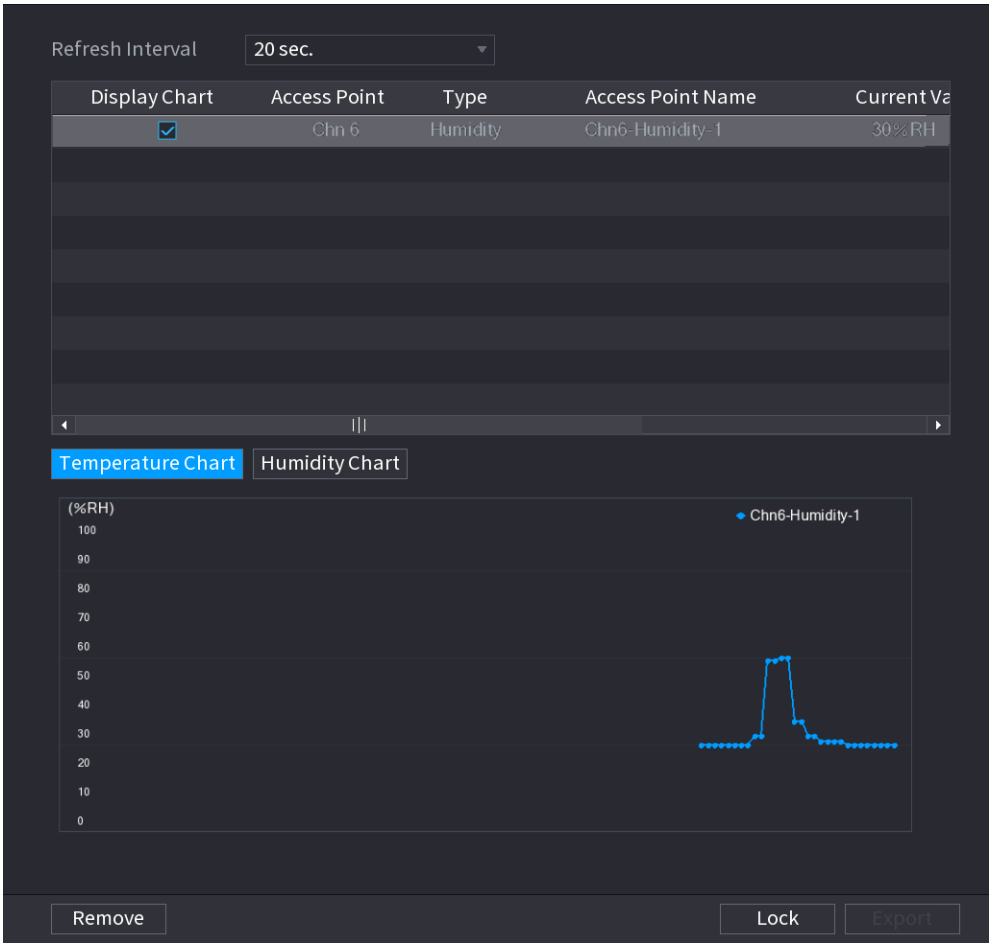
5.12.2.3 Exporting Temperature and Humidity Data

You can export the temperature and humidity data in .BMP format. This section uses exporting humidity data as an example.

Step 1 Prepare a USB device and plug it into the Device.

Step 2 On the **Realtime Display** page, click the **Humidity** tab.

Figure 5-254 Humidity



Step 3 Click **Lock** to lock the data.

The export button is enabled.

Step 4 Click **Export**. The system starts exporting the data.

Step 5 Click **OK**.

You can find the exported data on your USB device.

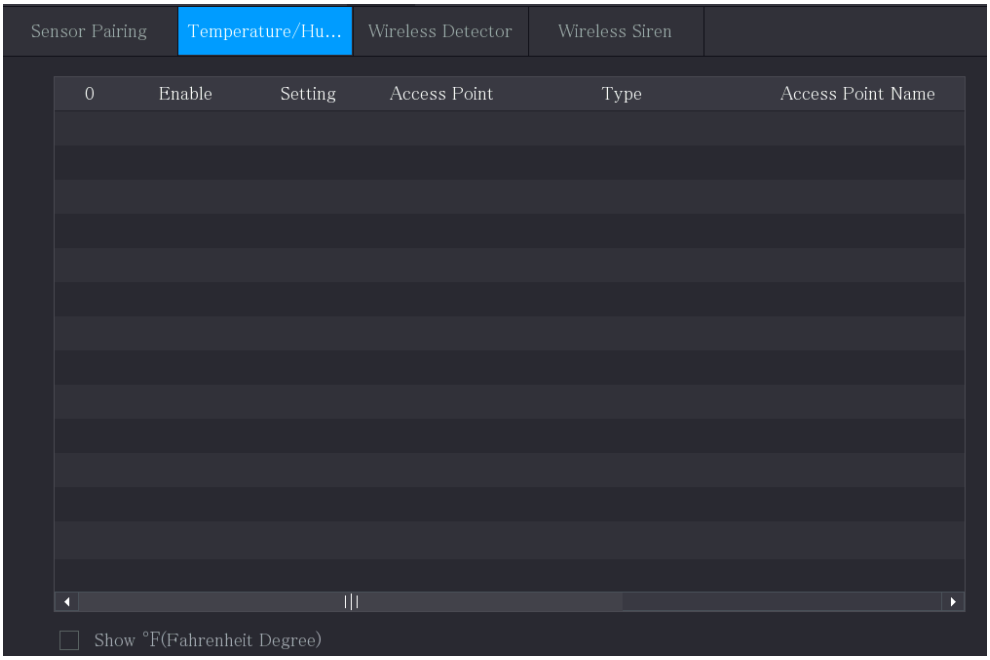
5.12.2.4 Configuring Alarm Linkage

You can configure alarm linkage settings for temperature and humidity data.

5.12.2.4.1 Configuring Alarm Linkage for Temperature Data

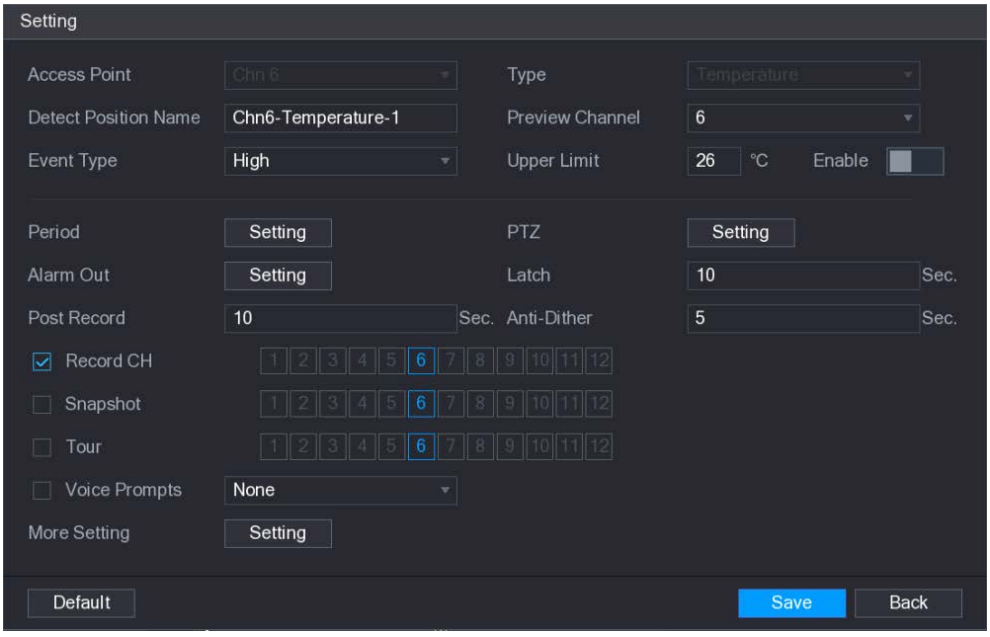
Step 1 On the home page, select **IoT > Management > Temperature/Humidity**.

Figure 5-255 Temperature/Humidity



Step 2 On the temperature information line, click .

Figure 5-256 Setting



Step 3 Configure the settings for alarm linkage.

Table 5-42 Alarm linkage settings

Parameter	Description
Access Point	Indicates the channel that the camera is connected to.
Type	**Temperature** by default.
Detect Position Name	Set the detect position name.
Preview Channel	Select the channel that you want to preview to help monitor the channel of access point. This channel could be the channel of access point or any other channels according to your actual situation.

Parameter	Description
Event Type	Select event type as **High** or **Low**, and set the upper and low temperature limit respectively. For example, select event type as **High** and set upper limit as **28**, the alarm occurs when the temperature reaches 28 °C.
Upper Limit	
Enable	Enable the alarm function.
Schedule	Define a period during which the alarm setting is active. For more information about setting the period, see "5.10.4.1 Configuring Motion Detection Settings."
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds. If you enter 0, there will be no delay.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.
Snapshot	Select the checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot is enabled motion detect alarms in **Main Menu > STORAGE > Schedule > Snapshot**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm occurs. The recording for IoT alarms and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
Tour	Select the checkbox to enable a tour of the selected channels. To use this function, make sure the tour is enabled and configured in **Main Menu > DISPLAY > Tour**.
Alarm Tone	Select to enable audio broadcast/alarm tones in response to a temperature alarm event.

Parameter	Description
More Setting	• Show Message: Select the **Show Message** checkbox to enable a pop-up message in your local host PC. • Buzzer: Select the checkbox to activate a buzzer noise at the Device. • Video Matrix: Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > Tour**." Not all models support this function. • Send Email: Enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**. • Log: Select the checkbox to enable the Device to record a local alarm log. • Extra screen: Select the checkbox to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu > DISPLAY > Tour > Sub Screen.** • Not all models support this function. • To use this function, extra screen shall be enabled.

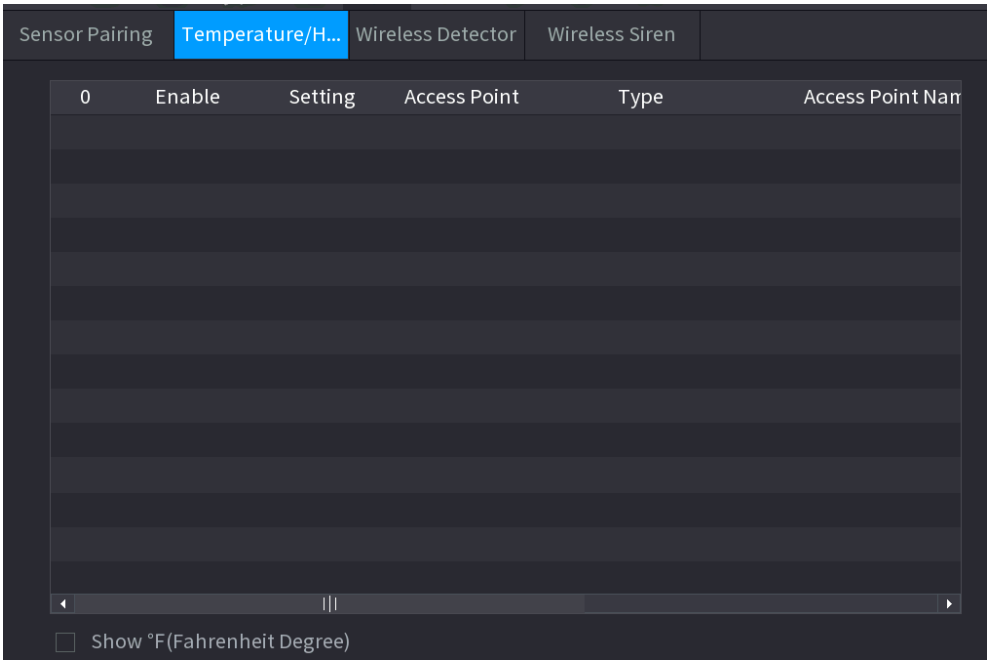
Step 4 Click **Save** to save the settings.

5.12.2.4.2 Configuring Alarm Settings for Humidity Data

You can configure the alarm event by setting the humidity data.

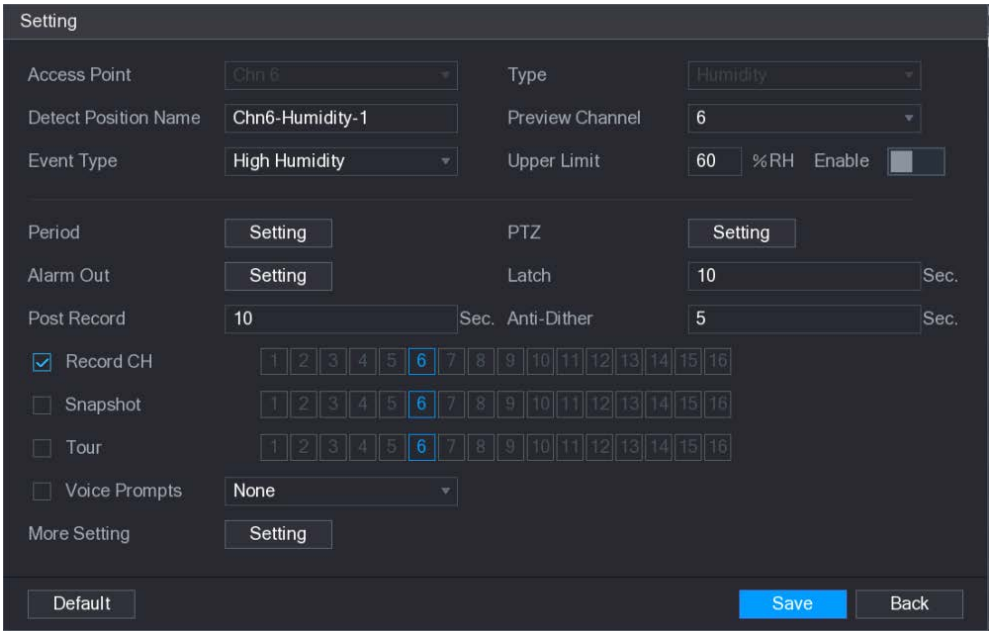
Step 1 On the home page, select **IoT > Management > Temperature/Humidity**.

Figure 5-257 Temperature/Humidity



Step 2 On the humidity information line, click .

Figure 5-258 Setting



Step 3 Configure the settings for the following parameters.

Table 5-43 Alarm settings

Parameter	Description
Access Point	Indicates the channel that the camera is connected to.
Type	**Humidity** by default.
Detect Position Name	Set the detect position name.
Preview Channel	Select the channel that you want to preview to help monitor the channel of access point. This channel could be the channel of access point or any other channels according to your actual situation.
Event Type	Select event type as **High Humidity** or **Low Humidity**, and set the upper and low humidity limit respectively. For example, select event type as **High Humidity** and set upper limit as **60**, the alarm occurs when the humidity reaches 60%RH.
Upper Limit	
Enable	Enable the alarm function.
Schedule	Define a period during which the alarm setting is active. For more information about setting the period, see "5.10.4.1 Configuring Motion Detection Settings."
Alarm-out Port	Click **Setting** to display setting page. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.

Parameter	Description
PTZ Linkage	Click **Setting** to display the PTZ page. Enable PTZ linkage actions, such as selecting the preset that you want to be called when an alarm event occurs.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds. If you enter 0, there will be no delay.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.
Snapshot	Select the checkbox to take a snapshot of the selected channel. To use this function, make sure the snapshot is enabled motion detect alarms in **Main Menu > STORAGE > Schedule > Snapshot**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm occurs. The recording for IoT alarms and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
Tour	Select the checkbox to enable a tour of the selected channels. To use this function, make sure the tour is enabled and configured in **Main Menu > DISPLAY > Tour**.
Alarm Tone	Select to enable audio broadcast/voice prompts in response to a temperature alarm event.
More Setting	• Show Message: Select the **Show Message** checkbox to enable a pop-up message in your local host PC. • Buzzer: Select the checkbox to activate a buzzer noise at the Device. • Video Matrix: Select the checkbox to enable the function. When an alarm event occurs, the video output port outputs the settings configured in "**Main Menu > DISPLAY > Tour**." Not all models support this function. • Send Email: Enable the system to send an email notification when an alarm event occurs. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**. • Log: Select the checkbox to enable the Device to record a local alarm log.

Step 4 Click **Save** to save the settings.

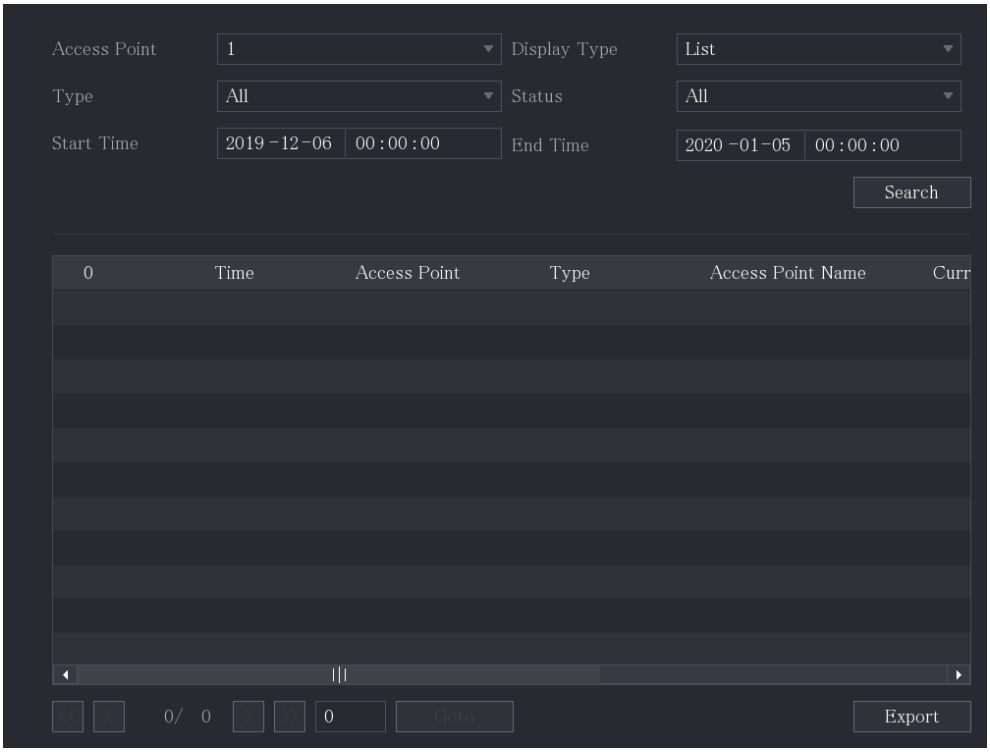
5.12.2.5 Searching IoT Information

You can search and backup all your IoT data.

To back up the data, you should prepare a USB device and plug it into the Device.

Step 1 On the home page, select **IoT > IOT Search**.

Figure 5-259 IOT search



Step 2 Configure the parameters settings.

Table 5-44 IOT search parameters

Parameter	Description
Access Point	Indicates the channel that the camera is connected to.
Display Type	In the **Display Type** list, select **List** or **Diagram**.
Type	Select the information type that you want to search. You can select **Humidity** or **Temperature**.
Status	Select the information state that you want to search. This option is available when you select **List** in the **Display Type** list.
Start Time	Enter the start time and end time for the information that you want to search.
End Time	

Step 3 Click **Search**.

The system starts search according to your parameters settings. After searching is finished, the result displays.

Click **Goto** to switch result pages.

Figure 5-260 List

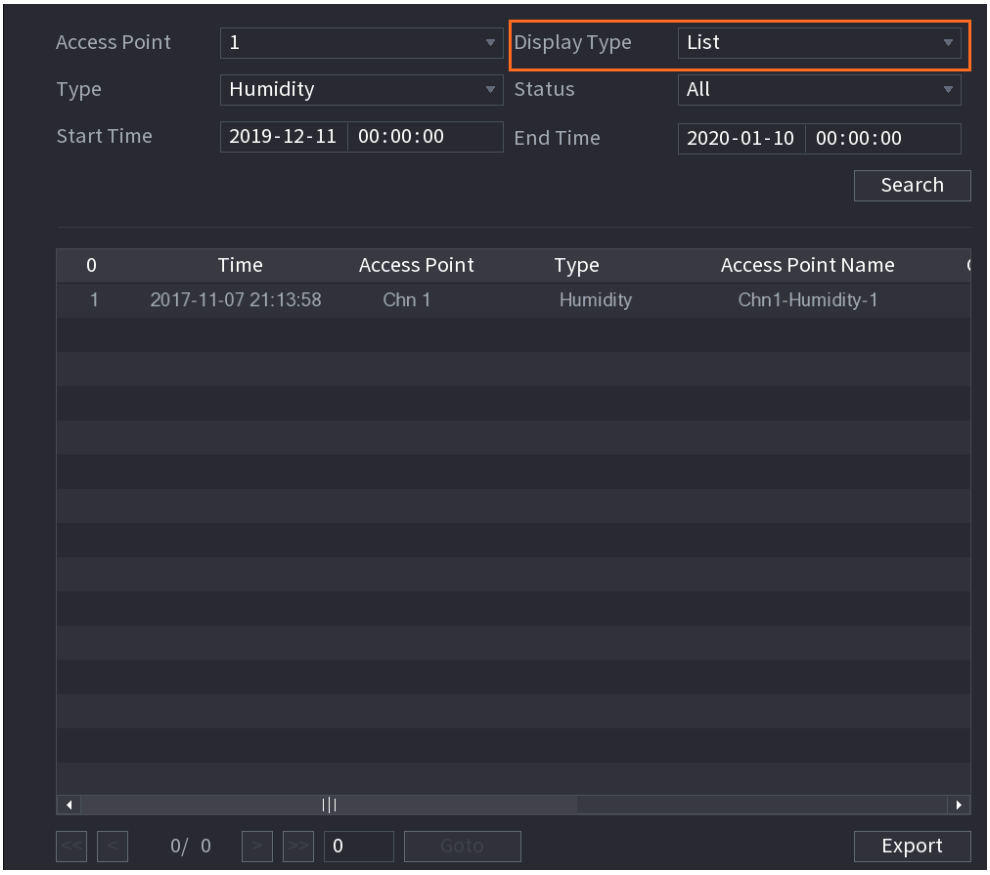
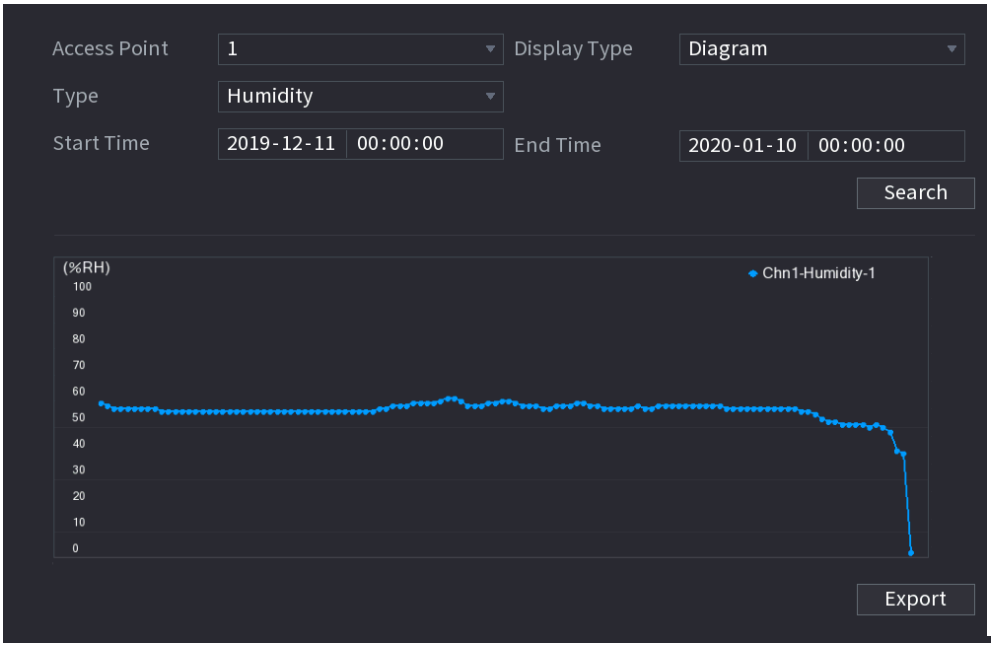


Figure 5-261 Diagram



Step 4 Click **Export.** The system starts exporting the data.

Step 5 Click **OK**.

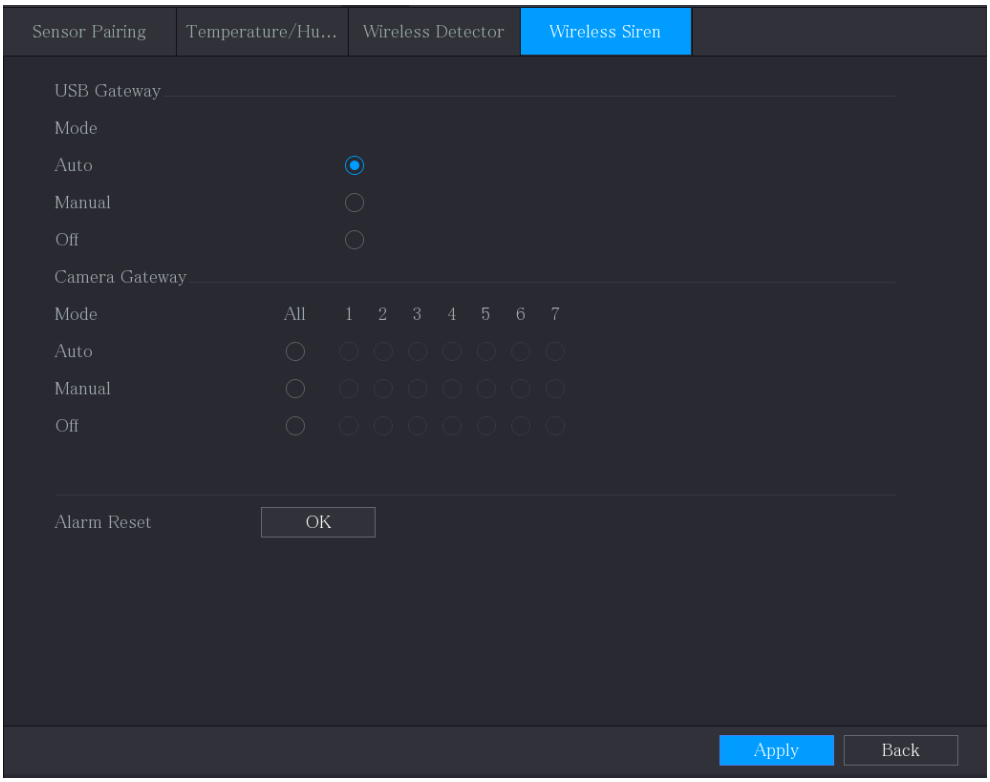
You can find the exported data on your USB device.

5.12.3 Configuring Wireless Siren

You can connect the wireless siren to the Device, when there is an alarm event activated on the Device, the wireless siren generates alarms.

Step 1 Select **Main Menu > IoT > Management > Wireless Siren**.

Figure 5-262 Wireless siren



Step 2 Configure the settings for the wireless alarm output.

Table 5-45 Wireless alarm output parameters

Parameter	Description
USB Gateway, Camera Gateway	• **Auto**: Automatically activate alarm if the alarm output function for wireless siren is enabled for specific events. For example, if you want to enable the alarm output through wireless siren for motion detection, see "Alarm Output" parameter in 0. • **Manual**: Activate alarm immediately. • **Off**: Do not activate alarm.
Alarm Release	Click **OK** to clear all alarm output status of wireless siren.

Step 3 Click **Apply** to save the settings.

5.13 Configuring POS Settings

You can connect the Device to the POS (Point of Sale) machine and receive the information from it. This function applies to the scenarios such as supermarket POS machine. After connection is established, the Device can access the POS information and display the overlaid text in the channel window.

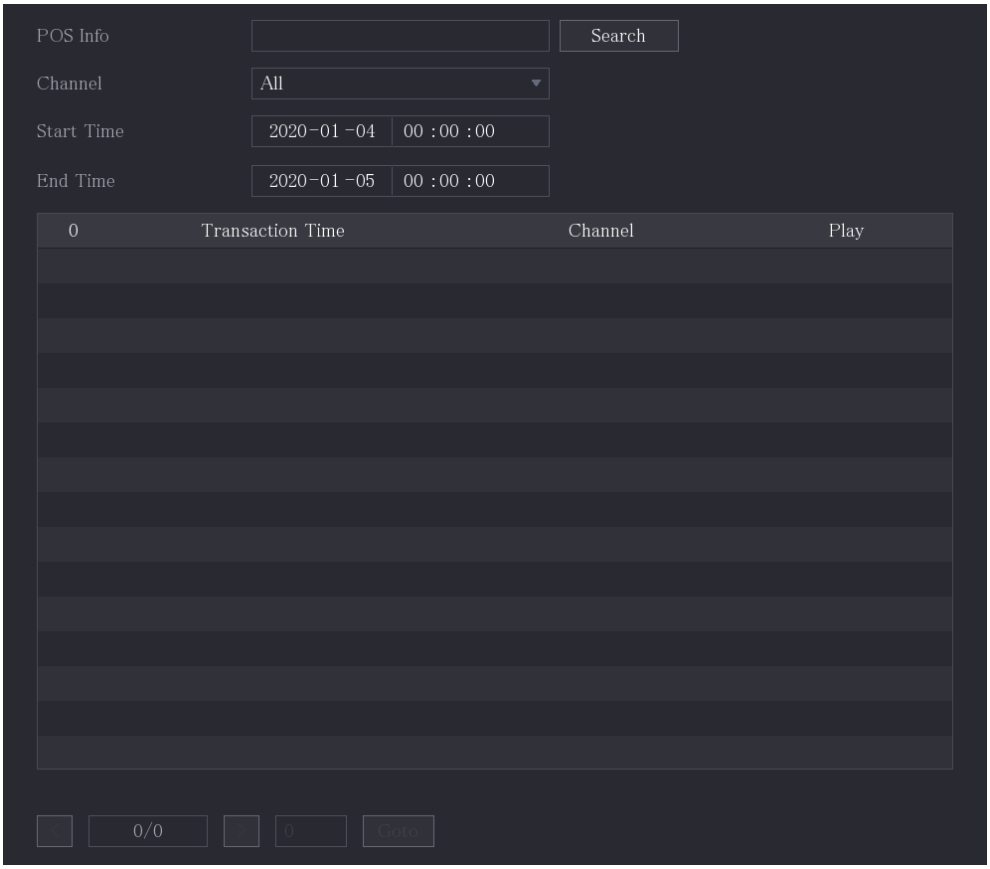
Playing POS information in the local playback and viewing the POS information in the live view screen only support single-channel mode and four-channel mode. Displaying monitoring screen and playing back in the web support multi-channel mode.

5.13.1 Searching the Transaction Records

The system supports fuzzy search.

Step 1 Select **Main Menu > POS > POS Search**.

Figure 5-263 POS search



Step 2 In the **POS Search** box, enter the information such as transaction number on your receipt, amount, or product name.

Step 3 In the **Start Time** box and **End Time** box, enter the time period that you want to search the POS transaction information.

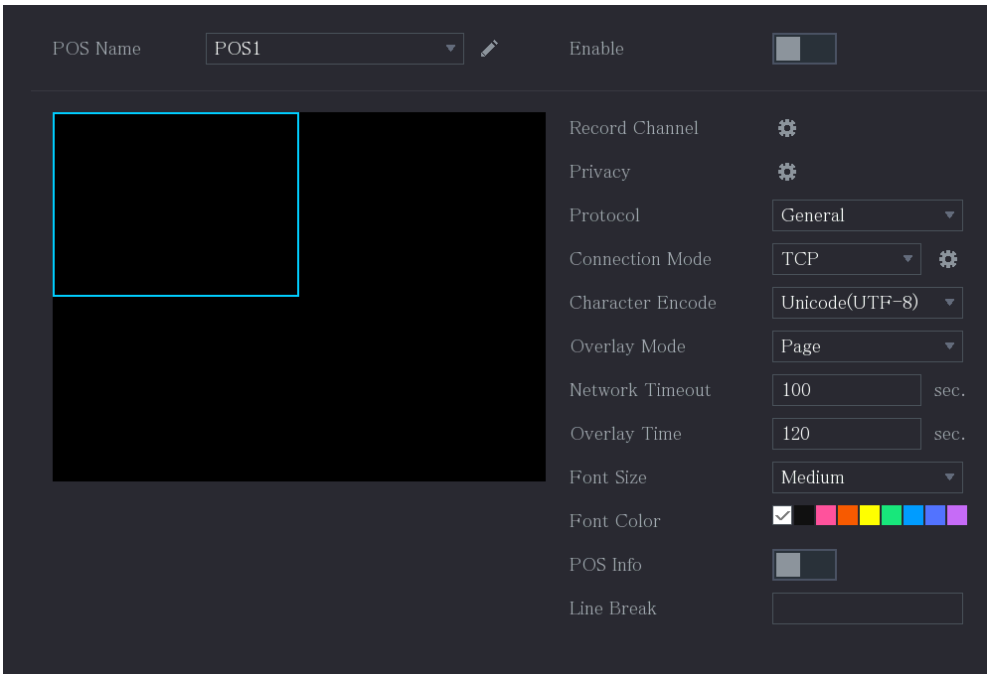
Step 4 Click **Search**.

The searched transaction results display in the table.

5.13.2 Configuring POS Settings

Step 1 Select **Main Menu > POS > POS Setting**.

Figure 5-264 POS setting



Step 2 Configure the settings for the POS parameters.

Table 5-46 POS parameters

Parameter	Description
POS Name	In the **POS Name** list, select the POS machine that you want to configures settings for. Click to modify the POS name. The POS name supports 21 Chinese characters or 63 English characters.
Enable	Enable the POS function.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm occurs. The recording for POS alarms and auto recording function must be enabled. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.9.1 Enabling Record Control."
Privacy	Enter the privacy content.
Protocol	Select **POS** by default. Different machine corresponds to different protocol.
Connection Mode	In the **Connect Type** list, select the connection protocol type. Click , the IP Address page is displayed. In the **Source IP** box, enter the IP address (the machine that is connected to the Device) that sends messages.
Character Encode	Select a character encoding mode.

Parameter	Description
Overlay Mode	In the **Overlay Mode** list, Select **Page** or **ROLL**. ● **Page** means to turn a page when there are 16 lines of overlay information. ● **ROLL** means to roll up the page when there are 16 lines of overlay information. The first line disappears each time. When local preview mode is 4-split, overlay information is substituted when there are 8 lines.
Network Timeout	When the network is not working correctly and cannot be recovered after the entered timeout limit, the POS information will not display normally. After the network is recovered, the latest POS information will be displayed.
Overlay Time	Enter the time that how long you want to keep the POS information displaying. For example, enter 5, the POS information disappear from the screen after 5 seconds.
Font Size	In the Font Size list, select **Small**, **Medium**, or **Large** as the text size of POS information
Font Color	In the color bar, click to select the color for the text size of POS information.
POS Info	Enable the POS Info function, the POS information displays in the live view screen.
Line Break	It does not need to configure. The system goes to a new line 1s after no data is received. If you enter a line delimiter, the system goes to a new line when overlay information identifies the line delimiter (hexadecimal). For example, if line delimiter is F and overlay information is 123F6789, the local preview and web overlay information is displayed as: 123 6789

Step 3 Click **Apply** to complete the settings.

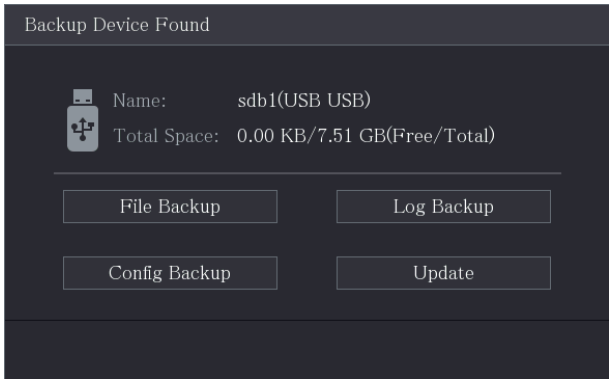
5.14 Configuring Backup Settings

5.14.1 Finding USB Device

When you inset a USB storage device into the USB port of the Device, the Device detects the USB storage device and pops up **Find USB device** page, which provides you a shortcut to perform backup and upgrading operations.

For details, see "5.14.2 Backing up Files", "5.21.2 Viewing Log Information", "5.20.4 Exporting and Importing System Settings", and "5.20.6 Updating the Device."

Figure 5-265 Backup device

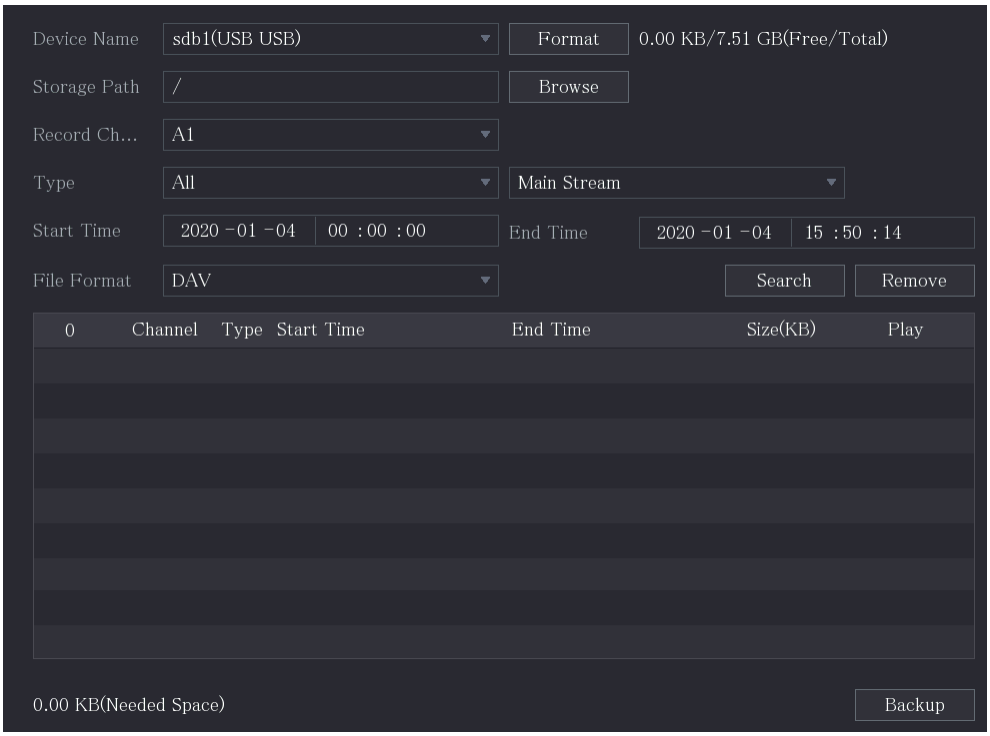


5.14.2 Backing up Files

You can back up the recorded videos and snapshots.

Step 1 Select **Main Menu > Backup**.

Figure 5-266 Backup



Step 2 Configure the settings for the backup parameters.

Table 5-47 Backup parameters

Parameter	Description
Device Name	In the **Device Name** list, select the device that you want to back up the files to.
Format	Click **Format**, the **Format** page is displayed. ● If the capacity of external storage device is less than 2 TB, you can select **FAT32** or **NTFS** to format it. ● If the capacity of external storage device is equal to or more than 2 TB, you can only select **NTFS** to format it.

Parameter	Description
Path	Click **Browse**, the **Browse** page is displayed. Select the route where you want to search for the files.
Record Channel	In the **Record Channel** list, select the channel where you want to search for the files.
Type	In the **Type** list, select the file type that you want to search.
Start Time	Enter the start time and end time for the files that you want to search.
End Time	
File Format	In the **File Format** list, select the file format as **DAV** or **MP4** that you want to search.

Step 3 Click **Search** to search the files that meet the configured settings.

The searched results will display in the table.

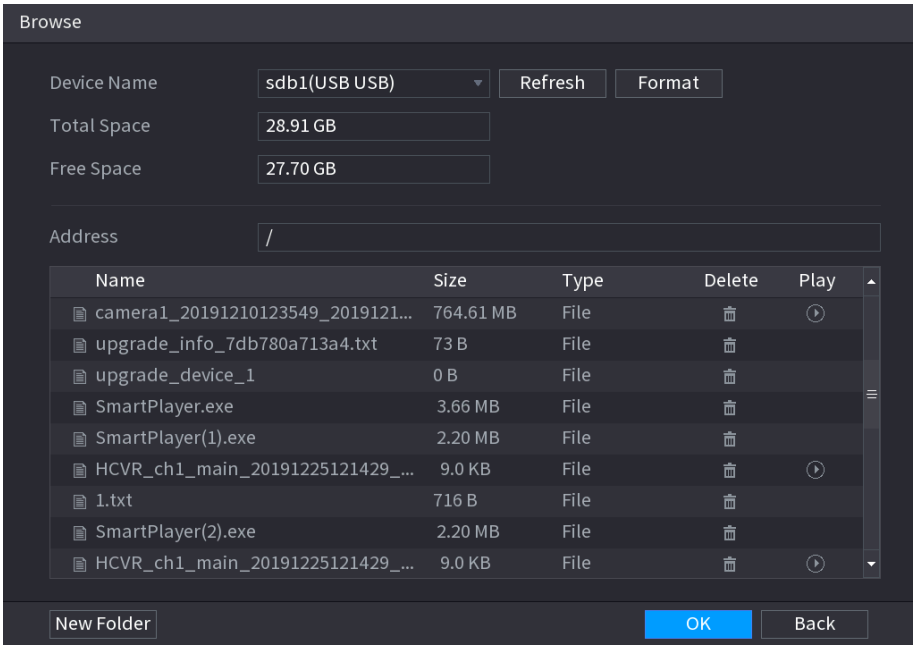
Step 4 Select the files that you want to back up.

Step 5 Click **Backup** to back up the selected files to the configured path.

Click **Remove** to remove all the searched results.

The system will display a backup progress bar. A dialog box will be prompted When backup is completed.

Figure 5-267 Browse



Step 6 Click **OK**.

5.15 Network Management

5.15.1 Configuring Network Settings

You can ensure the network interworking between the Device and other devices through configuring the network settings.

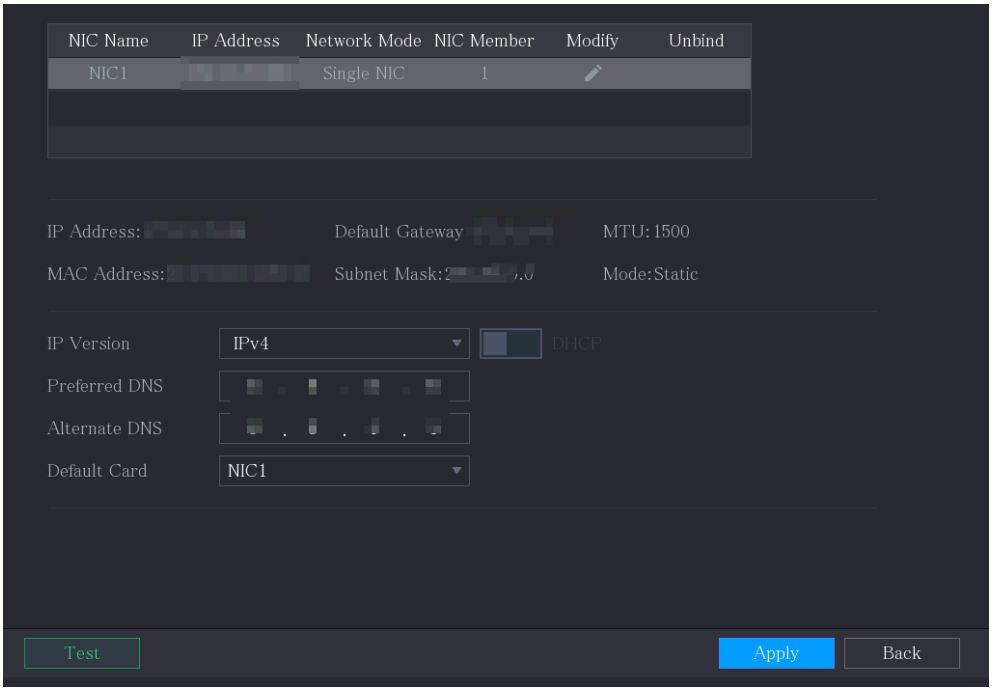
5.15.1.1 Configuring TCP/IP Settings

You can configure the settings for the Device such as IP address, DNS according to the networking plan.

Select **Main Menu > NETWORK > TCP/IP**, the **TCP/IP** page is displayed.

For details about parameter settings, see "5.1.4.4 Configuring Network Settings."

Figure 5-268 TCP/IP

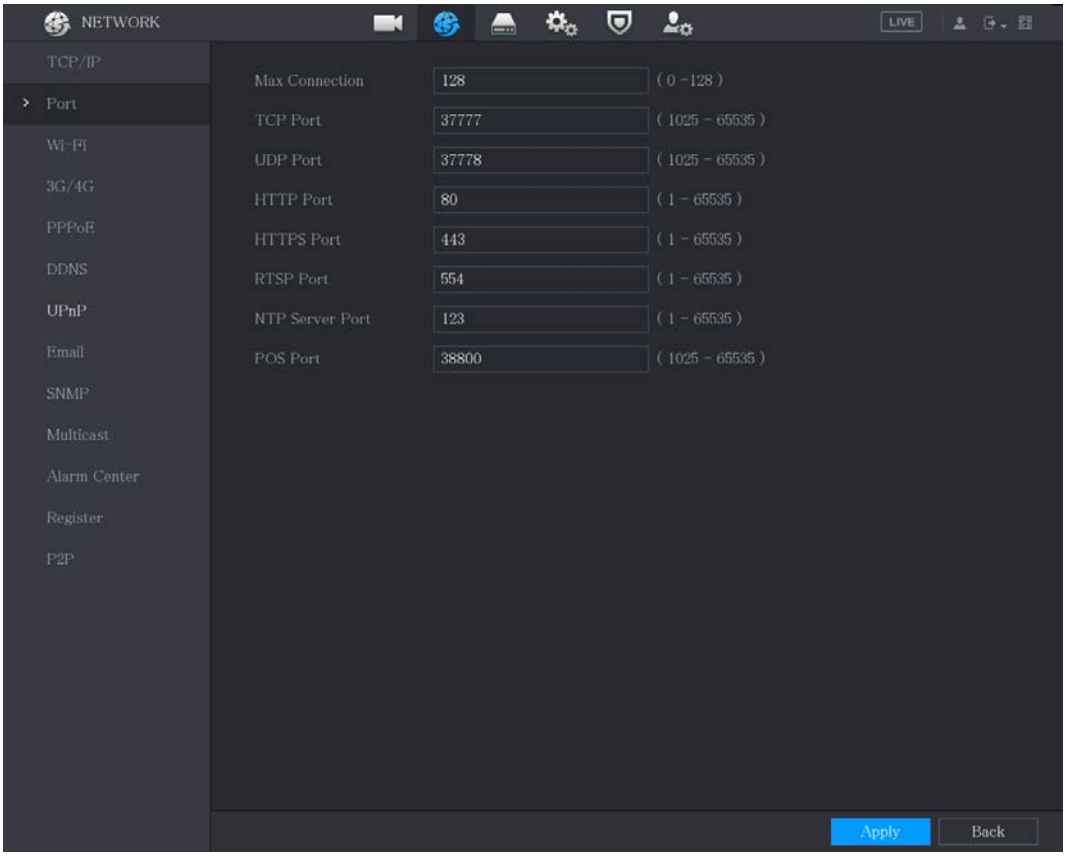


5.15.1.2 Configuring Port Settings

You can configure the maximum connection accessing the Device from Client such as WEB, Platform, and Mobile Phone and configure each port settings.

Step 1 Select **Main Menu > NETWORK > Port**.

Figure 5-269 Port



Step 2 Configure the settings for the connection parameters.

The parameter setting can take effect without need to reboot the device.

Table 5-48 Connection parameters

Parameter	Description
Max Connection	The allowable maximum clients accessing the Device at the same time, such as WEB, Platform, and Mobile Phone. Select a value between 1 and 128. The default value setting is 128.
TCP Port	The default value setting is 37777. You can enter the value according to your actual situation.
UDP Port	The default value setting is 37778. You can enter the value according to your actual situation.
HTTP Port	The default value setting is 80. You can enter the value according to your actual situation. If you enter other value, for example, 70, and then you should enter 70 after the IP address when logging in the Device by browser.
RTSP Port	The default value setting is 554. You can enter the value according to your actual situation.
POS Port	Data transmission. The value range is from 1 through 65535. The default value is 38800.
NTP Server Port	The default value setting is 123. You can enter the value according to your actual situation.

Parameter	Description
HTTPS Port	HTTPS communication port. The default value setting is 443. You can enter the value according to your actual situation.

Step 3 Click **Apply** to complete the settings.

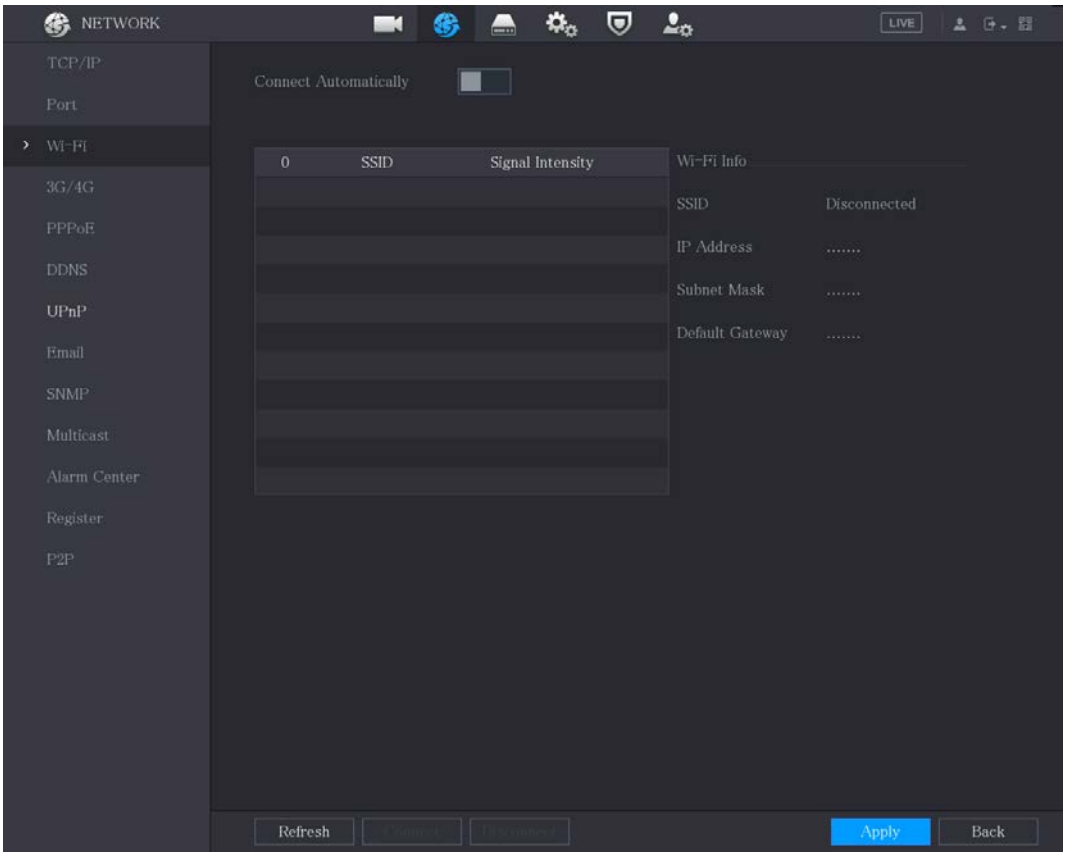
5.15.1.3 Configuring Wi-Fi Connection Settings

You can make wireless connection between the Device and the other devices in the same network through Wi-Fi settings, facilitating the devices connection and mobility.

Only the Device with Wi-Fi module supports this function.

Step 1 Select **Main Menu > NETWORK > Wi-Fi**.

Figure 5-270 Wi-Fi



Step 2 Configure the settings for the Wi-Fi connection parameters.

Table 5-49 Wi-Fi connection parameters

Parameter	Description
Connect Automatically	Enable **Connect Automatically**. After the Device is restarted, it will automatically connect to the nearest hotspot that had been connected successfully.
Refresh	Refresh the hotspot list. The self-adaption function such as adding password is supported if such setting was once configured.
Connect	In the hotpots list, select a hotspot, and then click **Connect**. ● To reconnect the same hotspot, disconnect first and then reconnect. ● To connect to other hotspot, disconnect from the current connected hotspot first, and then connect to the other hotspot.
Disconnect	To disconnect from a hotspot, click **Disconnect**.

Step 3 Click **Apply** to complete the settings.

After the Device is connected to a Wi-Fi hotspot, in the **Wi-Fi Info** area, the current hotspot, IP address, subnet mask, and default gateway are displayed.

5.15.1.4 Configuring 3G/4G Settings

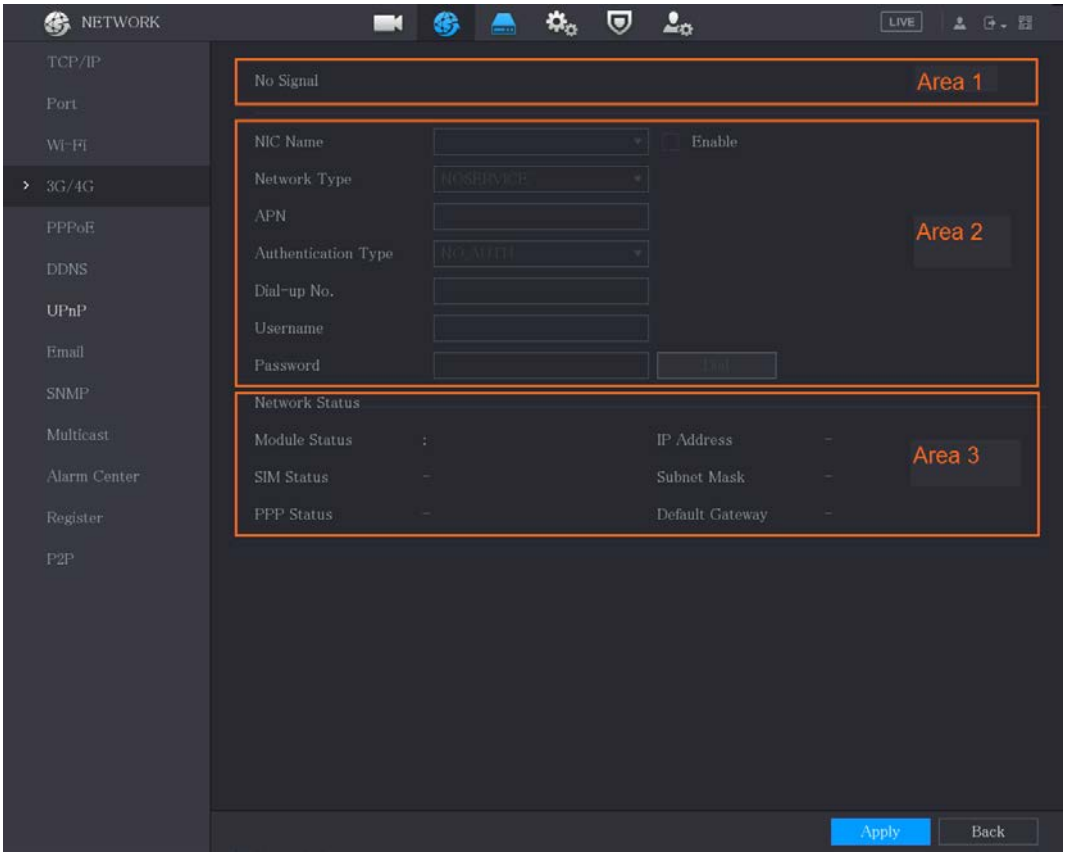
You can connect a wireless 3G/4G module to the USB port of the Device and then access the Device with the IP address provided by the module.

Not all models support this function.

Step 1 Connect the wireless 3G/4G module to the USB port of the Device.

Step 2 Select **Main Menu > NETWORK > 3G/4G**.

Figure 5-271 3G/4G



The 3G/4G page consists of three areas:

- Area 1: Displays the signal strength.
- Area 2: Displays the module configurations.
- Area 3: Displays the connection state.

The information of Area 2 will display after the 3G/4G module is connected; while the information of Area 1 and Area 3 will display only after the 3G/4G function is enabled.

Step 3 The Device starts identifying the wireless module and displays the recognized information for the parameters in Area 2.

Table 5-50 Recognized information

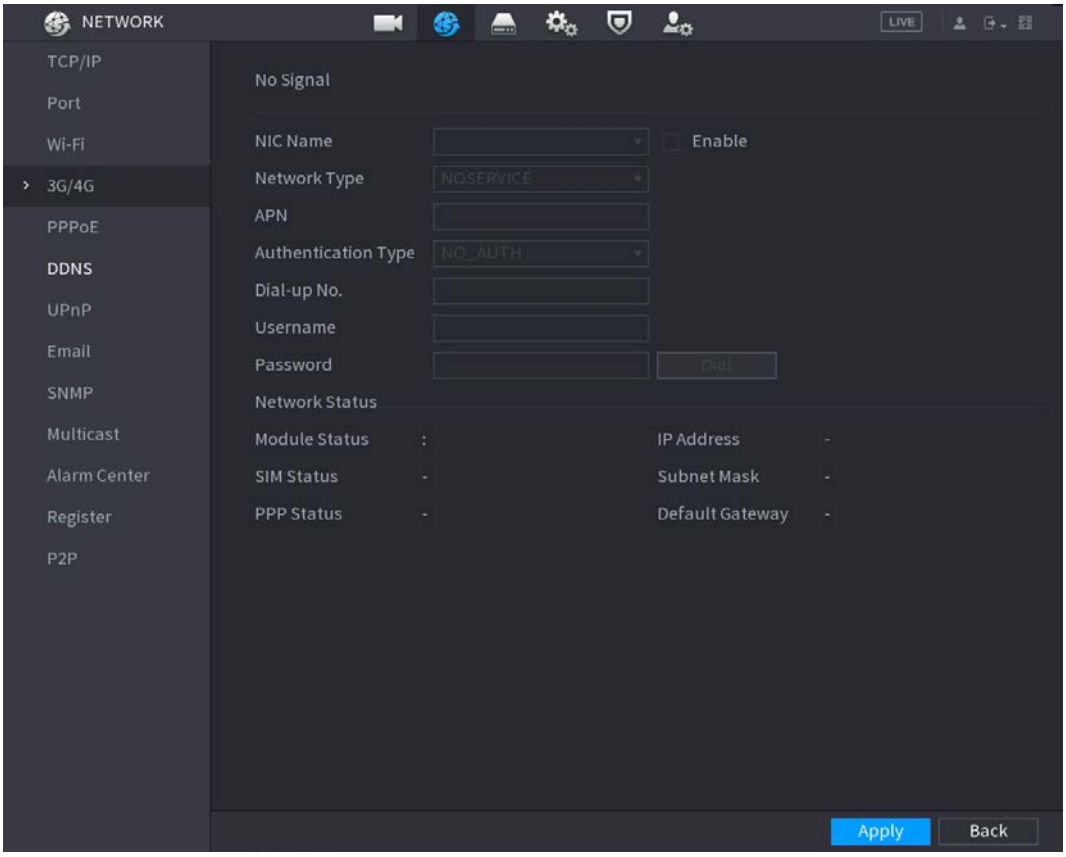
Parameter	Description
NIC Name	Displays the name of Ethernet card.
Network Type	Displays the network type. Different type represents different supplier.
APN	Displays the default APN number.
Dial-up No.	Displays the default dial No.
Authentication Type	Authentication mode. You can select **PAP**, **CHAP**, or **NO_AUTH**.
Username, Password	Enter the username and password for authentication.

Step 4 Select the **Enable** checkbox.

Step 5 Click **Dial** to start connecting.

After the connection is established, the result is displayed in the **Wireless Network** area.

Figure 5-272 Wireless network



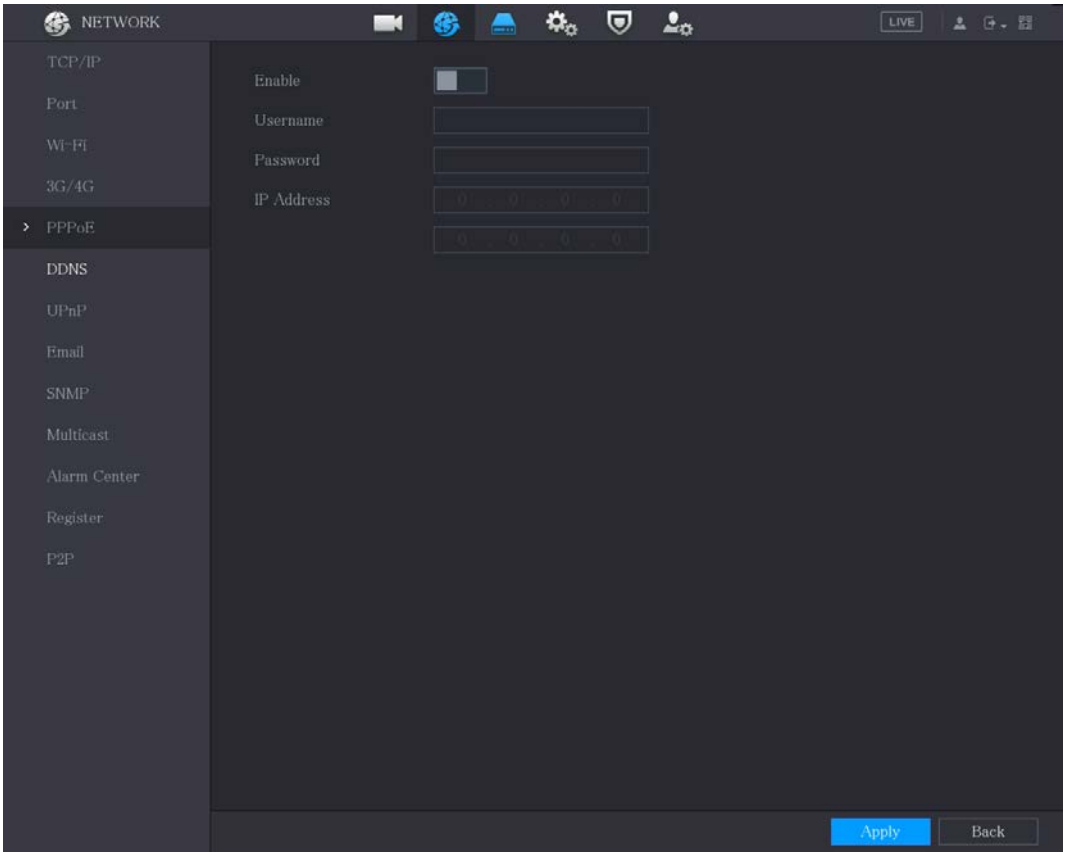
Step 6 Click **Apply** to complete the settings.

5.15.1.5 Configuring PPPoE Settings

PPPoE is another way for the Device to access the network. You can establish network connection by configuring PPPoE settings to give the Device a dynamic IP address in the WAN. To use this function, firstly you need to obtain the user name and password from the Internet Service Provider.

Step 1 Select **Main Menu > NETWORK > PPPoE**.

Figure 5-273 PPPoE



Step 2 Enable the PPPoE function.

Step 3 In the **Username** box and **Password** box, enter the user name and password accordingly provided by the Internet Service Provider.

Step 4 Click **Apply** to complete the settings.

The system pops up a message to indicate the successfully saved. The IP address appears on the PPPoE page. You can use this IP address to access the Device.

When the PPPoE function is enabled, the IP address on the **TCP/IP** page cannot be modified.

5.15.1.6 Configuring DDNS Settings

When the IP address of the Device changes frequently, the DDNS function can dynamically refresh the correspondence between the domain on DNS and the IP address, ensuring you access the Device by using the domain.

Preparation

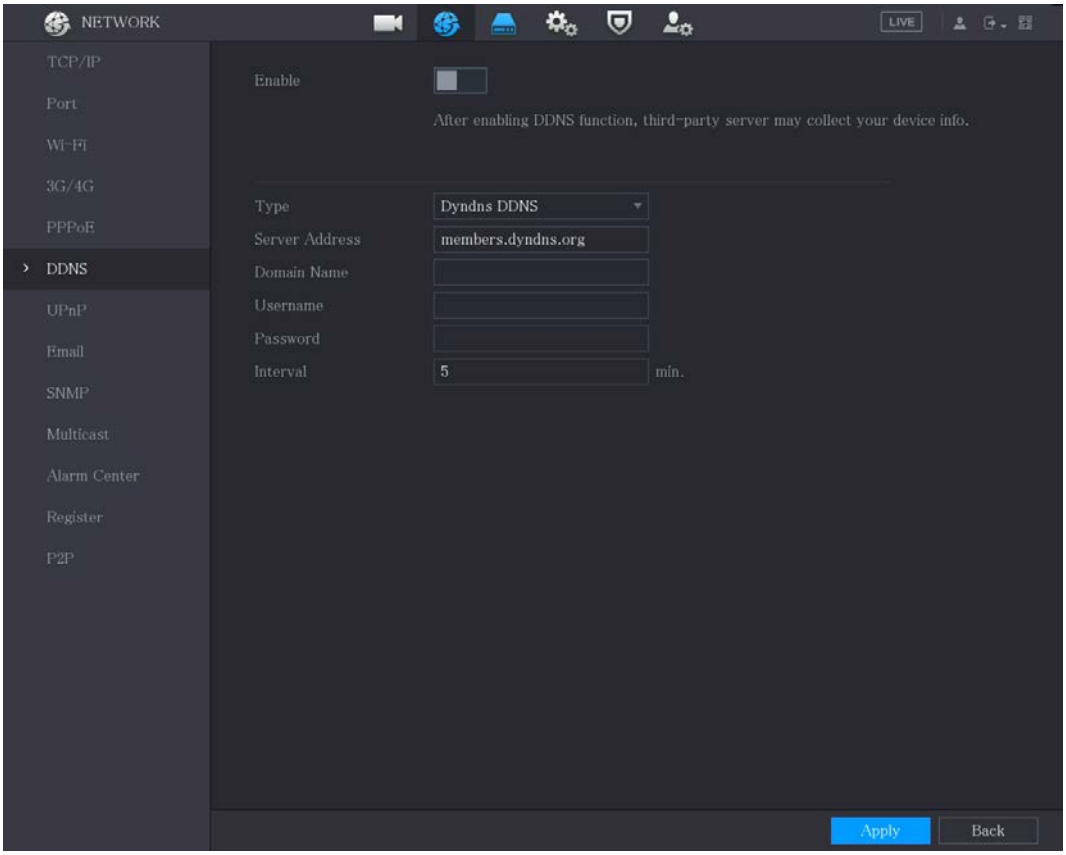
Confirm if the Device supports the DDNS Type and log in the website provided by the DDNS service provider to register the information such as domain from PC located in the WAN.

After you have registered and logged in the DDNS website successfully, you can view the information of all the connected devices under this user name.

Procedure

Step 1 Select **Main Menu > NETWORK > DDNS**.

Figure 5-274 DDNS



Step 2 Configure the settings for the DDNS parameters.

Table 5-51 DDNS parameters

Parameter	Description
Enable	Enable the DDNS function. After enabling DDNS function, the third-party might collect your Device information.
Type	Type and address of DDNS service provider. ● Type: Dyndns DDNS; address: members.dyndns.org ● Type: NO-IP DDNS; address: dynupdate.no-ip.com ● Type: CN99 DDNS; address: members.3322.org
Server Address	
Domain Name	The domain name for registering on the website of DDNS service provider.
User Name	Enter the user name and password obtained from DDNS service provider. You need to register (including user name and password) on the website of DDNS service provider.
Password	
Interval	Enter the amount of time that you want to update the DDNS.

Step 3 Click **Apply** to complete the settings.

Enter the domain name in the browser on your PC, and then press **Enter**.

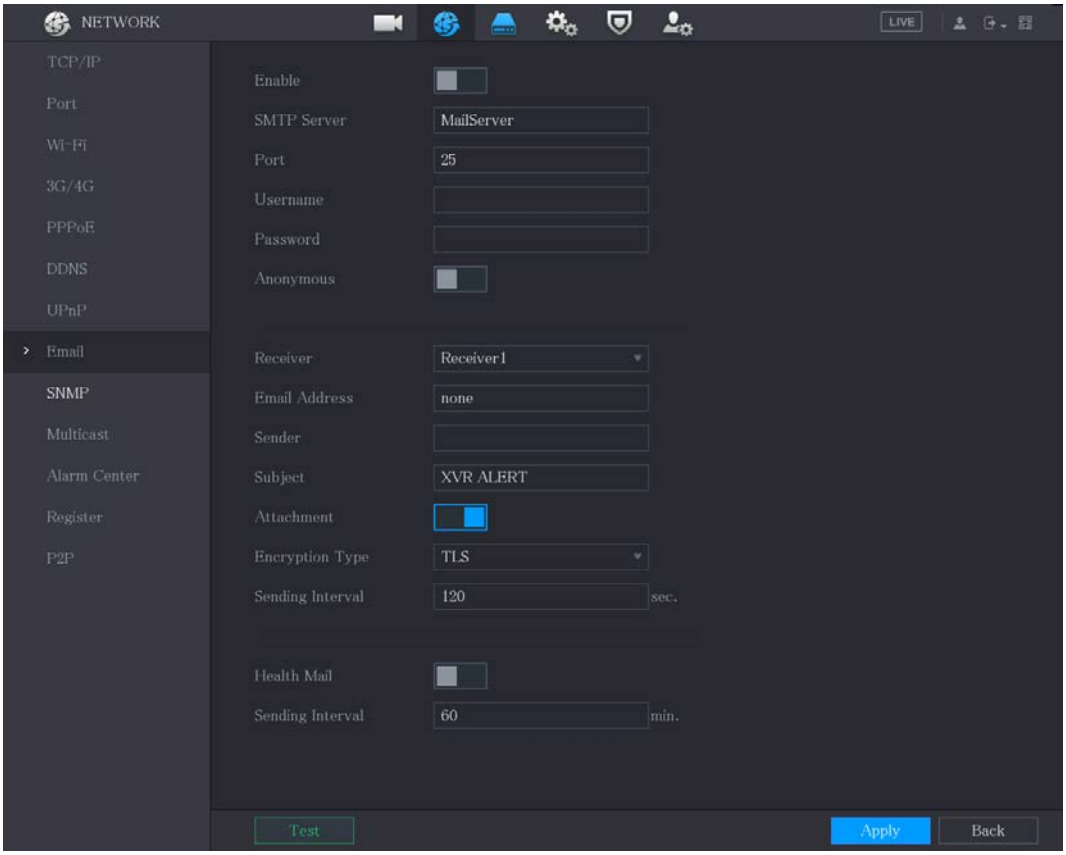
If the web page of the Device is displayed, the configuration is successful. If not, the configuration is failed.

5.15.1.7 Configuring EMAIL Settings

You can configure the email settings to enable the system to send the email as a notification when there is an alarm event occurs.

Step 1 Select **Main Menu > NETWORK > Email**.

Figure 5-275 Email



Step 2 Configure the settings for the email parameters.

Table 5-52 Email parameters

Parameter	Description
Enable	Enable the email function. There might be risk of sending data to specified email address after it is enabled.
SMTP Server	Enter the address of SMTP server of sender's email account.
Port	Enter the port value of SMTP server. The default value setting is 25. You can enter the value according to your actual situation.
Username	Enter the user name and password of sender's email account.
Password	
Anonymous	If enable the anonymity function, you can login as anonymity.

Parameter	Description
Receiver	In the **Receiver** list, select the number of receiver that you want to receive the notification. The Device supports up to three mail receivers.
Email Address	Enter the email address of mail receiver(s).
Sender	Enter the sender's email address. It supports maximum three senders separated by comma.
Subject	Enter the email subject. Supports Chinese, English and numerals. It supports maximum 64 characters.
Attachment	Enable the attachment function. When there is an alarm event, the system can attach snapshots as an attachment to the email.
Encryption Type	Select the encryption type: **NONE**, **SSL**, or **TLS**. For SMTP server, the default encryption type is **TLS**.
Sending Interval (sec.)	This is the interval that the system sends an email for the same type of alarm event, which means, the system does not send an email upon any alarm event. This setting helps to avoid the large amount of emails caused by frequent alarm events. The value ranges from 0 to 3600. 0 means that there is no interval.
Health Mail	Enable the health test function. The system can send a test email to check the connection.
Sending Interval (Min.)	This is the interval that the system sends a health test email. The value ranges from 30 to 1440. 0 means that there is no interval.
Test	Click Test to test the email sending function. If the configuration is correct, the receiver's email account will receive the email. Before testing, click **Apply** to save the settings.

Step 3 Click **Apply** to complete the settings.

5.15.1.8 Configuring UPnP Settings

You can map the relationship between the LAN and the WAN to access the Device on the LAN through the IP address on the WAN.

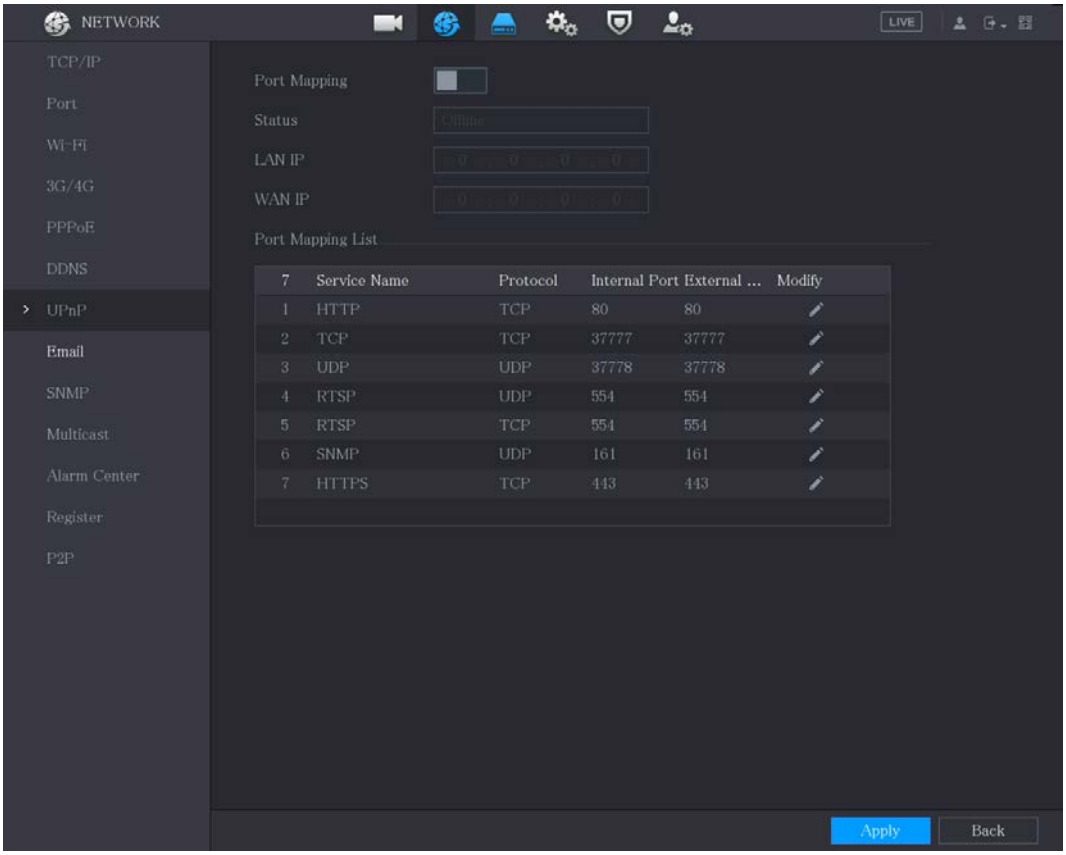
Preparation

- Log in to the router to set the WAN port to enable the IP address to connect into the WAN.
- Enable the UPnP function at the router.
- Connect the Device with the LAN port on the router to connect into the LAN.
- Select **Main Menu > NETWORK > TCP/IP**, configure the IP address into the router IP address range, or enable the DHCP function to obtain an IP address automatically.

Procedure

Step 1 Select **Main Menu > NETWORK > UPnP**.

Figure 5-276 UPnP



Step 2 Configure the settings for the UPnP parameters.

Table 5-53 UPnP parameters

Parameter	Description
Port Mapping	Enable the UPnP function. After it is enabled, the intranet services and ports shall be mapped to extranet, proceed with caution.
Status	Indicates the status of UPnP function. ● Offline: Failed. ● Online: Succeeded.
LAN IP	Enter IP address of router on the LAN. After mapping succeeded, the system obtains IP address automatically without performing any configurations.
WAN IP	Enter IP address of router on the WAN. After mapping succeeded, the system obtains IP address automatically without performing any configurations.

Parameter	Description
Port Mapping List	The settings in PAT table correspond to the UPnP PAT table on the router. ● Service Name: Name of network server. ● Protocol: Type of protocol. ● Int. Port: Internal port that is mapped on the Device. ● Ext. Port: External port that is mapped on the router. ● To avoid the conflict, when setting the external port, try to use the ports from 1024 through 5000 and avoid popular ports from 1 through 255 and system ports from 256 through 1023. ● When there are several devices in the LAN, reasonably arrange the ports mapping to avoid mapping to the same external port. ● When establishing a mapping relationship, ensure the mapping ports are not occupied or limited. ● The internal and external ports of TCP and UDP must be the same and cannot be modified. ● Click to modify the external port.

Step 3 Click **Apply** to complete the settings.

In the browser, enter http://WAN IP: External IP port. You can visit the LAN Device.

5.15.1.9 Configuring SNMP Settings

Not all models support this function.

You can connect the Device with some software such as MIB Builder and MG-SOFT MIB Browser to manage and control the Device from the software.

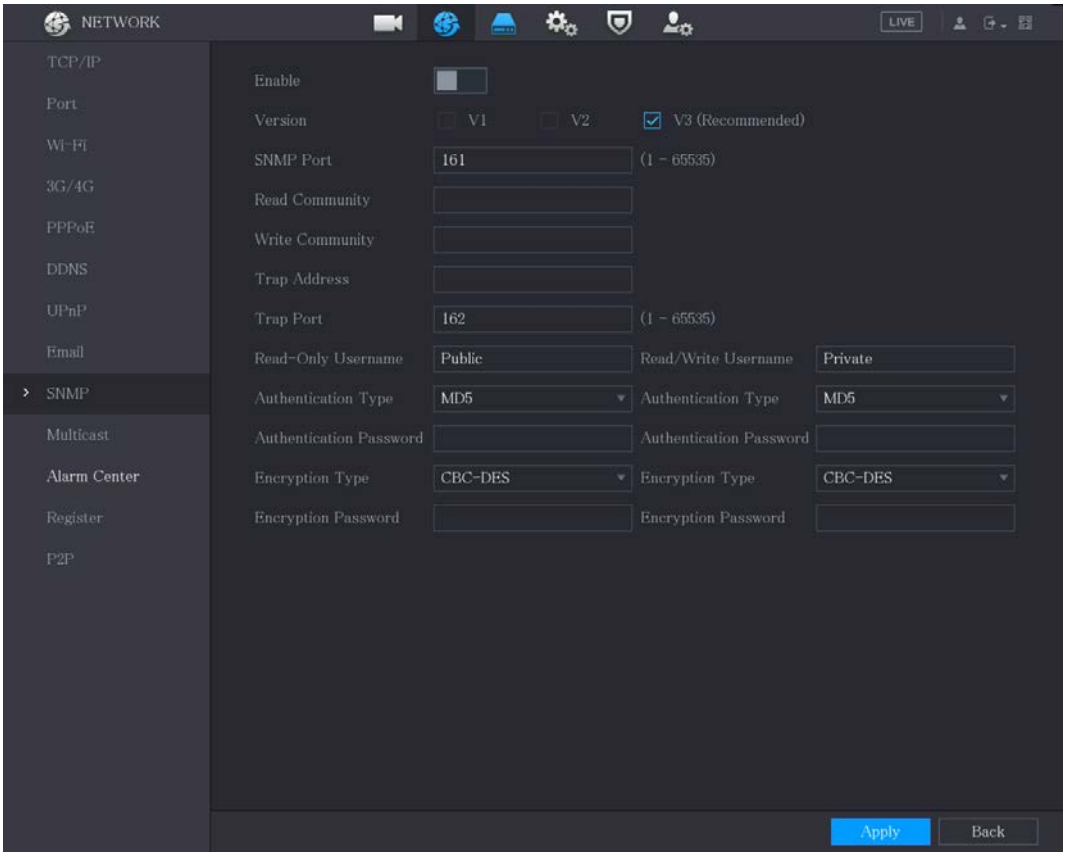
Preparation

- Install the software that can manage and control the SNMP, such as MIB Builder and MG-SOFT MIB Browser
- Obtain the MIB files that correspond to the current version from the technical support.

Procedure

Step 1 Select **Main Menu > NETWORK > SNMP**.

Figure 5-277 SNMP



Step 2 Configure the settings for the SNMP parameters.

Table 5-54 SNMP parameters

Parameter	Description
Enable	Enable the SNMP function.
Version	Select the checkbox of SNMP version(s) that you are using. The default version is **V3**. There is a risk of select V1 or V2.
SNMP Port	Indicates the monitoring port on the agent program.
Read Community	Indicates the read/write strings supported by the agent program.
Write Community	
Trap Address	Indicates the destination address for the agent program to send the Trap information.
Trap Port	Indicates the destination port for the agent program to send the Trap information.
Read-Only Username	Enter the user name that is allowed to access the Device and has the "Read Only" permission.
Read/Write Username	Enter the user name that is allowed to access the Device and has the "Read and Write" permission.
Authentication Type	Includes MD5 and SHA. The system recognizes automatically.
Authentication Password	Enter the password for authentication type and encryption type. The password should be no less than eight characters.
Encryption Password	

Parameter	Description
Encryption Type	In the **Encryption Type** list, select an encryption type. The default setting is CBC-DES.

Step 3 Compile the two MIB files by MIB Builder.

Step 4 Run MG-SOFT MIB Browser to load in the module from compilation.

Step 5 On the MG-SOFT MIB Browser, enter the Device IP that you want to manage, and then select the version number to query.

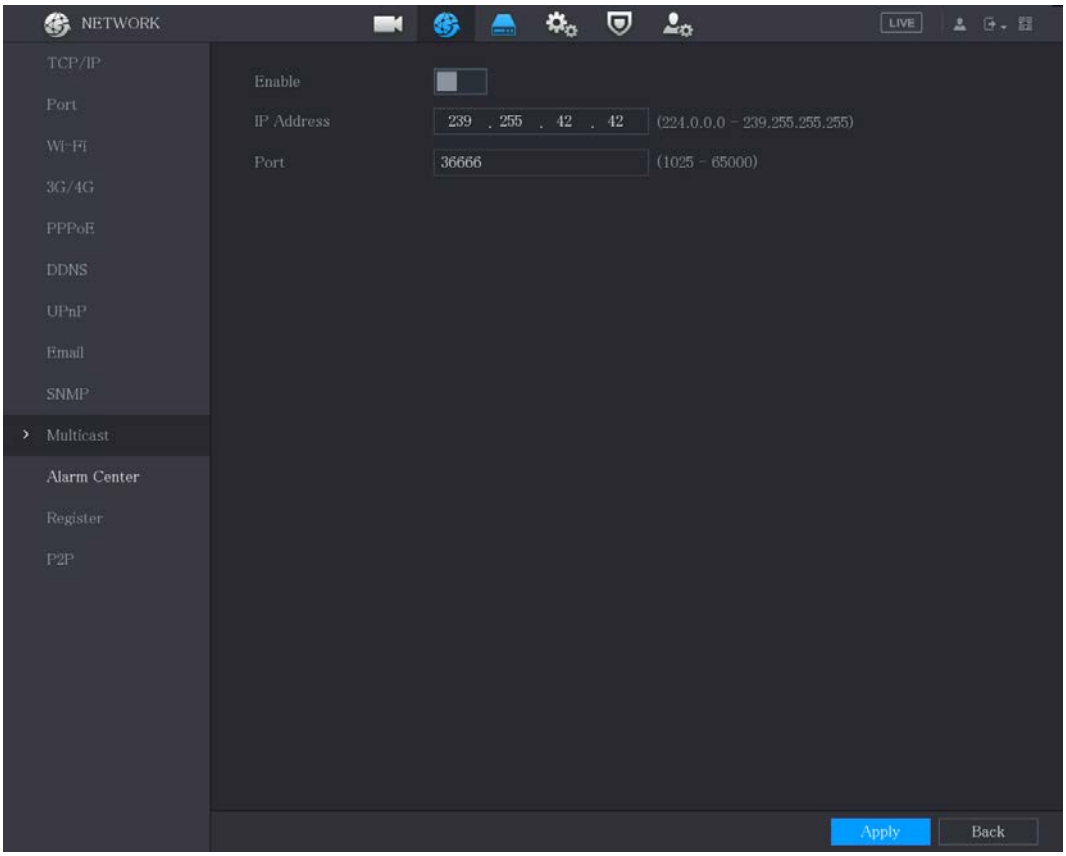
Step 6 On the MG-SOFT MIB Browser, unfold the tree-structured directory to obtain the configurations of the Device, such as the channels quantity and software version.

5.15.1.10 Configuring Multicast Settings

When you access the Device from the network to view the video, if the access is exceeded, the video will not display. You can use the multicast function to group the IP to solve the problem.

Step 1 Select **Main Menu > NETWORK > Multicast**.

Figure 5-278 Multicast



Step 2 Configure the settings for the multicast parameters.

Table 5-55 Multicast parameters

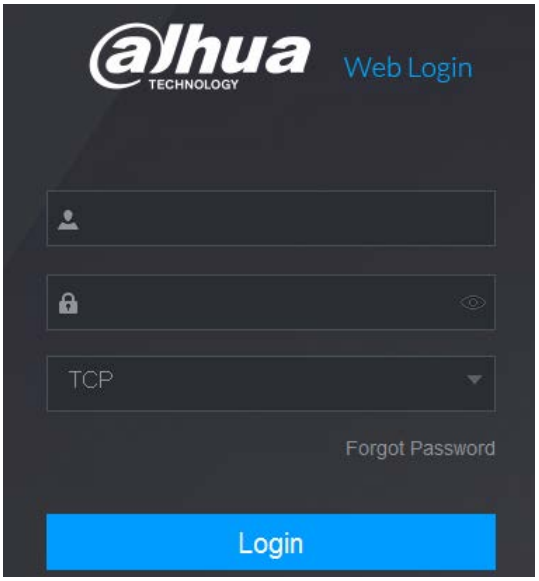
Parameter	Description
Enable	Enable the multicast function.
IP Address	Enter the IP address that you want to use as the multicast IP. The IP address ranges from 224.0.0.0 through 239.255.255.255.
Port	Enter the port for the multicast. The port ranges from 1025 through 65000.

Step 3 Click **Apply** to complete the settings.

You can use the multicast IP address to log in to the web.

On the web login dialog box, in the **Type** list, select **MULTICAST**. The web will automatically obtain the multicast IP address and join. Then you can view the video through multicast function.

Figure 5-279 Login

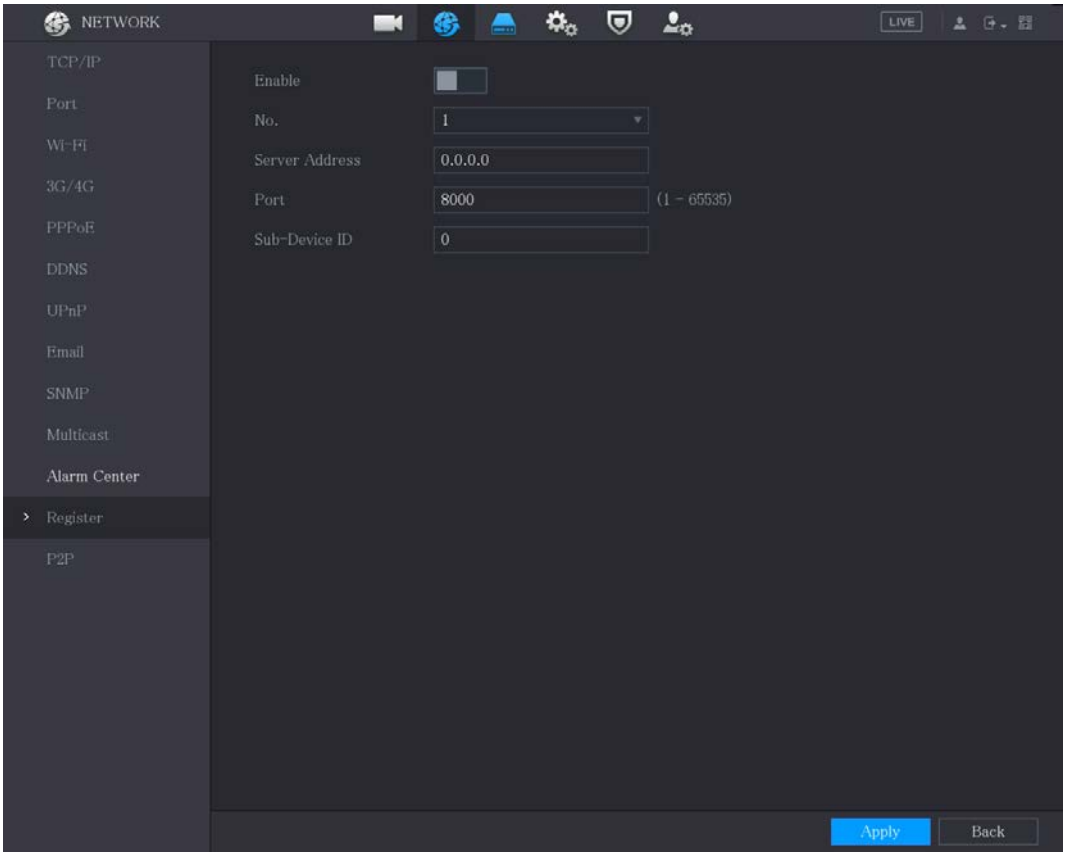


5.15.1.11 Configuring Register Settings

You can register the Device into the specified proxy server which acts as the transit to make it easier for the client software to access the Device.

Step 1 Select **Main Menu > NETWORK > Register**.

Figure 5-280 Register



Step 2 Configure the settings for the register parameters.

Table 5-56 Register parameters

Parameter	Description
Enable	Enable the register function.
No.	The default value is 1.
Server IP Address	Enter the server IP address or the server domain that you want to register to.
Port	Enter the port of the server.
Sub Service ID	This ID is allocated by the server and used for the Device.

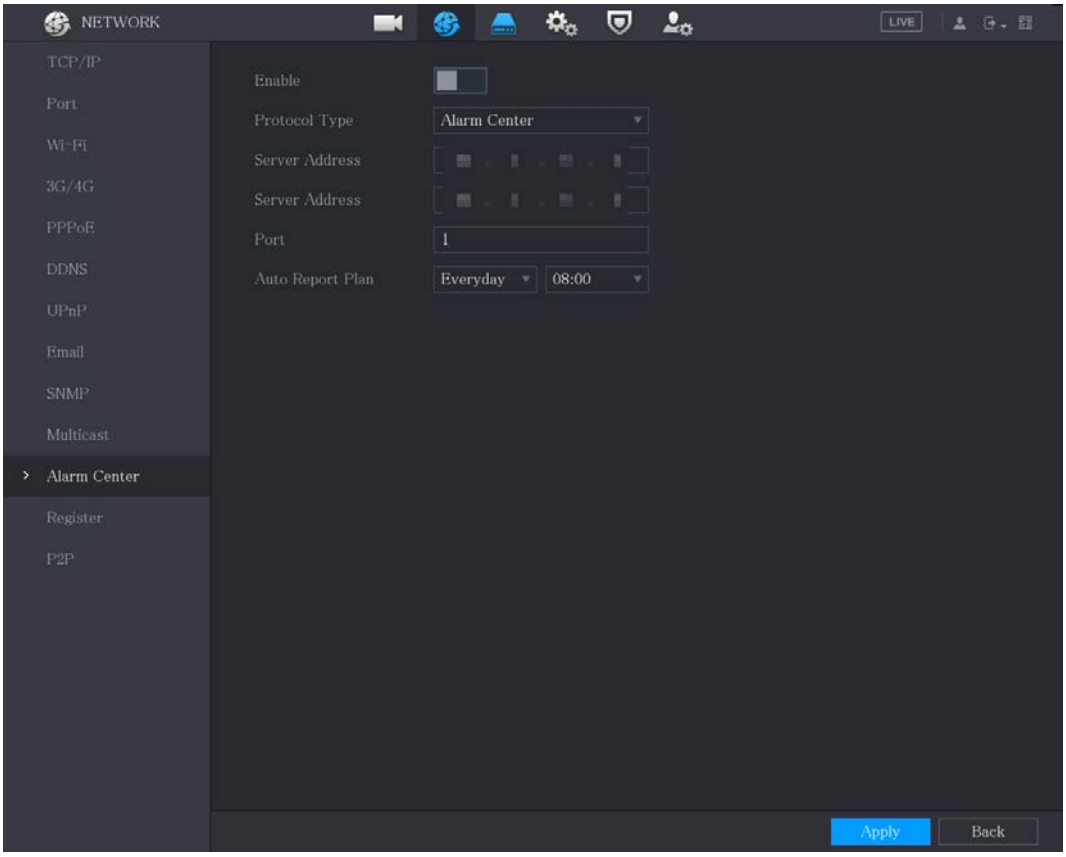
Step 3 Click **Apply** to complete the settings.

5.15.1.12 Configuring Alarm Center Settings

You can configure the alarm center server to receive the uploaded alarm information. To use this function, the **Report Alarm** checkbox must be selected. For details about alarm event settings, see "5.10 Alarm Events Settings."

Step 1 Select **Main Menu > NETWORK > Alarm Center**.

Figure 5-281 Alarm center



Step 2 Configure the settings for the alarm center parameters.

Table 5-57 Alarm center parameters

Parameter	Description
Enable	Enable the alarm center function.
Protocol Type	In the **Protocol Type** list, select protocol type. The default is **ALARM CENTER**.
Server Address	The IP address and communication port of the PC installed with alarm client.
Port	
Auto Report Plan	In the Auto Report Plan list, select time cycle and specific time for uploading alarm.

Step 3 Click **Apply** to complete the settings.

5.15.1.13 Configuring P2P Settings

You can manage the devices by using P2P technology to download the application and register the devices. For details, see "5.1.4.5 Configuring P2P Settings."

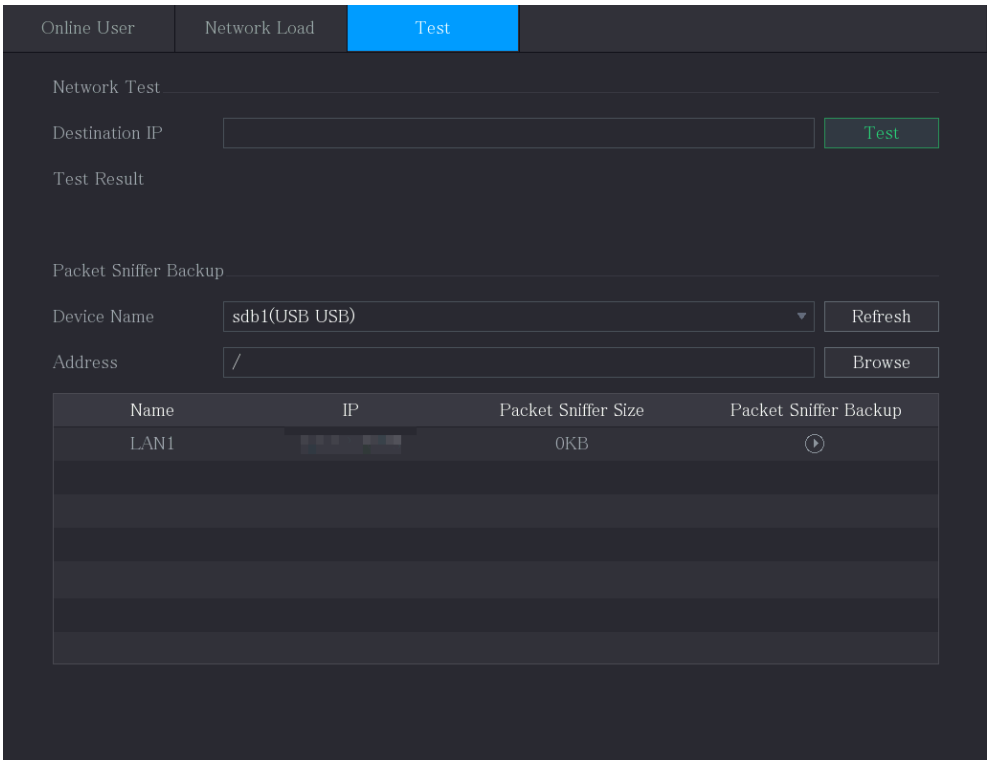
5.15.2 Configuring Network Testing Settings

5.15.2.1 Testing the Network

You can test the network connection status between the Device and other devices.

Step 1 Select **Main Menu > MAINTAIN > Network > Test**.

Figure 5-282 Network test

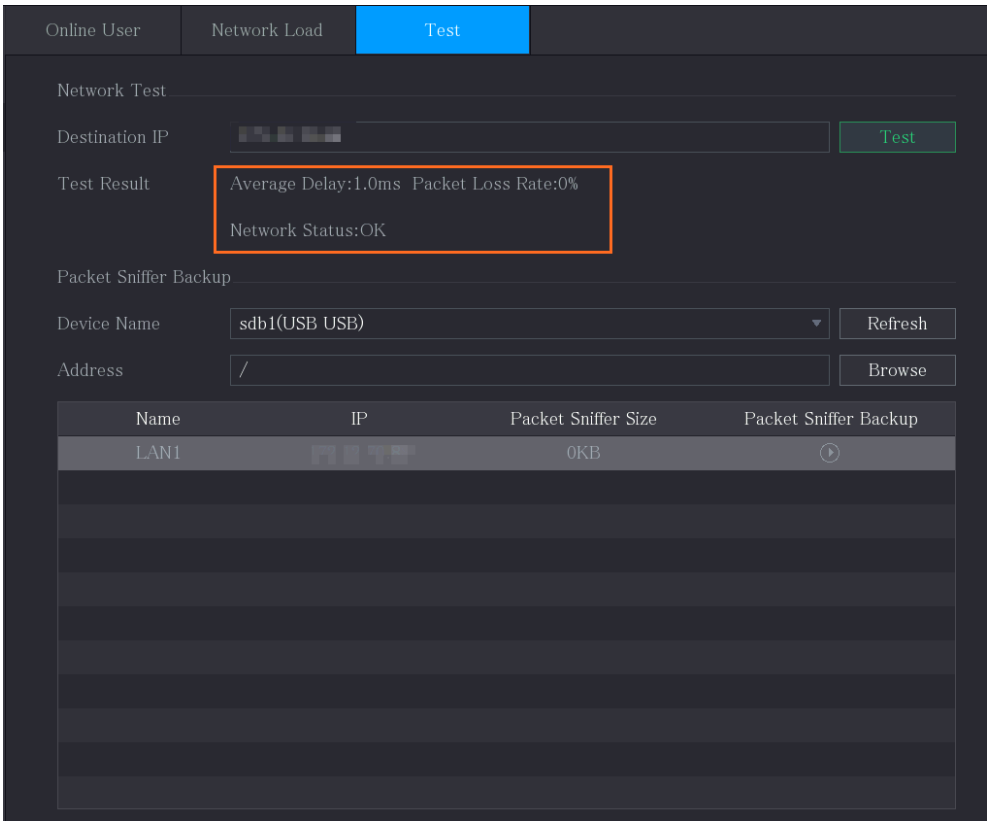


Step 2 In the **Destination IP** box, enter the IP address.

Step 3 Click **Test**.

After testing is completed, the test result is displayed. You can check the evaluation for average delay, packet loss, and network status.

Figure 5-283 Test result

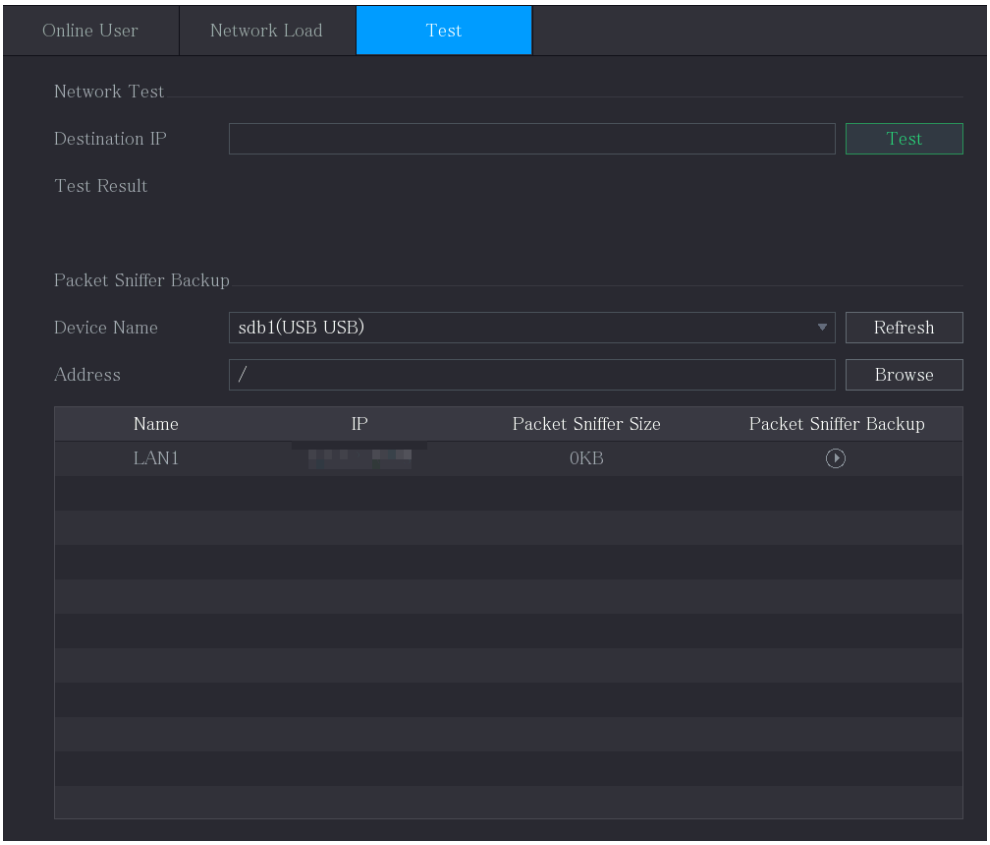


5.15.2.2 Capturing Packet and Backing up

Packet capture means the operations such as capturing, resending, and editing data that are sent and received during network transmission. When there is network abnormality, you can perform packet capturing and back up into the USB storage device. This date can be provided to the technical support for analyzing the network condition.

Step 1 Select **Main Menu > MAINTAIN > Network > Test**.

Figure 5-284 Test



Step 2 Connect a USB storage device to the Device.

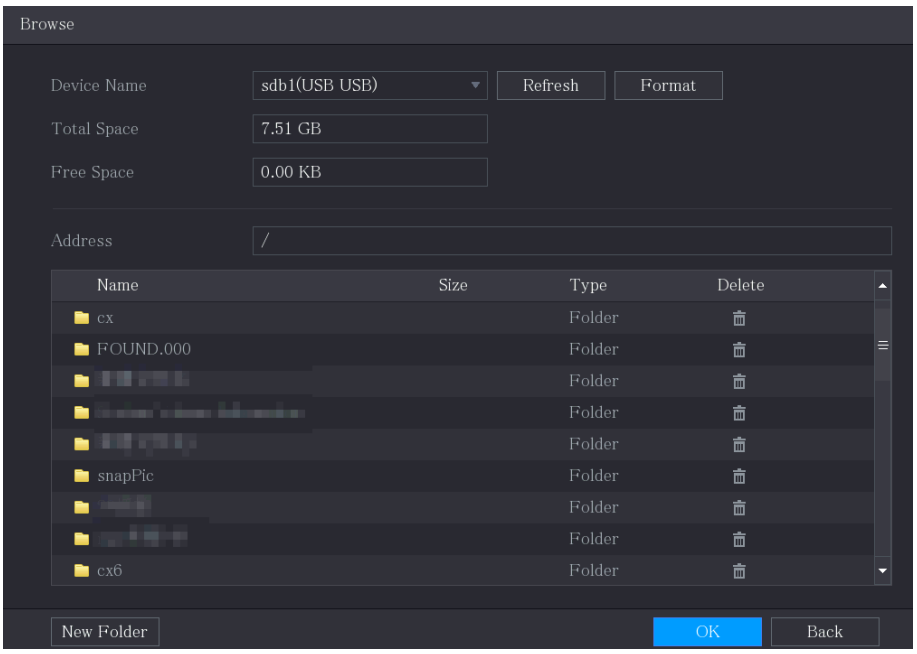
Step 3 Click **Refresh**.

The Device starts detecting the USB storage device and displays its name in the **Device Name** box.

Step 4 Select the route of the data that you want to capture and back up.

1) In the **Packet Sniffer Backup** area, click **Browse**.

Figure 5-285 Browse



2) Select the route.

- If several USB storage devices are connected to the Device, you can select from the **Device Name** list.
- Click Refresh to total space, free space and the file list in the selected USB storage device.
- In the case of insufficient capacity, click to delete the needless files.
- Click **New Folder** to create a new folder in the USB storage device.

3) Click **OK** to save the route selection settings.

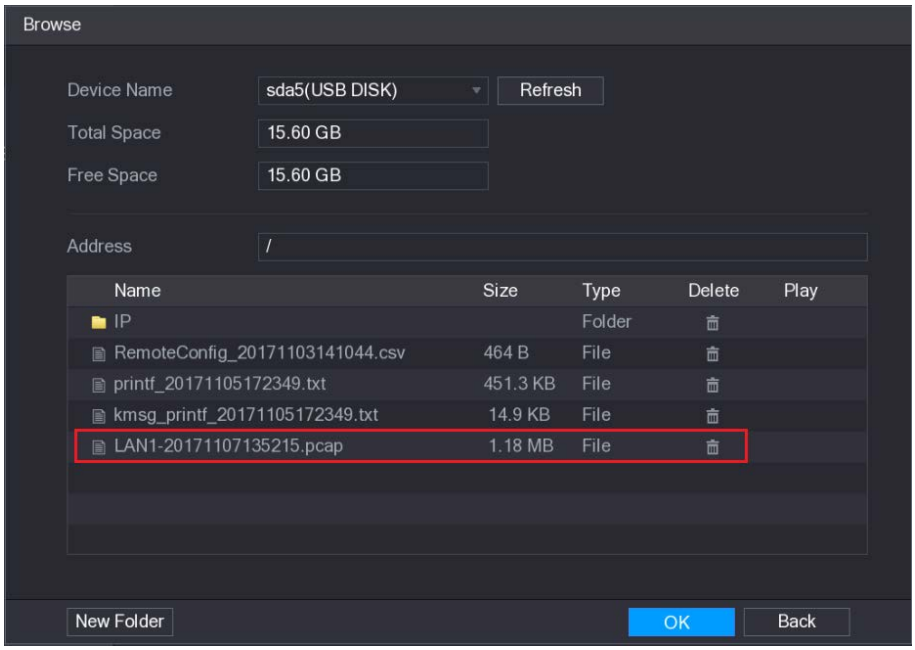
Step 5 Click to start packet capturing and backing up.

- Only the data packet of one LAN can be captured at one time.
- After capturing starts, you can exit the **Test** page to perform other operations such as web login and monitoring.

Step 6 Click to stop capturing.

The backup data is saved in the selected route under the naming style "LAN name-time.pcap." You can open it by using Wireshark software.

Figure 5-286 Backup data



5.16 Configuring Account Settings

You can add, modify and delete user accounts, groups, and ONVIF users, and set security questions for admin account.

- The user name supports 31 characters and group name supports 15 characters. The user name can be consisted of letter, number, "_", "@", ".".

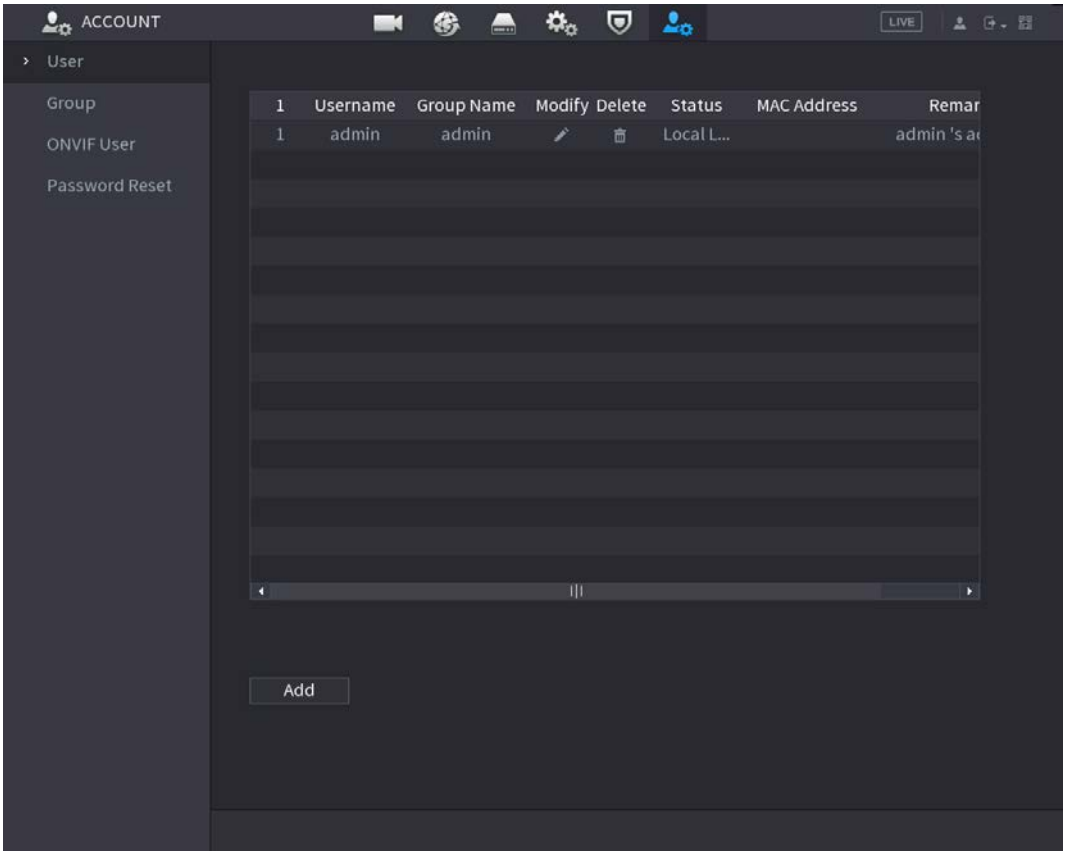
- You can set maximum 64 users and 20 groups. The group name by "User" and "Admin" cannot be deleted. You can set other groups and define the relevant permissions. However, the admin account cannot be set randomly.
- You can manage the account by user and group and the name cannot be repeated. Every user must belong to a group, and one user only belongs to one group.

5.16.1 Configuring User Account

5.16.1.1 Adding a User Account

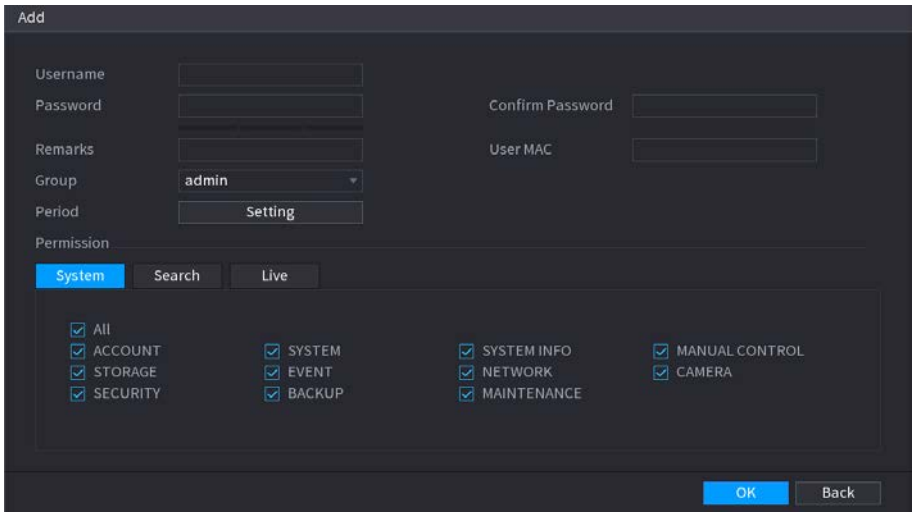
Step 1 Select **Main Menu > ACCOUNT > User**.

Figure 5-287 User



Step 2 Click **Add**.

Figure 5-288 Add user



Step 3 Configure the settings for the parameters of adding a user account.

Table 5-58 Parameters of adding user

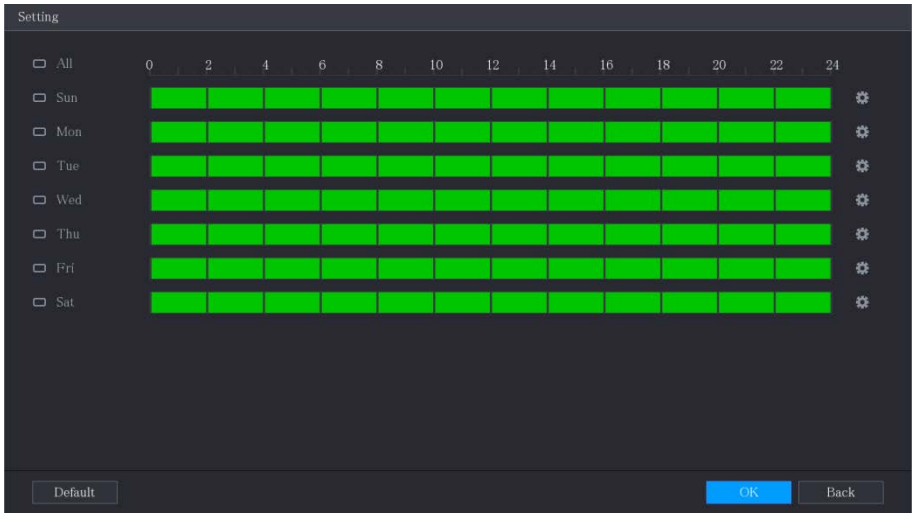
Parameter	Description
Username	Enter a user name and password for the account.
Password	
Confirm Password	Re-enter the password.
Remarks	Optional. Enter a description of the account.
User MAC	Enter user MAC address
Group	Select a group for the account. The user rights must be within the group permission.
Period	Click **Setting** to display **Setting** page. Define a period during which the new account can log in to the device. The new account cannot log in to the device during the time beyond the set period.
Permission	In the **Permission** area, select the checkboxes in the **System** tab, **Playback** tab, and **Monitor** tab. To manage the user account easily, when defining the user account authority, it is recommended not to give the authority to the common user account higher that the advanced user account.

Step 4 Click **OK** to complete the settings.

Setting Permitted Period

Step 1 Next to **Period**, click **Setting**.

Figure 5-289 Setting

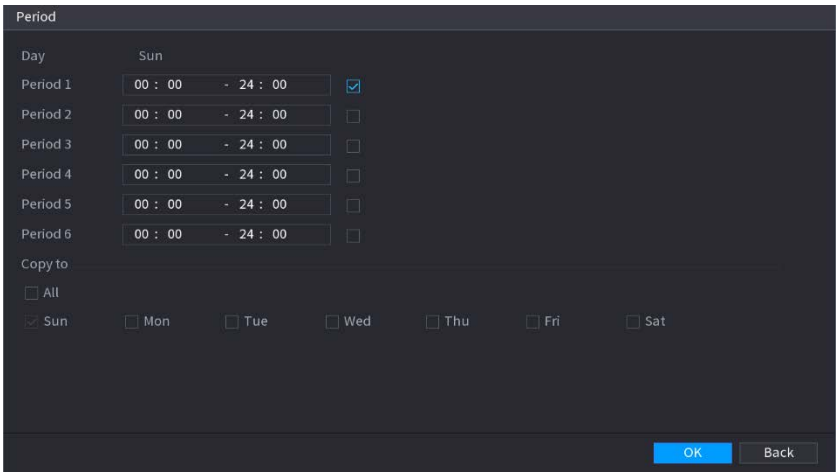


Step 2 Define the permitted period. By default, it is active all the time.

- Define the period by drawing.
  - ◇ Define for a specified day of a week: On the timeline, click the half-hour blocks to select the active period.
  - ◇ Define for several days of a week: Click before each day, the icon switches to . On the timeline of any selected day, click the half-hour blocks to select the active periods, all the days with will take the same settings.
  - ◇ Define for all days of a week: Click **All**, all the switches to . On the timeline of any day, click the half-hour blocks to select the active periods, all the days will take the same settings.
- Define the period by editing. Take Sunday as an example.

1) Click .

Figure 5-290 Period



2) Enter the time frame for the period and select the checkbox to enable the settings.

- ◇ There are six periods for you to set for each day.
- ◇ Under **Copy**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.

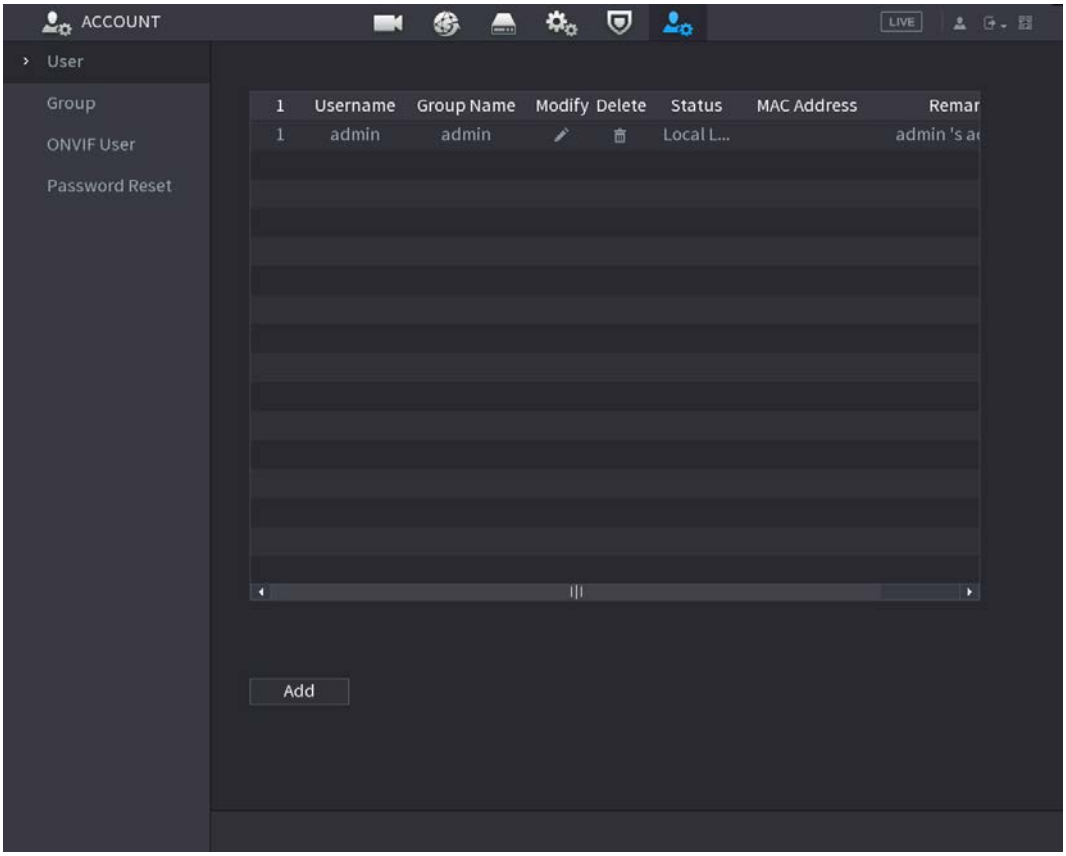
3) Click **OK** to save the settings.

Step 3 Click **OK**.

5.16.1.2 Modify a User Account

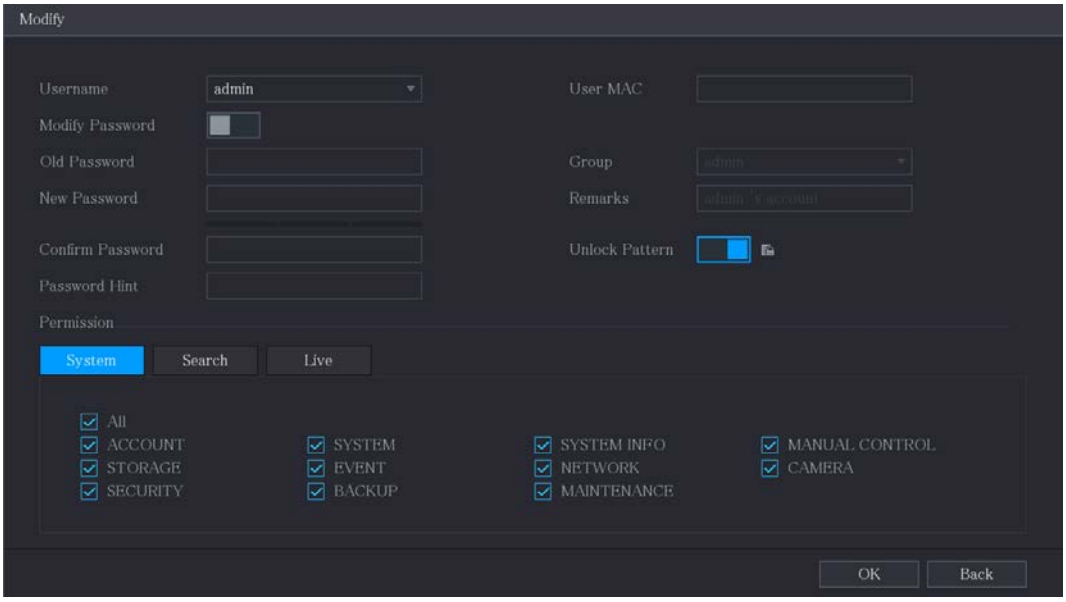
Step 1 Select **Main Menu > ACCOUNT > User**.

Figure 5-291 User



Step 2 Click for the user account that you want to modify.

Figure 5-292 Modify



Step 3 Change the settings for password, user name, user group, user MAC, memo, period, and authority.

The new password can be set from 8 digits through 32 digits and contains at least two types from number, letter and special characters (excluding"'", """, ";", ":" and "&").

For the admin account, you enable/disable the unlock pattern and modify password hint.

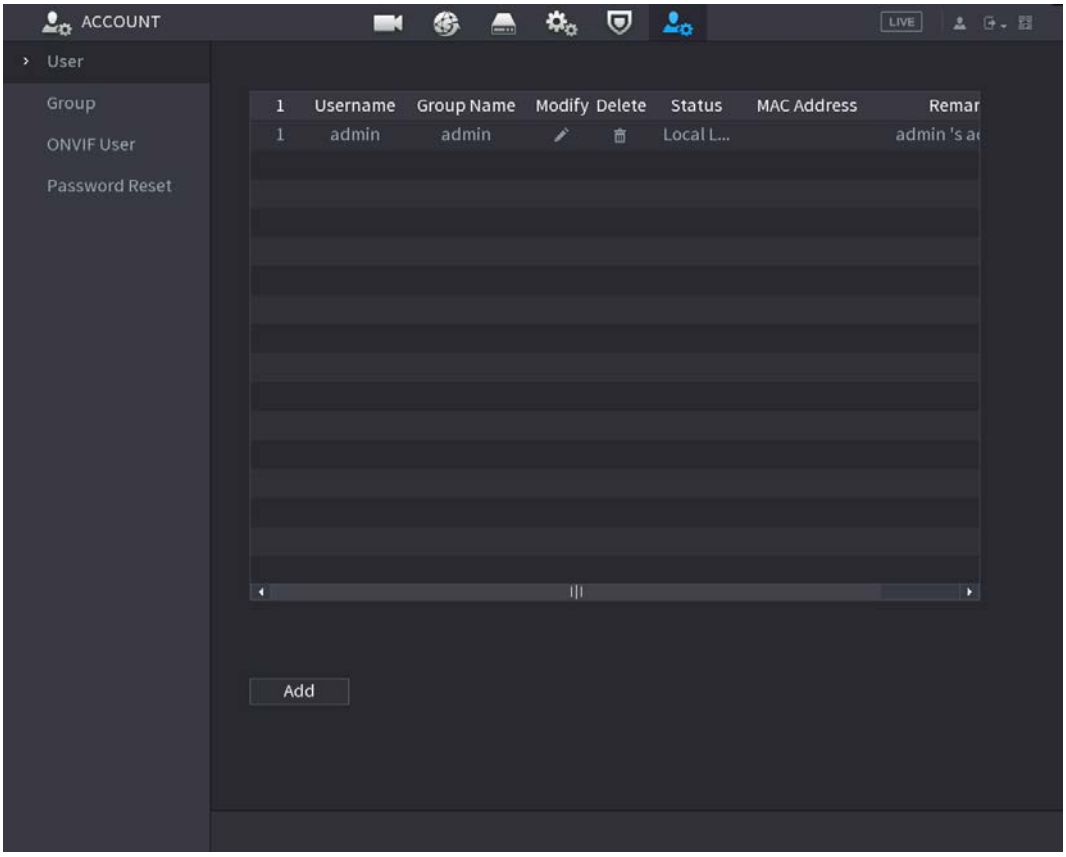
- To use the unlock pattern, enable **Unlock Pattern**, click , draw a pattern in the **Unlock Pattern** page, and then click **Save** to save the setting.
- Enter password hint text in **Password Hint** box.

Step 4 Click **OK** to complete the settings.

5.16.1.3 Deleting a User Account

Step 1 Select **Main Menu > ACCOUNT > User**.

Figure 5-293 User



Step 2 Click for the user account that you want to delete.

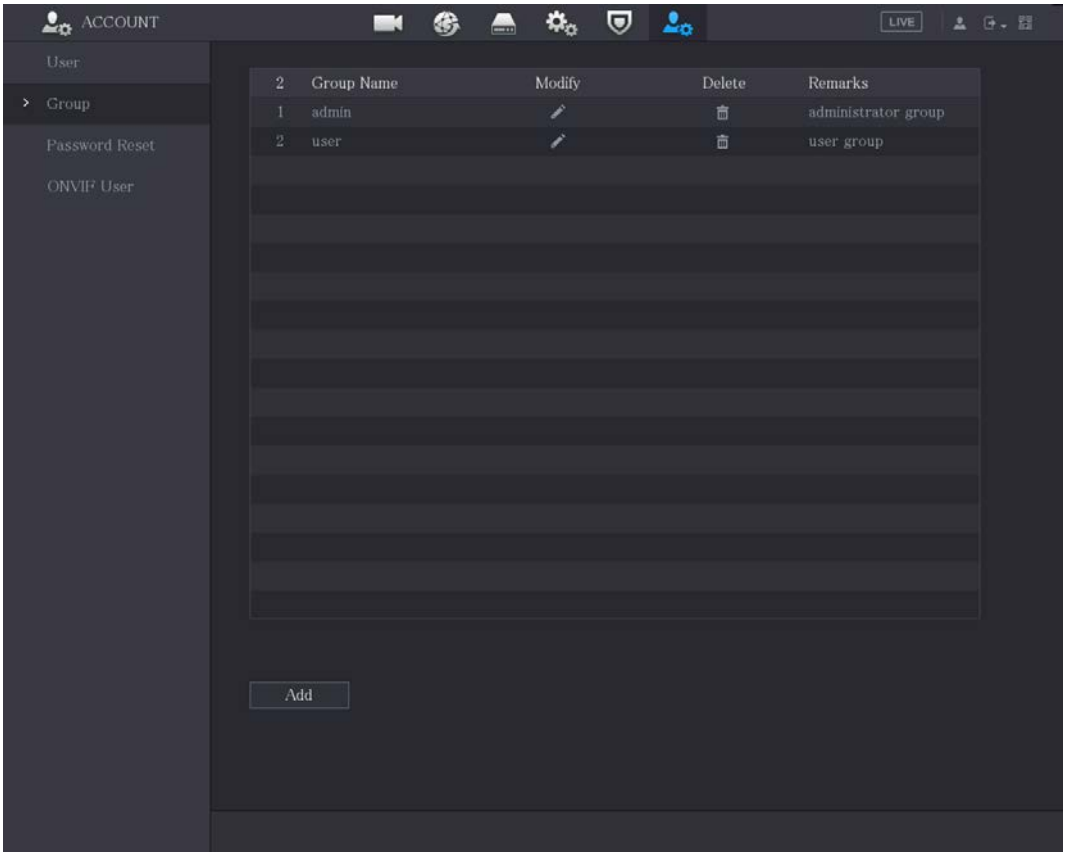
Step 3 Click **OK** to delete a user account.

5.16.2 Configuring Group Account

5.16.2.1 Adding a Group

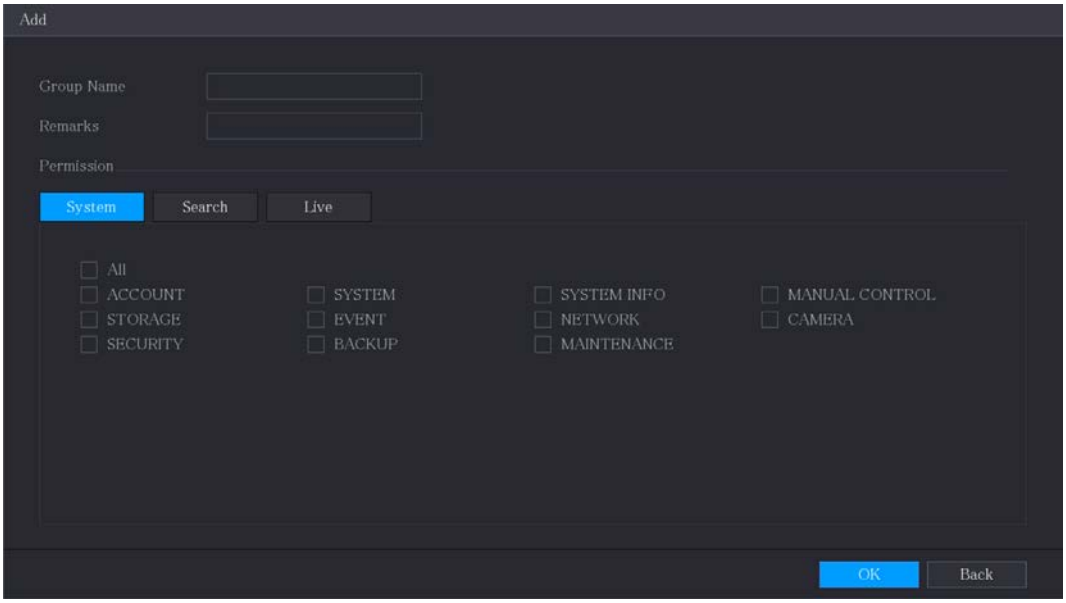
Step 1 Select **Main Menu > ACCOUNT > Group**.

Figure 5-294 Group



Step 2 Click **Add**.

Figure 5-295 Add group



Step 3 Configure the settings for the parameters of adding a group.

Table 5-59 Parameters of adding a group

Parameter	Description
Group Name	Enter a name for the group.
Remarks	Optional. Enter a description of the account.

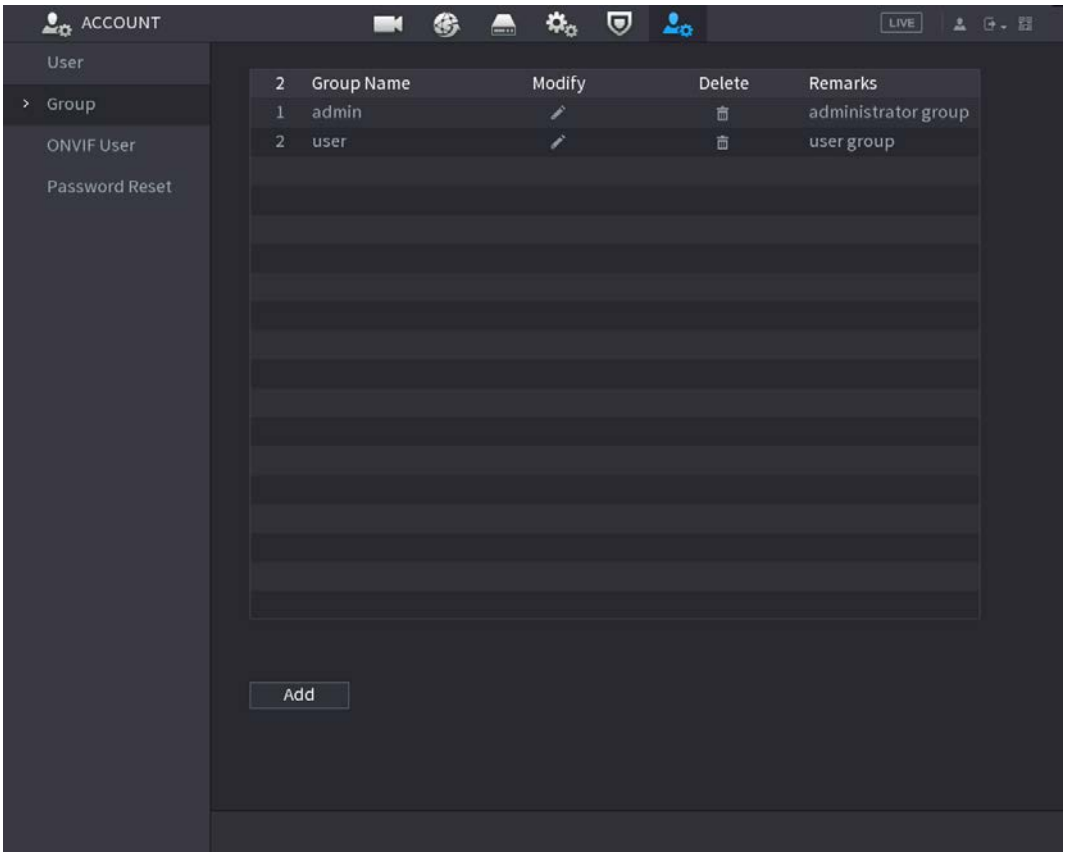
Parameter	Description
Permission	In the **Permission** area, select the checkboxes in the **System** tab, **Playback** tab, and **Monitor** tab.

Step 4 Click **OK** to complete the settings.

5.16.2.2 Modifying a Group

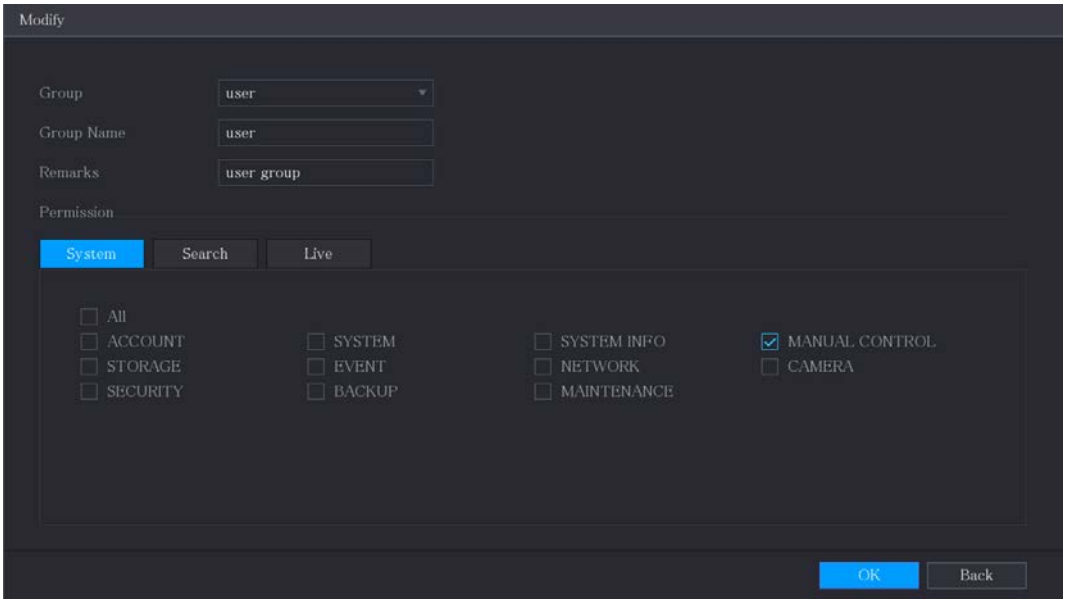
Step 1 Select **Main Menu > ACCOUNT > Group**.

Figure 5-296 Group



Step 2 Click for the group account that you want to modify.

Figure 5-297 Modify



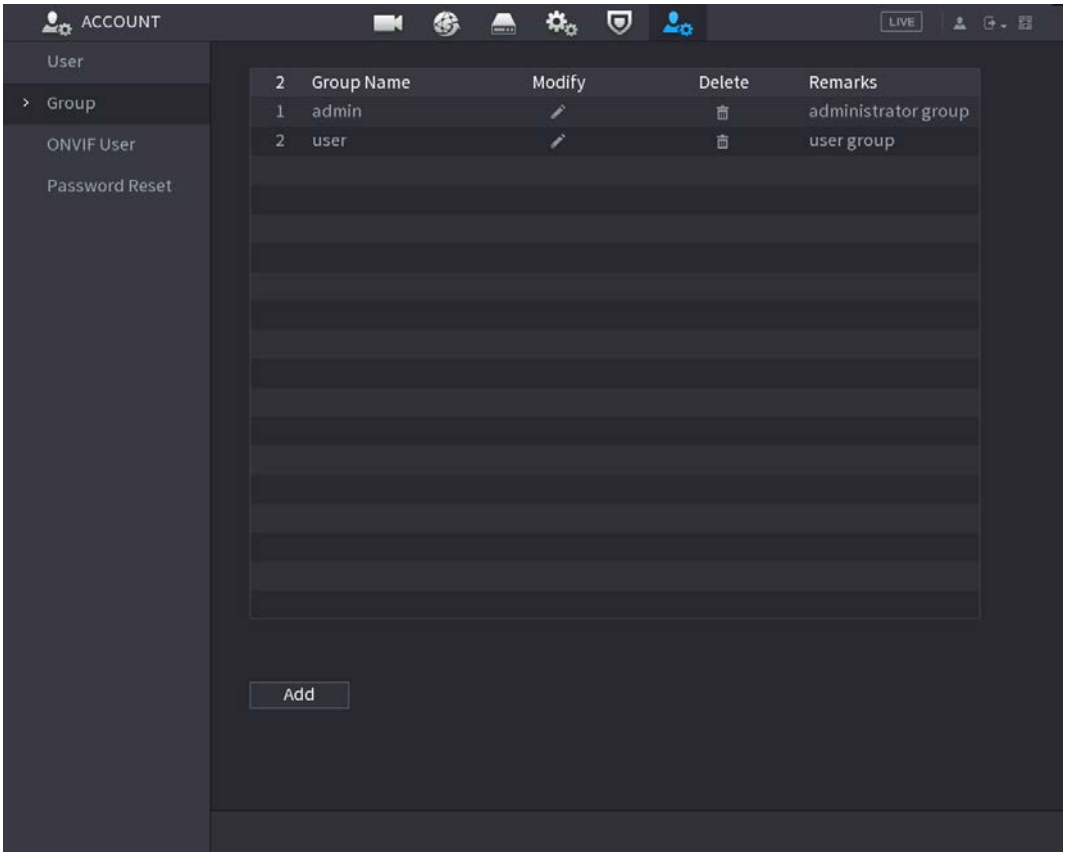
Step 3 Change the settings for group name, memo, and authority.

Step 4 Click **OK** to complete the settings.

5.16.2.3 Deleting a Group

Step 1 Select **Main Menu > ACCOUNT > Group**.

Figure 5-298 Group



Step 2 Click for the user account that you want to delete.

Step 3 Click **OK** to delete a group.

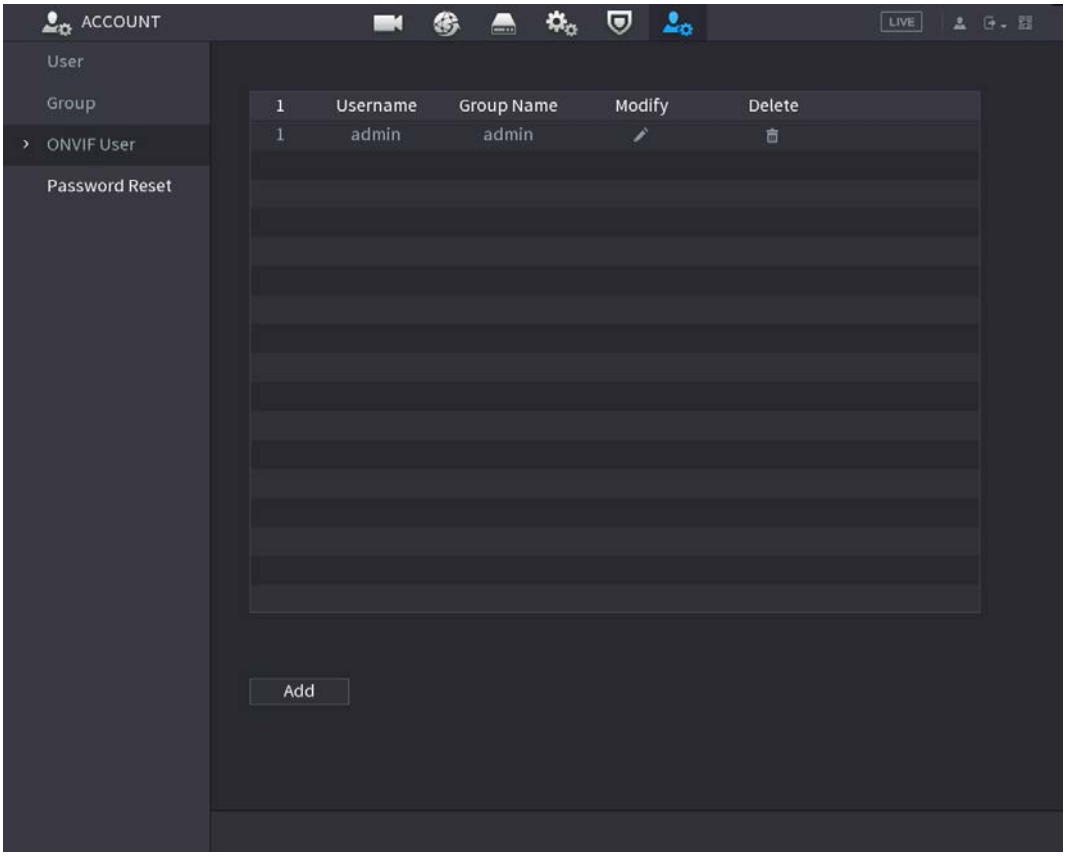
5.16.3 Configuring ONVIF Users

The device manufactured by other company can connect to the Device through ONVIF protocol by an authorized ONVIF account.

The admin account is created for ONVIF users right after the Device has been initialized

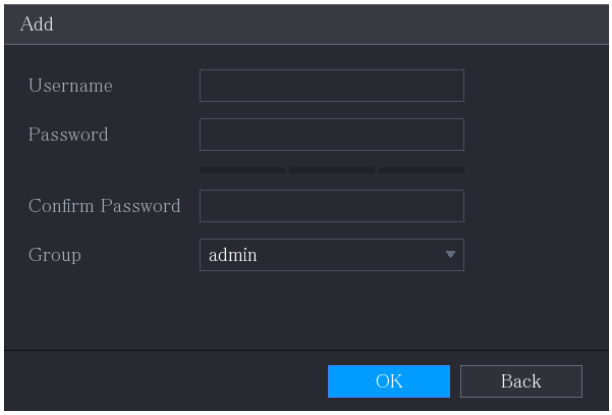
Step 1 Select **Main Menu > ACCOUNT > ONVIF User**.

Figure 5-299 ONVIF user



Step 2 Click **Add**.

Figure 5-300 Add ONVIF user



Step 3 Enter user name, password, and select the group that you want this account to belong to.

Step 4 Click **OK** to save the settings.

Click to modify the account; Click to delete the account.

5.17 Audio Management

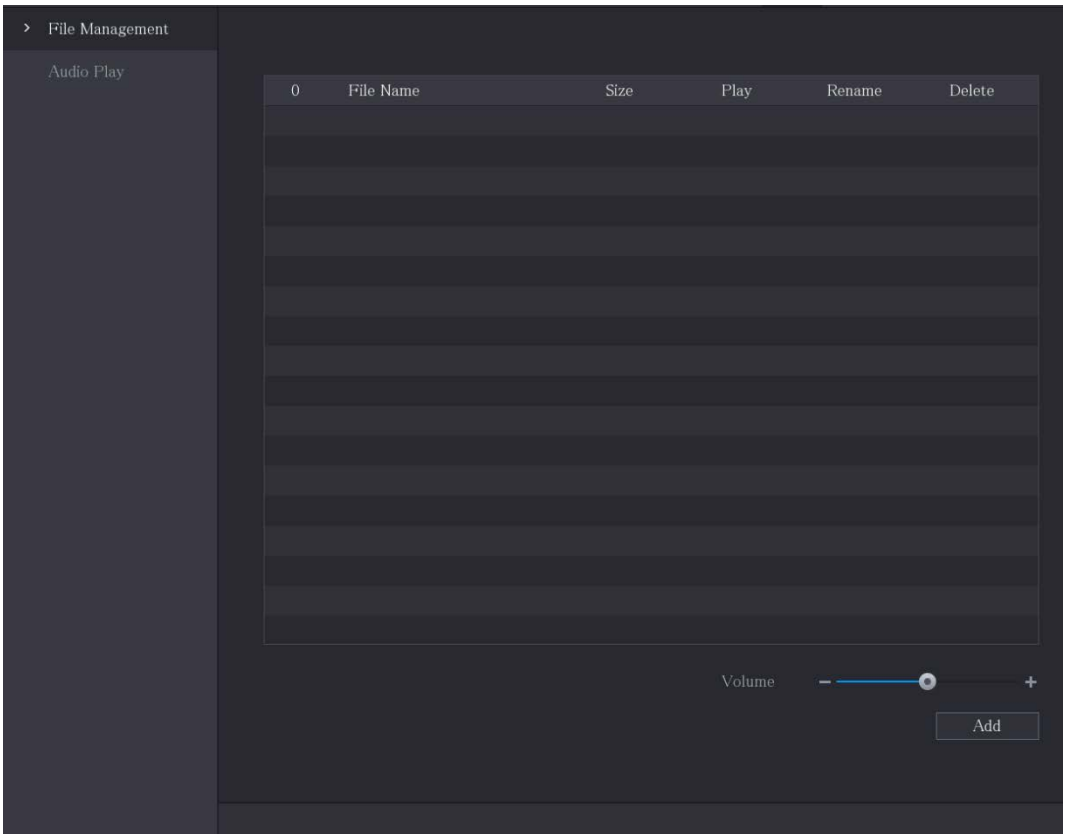
Audio management function manages audio files and configures the playing schedule. When there is an alarm event, the audio file can be activated.

5.17.1 Configuring Audio Files

You can add audio files, listen to audio files, rename and delete audio files, and configure the audio volume.

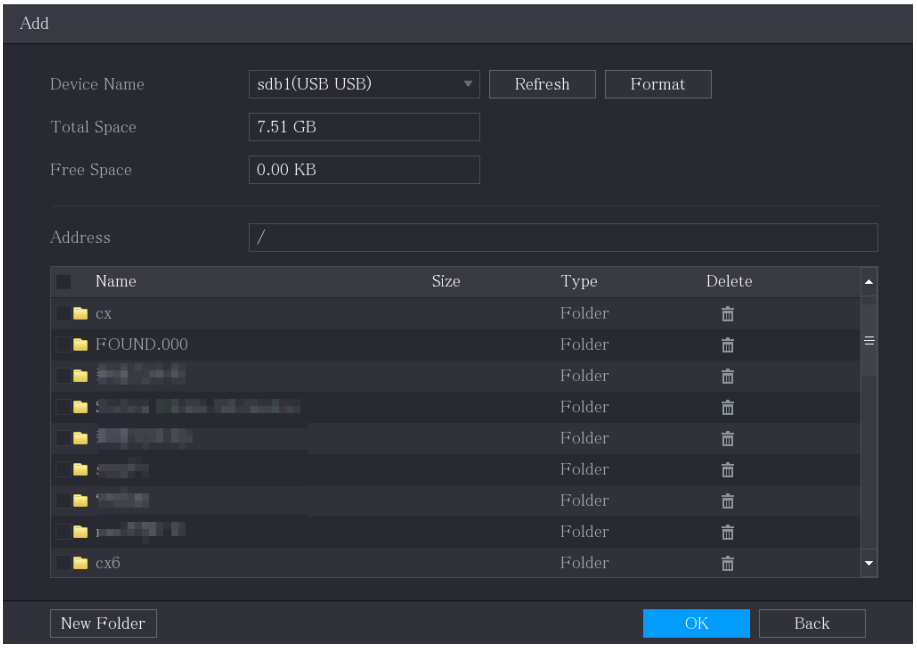
Step 1 Select **Main Menu > AUDIO > File Management**.

Figure 5-301 File management



Step 2 Click **Add**.

Figure 5-302 Add file

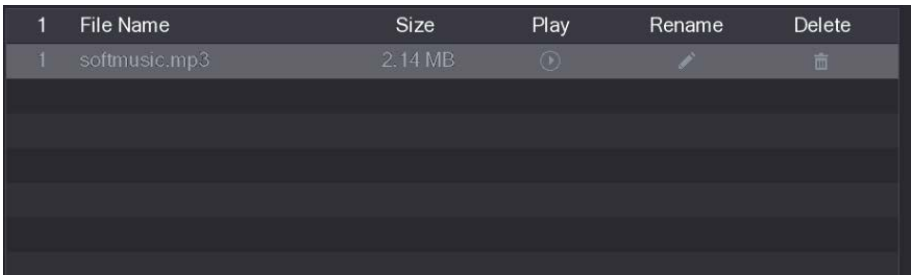


Step 3 Select the audio files that you want to import.

Step 4 Click **OK** to start importing audio files from the USB storage device.

If the importing is successful, the audio files will display in the **File Management** page.

Figure 5-303 Imported file



The imported audio files are automatically saved into the HDD, so you do not need to connect to the USB storage device to get the file next time.

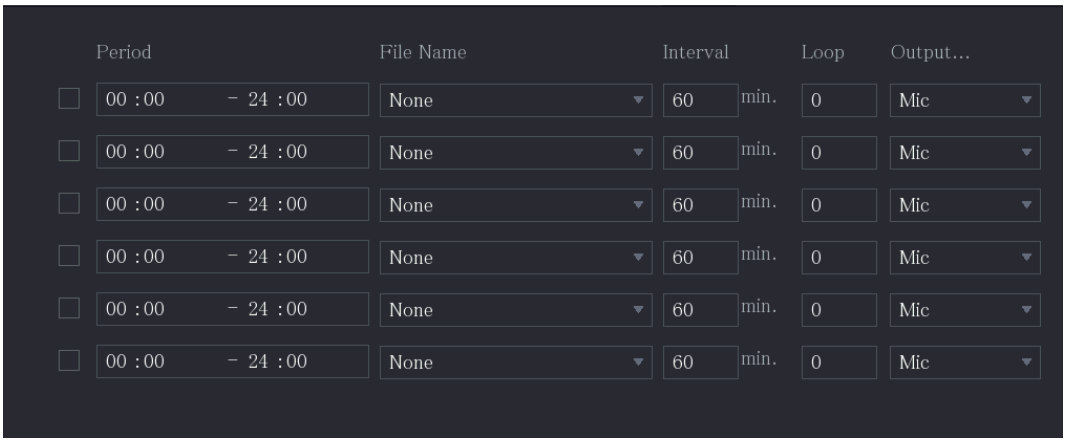
- Click to play the audio file.
- Click to rename the audio file.
- Click to delete the audio file.
- To decrease or increase the playing volume, move the slider to the left or to the right.

5.17.2 Configuring Playing Schedule for Audio Files

You can configure the settings to play the audio files during the defined time period.

Step 1 Select **Main Menu > AUDIO > Audio Play**.

Figure 5-304 Audio play



Step 2 Configure the settings for the schedule parameters.

Figure 5-305 Schedule parameters

Parameter	Description
Period	In the **Period** box, enter the time. Select the checkbox to enable the settings. You can configure up to six periods.
File Name	In the **File Name** list, select the audio file that you want to play for this configured period.
Interval	In the **Interval** box, enter the time in minutes for how often you want to repeat the playing.
Repeat	Configure how many times you want to repeat the playing in the defined period.
Output Port	Includes two options: MIC and Audio. It is MIC by default. The MIC function shares the same port with talkback function and the latter has the priority.

- The finish time for audio playing is decided by audio file size and the configured interval.
- Playing priority: Alarm event > Talkback > Trial listening > Audio file.

Step 3 Click **Apply** to complete the settings.

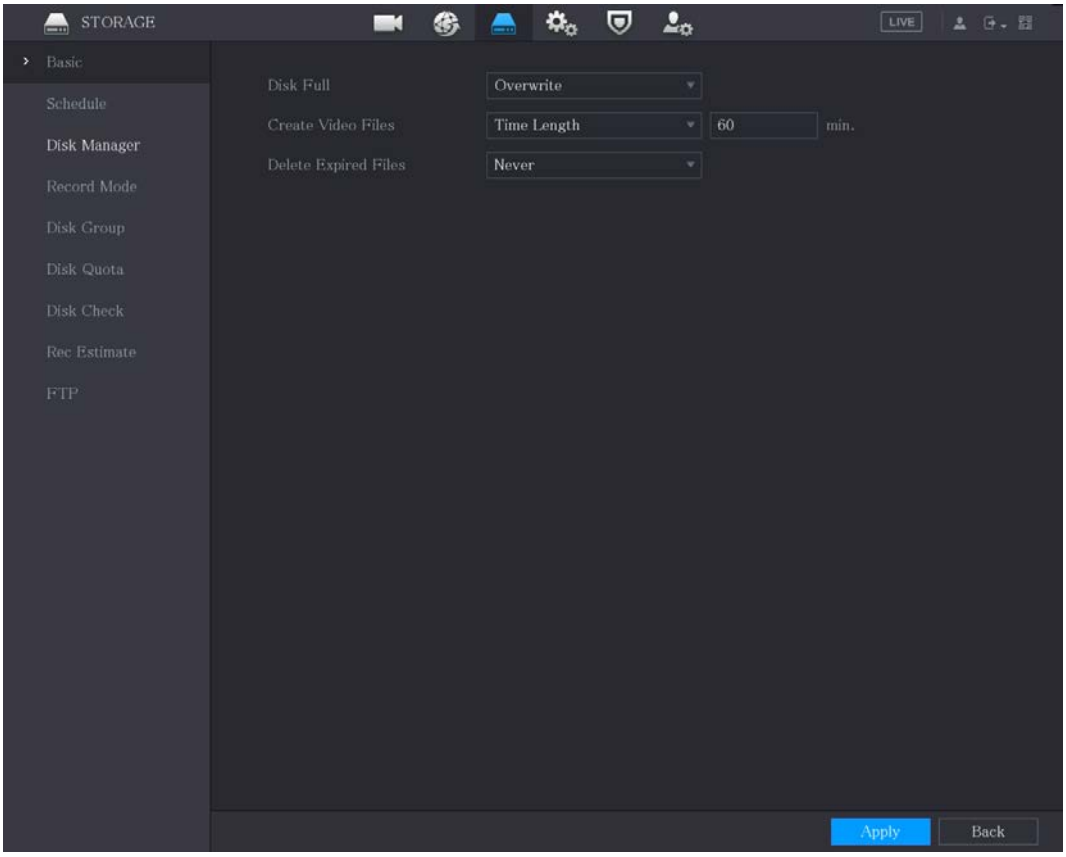
5.18 Storage Management

Storage management function manages the stored resources such as recorded video files and storage space. The function aims at providing easier operation and improving the storage efficiency.

5.18.1 Configuring Basic Settings

Step 1 Select **Main Menu > STORAGE > Basic**.

Figure 5-306 Basic



Step 2 Configure the settings for the basic settings parameters.

Table 5-60 Basic settings parameters

Parameter	Description
Disk Full	Configure the settings for the situation all the read/write discs are full. ● Select **Stop** to stop recording ● Select **Overwrite** to overwrite the recorded video files always from the earliest time.
Create Video Files	Configure the time length and file length for each recorded video.
Delete Expired Files	Configure whether to delete the old files and if yes, configure the days.

Step 3 Click **Apply** to complete the settings.

5.18.2 Configuring the Recording and Snapshot Schedule

The system starts recording and taking snapshot according to the configured schedule. For details, see "5.1.4.9 Configuring Recorded Video Storage Schedule" and "5.1.4.10 Configuring Snapshot Storage Schedule."

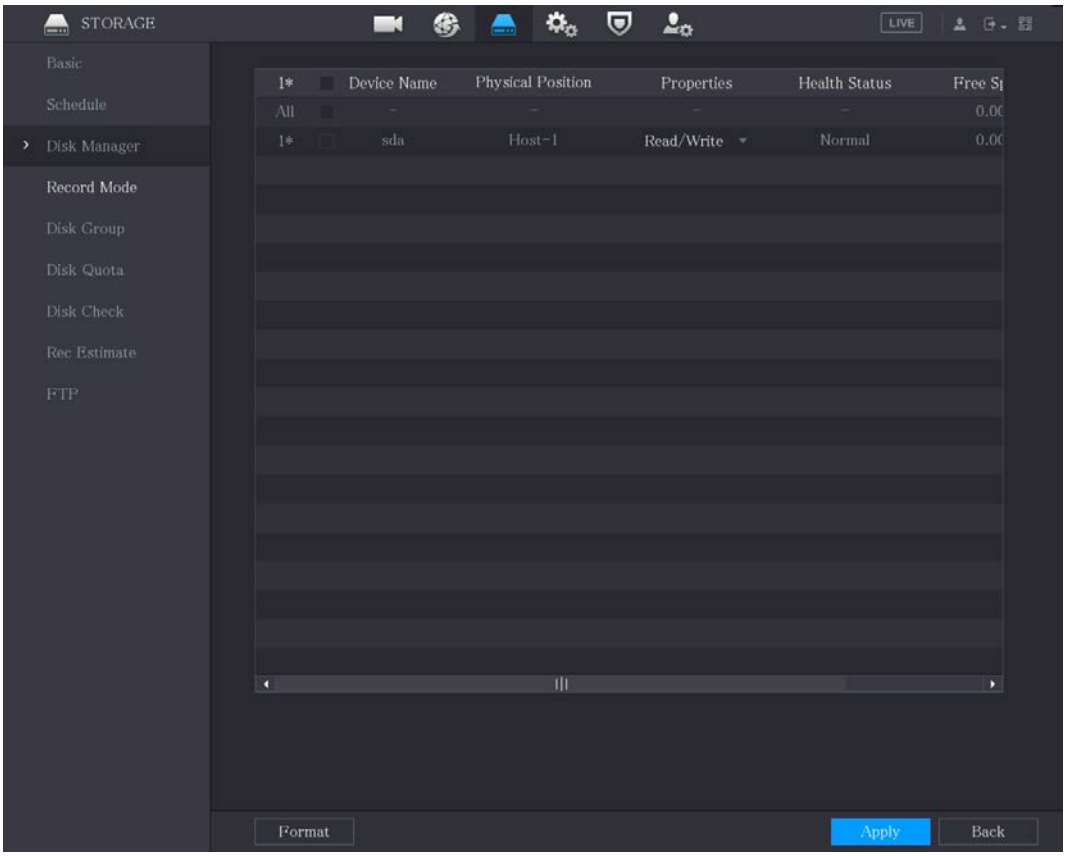
5.18.3 Configuring Disk Manager

You can view the HDD information, format HDD, and configure the HDD type through HDD manager.

Step 1 Select **Main Menu > STORAGE > Disk Manager**.

In the table, you can view the information of current HDD, such as device name, HDD type, status, total space and free space, and serial number of the HDD port.

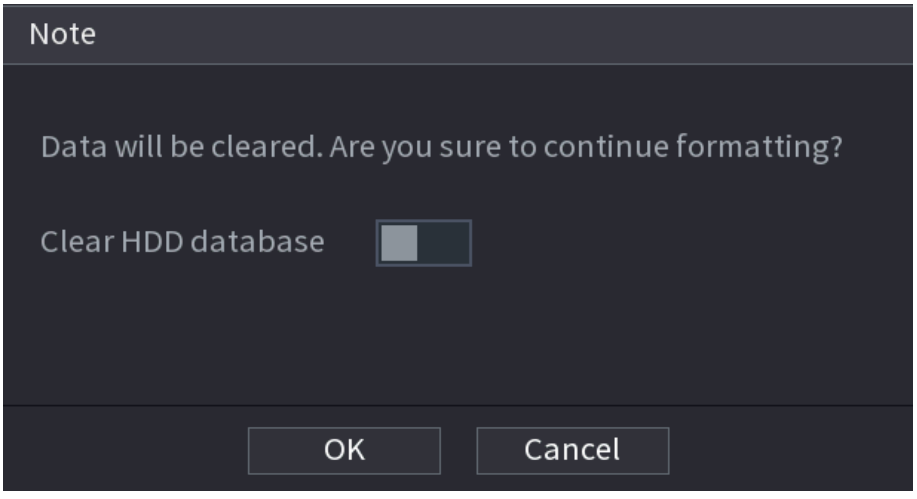
Figure 5-307 Disk manager



Step 2 Configuring the settings for the HDD manager.

- HDD type setting: In the **Properties** list, select **Read/Write**, **Read Only**, and then click **Apply** to save the settings.
- HDD format: Select the HDD that you want to format, click **Format**, and enable **Clear HDD database** in the pop-up message, click **OK** and enter the password of admin user in the prompted dialog box, click **OK** and then following the on-screen instructions to complete formatting.
- Formatting HDD will erase all data on the disk, proceed with caution.

Figure 5-308 Note



5.18.4 Configuring Record

Record type includes auto and manual record. You can configure record type of main stream and sub stream. See "5.7 Configuring Record Settings".

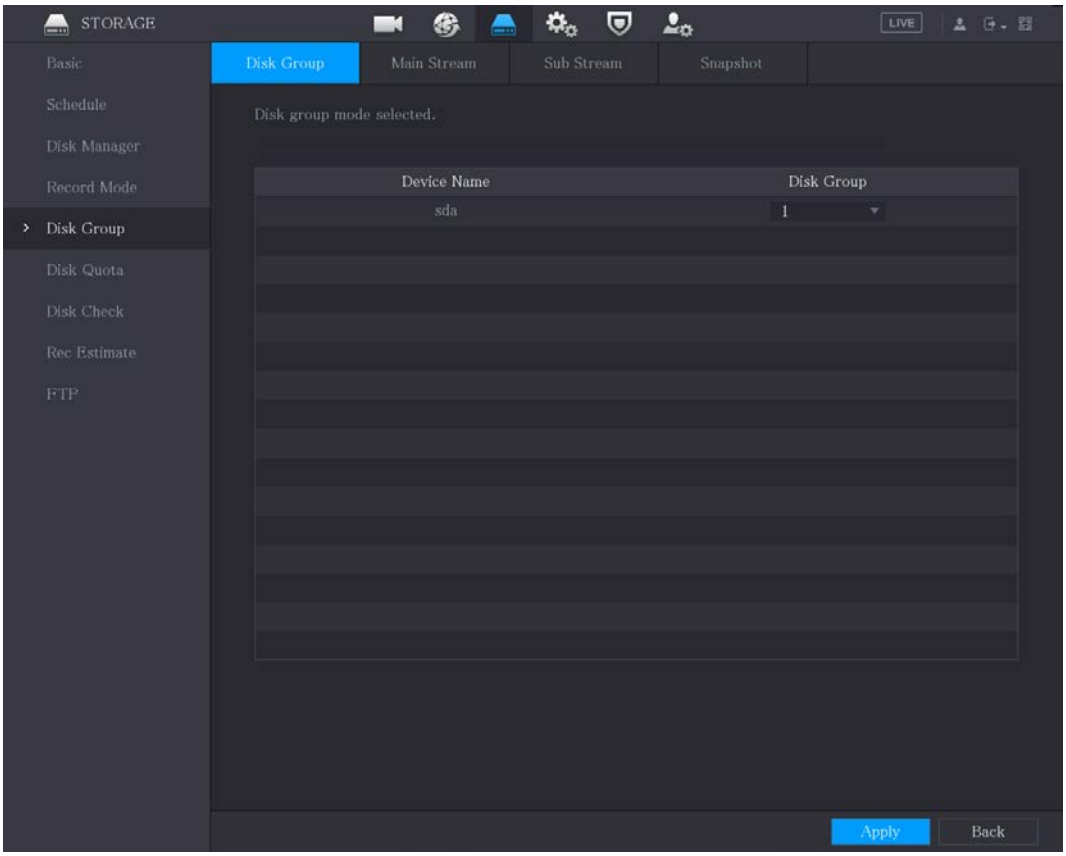
5.18.5 Configuring Advance Settings

Create HDD group, and save main stream, sub stream and snapshot of designated channels to the HDD group.

- If the page displays that "Current HDD Mode is Quota Group", click "Change to HDD Group Mode", and then configure HDD group.
- You can enable either HDD Group Mode or Quota Group. The system prompts to reboot the device each time when you switch the mode.

Step 1 Select **Main Menu > STORAGE > Disk Group > Disk Group.**

Figure 5-309 Disk group



Step 2 Select group for each HDD, and then click **Apply** to complete the settings.

Step 3 After configuring HDD group, click **Main Stream**, **Sub Stream** and **Snapshot** tabs respectively, to configure the saving of main stream, sub stream and snapshot information of different channels to different HDD groups.

Figure 5-310 Main stream

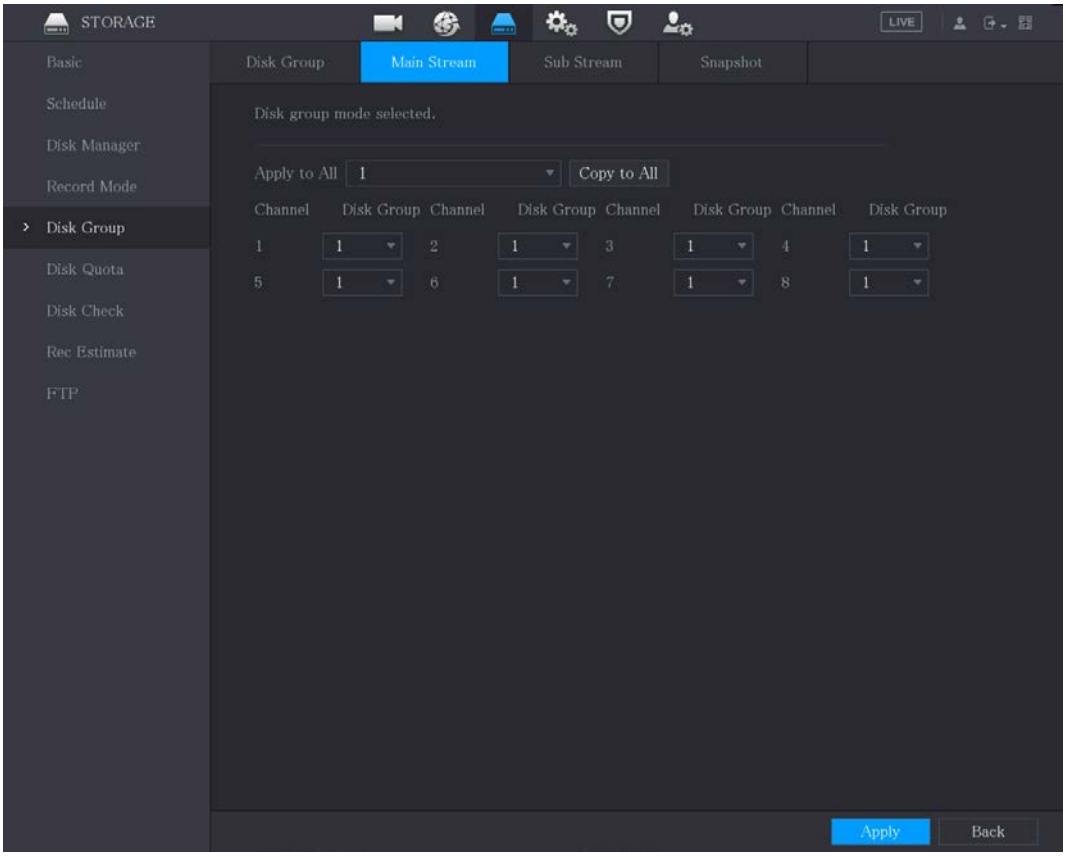


Figure 5-311 Sub stream

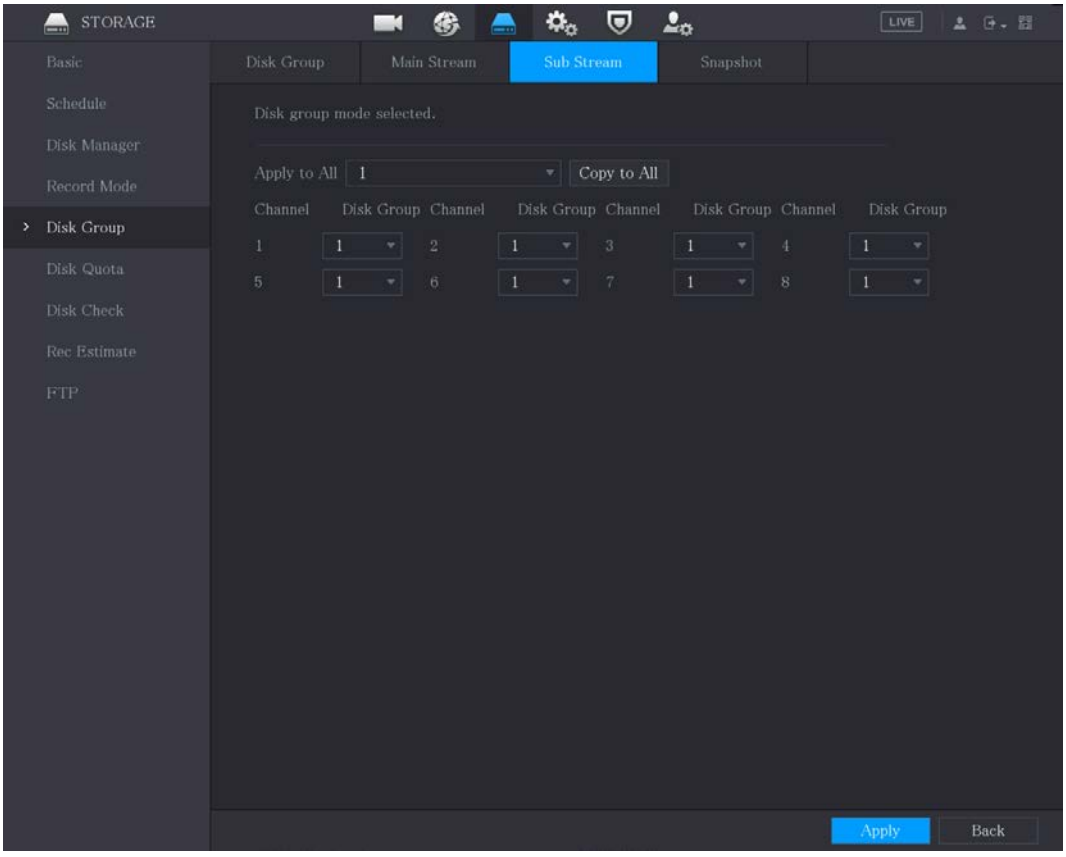
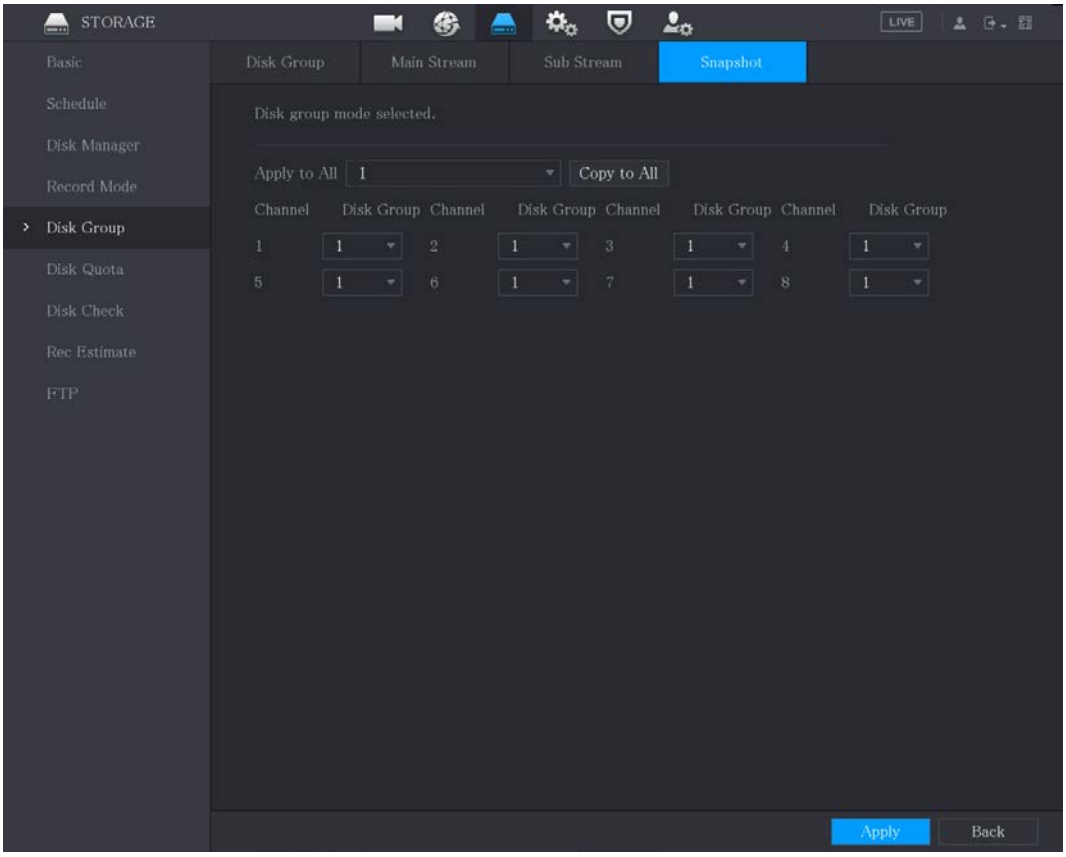


Figure 5-312 Snapshot



Step 4 Click **Apply** to complete the settings.

5.18.6 Configuring Disk Quota

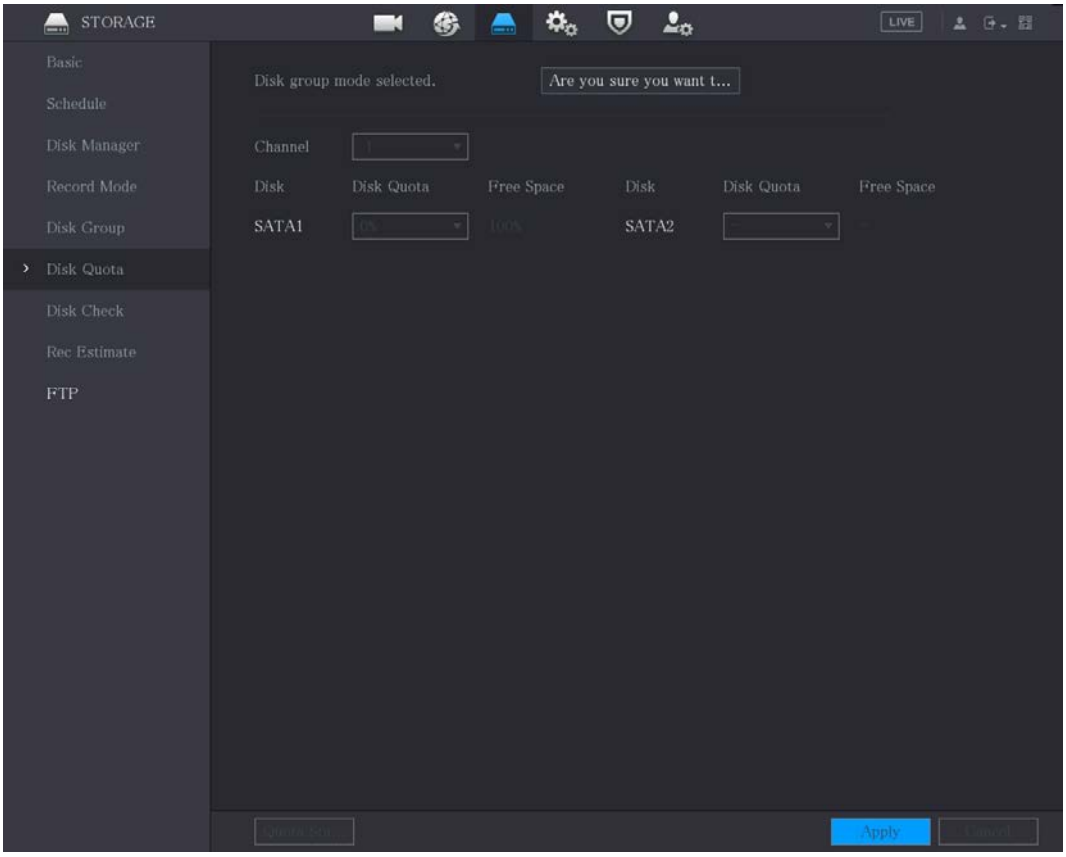
By configuring quota, allocate fixed storage capacity to each channel, and distribute the storage space of each channel reasonably.

⚠

- If the page displays that "Current HDD Mode is HDD Group", click "Change to Quota Mode", and then configure quota.
- You can enable either HDD Group Mode or Quota Group. The system prompts to reboot the device each time when you switch the mode.

Step 1 Select **Main Menu > STORAGE > Disk Quota.**

Figure 5-313 Disk quota

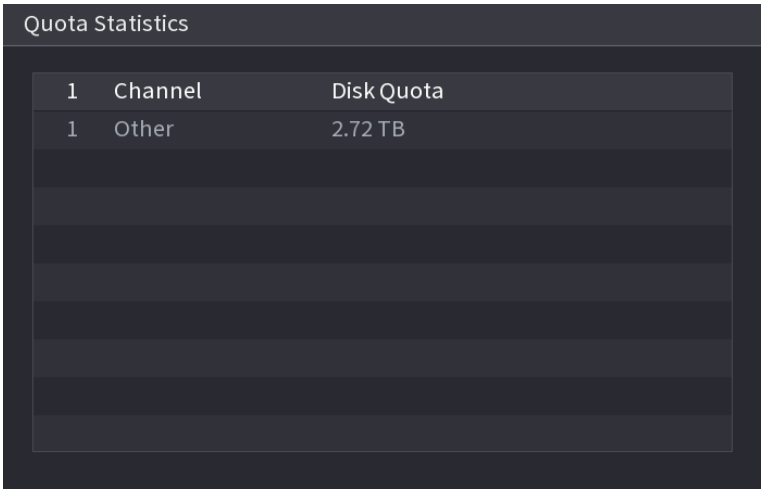


Step 2 Select the channels you want to configure, and select quota from the drop-down list of corresponding HDD.

Step 3 Click **Apply** to complete the settings.

Click **Quota Statistics** to view the quota of each channel in HDD.

Figure 5-314 Quota statistics



5.18.7 Configuring HDD Detecting Settings

Not all models support this function.

HDD detecting function detects the current status of HDD to let you know the HDD performance and replace the defective HDD.

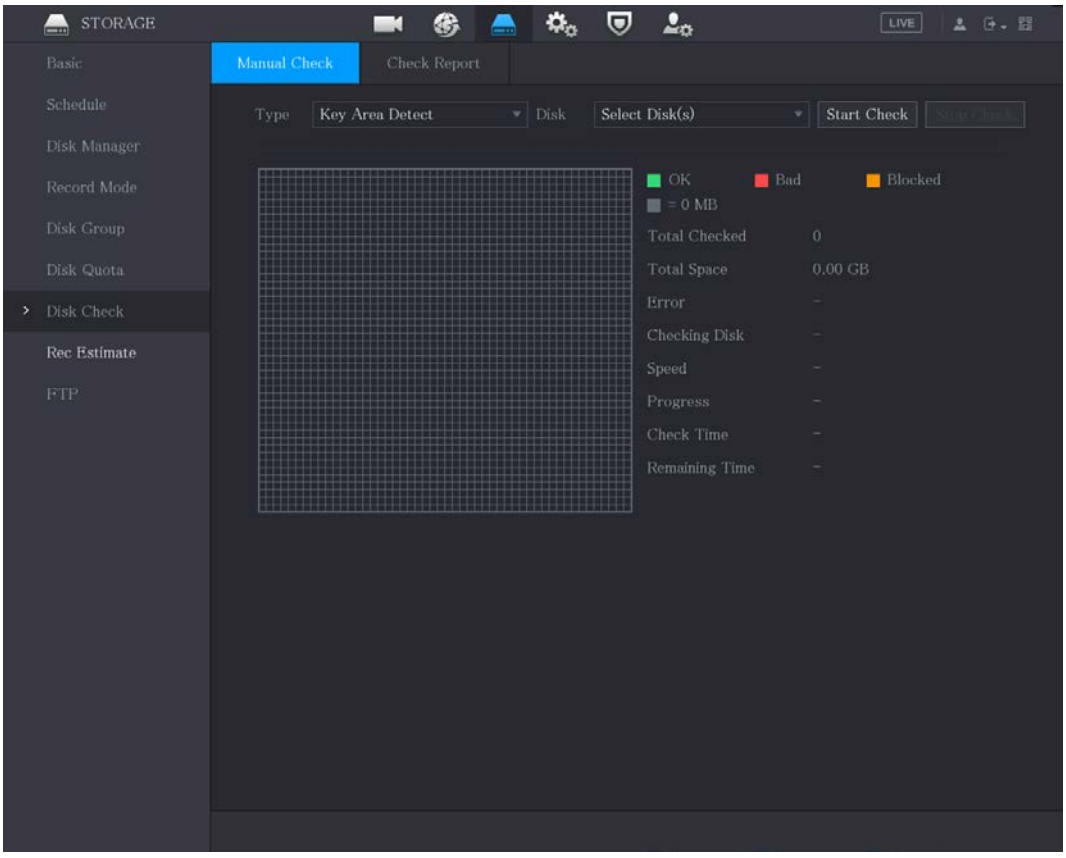
5.18.7.1 Checking HDD

You can detect HDD by key area detect and global detect.

- Key area detect: Detect the files saved in HDD. The detected bad track can be repaired by formatting. If there are no files in HDD, the system cannot detect the bad track.
- Global detect: Detect the whole HDD through Windows, which takes time and might affect the HDD that is recording the video.

Step 1 Select **Main Menu > STORAGE > Disk Check > Manual Check**.

Figure 5-315 Manual check



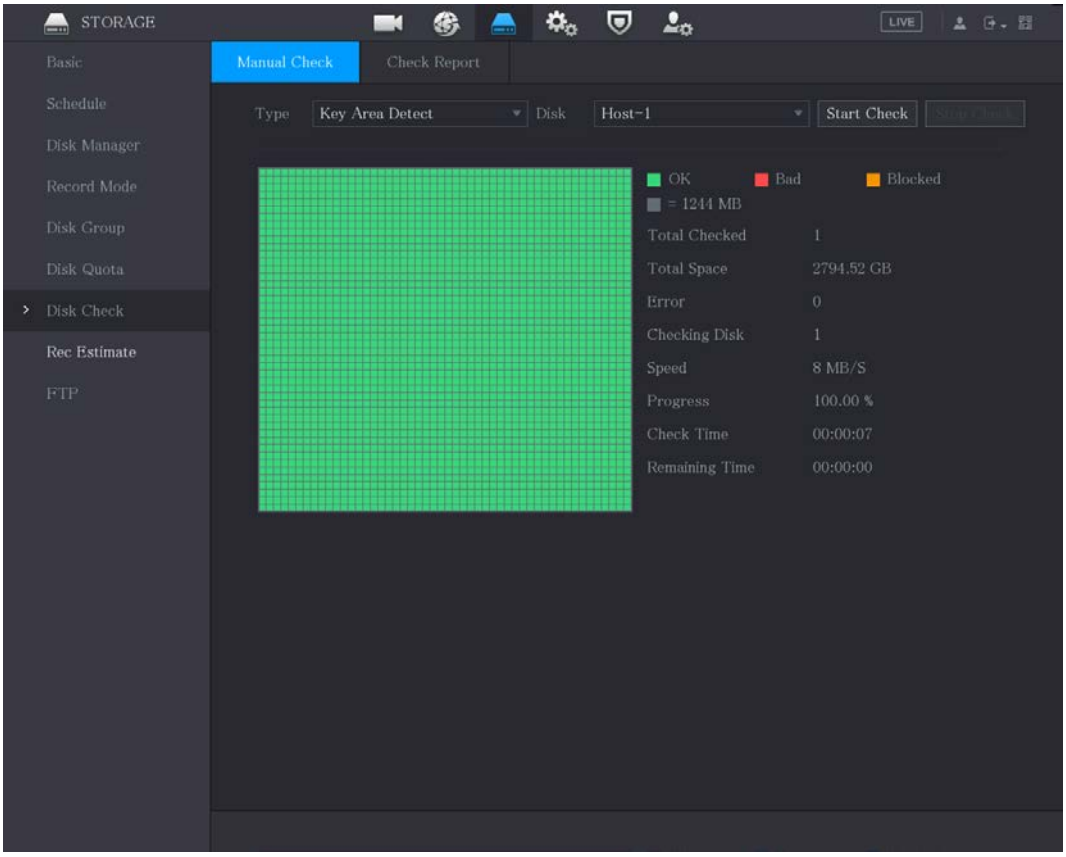
Step 2 In the **Type** list, select **Key Area Detect** or **Global Check**; and in the **Disk** list, select the HDD that you want to detect.

Step 3 Click **Start Check**.

The system starts detecting the HDD.

During detecting, click **Pause** to pause detecting, click **Continue** to restart detecting, and click **Stop Detect** to stop detecting.

Figure 5-316 Start check

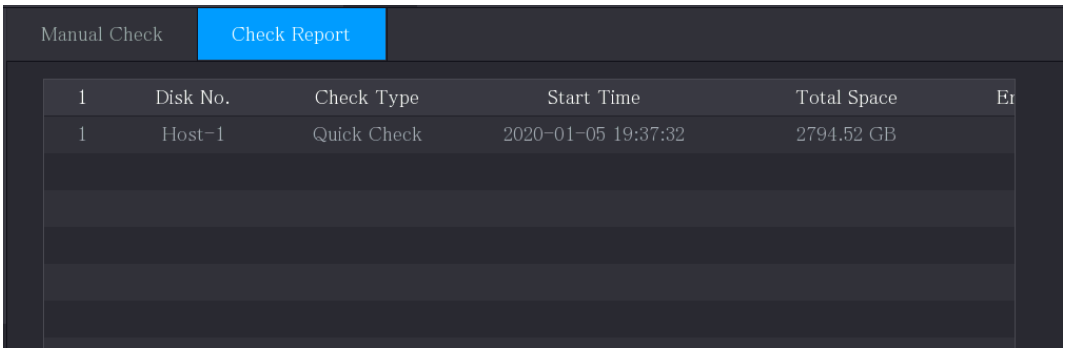


5.18.7.2 View Detecting Results

After the detecting is completed, you can view the detecting reports to find out the problem and replace the defective HDD to avoid data loss.

Step 1 Select **Main Menu > STORAGE > Disk Check > Check Report**.

Figure 5-317 Check report



Step 2 Click .

You can view detecting results and S.M.A.R.T reports.

Figure 5-318 Results

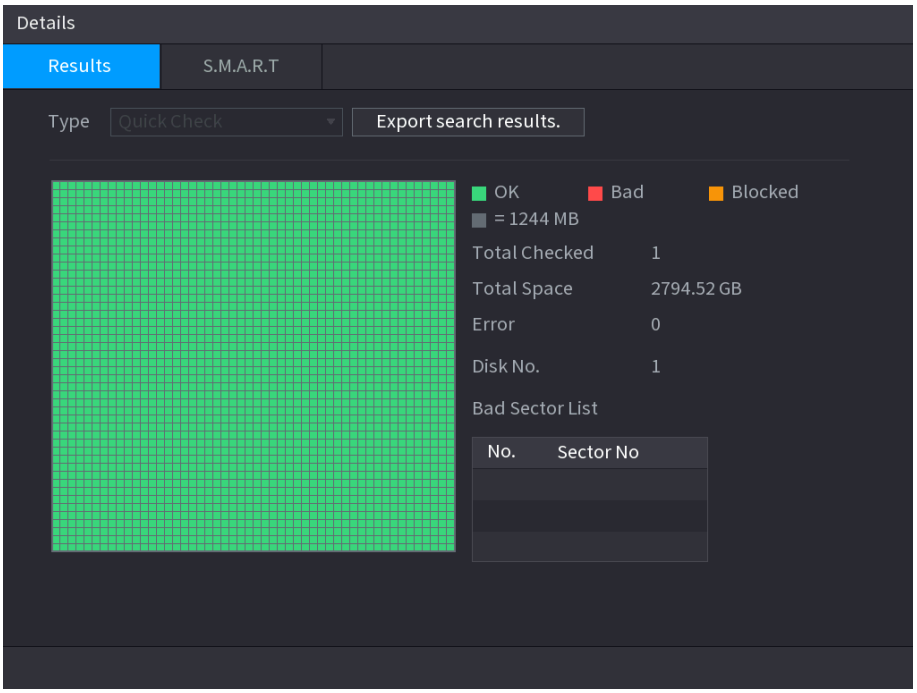
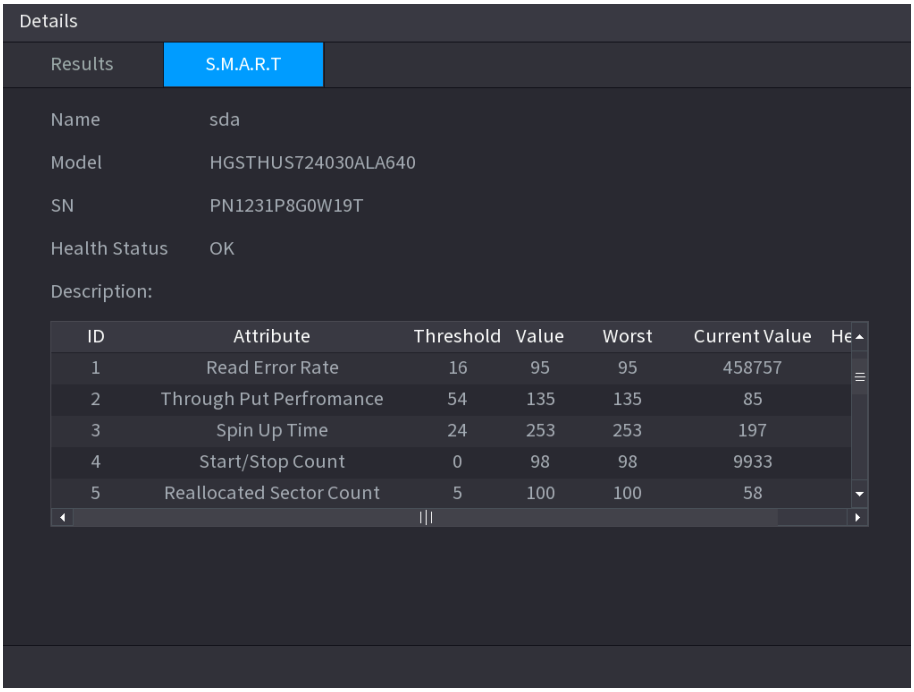


Figure 5-319 S.M.A.R.T

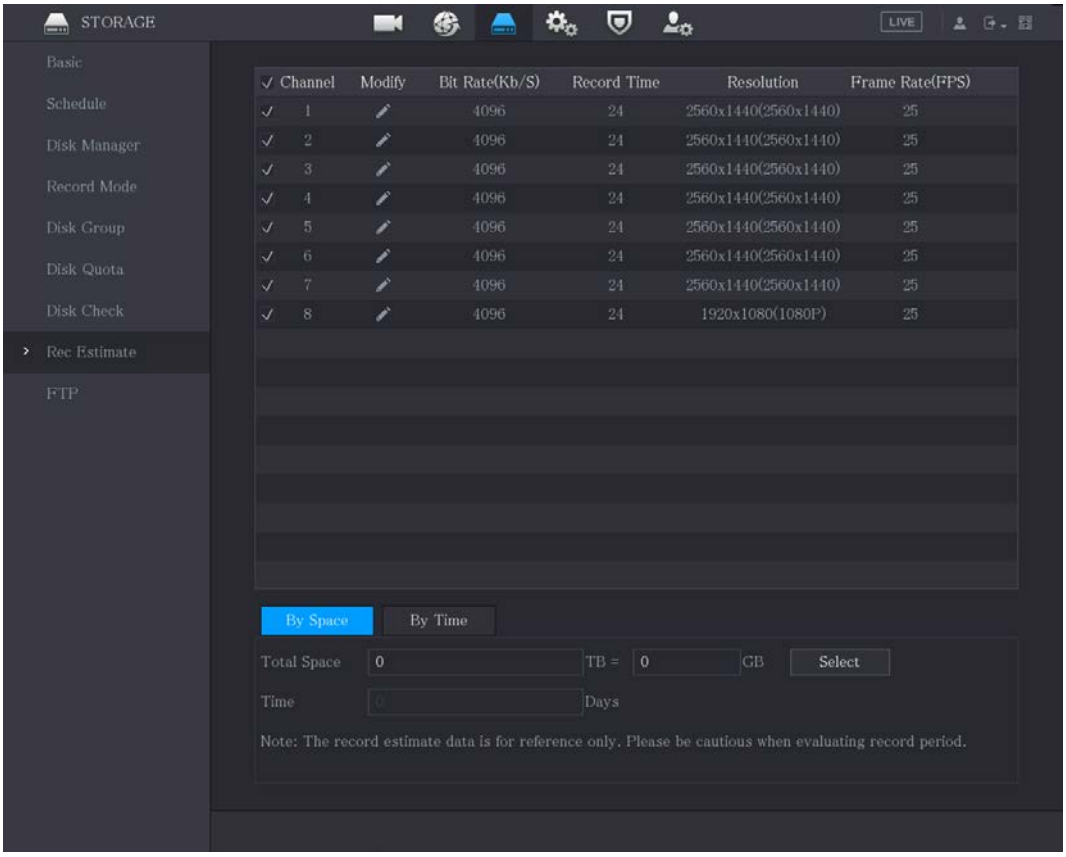


5.18.8 Configuring Record Estimate

Record estimate function can calculate how long you can record video according to the HDD capacity, and calculate the required HDD capacity according to the record period.

Step 1 Select **Main Menu > STORAGE > Rec Estimate**.

Figure 5-320 Rec estimate



Step 2 Click .

You can configure the resolution, frame rate, bit rate and record time for the selected channel.

Step 3 Click **OK** to save the settings.

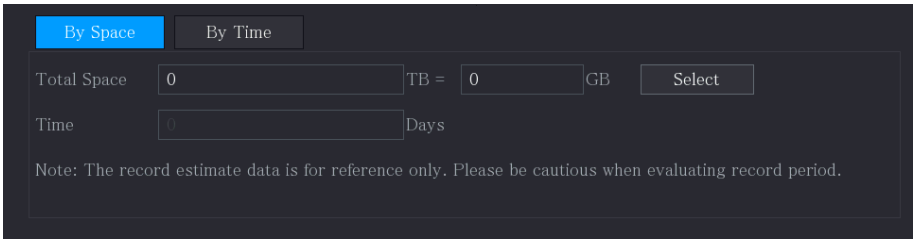
Then the system will calculate the time period that can be used for storage according to the channels settings and HDD capacity.

Click **Copy to** to copy the settings to other channels.

Calculating Recording Time

Step 1 On the **Rec Estimate** page, click the **By Space** tab.

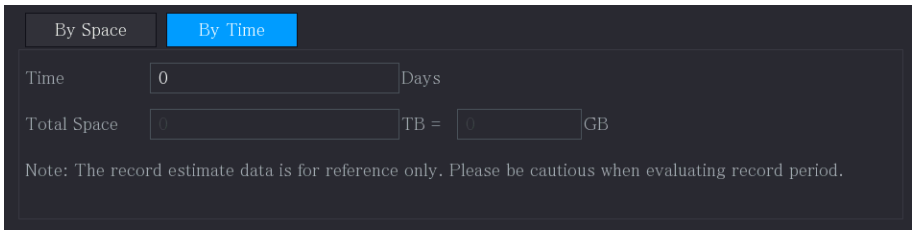
Figure 5-321 By space



Step 2 Click **Select**.

Step 3 Select the checkbox of the HDD that you want to calculate.

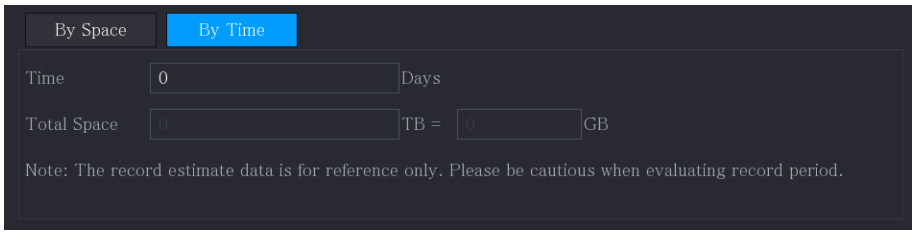
Figure 5-322 By time



Calculating HDD Capacity for Storage

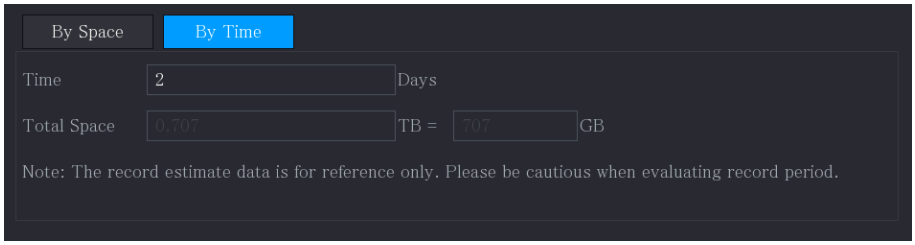
Step 1 On the **Rec Estimate** page, click the **By Time** tab.

Figure 5-323 By time



Step 2 In the **Time** box, enter the time period that you want to record.

Figure 5-324 Total space



5.18.9 Configuring FTP Storage Settings

You can store and view the recorded videos and snapshots on the FTP server.

Preparation

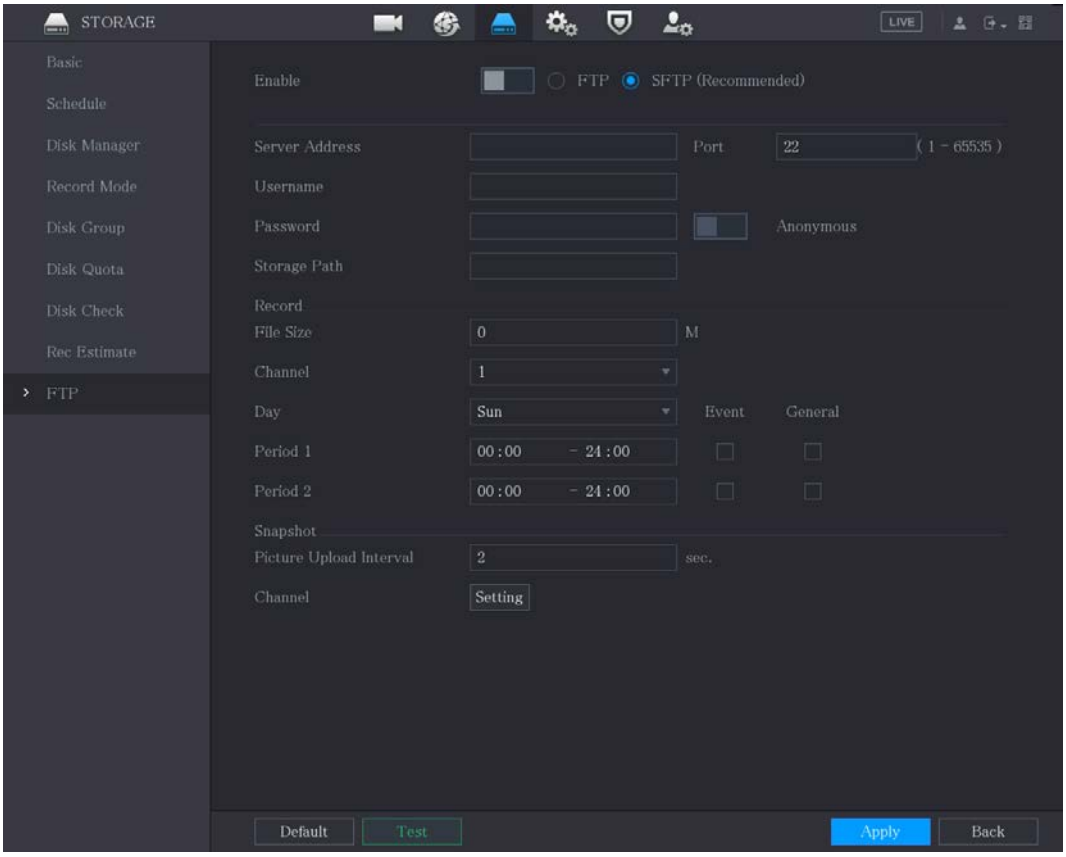
Purchase or download a FTP server and install it on your PC.

For the created FTP user, you need to set the write permission; otherwise the upload of recorded videos and snapshots might be failed.

Procedure

Step 1 Select **Main Menu > STORAGE > FTP**.

Figure 5-325 FTP



Step 2 Configure the settings for the FTP settings parameters.

Table 5-61 FTP settings parameters

Parameter	Description
Enable	Enable the FTP upload function.
FTP type	● FTP: Plaintext transmission. ● SFTP: Encrypted transmission (recommended)
Server Address	IP address of FTP server.
Port	● FTP: The default is 21. ● SFTP: The default is 22.
Anonymous	Enter the user name and password to log in to the FTP server. Enable the anonymity function, and then you can login anonymously without entering the user name and password.
Username	
Password	
Storage Path	Create folder on FTP server. ● If you do not enter the name of remote directory, system automatically creates the folders according to the IP and time. ● If you enter the name of remote directory, the system creates the folder with the entered name under the FTP root directory first, and then automatically creates the folders according to the IP and time.

Parameter	Description
File Size	Enter the length of the uploaded recorded video. ● If the entered length is less than the recorded video length, only a section of the recorded video can be uploaded. ● If the entered length is more than the recorded video length, the whole recorded video can be uploaded. ● If the entered length is 0, the whole recorded video will be uploaded.
Picture Upload Interval (Sec.)	● If this interval is longer than snapshot interval, the system takes the recent snapshot to upload. For example, the interval is 5 seconds, and snapshot interval is 2 seconds per snapshot, the system uploads the recent snapshot every 5 seconds. ● If this interval is shorter than snapshot interval, the system uploads the snapshot per the snapshot interval. For example, the interval is 5 seconds, and snapshot interval is 10 seconds per snapshot, the system uploads the snapshot every 10 seconds. ● To configure the snapshot interval, select **Main Menu > CAMERA > Encode > Snapshot**.
Channel	Select the channel that you want to apply the FTP settings.
Day	Select the week day and set the time period that you want to upload the recorded files. You can set two periods for each week day.
Period 1, Period 2	
Record type	Select the record type (Alarm, Intel, MD, and General) that you want to upload. The selected record type will be uploaded during the configured time period.

Step 3 Click **Test**.

The system pops up a message to indicate success or failure. If failed, check the network connection or configurations.

Step 4 Click **Apply** to complete the settings.

5.19 Security Center

You can set security options to strengthen device security and use the device in a much safer way.

5.19.1 Security Status

Security scanning helps get a whole picture of device security status. You can scan user, service and security module status for detailed information about the security status of the device.

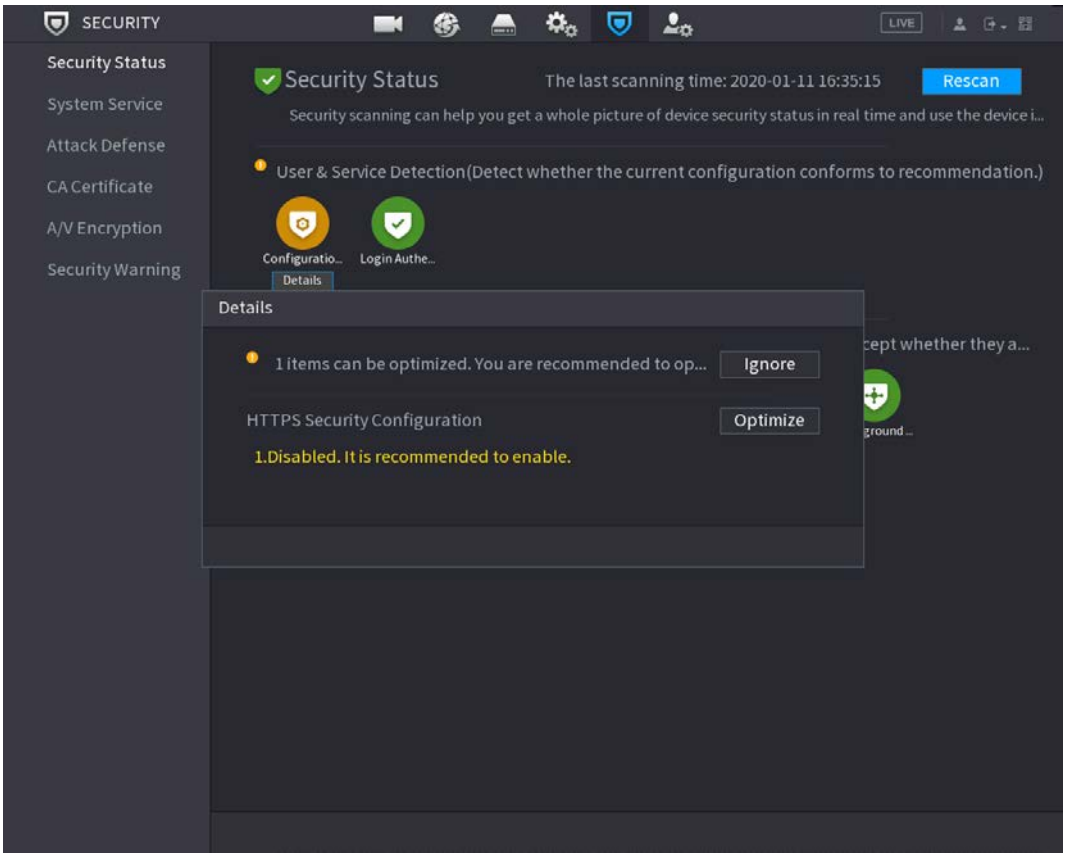
Detecting User and Service

Green icon represents a healthy status of the scanned item, and orange icon represents a risky status.

- Login authentication: When there's a risk in the login authentication, the icon will be in orange to warn risk. You can click **Details** to see the detailed risk description.

- Configuration Security: When there's a risk in the device configuration, the icon will be in orange to warn risk. You can click **Details** to see the detailed risk description.

Figure 5-326 Security status



Scanning Security Modules

This area shows the running status of security modules. For details about the security modules, move mouse pointer on the icon to see the on-screen instructions.

Scanning Security Status

You can click **Rescan** to scan security status.

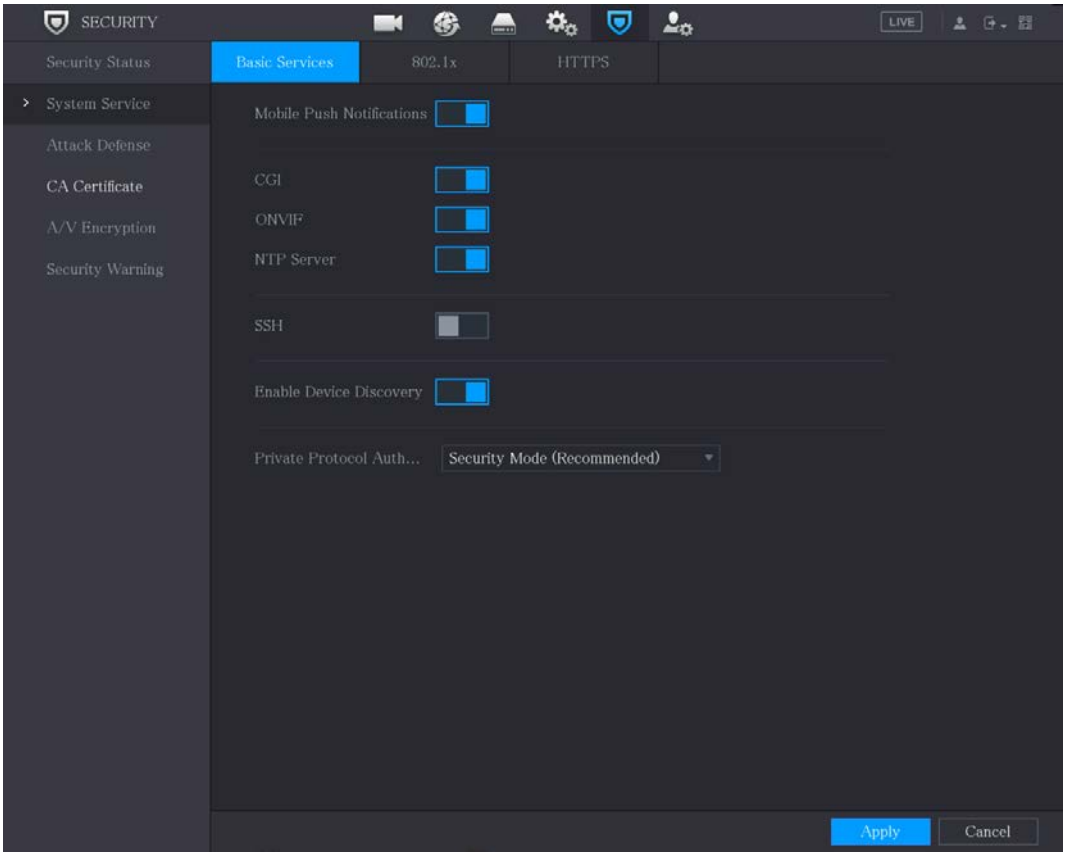
5.19.2 System Service

You can set DVR basic information such as basic services, 802.1x and HTTPS.

5.19.2.1 Basic Services

Step 1 Select **Main Menu** > **SECURITY** > **System Service** > **Basic Services**.

Figure 5-327 Basic services



Step 2 Select **Basic Services** and configure parameters.

There might be safety risk when **Mobile Push Notifications**, **CGI**, **ONVIF**, **SSH** and **NTP Server** is enabled.

Table 5-62 Basic services parameters

Parameter	Description
Mobile Push Notifications	After enabling this function, the alarm triggered by the NVR can be pushed to a mobile phone. This function is enabled by default. There might be safety risk if this service is enabled. Disable this function when it is not in use.
CGI	If this function is enabled, the remote devices can be added through the CGI protocol. This function is enabled by default. There might be safety risk if this service is enabled. Disable this function when it is not in use.

Parameter	Description
ONVIF	If this function is enabled, the remote devices can be added through the ONVIF protocol. This function is enabled by default. There might be safety risk if this service is enabled. Disable this function when it is not in use.
NTP Server	After enabling this function, a NTP server can be used to synchronize the device. This function is enabled by default.
SSH	After enabling this function, you can use SSH service. This function is disabled by default. There might be safety risk if this service is enabled. Disable this function when it is not in use.
Enable Device Discovery	After enabling this function, the device can be searched by other devices.
Private Protocol Authentication Mode	• Security Mode (Recommended): Uses Digest access authentication when connecting to DVR. • Compatible Mode: Select this mode when the client does not support Digest access authentication.

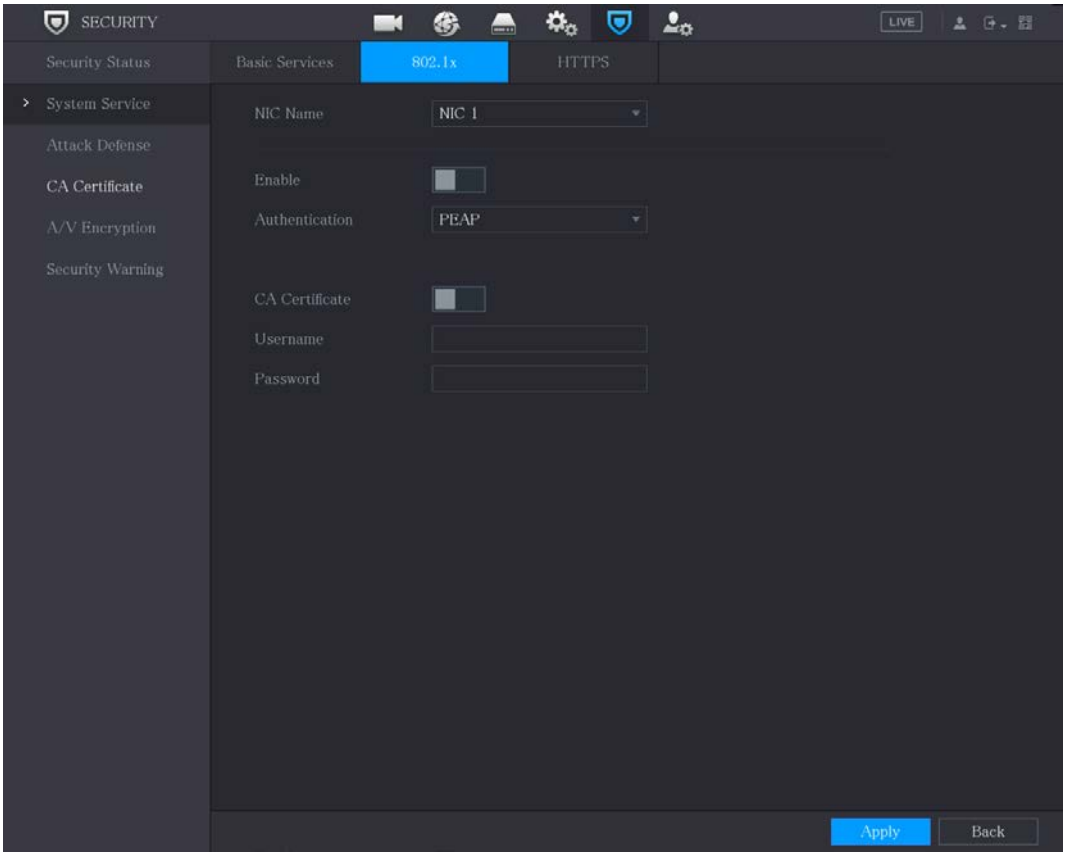
Step 3 Click **Apply** to complete the settings.

5.19.2.2 802.1x

The device needs to pass 802.1x certification to enter the LAN.

Step 1 Select **Main Menu** > **SECURITY** > **System Service** > **802.1x**.

Figure 5-328 802.1x



Step 2 Select the Ethernet card you want to certify.

Step 3 Select **Enable** and configure parameters.

Table 5-63 802.1x parameters

Parameter	Description
NIC Name	Select a NIC.
Authentication	• PEAP: protected EAP protocol. • TLS: Transport Layer Security. Provide privacy and data integrity between two communications application programs.
CA Certificate	Enable it and click **Browse** to import CA certificate from flash drive. For details about importing and creating a certificate, see 5.19.4.
Username	The username shall be authorized at server.
Password	Password of the corresponding username.

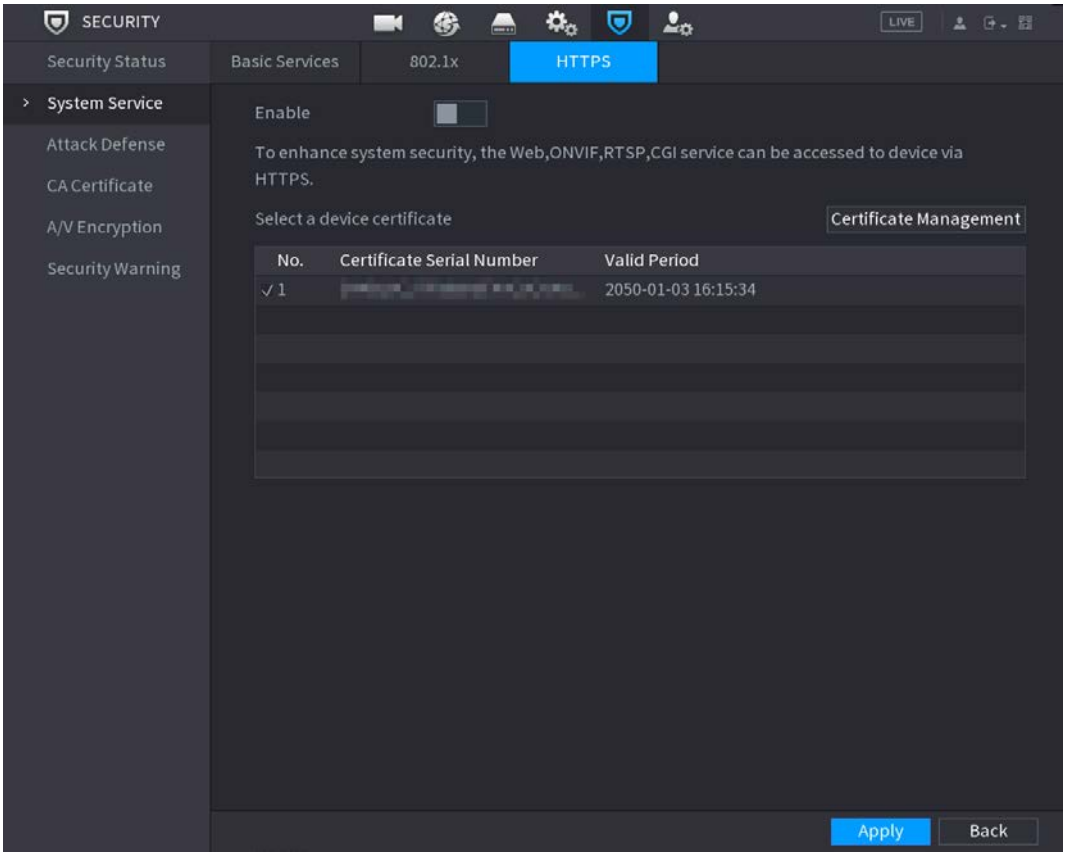
Step 4 Click **Apply** to complete the settings.

5.19.2.3 HTTPS

We recommend that you enable HTTPS function to enhance system security.

Step 1 Select **Main Menu** > **SECURITY** > **System Service** > **HTTPS**.

Figure 5-329 HTTPS



Step 2 Select **Enable** to enable HTTPS function.

Step 3 Click **Certificate Management** to create or import a HTTPS certificate from USB drive. For details about importing or creating a CA certificate, see 5.19.4.

Step 4 Select a HTTPS certificate.

Step 5 Click **Apply** to complete the settings.

5.19.3 Attack Defense

5.19.3.1 Firewall

Step 1 Select **Main Menu** > **SECURITY** > **Attack Defense** > **Firewall**.

Step 2 Select **Enable** to enable firewall.

Step 3 Configure the parameters.

Table 5-64 Firewall parameters

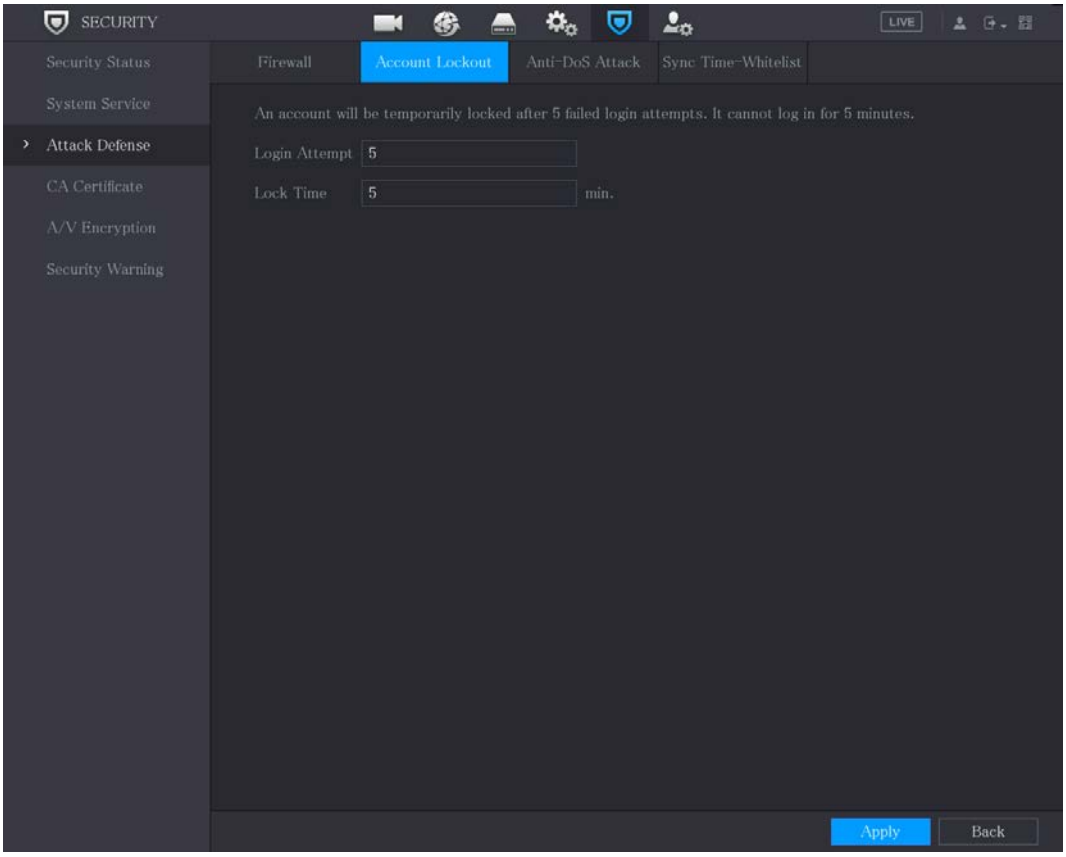
Parameter	Description
Mode	Mode can be configured when Type is Network Access. ● If Allowlist is enabled, you can visit device port successfully with IP/MAC hosts in the allowlist. ● If Blocklist is enabled, you cannot visit device port with IP/MAC hosts in blocklist.
Add	When Type is Network Access, you can configure IP Address, IP Segment and MAC Address.
Type	You can select IP address, IP segment and MAC address.
IP Address	Enter IP Address, Start Port and End Port that is allowed or forbidden. When Type is IP Address, they can be configured. Start Port and End Port can be configured only in Network Access Type.
Start Port	
End Port	
Start Address/End Address	Enter Start Address and End Address of IP Segment. When Type is IP Segment, they can be configured.
MAC Address	Enter MAC Address that is allowed or forbidden When Type is MAC Address, it can be configured.

Step 4 Click **Apply** to complete the settings.

5.19.3.2 Account Lockout

Step 1 Select **Main Menu** > **SECURITY** > **Attack Defense** > **Account Lockout**.

Figure 5-330 Account lockout



Step 2 Set parameters.

Table 5-65 Lockout parameters

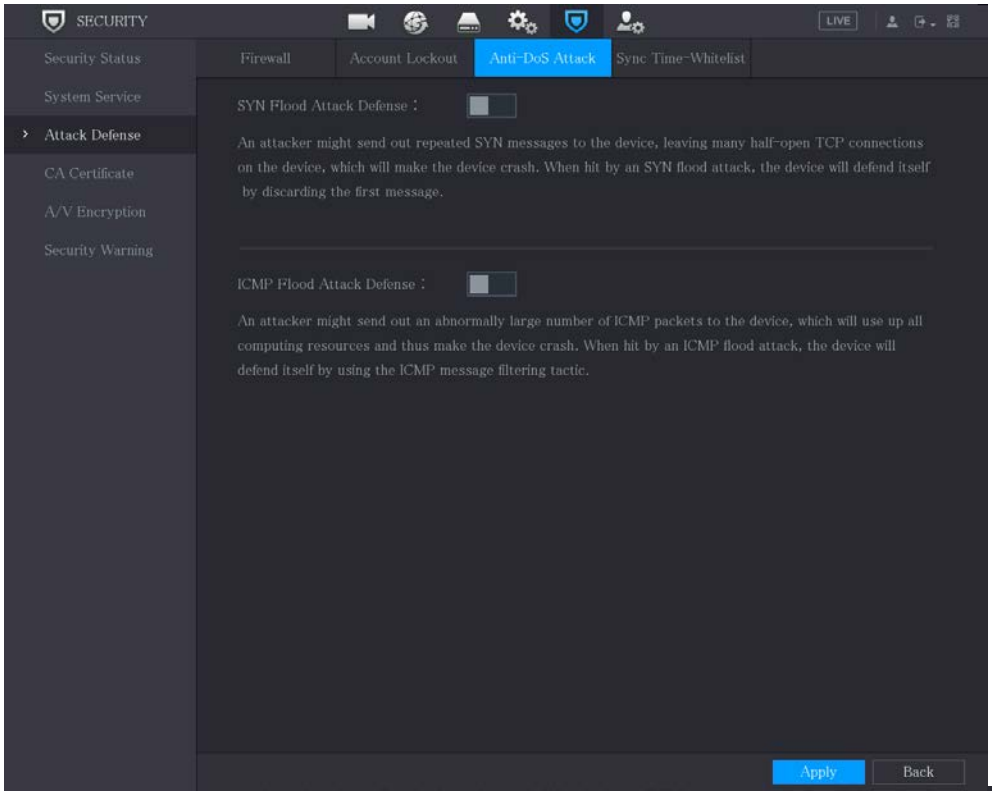
Parameter	Description
Attempt(s)	Set the maximum number of allowable wrong password entries. The account will be locked after your entries exceed the maximum number. Value range: 5–30. Default value: 5.
Lock Time	Set how long the account is locked for. Value range: 5–120 minutes. Default value: 5 minutes.

Step 3 Click **Apply** to complete the settings.

5.19.3.3 Anti-Dos Attack

You can enable **SYN Flood Attack Defense** and **ICMP Flood Attack Defense** to defend the device against Dos attack.

Figure 5-331 Anti-Dos attack



5.19.3.4 Sync Time-Allowlist

The synchronization is only allowed with hosts in the trusted list.

Step 1 Select **Main Menu** > **SECURITY** > **Attack Defense** > **Sync Time-Allowlist**.

Step 2 Select **Enable** to enable **Sync Time-Allowlist** function.

Step 3 Configure the parameters.

Table 5-66 Time-allowlist parameters

Parameter	Description
Add	You can add trusted hosts for time synchronization.
Type	Select IP address or IP segment for hosts to be added.
IP Address	Input the IP address of a trusted host. When Type is IP Address, it can be configured
Start Address	Input the start IP address of trusted hosts. When Type is IP Segment, it can be configured

Parameter	Description
End Address	Input the end IP address of trusted hosts. When Type is IP Segment, it can be configured

Step 4 Click **Apply** to complete the settings.

5.19.4 CA Certificate

You can create or import device certificate and install trusted CA Certificate.

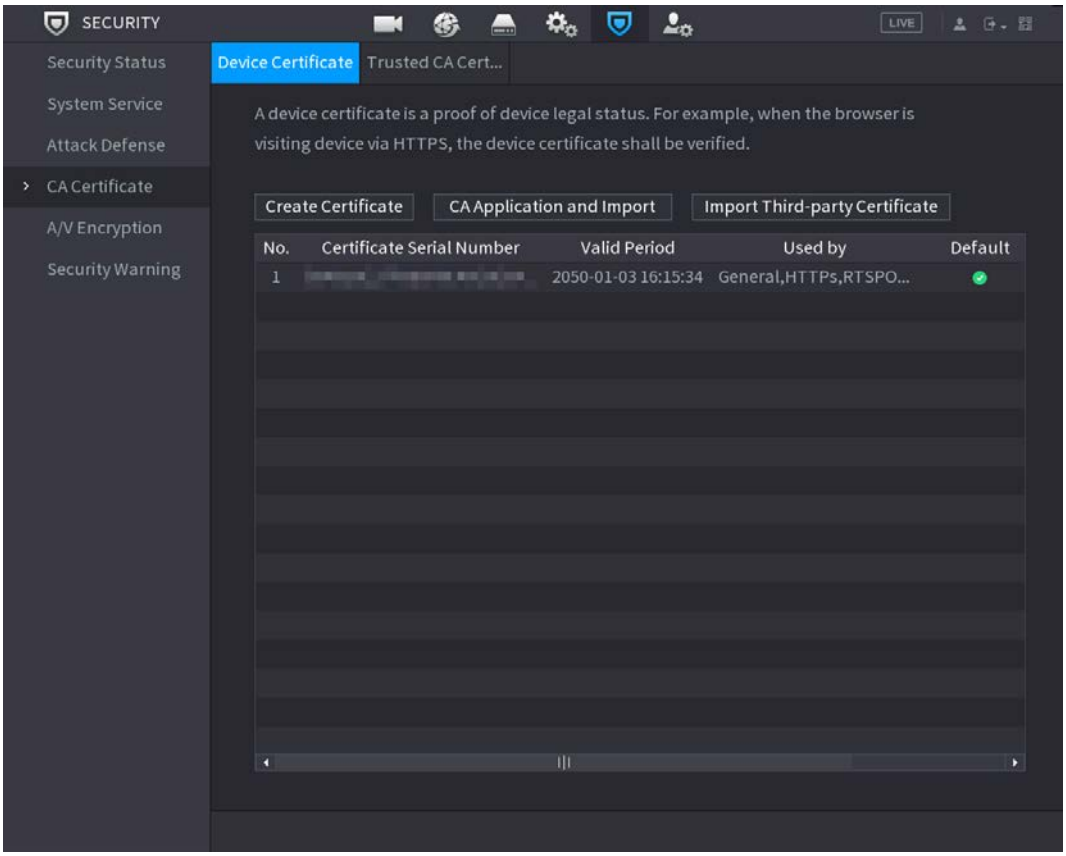
5.19.4.1 Device Certificate

Create Certificate

Step 1 Select **Main Menu > SECURITY > CA Certificate > Device Certificate**.

- Click to download the certificate to local storage.
- Click to delete the certificate. The deleted certificate cannot be restored, proceed with caution.

Figure 5-332 Device certificate



Step 2 Configure parameters.

Table 5-67 Device certificate parameters

Parameter	Description
County	This parameter is user defined.
State	This parameter is user defined.
City Name	This parameter is user defined.
Valid Period	Input a valid period for the certificate.
Organization	This parameter is user defined.
Organization Unit	This parameter is user defined.
Domain Name	Input the IP address of the certificate.

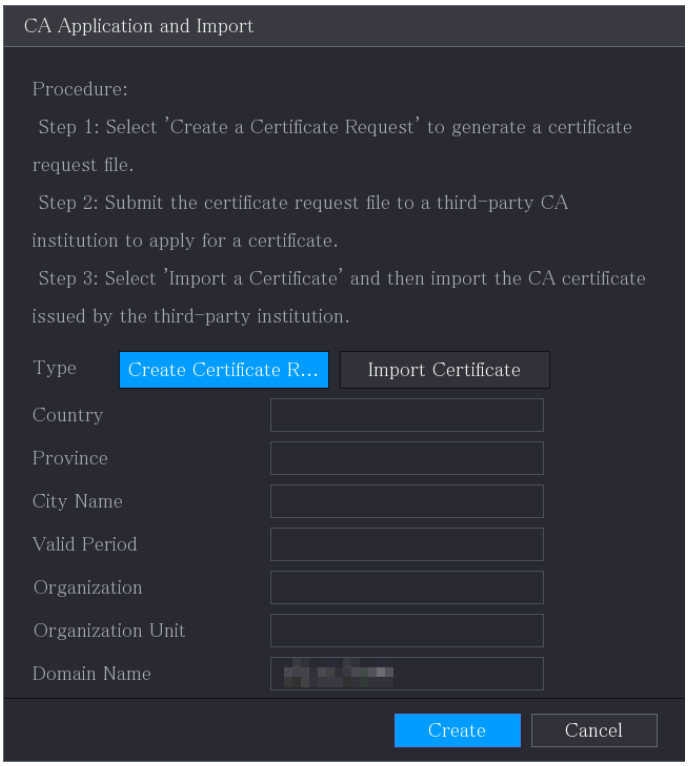
Step 3 Click **Create**.

CA Application and Import

Follow the on-screen instructions to finish CA application and import.

Insert a USB flash drive before operating.

Figure 5-333 CA application and import

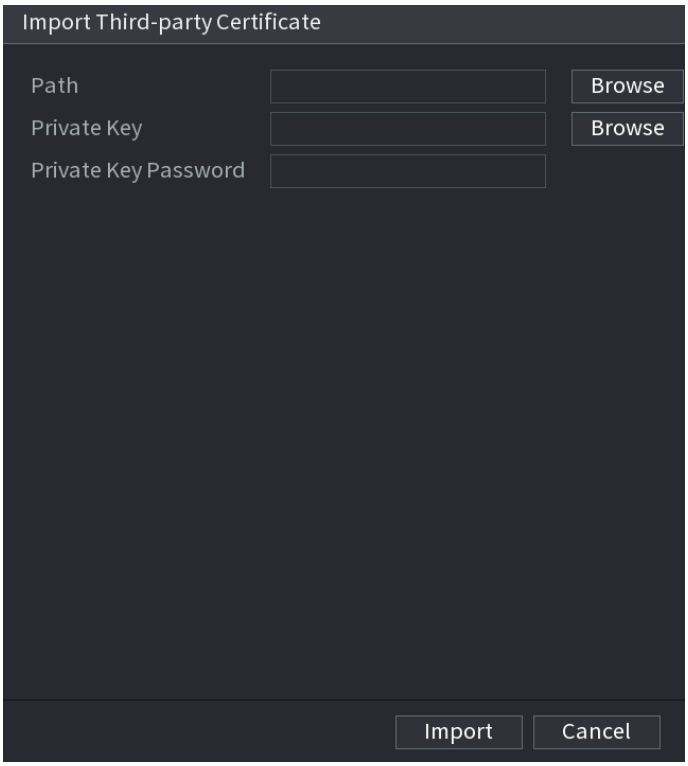


Import Third-Party Certificate

Insert the USB flash drive with third-party certificate before importing.

Step 1 Select **Import Third-party Certificate**.

Figure 5-334 Import third-party certificate



Step 2 Configure Parameters.

Table 5-68 Import third-party certificate

Parameter	Description
Path	Click **Browse** to find the third-party certificate path on the USB drive.
Private Key	Click **Browse** to find the third-party certificate private key on the USB drive.
Private Key Password	Input the password of encrypted private key. When the private key is not encrypted, you don't need to this parameter.

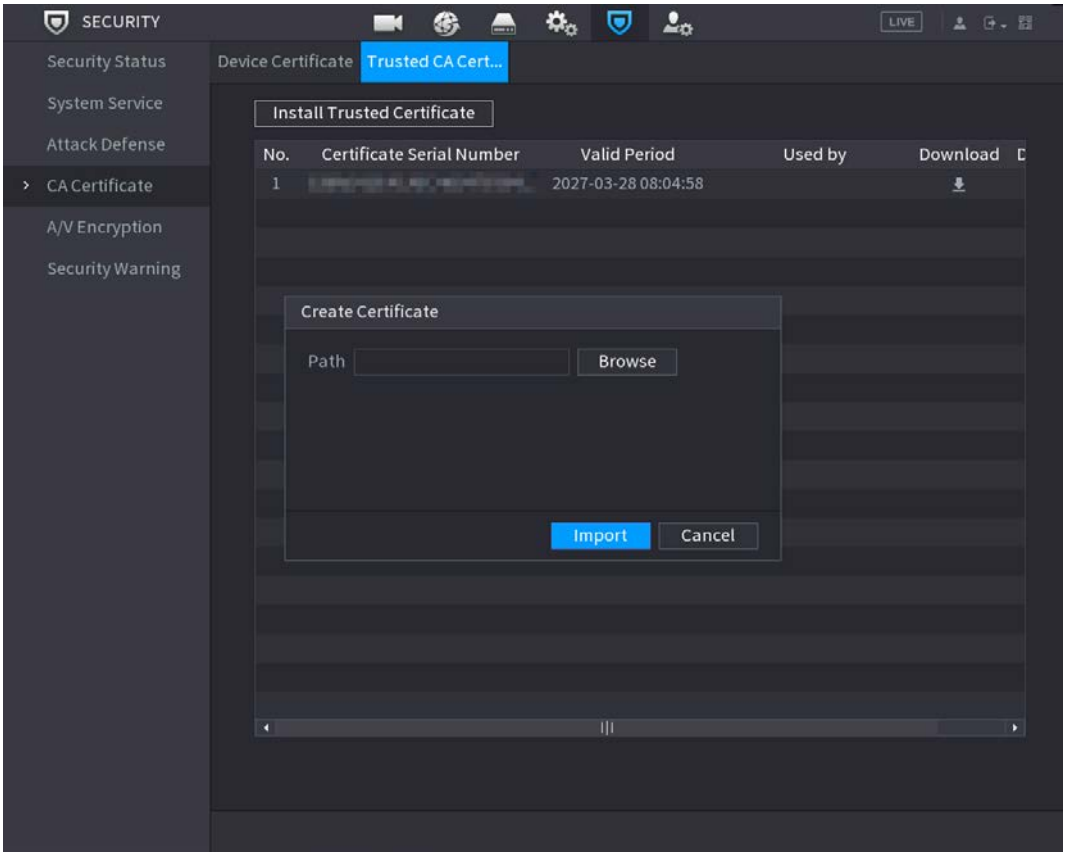
Step 3 Click **Create**.

5.19.4.2 Trusted CA Certificate

Step 1 Select **Main Menu** > **SECURITY** > **CA Certificate** > **Trusted CA Certificate**.

Step 2 Click **Install Trusted Certificate**.

Figure 5-335 Install certificate



Step 3 Click **Browse** to select the certificate that you want to install.

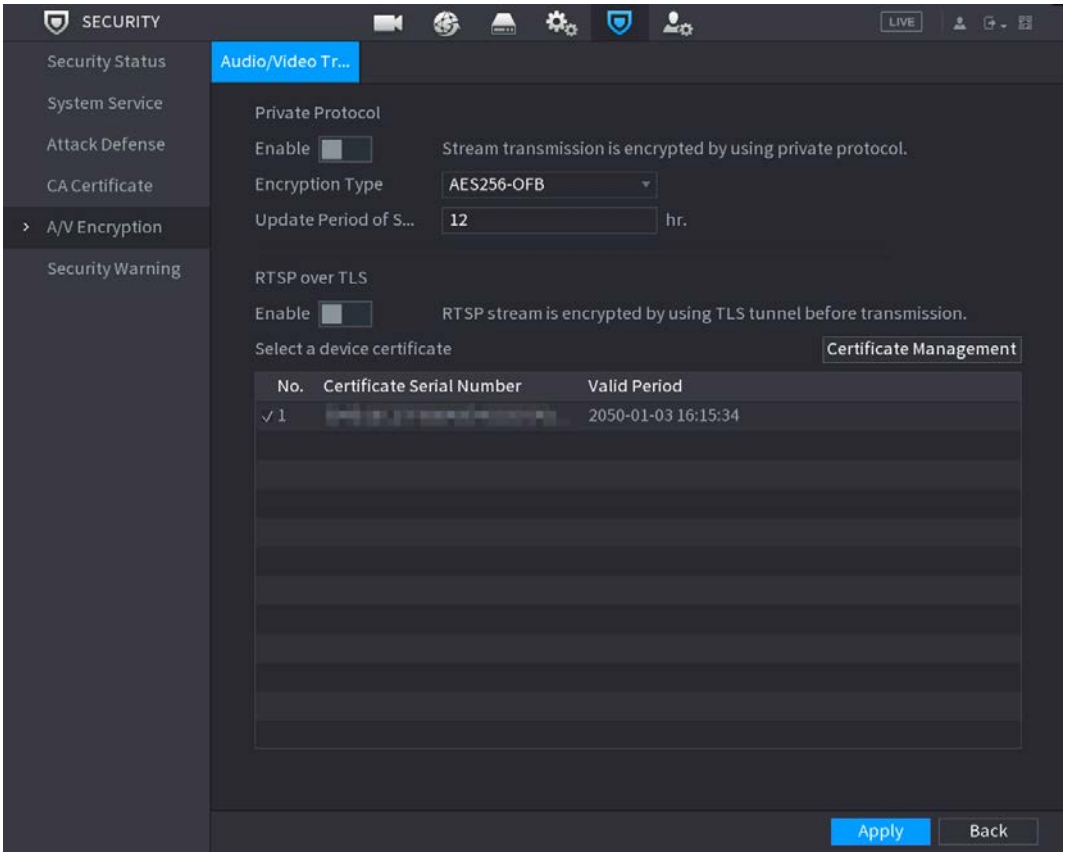
Step 4 Click **Import.**

5.19.5 Audio/Video Encryption

The device supports audio and video encryption during data transmission.

Step 1 Select **Main Menu** > **SECURITY** > **A/V Encryption** > **Audio/Video Transmission**.

Figure 5-336 Audio/video transmission



Step 2 Configure parameters.

Table 5-69 Transmission parameters

Area	Parameter	Description
Private Protocol	Enable	Enables stream frame encryption by using private protocol. There might be safety vulnerability if this service is disabled.
	Encryption Type	Use the default setting.
	Update Period of Secret Key	Secret key update period. Value range: 0–720 hours. 0 means never update the secret key. Default value: 12.
RTSP over TLS	Enable	Enables RTSP stream encryption by using TLS. There might be data breach if this service is disabled. We recommend that you enable this function.
	Select a device certificate	Select a device certificate for RTSP over TLS.

Area	Parameter	Description
	Certificate Management	For details about certificate management, see "5.19.4.1 Device Certificate".

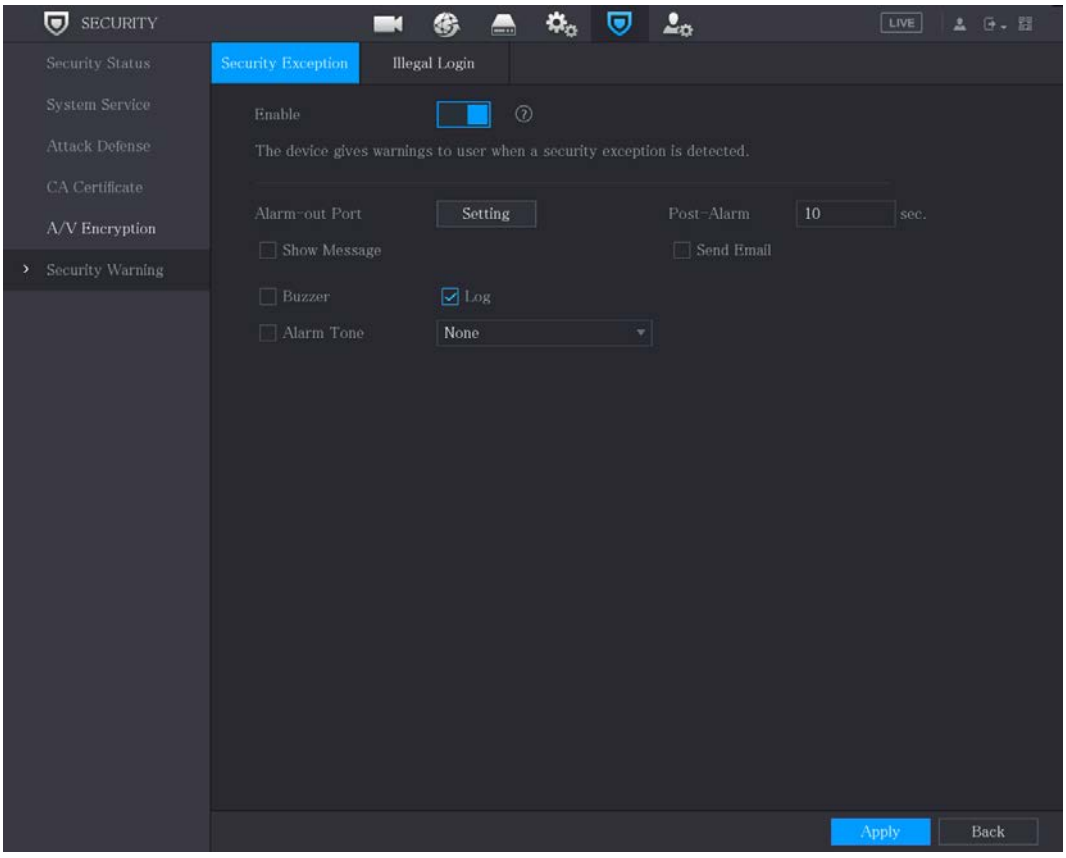
Step 3 Click **Apply** to complete the settings.

5.19.6 Security Warning

5.19.6.1 Security Exception

Step 1 Select **Main Menu** > **SECURITY** > **Security Warning** > **Security Exception**.

Figure 5-337 Security exception



Step 2 Select **Enable** and configure parameters.

Table 5-70 Security exception parameters

Parameter	Description
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.

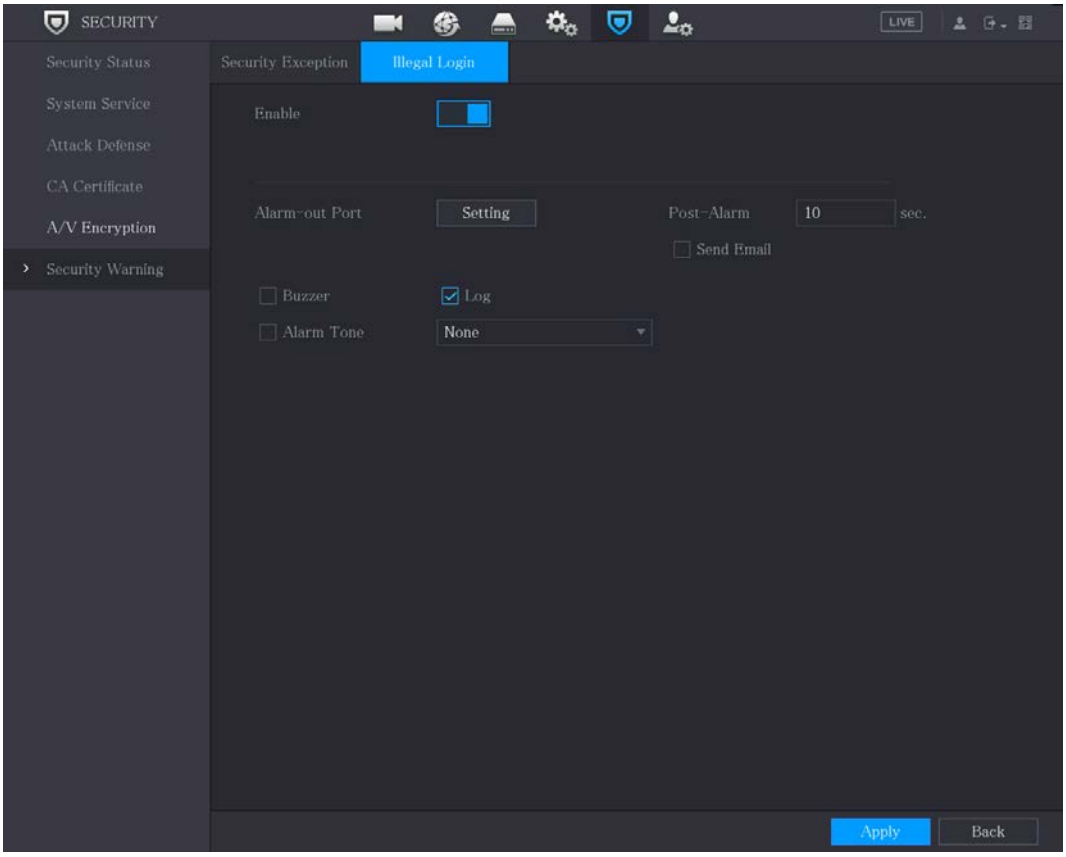
Parameter	Description
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Checkbox to enable a pop-up message in your local host PC.
Buzzer	Select the checkbox to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. See "5.17 Audio Management" to add audio file first.
Log	Select the checkbox, the NVR device records the alarm information in the log when an alarm occurs.
Send Email	Select the checkbox. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.
	Security Event monitoring explanation. It indicates the type of attacks that can trigger security exception. ● Unauthorized executable program trying to run ● Web URL brute-force attack ● Session connection overload ● Session ID brute-force attack

Step 3 Click **Apply** to complete the settings.

5.19.6.2 Illegal Login

Step 1 Select **Main Menu** > **SECURITY** > **Security Warning** > **Illegal Login**.

Figure 5-338 Illegal login



Step 2 Select **Enable** and configure parameters.

Table 5-71 Illegal login parameters

Parameter	Description
Alarm-out Port	The alarm device (such as lights, sirens) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds through 300 seconds.
Buzzer	Select the checkbox to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. See "5.17 Audio Management" to add audio file first
Log	Select the checkbox, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
Send Email	Select the checkbox. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. To use this function, make sure the email function is enabled in **Main Menu > NETWORK > Email**.

5.20 Configuring System Settings

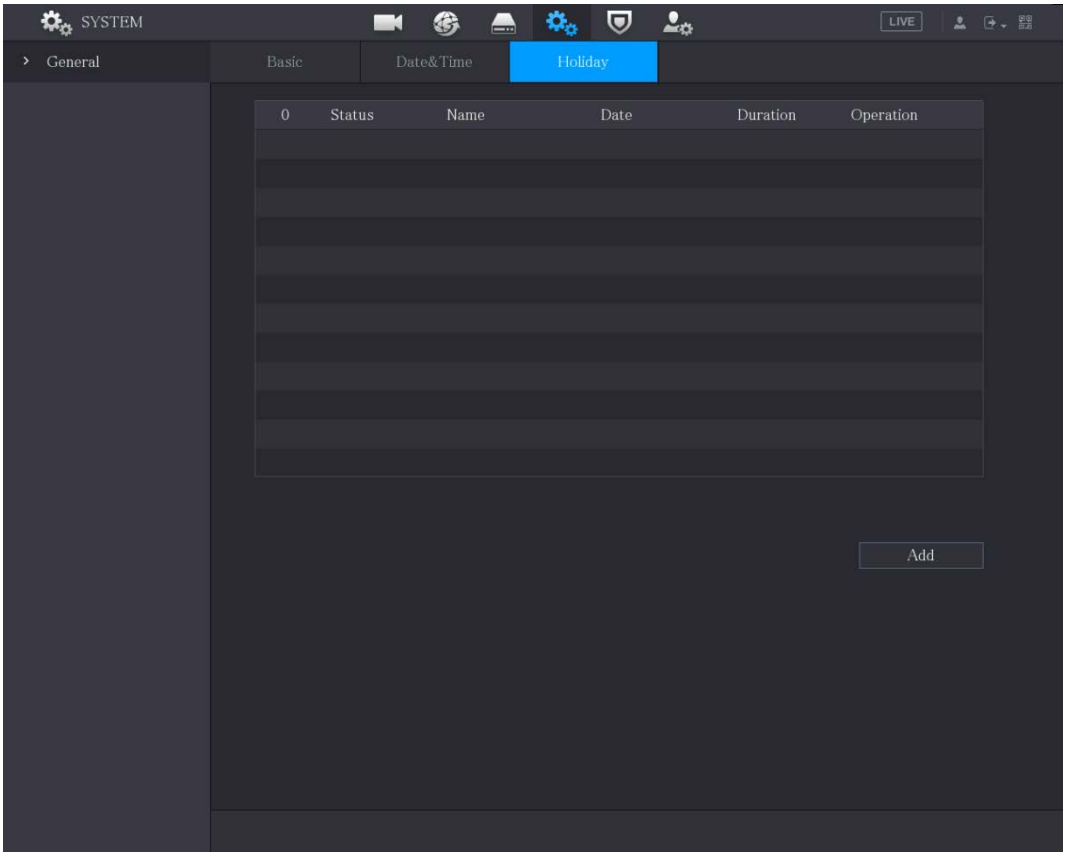
5.20.1 Configuring General System Settings

You can configure the device basic settings, time settings, and holiday settings.

To configure the holiday settings, do the following:

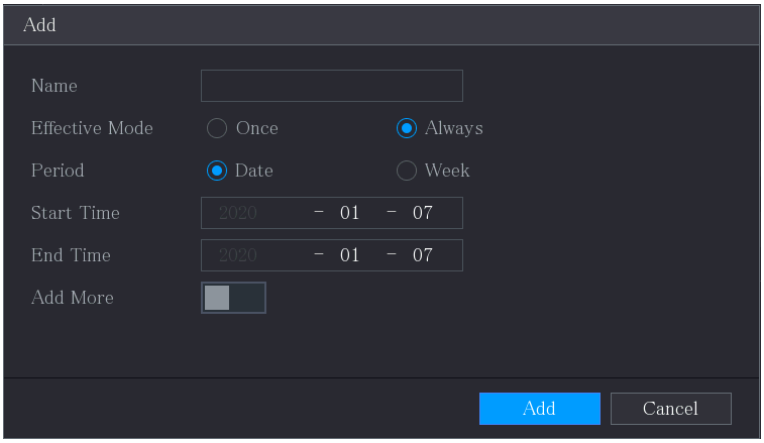
Step 1 Select **Main Menu > SYSTEM > General > Holiday**.

Figure 5-339 Holiday



Step 2 Click **Add**.

Figure 5-340 Add holiday

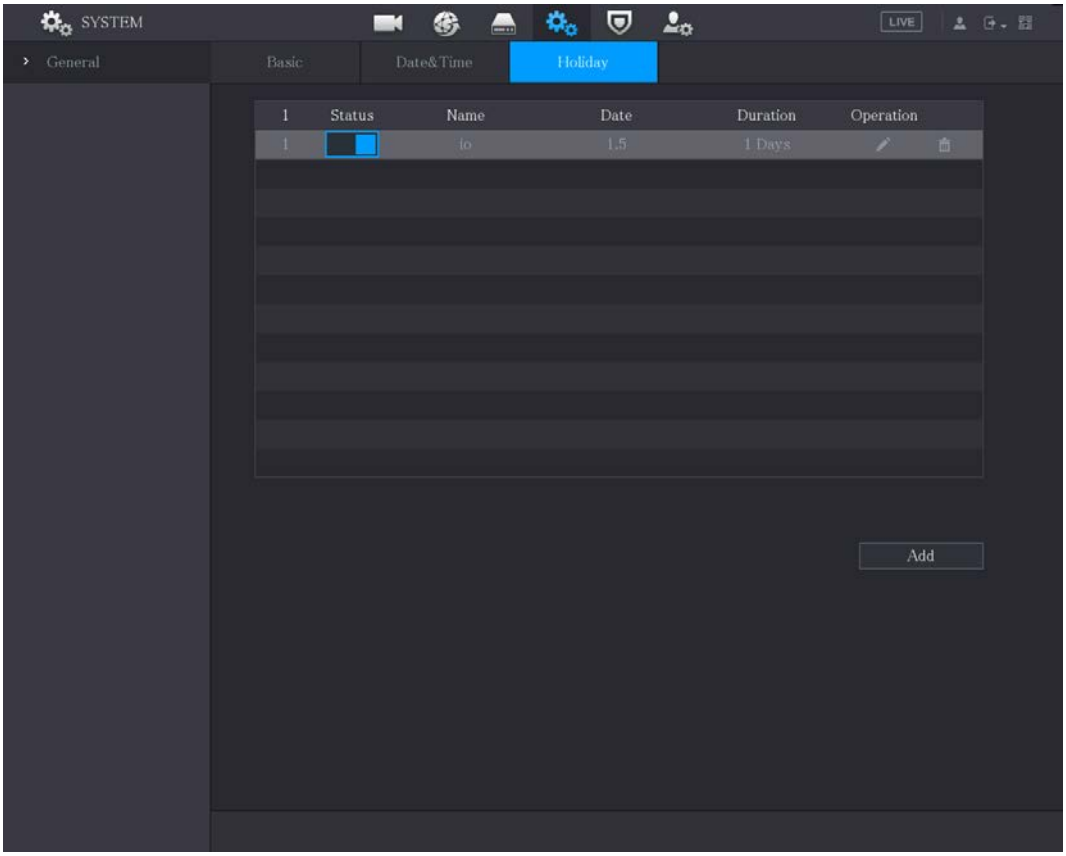


Step 3 Configure the holiday name, repeat mode, time range according to your actual situation.

Step 4 Click **Add**.

Enable the **Add More** function, so you can continue adding holiday information.

Figure 5-341 Added holiday



5.20.2 Configuring RS-232 Settings

You can configure serial port function, Baud rate and other parameters.

Only some series products support this RS-232.

Select **Main Menu > SYSTEM > RS232**.

Figure 5-342 RS-232

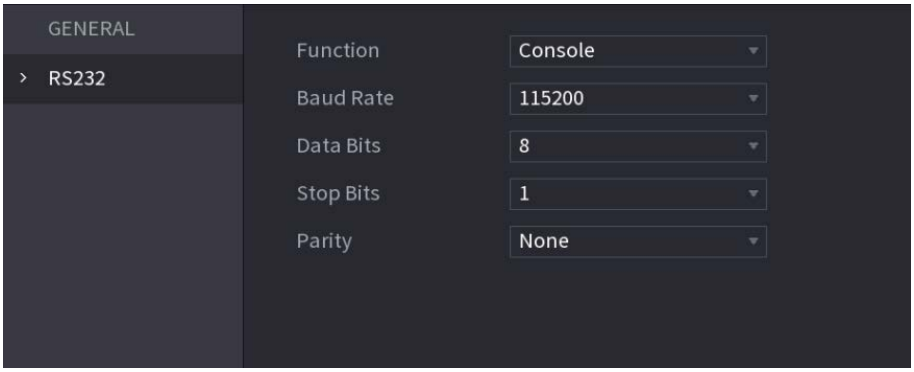


Table 5-72 RS-232 parameters

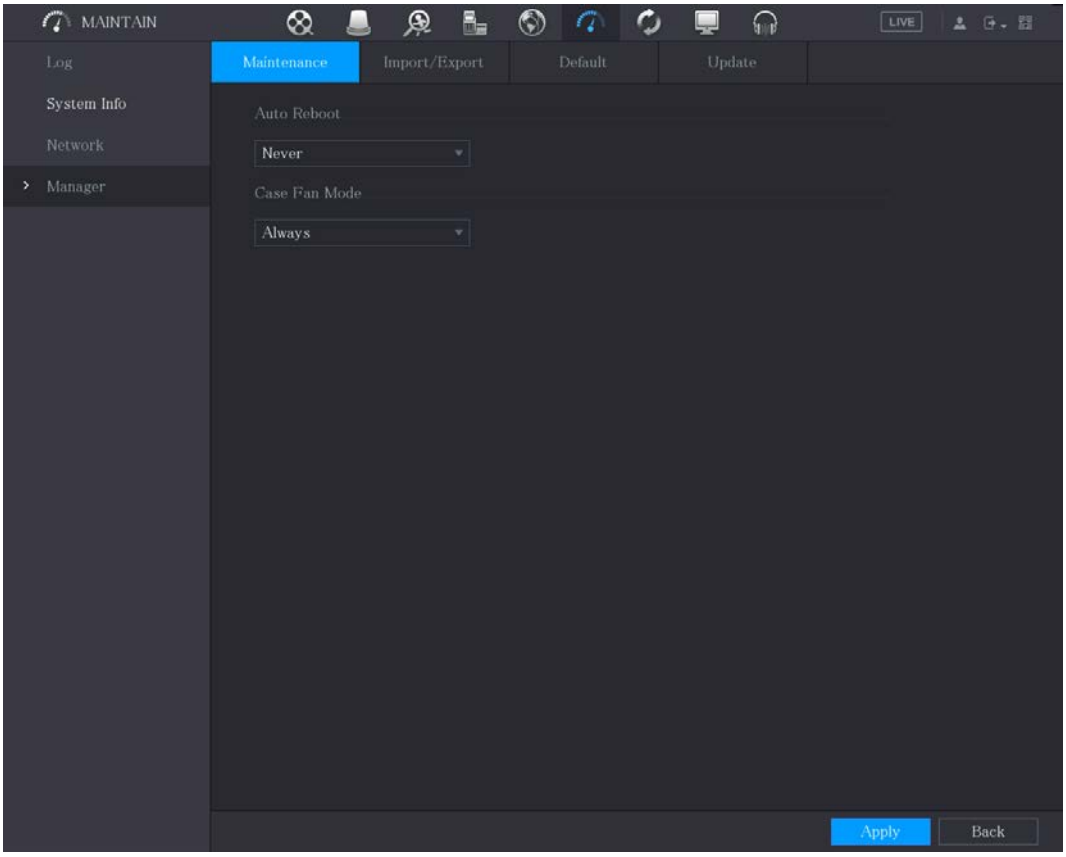
Parameter	Description
Function	Select serial port control protocol. ● Console: Upgrade the program and debug with the console and mini terminal software. ● Keyboard: Control this Device with special keyboard. ● Adapter: Connect with PC directly for transparent transmission of data. ● Protocol COM: Configure the function to protocol COM, in order to overlay card number. ● PTZ Matrix: Connect matrix control. It is **Console** by default.
Baud Rate	Select Baud rate, which is 115200 by default.
Data Bits	It ranges from 5 to 8, which is 8 by default.
Stop Bits	It includes 1 and 2.
Parity	It includes none, odd, even, mark and null. It is none by default.

5.20.3 Configuring System Maintenance Settings

When the Device has been running for a long time, you can configure the auto reboot when the Device is not working. You can also configure the case fan mode to reduce noise and extend the service life.

Step 1 Select **Main Menu > MAINTAIN > Manager > Maintenance**.

Figure 5-343 Maintenance



Step 2 Configure the settings for the system maintenance parameters.

Table 5-73 Maintenance parameters

Parameter	Description
Auto Reboot	In the **Auto Reboot** list, select the reboot time.
Case Fan Mode	In the **Case Fan Mode** list, you can select **Always** or **Auto**. If you select **Auto**, the case fan will stop or start according to the external conditions such as the Device temperature. Not all models support this function, and it is only supported on the local configuration page.

Step 3 Click **Apply** to complete the settings.

5.20.4 Exporting and Importing System Settings

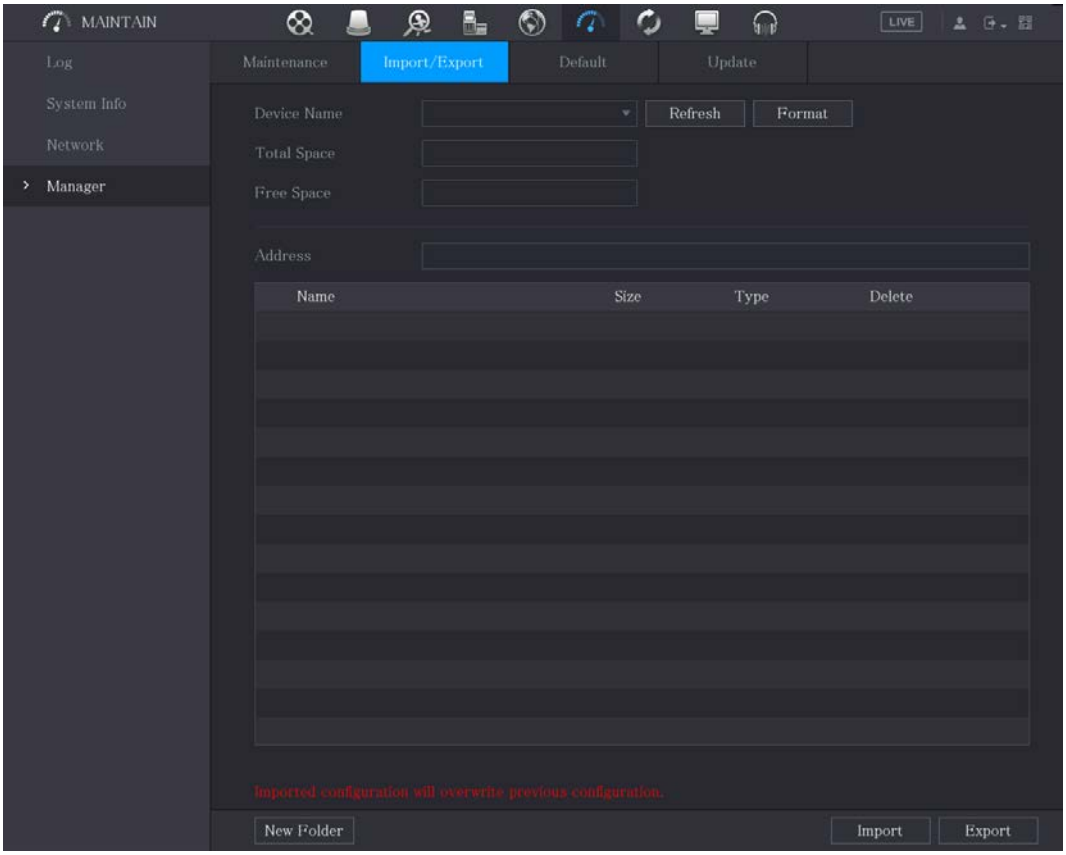
You can export or import the Device system settings if there are several Devices that require the same setup.

- The **IMP/EXP** page cannot be opened if the backup operation is ongoing on the other pages.
- When you open the **IMP/EXP** page, the system refreshes the devices and sets the current directory as the first root directory.
- Click **Format** to format the USB storage device.

Exporting System Settings

Step 1 Select **Main Menu > MAINTAIN > Manager > Import/Export**.

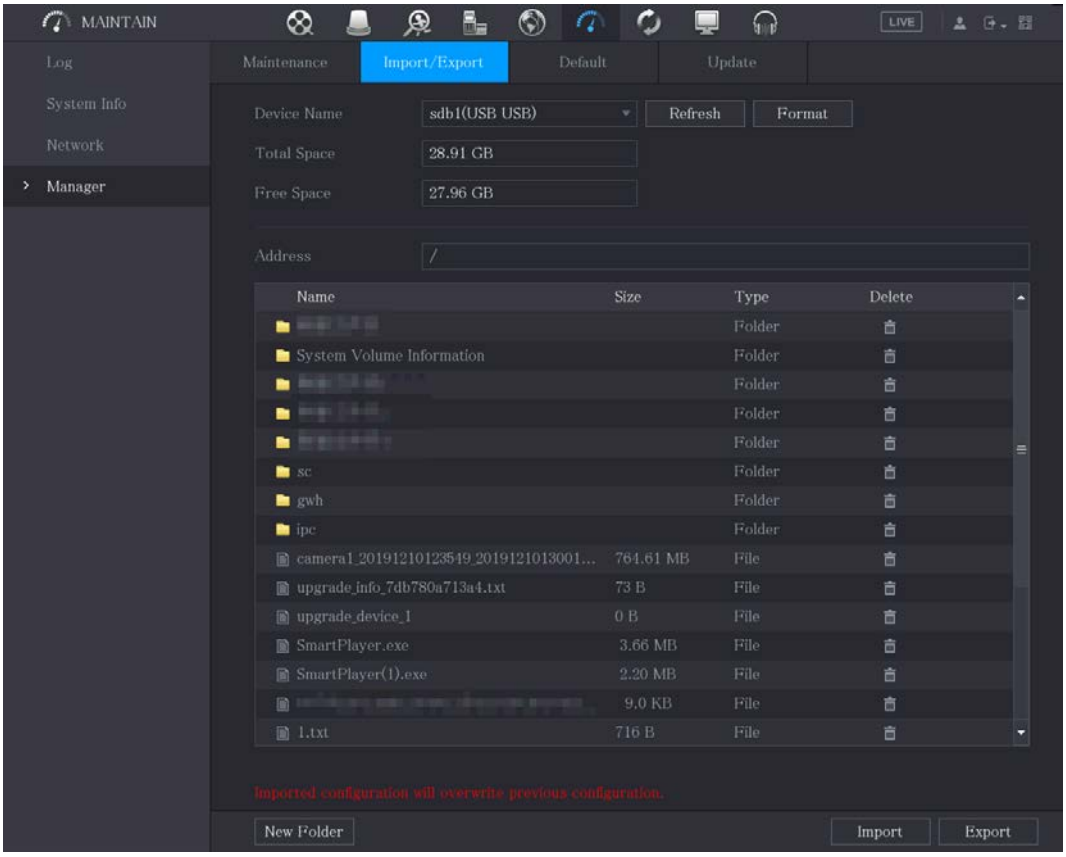
Figure 5-344 Import/Export



Step 2 Insert a USB storage device into one of the USB ports on the Device.

Step 3 Click **Refresh** to refresh the page.

Figure 5-345 Connected device



Step 4 Click **Export**.

There is a folder under the name style of "Config_[YYYYMMDDhhmmss]". Double-click this folder to view the backup files.

Importing System Settings

Step 1 Insert a USB storage device containing the exported configuration files from another Device) into one of the USB ports on the Device.

Step 2 Select **Main Menu > SYSTEM > Import/Export**.

Step 3 Click **Refresh** to refresh the page.

Step 4 Click on the configuration folder (under the name style of "Config_[YYYYMMDDhhmmss]") that you want to import.

Step 5 Click **Import**.

The Device will reboot after the imported is succeeded.

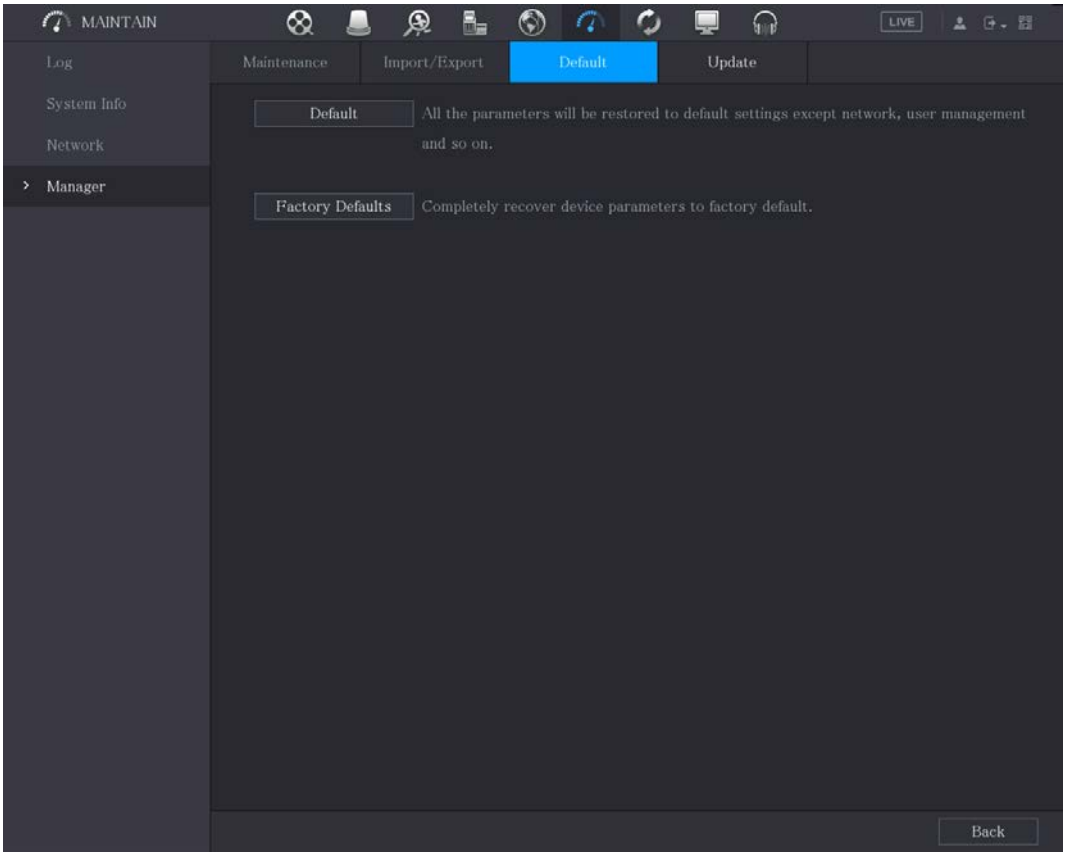
5.20.5 Restoring Default Settings

Only Admin account supports this function.

You can select the settings that you want to restore to the factory default.

Step 1 Select **Main Menu > MAINTAIN > Manager > Default**.

Figure 5-346 Default



Step 2 Restore the settings.

- Click **Default** to restore all parameters to default settings except parameters such as network, user management.
- Click **Factory Default**, select **OK** and then enter the password of admin user in the prompted dialog box to completely recover device parameters to factory default.

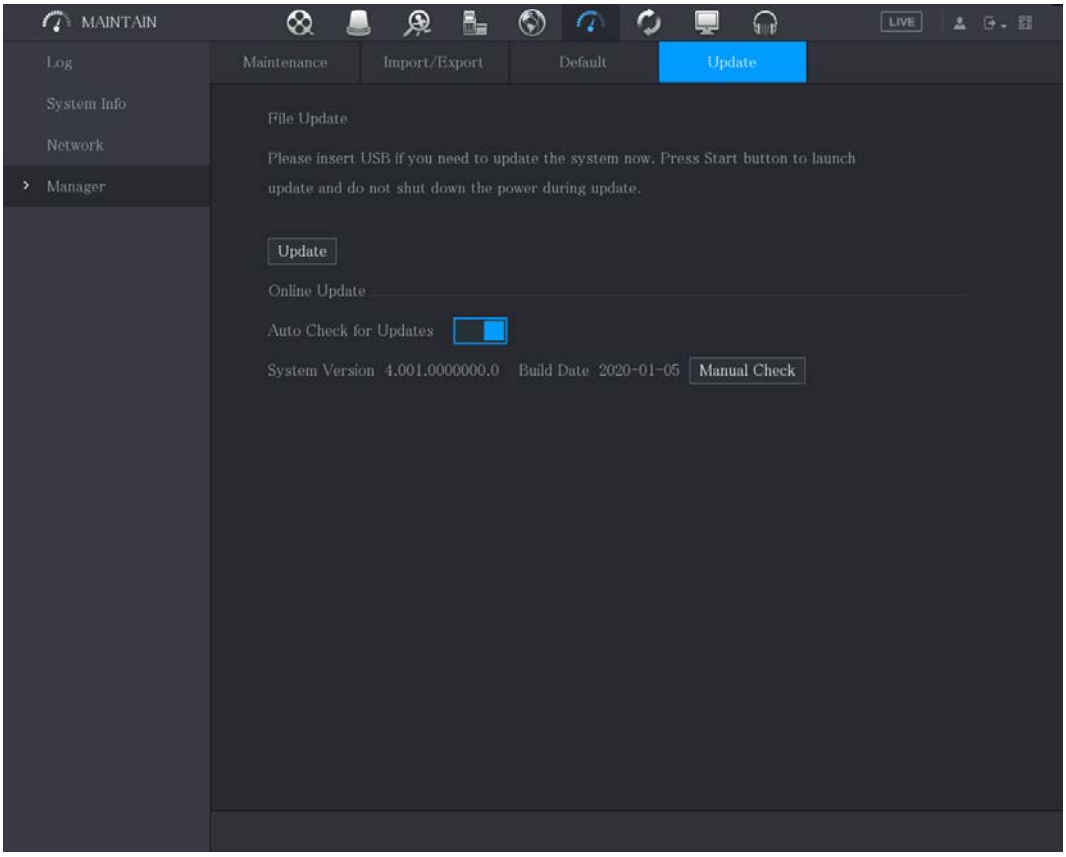
5.20.6 Updating the Device

5.20.6.1 Updating File

Step 1 Insert a USB storage device containing the upgrade files into the USB port of the Device.

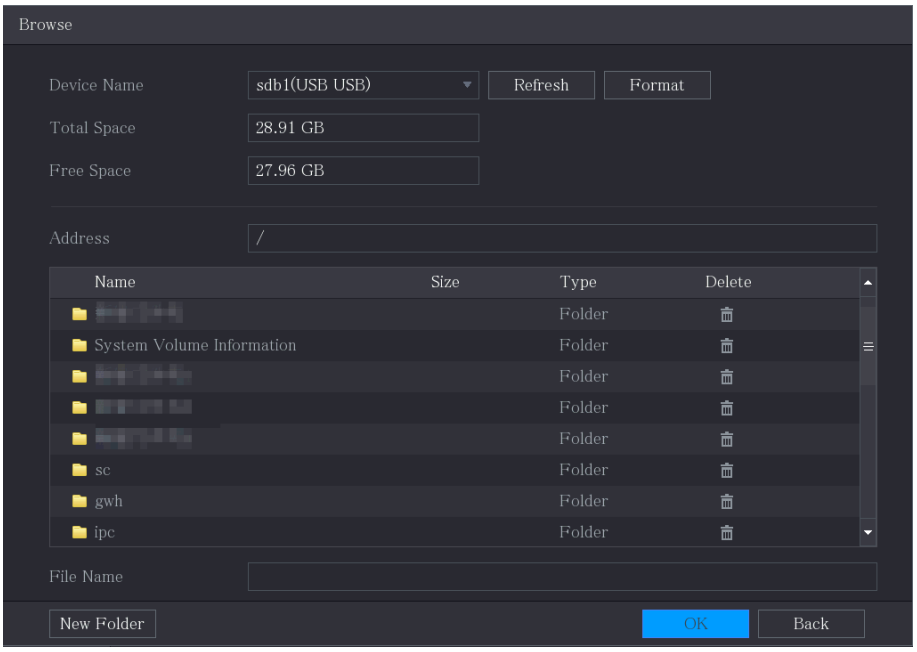
Step 2 Select **Main Menu > MAINTAIN > Manager > Update**.

Figure 5-347 Update



Step 3 Click **Update**.

Figure 5-348 Browse



Step 4 Click the file that you want to upgrade.

Step 5 Click **OK**.

5.20.6.2 Performing Online Upgrade

When the Device is connected to Internet, you can use online upgrade function to upgrade the system.

Before using this function, you need to check whether there is any new version by auto check or manual check.

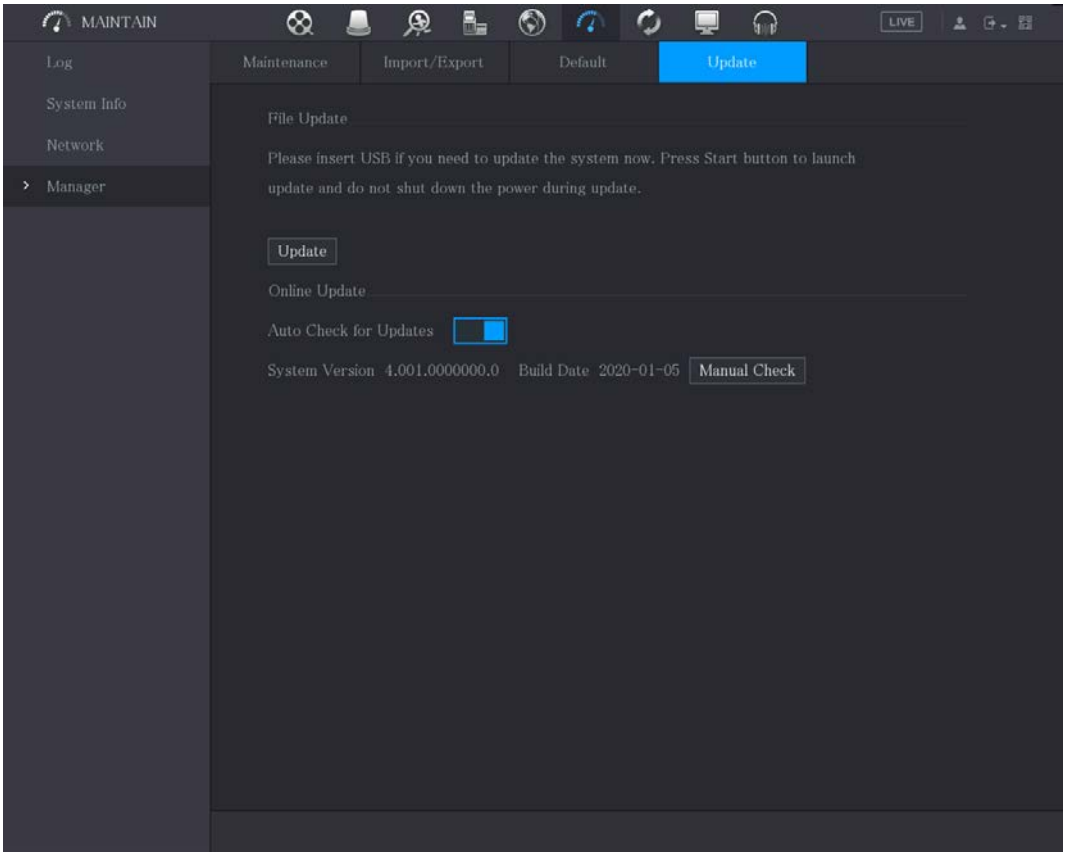
- Auto check: The Device checks if there is any new version available at intervals.
- Manual check: Perform real-time check whether there is any new version available.

⚠

Ensure the correct power supply and network connection during upgrading; otherwise the upgrading might be failed.

Step 1 Select **Main Menu > MAINTAIN > Manager > Update**.

Figure 5-349 Update



Step 2 Check whether there is any new version available.

- Auto check: Enable Auto-check for updates.
- Manual check: Click **Manual Check**.

The system starts checking the new versions. After checking is completed, the check result is displayed.

- If the "It is the latest version" text is displayed, you do not need to upgrade.
- If the text indicating there is a new version, go the step 3.

Step 3 Click **Upgrade now**.

5.20.6.3 Uboot Upgrading

- Under the root directory in the USB storage device, there must be "u-boot.bin.img" file and "update.img" file saved, and the USB storage device must be in FAT32 format.
- Make sure the USB storage device is inserted; otherwise the upgrading cannot be performed.

When starting the Device, the system automatically checks whether there is a USB storage device connected and if there is any upgrade file, and if yes and the check result of the upgrade file is correct, the system will upgrade automatically. The Uboot upgrade can avoid the situation that you have to upgrade through +TFTP when the Device is halted.

5.20.7 Exporting Intelligent Diagnosis Data

When an error occurs, go to **Main Menu > MAINTAIN > Intelligent Diagnosis** to export intelligent diagnosis data for troubleshooting. The maintenance tasks, such as the import and export of configuration, can be performed in COS Pro Portal. For details, see the corresponding user's manual.

5.21 Viewing Information

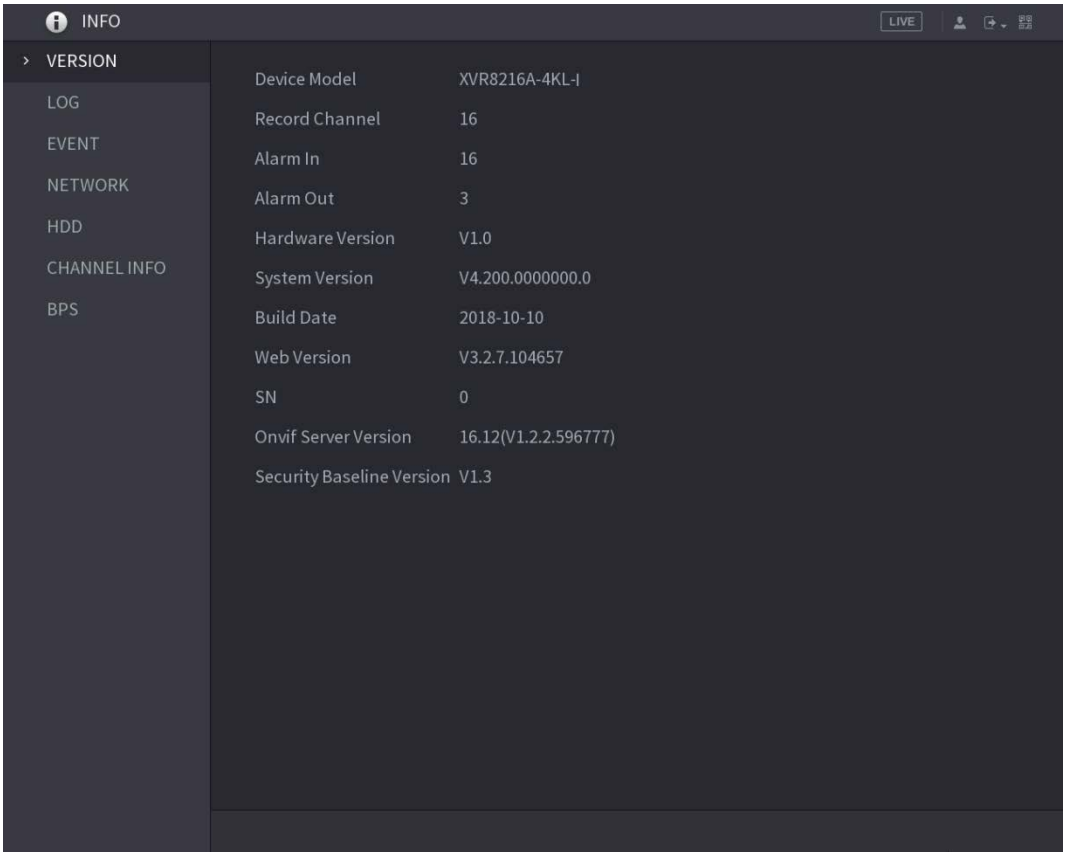
You can view the information such as log information, HDD information, and version details

5.21.1 Viewing Version Details

You can view the version details such as device model, system version, and build date.

Select **Main Menu > INFO > VERSION**.

Figure 5-350 Version



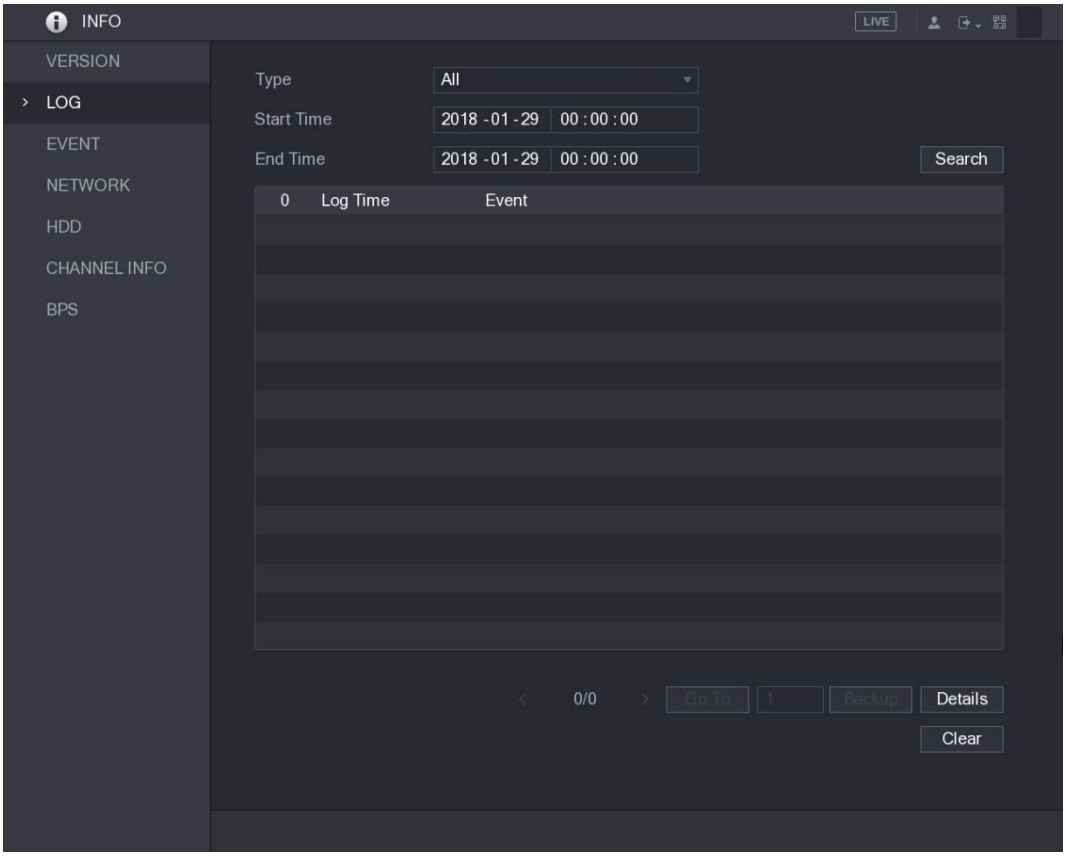
5.21.2 Viewing Log Information

You can view and search the log information.

- If there is HDD installed, the logs about system operations are saved in the memory of the Device and other types of logs are saved into the HDD. If there is no HDD installed, the other types of logs are also saved in the memory of the Device.
- When formatting the HDD, the logs will not be lost. However, if you take out the HDD from the Device, the logs might be lost.

Step 1 Select **Main Menu > INFO > LOG**.

Figure 5-351 Log

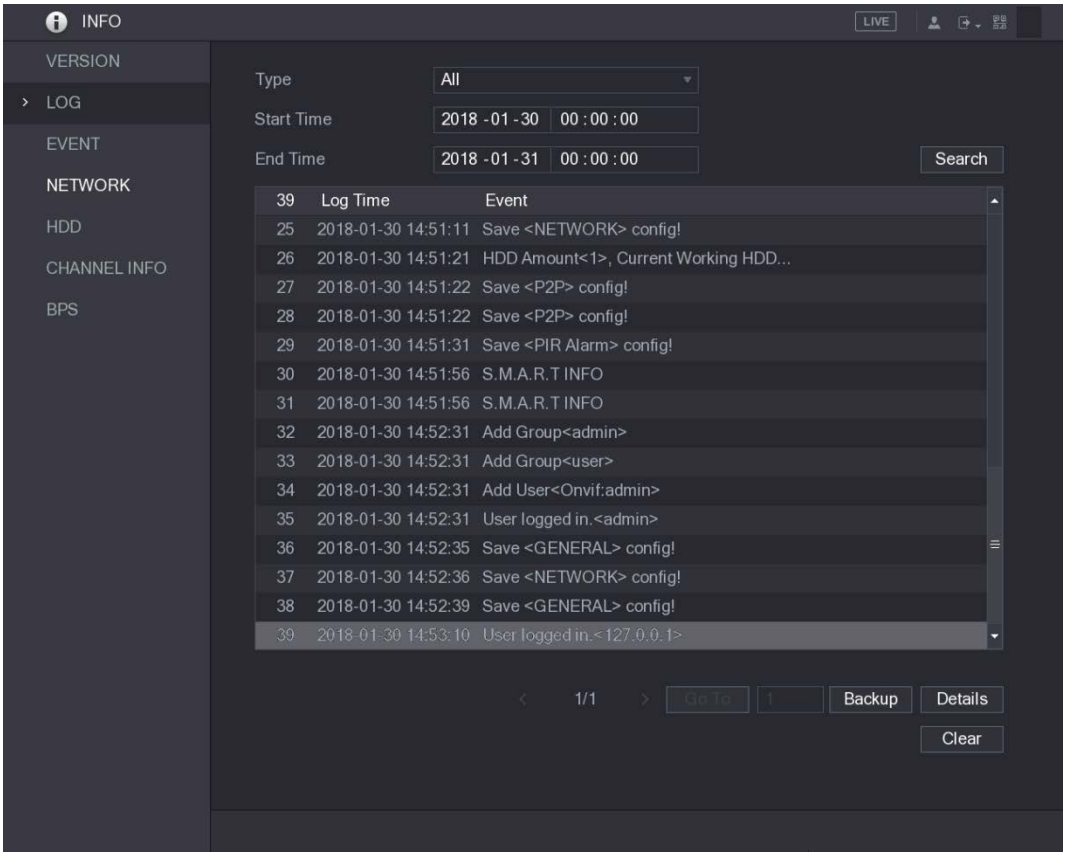


Step 2 In the **Type** list, select the log type that you want to view (**System**, **Config**, **Storage**, **Record**, **Account**, **Clear**, **Playback**, and **Connection**) or select **All** to view all logs.

Step 3 In the **Start Time** box and **End Time** box, enter the time period to search, and then click **Search**.

The search results are displayed.

Figure 5-352 Search results



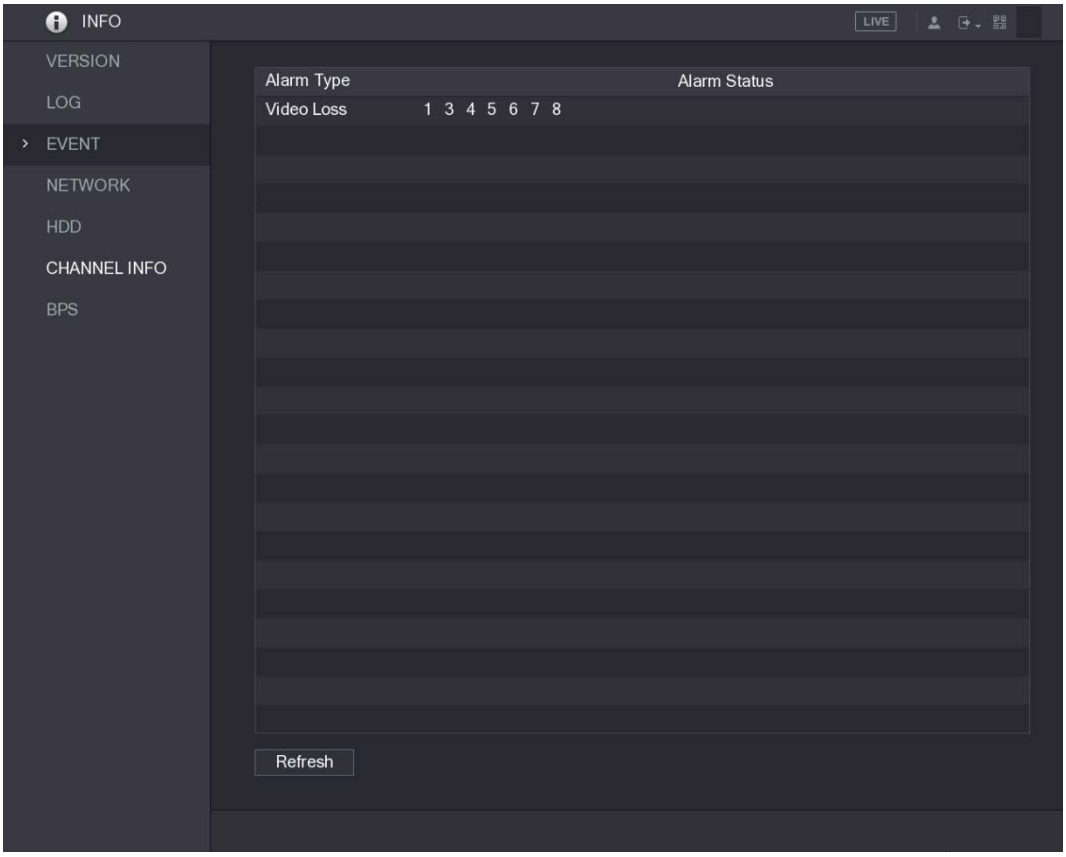
- Click **Details** or double-click the log that you want to view, the **Detailed Information** page is displayed. Click **Next** or **Previous** to view more log information.
- Click **Backup** to back up the logs into the USB storage device.
- Click **Clear** to remove all logs.

5.21.3 Viewing Event Information

You can view the event information of the Device and channel.

Select **Main Menu > INFO > EVENT**, the **EVENT** page is displayed.

Figure 5-353 Event



5.21.4 Viewing Network Information

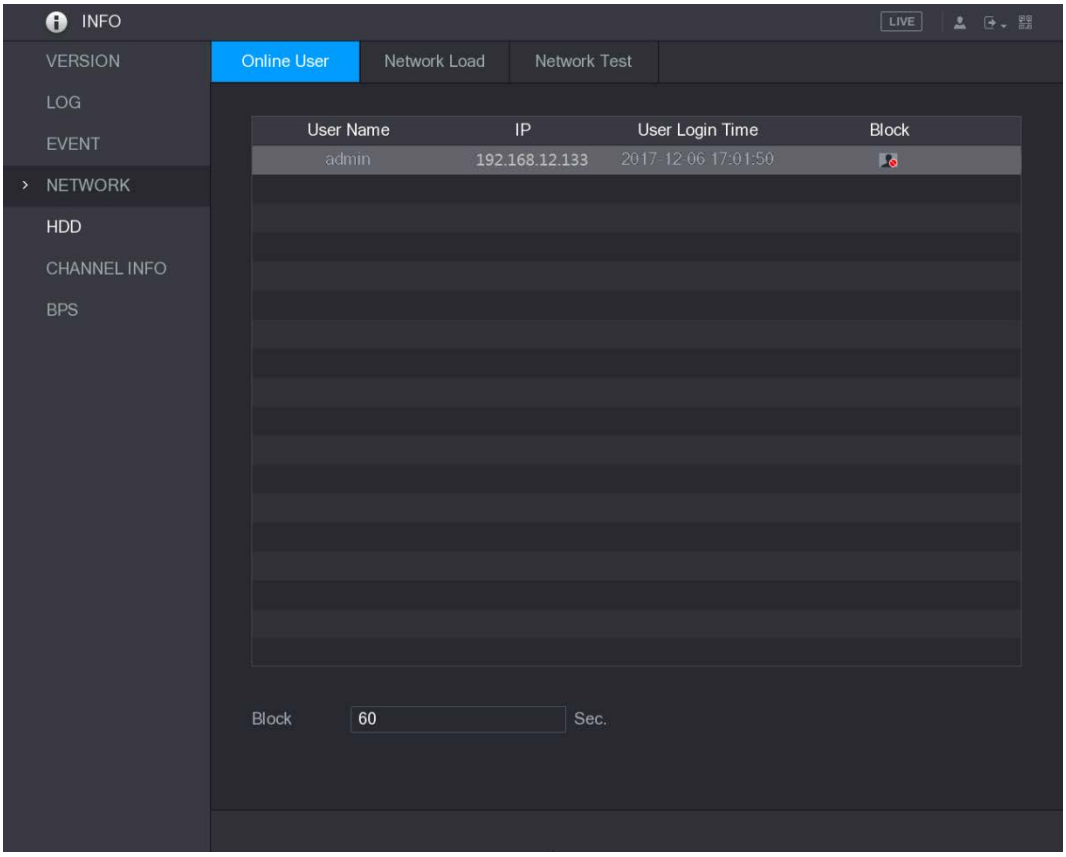
You can view the online users, network data transmission details, and test network. For details about testing network, see "5.15.2.1 Testing the Network."

5.21.4.1 Viewing Online Users

You can view the online user information and block any user for a period of time.

Select **Main Menu > INFO > NETWORK > Online users**, the **Online users** page is displayed.

Figure 5-354 Online user



To block an online user, click and then enter the time that you want to block this user. The maximum value you can set is 65535.

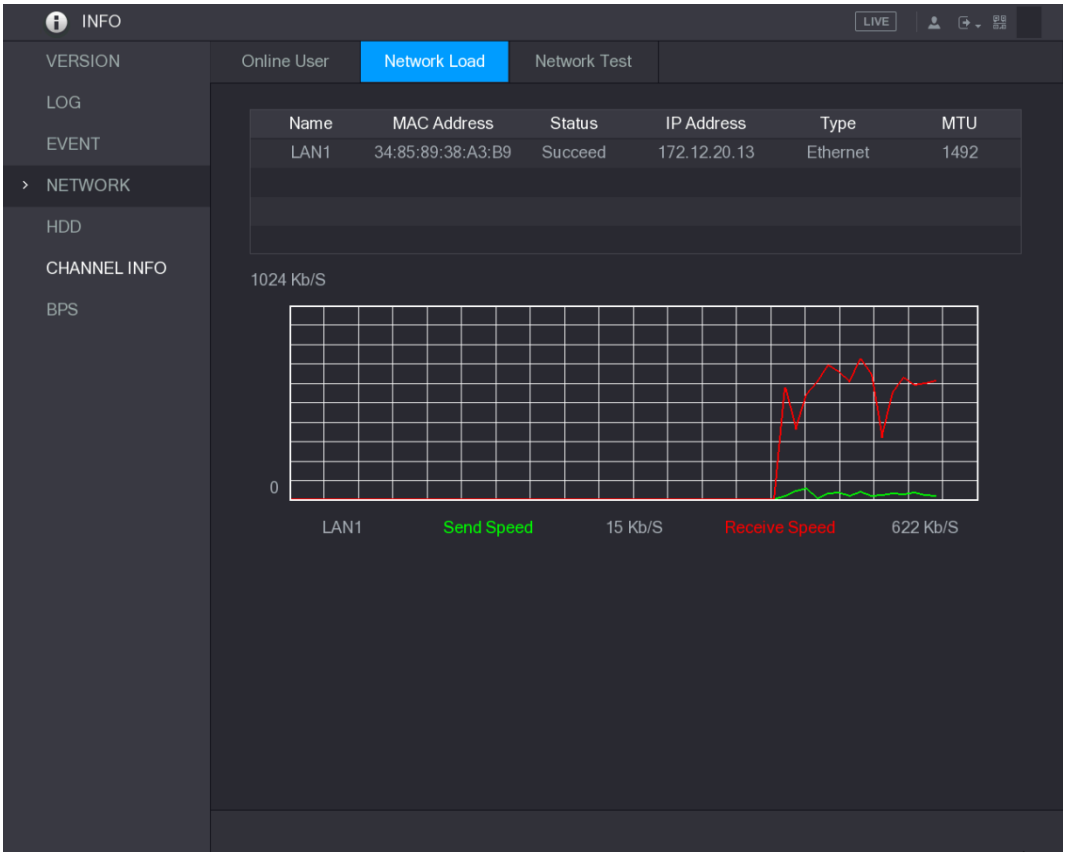
The system detects every 5 seconds to check whether there is any user added or deleted, and update the user list timely.

5.21.4.2 Viewing the Network Load

Network load means the data flow which measures the transmission capability. You can view the information such as data receiving speed and sending speed.

Step 1 Select **Main Menu > INFO > NETWORK > Network Load**.

Figure 5-355 Network load



Step 2 Click the LAN name that you want to view, for example, LAN1.

The system displays the information of data sending speed and receiving speed.

- The default display is LAN1 load.
- Only one LAN load can be displayed at one time.

5.21.5 Viewing HDD Information

You can view the HDD quantity, HDD type, total space, free space, status, and S.M.A.R.T information.

Select **Main Menu > INFO > HDD**, the **HDD** page is displayed.

Figure 5-356 HDD

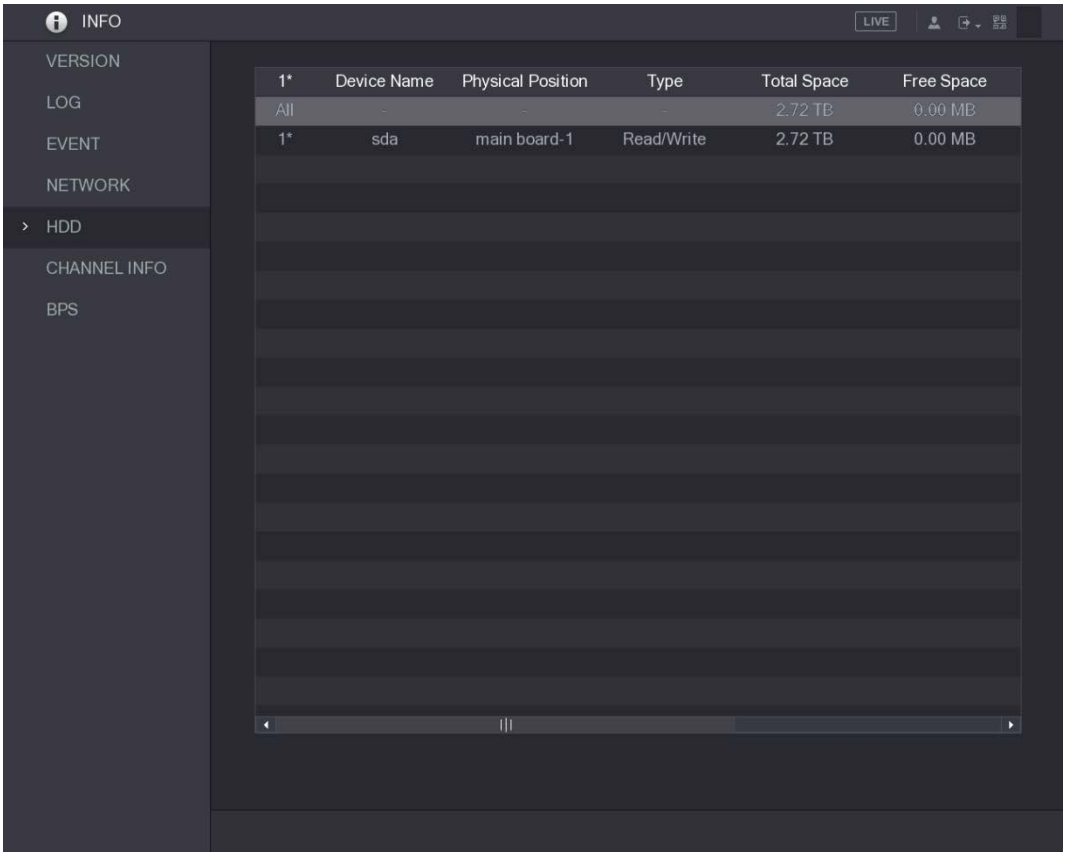


Table 5-74 HDD parameters

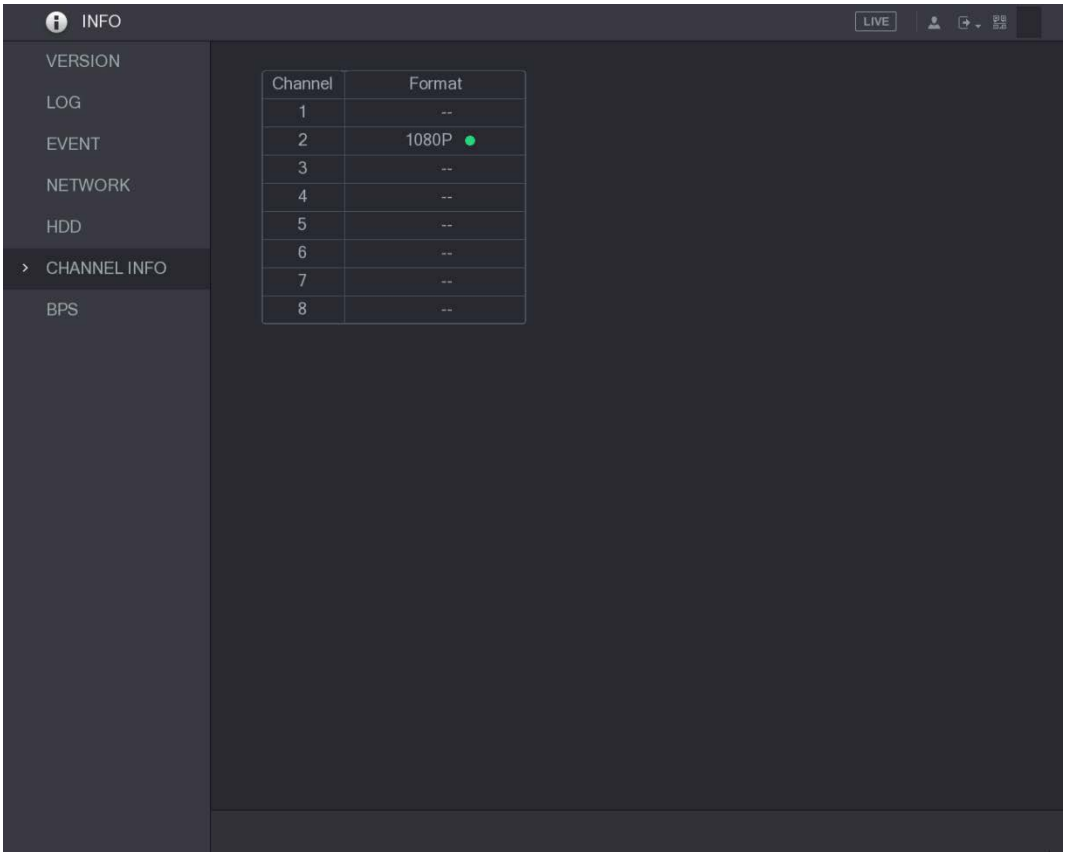
Parameter	Description
No.	Indicates the number of the currently connected HDD. The asterisk (*) means the current working HDD.
Device Name	Indicates name of HDD.
Physical Position	Indicates installation position of HDD.
Type	Indicates HDD type.
Total Space	Indicates the total capacity of HDD.
Free Space	Indicates the usable capacity of HDD.
Status	Indicates the status of the HDD to show if it is working normally.
S.M.A.R.T	View the S.M.A.R.T reports from HDD detecting.

5.21.6 Viewing Channel Information

You can view the camera information connected to each channel.

Select **Main Menu > INFO > CHANNEL INFO**, the **CHANNEL INFO** page is displayed.

Figure 5-357 Channel information

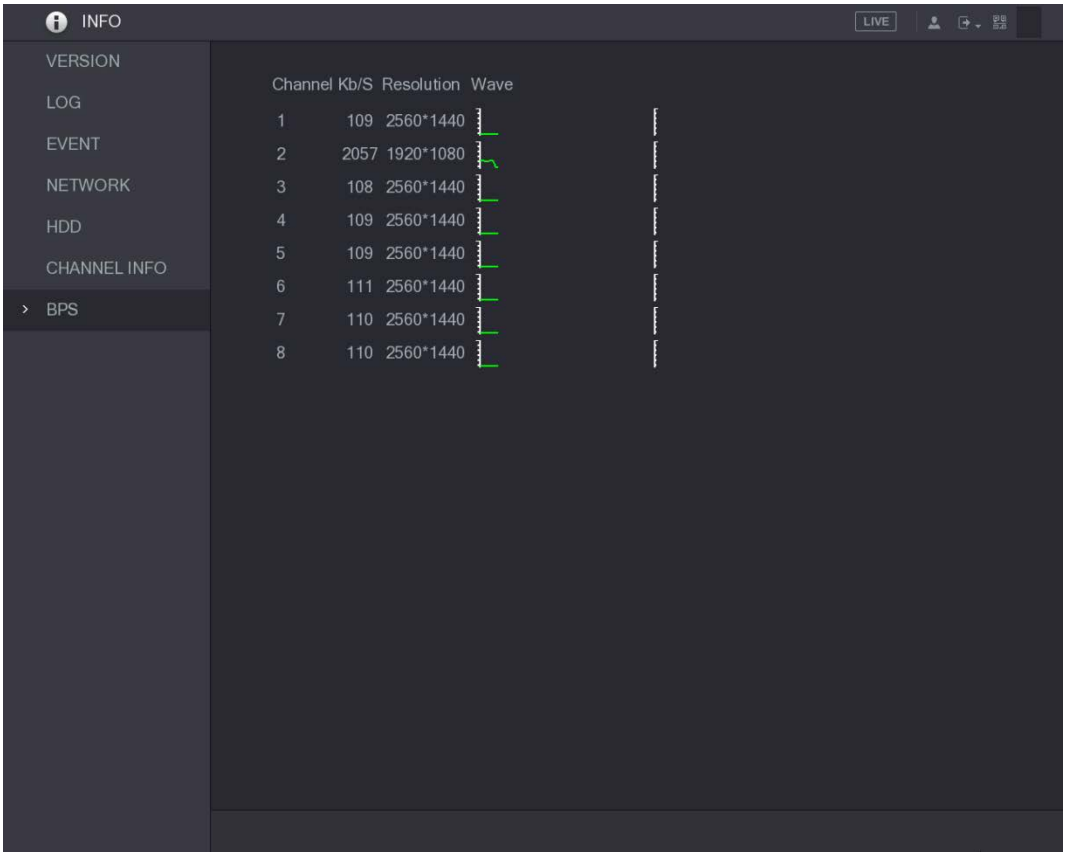


5.21.7 Viewing Data Stream Information

You can view the real-time data stream rate and resolution of each channel.

Select **Main Menu > INFO > BPS**, the **BPS** page is displayed.

Figure 5-358 BPS



5.22 Logging out of the Device

On the top right of the Main Menu page or on any page after you have entered the Main Menu, click .

- Select **Logout**, you will log out the device.
- Select **Reboot**, the Device will be rebooted.
- Select **Shutdown**, the Device will be turned off.

6 Web Operations

- The pages in the Manual are used for introducing the operations and only for reference. The actual page might be different dependent on the model you purchased. If there is inconsistency between the Manual and the actual product, the actual product shall govern.
- The Manual is a general document for introducing the product, so there might be some functions described for the Device in the Manual not apply to the model you purchased.
- Besides Web, you can use our Smart PSS to log in to the device. For detailed information, refer to Smart PSS user's manual.

6.1 Connecting to Network

- The factory default IP of the Device is 192.168.1.108.
- The Device supports monitoring on different browsers such as Safari, fire fox, Google on Apple PC to perform the functions such as multi-channel monitoring, PTZ control, and device parameters configurations.

Step 1 Check to make sure the Device has connected to the network.

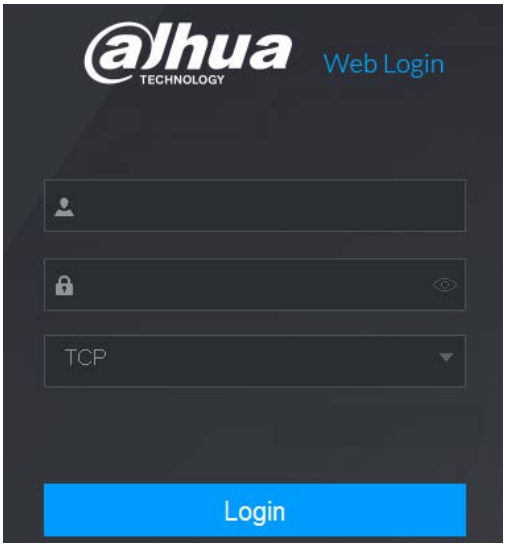
Step 2 Configure the IP address, subnet mask and gateway for the PC and the Device. For details about network configuration of the Device, see "5.1.4.4 Configuring Network Settings."

Step 3 On your PC, check the network connection of the Device by using "ping ***.***.***.***". Usually the return value of TTL is 255.

6.2 Logging in to the Web

Step 1 Open the IE browser, enter the IP address of the Device, and then press Enter.
The Login in dialog box is displayed.

Figure 6-1 Login



Step 2 Enter the user name and password.

- The default administrator account is **admin**. The password is the one that was configured during initial settings. To security your account, it is recommended to keep the password properly and change it regularly.
- Click to display the password.

Step 3 Click **Login**.

6.3 Introducing Web Main Menu

After you have logged in the web, the main menu is displayed.

Figure 6-2 Main menu

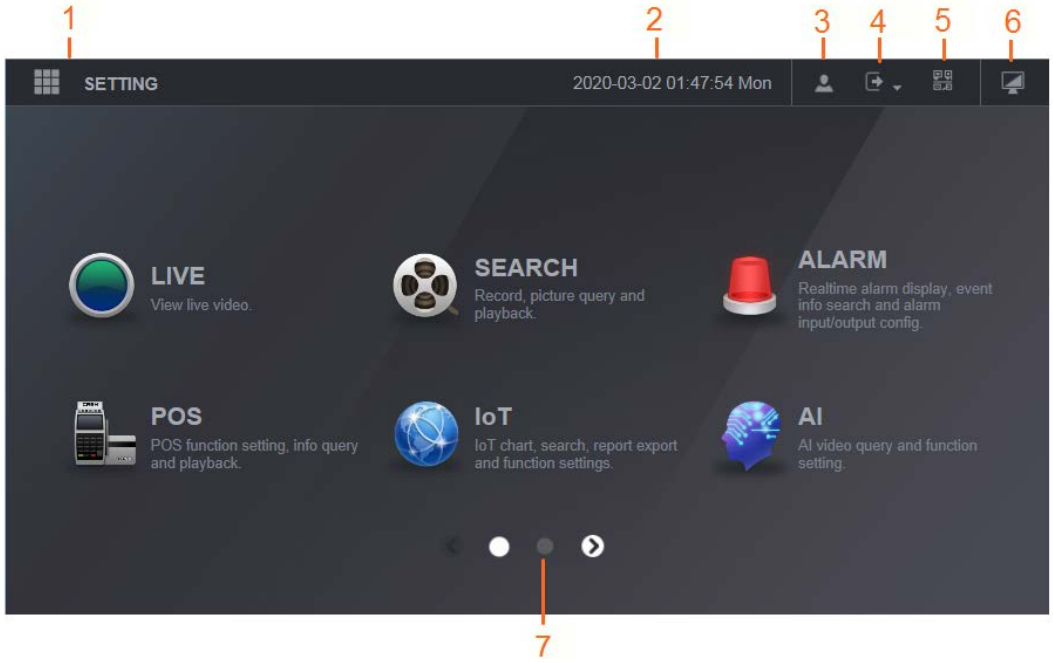


Table 6-1 Main menu description

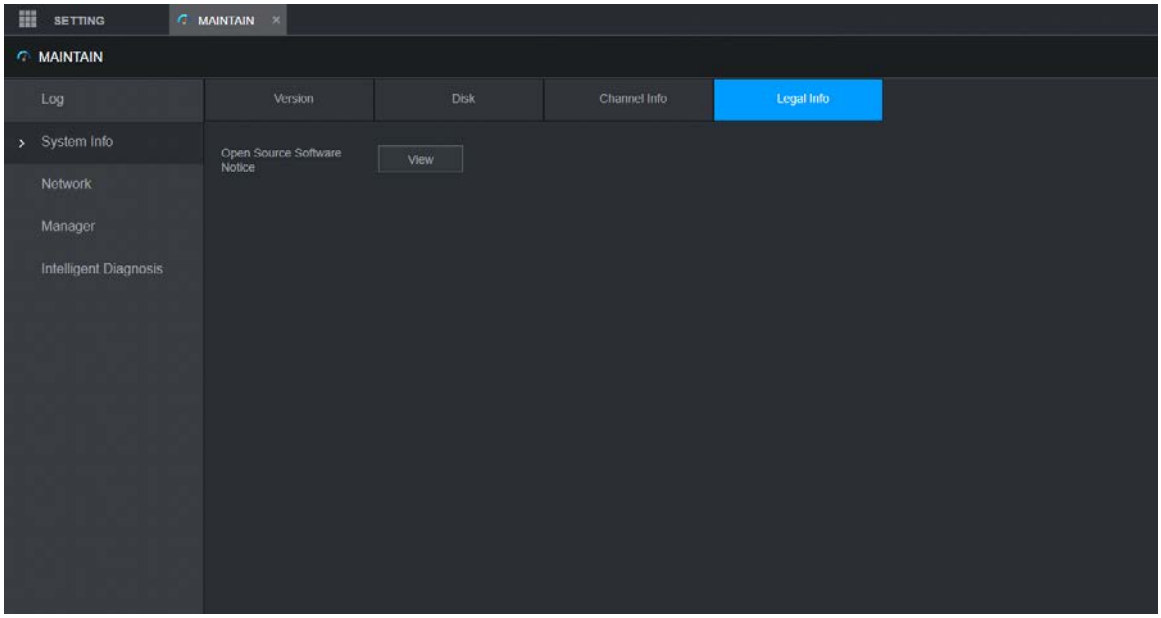
No.	Icon	Description
1		Includes configuration menu through which you can configure camera settings, network settings, storage settings, system settings, account settings, and view information.
2	None	Displays system date and time.
3		When you point to , the current user account is displayed.
4		Click , select **Logout**, **Reboot**, or **Shutdown** according to your actual situation.

No.	Icon	Description
5		Displays **Cell Phone Client** and **Device SN** QR Code. ● Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device from your cell phone. ● Device SN: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, please refer to the P2P operation manual. You can also configure P2P function in the local configurations. See "5.1.4.5 Configuring P2P Settings."
6		Displays the web main menu.
7	None	Includes eight function tiles: **LIVE**, **VIDEO**, **ALARM**, **IoT**, **AI**, **BACKUP**, **DISPLAY**, and **AUDIO**. Click each tile to open the configuration page of the tile. ● **LIVE**: You can perform the operations such as viewing real-time video, configuring channel layout, setting PTZ controls, and using smart talk and instant record functions if needed. ● **VIDEO**: Search for and play back the recorded video saved on the Device. ● **ALARM**: Search for alarm information and configure alarm event actions. ● **AI**: Configure face detection, face recognition, and IVS functions. ● **IoT**: You can view, search and export the temperature and humidity data of camera and configure the alarm event settings. ● **BACKUP**: Search and back up the video files to the local PC or external storage device such as USB storage device. ● **DISPLAY**: Configure the display effect such as displaying content, image transparency, and resolution, and enable the zero-channel function. ● **AUDIO**: Manage audio files and configure the playing schedule. The audio file can be played in response to an alarm event if the voice prompts function is enabled.

6.4 Viewing Open-source Software Notice

Log in to the web, select **MAINTAIN > System Info > Legal Info**, and then click **View** to view open-source software notice.

Figure 6-3 Legal information



7 FAQ

1. **DVR cannot boot up properly.**

   There are following possibilities:

   - Input power is not correct.
   - Power connection is not correct.
   - Power switch button is damaged.
   - Program upgrade is wrong.
   - HDD malfunction or something wrong with HDD jumper configuration.
   - Seagate DB35.1, DB35.2, SV35 or Maxtor 17-g has compatibility problem. Upgrade to the latest version to solve this problem.
   - Front panel error.
   - Main board is damaged.

2. **DVR frequently shuts down or stops running.**

   There are following possibilities:

   - Input voltage is not stable or it is too low.
   - HDD malfunction or something wrong with jumper configuration.
   - Button power is not enough.
   - Front video signal is not stable.
   - Working environment is too harsh, too much dust.
   - Hardware malfunction.

3. **Hard disk cannot be detected.**

   There are following possibilities:

   - HDD is broken.
   - HDD jumper is damaged.
   - HDD cable connection is loose.
   - Main board SATA port is broken.

4. **There is no video output whether it is one-channel, multiple-channel or all-channel output.**

   There are following possibilities:

   - Program is not compatible. Upgrade to the latest version.
   - Brightness is 0. Restore factory default setup.
   - There is no video input signal or it is too weak.
   - Check privacy mask setup or your screen saver.
   - DVR hardware malfunctions.

5. **Real-time video color is distorted.**

   There are following possibilities:

   - When using BNC output, NTSC and PAL setup is not correct. The real-time video becomes black and white.
   - DVR and monitor resistance is not compatible.
   - Video transmission is too long or degrading is too huge.
   - DVR color or brightness setup is not correct.

6. **Cannot search local records.**

   There are following possibilities:

- HDD jumper is damaged.
- HDD is broken.
- Upgraded program is not compatible.
- The recorded file has been overwritten.
- Record function has been disabled.

7. Video is distorted when searching local records.

There are following possibilities:

- Video quality setup is too low.
- Program read error, bit data is too small. There is mosaic in the full screen. Restart the DVR to solve this problem.
- HDD data jumper error.
- HDD malfunction.
- DVR hardware malfunctions.

8. No audio under monitor state.

There are following possibilities:

- It is not a power picker.
- It is not a power acoustics.
- Audio cable is damaged.
- DVR hardware malfunctions.

9. There is audio under monitor state but no audio under playback state.

There are following possibilities:

- Setup is not correct. Enable audio function.
- Corresponding channel has no video input. Playback is not continuous when the screen is blue.

10. System time is not correct.

There are following possibilities:

- Setup is not correct.
- Battery contact is not correct or voltage is too low.
- Crystal oscillator is broken.

11. Cannot control PTZ on DVR.

There are following possibilities:

- Front panel PTZ error.
- PTZ decoder setup, connection or installation is not correct.
- Cable connection is not correct.
- PTZ setup is not correct.
- PTZ decoder and DVR protocol is not compatible.
- PTZ decoder and DVR address is not compatible.
- When there are several decoders, add 120 Ohm between the PTZ decoder A/B cables furthest end to delete the reverberation or impedance matching. Otherwise the PTZ control is not stable.
- The distance is too far.

12. Motion detection function does not work.

There are following possibilities:

- Period setup is not correct.
- Motion detection zone setup is not correct.
- Sensitivity is too low.

- For some versions, there is hardware limit.

13. Cannot log in client-end or web.

There are following possibilities:

- For Windows 98 or Windows ME user, update your system to Windows 2000 sp4. Or you can install client-end software of lower version. Note right now, our DVR is not compatible with Windows VISTA control.
- ActiveX control has been disabled.
- No dx8.1 or higher. Upgrade display card driver.
- Network connection error.
- Network setup error.
- Password or user name is invalid.
- Client-end is not compatible with DVR program.

14. There is only mosaic no video when preview or playback video file remotely.

There are following possibilities:

- Network fluency is not good.
- Client-end resources are limit.
- There is multiple-cast group setup in DVR. This mode can result in mosaic. Usually we do not recommend this mode.
- There is privacy mask or channel protection setup.
- Current user has no right to monitor.
- DVR local video output quality is not good.

15. Network connection is not stable.

There are following possibilities:

- Network is not stable.
- IP address conflict.
- MAC address conflict.
- PC or DVR network card is not good.

16. Burn error /USB back error.

There are following possibilities:

- Burner and DVR are in the same data cable.
- System uses too much CPU resources. Stop record first and then begin backup.
- Data amount exceeds backup device capacity. It might result in burner error.
- Backup device is not compatible.
- Backup device is damaged.

17. Keyboard cannot control DVR

There are following possibilities:

- DVR serial port setup is not correct.
- Address is not correct.
- When there are several switchers, power supply is not enough.
- Transmission distance is too far.

18. Alarm signal cannot be disarmed.

There are following possibilities:

- Alarm setup is not correct.
- Alarm output has been open manually.

- Input device error or connection is not correct.
- Some program versions might have this problem. Upgrade your system.

19. Alarm function is null.

There are following possibilities:

- Alarm setup is not correct.
- Alarm cable connection is not correct.
- Alarm input signal is not correct.
- There are two loops connect to one alarm device.

20. Remote control does not work.

There are following possibilities:

- Remote control address is not correct.
- Distance is too far or control angle is too small.
- Remote control battery power is low.
- Remote control is damaged or DVR front panel is damaged.

21. Record storage period is not enough.

There are following possibilities:

- Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is not correct.
- HDD capacity is not enough.
- HDD is damaged.

22. Cannot playback the downloaded file.

There are following possibilities:

- There is no media player.
- No DXB8.1 or higher graphic acceleration software.
- There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player.
- No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS.

23. Forgot local menu operation password or network password

Contact your local service engineer or our sales person for help. We can guide you to solve this problem.

24. When I login via HTTPS, a dialogue says the certificate for this website is for other address.

Create server certificate again.

25. When I login via HTTPS, a dialogue says the certificate is not trusted.

Download root certificate again.

26. When I login via HTTPS, a dialogue says the certificate has expired or is not valid yet.

Make sure your PC time is the same as the device time.

27. I connect the general analog camera to the device, there is no video output.

There are following possibilities:

- Check camera power supplying, data cable connection and other items.
- This series device does not support the analog camera of all brands. Make sure the device supports general standard definition analog camera.

28. I connect the standard definition analog camera or the coaxial camera to the device, there is no video output.

There are following possibilities:

- Check camera power supplying, or camera data cable connection.

- For the product supports analog standard definition camera/HD camera, you need to go to the **Main Menu > CAMERA > CHANNEL TYPE** to select corresponding channel type and then restart the DVR.

29. I cannot connect to the IP channel.

There are following possibilities:

- Check the camera is online or not.
- Check IP channel setup is right or not (such as IP address, user name, password, connection protocol, and port number).
- The camera has set the allowlist (Only the specified devices can connect to the camera).

30. After I connected to the IP channel, the one-window output is OK, but there is no multiple-window output.

There are following possibilities:

- Check the sub stream of the camera has been enabled or not.
- Check the sub stream type of the camera is H.264 or not.
- Check the device supports camera sub stream resolution or not (such as 960H, D1, and HD1).

31. After I connected to the IP channel, the multiple-window output is OK, but there is no one-window output.

There are following possibilities:

- Check there is video from the IP channel or not. Go to the **Main Menu > INFO > BPS** to view bit stream real-time information.
- Check the main stream of the camera has been enabled or not.
- Check the main stream type of the camera is H.264 or not.
- Check the device supports camera main stream resolution or not (such as 960H, D1, and HD1).
- Check camera network transmission has reached the threshold or not. Check the online user of the camera.

32. After I connected to the IP channel, there is no video output in the one-window or the multiple-window mode. But I can see there is bit stream.

There are following possibilities:

- Check the main stream/sub stream type of the camera is H.264 or not.
- Check the device supports camera main stream/sub stream resolution or not (such as 1080P, 720P, 960H, D1, and HD1).
- Check the camera setup. Make sure It supports the products of other manufacturers.

33. DDNS registration failed or cannot access the device domain name.

There are following possibilities:

- Check the device is connected to the WAN. Check the device has got the IP address if the PPPoE can dial. If there is a router, check the router to make sure the device IP is online.
- Check the corresponding protocol of the DDNS is enabled. Check the DDNS function is OK or not.
- Check DNS setup is right or not. Default Google DNS server is 8.8.8.8, 8.8.5.5. You can use different DNS provided by your ISP.

34. I cannot use the P2P function on my cell phone or the web.

There are following possibilities:

- Check the device P2P function is enabled or not. (Main menu->Setting->Network->P2P)
- Check the device is in the WAN or not.
- Check cell phone P2P login mode is right or not.

- It is the specified device P2P login port or not when you are using P2P client.
- Check user name or password is right or not.
- Check P2P SN is right or not. You can use the cell phone to scan the QR code on the device P2P page (**Main Menu > Network > P2P**), or you can use the version information of the WEB to confirm. (For some previous series products, the device SN is the main board SN, it might result in error.)

35. I connect the standard definition camera to the device, there is no video output.

There are following possibilities:

- Check the DVR supports standard definition signal or not. Only some series product supports analog standard definition signal, coaxial signal input.
- Check channel type is right or not. For the product supports analog standard definition camera/HD camera, you need to go to the **Main Menu > CAMERA > CHANNEL TYPE** to select corresponding channel type (such as analog) and then restart the DVR. In this way, the DVR can recognize the analog standard definition.
- Check camera power supplying, or camera data cable connection.

36. I cannot connect to the IP camera.

There are following possibilities:

- Check DVR supports IP channel or not. Only some series products support A/D switch function, it can switch analog channel to the IP channel to connect to the IP camera. From **Main Menu > CAMERA > CHANNEL TYPE**, select the last channel to switch to the IP channel. Some series product products support IP channel extension, it supports N+N mode.
- Check the IPC and the DVR is connected or not. Go to the **Main Menu > CAMERA > REGISTRATION** to search to view the IP camera is online or not. Or you can go to the **Main Menu > INFO > NETWORK > Network Test**, you can input IP camera IP address and then click the Test button to check you can connect to the IP camera or not.
- Check IP channel setup is right or not (such as IP address, manufacturer, port, user name, password, and remote channel number).

Daily Maintenance

- Use the brush to clean the board, socket connector and the chassis regularly.
- The device shall be soundly earthed in case there is audio/video disturbance. Keep the device away from the static voltage or induced voltage.
- Unplug the power cable before you remove the audio/video signal cable, RS-232 or RS-485 cable.
- Do not connect the TV to the local video output port (VOUT). It might result in video output circuit.
- Always shut down the device properly. Use the shutdown function in the menu, or you can press the power button in the front panel for at least three seconds to shut down the device. Otherwise it might result in HDD malfunction.
- Make sure the device is away from the direct sunlight or other heating sources. Keep the sound ventilation.
- Check and maintain the device regularly.

Appendix 1 Glossary

The abbreviations in this glossary are related to the Manual.

Appendix Table 1-1 Glossary

Abbreviations	Full term
BNC	Bayonet Nut Connector
CBR	Constant Bit Rate
CIF	Common Intermediate Format
DDNS	Dynamic Domain Name Service
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name System
DST	Daylight Saving Time
DVR	Digital Video Recorder
FTP	File Transfer Protocol
HDD	Hard Disk Drive
HDMI	High Definition Multimedia Interface
HTTP	Hyper Text Transfer Protocol
IoT	Internet of Things
IP	Internet Protocol
IVS	Intelligent Video System
LAN	Local Area Network
MAC	Media Access Control
MTU	Maximum Transmission Unit
NTP	Network Time Protocol
NTSC	National Television Standards Committee
ONVIF	Open Network Video Interface Forum
PAL	Phase Alteration Line
PAT	Port Address Translation
POS	Point of Sale
PPPoE	Point-to-Point Protocol over Ethernet
PSS	Professional Surveillance Software
PTZ	Pan Tilt Zoom
RCA	Radio Corporation of American
RTSP	Real Time Streaming Protocol
S.M.A.R.T	Self-Monitoring-Analysis and Reporting Technology
SATA	Serial Advanced Technology Attachment
SMTP	Simple Mail Transfer Protocol
SNMP	Simple Network Management Protocol
TCP	Transmission Control Protocol
TFTP	Trivial File Transfer Protocol
UDP	User Datagram Protocol
UPnP	Universal Plug and Play

Abbreviations	Full term
VBR	Variable Bit Rate
VGA	Video Graphics Array
WAN	Wide Area Network

Appendix 2 HDD Capacity Calculation

Calculate total capacity needed by each DVR according to video recording (video recording type and video file storage time).

Step 1 According to Formula (1) to calculate storage capacity q_i that is the capacity of each channel needed for each hour, unit MB.

Formula (1): $q_i = d_i \div 8 \times 3600 \div 1024$

In the formula: d_i means the bit rate, unit Kbit/s

Step 2 After video time requirement is confirmed, according to Formula (2) to calculate the storage capacity m_i, which is storage of each channel needed unit MB.

Formula (2): $m_i = q_i \times h_i \times D_i$

In the formula:

- h_i means the recording time for each day (hour)
- D_i means number of days for which the video shall be kept

Step 3 According to Formula (3) to calculate total capacity (accumulation) q_T that is needed for all channels in the DVR during **scheduled video recording**.

Formula (3): $q_T = \sum_{i=1}^{c} m_i$

In the formula: c means total number of channels in one DVR

Step 4 According to Formula (4) to calculate total capacity (accumulation) q_T that is needed for all channels in DVR during **alarm video recording (including motion detection)**.

Formula (4): $q_T = \sum_{i=1}^{c} m_i \times a\%$

In the formula: $a\%$ means alarm occurrence rate

You can refer to the following table for the file size in one hour per channel. (All the data listed below are for reference only.)

Appendix Table 2-1 HDD capacity calculation

Bit Stream Size (max)	File Size	Bit Stream Size (max)	File Size
96 Kbps	42 MB	128 Kbps	56 MB
160 Kbps	70 MB	192 Kbps	84 MB
224 Kbps	98 MB	256 Kbps	112 MB

Bit Stream Size (max)	File Size	Bit Stream Size (max)	File Size
320 Kbps	140 MB	384 Kbps	168 MB
448 Kbps	196 MB	512 Kbps	225 MB
640 Kbps	281 MB	768 Kbps	337 MB
896 Kbps	393 MB	1024 Kbps	450 MB
1280 Kbps	562 MB	1536 Kbps	675 MB
1792 Kbps	787 MB	2048 Kbps	900 MB

Appendix 3 Compatible Backup Devices

Appendix 3.1 Compatible USB List

Appendix Table 3-1 Compatible USB

Manufacturer	Model	Capacity
Sandisk	Cruzer Micro	512 MB
Sandisk	Cruzer Micro	1 GB
Sandisk	Cruzer Micro	2 GB
Sandisk	Cruzer Freedom	256 MB
Sandisk	Cruzer Freedom	512 MB
Sandisk	Cruzer Freedom	1 GB
Sandisk	Cruzer Freedom	2 GB
Kingston	DataTravelerⅡ	1 GB
Kingston	DataTravelerⅡ	2 GB
Kingston	DataTraveler	1 GB
Kingston	DataTraveler	2 GB
Maxell	USB Flash Stick	128 MB
Maxell	USB Flash Stick	256 MB
Maxell	USB Flash Stick	512 MB
Maxell	USB Flash Stick	1 GB
Maxell	USB Flash Stick	2 GB
Kingax	Super Stick	128 MB
Kingax	Super Stick	256 MB
Kingax	Super Stick	512 MB
Kingax	Super Stick	1 GB
Kingax	Super Stick	2 GB
Netac	U210	128 MB
Netac	U210	256 MB
Netac	U210	512 MB
Netac	U210	1 GB
Netac	U210	2 GB
Netac	U208	4 GB
Teclast	Ti Cool	128 MB
Teclast	Ti Cool	256 MB
Teclast	Ti Cool	512 MB
Teclast	Ti Cool	1 GB
Sandisk	Cruzer Micro	2 GB
Sandisk	Cruzer Micro	8 GB
Sandisk	Ti Cool	2 GB

Manufacturer	Model	Capacity
Sandisk	Hongjiao	4 GB
Lexar	Lexar	256 MB
Kingston	Data Traveler	1 GB
Kingston	Data Traveler	16 GB
Kingston	Data Traveler	32 GB
Aigo	L8315	16 GB
Sandisk	250	16 GB
Kingston	Data Traveler Locker+	32 GB
Netac	U228	8 GB

Appendix 3.2 Compatible SD Card List

Appendix Table 3-2 Compatible SD card

Manufacturer	Standard	Capacity	Card type
Transcend	SDHC6	16 GB	Big
Kingston	SDHC4	4 GB	Big
Kingston	SD	2 GB	Big
Kingston	SD	1 GB	Big
Sandisk	SDHC2	8 GB	Small
Sandisk	SD	1 GB	Small

Appendix 3.3 Compatible Portable HDD List

Appendix Table 3-3 Compatible portable HDD

Manufacturer	Model	Capacity
YDStar	YDstar HDD box	40 GB
Netac	Netac	80 GB
Iomega	Iomega RPHD-CG" RNAJ50U287	250 GB
WD Elements	WCAVY1205901	1.5 TB
Newsmy	Liangjian	320 GB
WD Elements	WDBAAR5000ABK-00	500 GB
WD Elements	WDBAAU0015HBK-00	1.5 TB
Seagate	FreeAgent Go(ST905003F)	500 GB
Aigo	H8169	500 GB

Appendix 3.4 Compatible USB DVD List

Appendix Table 3-4 Compatible USB DVD

Manufacturer	Model
Samsung	SE-S084
BenQ	LD2000-2K4

Appendix 3.5 Compatible SATA DVD List

Manufacturer	Model
LG	GH22NS30
Samsung	TS-H653 Ver.A
Samsung	TS-H653 Ver.F
Samsung	SH-224BB/CHXH
SONY	DRU-V200S
SONY	DRU-845S
SONY	AW-G170S
Pioneer	DVR-217CH

Appendix 3.6 Compatible SATA HDD List

Upgrade the DVR firmware to latest version to ensure the accuracy of the table below. Here we recommend HDD of 500 GB to 4 TB capacity.

Appendix Table 3-5 Compatible SATA HDD

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	Video 3.5	ST1000VM002	1 TB	SATA
Seagate	Video 3.5	ST2000VM003	2 TB	SATA
Seagate	Video 3.5	ST3000VM002	3 TB	SATA
Seagate	Video 3.5	ST4000VM000	4 TB	SATA
Seagate	SV35	ST1000VX000	1 TB	SATA
Seagate	SV35	ST2000VX000	2 TB	SATA
Seagate	SV35	ST3000VX000	3 TB	SATA
Seagate	SV35 (Support HDD data recovery offered by Seagate)	ST1000VX002	1 TB	SATA
Seagate	SV35 (Support HDD data recovery offered by Seagate)	ST2000VX004	2 TB	SATA
Seagate	SV35 (Support HDD data recovery offered by Seagate)	ST3000VX004	3 TB	SATA
Seagate	SkyHawk HDD	ST1000VX001	1 TB	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	SkyHawk HDD	ST1000VX005	1 TB	SATA
Seagate	SkyHawk HDD	ST2000VX003	2 TB	SATA
Seagate	SkyHawk HDD	ST2000VX008	2 TB	SATA
Seagate	SkyHawk HDD	ST3000VX006	3 TB	SATA
Seagate	SkyHawk HDD	ST3000VX010	3 TB	SATA
Seagate	SkyHawk HDD	ST4000VX000	4 TB	SATA
Seagate	SkyHawk HDD	ST4000VX007	4 TB	SATA
Seagate	SkyHawk HDD	ST5000VX0001	5 TB	SATA
Seagate	SkyHawk HDD	ST6000VX0001	6 TB	SATA
Seagate	SkyHawk HDD	ST6000VX0023	6 TB	SATA
Seagate	SkyHawk HDD	ST6000VX0003	6 TB	SATA
Seagate	SkyHawk HDD	ST8000VX0002	8 TB	SATA
Seagate	SkyHawk HDD	ST8000VX0022	8 TB	SATA
Seagate	SkyHawk HDD	ST100000VX0004	10 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST1000VX003	1 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST2000VX005	2 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST3000VX005	3 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST4000VX002	4 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST5000VX0011	5 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST6000VX0011	6 TB	SATA
Seagate	SkyHawk HDD (Support HDD data recovery offered by Seagate)	ST8000VX0012	8 TB	SATA
WD	WD Green	WD10EURX (EOL)	1 TB	SATA
WD	WD Green	WD20EURX (EOL)	2 TB	SATA
WD	WD Green	WD30EURX (EOL)	3 TB	SATA
WD	WD Green	WD40EURX (EOL)	4 TB	SATA
WD	WD Purple	WD10PURX	1 TB	SATA
WD	WD Purple	WD20PURX	2 TB	SATA
WD	WD Purple	WD30PURX	3 TB	SATA
WD	WD Purple	WD40PURX	4 TB	SATA

Manufacturer	Series	Model	Capacity	Port Mode
WD	WD Purple	WD50PURX	5 TB	SATA
WD	WD Purple	WD60PURX	6 TB	SATA
WD	WD Purple	WD80PUZX	8 TB	SATA
WD	WD Purple	WD10PURZ	1 TB	SATA
WD	WD Purple	WD20PURZ	2 TB	SATA
WD	WD Purple	WD30PURZ	3 TB	SATA
WD	WD Purple	WD40PURZ	4 TB	SATA
WD	WD Purple	WD50PURZ	5 TB	SATA
WD	WD Purple	WD60PURZ	6 TB	SATA
WD	WD Purple	WD80PURZ	8 TB	SATA
WD	WD Purple	WD4NPURX	4 TB	SATA
WD	WD Purple	WD6NPURX	6 TB	SATA
TOSHIBA	Mars	DT01ABA100V	1 TB	SATA
TOSHIBA	Mars	DT01ABA200V	2 TB	SATA
TOSHIBA	Mars	DT01ABA300V	3 TB	SATA
TOSHIBA	Sonance	MD03ACA200V	2 TB	SATA
TOSHIBA	Sonance	MD03ACA300V	3 TB	SATA
TOSHIBA	Sonance	MD03ACA400V	4 TB	SATA
TOSHIBA	Sonance	MD04ABA400V	4 TB	SATA
TOSHIBA	Sonance	MD04ABA500V	5 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST1000NM0033	1 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST2000NM0033	2 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST3000NM0033	3 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST4000NM0033	4 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST1000NM0055	1 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST2000NM0055	2 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST3000NM0005	3 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST4000NM0035	4 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST6000NM0115	6 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST8000NM0055	8 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST10000NM0016	10 TB	SATA

Manufacturer	Series	Model	Capacity	Port Mode
Seagate	Constellation ES series (SATA interface)	ST4000NM0024	4 TB	SATA
Seagate	Constellation ES series (SATA interface)	ST6000NM0024	6 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST1000NM0023	1 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST2000NM0023	2 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST3000NM0023	3 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST4000NM0023	4 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST6000NM0014	6 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST1000NM0045	1 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST2000NM0045	2 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST3000NM0025	3 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST4000NM0025	4 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST6000NM0095	6 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST6000NM0034	6 TB	SATA
Seagate	Constellation ES series (SAS interface)	ST8000NM0075	8 TB	SATA
WD	WD RE series (SATA interface)	WD1003FBYZ	1 TB	SATA
WD	WD RE series (SATA interface)	WD1004FBYZ (replace WD1003FBYZ)	1 TB	SATA
WD	WD RE series (SATA interface)	WD2000FYYZ	2 TB	SATA
WD	WD RE series (SATA interface)	WD2004FBYZ (replace WD2000FYYZ)	2 TB	SATA
WD	WD RE series (SATA interface)	WD3000FYYZ	3 TB	SATA
WD	WD RE series (SATA interface)	WD4000FYYZ	4 TB	SATA
WD	WD (SATA interface)	WD2000F9YZ	2 TB	SATA
WD	WD (SATA interface)	WD3000F9YZ	3 TB	SATA
WD	WD (SATA interface)	WD4000F9YZ	4 TB	SATA
WD	WD (SATA interface)	WD4002FYYZ	4 TB	SATA

Manufacturer	Series	Model	Capacity	Port Mode
WD	WD (SATA interface)	WD6001FSYZ	6 TB	SATA
WD	WD (SATA interface)	WD6002FRYZ	6 TB	SATA
WD	WD (SATA interface)	WD8002FRYZ	8 TB	SATA
HITACHI	Ultrastar series (SATA interface)	HUS724030ALA640	3 TB	SATA
HITACHI	Ultrastar series (SATA interface)	HUS726060ALE610	6 TB	SATA
HITACHI	Ultrastar series (SATA interface)	HUH728060ALE600	6 TB	SATA
HITACHI	Ultrastar series (SATA interface)	HUH728080ALE600	8 TB	SATA
HITACHI	Ultrastar series (SAS interface)	HUS726020AL5210	2 TB	SATA
HITACHI	Ultrastar series (SAS interface)	HUS726040AL5210	4 TB	SATA
HITACHI	Ultrastar series (SAS interface)	HUS726060AL5210	6 TB	SATA
Seagate	Pipeline HD Mini	ST320VT000	320 GB	SATA
Seagate	Pipeline HD Mini	ST500VT000	500 GB	SATA
Seagate	Pipeline HD Mini	ST2000LM003 (EOL)	2 TB	SATA
TOSHIBA	2.5-inch PC series	MQ01ABD050V	500 GB	SATA
TOSHIBA	2.5-inch PC series	MQ01ABD100V	1 TB	SATA
SAMSUNG	HN-M101MBB	HN-M101MBB (EOL)	1 TB	SATA
Seagate	2.5-inch enterprise series	ST1000NX0313	1 TB	SATA
Seagate	2.5-inch enterprise series	ST2000NX0253	2 TB	SATA

Appendix 4 Compatible CD/DVD Burner List

Upgrade the DVR firmware to latest version to ensure the accuracy of the table below. And you can use the USB cable with the model recommended to set USB burner.

Appendix Table 4-1 Compatible CD/DVD burner

Manufacturer	Model	Port Type	Type
Sony	DRX-S50U	USB	DVD-RW
Sony	DRX-S70U	USB	DVD-RW
Sony	AW-G170S	SATA	DVD-RW
Samsung	TS-H653A	SATA	DVD-RW
Panasonic	SW-9588-C	SATA	DVD-RW
Sony	DRX-S50U	USB	DVD-RW
BenQ	5232WI	USB	DVD-RW

Appendix 5 Compatible Displayer List

Refer to the following table form compatible displayer list.

Appendix Table 5-1 Compatible displayer

Brand	Model	Dimension (Unit: inch)
BENQ (LCD)	ET-0007-TA	19-inch (wide screen)
DELL (LCD)	E178FPc	17-inch
BENQ (LCD)	Q7T4	17-inch
BENQ (LCD)	Q7T3	17-inch
HFNOVO (LCD)	LXB-L17C	17-inch
SANGSUNG (LCD)	225BW	22-inch (wide screen)
HFNOVO (CRT)	LXB-FD17069HB	17-inch
HFNOVO (CRT)	LXB-HF769A	17-inch
HFNOVO(CRT)	LX-GJ556D	17-inch
Samsung (LCD)	2494HS	24-inch
Samsung (LCD)	P2350	23-inch
Samsung (LCD)	P2250	22-inch
Samsung (LCD)	P2370G	23-inch
Samsung (LCD)	2043	20-inch
Samsung (LCD)	2243EW	22-inch
Samsung (LCD)	SMT-1922P	19-inch
Samsung (LCD)	T190	19-inch
Samsung (LCD)	T240	24-inch
LG (LCD)	W1942SP	19-inch
LG (LCD)	W2243S	22-inch
LG (LCD)	W2343T	23-inch
BENQ (LCD)	G900HD	18.5-inch
BENQ (LCD)	G2220HD	22-inch
PHILIPS (LCD)	230E	23-inch
PHILIPS (LCD)	220CW9	23-inch
PHILIPS (LCD)	220BW9	24-inch
PHILIPS (LCD)	220EW9	25-inch

Appendix 6 Compatible Switcher

Appendix Table 6-1 Compatible switcher

Brand	Model	network working mode
D-LinK	DES-1016D	10/100M self-adaptive
D-LinK	DES-1008D	10/100M self-adaptive
Ruijie	RG-S1926S	Five network modes: ● AUTO ● HALF-10M ● FULL-10M ● HALF-100M ● FULL-100M
H3C	H3C-S1024	10/100M self-adaptive
TP-LINK	TL-SF1016	10/100M self-adaptive
TP-LINK	TL-SF1008+	10/100M self-adaptive

Appendix 7 Earthing

Appendix 7.1 What is the Surge

Surge is a short current or voltage change during a very short time. In the circuit, it lasts for microsecond. In a 220 V circuit, the 5KV or 10KV voltage change during a very short time (about microseconds) can be called a surge. The surge comes from two ways: external surge and internal surge.

- The external surge: The external surge mainly comes from the thunder lightning. Or it comes from the voltage change during the on/off operation in the electric power cable.
- The internal surge: The research finds 88% of the surge from the low voltage comes from the internal of the building such as the air conditioning, elevator, electric welding, air compressor, water pump, power button, duplicating machine and other device of inductive load.

The lightning surge is far above the load level the PC or the micro devices can support. In most cases, the surge can result in electric device chip damage, PC error code, accelerating the part aging, data loss and etc. Even when a small 20 horsepower inductive engine boots up or stops, the surge can reach 3000 V to 5000 V, which can adversely affect the electronic devices that use the same distribution box.

To protect the device, you need to evaluate its environment, the lightning affection degree objectively. Because surge has close relationship with the voltage amplitude, frequency, network structure, device voltage-resistance, protection level, ground and etc. The thunder proof work shall be a systematic project, emphasizing the all-round protection (including building, transmission cable, device, ground and etc.). There shall be comprehensive management and the measures shall be scientific, reliable, practical and economic. Considering the high voltage during the inductive thundering, the International Electrotechnical Commission (IEC) standard on the energy absorbing step by step theory and magnitude classification in the protection zone, you need to prepare multiple precaution levels.

You can use the lightning rod, lightning strap or the lightning net to reduce the damage to the building, personal injury or the property.

The lightning protection device can be divided into three types:

- Power lightning arrester: There are 220 V single-phrase lightning arrester and 380 V three-phrase lightning arrester (mainly in parallel connection, sometimes use series connection) You can parallel connect the power lightning arrester in the electric cable to reduce the short-time voltage change and release the surge current. From the BUS to the device, there are usually three levels so that system can reduce the voltage and release the current step by step to remove the thunderstorm energy and guarantee the device safety. You can select the replaceable module type, the terminal connection type and portable socket according to your requirement.
- Signal lightning arrester: This device is mainly used in the PC network, communication system. The connection type is serial connection. Once you connected the signal lightning arrestor with the signal port, it can cut the channel of the thunderstorm to the device, and on the other hand, it can discharge the current to the ground to guarantee the device proper work. The signal lightning arrester has many specifications, and widely used in many devices such as telephone, network, analog communication, digital communication, cable TV and satellite antenna. For all the input port, especially those from the outdoor, you need to install the signal lightning arrester.

- Antenna feed cable lightning arrester: It is suitable for antenna system of the transmitter or the device system to receive the wireless signal. It uses the serial connection too.

Note, when you select the lightning arrester, pay attention to the port type and the earthing reliability. In some important environment, you need to use special shielded cable. Do not parallel connect the thunder proof ground cable with the ground cable of the lightning rod. Make sure they are far enough and grounded respectively.

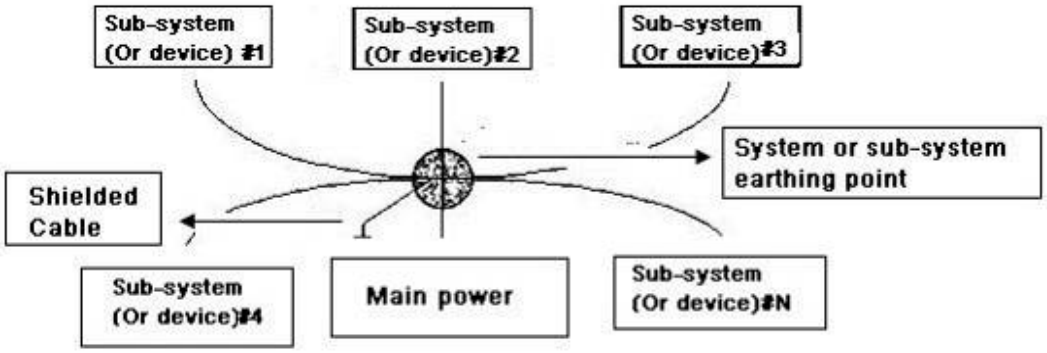
Appendix 7.2 The Earthing Modes

We all know the earthing is the most complicated technology in the electromagnetism compatibility design since there is no systematic theory or module. The earthing has many modes, but the selection depends on the system structure and performance.

The following are some successfully experience from our past work.

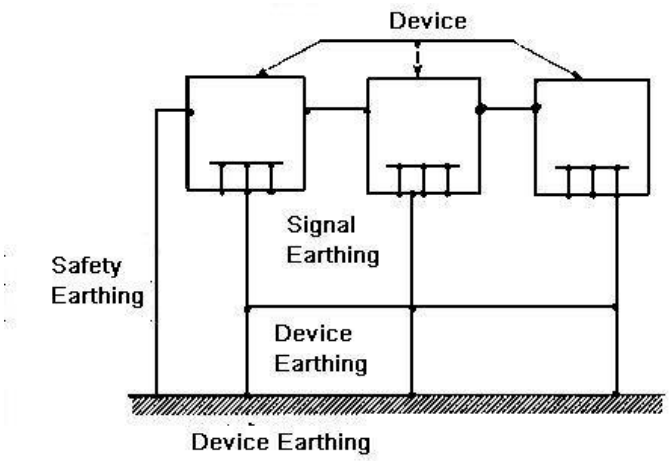
- **One-point ground:** In the following figure you can see there is a one-point ground. This connection provides common point to allow signal to be transmitted in many circuits. If there is no common point, the error signal transmission occurred. In the one-point ground mode, each circuit is just grounded only and they are connected at the same point. Since there is only one common point, there is no circuit and so, there is no interference.

Appendix Figure 7-1 One-point ground



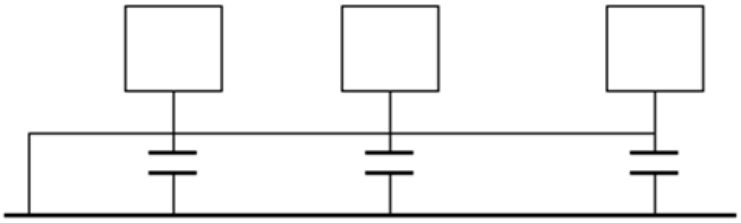
- **Multiple-point ground:** In the following figure, you can see the internal circuit uses the chassis as the common point. While at the same time, all devices chassis use the earthing as the common point. In this connection, the ground structure can provide the lower ground resistance because when there are multiple-point grounds; each ground cable is as short as possible. And the parallel cable connection can reduce the total conductance of the ground conductor. In the high-frequency circuit, you need to use the multiple-point ground mode and each cable needs to connect to the ground. The length shall be less than the 1/20 of the signal wavelength.

Appendix Figure 7-2 Multiple-point ground



- **Mixed ground:** The mix ground consists of the feature of the one-point ground and multiple-point ground. For example, the power in the system needs to use the one-point ground mode while the radio frequency signal requires the multiple-point ground. So, you can use the following figure to earth. For the direct current (DC), the capacitance is open circuit and the circuit is one-point ground. For the radio frequency signal, the capacitance is conducive and the circuit adopts multiple-point ground.

Appendix Figure 7-3 Mixed ground



When connecting devices of huge size (the device physical dimension and connection cable is big comparing with the wave path of existed interference), then there is possibility of interference when the current goes through the chassis and cable. In this situation, the interference circuit path usually lies in the system ground circuit.

When considering the earthing, you need to think about two aspects: One is the system compatibility, and the other is the external interference coupling into the earth circuit, which results in system error. For the external interference is not regular, it is not easy to resolve.

Appendix 7.3 Thunder Proof Ground Method in the Monitor System

- The monitor system shall have sound thunder proof earthing to guarantee personnel safety and device safety.
- The monitor system working ground resistance shall be less than 1 Ω.
- The thunder proof ground shall adopt the special ground cable from the monitor control room to the ground object. The ground cable adopts copper insulation cable or wire and its ground

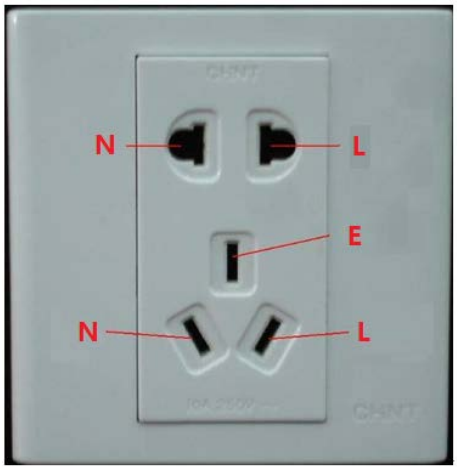
section shall be more than 20mm^2.

- The ground cable of the monitor system cannot short circuit or mixed connected with the strong alternative current cable.
- For all the ground cables from the control room to the monitor system or ground cable of other monitor devices, use the copper resistance soft cable and its section shall be more than 4 mm^2.
- The monitor system usually can adopt the one-point ground.
- Connect the ground end of 3-pin socket in the monitor system to the ground port of the system (protection ground cable)

Appendix 7.4 The Shortcut Way to Check the Electric System by Digital Multimeter

For 220 VAC socket, from the top to the bottom, E (ground cable), N (neutral cable), L (live cable). Refer to the following figure.

Appendix Figure 7-4 Socket



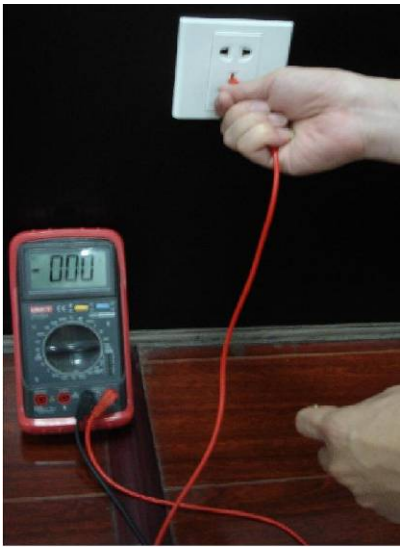
There is a shortcut way to check whether these three cables connection are standard or not (not the accurate check).

In the following operations, the multimeter range shall be at 750 V.

For E (earth cable)

Turn the digital multimeter to 750 VAC, use your one hand to hold the metal end, and then the other hand inserts the pen to the E port of the socket. See the following figure. If the multimeter shows 0, then you can see current earth cable connection is standard. If the value is more than 10, then you can know there is inductive current and the earth cable connection is not proper.

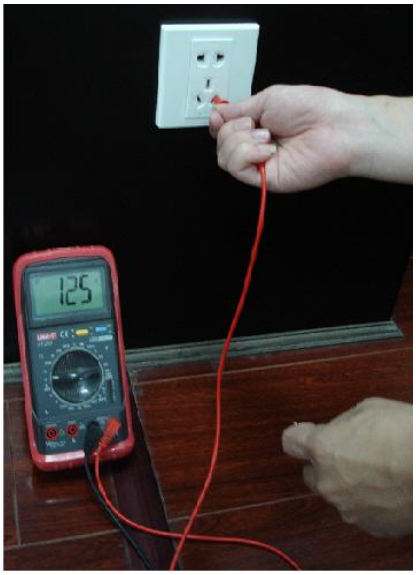
Appendix Figure 7-5 Check earth cable connection



For L (live cable)

Turn the digital multimeter to 750 VAC, use your one hand to hold the metal end, and then the other hand inserts the pen to the L port of the socket. See the following figure. If the multimeter shows 125, then you can see current live cable connection is standard. If the value is less than 60, then you can know current live cable connection is not proper or it is not the live cable at all.

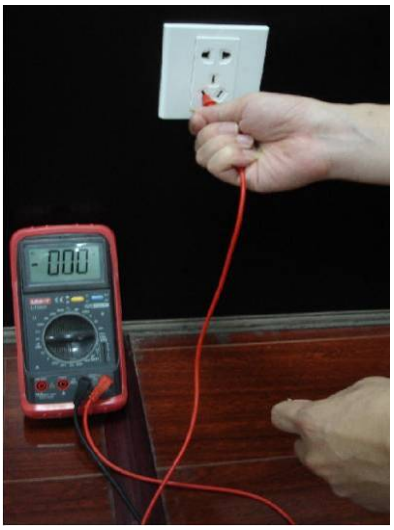
Appendix Figure 7-6 Check live cable connection



For N (Neutral cable)

Turn the digital multimeter to 750 VAC, use your one hand to hold the metal end, and then the other hand inserts the pen to the N port of the socket. See the following figure. If the multimeter shows 0, then you can see current N cable connection is standard. If the value is more than 10, then you can see there is inductive current and the neutral cable connection is not proper. If the value is 120, then you can know that you have misconnected the neutral cable to the live cable.

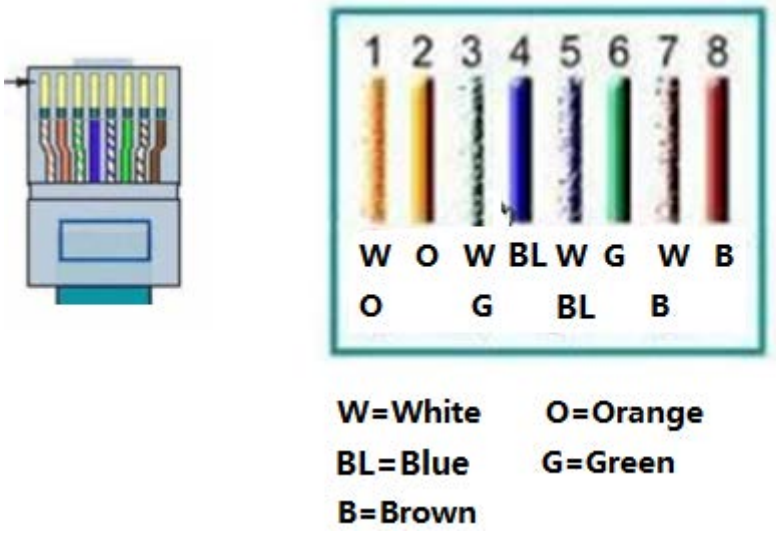
Appendix Figure 7-7 Check neutral cable connection



Appendix 8 RJ45-RS232 Connection Cable Definition

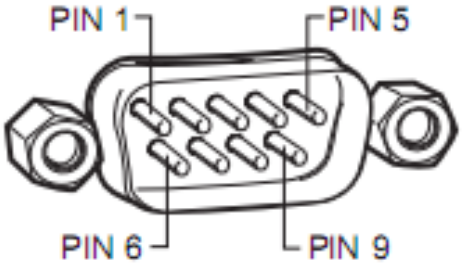
Refer to the following figure for RJ-45 cable definition.

Appendix Figure 8-1 RJ-45



Refer to the following figure for RS-232 pin definition.

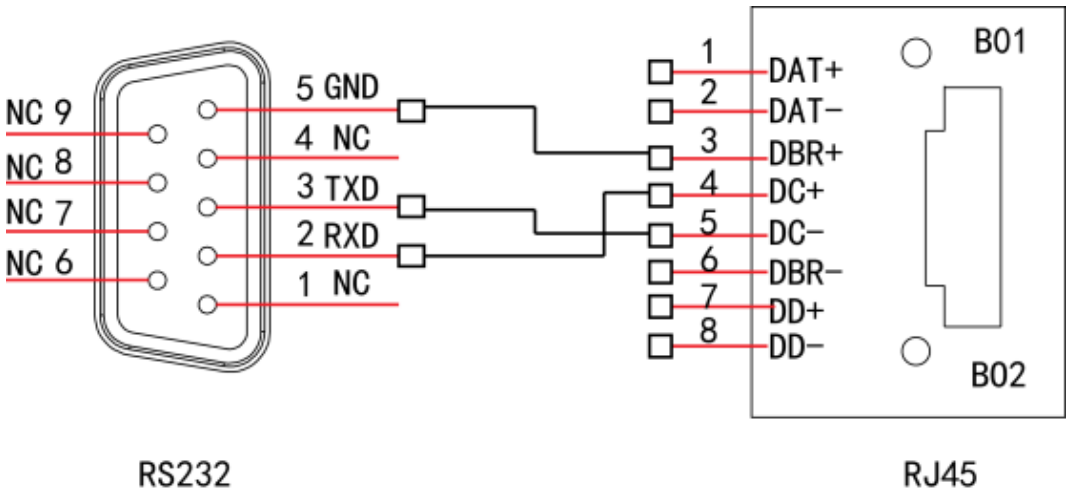
Appendix Figure 8-2 RS-232



Cross Connection

Refer to the following figure for connection information.

Appendix Figure 8-3 Cross connection



Refer to the following table for detailed crossover cable connection information.

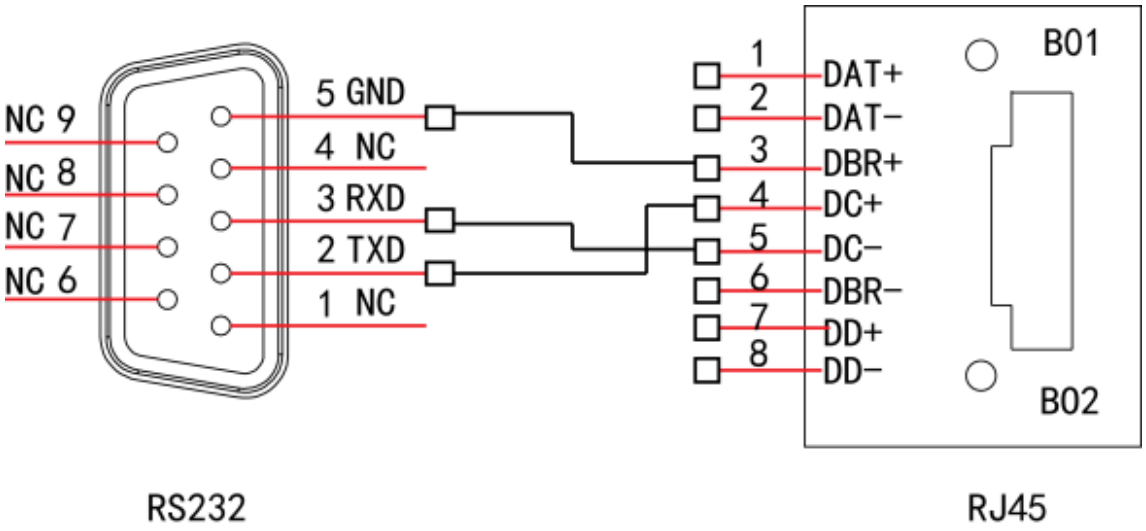
Appendix Table 8-1 Crossover cable connection

RJ45 (T568B)	RJ45 (Network cable)	RS-232	Signal Description
4	Blue	2	RXD
5	White and blue	3	TXD
3	White and green	5	GND

Straight Connection

Refer to the following figure for straight cable connection information.

Appendix Figure 8-4 Straight cable connection



Refer to the following table for straight connection information.

Appendix Table 8-2 Straight connection

RJ45 (T568B)	RJ45 (Network cable)	RS-232	Signal Description
4	Blue	3	RXD
5	White and blue	2	TXD
3	White and green	5	GND

Appendix 9 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic device network security:

1. **Use Strong Passwords**

   Please refer to the following suggestions to set passwords:

   - The length should not be less than 8 characters;
   - Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
   - Do not contain the account name or the account name in reverse order;
   - Do not use continuous characters, such as 123, abc, etc.;
   - Do not use overlapped characters, such as 111, aaa, etc.;

2. **Update Firmware and Client Software in Time**

   - According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
   - We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your device network security:

1. **Physical Protection**

   We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

2. **Change Passwords Regularly**

   We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. **Set and Update Passwords Reset Information Timely**

   The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, we recommend you not to use those that can be easily guessed.

4. **Enable Account Lock**

   The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. **Change Default HTTP and Other Service Ports**

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

6. **Enable HTTPS**

   We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. **MAC Address Binding**

   We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

8. **Assign Accounts and Privileges Reasonably**

   According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

9. **Disable Unnecessary Services and Choose Secure Modes**

   If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

   If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

   - SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
   - SMTP: Choose TLS to access mailbox server.
   - FTP: Choose SFTP, and set up strong passwords.
   - AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

10. **Audio and Video Encrypted Transmission**

    If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

    Reminder: encrypted transmission will cause some loss in transmission efficiency.

11. **Secure Auditing**

    - Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
    - Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

12. **Network Log**

    Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

13. **Construct a Safe Network Environment**

    In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

    - Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
    - The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, we recommend you to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.

- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.

ENABLING A SAFER SOCIETY AND SMARTER LIVING

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AI DIGITAL VIDEO RECORDER

Quick Start Guide

V1.0.1

Foreword

Welcome

Thank you for purchasing our Digital Video Recorder (DVR).

This Quick Start Guide (hereinafter referred to be "the Guide") will help you become familiar with our DVR in a short time. Please read the Guide carefully before starting using your DVR and properly keep it for future reference.

Important Safeguards and Warnings

Operation Requirement

- Do not place or install the Device in a place exposed to sunlight or near the heat source.
- Keep the Device away from dampness, dust or soot.
- Keep the Device installed horizontally on the stable place to prevent it from falling.
- Do not drop or splash liquid onto the Device, and make sure there is no object filled with liquid on the Device to prevent liquid from flowing into the Device.
- Install the Device in a well-ventilated place, and do not block the ventilation of the Device.
- Operate the device within the rated range of power input and output.
- Do not dissemble the Device.
- Transport, use and store the Device under the allowed humidity and temperature conditions.

Electrical Safety

- Improper battery use might result in fire, explosion, or inflammation.
- When replacing battery, make sure the same model is used.
- Use the recommended power cables in the region and conform to the rated power specification.
- Use the power adapter provided with the Device; otherwise, it might result in people injury and device damage.
- The power source shall conform to the requirement of the Safety Extra Low Voltage (SELV) standard, and supply power with rated voltage which conforms to Limited power Source requirement according to IEC60950-1. Please note that the power supply requirement is subject to the device label.
- Connect the device (I-type structure) to the power socket with protective earthing.
- The appliance coupler is a disconnection device. When using the coupler, keep the angle for easy operation.

Safety Instructions

The following categorized signal words with defined meaning might appear in the Guide.

Signal Words	Meaning

Signal Words	Meaning
CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
NOTE	Provides additional information as the emphasis and supplement to the text.

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About the Guide

- The Guide is for reference only. If there is inconsistency between the Guide and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the Guide.
- The Guide would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper User's Manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the Guide. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the Guide (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the Guide are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Table of Contents

Foreword ..... **I**
1 Quick Start **1**
1.1 Unpacking the Accessories 1
1.2 Checking the Components 1
1.3 Installing Hard Disk Drive (HDD) 2
1.4 Booting up 4
2 The Grand Tour for Rear Panel **6**
3 Local Configurations **8**
3.1 Initializing DVR 8
3.2 Resetting Password 9
3.3 Adding Remote Device 12
3.4 Configuring Recording Storage Schedule 13
3.5 Playing Back Recorded Video 14
3.6 Configuring P2P Settings 15
3.6.1 Entering P2P Interface 15
3.6.2 Adding DVR into Cell Phone Client 16
3.7 Logout 18
4 Web Login **19**

1 Quick Start

NOTE

The actual appearance or quantity might be different depending on the model you purchased.

1.1 Unpacking the Accessories

1.2 Checking the Components

When you receive the DVR, please check against the following checking list. If any of the items are missing or damaged, contact the local retailer or after-sales engineer immediately.

Sequence	Checking items		Requirement
1	Package	Appearance	No obvious damage.
		Packing materials	No broken or distorted positions that could be caused by hit.
2	Labels	Labels on the device	Not torn up. NOTE Do not tear up or throw away the labels; otherwise the warranty services are not ensured. You need to provide the serial number of the product when calling the after-sales service.
3	Device	Appearance	No obvious damage.
		Data cables, power cables, fan cables, and mainboard	No loose connection.

1.3 Installing Hard Disk Drive (HDD)

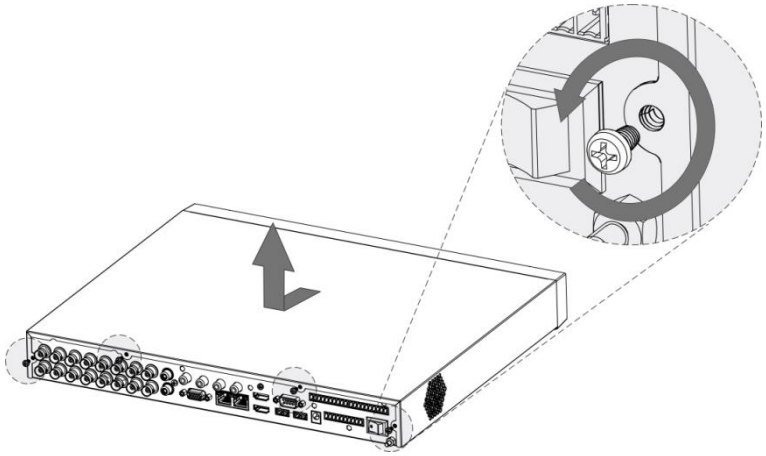
Please check whether the HDD is already installed for the first use. Please use enterprise HDD or surveillance HDD instead of PC HDD.

NOTE

Shut down the DVR and unplug the power cable before opening the cover to replace the HDD.

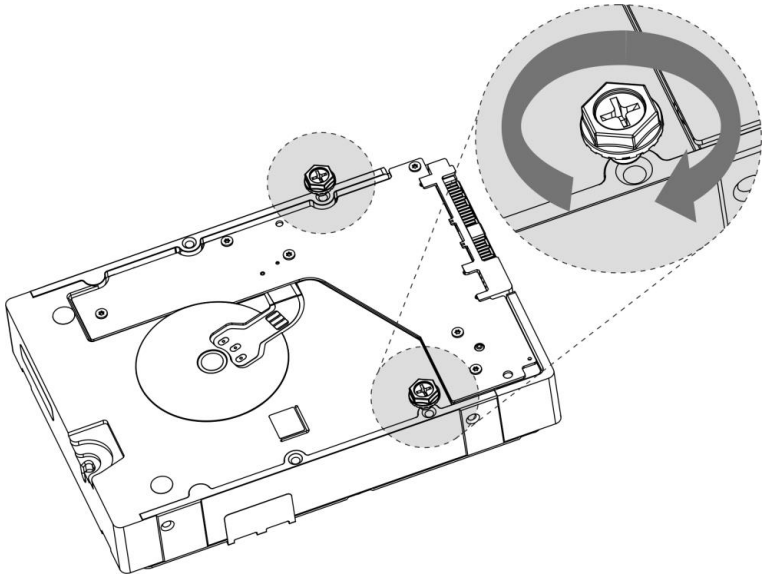
Step 1 Remove the screws to take off the cover.

Figure 1-1 Taking off cover



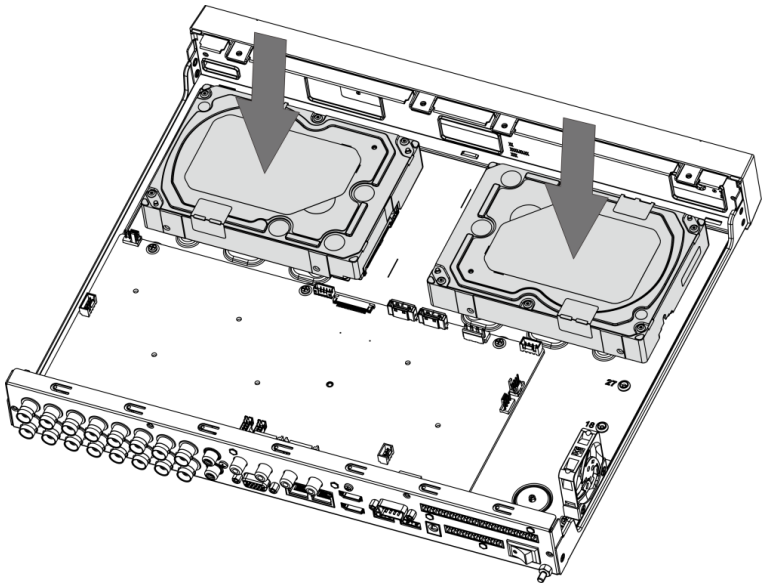
Step 2 Put two screws on the HDD and twist one turn.

Figure 1-2 Putting in screws



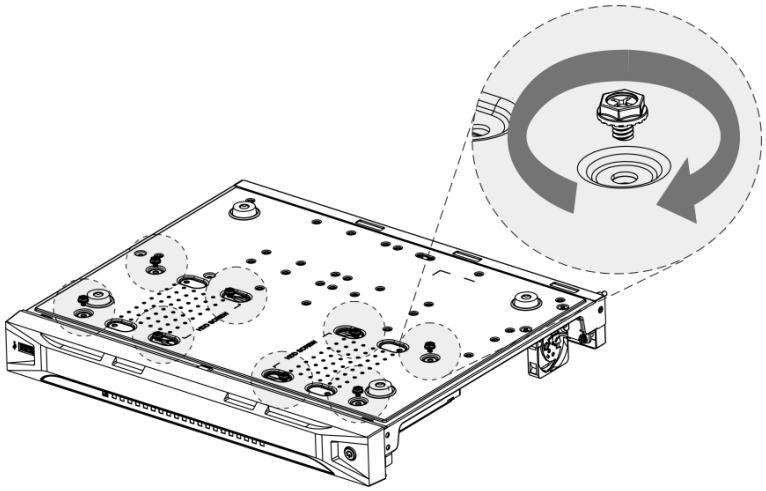
Step 3 Align the two screws with the holes on the device.

Figure 1-3 HDD placement



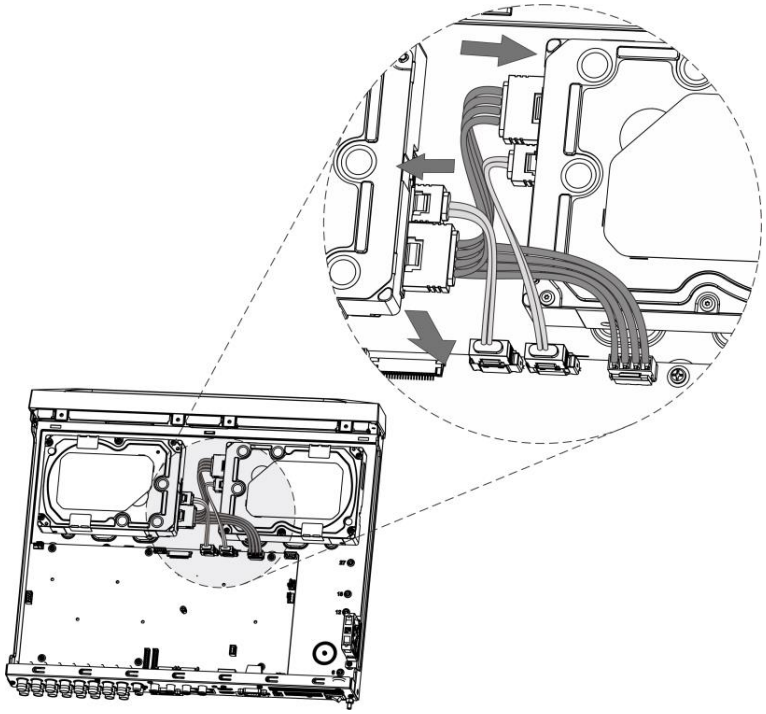
Step 4 Turn the device and put in the other two screws, and then fasten all screws to fix the HDD to the device.

Figure 1-4 HDD fixing to device



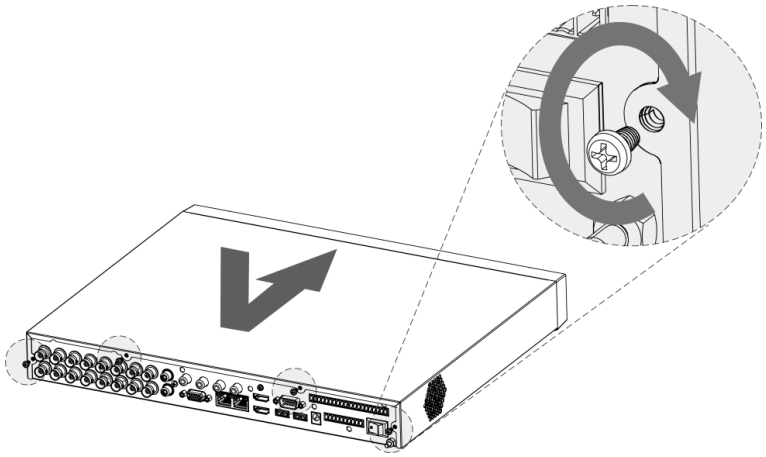
Step 5 Use power cable and data cable to connect the device and HDD.

Figure 1-5 Cables connection



Step 6 Put back the cover and fasten the screws.

Figure 1-6 Installation completed



1.4 Booting up

CAUTION

- Ensure the input voltage corresponds to the power requirement of the DVR. Turn on the DVR after the power cable is properly connected.
- To protect the DVR, connect the DVR with the power cable first, and then connect to the power source.
- To ensure the stable work of the DVR and the connected external devices such as camera and to prolong the HDD service life, please refer to the related international standard to use the power source that provides stable voltage with less ripple interference. UPS power source is recommended.

Step 1 Connect the DVR to a display.

Step 2 Plug in the power cable to the DVR.

Step 3 Press the power button to turn on the DVR. The power indicator glows.

On the connected display, the live view screen is displayed. If you turn on the DVR during the time period that is configured for recording, the system starts recording after it is turned on, and you will see the icon indicating recording status in specific channels.

2 The Grand Tour for Rear Panel

NOTE

The actual appearance might be different depending on the model you purchased.

The following figure shows the rear panel of the DVR.

Figure 2-1 Rear panel

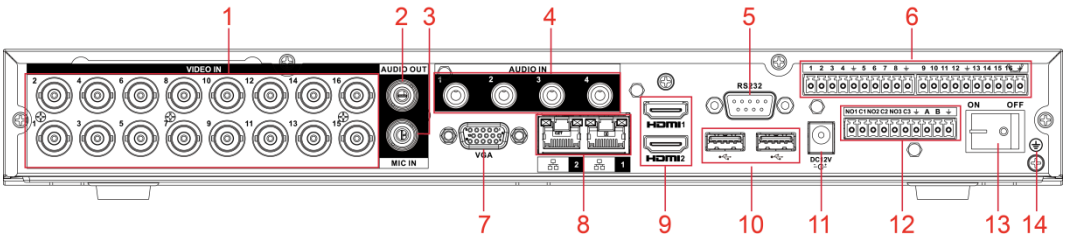


Table 2-1 Port description

No.	Port Name	Function
1	Video input port	Connects to analog camera to input video signal.
2	Audio output port	Outputs audio signal to the devices such as the sound box.
3	MIC IN	Two-way talk input port which receives analog audio signal output from the devices such as microphone and pickup.
4	Audio input port	Receives audio signal output from the devices such as microphone.
5	RS-232 debug COM	The port is used for general COM debug to configure IP address or transfer transparent COM data.
6	Alarm input port 1–16	4 groups of alarm input ports (Group 1: port 1 to port 4; Group 2: port 5 to port 8; Group 3: port 9 to port 12; Group 4: port 13 to port 16). These ports receive the signal from the external alarm source. There are two types: NO (normal open) and NC (normal close). NOTE When your alarm input device is using external power, please make sure the input device and the DVR connect to the same ground.
	⏚	Ground terminal.
7	VGA port	Outputs analog video data to the connected display with VGA port.
8	Network port	Connects to Ethernet port.
9	HDMI port	High definition audio and video signal output port. The port outputs the uncompressed high definition video and multi-channel audio data to the connected display with HDMI port.
10	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.

No.	Port Name	Function
11	Power input port	Inputs power.
12	Alarm output port 1–5 (NO1–NO5; C1–C5; NC5)	● 5 groups of alarm output ports (Group 1: port NO1–C1,Group 2:port NO2–C2,Group 3:port NO3–C3, Group 4：port NO4–C4, Group 5: port NO5, C5, NC5). These ports output alarm signal to the alarm device. Please make sure power supply to the external alarm device. ● NO: Normal open alarm output port. ● C: Alarm output public end. ● NC: Normal close alarm output port.
13	Power button	Turns on/off the DVR.
14	⏚	Ground.

3 Local Configurations

Please read the following notes prior to using your DVR.

NOTE

- The interfaces in the Guide are used for introducing the operations and only for reference. The actual product shall govern.
- For details about operations of the DVR, see *User's Manual*.
- To enter the Main Menu, right-click on the live view screen to display the shortcut menu, and then click **Main Menu** and login the system.

3.1 Initializing DVR

When booting up for the first time, the **Device Initialization** interface is displayed, see Figure 3-1. You need to configure the password information for the **admin** (by default). If needed, you can also configure the unlock pattern and password protection mode, see Figure 3-2 and Table 3-1.

NOTE

- The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding"'", "", ";", ":" and "&"). Please enter a strong password according to the password strength bar indication.
- To secure your DVR, it is strongly recommended to properly keep the password for admin and modify it periodically.

Figure 3-1 Password setting

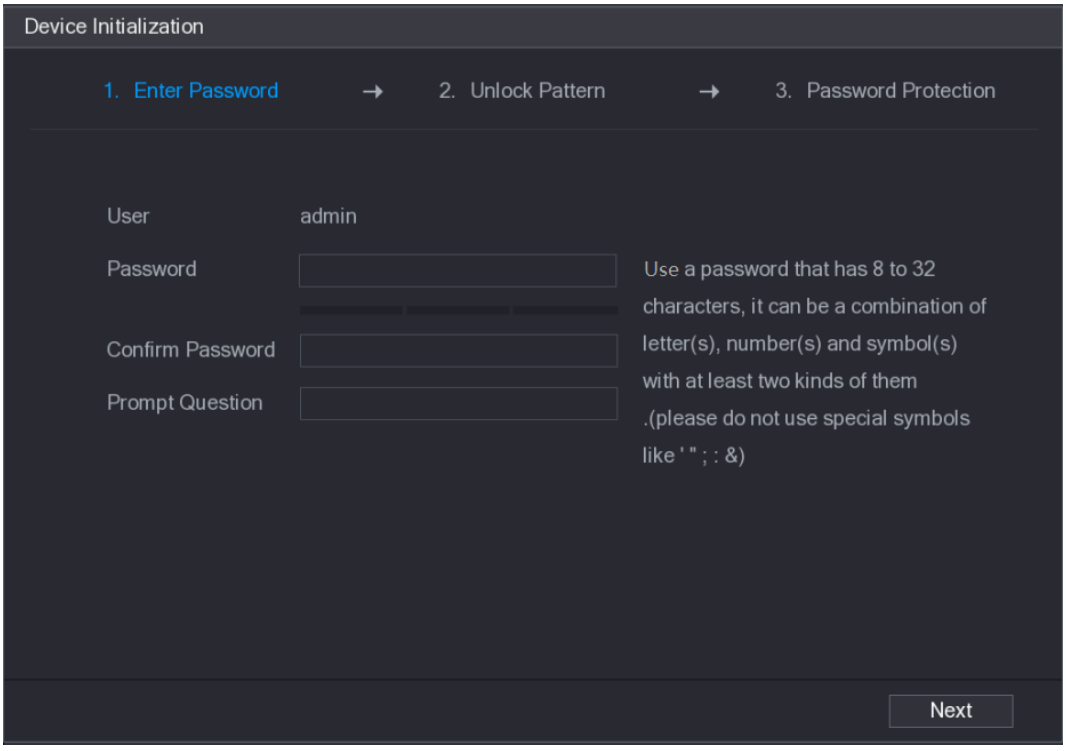


Figure 3-2 Password protection

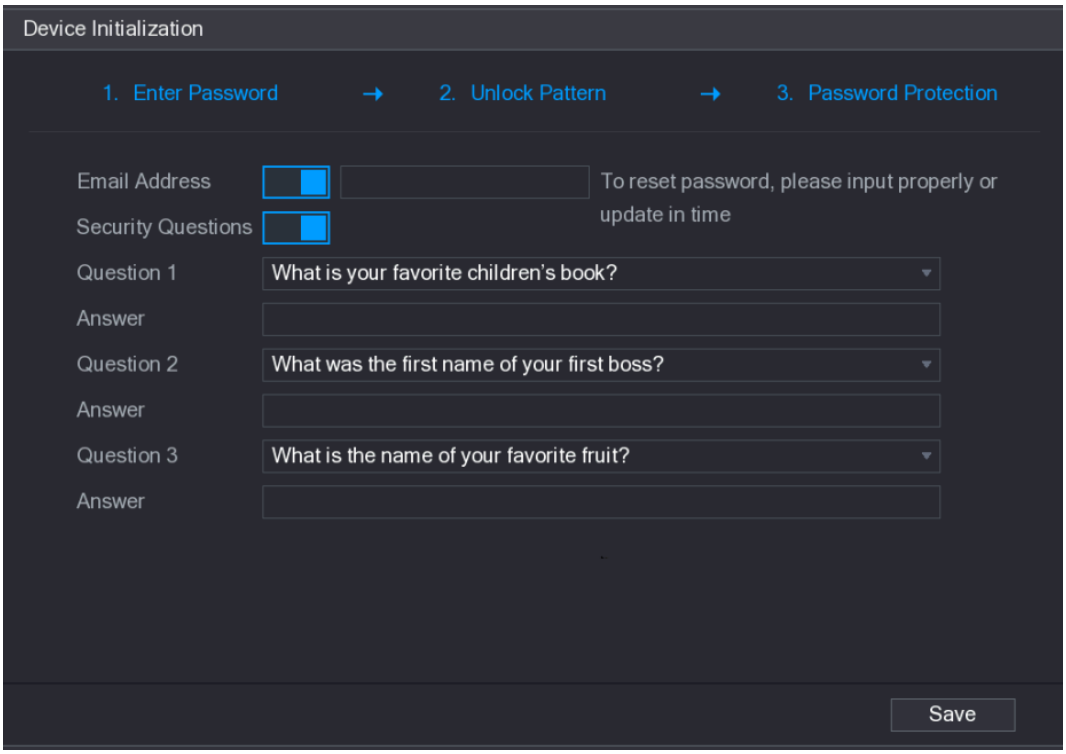


Table 3-1 Password protection mode description

Password Protection Mode	Description
Email Address	Enter the reserved email address. In the **Email Address** box, enter an email address for password reset. In case you forgot password, enter the security code that you will get from this reserved email address to reset the password of admin.
Security Questions	Configure the security questions and answers. In case you forgot password, enter the answers to the questions can make you reset the password.
NOTE If you want to configure the email or security questions function later or you want to change the configurations, select **Main Menu > ACCOUNT > USER**.	

3.2 Resetting Password

You can reset the password by the following methods when you forgot the password for admin account.

- If the password reset function is enabled, you can use mobile phone to scan the QR code to reset the password.
- If the password reset function is disabled, there are two situations:
  - ◇ If you configured security questions, you can find back the password by the security questions.
  - ◇ If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default.

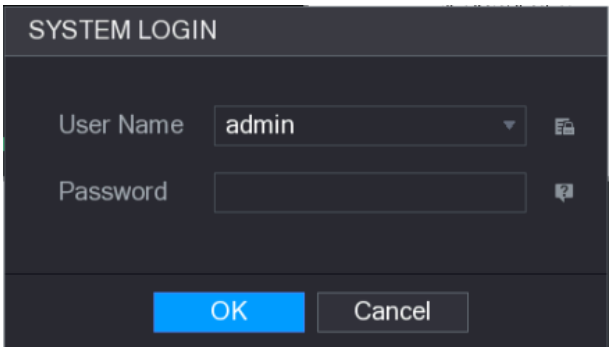
NOTE

Not all models are provided with reset button.

Step 1 Enter the login interface.

- If you have configured unlock pattern, the unlock pattern login interface is displayed. Click **Forgot Pattern**, the password login interface is displayed. See Figure 3-3.
- If you did not configure unlock pattern, the password login interface is displayed. See Figure 3-3.

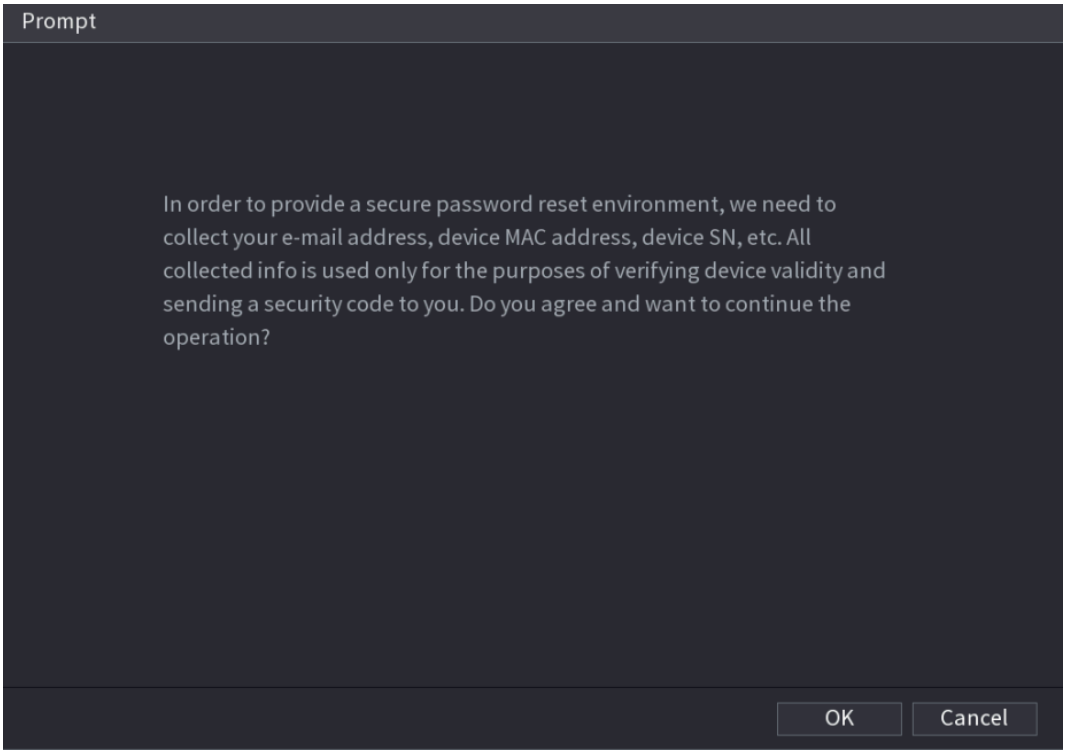
Figure 3-3 System login



Step 2 Click .

- If you did not set the reserved email address, the email entering interface is displayed. Enter the email address, and then click **Next**, the **Prompt** message interface is displayed. See Figure 3-4.
- If you have set the reserved email address, the **Prompt** message interface is displayed. See Figure 3-4.

Figure 3-4 Prompt



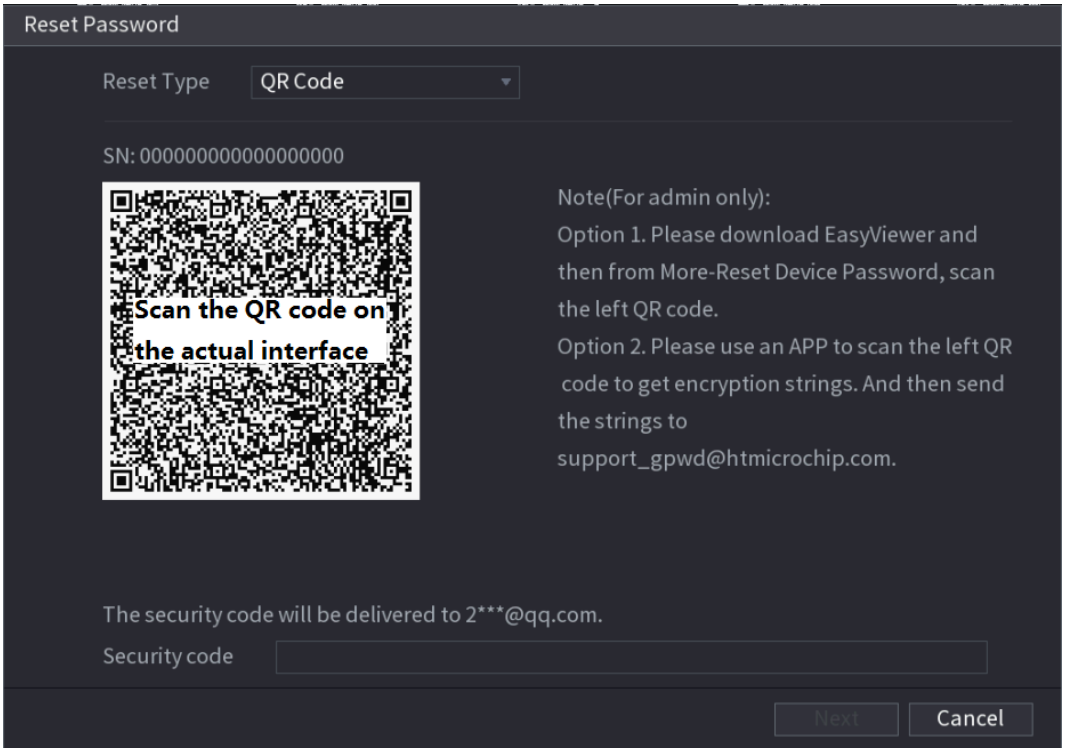
Step 3 Click **OK**.

The **Reset Password** interface is displayed. See Figure 3-5.

NOTE

After clicking **OK**, the system will collect your information for password reset, and the information includes but not limited to email address, MAC address, and device serial number. Please read the prompt carefully before clicking **OK**.

Figure 3-5 Reset password



Step 4 Reset the password.

- QR code

  Scan the QR code on the actual interface, and then follow the onscreen instructions to get the security code in your reserved email address. In the **Security code** box, enter the security code.

CAUTION

- You can get the security code twice by scanning the same QR code. If you need to get the security code once again, please refresh the interface.
- Please use the security code received in your email box to reset the password within 24 hours; otherwise the security code becomes invalid.

- Security questions

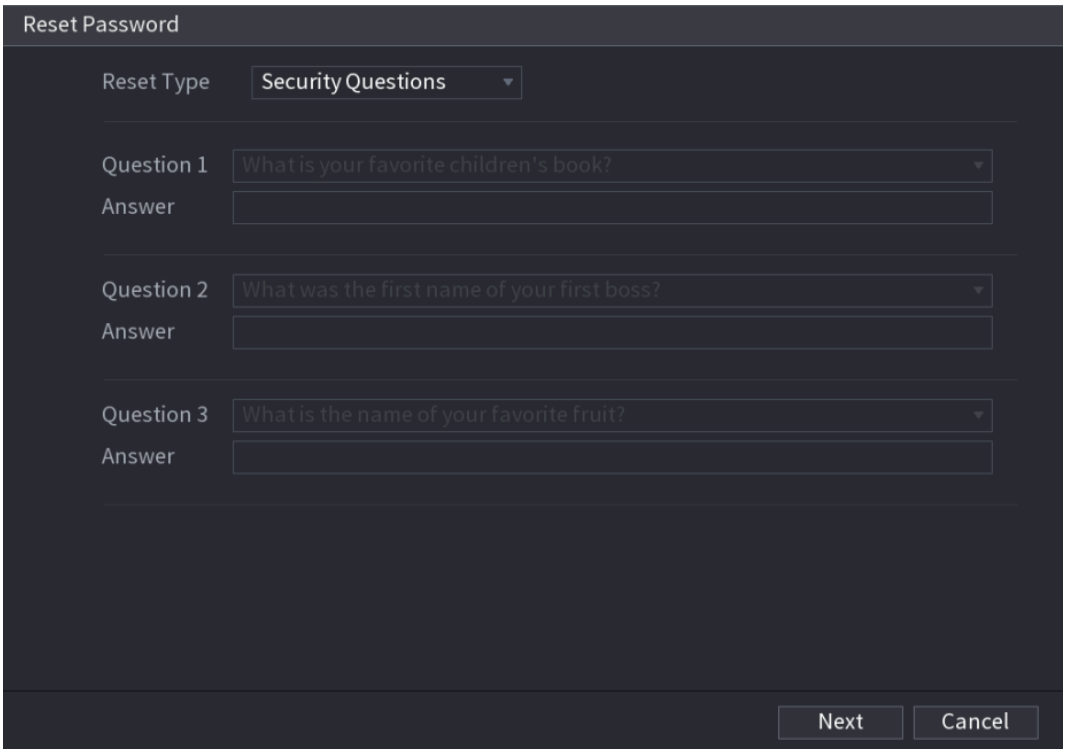
1) On the **Reset password** interface as shown in Figure 3-4, in the **Reset Type** list, select **Security Questions**, the **Security Questions** interface is displayed. See Figure 3-6.

   NOTE

   If you did not configure the security questions before, in the **Reset Type** list, there is no **Security Questions**.

2) In the **Answer** box, enter the correct answers.

Figure 3-6 Security questions



Step 5 Click **Next** and then follow the onscreen instructions to complete the password resetting.

3.3 Adding Remote Device

You can add remote devices by adding the IP address.

NOTE

This function is available after having configured the channel type as IP channel by selecting **Main Menu > CAMERA > CHANNEL TYPE**.

Step 1 Select **Main Menu > CAMERA > REGISTRATION > Registration**.

The **Registration** interface is displayed.

Step 2 Click **IP Search**.

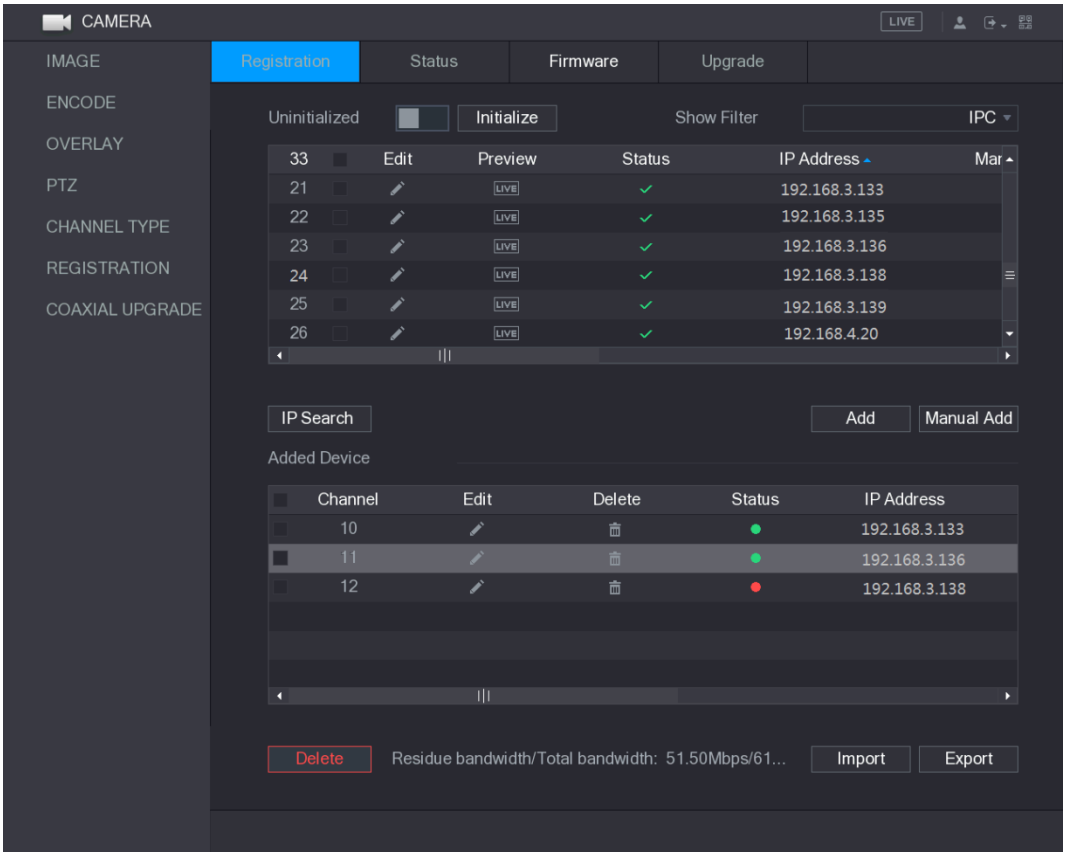
The searched devices are displayed.

Step 3 Add the device by either of the following ways.

- Double-click the device, or select the check box of the device and then click **Add**.
- Click **Manual Add**, configure the parameters and then click **Apply**.

The device is displayed in the **Added Device** area. See Figure 3-7.

Figure 3-7 Added device

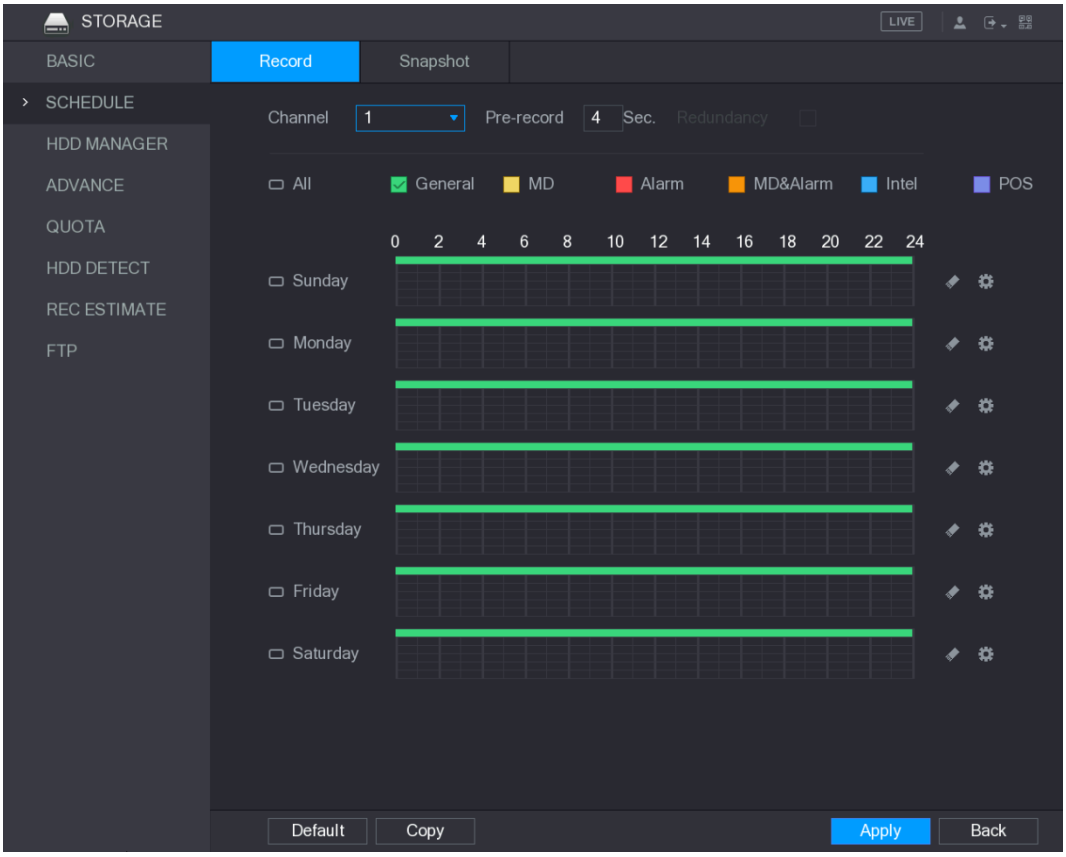


3.4 Configuring Recording Storage Schedule

Select **Main Menu > STORAGE > SCHEDULE > Record**, the **Record** interface is displayed, see Figure 3-8.

The default setting is 24 hours recording for all channels. You can modify the settings if needed.

Figure 3-8 Record storage configuration



3.5 Playing Back Recorded Video

You can search for and play back the recorded videos saved on the DVR.

Step 1 Select **Main Menu > VIDEO**.

The video search interface is displayed. See Figure 3-9.

Figure 3-9 Recorded video

Step 2 Select the source as **From R/W HDD** or **From I/O Device** from where you want to search for the recorded video.

Step 3 In the search type list, select **RECORD**.

Step 4 In the calendar area, select a date.

Step 5 In the **CAM NAME** list, select a channel.

Step 6 Click .

The system starts playing recorded video.

3.6 Configuring P2P Settings

You can add the DVR into your cell phone client or the platform to manage. For details, please refer to the P2P operation manual.

NOTE

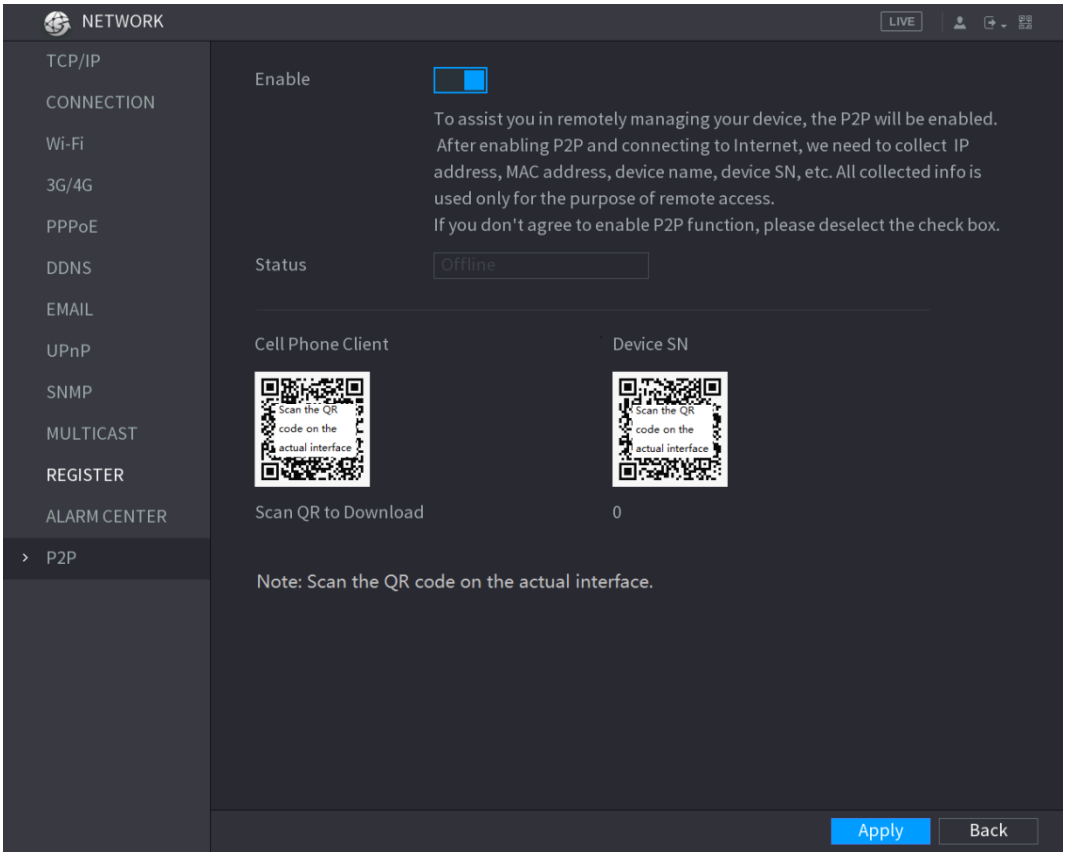
Make sure the DVR is connected into the Internet, and if yes, in the **Status** box of the P2P interface, it shows **Online**.

3.6.1 Entering P2P Interface

Step 1 Select **Main Menu > NETWORK > P2P**.

The **P2P** interface is displayed. See Figure 3-10.

Figure 3-10 P2P interface



Step 2 Enable the P2P function.

Step 3 Click **Apply**.

You can start adding the DVR into Cell Phone Client or the platform.

3.6.2 Adding DVR into Cell Phone Client

To use P2P function, take adding device into Cell Phone Client as an example.

NOTE

You can also enter the QR code interface by clicking on the top right of the interfaces after you have entered the Main Menu.

Step 1 Use your cell phone to scan the QR code under **Cell Phone Client** to download the application.

Step 2 On your cell phone, open the application, and then tap , the menu is displayed.

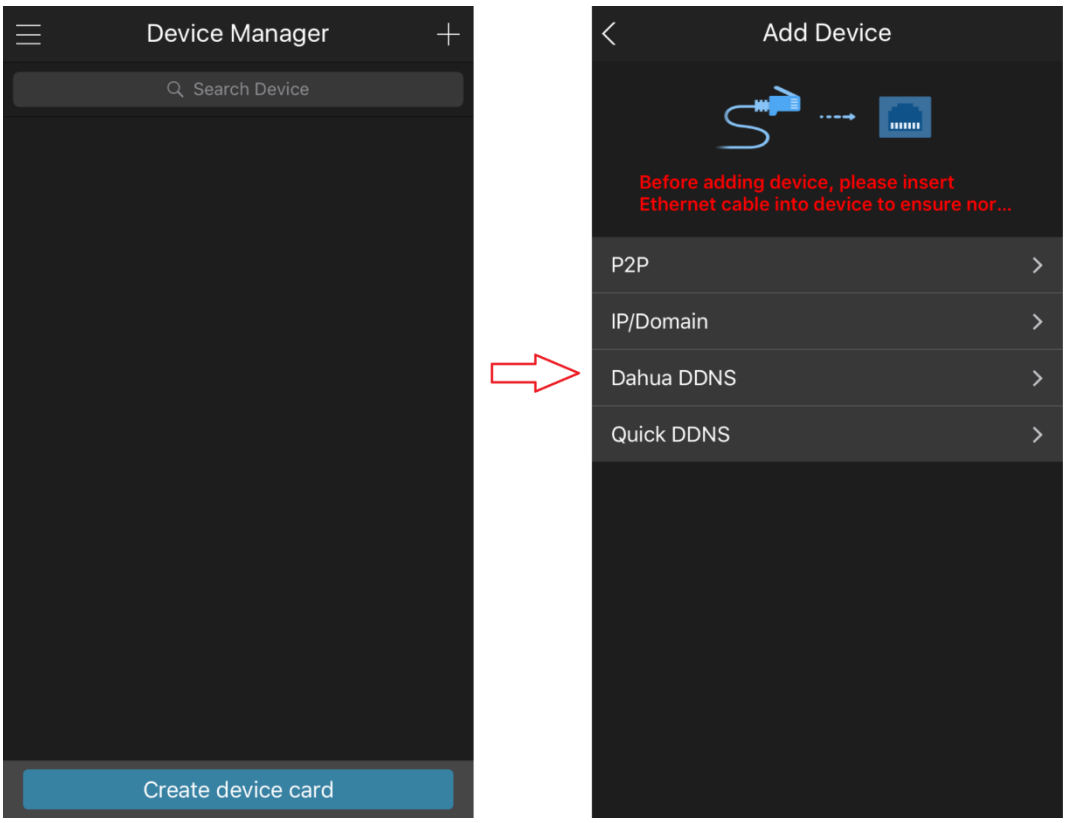
Step 3 Tap **Device Manager >** **>Add Device**.

The **Add Device** interface is displayed. See Figure 3-11.

NOTE

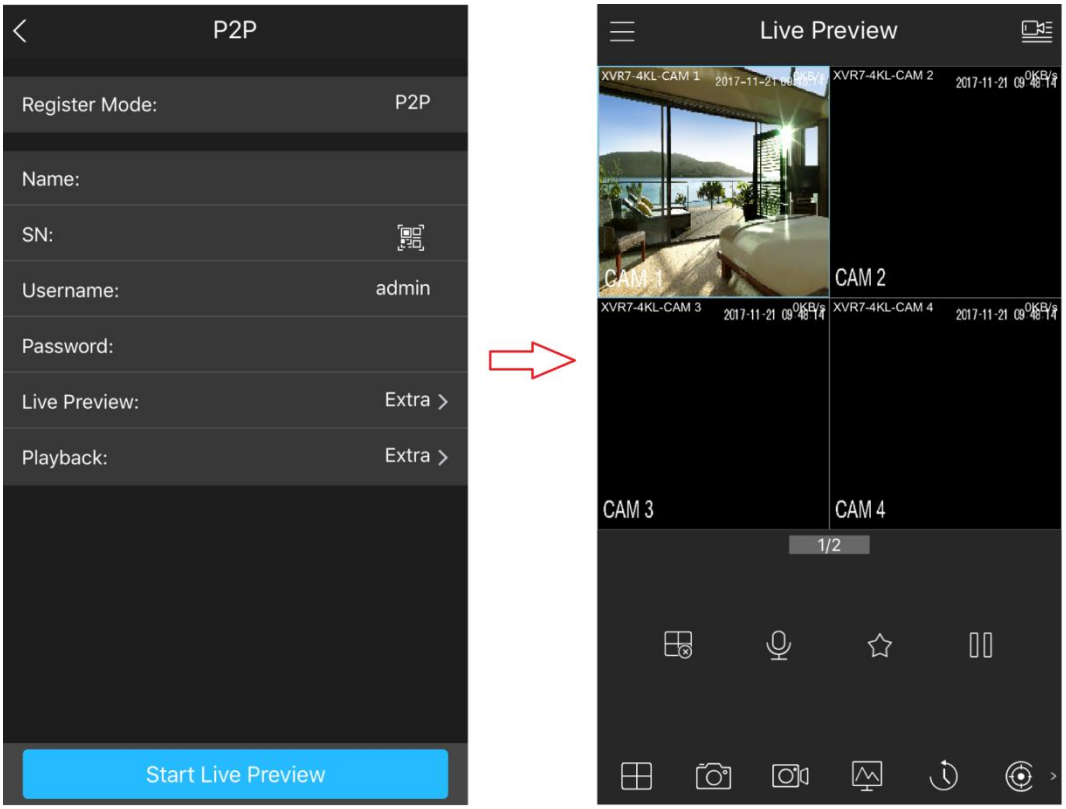
- If the DVR has not been initialized, follow the onscreen instructions to perform initialization first.
- You can add wireless device or wired device. The Guide takes adding wired device as an example.

Figure 3-11 Add device



Step 4 Tap **P2P**, enter a name for the DVR, the username and password, scan the QR code under **Device SN**, and then tap **Start Live Preview**. The DVR is added and displayed on the live view interface of the cell phone. See Figure 3-12.

Figure 3-12 Live view



3.7 Logout

On the top right of the Main Menu interface or any interface after you have entered the Main Menu, click .

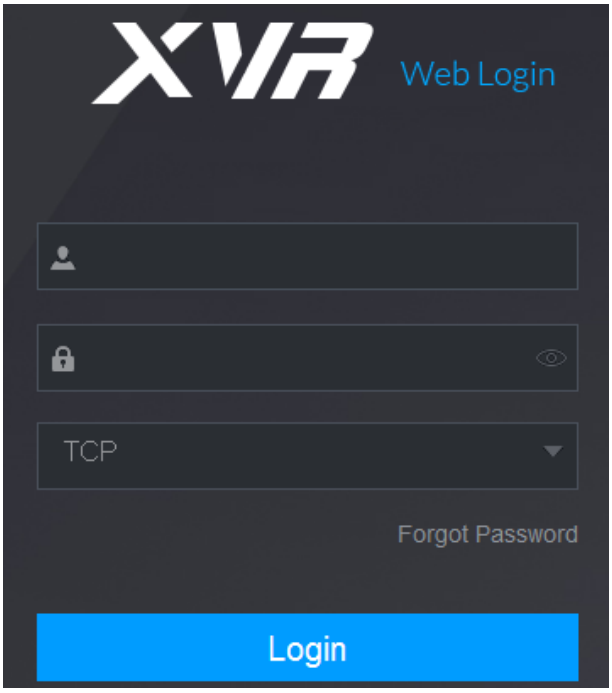
- Select **Logout**, you will log out the DVR.
- Select **Reboot**, the DVR will be rebooted.
- Select **Shutdown**, the DVR will be turned off.

You can also press the power button on the DVR to turn it off.

4 Web Login

Open the browser, enter the IP address of the DVR, and then press **Enter**. The **Login in** dialog box is displayed. See Figure 4-1. Properly enter the user name and password to login the web. For details, see *User's Manual*.

Figure 4-1 Login



NOTE

- Device initialization is required at the first login.
- The default administrator account is **admin**. The password is the one that was configured during initializing settings. To security your account, it is recommended to keep the password properly and change it periodically.
- You can select the protocol type as **TCP**, **UDP**, or **MULTICAST** depending on the networking structure. The default is **TCP**.
- If you forgot the password, click **Forgot Password** to reset the password.
- When entering the **Live** interface for the first time, follow the onscreen instructions "Please install plugins first!" to install the plugins.

Digital Video Recorder

Quick Start Guide

V1.0.0

Foreword

General

This quick start guide (hereinafter referred to as "the Manual") introduces the functions and operations of the DVR device (hereinafter referred to as "the DVR").

Safety Instructions

The following categorized signal words with defined meaning might appear in the Manual.

Signal Words	Meaning
DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
TIPS	Provides methods to help you solve a problem or save you time.
NOTE	Provides additional information as the emphasis and supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.0.0	First release.	July 2020

Privacy Protection Notice

As the DVR user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures including but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About the Manual

- The Manual is for reference only. If there is inconsistency between the Manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the Manual.
- The Manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the Manual.

Contact the customer service for the latest program and supplementary documentation.

- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the Manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the Manual are the properties of their respective owners.
- Visit our website, contact the supplier or customer service if there is any problem occurred when using the DVR.
- If there is any uncertainty or controversy, refer to our final explanation.

Important Safeguards and Warnings

The following description is the correct application method of the DVR. Read the Manual carefully before use to prevent danger and property loss. Strictly conform to the Manual during application and keep it properly after reading.

Operating Requirements

- Do not place and install the DVR in an area exposed to direct sunlight or near heat generating device.
- Do not install the DVR in a humid, dusty or fuliginous area.
- Keep its horizontal installation, or install it at stable places, and prevent it from falling.
- Do not drip or splash liquids onto the DVR; do not put on the DVR anything filled with liquids, in order to prevent liquids from flowing into the DVR.
- Install the DVR at well-ventilated places; do not block its ventilation opening.
- Use the DVR only within rated input and output range.
- Do not dismantle the DVR arbitrarily.
- Transport, use and store the DVR within allowed humidity and temperature range.

Power Requirements

- Use batteries according to requirements. Otherwise, it may result in fire, explosion or burning risks of batteries!
- To replace batteries, only the same type of batteries can be used.
- Dispose the exhausted batteries according to the instructions.
- Use electric wires within rated specifications recommended by local regulations.
- Use standard power adapter matched with this DVR. Otherwise, the user shall undertake resulting personnel injuries or DVR damages.
- Use power supply that meets SELV (safety extra low voltage) requirements, and supply power with rated voltage that conforms to Limited Power Source in IEC60950-1. For specific power supply requirements, refer to device labels.
- Products with category I structure shall be connected to grid power output socket, which is equipped with protective grounding.
- Appliance coupler is a disconnecting device. During normal use, keep an angle that facilitates operation.

Table of Contents

Foreword I
Important Safeguards and Warnings III
1 Local Operations 1
1.1 Starting the DVR 1
1.2 Initializing the DVR 1
1.3 Configuring Network 4
1.4 Configuring Encode Setting 6
1.5 Adding IP Camera 9
1.5.1 Changing Channel Type 9
1.5.2 Initializing IP Camera 10
1.5.3 Adding IP Camera by Search Result 14
1.5.4 Manually Adding IP Camera 16
1.6 Configuring Recorded Video Storage Schedule 19
1.7 Configuring P2P Settings 21
1.7.1 Enabling P2P Function 21
1.7.2 Adding the DVR to Smart Phone Client 22
1.8 Smart Motion Detection 23
1.9 Live View 26
1.10 Recording Playback 27
2 Logging in to Web 29
Appendix 1 Cybersecurity Recommendations 30

1 Local Operations

Slight difference might be found on the interfaces of different models. Following figures are for reference only. The actual product shall prevail.

1.1 Starting the DVR

Before starting the DVR, make sure that:

- The rated input voltage matches the DVR's power requirements.
- The power wire connection is ready.
- For device security, connect the DVR to the power adapter first and then connect it to the power socket.
- Always use stable current. It is recommended to use UPS as the power source.

1.2 Initializing the DVR

This topic shows how to initialize the DVR before use.

Background Information

When booting up for the first time, you need to configure the password information for **admin** (by default). To guarantee device security, we strongly recommend you properly keep the login password and regularly modify it.

Procedure

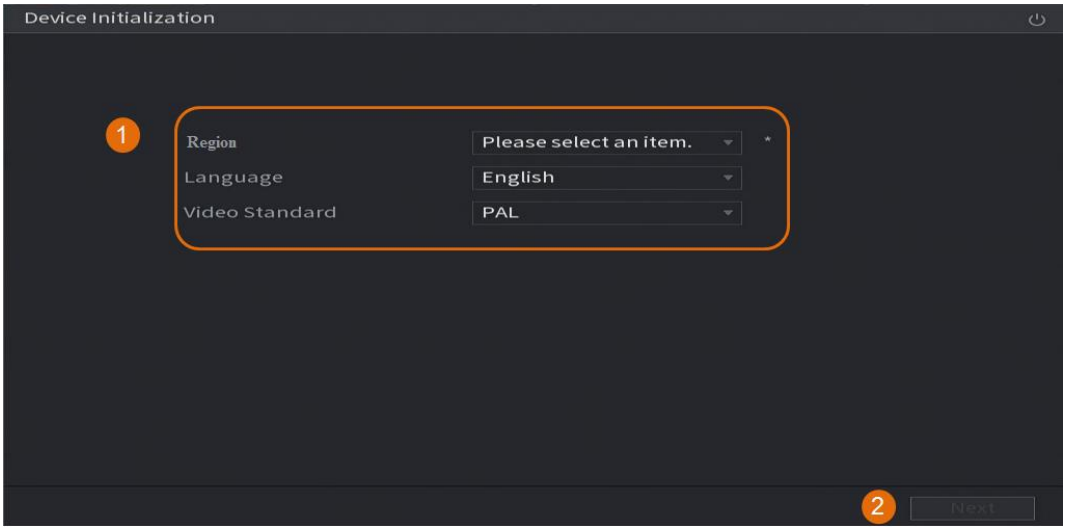
Step 1 Turn on the DVR.

The system enters device initialization interface.

Step 2 From the drop-down lists, select region, language and video standard as needed.

You can change these settings on setting pages of the DVR after initialization.

Figure 1-1 Set location, language and video standard

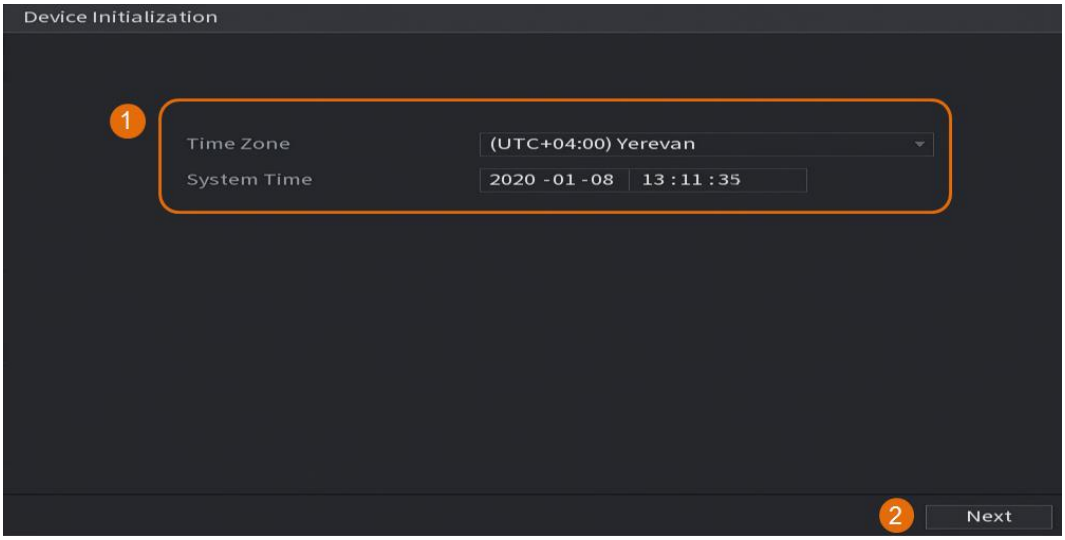


Step 3 Click **Next**.

Step 4 Read the Software License Agreement and select **I have read and agree to all terms**, and then click **Next**.

Step 5 Select time zone and configure system time, and then click **Next**.

Figure 1-2 Configure time zone and system time



Step 6 Configure the password information for device administrator, and then click **Next**.

Figure 1-3 Configure password information

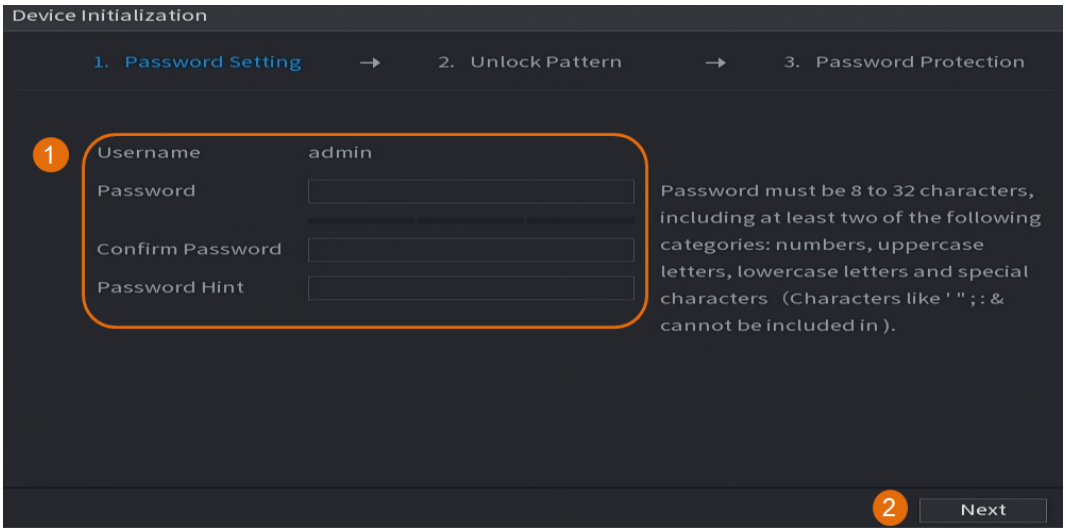
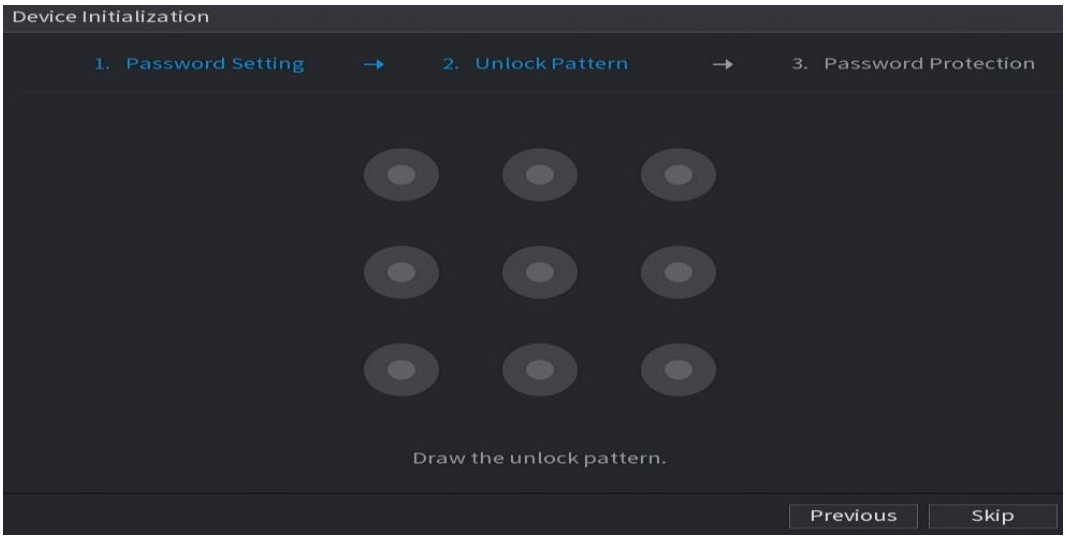


Table 1-1 Password information

Parameter	Description
Username	By default, the user is **admin** and you cannot change it.
Password	Enter a new password for device administrator in **Password** field, and confirm the password in the next field. The new password can be set from 8 characters to 32 characters and contains at least two types from numbers, letters and special characters (excluding"'", "'", ";", ":" and "&").
Confirm Password	
Password Hint	Enter a prompt question that will help you recall the password for your device. On the login interface, click and the prompt will be displayed to help you reset the password.

Step 7 (Optional) Use mouse to draw an unlock pattern, and then draw it again for confirmation.

Figure 1-4 Draw an unlock pattern

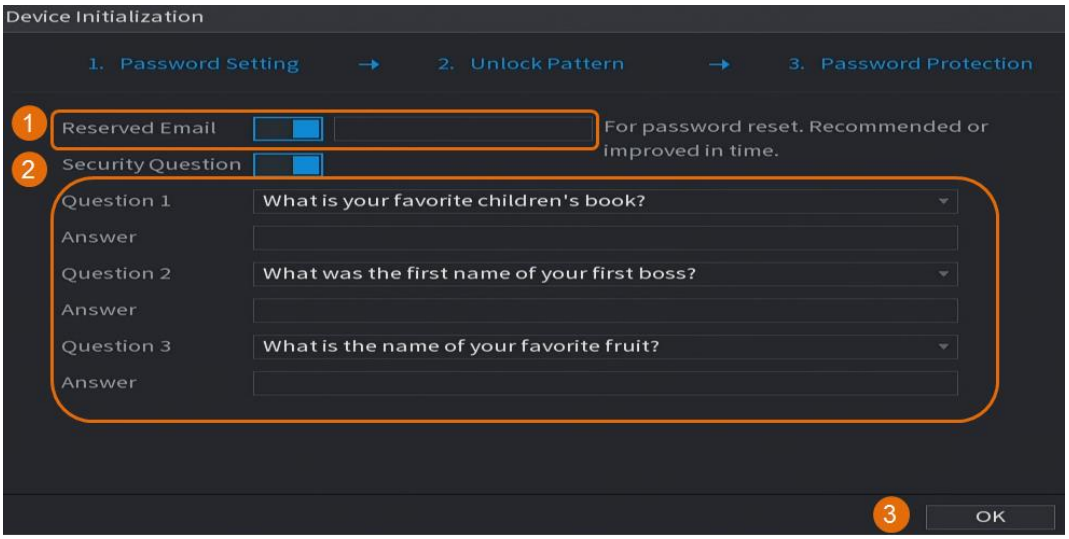


- The pattern that you want to set must cross at least four points.
- If you do not want to configure the unlock pattern, click **Skip**.
- Once you have configured the unlock pattern, it will be used as the default authentication method. If you skip this setting, enter the password for login.

Step 8 (Optional) Apply reserved email and security questions to the DVR.

- Enable **Reserved Email** and enter the email address.
- Enable **Security Question** and select questions from the drop-down lists for **Question 1**, **Question 2**, and **Question 3**, and then enter the answers to those questions.

Figure 1-5 Apply reserved email and security questions



Step 9 Click **OK**.

1.3 Configuring Network

You can configure the basic network settings such as net mode, IP version, and IP address for the DVR.

Step 1 Select **Main Menu** > **NETWORK** > **TCP/IP**.

Step 2 Configure parameters.

You can also configure network parameters in the Startup Wizard.

Figure 1-6 TCP/IP

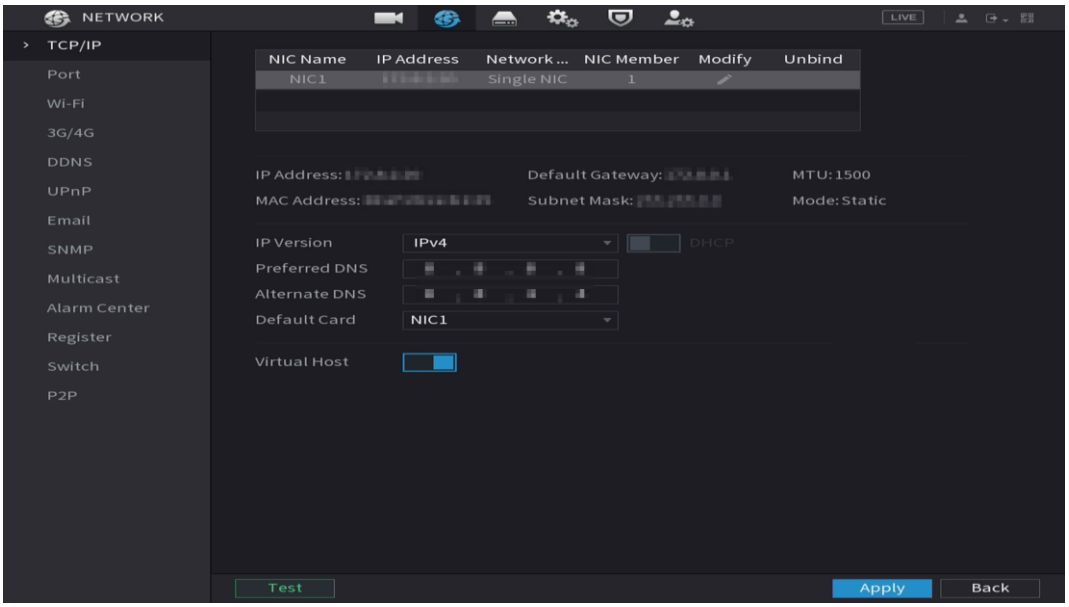


Table 1-2 TCP/IP parameters

Parameter	Description
IP Version	In the **IP Version** list, you can select **IPv4** or **IPv6**. Both versions are supported for access.
MAC Address	Displays the MAC address of the DVR.
DHCP	Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. ● If DHCP is effective, the obtained information will be displayed in the **IP Address**, **Subnet Mask** and **Default Gateway**. If not, all values show 0.0.0.0. ● If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway. IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	
Preferred DNS	Enter the IP address of DNS.
Alternate DNS	Enter the IP address of alternate DNS.

Parameter	Description
MTU	Enter a value for network card. The value ranges from 1280 byte to 1500 byte. The default is 1500. The suggested MTU values are as below. ● 1500: The biggest value of Ethernet information package. This value is typically selected if there is no PPPoE or VPN connection, and it is also the default value of some routers, network adapters and switches. ● 1492: Optimized value for PPPoE. ● 1468: Optimized value for DHCP. ● 1450: Optimized value for VPN.
Test	Click **Test** to test if the entered IP address and gateway are interworking.

Step 3 Click **OK**.

1.4 Configuring Encode Setting

This topic shows how to set encode settings for each channel.

Procedure

Step 1 Select **Main Menu** > **CAMERA** > **Encode** > **Audio/Video**.

Step 2 Configure the parameters of the main/sub streams .

Figure 1-7 Audio/Video

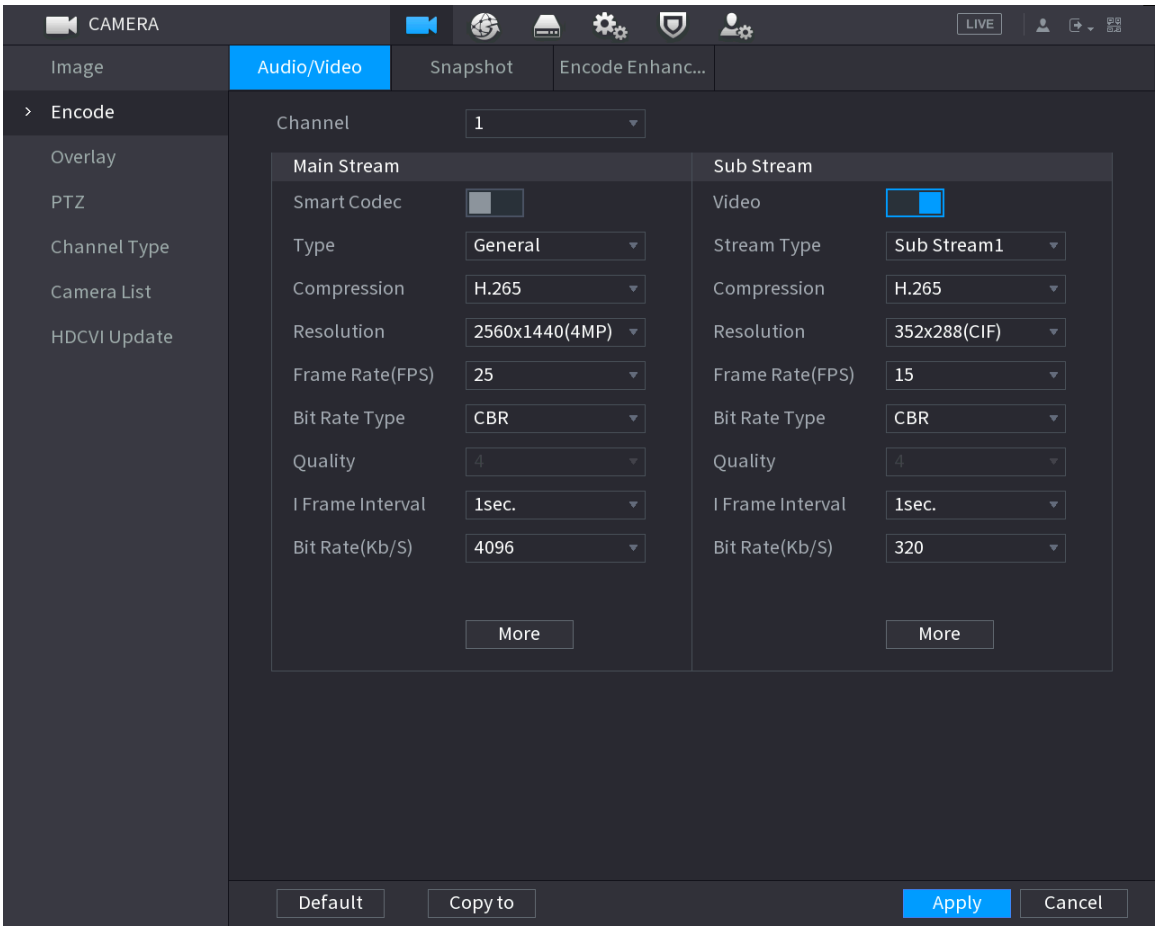


Table 1-3 Audio/Video parameters

Parameter	Description
Channel	In the **Channel** list, select the channel that you want to configure the settings for.
Smart Codec	Enable the smart codec function. This function can reduce the video bit stream for non-important recorded video to maximize the storage space.
Type	• Main Stream: From the **Type** drop-down list, select **General**, **Motion**, or **Alarm**. • Sub Stream: This setting is not configurable.
Compression	In the **Compression** list, select the encode mode. • H.265: Main profile encoding. This setting is recommended. • H.264H: High profile encoding. Low bit stream with high definition. • H.264: General profile encoding. • H.264B: Baseline profile encoding. This setting requires higher bit stream compared with other settings for the same definition.
Resolution	From the Resolution list, select a resolution for video output. The maximum video resolution may vary model to model.

Parameter	Description
Bit Rate Type	From the **Bit Rate Type** drop-down list, select resolution for the video. The maximum video resolution might be different dependent on your device model.
Frame Rate (FPS)	Configure the frames per second for the video. The higher the value, the clearer and smoother the image will become. Frame rate changes along with the resolution. Generally, in PAL format, you can select the value from 1 to 25; in NTSC format, you can select the value from 1 to 30. However, the specific range of frame rate that you can select depends on the capability of the DVR.
Quality	This function is available if you select **VBR** in the **Bit Rate** List. The higher the value, the better the image will become.
I Frame Interval	The interval between two reference frames.
Bit Rate (Kb/S)	From the **Bit Rate** drop-down list, select a value or enter a customized value to change the image quality. The bigger the value is, the better the image will become.
Video	Enable the function for sub stream.
Audio Audio Source Compression	Click **More**, the **More** interface is displayed. ● Audio: This function is enabled by default for main stream. You need to manually enable it for sub stream 1. Once this function is enabled, the recorded video file is composite audio and video stream. ● Audio Source: In the **Audio Source** list, you can select **LOCAL** and **HDCVI**. ◇ **LOCAL**: The audio signal is input from Audio input port. ◇ **HDCVI**: The audio signal is input from HDCVI camera. ● Audio Format: From the **Compression** drop-down list, select a format as needed.

Step 3 Click **Apply**.

You can click **Copy to** to copy the settings to other channels.

1.5 Adding IP Camera

You can add an IP camera by search result or by manually entering IP information. Before adding IP camera, you shall change at least one analog channel to IP channel.

Cameras you want to add must be in the same network with the DVR.

1.5.1 Changing Channel Type

You can convert channel type to IP channel when you need to add IP camera to the DVR.

Background Information

All channels of the DVR are set as analog channels by default, and you can convert them to IP channels.

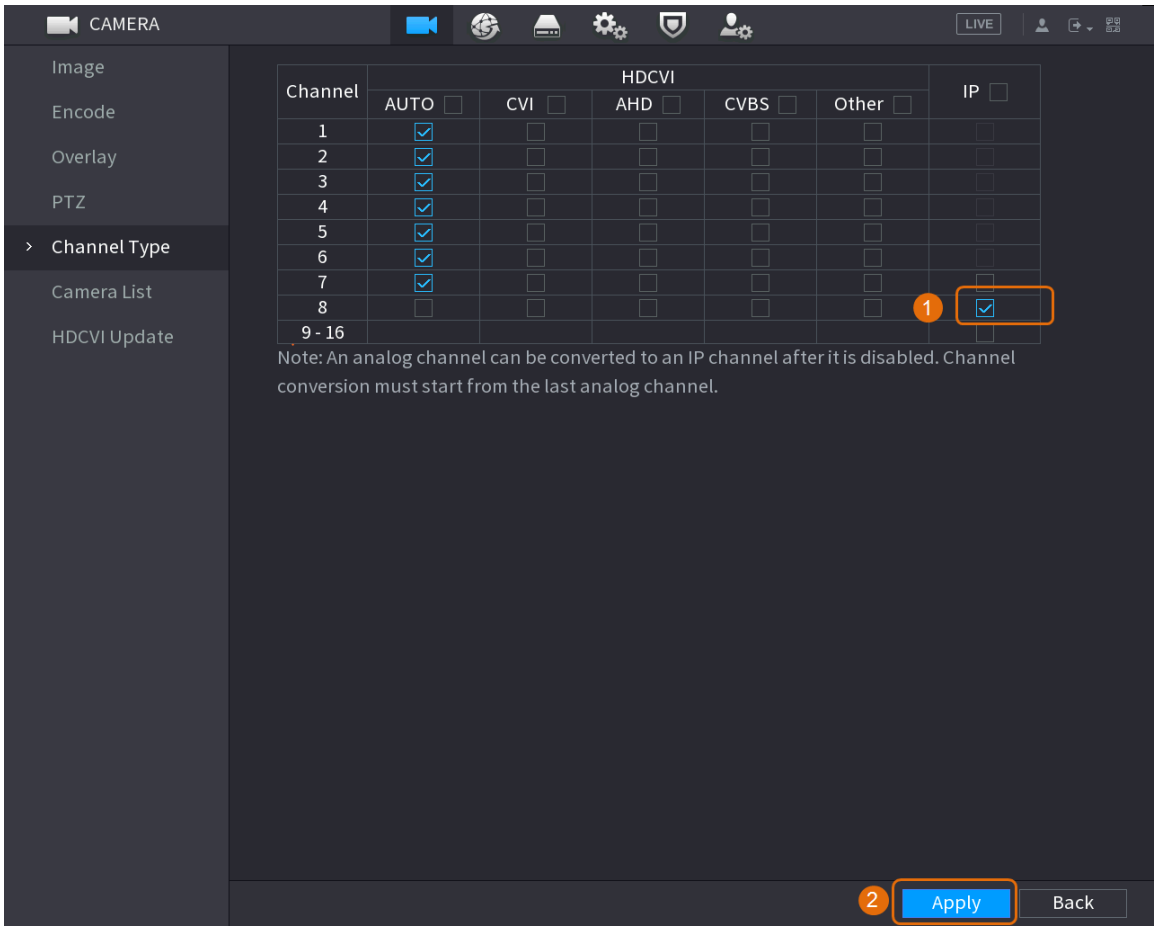
Procedure

Step 1 Select **Main Menu** > **CAMERA** > **Channel Type**.

Step 2 Select the check box(es) in **IP** column.

- The channel selection for analog camera or IP camera are in sequence, for example, if you want to convert channels for IP cameras, you need to select from the last channel number Channel **8** first, which means, you cannot select channel **7**directly until you have selected channel **8**.
- In the case of the following figure, the 9–16 channels are only for IP cameras and the range varies with the model you purchased. The actual product shall prevail.

Figure 1-8 Select IP channel



Step 3 Click **Apply** and follow onscreen instructions to complete the settings.

1.5.2 Initializing IP Camera

The topic shows how to initialize new cameras or the cameras after restoring factory defaults.

Background Information

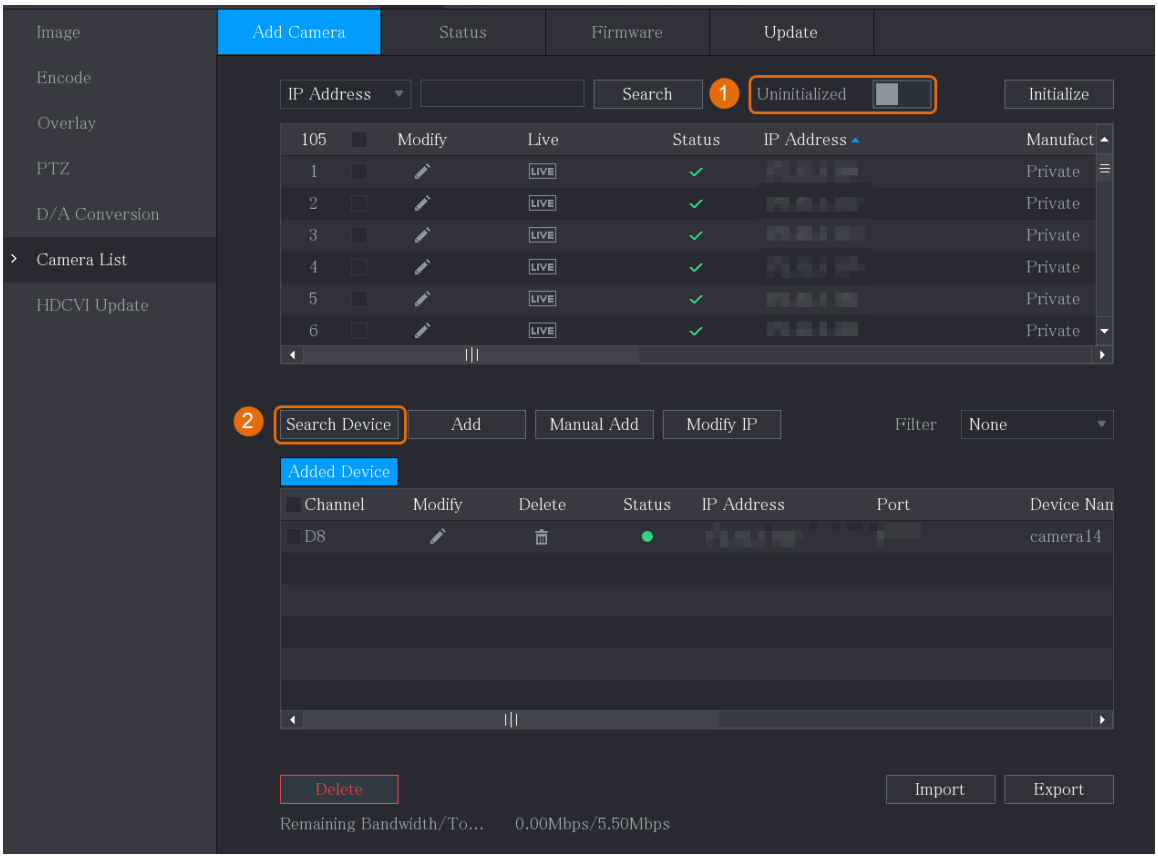
The IP camera shall be initialized before connecting to an DVR, otherwise the connection will fail. The initialization will change IP camera's login password and IP address.

Procedure

Step 1 Select **Main Menu** > **Camera** > **Camera List** > **Add Camera**.

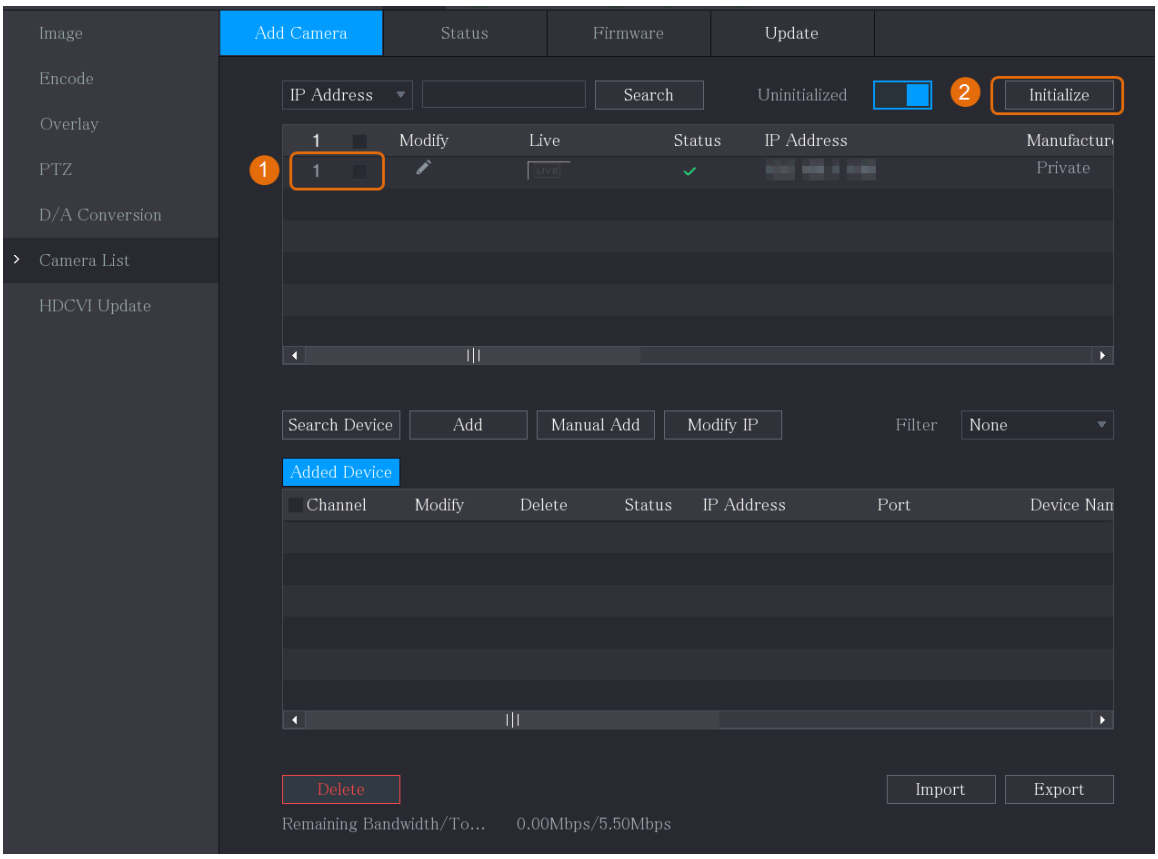
Step 2 Enable **Uninitialized**, and then click **Search Device**.

Figure 1-9 Search uninitialized device



Step 3 Select the camera to be initialized and then click **Initialize**.

Figure 1-10 Initialize the camera



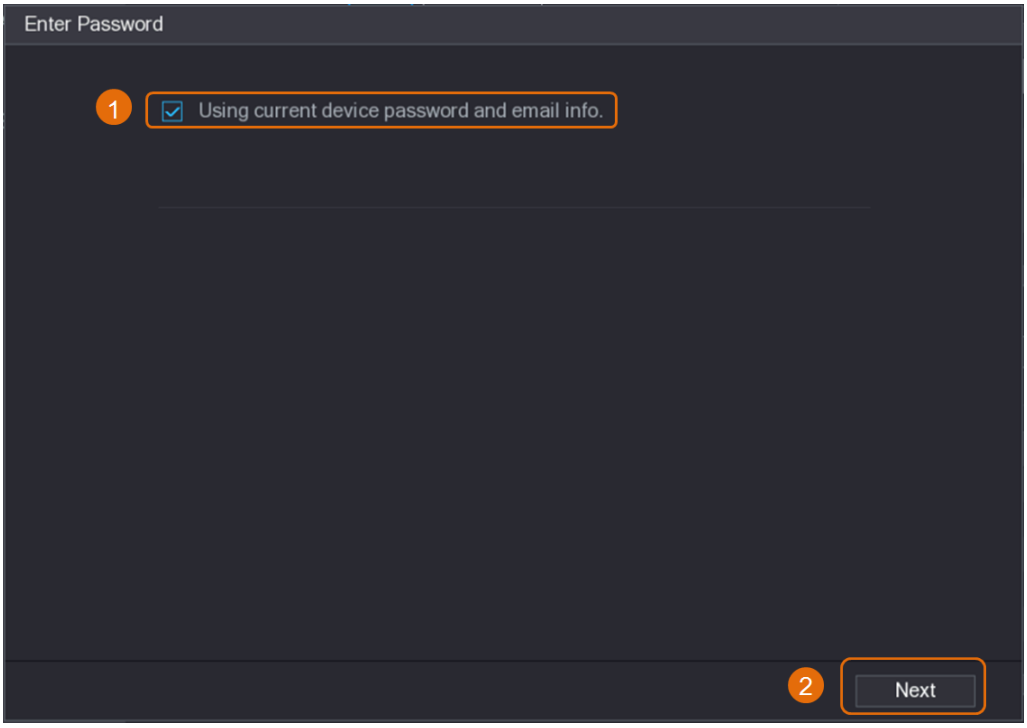
Step 4 Apply password and email information to the IP camera.

- Use the DVR's settings.

1. Select **Using current device password and email info.**.

This check box is selected by default.

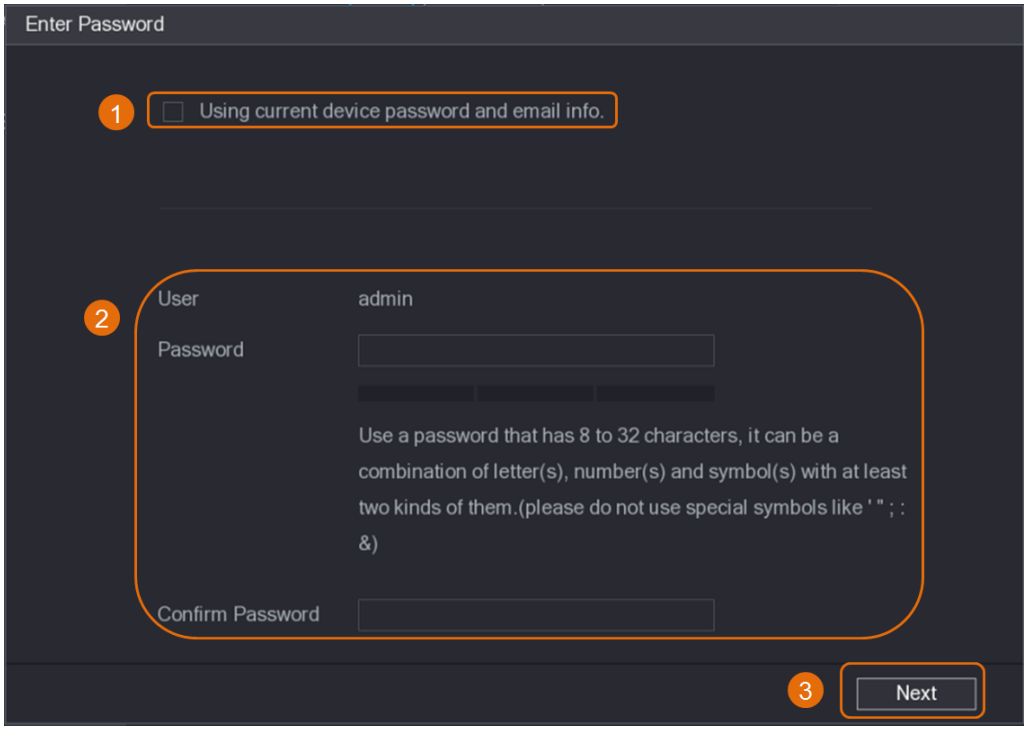
Figure 1-11 Apply device settings



2. Click **Next**.

- Manually set password and email information.
  1. Cancel **Using current device password and email info.**.

Figure 1-12 Set password



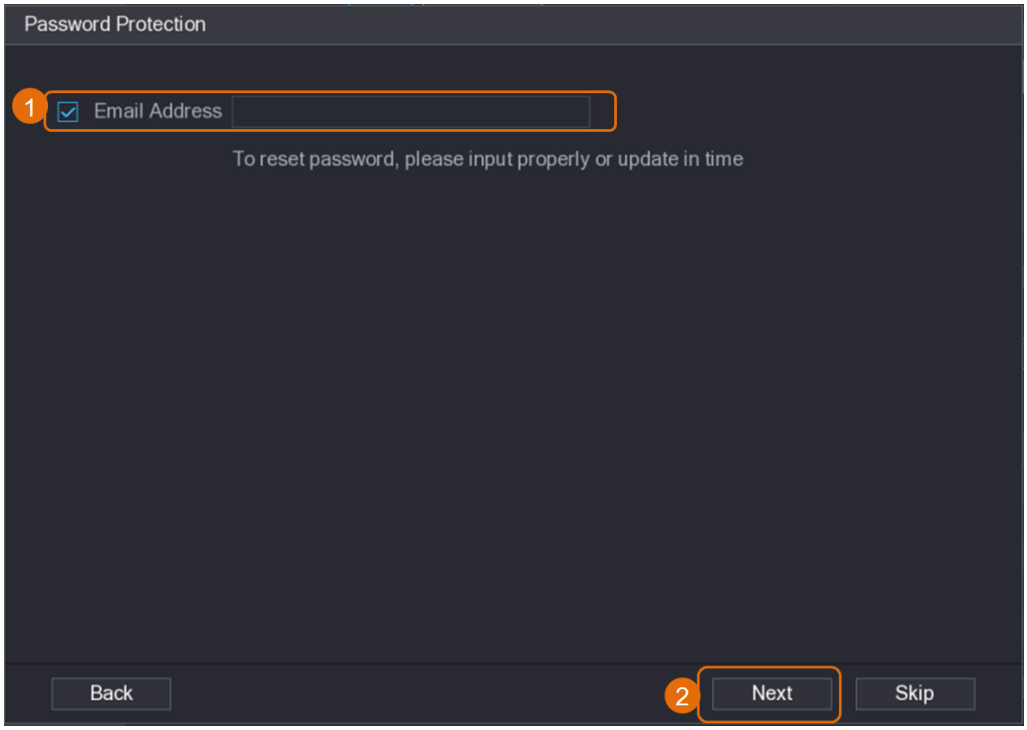
2. Set password.

Table 1-4 Password

Parameter	Description
User	The default value is **admin** that cannot be changed.
Password	The new password can be set from 8 characters to 32 characters and contains at least two types from numbers, letters and special characters (excluding"'", """, ";", ":" and "&"). Enter a strong password according to the password strength bar indication.
Confirm Password	

3. Click **Next**.
4. Enter an email address and click **Next**.

Figure 1-13 Set email information

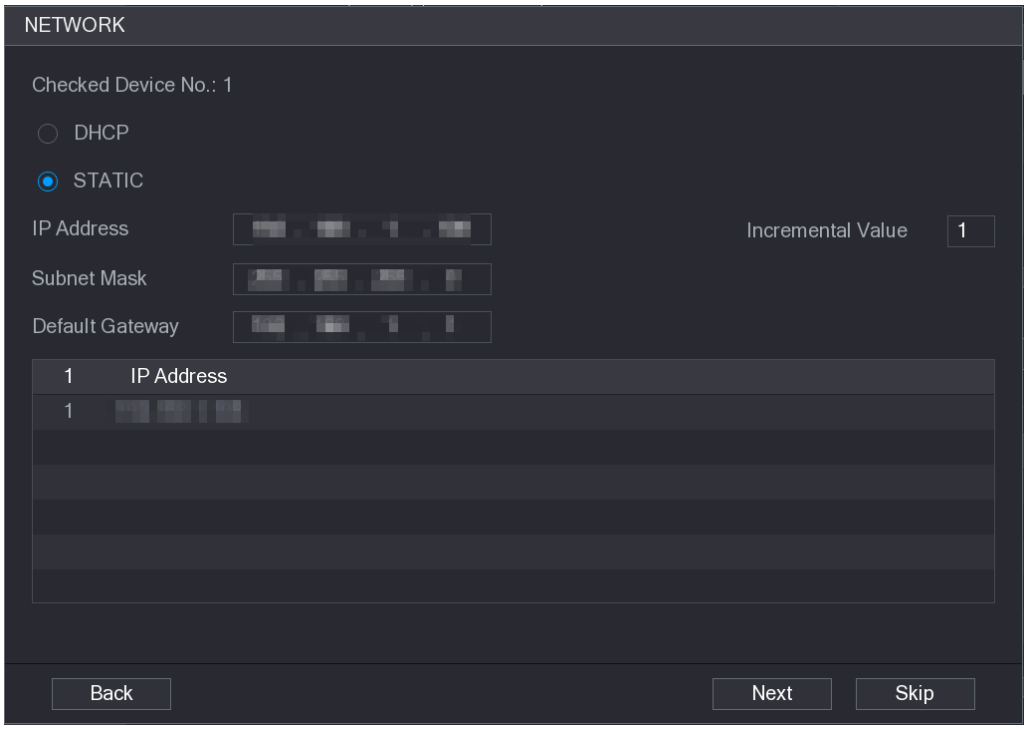


Step 5 Configure camera IP address.

- Select **DHCP** if there is a DHCP server deployed.
- Select **Static**, and then input IP address, subnet mask, default gateway and incremental value.

Set the incremental value when you need to change IP addresses of multiple cameras at one time. The DVR will incrementally add the value on to the fourth section of the IP address when allocate IP addresses for those cameras.

Figure 1-14 Configure IP address



Step 6 Click **Next**.

Wait 1–2 minutes for the initialization to complete.

Step 7 Click **Finished**.

1.5.3 Adding IP Camera by Search Result

Prerequisites

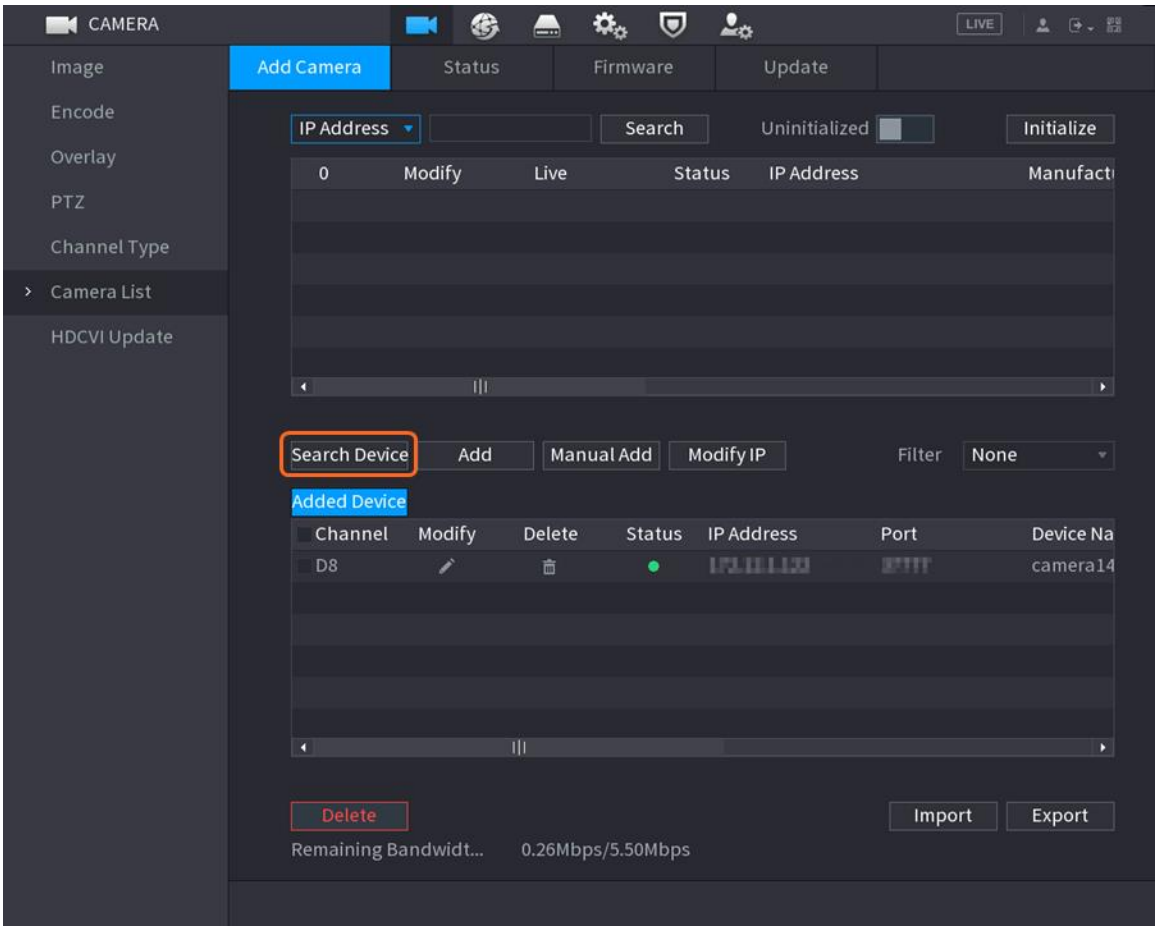
Make sure that the cameras you want to add have already been initialized and connected to the right network.

Procedure

Step 1 Select **Main Menu** > **CAMERA** > **Camera List** > **Add Camera**.

Step 2 Click **Search Device**.

Figure 1-15 Search device



Step 3 Add IP cameras.

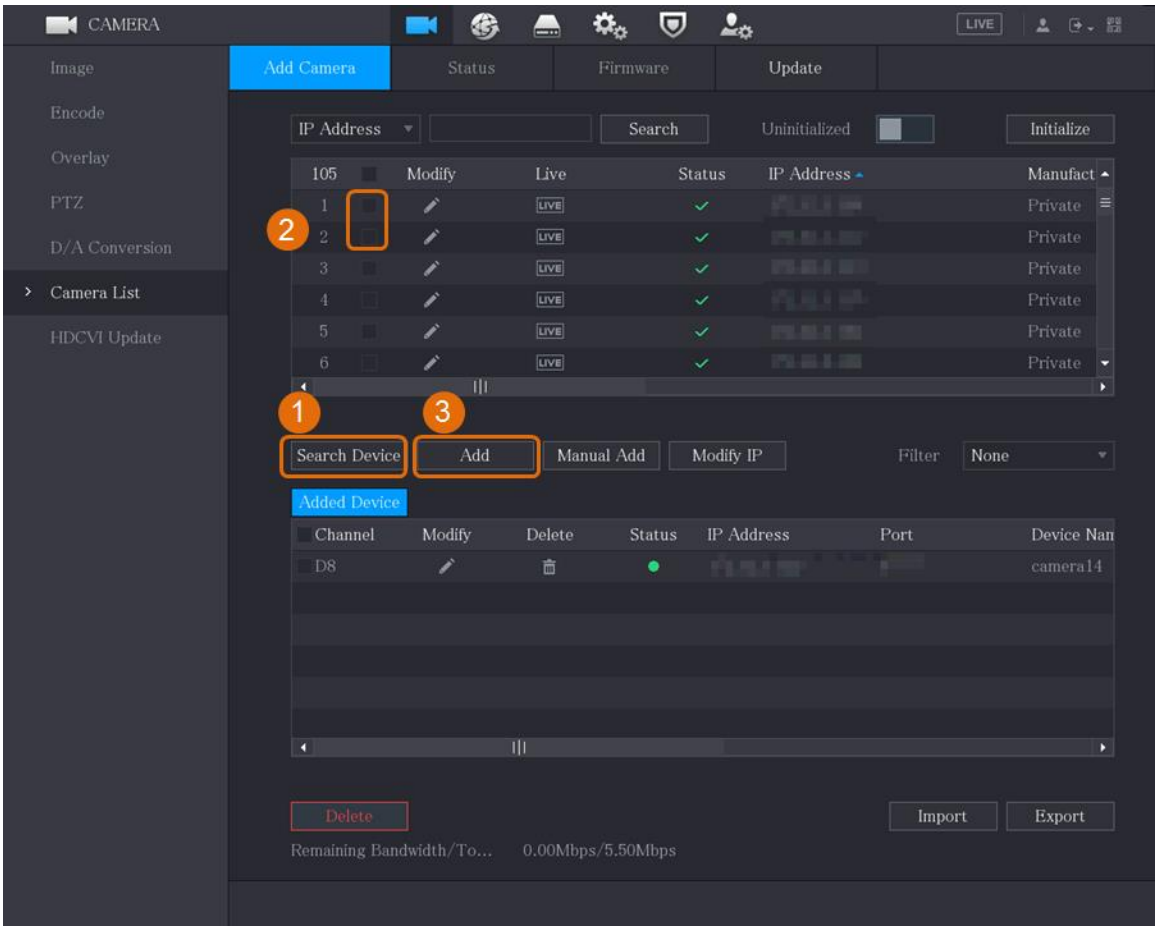
- Add by double-click: Double-click the target camera to add it to **Added Device** list.

  You can add only one camera by search result at one time.

- Add by check box: Select the check box of the target camera, and then click **Add** to add it to **Added Device** list.

You can select more than one check box and add cameras in batches.

Figure 1-16 Add IP camera by search result



Result

- If the status of the added camera is green ( ), it indicates the camera is properly added to the DVR.
- If the status of the added camera is red ( ), it indicates connection failure between the camera and the DVR. Check the parameters of the camera such as password, protocol and channel number, and then try adding it again.

1.5.4 Manually Adding IP Camera

You can add an IP camera by IP information at one time.

Prerequisites

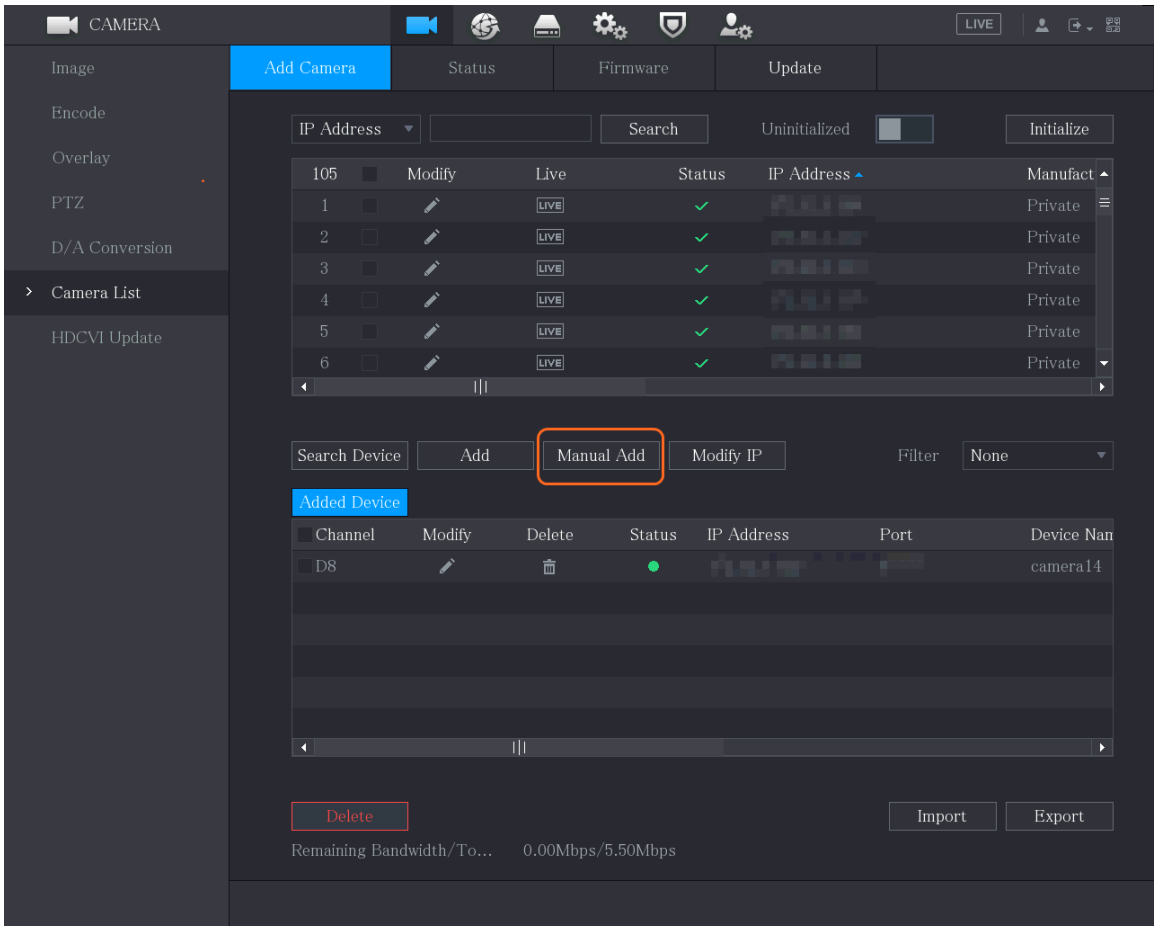
Make sure that the cameras you want to add have already been initialized and connected to the right network.

Procedure

Step 1 Select **Main Menu** > **CAMERA** > **Camera List** > **Add Camera**.

Step 2 Click **Manual Add**.

Figure 1-17 Manual add



Step 3 In the **Manual Add** dialog box, configure parameters.

Figure 1-18 Configure manual add parameters

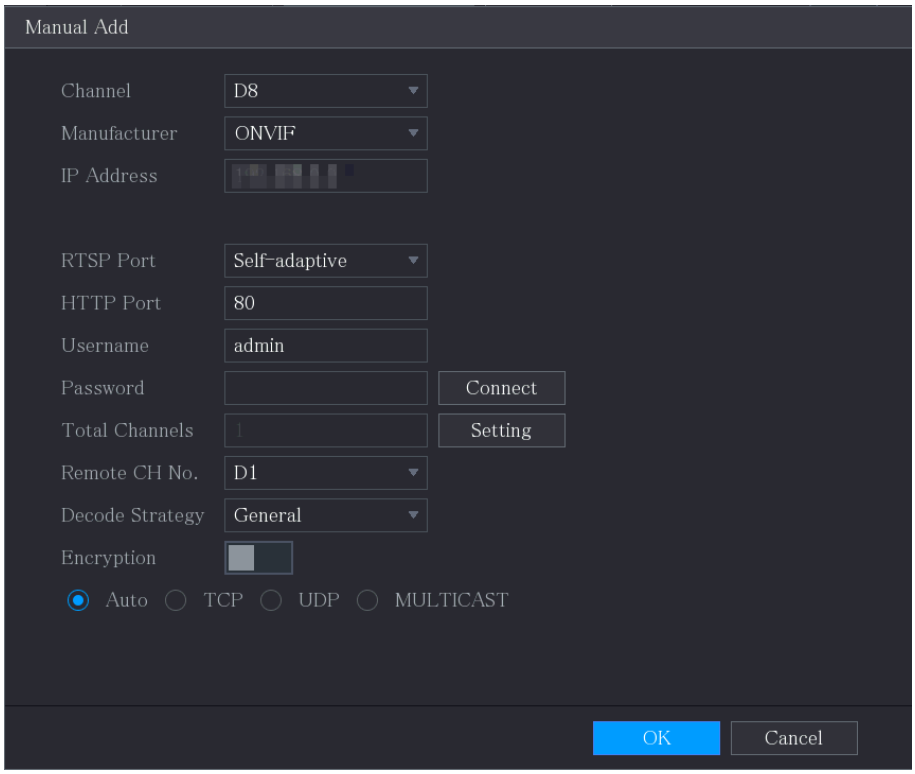


Table 1-5 Manual add parameters

Parameter	Description
Channel	From the **Channel** drop-down list, select the channel that you want use on the DVR to connect the remote device.
Manufacturer	From the **Manufacturer** drop-down list, select the manufacturer of the remote device.
IP Address	In the **IP Address** field, enter the IP address of the IP camera. Change the default value (192.168.0.0) which the system cannot connect to.
RTSP Port	The default value is 554. You can change the value as needed.
HTTP Port	The default value is 80. You can change the value as needed. If you enter another value, for example, 70, and then you should enter 70 after the IP address when logging in to the DVR by browser.
TCP Port	The default value is 37777. You can change the value as needed.
Username	Enter the username of the remote device.
Password	Enter the password of the user for the remote device.
Remote CH No.	Enter the remote channel number of the remote device that you want to add.
Decoder Strategy	In the **Decoder Strategy** list, select **Default**, **Realtime**, or **Fluent** as needed.

Parameter	Description
Protocol Type	• If the IP camera is added through private protocol, select **TCP**. • If the IP camera is added through ONVIF protocol, the select **Auto**, **TCP**, **UDP**, or **MULTICAST**. • If the IP camera is added through other manufacturers, select **TCP** or **UDP**.
Encryption	If the IP camera is added through ONVIF protocol, enabling the **Encryption** check box will provide encryption protection to the data being transmitted. To use this function, the HTTPS function must be enabled for the remote IP camera.

Step 4 Click **OK**.

1.6 Configuring Recorded Video Storage Schedule

By default, all cameras continuously record videos 24 hours a day. You can modify the settings as needed.

You can also configure storage schedule in the Startup Wizard.

Procedure

Step 1 Select **Main Menu** > **STORAGE** > **Schedule** > **Record**.

Figure 1-19 Record schedule

Step 2 Configure parameters.

Table 1-6 Record parameters

Parameter	Description
Channel	From the **Channel** drop-down list, select the channel to change video recording settings for.
Pre-record	In the **Pre-record** field, set the time for capturing extra video that occurs before an event to provide context to a recording. Value range: 0 to 30 s.
Redundancy	Allows users to set one of the HDDs as the redundant HDD to save the recorded files into different HDDs. In case of HDD failure, you can find the backup recoding in the redundant HDD. ● Select **Main Menu** > **STORAGE** > **Disk Manager**, and then set a HDD as the redundant HDD. ● Select **Main Menu** > **STORAGE** > **Schedule** > **Record**, and then select the **Redundancy** check box. ◇ If the selected channel is not recording, the redundancy function takes effect next time you record no matter you select the check box or not. ◇ If the selected channel is recording, the current recorded files will be packed, and then start recording according to the new schedule. ● This function is available on select models. ● The redundant HDD only backs up the recorded videos but not snapshots.
Event type	Select the check box of the event types. ● **General**: General recording means that the DVR records all videos for the specified time frame. General recording is represented by the color ~~yellow~~green. ● **Motion**: Motion recording means that the DVR records video only when the motion detection is triggered. Motion recording is represented by the color yellow. ● **Alarm**: Alarm recording means that the DVR records video when an alarm is triggered. Alarm recording is represented by the color ~~yellow~~red. ● **M&A**: M&A recording combines motion recording and alarm recording. The device records video when the motion detection or any alarm is triggered. M&A recording is represented by the color orange. ● **Intelligent**: Intelligent recording means that the DVR records video when the smart detection is triggered. Intelligent recording is represented by the color blue. ● **POS**: POS recording means that the DVR records video when the POS machine is used to make a payment. POS recording is represented by the color purple.

Parameter	Description
Period	Defines a period during which the configured recording setting is active. The system only activates the alarm in the defined period.
Copy to	Click **Copy to** to copy the settings to other channels.

Step 3 Set the schedule by drawing or editing.

- Drawing: Press and hold the left button of the mouse and drag the mouse to draw the period.
- Editing: Click to configure the period and then click **OK**.

Step 4 Click **Apply**.

The configured record schedule can come into effect only when the auto record function is enabled. For details to enable auto record, see User's Manual.

1.7 Configuring P2P Settings

You can use the QR code to connect a smart phone to the DVR for management.

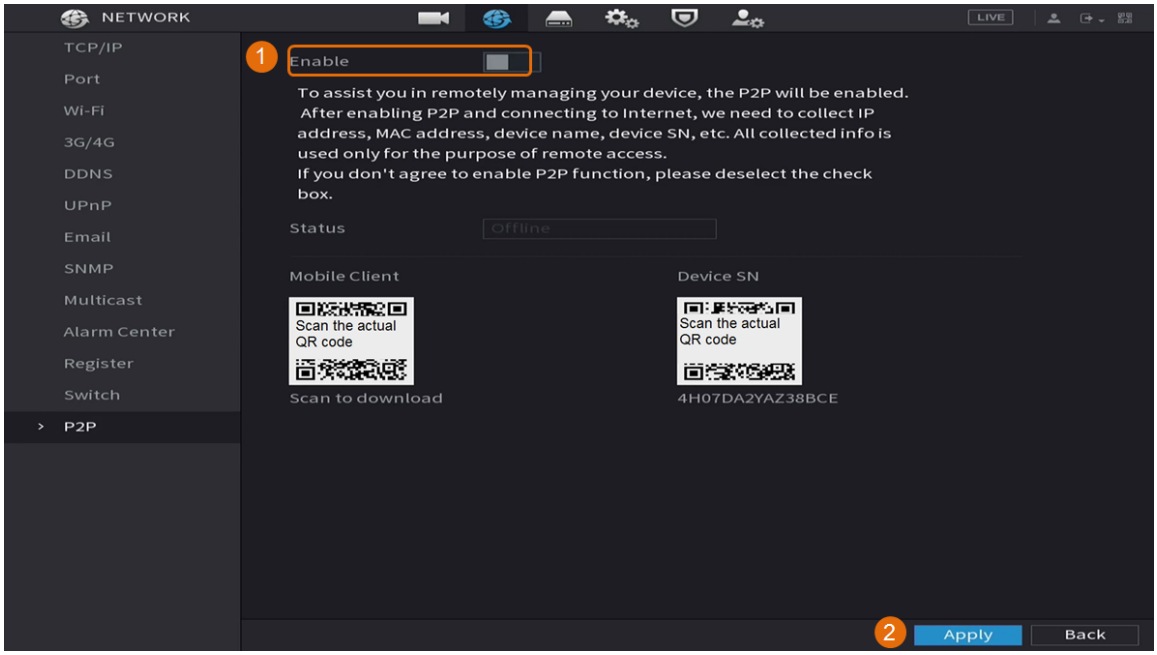
Make sure that the DVR has been connected to the Internet, and if yes, in the **Status** box of the P2P interface, it shows **Online**.

1.7.1 Enabling P2P Function

You need to enter P2P interface to enable P2P function and scan the QR code to download the smart phone application.

Step 1 Select **Main Menu** > **NETWORK** > **P2P**.

Figure 1-20 P2P



Step 2 Click **Enable** to enable P2P function.

Step 3 Click **Apply**

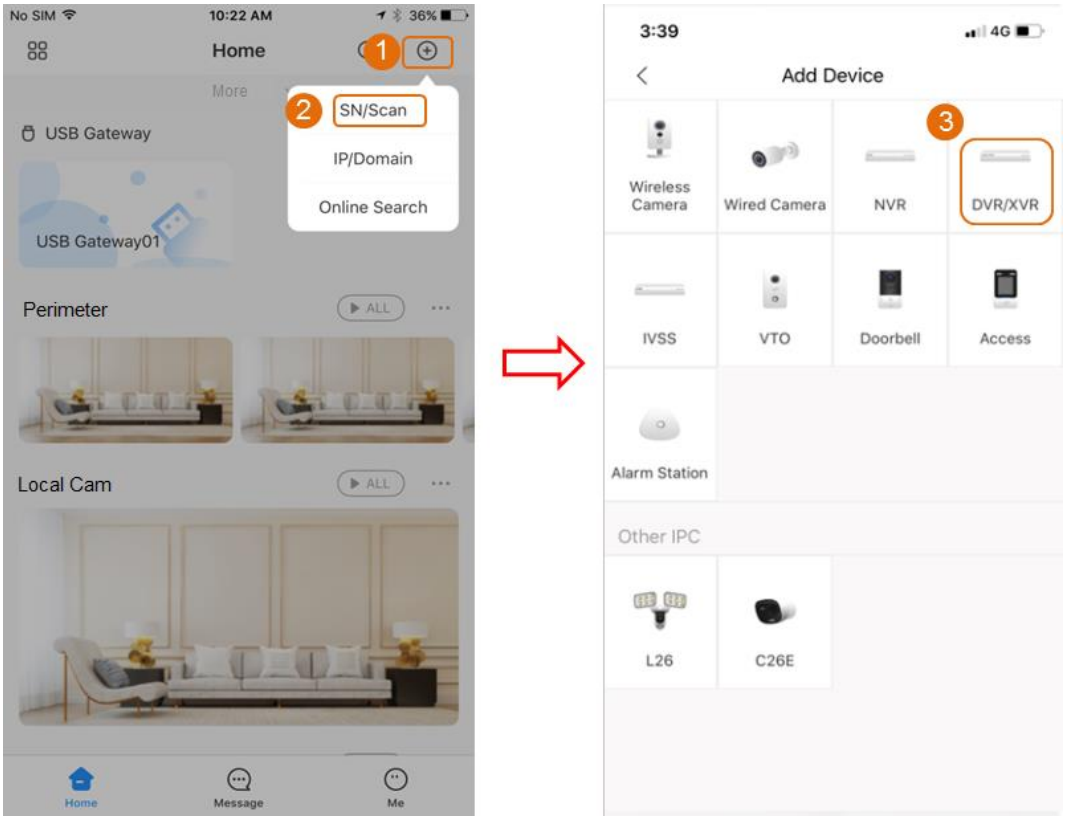
1.7.2 Adding the DVR to Smart Phone Client

This topic takes adding the DVR to smart phone client as an example for smart phone management.

Step 1 Open the application and tap .

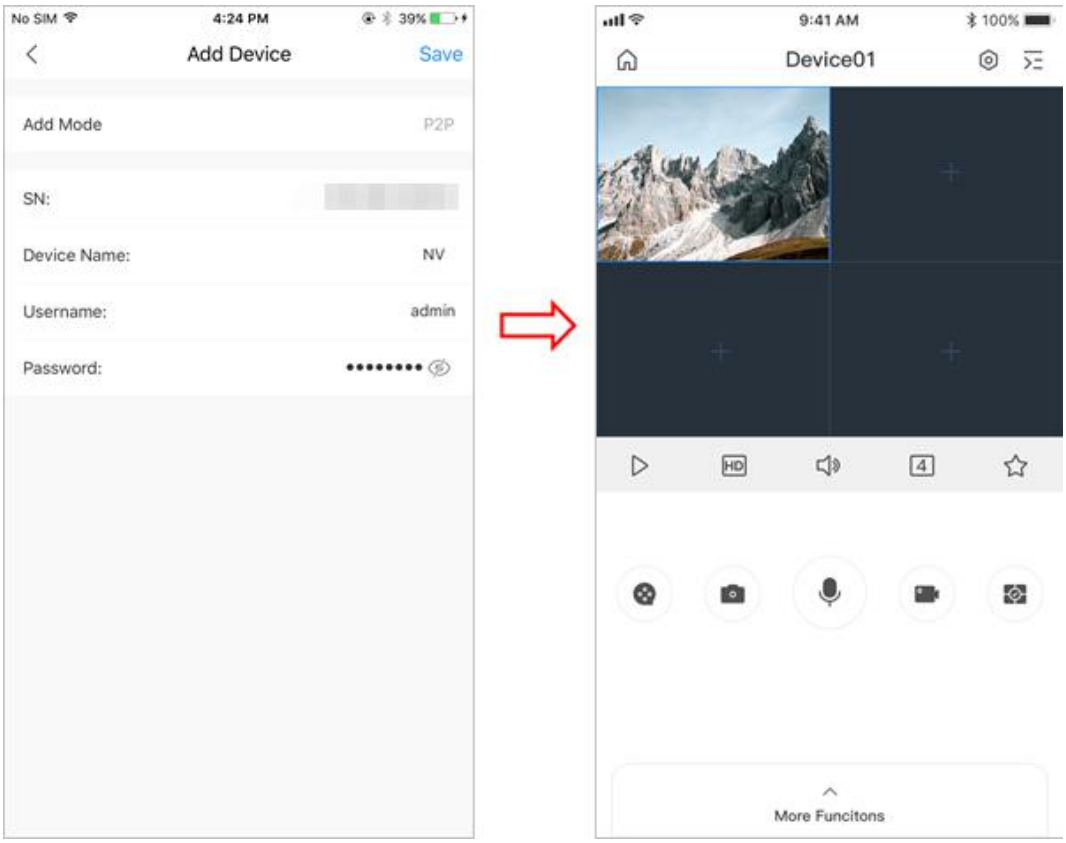
Step 2 Select **SN/Scan**.

Figure 1-21 Add device



Step 3 Select **DVR/XVR**, enter a name and password for the DVR, and then tap **Save**.

Figure 1-22 Start live view



1.8 Smart Motion Detection

This topic shows how to configure Smart Motion Detection (SMD).

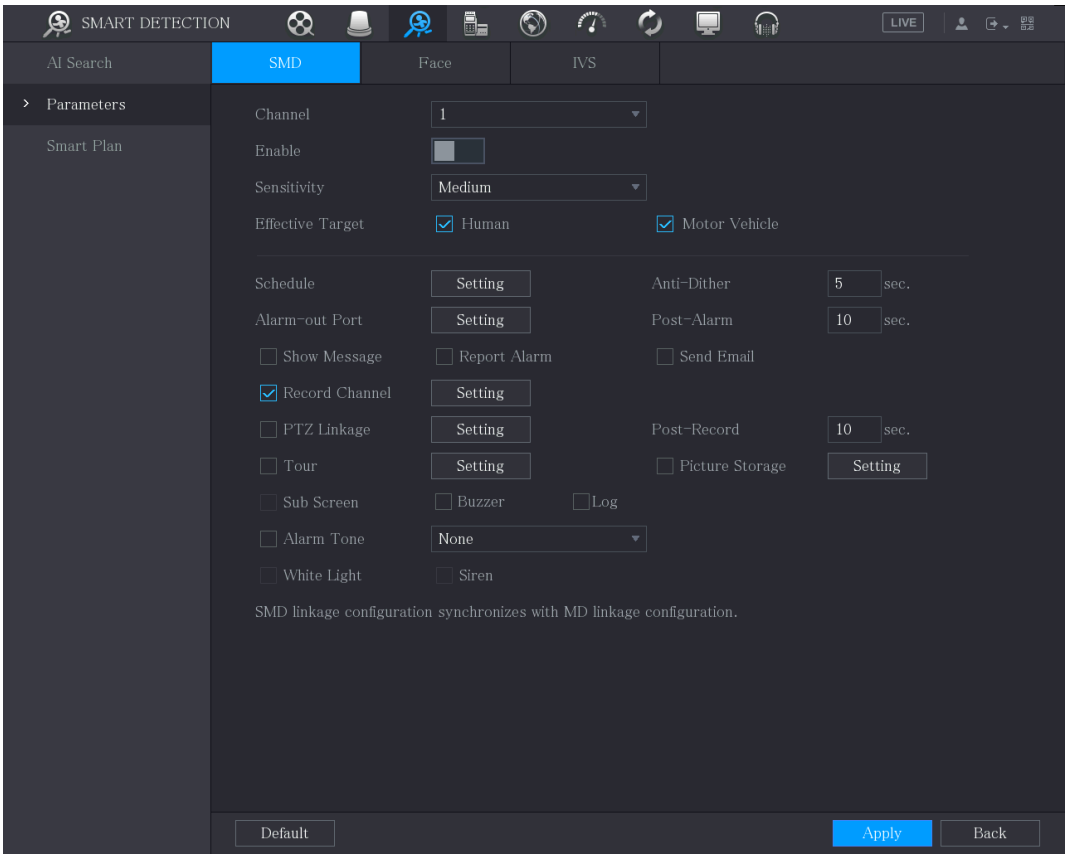
Background Information

The Smart Motion Detection (SMD) is an ideal monitoring feature for low populated areas where you want an alert for human or vehicles anywhere in the scene without having to set rules and draw lines.

Step 1 Select **Main Menu** > **SMART DETECTION** > **Parameters** > **SMD**.

The **SMD** interface is displayed.

Figure 1-23 SMD



Step 2 Select the channel and enable.

Step 3 Set parameters.

Parameter	Description
Channel	In the **Channel** list, select a channel to set the motion detection.
Enable	Enable or disable SMD function.
Sensitivity	Set sensitivity, including high, middle, and low. The higher the sensitivity is, the bigger alarm probability will be, the bigger false alarm rate will be. The system selects middle by default.
Effective Target	Select alarm object, including person and vehicle.
Schedule	Define a period during which the motion detection is active.
Anti-Dither	Configure the time period from end of event detection to the stop of alarm.
Alarm-out Port	Click **Setting** to display setting interface. ● General Alarm: Enable alarm activation through the alarm devices connected to the selected output port. ● External Alarm: Enable alarm activation through the connected alarm box. ● Wireless Siren: Enable alarm activation through devices connected by USB gateway or camera gateway.
Post-Alarm	Set a length of time for the Device to delay turning off alarm after the external alarm is cancelled. The value ranges from 0 seconds to 300 seconds, and the default value is 10 seconds. If you enter 0, there will be no delay.
Show Message	Select the **Show Message** check box to enable a pop-up message in your local host PC.

Parameter	Description
Report Alarm	Select the **Report Alarm** check box to enable the system to upload the alarm signal to the network (including alarm center) when an alarm event occurs.
Send Email	Select the **Send Email** check box to enable the system to send an email notification when an alarm event occurs. To use this function, make sure that the email function is enabled in **Main Menu** > **NETWORK** > **EMAIL**.
Record Channel	Select the channel(s) that you want to record. The selected channel(s) starts recording after an alarm event occurs. The recording for motion detection and auto recording function must be enabled.
PTZ Linkage	Click **Setting** to display the PTZ interface. Motion Detect can only activate PTZ preset.
Post Record	Set a length of time for the Device to delay turning off recording after the alarm is cancelled. The value ranges from 10 seconds to 300 seconds, and the default value is 10 seconds.
Tour	Select the **Tour** check box to enable a tour of the selected channels.
Picture Storage	Select the **Snapshot** check box to take a snapshot of the selected channel. To use this function, select **Main Menu** > **CAMERA** > **Encode** > **Snapshot**, in the **Type** list, select **Event**.
Sub Screen	Select the check box to enable the function. When an alarm event occurs, the extra screen outputs the settings configured in **Main Menu** > **DISPLAY** > **Tour** > **Sub Screen**. ● Not all models support this function. ● To use this function, extra screen shall be enabled.
Buzzer	Select the check box to activate a buzzer noise at the Device.
Log	Select the check box to enable the Device to record a local alarm log.
Alarm Tone	Select to enable audio broadcast/alarm tones in response to a motion detection event.
White Light	Select the check box to enable the white light alarm of the camera.
Siren	Select the check box to enable the sound alarm of the camera.

Step 4 Click **Apply** to save configuration.

1.9 Live View

After you logged in, the system goes to multiple-channel live view mode by default. You can view the monitoring video of each channel. Note that the number of displayed window may vary model to model.

To enter the live view screen from other interfaces, click LIVE at the upper-right of the screen.

Figure 1-24 Live view

Live View Screen

You can view the live video from the connected cameras through each channel on the screen.

- By default, the system time, channel name and channel number are displayed on each channel window. This setting can be configured by selecting **Main Menu** > **CAMERA** > **Overlay** > **Overlay**.
- The figure at the lower-right corner represents channel number. If the channel position is changed or the channel name is modified, you can recognize the channel number by this figure and then perform the operations such as record query and playback.

For the icons displayed on each channel, see Table 1-7.

Table 1-7 Icon description

Icon	Description
	Video is being recorded.
	Motion detection occurs in the scene.
	Video loss is detected.

Icon	Description
	Channel monitoring is locked.

1.10 Recording Playback

To play back a recording, you can select **Main Menu** > **Playback** or right-click on the live view interface and select **Search**.

Figure 1-25 Playback main interface

For details about the instructions on playback main interface, see *User's Manual*.

Instant Playback

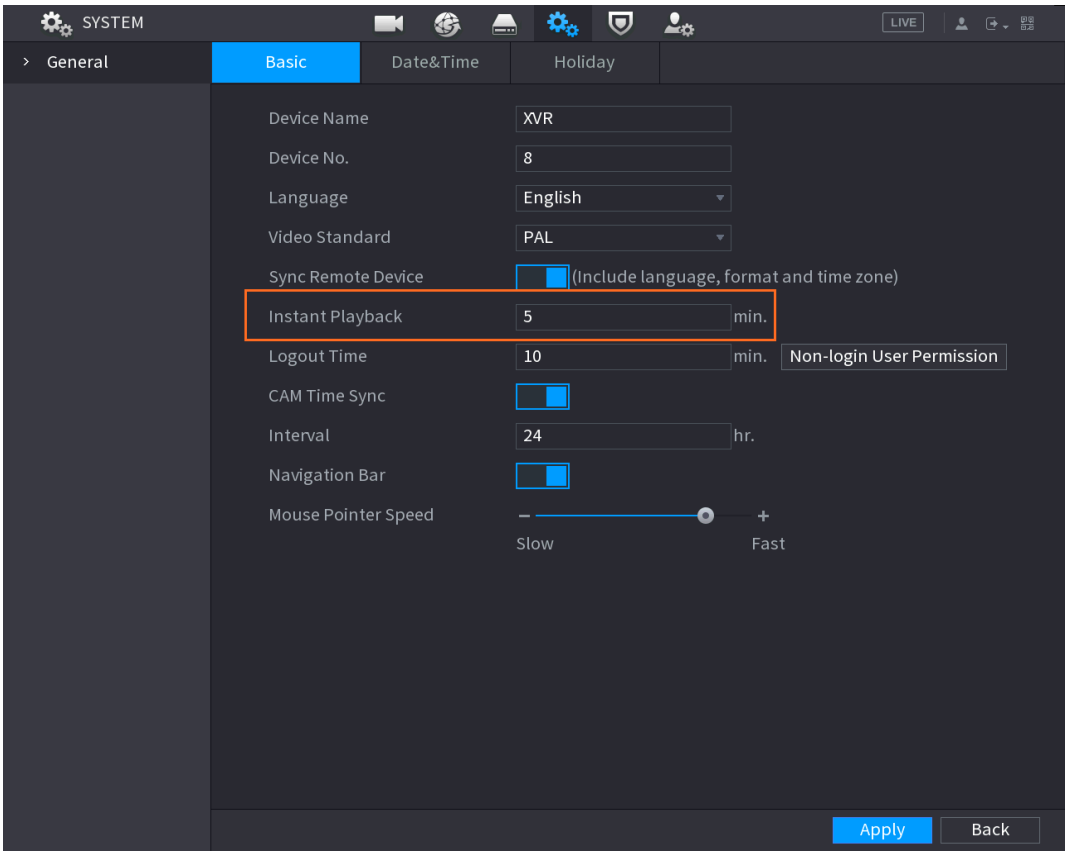
You can play back the previous 5 minutes to 60 minutes of the recorded video.

By clicking , the instant playback interface is displayed. The instant playback has the following features:

- Move the slider to choose the time you want to start playing.
- Play, pause and close playback.
- The information such as channel name and recording status icon are shielded during instant playback and will not display until exited.
- During playback, screen split layout switch is not allowed.

To change the playback time, select **Main Menu** > **SYSTEM** > **General** > **Basic**, in the **Instant Play** box, enter the time you want to play back.

Figure 1-26 Set instant playback time



Smart Search Playback

During playback, you can analyze a certain area to find if there was any motion detection event occurred. The system will display the images with motion events of the recorded video.

This function is for some series product only.

To use the Smart Search function, you need to enable the motion detection for the channel by selecting **Main Menu** > **ALARM** > **Video Detection** > **Motion Detection**.

2 Logging in to Web

The web provides most of the functions on local GUI. You can log in to web to manage the DVR as needed.

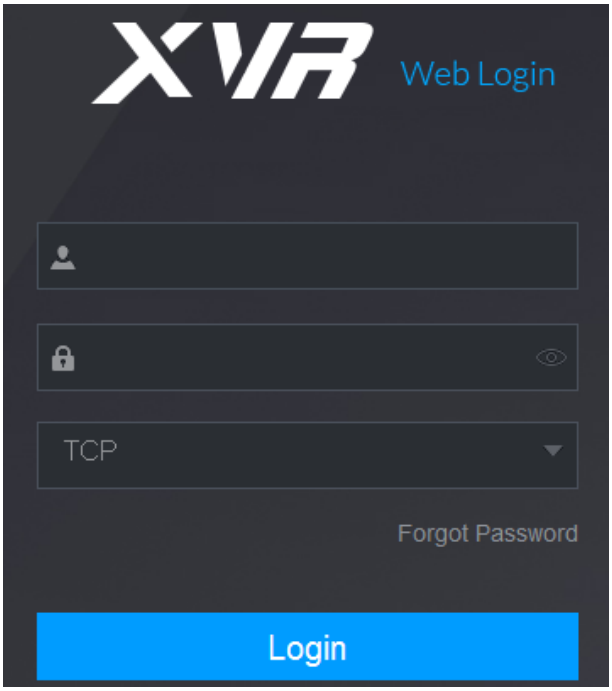
Slight difference might be found on the interfaces of different models. Following figures are for reference only. The actual product shall govern.

Procedure

Step 1 Open the browser and enter the IP address of the DVR, and then press Enter key.

Step 2 Enter the username and password.

Figure 2-1 Login



- The default administrator account is **admin**. The password is the one that was configured during initial settings. To security your account, it is recommended to keep the password properly and change it regularly.
- Click to display the password.

Step 3 Click **Login**.

Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security:

1. Use Strong Passwords

   Please refer to the following suggestions to set passwords:

   - The length should not be less than 8 characters;
   - Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
   - Do not contain the account name or the account name in reverse order;
   - Do not use continuous characters, such as 123, abc, etc.;
   - Do not use overlapped characters, such as 111, aaa, etc.;

2. Update Firmware and Client Software in Time

   - According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the **auto-check for updates** function to obtain timely information of firmware updates released by the manufacturer.
   - We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security:

1. Physical Protection

   We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

   We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

   The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

   The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

   We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you

are using.

6. Enable HTTPS
   We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.
7. Enable Whitelist
   We suggest you to enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.
8. MAC Address Binding
   We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.
9. Assign Accounts and Privileges Reasonably
   According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.
10. Disable Unnecessary Services and Choose Secure Modes
    If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

    If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:
    - SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
    - SMTP: Choose TLS to access mailbox server.
    - FTP: Choose SFTP, and set up strong passwords.
    - AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.
11. Audio and Video Encrypted Transmission
    If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

    Reminder: encrypted transmission will cause some loss in transmission efficiency.
12. Secure Auditing
    - Check online users: we suggest that you check online users regularly to see if the DVR is logged in without authorization.
    - Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.
13. Network Log
    Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.
14. Construct a Safe Network Environment
    In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:
    - Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
    - The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to

achieve the network isolation effect.

- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.

15. It is recommended that you enable your device's firewall or blocklist and allowlist feature to reduce the risk that your device might be attacked.